# THE DOCUMENT COMPANY <br> XEROX 

## WorkCentre XD Series <br> Copier/Printer Service Documentation

CAUTION
Certain components in the WorkCentre XD Series Copier/Printer are susceptible to damage from electrostatic discharge. Observe all ESD procedures to avoid component damage.

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How to Identify and Resolve Radio-TV Interference Problems
Stock number: 004-000-00345-4
This booklet is available from the U.S. Government Printing Office, Washington, D.C., 20402

## WARNING

Use of controls or adjustments other than those specified in this documentation may result in an exposure to dangerous laser radiation. The WorkCentre XD Series Copier/ Printer is certified to comply with Laser Product Performance Standards set by the US Department of Health and Human Services as a Class 1 product. This means that it is a laser product that does not emit laser radiation during any mode of customer operation. During servicing, the laser beam could cause eye damage if looked at directly. The service procedures must be followed exactly as written.
The laser warning symbol is repeated in specific service procedures where laser light exposure is possible.


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## Introduction

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## About This Manual

This manual is part of a documentation system which also includes training
This manual contains Repair Analysis Procedures, Repair Procedures, Adjustment Procedures, Parts List, Diagnostic Procedures, and Wiring Data information that will enable a Service Representative to repair the WorkCentre XD100/XD102/XD104 Family of copier/printers.

## Organization

This manual is divided into seven sections. The title and description of each section is listed below.

A Publication Comment Sheet is provided at the end of this manual.

## Section 1 - SERVICE CALL PROCEDURES

This section contains the following:
Initial Actions/System Checks
System Checkout
Final Action
Initial Actions/System Checks
This identifies how to collect the data necessary to decide how to proceed with the service call. It classifies the problem and refers you to the appropriate Repair Analysis Procedure.

## System Checkout

The System Checkout procedure is used to verify that the copier is operating properly after a repair has been made.

## Final Action

The Final Action procedure identifies the steps that must be performed before closing out the service call.

## Section 2 - REPAIR ANALYSIS PROCEDURES (RAPs)

This section contains the Repair Analysis Procedures (RAPs) necessary to repair faults. When using a RAP, always exit the procedure when the fault is fixed. Do not perform the remaining steps.

## Section 3 - IMAGE QUALITY REPAIR ANALYSIS PROCEDURES

 (RAPs)This section contains the Repair Analysis Procedures (RAPs) necessary to repair copy quality faults. The first RAP, CQ1 Copy Defect Entry Procedure, is used to classify a copy quality problem and will reference the RAP to be used to repair the problem. When using a RAP, exit the procedure when the fault is fixed. Do not perform the remaining steps.

## Section 4 - REPAIR/ADJUSTMENT PROCEDURES

This section contains the repair and adjustment procedures for the XD100/XD102/XD104 Family of copiers.

## Section 5 - PARTS LIST

This section contains the detailed Parts List for the XD100/XD102/XD104 Family of copiers.

## Section 6 - GENERAL PROCEDURES/ GENERAL INFORMATION

This section contains Diagnostic Procedures, Installation and Removal Procedures, and General Information which includes Product Specifications for the XD100/XD102/XD104 Family of copiers.

## Section 7 - WIRING DATA

This section contains Plug/Jack Location Drawings and BSDs.

## How to Use This Manual

## Introduction

The Service Call Procedures will direct you to the proper section of the Service Manual.
You should begin the service call with the Initial Actions/System Checks Procedure. From there, you will be referred to either Section 2, Status Indicator RAPs or Section 3, Image Quality RAPs.

If you are sent to Section 3, you will perform the CQ1 Copy Defect Entry Procedure to classify the copy quality problem. You will then be directed to the proper RAP to begin your troubleshooting. From these RAPs you may be referred to other sections of the manual to make checks, adjustments, or to replace parts.

When you have made a repair, return to the System Checkout/Final Action to complete the call.

## Other Information

## The Use of Caution, Warning, and Note statements

Information relative to the completion of a task in a safe or thorough manner will be supplied in the form of a Caution, a Warning, or a Note statement. These statements are found throughout the service documentation.

Cautions, Warnings, and Note statements appear before the steps to which they apply. These statements should be read before continuing to the next step in a procedure.

The definition of a Caution, Warning, or Note is as follows:
Caution - A Caution statement indicates an operating or maintenance procedure, practice, or condition that, if not strictly observed, could result in damage to or destruction of equipment.

Warning - A Warning statement indicates an operating or maintenance procedure, practice, or condition that, if not strictly observed, could result in personal injury or loss of life.

Note - A Note statement indicates an operating or maintenance problem, practice, or condition that is necessary to accomplish a task efficiently.

The Use of Acronyms, Abbreviations, Specific or Unique Terms, and Conventions
A list of acronyms and abbreviations used in this service documentation is located in the table below. Table 1

Table 1 General Acronyms

| Acronym | Definition |
| :---: | :---: |
| AC | Alternating Current |
| ACH | Alternating Current High |
| ACN | Alternating Current Neutral |
| AMP | Ampere |
| BSD | Block Schematic Diagram |
| BTU | British Thermal Unit |
| CD | Circuit Diagram |
| IQ/CQ | Image Quality/Copy Quality |
| DC | Direct Current |
| ESD | Electrostatic Discharge |
| HFSI | High Frequency Service Item |
| LED | Light Emitting Diode |
| PL | Parts List |
| PWB | Printed Wiring Board |
| RAP | Repair Analysis Procedure |
| VAC | Volts Alternating Current |
| VDC | Volts Direct Current |

## Specific Terms

Test Pattern 82P524 (USCO \& XCL) and 82P523 (XL) will be referred to in this documentation as the Standard Test Pattern.

The Density Output Reference Guide, 82P520, and the Copy/Image Quality Rating Guide, 82P284, will also be referred to in this documentation.

The terms "dry ink" and "toner" are interchangeable.

## Conventions

The conventions that are used in this service documentation are presented in the table below. Table 2

| Table 2 Conventions |  |
| :--- | :--- |
| $[\mathrm{nn}-\mathrm{nn}]$ | Hyphenated numbers enclosed in brackets <br> indicate a diagnostic code to be used |
| E7-[nn] | When a Status Code has more than one sub- <br> code, the subcode will appear in brackets. |
| bolding | When used in a sentence beginning with <br> "Press the", any bolded numbers or words will <br> represent an actual keypad button on the <br> Control Console. |

## Reference Symbology

## Reference Symbols

The reference symbols (icons) used in this documentation denote supportive data which can be found in other sections of this documentation. The purpose of these symbols is to inform the Service Representative of procedures, adjustments, or other information that is important for successful diagnosis and repair.

## Schematic Symbols

These symbols represent electrical and mechanical components or devices that are commonly found in Xerox equipment. These symbols are included as an aid to understanding the representations used in the Circuit Diagrams (CDs)

## AC and DC Voltage References

The expected AC and DC voltage levels found in this machine are defined in this section. These specifications represent the expected range for AC (machine input power source) and DC (machine internal power supplies) voltages that are encountered during normal operation.

## Abbreviations

The table below lists the electrical wire colors that are identified in this service documentation and reflects the use of standardized abbreviations. Table 1

Table 1 Wire Color Abbreviations

| Aable 1 Wire Color Abbreviations |  |
| :---: | :---: |
| BLK | Wire Color |
| BLU | black |
| BRN | blue |
| GRAY | brown |
| GRN | gray |
| G/Y | green |
| ORN | green/yellow |
| PINK | orange |
| RED | pink |
| VIO | red |
| WHT | violet |
| YEL | white |
| Y/G | yellow |

## REFERENCE SYMBOLOGY

Notes, adjustments, and parts lists support the checklists and the RAP information. The symbols that refer to this supportive data are shown below.

## Note

This symbol is used to refer to notes found on the same page.

## Adjustments



ADJ 4.1 This symbol refers to an adjustment procedure located in Section 4 of this Service Documentation. The number adjacent to the symbol indicates the number that is assigned to that adjustment

## Parts List

## PL 10.6

[PL 10.6] refers to the parts list located in section 5 of the Service Manual. The number after the PL designation indicates the number that is assigned to that parts list

## Switches and Relay Contacts



Safety interlock switch that is open.
$\qquad$
Safety interlock switch that is closed.


Switch or relay contacts with momentary contacts shown normally open.

[^0]
## Miscellaneous Symbols

Descriptions of all commonly used graphic symbols are included in order to help you in troubleshooting when performing the RAP's.

## 

Standby Power Inpu

This symbol indicates the continuation of a standby power line that is interrupted in the vertical direction.

## Feed Back



This symbol indicates a feedback signal.

## Flag

$\square$
This symbol indicates an area of a Circuit Diagram that you should check.

## Ground <br> 

This symbol indicates a machine ground.

## LED/Phototransistor Sensor



This type of sensor is used in the document and paper path. It uses reflected light to switch the sensor off and on.

Switch or relay contacts with momentary contacts shown normally closed.

## Without Tag Change



This symbol indicates that the area to which the triangle points has not been modified by the tag number in the circle.

This symbol indicates that the entire page has not been modified by the tag number in the circle.

## With Tag Change

This symbol indicates that the area to which the triangle points has been modified by the tag number in the circle.

This symbol indicates that the entire page has been modified by the tag number in the circle.

## WARNING

This symbol is used to warn of possible eye damage from a laser beam if service procedures are not followed exactly as written.

## CAUTION

This symbol is used when components in the copier are susceptible to damage from electrostatic discharge. Observe ESD procedures to avoid component damage.

## WARNING

A warning is used to alert the personnel to an operating or maintenance procedure, practice, or condition that, if not strictly observed could result in injury or loss of life.

## CAUTION

A caution is used to alert the personnel to an operating or maintenance procedure, practice, or condition that, if not strictly observed, could result in damage to, or destruction of equipment.

## Signal Nomenclature

The signal is named to imply the condition of the machine when the signal is available. For example:

## DOCUMENT JAM SENSED <br> (L) +5 VDC

1. DOCUMENT JAM SENSED = Signal Name
2. $(\mathrm{L})=$ Logic State when the signal is available in its named state. In this case the signal is Lo when a document jam is sensed.
3. $+5 \mathrm{VDC}=$ Logic level when the signal is Hi .

## DC Voltage Levels

DC Voltages should be measured between the test point and the machine frame, unless instructed otherwise. Table 2

Table 2 DC Voltage Levels

| Voltage | Specification |
| :--- | :--- |
| +3.3 VDC | $+3.3 \mathrm{VDC}+/-10 \%$ |
| +5 VDC | $+5 \mathrm{VDC}+/-10 \%$ |
| +12 VDC | $+12 \mathrm{VDC}+/-5 \%$ |
| +24 VDC | $+24 \mathrm{VDC}+/-5 \%$ |

## Logic Voltage Levels

Measurements of logic levels must be made with reference to the specified ground point, unless some other point is referenced in a diagnostic procedure. Table 3

Table 3 Logic Voltage Levels

| Table 3 Logic Voltage Levels |  |
| :---: | :---: | :---: |
| Nominal Voltage Logic State Actual Voltage Ranges <br>  H +4.8 VDC to +5.2 VDC <br>  L 0.0 VDC to +1.0 VDC <br> $+24 \mathrm{VDC}$ H +22.0 VDC to +25.7 VDC <br>  L 0.0 VDC to +3.0 VDC |  |

## Introduction

Introduction

## Copier Maintenance <br> Copier Maintenance .

Initial Actions/System Checks
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Status Codes/Other Faults Listing .
System Checkout/Final Action
System Checkout/Final Action

## Introduction

Use the Service Call Procedures as a maintenance guide when performing service on the WorkCentre XD100/XD102/XD104 Family of copier/printers. The procedure has been designed to be used with the XD100/XD102/XD104 Family Service Documentation.

- Copier Maintenance

The maintenance/cleaning should be performed when the copier is being serviced.

- Initial Actions/System Checks

This diagram is designed to identify and classify the copier problem and to refer you to the appropriate RAP in order to repair the problem. When the problem has been repaired, perform the System Checkout/Final Action.

- System Checkout/Final Actions

This procedure should be completed at the end of every service call to ensure that the copy paper and the document are transported properly and to ensure that copy quality is within specification.

## Copier Maintenance

## Introduction

The following maintenance procedure should be performed when the copier/printer is serviced.

## Procedure

1. (Table 1): Clean the following parts every time the copier/printer is serviced.

## Table 1

| Table 1 |  |
| :--- | :--- |
| Description | Procedure |
| Transfer Corotron Wire | Clean the Transfer Corotron Wire using the Corotron Cleaner <br> (see the User Guide). |
| Document Glass and SDF <br> Document Glass | Clean using water or Xerox Lens and Mirror Cleaner and a lint- <br> free Cloth. |

2. (Table 2): Perform the Total Copy Count Read procedure in Section 6. Clean the following parts when the total copy count reaches 120,000

## Table 2

| Description |  |
| :--- | :--- |
| Procedure |  |
| Document Cover Cushion 2 |  |
| Optics Frame interior | Clean using Formula A on a lint-free cloth. |
| Mirrors 1, 2, and 3 | Clean using Film Remover on a lint-free colth. |
| Reflector | Clean using Lens and Mirror Cleaner on a lint-free cloth. |
| Exposure Lamp | Clean using Film Remover on a lint-free cloth |
| Lens | Clean using Film Remover on a lint-free cloth. |
| Focus Correction Lens <br> (Laser Assembly) | Do not open the Laser Assembly. Gently remove dust or toner <br> deposits from the exposed lens surface with a dry cotton swab. |
| Transport Roller (Tray 2 <br> Paper Feed Assembly), <br> Upper and Lower Regis- <br> tration Rollers, Exit Rollers | Clean using Film Remover on a lint-free cloth. |
| Thermistor | Clean using Film Remover on a lint-free cloth. |
| Thermostat | Clean using Film Remover on a lint-free cloth. |

3. (Table 2): Perform the Total Copy Count Read procedure in Section 6. Lubricate the following when the total copy count reaches 120,000 .

| Table 3 |  |
| :--- | :--- |
| Description | Procedure |
| Mirror Base Rail | Apply a thin film of 70P95 Turbine Oil to the upper surface of the <br> rail. |
| Heat Roll | Lubricate the gear with 8R983 Fuser Lube. |
| Pressure Roll | Apply 1-2 drops of 70P95 Turbine Oil to the ends of the Pressure <br> Roll Shaft |

Table 3

| Description | Procedure |
| :--- | :--- |
| Bearings | Lubricate the bearings with 70P95 Turbine Oil. |
| Fuser Gear | Lubricate the Fuser Gear with 8R983 Fuser Lube. |

4. (Table 2): Perform the Total Copy Count Read procedure in Section 6. Replace the following parts at the intervals shown in the table.

| Table 4 |  |  |  |
| :--- | :--- | :--- | :--- |
| Description | Part Number | Copy Count | REP / PL |
| Ozone Filter | 53N142 | 120,000 | PL 1.1 |
| SDF Retard Roller | 22N977 | 120,000 | REP 5.5 |
| Exposure Lamp Carriage | 62N139 | 120,000 | REP 6.2 |
| Lower Registration Roller | 22N929 | 100,000 | REP 8.13 |
| Tray 2 Feed Roller | 22N928 | 120,000 | REP 8.25 |
| Paper Feed Roller (Tray 1) | 22N928 | 120,000 | REP 8.6 |
| Transfer Corotron Wire | 600K15950 | 20,000 | PL 7.3 |
| Transfer/Detack Corotron <br> Assembly | 19N415 | 120,000 | REP 9.2 |
| Heat Roll | 22E20870 | 120,000 | REP 10.2 |
| Pressure Roll | 22N924 | 120,000 | REP 10.3 |
| Heat Rod | 122N115 (120V) <br> 122N133 (230V) | 120,000 | REP 10.8 |
| Pressure Roll Stripper <br> Fingers | 33N169 | 120,000 | PL 6.2 |
| Stripper Finger (3) | 7N695 | 120,000 | REP 10.11 |

## Initial Actions/System Checks

## Initial Actions

1. QUESTION THE OPERATOR.
2. VERIFY, CLASSIFY, AND REPAIR THE PROBLEM
3. REFER TO CUSTOMIZING YOUR COPIER IN THE USER GUIDE AND RECORD THE CUSTOMER PROGRAMMABLE SETTINGS.

## Status Indicators

- STATUS CODES

Go to Status Codes/Other Faults Listing

- OTHER STATUS INDICATORS
- TONER CARTRIDGE LED ON

Go to Toner Cartridge LED On RAP

- DRUM CARTRIDGE LED ON

Go to Drum Cartridge LED On RAP

- DOCUMENT JAM LED IS ON

Go to Document Jam LED On RAP

- SDF JAM LED IS ON

Go to SDF Jam LED RAP

- SDF PRESENT LED WILL NOT COME ON

Go to SDF Jam LED RAP

- SELECTED PAPER TRAY LED IS FLASHING

Go to Paper Tray Ready RAP

## Copy Quality Problems

- Go to CQ1 Copy Defect Entry RAP in Section 3

Other Faults

- COPY COUNT DISPLAY IS BLANK

Go to 1.1 Power On RAP

- COPIER START PROBLEM

Go to 1.1 Power On RAP

- DEAD MACHINE

Go to 1.1 Power On RAP

- SELECTION/INDICATION PROBLEM

Go to 2.1 Selection/Indication RAP

- ALL OTHER PROBLEMS

Go to Section 2 contents

Status Codes/Other Faults Listing
Table 1 Status Codes Entry Chart

| Status Code | Subcode | Description | Corrective Action |
| :---: | :---: | :---: | :---: |
| A1 | - | SDF JAM PROBLEM <br> The Main PWB sensed a jam in the SDF. | Go to A1/A2 Status Code RAP. |
| A2 | - | SDF JAM PROBLEM The Main PWB sensed a jam in the SDF. | Go to A1/A2 Status Code RAP. |
| C1 | - | FRONT OR SIDE DOOR OPEN The Main PWB sensed that either the Front or the Side Door was open. | Go to C1 Status Code RAP (Without SDF). |
| CH | - | TONER CARTRIDGE PROBLEM The Main PWB sensed that the Toner Cartridge was not present. | Go to CH Status Code RAP (Without SDF). |
| E2 | - | PAPER JAM PROBLEM <br> The Main PWB sensed that a paper jam exists within the paper path. | Go to E2 Status Code (Without SDF) RAP. |
| E7 | 03 | LASER PROBLEM <br> The Main PWB sensed that a problem exists with the Laser Assembly or its circuitry, or with the laser drive circuit. | Go to E7-[03] Status Code RAP (Without SDF). |
| E7 | 04 | CCD WHITE LEVEL PROBLEM The Main PWB sensed that a problem exists with either the CCD drive circuit or the Exposure Lamp. | Go to E7-[04] Status Code RAP (Without SDF). |
| E7 | 05 | CCD BLACK LEVEL PROBLEM The Main PWB sensed that a problem exists with the CCD drive circuit. | Go to E7-[05] Status Code RAP (Without SDF). |
| E7 | 12 | SHADING CORRECTION PROBLEM The Main PWB sensed that the white value obtained when the calibration strip was scanned was incorrect. | Go to E7-[12] Status Code RAP (Without SDF). |
| E7 | 14 | IMAGE PROCESSING PROBLEM The Main PWB sensed a communication problem between the CPU and the image processing (ASIC) chip. | Go to E7-[14] Status Code RAP. |
| E7 | 15 | EXPOSURE LAMP PROBLEM The Main PWB sensed that a problem exists with the Exposure Lamp or its circuitry, or with the exposure lamp driver. | Go to E7-[15] Status Code (Without SDF) RAP. |
| H2 | - | THERMISTOR PROBLEM The Main PWB sensed that the Thermistor RT1 was open. | Go to H2/H3 Status Code RAP (Without SDF). |
| H3 | - | FUSER OVERHEAT PROBLEM The Main PWB sensed a Fuser overheat condition. | Go to H2/H3 Status Code RAP (Without SDF). |

Table 1 Status Codes Entry Chart

| Status Code | Subcode | Description | Corrective Action |
| :---: | :---: | :---: | :---: |
| H4 |  | FUSER WARM-UP PROBLEM <br> The Main PWB sensed that the Fuser did not reach $185^{\circ} \mathrm{C}$ within 27 seconds after power on or that the Fuser does not rise above $140^{\circ} \mathrm{C}$ for 6 seconds during the copy cycle. | Go to H4 Status Code RAP (Without SDF). |
| J1 | - | TONER CARTRIDGE PROBLEM The Main PWB sensed that the Toner Cartridge is empty. | Go to J1 Status Code RAP (Without SDF). |
| J2 | - | DRUM CARTRIDGE PROBLEM The Main PWB sensed that the Drum Cartridge has reached the end of its life. | Go to J2 Status Code RAP. |
| L1 | - | SCAN PROBLEM <br> The Main PWB sensed that the Exposure Lamp Carriage did not leave the home position after power up or after the Start button was pressed. | Go to L1/L3 Status Code Rap (Without SDF). |
| L3 | - | SCAN RETURN PROBLEM <br> The Main PWB sensed that the Exposure Lamp Carriage did not return home after power up or after the copy cycle. | Go to L1/L3 Status Code Rap (Without SDF). |
| L4 | - | MAIN MOTOR PROBLEM The Main PWB sensed a Main Drive Motor MOT1 problem. | Go to L4 Status Code RAP (Without SDF). |
| L6 | - | LASER PROBLEM <br> The Main PWB sensed that the Laser Assembly polygon motor failed to achieve the correct operating speed after power up or after the Start button is pressed. | Go to L6 Status Code RAP (Without SDF). |
| P | - | PAPER FEED PROBLEM <br> The Main PWB sensed that the selected paper tray is out of paper or that a misfeed has occurred. | Go to P Status Code RAP (Without SDF). |
| U2 | 01 | MEMORY FAILURE <br> The Main PWB sensed a memory failure. | Go to U2-[01] / U2-[04] Status Code RAP. |
| U2 | 04 | MEMORY FAILURE The Main PWB sensed an access error. | Go to U2-[01] / U2-[04] Status Code RAP. |

## System Checkout/Final Action

## Procedure

Make several copies of the 82P524 Test Pattern side A. (Include 78\%, 86\%, 129\%, and $200 \%$.) Use the alternate tray where applicable.
Copies are delivered to the output tray.
N
Refer to Initial Actions/System Checks to begin your repair.
Evaluate the copies using CQ1 Copy Defect Entry RAP
Image quality is acceptable.
Y N
Go to the copy quality RAP identified by the CQ1 Copy Defect Entry RAP.

Clean the exterior of the machine and provide copy samples of the customers originals.

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5.1 SDF JAM LED RAP

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| :--- |

Notes:

## A1/A2 Status Code RAP

A1, indicates the Main PWB sensed an SDF jam. (The last document should be fed again.)
A2, indicates the Main PWB sensed an SDF jam. (the last 2 documents should be fed again,)

## Procedure

Clear the document jam. Open and close the SDF Feed Assembly. Press the $\mathbf{C}$ button. The

## jam can be cleared

$\mathrm{Y} \quad \mathrm{N}$
The SDF Jam LED is flashing.
Y $\mathbf{N}$
Enter the diagnostic code [2-2]. Open and then close the SDF Feed Assembly. The SDF Misfeed Indicator comes on and goes off.
Y $\quad \mathbf{N}$
Go to Flag 1 and check the wires for an open or short circuit. If the wires are good replace the SDF Sensor PWB PL 9.2.

Go to Flag 1 and check the wires for an intermittent condition. If the problem still exists replace the Main PWB PL 7.1.

Go to Flag 2 and check the wires for an open or short circuit. If the wires are good, replace the SDF Document Path Sensor Q3 PL 9.3.

Place a document in the SDF tray. Press the Start button. The document is fed into the document path.
Y N
Enter the diagnostic code [2-3]. The SDF Drive Motor comes on.
Y N
Go to Flag 3 and check the wires for an open circuit. If the wires are good, replace the SDF Drive Motor PL

Enter the diagnostic code [2-4]. The SDF Feed Solenoid cycles on and off.
$\mathbf{Y} \quad \mathbf{N}$
Go to Flag 4 and check the wires for an open or short circuit. If the wires are good, replace the SDF Feed Solenoid SOL1, PL 9.2.

Switch off the power. Remove the SDF Rear Cover and check the SDF Drive Motor and drive components for wear and or damage. The Motor and drive components are good.
Y $\mathbf{N}$
Replace the defective components PL 9.3.
Check the following for wear and or damage PL 9.3.

- Feed solenoid linkage
- Feed and Retard rolls
- Feed Clutch and drive


## The document stops before the Exit roller.

Y $N$
Clean and check the document path for obstructions.
2. Exit Drive Belt, PL9.3
3. Transport Roller, PL 9.3
4. Exit roller, PL 9.3


Figure 1 A!/A2 Status Code

|  |  |  |
| :--- | :---: | :---: |
| WorkCentre XD SERIES | $11 / 98$ | $2-5$ | A1/A2 Status Code Indicators

## CH Status Code RAP (Without SDF)

The Main PWB sensed that the Toner Cartridge is not present or fully seated.

## Initial Actions

Ensure that the 2 locating pins on the rear of the toner cartridge are not broken.
Remove and reinstall the Toner Cartridge. If problem still exists, go to Flag 1 and check for a short circuit. If problem still exists, replace the Main PWB PL 7.1.

## CH Status Code RAP (With SDF)

The Main PWB sensed that the Toner Cartridge is not present or fully seated.

## Initial Actions

Ensure that the 2 locating pins on the rear of the toner cartridge are not broken.
Remove and reinstall the Toner Cartridge. If problem still exists, go to Flag 1 and check for a short circuit. If problem still exists, replace the Main PWB PL 7.1.



Figure 1 Toner Cartridge Installed (With SDF)

## C1 Status Code RAP (Without SDF)

The Main PWB sensed that the Side Door is open.

## Procedure

Ensure that the Side Door is closed securely. There is +24 VDC measured at CN107-2 on the Main PWB to GND.
Y $\quad \mathrm{N}$
There is +24 VDC measured at CN107-1 to GND.
Y $N$
Replace the Main PWB PL 7.1.
Go to Flag 1 and check the wires for an open circuit. If the check is good replace the Side Door Detector Switch Assembly PL 5.3.

Replace the Main PWB PL 7.1.


Figure 1 +24 VDC Interlock Ckt. (Without SDF)

## C1 Status Code RAP (With SDF)

The Main PWB sensed that the Side Door is open.

## Procedure

Ensure that the Side Door is closed securely. There is +24 VDC measured at CN103-2 on the Main PWB to GND.
$\mathbf{Y} \quad \mathbf{N}$
There is +24 VDC measured at CN103-1 to GND.
Y $N$
Replace the Main PWB PL 7.1.
Go to Flag 1 and check the wires for an open circuit. If the check is good replace the Side Door Detector Switch Assembly PL 5.3.

Replace the Main PWB PL 7.1.


Figure 1 +24 VDC Interlock Ckt. (With SDF)

## E2 Status Code (Without SDF) RAP

The Main PWB sensed a tray misfeed or a paper jam in the paper path

## Initial Actions

- Switch off the power and clear any document jam.
- Check for any obstructions in the paper path.


## Procedure

Switch on the power. Enter diagnostic code 30-1.
Open then close the Fuser Gate to actuate and deactuate the Fuser Jam Sensor Q3 while observing the Paper Jam lamp. The Paper Jam lamp comes on and goes off.
Y $N$
Go toFlag 2 and check the wires for an open or short circuit.
Manually actuate and deactuate the Paper Feed Sensor Q1 while observing the Toner Cartridge lamp.
The Toner Cartridge lamp comes on and goes off.
Y N
Go to Flag 1 and check for an open circuit.
Place a piece of paper above the Fuser Gate and use the Manual Exit Knob move the paper across the Exit Sensor Q4 while observing the Drum Cartridge Lamp.
The Drum Cartridge lamp turns on and off.
Y $\mathbf{N}$
Go to Flag 3 and check for an open wire.
Manually actuate and deactuate Bypass Feed Sensor Q2 while observing the Auto exposure lamp.
The Auto exposure LED comes on and goes off.
Y N
Go to Flag 4 and check for an open circuit.
Press the Clear button. Enter diagnostic code 6-2. Press the Start button. The Registration Roll Solenoid can be heard switching on and switching off.
Y $N$
Press the Clear button. There is +24 VDC measured between CN103-1 and GND.
Y N
Replace the Main PWB PL 7.1.
Go to Flag 5 and check the wires for an open circuit. If the wires are good, replace the Registration Roll Solenoid SOL3.

Press the Stop button. Paper jams in the fuser.
Y $N$
Check the following:

- Ensure that the paper tray guide is set to the correct width of the copy paper.
- Inspect the paper path from this tray and the paper registration area for an obstruction such as a burr.
- Inspect the Registration Roll, PL 5.1 and the Pinch Roll, PL 1.4 for contamination and wear. Clean (with Film Remover only) or replace as required.
- Check the condition of the Registration Pinch Roll Springs, PL 1.4 to ensure that they are applying even tension.

Check the following:

- A deformed Pressure Roller.
- An obstruction in the Fuser.
- A binding Registration Solenoid.
- A broken Fuser Drive Gear.

Figure 1 Main PWB (Without SDF)


Figure 2 E2 Status Code (Without SDF)

## E2 Status Code RAP (With SDF)

The Main PWB sensed a tray misfeed or a paper jam in the paper path.

## Initial Actions

- Switch off the power and clear any document jam.
- Check for any obstructions in the paper path.


## Procedure

Switch on the power. Enter diagnostic code 30-1.
Open then close the Fuser Gate to actuate and deactuate the Fuser Jam Sensor Q3 while observing the Paper Jam lamp. The Paper Jam lamp comes on and goes off.
Y $N$
Go toFlag 2 and check the wires for an open or short circuit.
Manually actuate and deactuate the Paper Feed Sensor Q1 while observing the Toner Cartridge lamp.
The Toner Cartridge lamp comes on and goes off.
Y $N$
Go to Flag 1 and check for an open circuit.
Place a piece of paper above the Fuser Gate and use the Manual Exit Knob move the paper across the Exit Sensor Q4 while observing the Drum Cartridge Lamp.
The Drum Cartridge lamp turns on and off.
Y $N$
Go to Flag 3 and check for an open wire.
Manually actuate and deactuate Bypass Feed Sensor Q2 while observing the Auto exposure lamp.
The Auto exposure LED comes on and goes off.
Y $N$
Go to Flag 4 and check for an open circuit.
Press the Clear button. Enter diagnostic code 6-2. Press the Start button. The Registration Roll Solenoid can be heard switching on and switching off.
Y N
Press the Clear button. There is +24 VDC measured between CN107-1 and GND.
$\mathbf{Y} \quad \mathbf{N}$
Replace the Main PWB PL 7.1.
Go to Flag 5 and check the wires for an open circuit. If the wires are good, replace the Registration Roll Solenoid SOL3.

Press the Stop button. Paper jams in the fuser.
Y $N$
Check the following:

- Ensure that the paper tray guide is set to the correct width of the copy paper.
- Inspect the paper path from this tray and the paper registration area for an obstruction such as a burr.
- Inspect the Registration Roll, PL 5.1 and the Pinch Roll, PL 1.4 for contamination and wear. Clean (with Film Remover only) or replace as required.
- Check the condition of the Registration Pinch Roll Springs, PL 1.4 to ensure that they are applying even tension.

Check the following:

- A deformed Pressure Roller.
- An obstruction in the Fuser.
- A binding Registration Solenoid.
- A broken Fuser Drive Gear.


Figure 1 Main PWB (With SDF)


Figure 2 E2 Status Code (With SDF)

|  |  |  |
| :--- | :--- | :--- |
| WorkCentre XD SERIES | 11/98 | E2 Status Code Indicators |
|  | $2-11$ | Stas Code RAP (With SDF) |

## E7-[03] Status Code RAP (Without SDF)

The Main PWB sensed a Laser Output error.

## Procedure

Switch off the power. Ensure that the Side Door is closed securely. Switch on the power. The E7-[03] Status Code still exists.
Y N
Run several copies to ensure the problem does not reoccur.
There is +5 VDC measured from PJ CN107-3 to GND
Y $\mathbf{N}$
There is +5 VDC measured from PJ CN107-4 to GND.
Y $N$
Replace the Main PWB, PL 7.1.
Go to Flag 1. Check the The wires for an open circuit. If the wires are good, replace the Side Door Interlock Switch S4, PL 5.3.

Perform the following:

- Check the connector PJ CN115 on the Main PWB and the Laser Harness (PL 3.2) to the Laser Module for an open or intermittent condition.
- If the connections and wires are good replace the Laser Module, PL 3.3.
- If the problem still exists, replace the Main PWB, PL 7.1.



## E7-[03] Status Code RAP (With SDF)

The Main PWB sensed a Laser Output error.

## Procedure

Switch off the power. Ensure that the Side Door is closed securely. Switch on the power. The E7-[03] Status Code still exists.
Y N
Run several copies to ensure the problem does not reoccur.
There is +5 VDC measured from PJ CN103-3 to GND
Y N
There is +5 VDC measured from PJ CN103-4 to GND.
$Y \quad \mathrm{~N}$
Replace the Main PWB, PL 7.1.
Go to Flag 1. Check the The wires for an open circuit. If the wires are good, replace the Side Door Interlock Switch S4, PL 5.3.

Perform the following:

- Check the connector PJ CN119 on the Main PWB and the Laser Harness (PL 3.2) to the Laser Module for an open or intermittent condition.
- If the connections and wires are good replace the Laser Module, PL 3.3.
- If the problem still exists, replace the Main PWB, PL 7.1.



## E7-[04] Status Code RAP (Without SDF)

The Main PWB senses a CCD white level error.

## Procedure

Switch off the power. Switch on the power. The E7-[04] Status Code still exists.
Y N
Run several copies to ensure the problem does not reoccur.
Check the connector PJ CN121 on the Main PWB and the ribbon cable going to the CCD PWB for an open or intermittent condition.
If the connections are good replace the Lens/CCD Module (PL 3.2).
If the problem still exists, replace the Exposure Lamp Carriage (PL 3.1).
If the problem still exists, replace the Main PWB (PL 7.1).

## E7-[04] Status Code RAP (With SDF)

The Main PWB senses a CCD white level error.

## Procedure

Switch off the power. Switch on the power. The E7-[04] Status Code still exists.
Y N
Run several copies to ensure the problem does not reoccur.
Check the connector PJ CN124 on the Main PWB and the ribbon cable going to the CCD PWB for an open or intermittent condition.
If the connections are good replace the Lens/CCD Module (PL 3.2).
If the problem still exists, replace the Exposure Lamp Carriage (PL 3.1).
If the problem still exists, replace the Main PWB (PL 7.1).


Figure 1 Main PWB (Without SDF)


Figure 1 Main PWB (With SDF)

## E7-[05] Status Code RAP (Without SDF)

The Main PWB sensed a CCD black level error.

## Procedure

Switch off the power. Switch on the power. The E7-[05] Status Code still exists.
Y N
Run several copies to ensure the problem does not reoccur.
Check the connector CN121 on the Main PWB and the ribbon cable going to the CCD PWB for an open or intermittent condition.
If the connections are good replace the Lens/CCD Module (PL 3.2).
If the problem still exists, replace the Main PWB (PL 7.1).


Figure 1 Main PWB (Without SDF)

## E7-[05] Status Code RAP (With SDF)

The Main PWB sensed a CCD black level error.

## Procedure

Switch off the power. Switch on the power. The E7-[05] Status Code still exists.
Y N
Run several copies to ensure the problem does not reoccur.
Check the connector CN124 on the Main PWB and the ribbon cable going to the CCD PWB for an open or intermittent condition.
If the connections are good replace the Lens/CCD Module (PL 3.2).
If the problem still exists, replace the Main PWB (PL 7.1).


Figure 1 Main PWB (With SDF)

## E7-[12] Status Code RAP (Without SDF)

The Main PWB sensed a CCD shading level error.

## Procedure

Switch off the power. Switch on the power. The E7-[12] Status Code still exists.
Y N
Run several copies to ensure the problem does not reoccur.
Check the connector CN121 on the Main PWB and the ribbon cable going to the CCD PWB for an open or intermittent condition.
If the connections are good replace the Lens/CCD Module PL 3.2.
If the problem still exists, replace the Main PWB PL 7.1.


Figure 1 Main PWB (Without SDF)

## E7-[12] Status Code RAP (With SDF)

The Main PWB sensed a CCD shading level error.

## Procedure

Switch off the power. Switch on the power. The E7-[12] Status Code still exists.
Y N
Run several copies to ensure the problem does not reoccur.
Check the connector CN124 on the Main PWB and the ribbon cable going to the CCD PWB for an open or intermittent condition.
If the connections are good replace the Lens/CCD Module PL 3.2.
If the problem still exists, replace the Main PWB PL 7.1.


Figure 1 Main PWB (With SDF)

## E7-[14] Status Code RAP

The Main PWB sensed an ASIC communication error.

## Procedure

Switch off the power. Switch on the power. The E7-[14] Status Code still exists.
Y N
Run several copies to ensure the problem does not reoccur.
Replace the Main PWB PL 7.1.

## E7-[15] Status Code (Without SDF) RAP

The Main PWB sensed a Copy Lamp problem.

## Procedure

Switch off the power. Switch on the power. The E7-[15] Status Code still exists.
Y N
Run several copies to ensure the problem does not reoccur.
Check the connector CN118 on the Main PWB and the ribbon cable going to the Exposure Lamp Carriage PL 3.1, for an open or intermittent condition.
If the problem still exists, replace the Main PWB PL 7.1.


## E7-[15] Status Code RAP (With SDF)

The Main PWB sensed a Copy Lamp problem.

## Procedure

Switch off the power. Switch on the power. The E7-[15] Status Code still exists.
Y N
Run several copies to ensure the problem does not reoccur.
Check the connector CN121 on the Main PWB and the ribbon cable going to the Exposure Lamp Carriage PL 3.1, for an open or intermittent condition.
If the problem still exists, replace the Main PWB PL 7.1.


Figure 1 Main PWB (With SDF)

## H2/H3 Status Code RAP (Without SDF)

H2, indicates that the Main PWB sensed a fuser overheat condition (Thermistor RT1 open).
H3, indicates that the Main PWB sensed a fuser overheat condition.

## Procedure

## The Status Code is an, H3.

Y $N$
Go to Flag 1 and check for an open wire. If the wires are good replace the Thermistor RT1, PL 6.1. If problem still exists, replace the Main PWB, PL 7.1.

Connect the meter between PJ CN109-17 (+) on the Main PWB and GND (refer to Flag 4).

## There is 1.2 VDC present while an H 3 status code is displayed.

Y N
NOTE: An H3/H4 status code must be cleared in diagnostics before the copier becomes operational again.

Enter Diagnostic code 14 to clear the H3 status code.
Switch off the power. Switch on the power.
The H3 status code appears within 5 seconds after power on.
Y N
The Ventilation Fan Motor MOT3 is running.
Y $\mathbf{N}$
Go to the 4.1 Ventilation Fan Motor RAP (Without SDF).
Check the Thermistor RT1, PL 6.1 for contamination. If OK, replace the Power Supply PWB PS1, PL 7.1.

Go to Flag 1 and check the Thermistor circuit for a short circuit to ground. If OK, replace the Main PWB,PL 7.1.

Replace the Main PWB, PL 7.1. If problem still exists, replace the Power Supply PWB PS1, PL 7.1 .


Figure 1 Fuser Heat (Without SDF)

## H2/H3 Status Code RAP (With SDF)

H2, indicates that The Main PWB sensed a fuser overheat condition (that the thermistor RT1 was open).

H3, indicates that the Main PWB sensed a fuser overheat condition.

## Procedure

The Status Code is an, H3.
Y $N$
Go to Flag 1 and check for an open wire. If the wires are good replace the Thermistor RT1, PL 6.1. If problem still exists, replace the Main PWB, PL 7.1.

Connect the meter between CN101-17 (+) on the Main PWB and GND (refer to Flag 4) There is 1.2 VDC present while an H 3 status code is displayed.
Y N
NOTE: An H3/H4 status code must be cleared in diagnostics before the copier becomes operational again.

Enter Diagnostic code 14 to clear the H3 status code.
Switch off the power. Switch on the power.
The H3 status code appears within 5 seconds after power on.
Y N
The Ventilation Fan Motor MOT3 is running.
Y N
Go to the 4.1 Ventilation Fan Motor RAP (With SDF).
Check the Thermistor RT1, PL 6.1 for contamination. If OK, replace the Power Supply PWB PS1, PL 7.1.

Go to Flag 1 and check the Thermistor circuit for a short circuit to ground. If OK, replace the Main PWB,PL 7.1.

Replace the Main PWB, PL 7.1. If problem still exists, replace the Power Supply PWB PS1, PL 7.1.


Figure 1 Fuser heat (With SDF)

## H4 Status Code RAP (Without SDF)

The Main PWB sensed that the fuser did not reach $185^{\circ} \mathrm{C}$ within 27 seconds after power on or that the fuser dropped below $140^{\circ} \mathrm{C}$ for 6 seconds during the copy cycle.

NOTE: An H3/H4 status code must be cleared in diagnostics before the copier becomes operational again.

## Procedure

Switch off the Power. Disconnect the connector, PJ 6 from the Fuser assembly. Connect the meter on the machine side P/J6 between pins 1 and 2 (refer to Flag 3). Set the multimeter to measure AC. Enter diagnostic code 5-2. When the Start button is pressed the machine input line voltage is measured for approximately 5 seconds.
Y $N$
Reconnect connector P/J6. Press the Stop button. Connect the DC Meter between CN109-16 and GND. Press the Start button. The meter switches from +24 VDC to 0 VDC for 5 seconds.
Y N
Go to Flag 2 and check the wire for an open or short circuit. The wire is good. Y $N$

Repair the wire or replace the DC harness, PL 7.1.
Replace the Power Supply PWB PS1, PL 7.1.
Replace the Power Supply PWB PS1, PL 7.1
Connect the meter between CN109-17 (+) on the Main PWB and GND (refer to Flag 4) Enter diagnostic code 14. There is approximately 1.2 VDC present.
Y $N$
Replace the Main PWB, PL 7.1. If problem still exists, replace the Power Supply PWB PS1, PL 7.1.

Switch off the power. Set the multimeter to the 200 ohm range. Measure the Fuser side of the connector PJ 6 between pins 1 and 2 . There is $\mathbf{1 . 7}$ ohms + or - $\mathbf{0 . 5}$ ohms measured between pins 1 and 2 of P/J 6.
Y $\quad \mathrm{N}$
Replace the Fuser Assembly, PL 6.1.
Reconnect P/J6. Switch on the power. If the problem still exists, replace the Power Supply PWB PS1, PL 7.1


Figure 1 Fuser Heat (Without SDF)

|  |  |  |
| :--- | :---: | ---: |
| WorkCentre XD SERIES | Status Code Indicators |  |

## H4 Status Code RAP (With SDF)

The Main PWB sensed that the fuser did not reach $185^{\circ} \mathrm{C}$ within 27 seconds after power on or that the fuser dropped below $140^{\circ} \mathrm{C}$ for 6 seconds during the copy cycle.

NOTE: An H3/H4 status code must be cleared in diagnostics before the copier becomes operational again.

## Procedure

Switch off the Power. Disconnect the connector, PJ 6 from the Fuser assembly. Connect the meter on the machine side P/J6 between pins 1 and 2 (refer to Flag 3). Set the multimeter to measure AC. Enter diagnostic code 5-2. When the Start button is pressed the machine input line voltage is measured for approximately 5 seconds.
Y $N$
Reconnect connector P/J6. Press the Stop button. Connect the DC Meter between CN101-16 and GND. Press the Start button. The meter switches from +24 VDC to 0 VDC for 5 seconds.
Y N
Go to Flag 2 and check the wire for an open or short circuit. The wire is good. $\mathbf{Y} \quad \mathbf{N}$

Repair the wire or replace the DC harness, PL 7.1.
Replace the Power Supply PWB PS1, PL 7.1.
Replace the Power Supply PWB PS1, PL 7.1
Connect the meter between CN101-17 (+) on the Main PWB and GND (refer to Flag 3) Enter diagnostic code 14. There is approximately 1.2 VDC present.
Y $N$
Replace the Main PWB, PL 7.1. If problem still exists, replace the Power Supply PWB PS1, PL 7.1.

Switch off the power. Set the multimeter to the 200 ohm range. Measure the Fuser side of the connector PJ 6 between pins 1 and 2 . There is $\mathbf{1 . 7}$ ohms + or - $\mathbf{0 . 5}$ ohms measured between pins 1 and 2 of P/J 6.
Y $\mathbf{N}$
Replace the Fuser Assembly, PL 6.1.
Reconnect P/J6. Switch on the power. If the problem still exists, replace the Power Supply PWB PS1, PL 7.1


Figure 1 Fuser Heat (With SDF)

## J1 Status Code RAP (Without SDF)

J1, Indicates that the Toner Cartridge is empty.

## Initial Actions

Replace the Toner Cartridge. If a problem still exists, continue with the procedure.
NOTE: If the customer complains that the toner cartridge reached its end of life too soon, then instruct the customer that making copies with the document cover open or making copies with high image area coverage, such as photographs, will reduce the life of the toner cartridge.

## Procedure

Enter diagnostic code 10.
The Toner Motor comes on.
Y N
Press Clear.
Set the meter to measure.
Connect the meter between PJ CN101-1 (+) and CN101-2 (-) on the Main PWB.
Press Start.
There is approximately $\mathbf{+ 2 2}$ VAC present.
$Y \quad N$
Replace the Main PWB, PL 7.1.
Go to Flag 1 and check for an open. If the wires are good, replace the Toner Motor MOT4, PL 2.1.

Switch off the power.
Connect the meter between, PJ CN113-3 on the Main PWB (+) and chassis (-).
Switch the power on.
There is a steady +5 VDC present.
Y $N$
Replace the Main PWB, PL 7.1.
Perform the following:

- Go to Flag 2 and check the wires for an open circuit.
- Check for a mechanical drive problem to the Toner Cartridge.
- Replace the Toner Cartridge, PL 8.2.


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THE TONER MOTCR IS NCTUKTED WHEN LOW TONER CONCEUTRATICN IS SENSEO BY THE LOW TONER BEHSCR. F THE WOTOR FUNS FOA I2D SECONDE AND THE LOW TOHEX SIGNAL IS STIL HGG THE TONEN CARTRDGE LAMP WLL RLASH

Figure 1 J1 Status Code (Without SDF)

## J1 Status Code RAP (With SDF)

$\mathbf{J 1}$, Indicates that the Toner Cartridge is empty.

## Initial Actions

Replace the Toner Cartridge. If a problem still exists, continue with the procedure.
NOTE: If the customer complains that the toner cartridge reached its end of life too soon, then instruct the customer that making copies with the document cover open or making copies with high image area coverage, such as photographs, will reduce the life of the toner cartridge.

## Procedure

Enter diagnostic code 10.
The toner motor comes on.
Y N
Press Clear.
Set the meter to measure.
Connect the meter between CN105-1 (+) and CN105-2 (-) on the Main PWB.

## Press Start.

There is approximately $\mathbf{+ 2 2}$ VAC present.
Y
Replace the Main PWB, PL 7.1.
Go to Flag 1 and check for an open. If the wires are good, replace the Toner Motor MOT4, PL 2.1.

Switch off the power.
Connect the meter between, CN112-3 on the Main PWB (+) and chassis ( - ).
Switch the power on.
There is a steady +5 VDC present.
Y N
Replace the Main PWB, PL 7.1.
Perform the following:

- Go to Flag 2 and check the wires for an open circuit.
- Check for a mechanical drive problem to the Toner Cartridge.
- Replace the Toner Cartridge, PL 8.2.


Figure 1 J1 Status Code (With SDF)

## J2 Status Code RAP

J2, indicates the Drum Cartridge has reached the end of its life.

## Initial Actions

Replace the Drum Cartridge with a new, not used, Drum Cartridge. If a problem still exists, continue with the procedure.

## Procedure

There is less than 0.5 VDC measured between PJ CN116-2 and GND.
$Y \mathrm{~N}$
Go to Flag 1 and check the wires for an open circuit. If the wires are good, replace the Drum Cartridge Reset Switch, PL x.x.

Actuate the Drum Cartridge Reset Switch. There is +5 VDC measured between PJ CN116-2 and GND.
Y N
Go to Flag 1 and check the wires for a short circuit. If the wires are good, replace the Drum Cartridge Reset Switch, PL 5.1.

If the problem still exists, replace the Main PWB, PL 7.1.


Figure 1 Drum Cartridge Reset circuit

## L1/L3 Status Code Rap (Without SDF)

L1, indicates that the Main PWB sensed that the carriage did not leave home after power up or after start is pressed.

L3, indicates that the Main PWB sensed that the carriage did not return home after power up or after the copy cycle.

NOTE: Ensure that the shipping screw was removed at install.

## Procedure

Switch off the power. Switch on the power. The lamp carriage is in or moves to the home position.
$\mathbf{Y} \quad \mathrm{N}$
Remove the right cover to gain access to the scan shaft. Manually rotate the scan shaft to position the carriage in the home position. Connect the meter to, PJ CN122-2 and GND. There is +5 VDC measured.
$Y \quad \mathrm{~N}$
Go to Flag 1 and check the wires for an open circuit. If the wires are good, replace the Scan Home Sensor Q5, PL 3.2.

Move the carriage off the home position. The meter reads LOW.
Y N
Replace the Scan Home Sensor Q5, PL 3.2.
Go to the next step.

## There is +5 VDC measured between, PJ CN122-2 on the Main PWB and GND.

Y $N$
Go to Flag 2 and check the wires for a short circuit. If the wires are good, replace the Scan Home Sensor Q5, PL 3.2.

Enter diagnostic code 1-1. Press the Start button twice. The carriage moved.
$\mathbf{Y} \quad \mathbf{N}$
Connect the meter between, PJ CN120-1 (+) on the Main PWB and GND (-).
There is +24 VDC measured.
$Y \quad N$
Replace the Main PWB, PL 7.1.
Check the following for wear or damage, PL 3.1:

- Scan Drive Gear/Pulley
- Scan Drive Belt
- Scan cables

The components are good.
Y $\mathbf{N}$
Replace the defective components, PL 3.1
Go to Flag 1 and check the connection on CN120 on the Main PWB. If the connection is good replace the Scan Drive Motor MOT2, PL 3.1.

A
Press the Clear button. Remove the right cover to gain access to the Scan Cable Drive Shaft, PL 3.1.
Manually rotate the Scan Cable Drive Shaft to position the carriage off the home position. Enter diagnostic code 1-1. The Drum Cartridge lamp is off.
Y $N$
Go to Flag 2 and check for an open circuit. If the wires are good, replace the Scan Home Sensor Q5, PL 3.2.
If the problem continues, replace the Main PWB, PL 7.1.
Check the following for wear or damage PL 3.1:

- Ribbon Cable connection to PJ CN120 on the Main PWB
- Scan Drive Gear/Pulley
- Scan Drive Belt
- Scan cables

The components are good.
Y N
Repair and or replace the defective components PL 3.1, PL 3.2.
If the problem still exists, replacing the Main PWB, PL 7.1.


Figure 1 Scan Drive Circuit

## L1/L3 Status Code RAP (With SDF)

L1, indicates that the Main PWB sensed that the carriage did not leave home after power up or after start is pressed

L3, indicates that the Main PWB sensed that the carriage did not return home after power up or after the copy cycle.

NOTE: Ensure that the shipping screw was removed at install.

## Procedure

Switch off the power. Switch on the power. The lamp carriage is in or moves to the home position.
$\mathrm{Y} \quad \mathrm{N}$
Remove the right cover to gain access to the scan shaft. Manually rotate the scan shaft to position the carriage in the home position. Connect the meter to, PJ CN125-2 and GND. There is +5 VDC measured.
Y N
Go to Flag 1 and check the wires for an open circuit. If the wires are good, replace the Scan Home Sensor Q5, PL 3.2.

Move the carriage off the home position. The meter reads LOW.
Y N
Replace the Scan Home Sensor Q5, PL 3.2.
Go to the next step.

## There is +5 VDC measured between, PJ CN125-2 on the Main PWB and GND.

Y $N$
Go to Flag 2 and check the wires for a short circuit. If the wires are good, replace the Scan Home Sensor Q5, PL 3.2.

Enter diagnostic code 1-1. Press the Start button twice. The carriage moved.
Y $\mathbf{N}$
Connect the meter between, PJ CN122-1 (+) on the Main PWB and GND (-).
There is +24 VDC measured.
$Y \quad N$
Replace the Main PWB, PL 7.1 .
Check the following for wear or damage, PL 3.1:

- Scan Drive Gear/Pulley
- Scan Drive Belt
- Scan cables

The components are good.
$\mathbf{Y} \quad \mathbf{N}$
Replace the defective components, PL 3.1
Go to Flag 1 and check the connection on CN122 on the Main PWB. If the connection is good replace the Scan Drive Motor MOT2, PL 3.1.

Press the Clear button. Remove the right cover to gain access to the Scan Cable Drive Shaft, PL 3.1.
Manually rotate the Scan Cable Drive Shaft to position the carriage off the home position. Enter diagnostic code 1-1. The Drum Cartridge lamp is off.
$\mathbf{Y} \quad \mathbf{N}$
Go to Flag 2 and check for an open circuit. If the wires are good, replace the Scan Home Sensor Q5, PL 3.2.
If the problem continues, replace the Main PWB, PL 7.1.
Check the following for wear or damage PL 3.1:

- Ribbon Cable connection to PJ CN122 on the Main PWB
- Scan Drive Gear/Pulley
- Scan Drive Belt
- Scan cables


## The Components are good

Y N
Repair and or replace the defective components PL 3.1, PL 3.2
If the problem still exists, replacing the Main PWB, PL 7.1.


Figure 1 L1/L3 Status Code (With SDF)

## L4 Status Code RAP (Without SDF)

The Main PWB sensed a Main Drive Motor MOT1 problem.

## Initial Actions

Clear any jams in the paper path and ensure that the Side Door is closed.

## Procedure

Enter diagnostic code 25-1. The main motor comes on.
Y $\mathbf{N}$
Press the Clear button. Check the Ribbon Cable connection to PJ CN114 on the Main PWB. The connection and the Ribbon Cable from the Main Drive Motor MOT1 are good.

## Y $\mathbf{N}$

Repair or replace the Main Drive Ribbon Cable, PL 2.2.
Switch off the power. The housing of the Main Drive Motor can be turned by hand. Y $\mathbf{N}$

Check for a mechanical problem such as binding or broken gears or a binding drum cartridge. Repair and or replace as necessary PL 2.2.

Switch on the power. Connect the meter from PJ CN114 pins 1 and $2(+)$ on the Main PWB and GND (-). There is +24 VDC present.
Y N
Replace the Main PWB, PL 7.1.
Connect the meter to CN1 pins 1 and $2(+)$ on the Main Drive Motor and GND (-). There is +24 VDC present.
Y N
Replace the Main Drive Ribbon Cable, PL 2.2.
Press Start.
The voltage decreases to approximately 10 to 14 VDC.
Y N
Replace the Main PWB,PL 7.1.
If the problem still exists, replace the Main Drive Motor MOT1, PL 2.2.
Check for a mechanical problem such as binding or broken gears or a binding drum cartridge.
Repair/replace as necessary, PL 2.2.
If the problem still exists, replace the Main Drive Motor MOT1,PL 2.2.


Figure 1 Main PWB


## L4 Status Code RAP (With SDF)

The Main PWB sensed a Main Drive Motor MOT1 problem.

## Initial Actions

Clear any jams in the paper path and ensure that the Side Door is closed.

## Procedure

Enter diagnostic code 25-1. The main motor comes on.
Y $N$
Press the Clear button. Check the Ribbon Cable connection to PJ CN113 on the Main PWB. The connection and the Ribbon Cable from the Main Drive Motor MOT1 are good.

## Y $\mathbf{N}$

Repair or replace the Main Drive Ribbon Cable, PL 2.2.
Switch off the power. The housing of the Main Drive Motor can be turned by hand. Y N

Check for a mechanical problem such as binding or broken gears or a binding drum cartridge. Repair and or replace as necessary PL 2.2.

Switch on the power. Connect the meter from PJ CN113 pins 1 and $2(+)$ on the Main PWB and GND (-). There is +24 VDC present.
Y $N$
Replace the Main PWB, PL 7.1.
Connect the meter to CN1 pins 1 and $2(+)$ on the Main Drive Motor and GND (-). There is +24 VDC present.
$Y \quad N$
Replace the Main Drive Ribbon Cable, PL 2.2.
Press Start.
The voltage decreases to approximately 10 to 14 VDC.
Y N
Replace the Main PWB, PL 7.1.
If the problem still exists, replace the Main Drive Motor MOT1, PL 2.2.

Check for a mechanical problem such as binding or broken gears or a binding drum cartridge.
Repair/replace as necessary, PL 2.2.
If the problem still exists, replace the Main Drive Motor MOT1,PL 2.2.


Figure 1 Main PWB (With SDF)


## L6 Status Code RAP (Without SDF)

The Main PWB sensed a Polygon motor lock signal error.

## Procedure

Enter diagnostic code 25-10. The Polygon Motor comes on for 30 seconds.
Y N
Check the connector CN115 on the Main PWB and the wires and connectors on the Laser Module. The connections and wires are good.
Y $\quad \mathrm{N}$
Replace the Laser Harness,PL 3.3.
If the problem still exists, replace the Laser Module, PL 3.3.
Switch the power off. Switch the power on. If the problem still exists, replace the Laser Module PL 3.3.


Figure 1 Main PWB

## L6 Status Code RAP (With SDF)

The Main PWB sensed a Polygon motor lock signal error.

## Procedure

Enter diagnostic code 25-10. The Polygon Motor comes on for 30 seconds.
Y N
Check the connector CN119 on the Main PWB and the wires and connectors on the Laser Module. The connections and wires are good.
Y $\quad \mathbf{N}$
Replace the Laser Harness,PL 3.3
If the problem still exists, replace the Laser Module, PL 3.3.
Switch the power off. Switch the power on. If the problem still exists, replace the Laser Module, PL 3.3.


Figure 1 Main PWB (With SDF)

## P Status Code RAP (Without SDF)

The Main PWB sensed that the selected Paper Tray is out of paper or a misfeed has occurred.

## Initial Actions

Ensure pressure plate lock is removed from the paper tray.
Ensure the side and rear paper guides are installed and that they are not too tight against the paper.

## Procedure

Enter the diagnostic code 30-1.
Manually actuate and deactuate the Paper Feed Sensor Q1 while observing the Toner Cartridge lamp. The Toner Cartridge lamp turns on and off.
$Y^{N}$
Perform the following:

- Check the sensor actuator for proper operation PL 5.1.
- Go to Flag 1 and check the wires for an open circuit.

If the checks are good, replace the Paper Feed Sensor Q1, PL 5.1.
The $\mathbf{P}$ status code occurs only when the Bypass Tray is used.
$Y \quad N$
The P status code occurs only when the main tray is used.
Enter the diagnostic code 6-1.
Connect the meter between PJ CN102-2 (+) on the Main PWB and ground (-). Press the Start button.
The meter alternates between +24 VDC and GND.
Y $\mathbf{N}$
Replace the Main PWB, PL 7.1.
Go to Flag 2 and check the wires for an open circuit. If the wires are good, replace the Paper Feed Solenoid SOL1,PL 2.2.

Enter the diagnostic code 6-1.
Connect the meter between, PJ CN111-2 (+) on the Main PWB and ground (-). Press the Start button. The meter alternates between +24 VDC and GND.
Y N
Replace the Main PWB, PL 7.1.
Check for a mechanical problem preventing the paper from feeding.
If the problem still exists, go to Flag 3 and check the wires for an open circuit. If the wires are good, replace the Bypass Feed Solenoid SOL4, PL 2.2.


Figure 1 P Code (Without SDF)

## P Status Code RAP (With SDF)

The Main PWB sensed that the selected Paper Tray is out of paper or a misfeed has occurred.

## Initial Actions

Ensure pressure plate lock is removed from the paper tray.
Ensure the side and rear paper guides are installed and that they are not too tight against the paper.

## Procedure

Enter the diagnostic code 30-1.
Manually actuate and deactuate the Paper Feed Sensor Q1 while observing the Toner Cartridge lamp. The Toner Cartridge LED comes on and goes off.
Y $N$
Perform the following:

- Check the sensor actuator for proper operation PL 5.1.
- Go to Flag 1 and check the wires for an open circuit.

If the checks are good, replace the Paper Feed Sensor Q1, PL 5.1.
Manually actuate and deactuate the Tray 2 Feed Sensor Q7 while observing the Toner Cartridge lamp. The Toner cartridge LED comes on and goes off.
$Y^{N}$
Perform the following:

- Check the sensor actuator for proper operation PL 5.8.
- Go to Flag 2 and check the wires for an open circuit.
- If the checks are good, replace the Tray 2 Paper Feed Sensor Q7,PL 5.8.


## The P status code occurs when using the Main Tray.

$Y$ N
The P status code occurs when using Tray 2.
$\mathbf{Y} \quad \mathbf{N}$
The $\mathbf{P}$ status code occurs when using the Mulitsheet bypass Tray.
Y N
Return to The Call Flow Section of this manual to redefine the problem.
Enter the diagnostic Code 6-1 and select Multi Bypass Tray. Press the Start button The Multi Bypass Feed Solenoid SOL 4, engages and disengages several times.
Y N
Go to Flag 5 and check the wires for an open circuit. If the wires are good, replace the Multi Bypass Solenoid SOL 4, PL 5.5.

Check for a mechanical problem preventing the paper from feeding PL 5.5.
Enter the diagnostic Code 6-1 and select Tray 2. Press the Start button. The Tray 2 Feed Solenoid SOL2, engages and disengages several times.
Y N
Go to Flag 4 and check the wires for an open circuit. If the wires are good, replace the Tray 2 Solenoid SOL 2, PL5.8.

A B
C'heck for a mechanical problem preventing the paper from feeding PL5.8.
Enter the diagnostic Code 6-1 and select the Main Tray. Press the Start button. The Paper Feed Solenoid SOL1, engages and disengages several times.
$Y \quad \mathrm{~N}$
Go to Flag 3 and check the wires for an open circuit. If the wires are good, replace the Paper Feed Solenoid SOL 11, PL 2.2.

Check for a mechanical problem preventing the paper from feeding PL 2.2.



## U2-[01] / U2-[04] Status Code RAP

U2-[02] indicates that the Main PWB sensed a memory failure.
U2-[04] indicates a that the Main PWB sensed an access error.

## Procedure

Perform the U2 Status Code Clear Procedure:

- Enter the diagnostic code 16.
- Press the Start button.

If the problem still exists, replace the Main PWB, PL 7.1.

## Drum Cartridge LED On RAP

The Drum Cartridge Lamp on steady indicates that the Drum Cartridge is near end of life.

## Procedure

If the Drum Cartridge LED is still on or flashing after changing the Cartridge, go to the, J2 Status Code RAP.

## Toner Cartridge LED On RAP

Indicates that a low toner condition exists
Initial Actions
NOTE: If the customer complains that the toner cartridge reached its end of life too soon, then instruct the customer that making copies with the document cover open or making copies with high image area coverage, such as photographs, will reduce the life of the toner cartridge.

## Procedure

Replace the Toner Cartridge, PL 8.2. If the problem still exists, go to the, J1 Status Code RAP (Without SDF) or the J1 Status Code RAP (With SDF).

### 1.1 Power ON RAP (Without SDF)

## Initial Actions

Ensure that input power is measured at the machine power cord.

## Procedure

Switch off the power. While observing the Exposure Lamp Assembly, switch on the power The Exposure Lamp Assembly moves.
Y N
The Control Console is blank.
Y N
Go to the 2.1 Selection/Indication RAP (without SDF).
There is +5 VDC measured from PJ CN109 pin 21 and pin 22 to GND on the Main PWB.
Y $N$
ACH is measured between PJ CN2 \& CN5 on the Power Supply PWB.
Y $\mathbf{N}$
Go to Flag 1 and check for an open circuit.
Switch off the power. Disconnect the power. Check Fuses PJ F1 \& F3 on the Power Supply PWB for an open circuit. The Fuses are good.
Y $\mathbf{N}$
Replace the defective Fuse, PL 7.1. Switch on the power. The problem is resolved.
Y $\mathbf{N}$
Replace the Power Supply PWB, PL 7.1.
Make several copies to ensure the problem is resolved.
Replace the Power Supply PWB, PL 7.1.
There is +24 VDC measured from PJ CN109 pins 7 and pin 8 to GND, on the Main PWB.
Y $N$
Go to the 1.2 DC Power (With SDF).
Go to the 2.2 Selection RAP (Without SDF).
Go to the 1.2 DC Power (With SDF).


Figure 1 1.1 Power On (Without SDF)

### 1.1 Power On RAP (With SDF)

## Initial Actions

Ensure that input power is measured at the machine power cord.

## Procedure

Switch off the power. While observing the Exposure Lamp Assembly, switch on the power The Exposure Lamp Assembly moves.
Y N
The Control Console is blank.
Y N
Go to the 2.1 Selection/Indication RAP (without SDF).
There is +5 VDC measured from PJ CN101 pin 21 and pin 22 to GND on the Main PWB.
Y $N$
ACH is measured between PJ CN2 \& CN5 on the Power Supply PWB.
Y $\mathbf{N}$
Go to Flag 1 and check for an open circuit.

Switch off the power. Disconnect the power. Check Fuses PJ F1 and F3 on the Power Supply PWB for an open circuit. The Fuses are good.
Y $\quad \mathbf{N}$
Replace the defective Fuse, PL 7.1. Switch on the power. The problem is resolved.
Y N
Replace the Power Supply PWB, PL 7.1.
Make several copies to ensure the problem is resolved.
Replace the Power Supply PWB, PL 7.1.
There is +24 VDC measured from PJ CN101 pins 7 and pin 8 to GND, on the Main PWB.
Y $N$
Go to the 1.2 DC Power (With SDF).
Go to the 2.2 Selection RAP (Without SDF).
Go to the 1.2 DC Power (With SDF).


Figure 1 1.1 Power On (With SDF)

### 1.2 DC Power RAP (Without SDF)

NOTE: Enter this RAP from the 1.1 Power ON RAP (Without SDF) or the 1.1 Power On RAP (With SDF) only.

## Procedure

There is +24 VDC measured between PJ CN109-7 and GND.
Y N
Go to Flag 1. Check the wires for an open circuit.
There is +12 VDC measured between PJ CN109-19 and GND.
Y N
Go to Flag 2. Check the wires for an open circuit.
There is +3.3 VDC measured between PJ CN109-20 and GND.
Y N
Go to Flag 3. Check the wire for an open circuit. If the wire is good, replace the Power Supply PWB PS1, PL 7.1.

There is +5 VDC measured between CN109-21 and GND.
Y $\quad \mathrm{N}$
Go to Flag 4. Check the wires for an open circuit.
If the problem still exists, refer to BSD, 1.2 Power Generation and Distribution (Section 7) for further DC power distribution checks. Check for an intermittent or loose connection. If the problem continues, replace the Main PWB, PL 7.1.


Figure 1 1.2 DC Power (Without SDF)

### 1.2 DC Power (With SDF)

NOTE: Enter this RAP from the 1.1 Power ON RAP (Without SDF) or the 1.1 Power On RAP (With SDF) only.

## Procedure

There is +24 VDC measured between PJ CN101-7 and GND.
Y N
Go to Flag 1. Check the wires for an open circuit.
There is +12 VDC measured between PJ CN101-19 and GND.
Y N
Go to Flag 2. Check the wires for an open circuit.
There is +3.3 VDC measured between PJ CN101-20 and GND.
Y N
Go to Flag 3. Check the wire for an open circuit. If the wire is good, replace the Power Supply PWB PS1, PL 7.1.

There is +5 VDC measured between CN109-21 and GND.
Y $\mathbf{N}$
Go to Flag 4. Check the wires for an open circuit.
If the problem still exists, refer to BSD, 1.2 Power Generation and Distribution (Section 7) for further DC power distribution checks. Check for an intermittent or loose connection. If the problem continues, replace the Main PWB, PL 7.1.


Figure 1 1.2 DC Power (With SDF)

### 2.1 Selection/Indication RAP (without SDF)

## Procedure

Enter diagnostic code 5-1 to test the control console lamps.
Diagnostic code 5-1 can be entered.
Y $N$
Go to 2.2 Selection RAP
Press Start several times to test the control console display and lamps. All the LEDs come on for 5 seconds each time the Start button is pressed.
$\mathbf{Y}$
The Ready lamp lights.
Y N
Go to the 2.2 Selection RAP (Without SDF).
Go to Flag 1. Check CN801 on the Control Console PWB and CN116 on the Main PWB for being properly connected to the Control Console Ribbon Cable. If defective, replace the Control Console Ribbon Cable, PL 6.3. If good, replace the Control Console PWB, PL 1.3.

If the problem still exists, replace the Main PWB, PL 7.1.
For all selection problems, go to the 2.2 Selection RAP (Without SDF).


Figure 1 Main PWB (Without SDF)


Figure 2 2.1 Selection/Indicator (Without SDF)

### 2.1 Selection/Indication RAP (with SDF)

## Procedure

Enter diagnostic code 5-1 to test the control console lamps.
Diagnostic code 5-1 can be entered
Y $N$
Go to 2.2 Selection RAP
Press Start several times to test the control console display and lamps. All the LEDs come on for 5 seconds each time the Start button is pressed.
Y N
The Ready lamp lights.
Y N
Go to the 2.2 Selection RAP (Without SDF).
Go to Flag 1. Check CN801 on the Control Console PWB and CN116 on the Main PWB for being properly connected to the Control Console Ribbon Cable. If defective, replace the Control Console Ribbon Cable, PL 6.3. If good, replace the Control Console PWB, PL 1.3.

If the problem still exists, replace the Main PWB, PL 7.1.
For all selection problems, go to the 2.2 Selection RAP (Without SDF).


[^1]

Figure 2 2.1 Selection/Indication (With SDF)

### 2.2 Selection RAP (Without SDF)

## Procedure

Switch power off, then on.

## The Ready lamp comes on or is flashing

Go to Flag 1. Check connectors and the Ribbon Cable for an open circuit. Replace the Control Console Ribbon Cable, PL 6.3 if required.

Press Start button. The print cycle starts.
Y N
Replace the Control Console PWB, PL 1.3.
If a problem still exists, replace the Control Console PWB, PL 1.3. If the problem continues, replace the Main PWB, PL 7.1.


Figure 1 Main PWB (Without SDF)


Figure 2 2.2 Selection (Without SDF)

### 2.2 Selection RAP (With SDF)

## Procedure

Switch power off, then on

## The Ready lamp comes on or is flashing.

Go to Flag 1. Check connectors and the Ribbon Cable for an open circuit. Replace the Control Console Ribbon Cable, PL 6.3 if required.

Press Start button. The print cycle starts.
Y N
Replace the Control Console PWB, PL 1.3.
If a problem still exists, replace the Control Console PWB, PL 1.3. If the problem continues, replace the Main PWB, PL 7.1.



Figure 1 2.2 Selection (With SDF)

### 4.1 Ventilation Fan Motor RAP (Without SDF)

## Procedure

Switch off the power. Switch on the power. There is +24 VDC measured between CN119-1 on the Main PWB and GND.
Y $N$
Replace the Main PWB, PL 7.1.
The Ventilation Fan is operating at full speed
Y N
Replace the Step Ventilation Fan MOT3, PL 2.1.
Allow the machine to go into Power Saver Mode. The fan is operating at low speed
Y $N$
There is approximately +23 VDC measured between CN119-2 on the Main PWB and GND.
$\mathbf{N}$
Replace the Main PWB, PL 7.1.

Replace the Ventilation Fan MOT3, PL 2.1.
The Ventilation Fan will switch off once the machine enters the Auto Shut-off Mode. If the fan continues to operate, replace the Ventilation Fan MOT3, PL 2.1.



Figure 1 Ventilation Fan MOT3

### 4.1 Ventilation Fan Motor RAP (With SDF)

## Procedure

Switch off the power. Switch on the power. There is +24 VDC measured between CN120-1 on the Main PWB and GND.
Y $N$
Replace the Main PWB, PL 7.1.
The Ventilation Fan is operating at full speed.
Y N
Replace the Step Ventilation Fan MOT3, PL 2.1.
Allow the machine to go into Power Saver Mode. The fan is operating at low speed
Y $N$
There is approximately +23 VDC measured between CN120-2 on the Main PWB and GND.

Replace the Main PWB, PL 7.1.
Replace the Ventilation Fan MOT3, PL 2.1.
The Ventilation Fan will switch off once the machine enters the Auto Shut-off Mode. If the fan continues to operate, replace the Ventilation Fan MOT3,PL 2.1.


Figure 2 Ventilation Fan MOT3

### 5.1 SDF JAM LED RAP

## Initial Actions

If the Auto Start SDF mode is desired, refer to the"Programmable Settings" procedure in (Sec-
tion 6).
Switch off the Power and clear any document jams. Remove any documents form the SDF.

## Procedure

Switch on the power. Enter the diagnostic code [2-2]. Actuate the SDF Document Present Senor. The Toner Cartridge LED comes on.
$Y \quad N$
Go to Flag 1 and check the wires for an open circuit. If the wires are good, check the Set Detector Actuator, PL 9.2 for wear or damage.
If the problem still exists, replace the SDF Sensor PWB, PL 9.2.
Open and then close the SDF Feed Assembly. The SDF Jam LED comes on and goes off.
Y $\mathbf{N}$
Go to Flag 2 and check the wires for an open circuit. If the wires are good, replace the SDF Sensor PWB, PL 9.2.

Exit the Diagnostic Mode. With the machine in the Ready condition insert a sheet of paper into the SDF tray. The SDF Selected LED comes on.
$Y$ N
The SDF Jam LED comes on or is flashing.
Y N
Check the Set Detector Actuator, PL 9.2 for wear or damage.
The SDF Jam LED is flashing.
Y $N$
Go to Flag 3 and check the wires for an open or short circuit.
If the wires are good, check that the Document Cover Sensor Q9 is positioned correctly.
If the problem still exists, replace the Document Cover Closed Sensor Q9.
Perform the following:

- Check the SDF Document Path Sensor Q3 for damage and ensure that it is mounted correctly, PL 9.3.
- Go to Flag 4 and check the wires for an short circuit. If the problem continues, replace the SDF Document Path Sensor Q3, PL 9.3.

If the problem still exists, replace the Main PWB, PL 7.1.


Figure 15.1 SDF Start Circuit

### 8.1 Paper Tray Ready RAP

## Initial Actions

Ensure that the Main Paper Tray and Paper Tray 2 if applicable are closed.

## Procedure

With the machine in a ready state, select the Main Paper Tray. The Main Tray LED is on and not flashing.
Y N
Go to Flag 1 and check the wires for a short circuit. If the wires are good, replace the Tray Detect Switch S2, PL 5.1.

## Open the Main Tray. The Main Tray LED is flashing.

N
Go the Flag 1 and check the wires for an open circuit. It the wires are good, replace the Tray Detect Switch S2, PL 5.1.

If applicable select Tray 2. The Tray 2 LED is on and not flashing.
Y $\mathbf{N}$
Go to Flag 2 and check the wires for a short circuit. If the wires are good, replace the Tray 2 Detect Switch S5, PL 5.8.

Open Tray 2. The Tray 2 LED is flashing.
Y
Go the Flag 2 and check the wires for an open circuit. It the wires are good, replace the Tray 2 Detect Switch S5, PL 5.8.

If the problem still exists, replace the Main PWB, PL 7.1.


Figure 1 8.1 Paper Tray Interlocks

## 3 Image Quality

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|  |  |  |
| :--- | :---: | :---: |
| WorkCentre XD SERIES | $11 / 98$ | $3-1$ |

## CQ1 Copy Defect Entry RAP

Copy quality refers to the entire copy. Defects can occur anywhere on the copy. These defects may be damaged paper or image quality defects.

Always eliminate problems which cause the damaged paper before attempting to fix the image quality problems. The damaged paper could cause the image quality problems.

## Procedure

Compare the image defect to the Definitions. After you determine which definition best describes the defect, go to the corresponding RAP. The chart which is provided with each RAP lists the Possible Causes and Corrective Actions.

The Possible Causes are arranged in order from the most to the least likely cause or the ease of the check. Corrective Action(s) are given for each cause. Read all of the possible causes before taking any corrective action.

1. Start with the first possible cause and continue through the list until you come to the cause that best applies to the image defect.
2. Perform the corrective action.
3. When he defect is corrected, go to the Copier Maintenance procedures in the Service Call Procedures in Section 1. If the defect is still present, continue with the other Possible Causes.

## Definitions

The following terms are commonly used to describe copy quality problems.

## Background

(CQ 2 Background (Bands) RAP or CQ 3 Background (Uniform) RAP) Background occurs as darkness or dirtiness on the non-image areas of the copy.

## Banding

(CQ 4 Banding RAP) Banding is a condition marked by narrow, alternating dark and light bands that run across the copy, that is, in the main scanning direction.

## Black Copy

(CQ5 Black Copy RAP) A copy that is totally black with no image.

## Blank copy

(CQ 6 Blank Copy RAP) A copy entirely without an image.

## Deletions

(CQ 8 Deletions (LE to TE) RAP) An area of the image where information has been lost. The deletions could be localized or bands from top to bottom or side to side.

## Density

(CQ 9 Light Copy RAP) or (CQ 16 Uneven Density RAP) The relative blackness between the image and non-image areas.

## Fuser Fix

(CQ 17 Unfused Copy RAP) A measure of how well the toner particles adhere to the paper as a result of the fusing process.

## Image Displacement

Part of the image information is placed elsewhere on the copy or it is completely missing. The area of the missing information is sharply defined. This is unlike deletions where the image is not sharply defined or clear.

## Image Distortion

(CQ 19 Distortion RAP) Distortion of the image from one side of the copy to the other. The image from side to side or lead edge to trail edge is not parallel to the edges of the copy. This defect may result from a problem with the alignment of the optics components.

## Light Image

(CQ 9 Light Copy RAP)Copies where the density is lighter than the specified density of the copier.

## Line Darkness

Darkness and uniformity of a line.

## Magnification

(CQ 20 Magnification RAP)

## Misregistration

(CQ 11 Misregistration RAP) The distance from the lead edge of the image to the lead edge of the paper is not within specification.

## Offsetting

Transfer of toner from the copy to the Fuser Assembly Heat Roll. Sometimes the toner is transferred back to the copy or consecutive copies.

## Paper Damage

Any physical distortion to the copy paper, including folds, nicks, wrinkles, etc.

## Paper Handling

The process of transporting the paper from the supply area through the xerographic and fusing subsystems.

## Resolution

(CQ 7 Blurred Image RAP) The uniformity or clarity of fine line detail.

## Residual Image

(CQ 12 Residual Image RAP) An image that is repeated onto the same copy or consecutive copies. The image can be either a ghosting or the original image or a toner image. This problem can be caused by poor cleaning of the photoreceptor, a photoreceptor that is worn, a developer roll that is worn, poor cleaning of the fuser.

## Skew

(CQ 13 Skew RAP) The image is skewed on the paper. The image from side to side or lead edge to trail edge is not parallel to the edges of the copy. This defect may result from misadjusted, contaminated, or worn paper transportation system components.

## Smear

(CQ 14 Skips/Smears RAP) Any image defect that occurs in the direction that is perpendicular to paper feed.

## Spots

(CQ 15 Spots RAP) Defects that are 0.2 inches ( 5 mm ) or smaller in diameter.

## Streaks

(CQ 10 Lines and Streaks RAP) Any image defect that occurs in the direction of paper feed.

## Uneven Density

(CQ 16 Uneven Density RAP) The image darkness varies across the copy.

## Unfused copy

(CQ 17 Unfused Copy RAP) A copy on which the image can be easily wiped off the paper. The image has not adhered to the paper.

## Wrinkle

(CQ 18 Wrinkle RAP) The paper has very thin creases.

## Image Quality Diagnostics

It is important to understand the orientation of copies in order to troubleshoot image quality problems. Refer to Figure 1. The following terms will be used when referring to copies made on the machine.


## Figure 1 Copy Orientation Terms

Determining the distance between defects may help isolate problems to a specific component. Defects that are 3.1 inches ( 79 mm ) apart (lead edge of the defect to lead the edge of the next defect) in the paper feed direction could be caused by the photoreceptor. The circumference of the photoreceptor is 3.1 inches ( 79 mm ).

Defects that are 3.7 inches ( 94 mm ) apart (lead edge of defect to lead edge of next defect) in the paper feed direction could be caused by the Fuser Heat Roll. The circumference of the fuser heat roll is 3.7 inches ( 94 mm ).

Defects that are 2.5 inches ( 64 mm ) apart (lead edge of defect to lead edge of next defect) in the paper feed direction could be caused by the Magnetic Roll. The circumference of the Magnetic Roll is 2.5 inches ( 64 mm ).

## Image Quality Specification

## Test Patterns 82P524 (USCO and XCL) and 82P523 (XL)

The primary test pattern used on this product is the 82P524 (USCO and XCL) or the 82P523 (XL). This test pattern is the Multinational Standard Test Pattern used for the evaluation of the image quality. Side $A$ and Side $B$ are used to evaluate the image quality against different image quality specifications.

- Make four copies of each side of this test pattern in Text mode.
- Evaluate the Side A copies against the specifications provided in Table 1.
- Evaluate the Side B copies against the specifications provided in Table 2.


## Test Pattern 82E12130

Use Test Pattern 82E12130 to evaluate Set Document Feeder copy quality problems (skew, misregistration). If the test pattern is not available, position Test Pattern 82P524 (USCO) or 82P523 (XL) on the Document Glass and make an 8-1/2" $\times 14^{\prime \prime}(216 \times 356 \mathrm{~mm})$ copy. Ensure that the two outside 10 mm reference targets are the identical distance from the edge of the sheet. Use the copy to evaluate SDF copy quality.


Figure 1 Test Pattern 82P524 (Side A)


Figure 2 Test Pattern 82P524 (Side B)

## Specifications

Using the Side A copies (Test Pattern 82P524)
Table 1

| DEFECT | DEFINITION OR SPECIFICATION | REFERENCE |
| :---: | :---: | :---: |
| Light Copy | The . 7 solid area density block nearest the center of the copy is equal to or greater than the . 7 solid area density block on the test pattern. With the dark setting selected, the .10 line pair on the test pattern is partially or completely copied. (This is a guideline only, not a specification.) | Go to CQ 9 Light Copy RAP. |
| Misregistration (lead edge) | The center 10 mm reference line on the copy should be 10 mm $+/-2 \mathrm{~mm}$ from the lead edge of a $100 \%$ copy. | Go to CQ 11 Misregistration RAP. |
| Misregistration (side edge) | The 10 mm reference line on the two outside reference targets should be $10 \mathrm{~mm}+/-2 \mathrm{~mm}$ from the front edge of a $100 \%$ copy. | Go to CQ 11 Misregistration RAP. |
| Skew (Paper Tray 1) | Refer to the two outside reference targets on the copy to ensure that they are within 2 mm with respect to each other. (This is a guideline only, not a specification.) | Go to CQ 13 Skew RAP. |
| Skew (Paper Tray 2) | Refer to the two outside reference targets on the copy to ensure that they are within 2.5 mm with respect to each other. (This is a guideline only, not a specification.) | Go to CQ 13 Skew RAP. |
| Skew (Bypass/Alternate Tray) | Refer to the two outside reference targets on the copy to ensure that they are within 2.5 mm with respect to each other. ( 3.5 mm when using the SDF with the bypass or the alternate tray.) (This is a guideline only, not a specification.) | Go to CQ 13 Skew RAP. |
| Skew (SDF) | Refer to the two outside reference targets on the copy to ensure that they are within 3 mm with respect to each other. ( 3.5 mm when using the SDF with the bypass or the alternate tray.) (This is a guideline only, not a specification.) | Go to CQ 13 Skew RAP. |
| Unfused Copy | Gently rub the .7 patch four times with a paper towel (twice top-to-bottom and twice side-toside) to determine if unfused toner is present. | Go to CQ 17 Unfused Copy RAP. |
| Resolution | The 4.3 LP/mm lines of all the resolution targets in both the top-to-bottom direction and the side-to-side direction should be resolved completely. (This is a guideline only, not a specification.) | Go to CQ 7 Blurred Image RAP |

Using the Side B copies (Test Pattern 82P524)

| DEFECT | DEFINITION OR SPECIFICATION | REFERENCE |
| :---: | :---: | :---: |
| Skips/smears | The $2.5 \mathrm{LP} / \mathrm{mm}$ array for a $100 \%$ copy should be completely resolved. (This is a guideline only, not a specification.) | Go to CQ 14 Skips/Smears RAP. |
| Smudge | After image transfer, the toner image that is not yet fused is rubbed by any part of the machine or foreign material. | Inspect the copy transport area between the Transfer Corotron and the Fuser for the cause of this problem |
| Magnification | The size of the image on the copy is not equal to the magnification/reduction selected within $\pm 1 \%$. | Go to CQ 20 Magnification RAP |

## Using the customer's original

## Table 3

| DEFECT | DEFINITION OR SPECIFICATION | REFERENCE |
| :---: | :---: | :---: |
| Background | The background area is darker than the corresponding area of a black-and-white original. (Classify the background defect as occurring over the entire copy, as bands in the lead edge to the trail edge direction, or as bands in the front edge to rear edge direction.) | Go to CQ 2 Background (Bands) RAP. Go to CQ 3 Background (Uniform) RAP. |


|  | $11 / 98$ |
| :--- | :---: |
| WorkCentre XD SERIES | $3-7$ |

Table 3

| DEFECT | DEFINITION OR SPECIFICATION | REFERENCE |
| :---: | :---: | :---: |
| Black Bands (Lead Edge To Trail Edge) | Black bands are present from lead edge to trail edge on the copy. | Go to CQ 2 Background (Bands) RAP |
| Banding (in the main scanning direction) | Narrow, repetitive, tightly packed dark and light bands appear across the copy (in the main scanning direction). | Go to CQ 4 Banding RAP |
| Black copy | The copy is black; there is no image or only a very faint image on the copy. | Go to CQ5 Black Copy RAP. |
| Blank / nearly blank copies | The copy is white; there is no image or only a very faint image on the copy. | Go to CQ 6 Blank Copy RAP. |
| Lines and streaks | One or more dark, light, or white lines appear on the copy. | Go to CQ 10 Lines and Streaks RAP. |
| Residual image | An electrostatic or toner image is transferred to subsequent copies. | Go to CQ 12 Residual Image RAP. |
| Spots | Dark toner spots adhere to non-image areas of the copy. | Go to CQ 15 Spots RAP. |
| Uneven density | Image darkness varies across the width of the copy. | Go to CQ 16 Uneven Density RAP. |
| Deletions | There is an area of the copy which carries no toner image or a very faint one. The deleted areas may be any shape or randomly distributed over the copy. <br> NOTE: There is an intentional 2-5 mm deletion (maximum) along the lead edge of all the copies. There is an intentional $3-4 \mathrm{~mm}$ deletion (maximum) along the trail edge of all the copies. <br> (Classify the deletion defect as random or repetitive spots, as deletions in the lead edge to the trail edge direction, or as deletions in the front edge to rear edge direction.) | Go to CQ 8 Deletions (LE to TE) RAP. |

## CQ 2 Background (Bands) RAP

Randomly distributed toner deposits of varying density that appear as bands in the non-image areas of the copy.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Contaminated Charge <br> Corotron | Replace the Drum Cartridge (PL 8.2). |
| Defective Cleaning Blade | Replace the Drum Cartridge (PL 8.2). |
| Contaminated or defective <br> photoreceptor | Replace the Drum Cartridge (PL 8.2). |
| Developer/Dry Ink life <br> exceeded. | Replace the Toner Cartridge (PL 8.2). |
| Contaminated Document <br> Glass | Clean the Document Glass with Lens and Mirror Cleaner and <br> a lint-free cloth. |



Figure 1 Background Bands

|  | $11 / 98$ |
| :--- | :---: |
| WorkCentre XD SERIES | $3-9$ |

## CQ 3 Background (Uniform) RAP

Randomly distributed toner deposits of varying density that evenly cover the non-image areas of the entire copy

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Developer/Dry Ink life <br> exceeded | Replace the Toner Cartridge (PL 8.2). |
| Defective Charge Corotron | Replace the Drum Cartridge (PL 8.2). |
| Defective Cleaning Blade | Replace the Drum Cartridge (PL 8.2). |
| Contaminated or defective <br> photoreceptor | Replace the Drum Cartridge (PL 8.2). |
| Incorrect developer bias | Check the developer bias contacts for damage. |

## CQ 4 Banding RAP

Narrow, repetitive, tightly packed dark and light bands appear across the copy (in the main scanning direction).

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Worn photoreceptor drive | Replace the Drum Cartridge (PL 8.2). |

## CQ5 Black Copy RAP

The copy is totally black with no image.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Defective Exposure <br> Lamp or connections | Replace the Exposure Lamp Carriage (REP 6.2). |
| Defective Charge <br> Corotron | Remove the Drum Cartridge and clean the electrical contacts. Also <br> wipe the contact wires on the Power Supply PWB. Reinstall the Drum <br> Cartridge. If the problem still exists, replace the Drum Cartridge (PL <br> $8.2)$. |
| Defective Power Sup- <br> ply PWB or high volt- <br> age connections | Check the Power Supply PWB connections for contamination or dam- <br> age. If the problem continues, replace the Power Supply PWB (PS1) <br> (REP 1.2). |

## CQ 6 Blank Copy RAP

This is a copy entirely without an image.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Open photoreceptor ground <br> connection | Check the photoreceptor ground connection. |
| Open contact for the devel- <br> oper bias. | Check the contacts on the Drum Cartridge for damage or <br> contamination. |
| Defective Transfer Corotron | Go to GP1 Image on Photoreceptor. If the toner image <br> appears on the photoreceptor, replace the Transfer/Detack <br> Corotron Assembly (REP 9.2). |
| Main PWB unable to pro- <br> cess image data. | Replace the Main PWB (REP 1.1). |

## CQ 7 Blurred Image RAP

Poor uniformity or clarity of fine line detail. Examine the resolution targets.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Incorrect positioning of mir- <br> rors | Check the alignment of the Half-Rate Carriage and the Expo- <br> sure Lamp Carriage. |
| Paper feed drives | Check the drives for damage or binding. |
| Defective Fuser | Replace the Fuser Assembly (REP 10.1). |
| Defective Drum Cartridge | Remove the Drum Cartridge and clean the electrical contacts. <br> Also wipe the contact wires on the Power Supply PWB. Rein- <br> stall the Drum Cartridge. If the problem still exists, replace <br> the Drum Cartridge (PL 8.2). |
| Dirty electrical connections <br> on the Drum Cartridge or <br> Transfer/Detack Corotron <br> Assembly | Clean the electrical connections with film remover and a lint <br> free cloth. |



Figure 1 Blurred Image

## CQ 8 Deletions (LE to TE) RAP

An area of the image on the copy that has no toner or a very faint image.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Damp paper or paper curled <br> during duplex copying | Use fresh paper and ensure that the customer is storing the <br> paper correctly. |
| Developer/Dry Ink life <br> exceeded | Replace the Toner Cartridge (PL 8.2). |
| Contaminated document <br> glass | Clean the Document Glass with Lens and Mirror Cleaner and <br> a lint-free cloth. |
| Contaminated Transfer/ <br> Detack Corotron Assembly | Clean the Transfer Corotron Wire with the Corotron Cleaner. <br> Clean the Detack Corotron with a soft brush. If the problem <br> still exists, replace the Transfer/Detack Corotron Assembly <br> (REP 9.2). |
| Contaminated magnetic roll | Replace the Toner Cartridge (PL 8.2). |
| Contaminated photoreceptor | Replace the Drum Cartridge (PL 8.2). |
| Toner blockage in Toner Car- <br> tridge | Replace the Toner Cartridge (PL 8.2). |
| Damaged or contaminated <br> fuser heat or pressure roll | Check or clean the rolls or replace the Fuser Assembly (REP <br> 10.1). |
| Burrs or contamination in the <br> paper transport path | Check and clean components in the paper transport path. <br> Obstruction in the optics light <br> path <br> Remove the Document Glass Assembly (REP 6.1) and clean <br> the mirrors 1 through 3 with Lens and Mirror Cleaner and a <br> lint-free cloth. |



Figure 1 Deletions

## CQ 9 Light Copy RAP

The image area of a copy has low density.

## Procedure

Read all the Possible Causes. Then select a Corrective Action based on the Possible Cause after a check of the machine.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Damp Paper | Use fresh paper and ensure that the customer is storing the <br> paper correctly. |
| Defective Transfer <br> Corotron | Clean the Transfer Corotron Wire with the Corotron Cleaner. If <br> the problem still exists, replace the Transfer/Detack Corotron <br> Assembly (REP 9.2). |
| Defective photoreceptor | Remove the Drum Cartridge and clean the electrical contacts. <br> Also wipe the contact wires on the Power Supply PWB. Rein- <br> stall the Drum Cartridge. If the problem still exists, replace the <br> Drum Cartridge (PL 8.2). |
| Developer/Dry Ink life <br> exceeded | Replace the Toner Cartridge (PL 8.2). |
| Open high voltage return <br> line | Check the photoreceptor ground connection. It should be less <br> than 100 ohms. |

## CQ 10 Lines and Streaks RAP

Black or white lines which appear in the direction of paper feed.

## Procedure

1. Clean the Document Glass with Lens and Mirror Cleaner and a lint-free cloth.

NOTE: Copies with lines or streaks which are caused by dirt or contamination on the Number 1 Mirror, the CCD Window, the Calibration Strip or the Laser Assembly Focus Correction Lens are more visible when the original contains halftones, photographs, or solid areas. Figure 1
2. Position the customer's original on the Document Glass, select the Auto exposure setting, and make one copy at 100 percent magnification and one copy at 78 percent magnification.
3. Evaluate the copies for the presence of lines or streaks caused by contamination:
a. If the position of the line(s) on the 100 percent and 78 percent copies changes relative to the edges of the copy paper, the contamination is in the optics area, that is, before image processing. Perform the corrective actions listed in Table 1.
b. If the position of the line(s) on the 100 percent and 78 percent copies does not change relative to the edges of the copy paper, the contamination is on the Focus Correction Lens, that is, after image processing. Perform the corrective actions listed in Table 2.

Run additional copies of the customer's original to determine if the problem is solved. If not, go to Table 3 and continue checking for the possible cause.

| Table 1 Contamination Before Image Processing |  |
| :--- | :--- |
| Possible Cause | Corrective Action |
| Contamination on Mirror | Remove the Document Cover Assembly and the Document <br> Glass Assembly (REP 6.1). <br> Number 1 |
| Gently clean the mirror using a dry cotton swab. Be careful that <br> fibers from the swab are not left on the mirror. For stubborn con- <br> tamination, clean the mirror with Lens and Mirror Cleaner and a <br> lint-free cloth. <br> Clean and replace the Document Glass and the Document Cover <br> Assembly. |  |
| Contamination on the CCD <br> Window | Remove the Document Cover Assembly and the Document <br> Glass Assembly (REP 6.1), then remove the Lens Cover and the <br> CCD Dust Cover. <br> CAUTION: Use only Film Remover to clean the plastic CCD Win- <br> dow; other solvents may damage it. |
| Moisten a swab with Film Remover and gently rub it across the <br> CCD Window to remove contamination. <br> Replace the CCD Dust Cover, the Lens Cover, the Document |  |
| Glass, and the Document Cover Assembly. |  |$|$| Remove the Document Cover Assembly and the Document |
| :--- |
| Glass (REP 6.1). |
| Clean the Calibration Strip with Film Remover and a lint free |
| bration Strip |
| cloth. | | Replace the Document Glass and the Document Cover Assem- |
| :--- |
| bly. |

Table 2 Contamination After Image Processing

| Possible Cause | Corrective Action |
| :--- | :--- |
| Contamination on Focus <br> Correction Lens | Remove the Drum Cartridge and the Toner Cartridge (PL 8.2). <br> Remove dust or toner deposits from the exposed surface of the <br> lens with a dry cotton swab. <br> Replace the Toner Cartridge and the Drum Cartridge. |

Table 3 Other Possible Causes/Corrective Actions

| Possible Cause | Corrective Action |
| :--- | :--- |
| Contaminated Transfer <br> Corotron Wire | Clean the Transfer Corotron Wire with the Corotron Cleaner. |
| The photoreceptor sur- <br> face is damaged or con- <br> taminated | Determine the cause of the damage. Replace the Drum Cartridge <br> (PL 8.2). |
| Poor cleaning of the pho- <br> toreceptor | Replace the Drum Cartridge (PL 8.2). |
| The surface of the Fuser <br> Heat Roll is damaged | Determine the cause of the damage. Replace the Heat Roll (REP <br> $10.2)$. |
| Contaminated Charge <br> Corotron | Replace the Drum Cartridge (PL 8.2). |
| Defective photoreceptor <br> ground | Check the photoreceptor ground connection. It should be less <br> than 100 ohms. |



Figure 1 Line Defects: Optics Contamination and Nonuniform Focus Correction Lens (Simulates Appearance Using . 45 Contrast Density Test Pattern 186.904)

## CQ 11 Misregistration RAP

Paper Tray 1 and 2 Lead Edge: The center 10 mm reference line on the copy should be 10 $\mathrm{mm}+/-1.0 \mathrm{~mm}$ from the lead edge of a $100 \%$ copy.

Paper Tray 1 and 2 Side Edge: The 10 mm line on the two outside reference targets should be $10 \mathrm{~mm}+/-2.0 \mathrm{~mm}$ from the front edge of a $100 \%$ copy.

Bypass/Alternate Tray Lead Edge: The 10 mm line on the lead edge graduated mm scale is a maximum of $10 \mathrm{~mm}+/-3.2 \mathrm{~mm}$ from the lead edge of the copy.

Bypass/Alternate Tray Side Edge: The 10 mm line on the side edge graduated mm scale is a maximum of $10 \mathrm{~mm}+/-3.2 \mathrm{~mm}$ from the side edge of the copy.

Set Document Feeder Side Edge: The 10 mm reference line on the two outside reference targets should be $10 \mathrm{~mm}+/-3.4 \mathrm{~mm}$ from the front edge of a $100 \%$ copy.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

## Lead Edge Misregistration

| Possible Cause | Corrective Action |
| :--- | :--- |
| Incorrectly loaded paper | Show the customer how to load paper. |
| Damaged or worn paper | Clean the feed and the registration rolls with Film Remover and |
| feeding components. | a lint-free cloth. Check the components for wear or damage. |
| Defective Registration Roll | Enter Output Code 6-[2] to test the operation of the solenoid. <br> Solenoid (SOL3) |
| Replace the solenoid if it binds or fails to actuate (REP 8.2). |  |
| Incorrect value in [50-01] <br> for the Print Start Position, <br> the Lead Edge Deletion, or <br> the Scan Start Position | The default lead edge deletion is 2.5 mm. <br> Perform the Print Start Position, Lead Edge Deletion, and Scan <br> Start Position adjustments in the Section 6 Adjustment Codes. |

Side Edge Misregistration

| Possible Cause | Corrective Action |
| :--- | :--- |
| The side guide in the paper <br> tray is not positioned cor- <br> rectly | Position the side guide correctly. |
| Incorrect value in 50-01 for <br> center offset | Perform the Center Offset Adjustment procedure in the Section <br> 6 Adjustment Codes. |



Figure 1 Lead Edge Misregistration

## CQ 12 Residual Image RAP

This is an image that is repeated on the same copy or consecutive copies.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Image repeated every 3.1 <br> inches $(79 \mathrm{~mm})$ on copy | Replace the Drum Cartridge (PL 8.2). |
| Image repeated every 3.7 <br> inches (94 mm) on copy | Replace the Heat Roll (REP 10.2). |
| Poor cleaning of the photore- <br> ceptor | Replace the Drum Cartridge (PL 8.2). |



Figure 1 Residual Image

## CQ 13 Skew RAP

The image is skewed because the paper is skewed or the optics components are misadjusted and distort the image.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Paper Tray problem | Check the condition of the front and rear paper tray snub- <br> bers. Repair as required (PL 4.1). <br> Ensure the paper tray guides are correctly set. Repair as <br> required (PL 4.1). |
| The paper is not loaded cor- <br> rectly. | Show the customer how to load paper. |
| Damaged or contaminated <br> paper feed rollers, registration <br> roller, or transport rollers | Clean the paper feed and the registration rollers, and the <br> Single Bypass Transport Rollers with Film Remover and a <br> lint-free cloth. Check the components for wear or damage. <br> Replace as required. |
| The Paper Feed Roller (REP 8.6) and the Lower Registra- <br> tion Roller (REP 8.13) |  |
| Incorrect setting in 51-[2] | The Exit Roller (REP 8.9) and the Lower Transport Roller <br> (REP 8.11) |
| Optics problem | Perform the Registration Buckle adjustment in the Section <br> 6 Adjustment Codes. |
| Worn or contaminated SDF <br> Retard Roller, Feed Roller, or <br> Transport Roller | Clean the rollers with Film Remover and a lint-free cloth. <br> Check the components for wear or damage. Replace as <br> required. |
| SDF Front and Rear Guides <br> incorrectly positioned | Show the customer how to load originals in the SDF. |
| Obstruction in the SDF docu- <br> ment path | Open the SDF Feed Assembly and check for obstructions. <br> Remove any obstructions which are present. |



Figure 1 Skew

## CQ 14 Skips/Smears RAP

Areas of the image on the copy are blurred. This occurs at the image transfer area.
The $2.5 \mathrm{LP} / \mathrm{mm}$ ladder lines are not completely clearly visible.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Defective Transfer/Detack <br> Corotron Assembly | Replace the Transfer/Detack Corotron Assembly (REP 9.2). <br> Worn or damaged paper feed <br> components. |
| Clean the paper feed and registration rollers, and Single <br> Bypass Transport Roller with Film Remover and a lint-free <br> cloth. Check the components for wear or damage. Replace <br> as required: <br> The Paper Feed Roller (REP 8.6) and the Lower Registration <br> Roller (REP 8.13) |  |
| The Exit Roller (REP 8.9) and the Lower Transport Roller |  |
| (REP 8.11) |  |
| The Transport Roller (REP 8.7) |  |

## CQ 15 Spots RAP

Circular black spots or irregular shaped black images on the copy.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Contaminated document <br> glass | Clean the Document Glass with Lens and Mirror Cleaner and a <br> lint-free cloth. |
| Damp or wrinkled paper | Use fresh paper and ensure that the customer is storing the <br> paper correctly. |
| Defective, damaged or <br> contaminated photorecep- <br> tor | Replace the Drum Cartridge (PL 8.2). <br> Contaminated fuser heat <br> roll <br> Replace the Heat Roll (REP 10.2). <br> Worn magnetic roll <br> Contaminated Registra- <br> tion Roll <br> Clean the Registration Roll. $\mathbf{}$ |


| SIZE OF BACKGROUND SPOT | MAXIMUM ALLOWABLE SPOTS |  |
| :---: | :---: | :---: |
|  | ANY 2 INCH DIAMETER CIRCLE | $\begin{aligned} & 81 / 2 \times 11 \\ & \text { COPY AREA } \end{aligned}$ |
| (\%) $\begin{aligned} & 0.021 " \mathrm{TO} \\ & 0.030 "\end{aligned}$ | 1 | 2 |
| (\%) $\begin{aligned} & 0.016 " \text { "TO } \\ & 0.020 "\end{aligned}$ | 1 | 7 |
| (\%) $\begin{aligned} & 0.0111^{\prime \prime} \mathrm{TO} \\ & 0.015 "\end{aligned}$ | 6 | 25 |
| (\%) ${ }^{0.006 " 170}$ | 12 | NOT SPECIFIED |

Figure 1 Spots

## CQ 16 Uneven Density RAP

The density and line thickness vary across the copy.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action

| Possible Cause | Corrective Action |
| :--- | :--- |
| Defective or contaminated <br> photoreceptor | Replace the Drum Cartridge (PL 8.2). |
| Contaminated Transfer <br> Corotron | Clean the Transfer Corotron Wire with the Corotron Cleaner <br> (PL 5.3). If the problem still exists, replace the Transfer/ <br> Detack Corotron Assembly (REP 9.2). |
| Developer/Dry Ink life <br> exceeded | Replace the Toner Cartridge (PL 8.2). |
| Low toner | Replace the Toner Cartridge (PL 8.2). |
| Dirty Mirrors | Remove the Document Cover Assembly and the Document <br> Glass Assembly (REP 6.1) and clean the mirrors 1 through 3 <br> with Lens and Mirror Cleaner and a lint-free cloth. |

## CQ 17 Unfused Copy RAP

The characters or image are easily wiped off a copy.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Damp Paper | Use fresh paper and ensure that the customer is storing the <br> paper correctly. |
| Incorrect Fuser temperature | Ensure that the Fuser temperature is set correctly for the cus- <br> tomer paper that is used most often. Heavy weight paper may <br> require a higher temperature. Light weight paper may require <br> a lower temperature. <br> Refer to the appropriate parameter adjustment table in Sec- <br> tion 6: <br> - Adjustment Codes <br> - Programmable Features Settings |
| Defective Fuser Heat or <br> Pressure Roll | Renface the Fuser Assembly (REP 10.1). |


|  | $11 / 98$ |
| :--- | :---: |
| WorkCentre XD SERIES | $3-21$ |

## CQ 18 Wrinkle RAP

This is damage that is probably caused by the Fuser. This is a severe case of creases that run in the direction of paper travel.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.
NOTE: Wrinkles may occur when envelopes are run. Refer to the User Guide for information on running envelopes.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Damp paper | Use fresh paper and ensure that the customer is storing the <br> paper correctly. |
| Damaged or contami- <br> nated paper feed rollers, <br> registration roller, or trans- <br> port rollers | Clean all of the paper feed and transport rollers with Film <br> Remover and a lint-free cloth. Check the components for wear <br> or damage. |
| Damaged or contami- <br> nated Fuser Heat Roll or <br> Pressure Roll | Replace as required either the Heat Roll (PL 6.1) (REP 10.2), <br> the Pressure Roll (PL 6.2)(REP 10.3), or both. |

## CQ 19 Distortion RAP

Two types of image distortion can be attributed to misadjustment of the optics components horizontal image distortion (Figure 1) and vertical image distortion (Figure 2).

NOTE: Perform the checks in CQ 13 Skew RAP before checking the optics components.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Half Rate Carriage or <br> Exposure Lamp Carriage <br> misadjusted | Go to ADJ 6.7 Image Distortion (Horizontal and Vertical). |
| The Left or the Right Half <br> Rate Carriage Scan Rail is <br> misadjusted | Go to ADJ 6.7 Image Distortion (Horizontal and Vertical). |



Figure 1 Horizontal Image Distortion Examples


Figure 2 Vertical Image Distortion Examples

## CQ 20 Magnification RAP

The image on the copy is not within specification for the selected magnification.
Initial Actions
Replace the copy paper with a new supply.
Ensure that the optics are clean.

## Procedure

Read all the Possible Causes. Then check the machine for the possible cause and perform the Corrective Action.

| Possible Cause | Corrective Action |
| :--- | :--- |
| Incorrect value in 48- [1] | If the Lens/CCD Module was removed, reinstall it to the refer- <br> ence position (ADJ 6.2). <br>  <br>  <br> Perform ADJ 6.7 Image Distortion (Horizontal and Vertical). <br> Perform ADJ 6.8 Image Magnification. |
| Image Processing Prob- <br> lem | Replace the Main PWB (REP 1.1). |

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|  | $11 / 98$ |
| :--- | :---: |
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Notes:

## REP 1.1 Main PWB

## Parts List on PL 7.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the six screws and the PWB Cover (PL 7.1).
4. Disconnect all the Ribbon Cables and Harness from the Main PWB.
5. Remove the six mounting screws and the Main PWB.

## Replacement

1. If the Main PWB is being replaced, carefully remove the EPROM and the GDI Memory PWB from the old PWB and install them onto the new PWB
2. Reassemble the Copier.
3. If the Main PWB has been replaced, perform the following:
a. Copy Density (ADJ 6.1)
b. Image Magnification (ADJ 6.8)

## REP 1.2 Power Supply PWB (PS1)

## Parts List on PL 7.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the Top Left Cover.
4. Remove the Output Tray (REP 14.7).
5. Move the Power Receptacle (REP 1.4).
6. (Figure 1): Remove the Power Supply PWB.


SKY064N

Figure 1 Removing the Power Supply PWB

## REP 1.3 Control Console PWB

Parts List on PL 1.3

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the Control Console (REP 14.5).
2. (Figure 1): Remove the Control Console PWB.


Figure 1 Removing the Control Console PWB

## REP 1.4 Power Receptacle

## Parts List on PL 7.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the Top Left Cover.
4. Remove the Output Tray (REP 14.7).

NOTE: The Power Receptacle is wired to the Power Supply PWB. This procedure shows how to detach it from the Base Assembly.
5. (Figure 1): Move the Power Receptacle from its position on the Base Assembly


SKY065T

Figure 1 Moving the Power Receptacle

## REP 4.1 Main Drive Motor (MOT1)

Parts List on PL 2.2

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. (Figure 1): Remove the Main Drive Motor


Figure 1 Removing the Main Drive Motor

## Notes:

## REP 5.1 SDF Assembly

Parts List on PL 9.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the Rear Cover.
2. Remove the six screws and the PWB Cover (PL 7.1).

NOTE: Cut cable ties or release cable clamps as necessary.
3. Disconnect the ground wire and cable coming from the SDF Assembly
4. Lift the SDF Assembly up slowly off the Document Glass. While tilting the hinges in the rear direction, lift the hinges out of the hinge guides.

## REP 5.2 SDF Sensor PWB

## Parts List on PL 9.2

Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.

## 2

## Remove the

 covers1
Release the tabs underneath the SDF Assembly

Figure 1 Removing the Covers


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Top Cover.

## 2

Remove the Top Cover


0500003A-SKY
Figure 3 Removing the Top Cover
4. (Figure 4): Remove the SDF Sensor PWB.


0500004A-SKY
Figure 4 Removing the SDF Sensor PWB

## REP 5.3 Feed Solenoid (SOL1)

Parts List on PL 9.2

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.



0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Top Cover.

## 2

Remove the Top Cover


0500003A-SKY
Figure 3 Removing the Top Cover

## REP 5.4 Clutch

Parts List on PL 9.2
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.

Figure 4 Removing the Feed Solenoid


0500005A-SKY
Remove the
screws

位
位


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Top Cover.

## 2

Remove the Top Cover


0500003A-SKY
Figure 3 Removing the Top Cover
4. (Figure 4): Prepare to remove the clutch.



Figure 5 Removing the Clutch

0500006A-SKY
Figure 4 Preparing to Remove the Clutch

## REP 5.5 Feed Roller / Retard Roller

Parts List on PL 9.2
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.

2. (Figure 2): Remove the SDF Feed Assembly


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly

Figure 1 Removing the Covers
3. (Figure 3): Remove the Top Cover.


0500003A-SKY
Figure 3 Removing the Top Cover
4. (Figure 4): Remove the Feed Roller Assembly.

1
Remove the pressure spring from the Paper Gate and move the gate out of the way


Figure 4 Removing the Feed Roller Assembly

1
Pull the gear
end of the roller
out of the frame

NOTE: Be careful not to lose the Feed Shaft bearings

## REP 5.6 Exit Drive Belt

## Parts List on PL 9.3

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.


0500009A-SKY
Figure 5 Removing the Retard Roller


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Document Tray.


0500010A-SKY
Figure 3 Removing the Document Tray


0500011A-SKY
Figure 4 Removing the Exit Drive Belt
soma-sk

## REP 5.7 SDF Drive Motor (MOT1)

## Parts List on PL 9.3

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.


0500001A-SKY
Figure 1 Removing the Covers


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Document Tray.


0500010A-SKY
Figure 3 Removing the Document Tray


0500011A-SKY
Figure 4 Removing the Exit Drive Belt


## REP 5.8 Document Path Sensor (Q3)

## Parts List on PL 9.3

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.



0500002A-SKY
Figure 2 Removing the SDF Feed Assembly

Figure 1 Removing the Covers


0500010A-SKY
Figure 3 Removing the Document Tray
4. (Figure 4): Remove the Exit Drive Belt.


0500011A-SKY
Figure 4 Removing the Exit Drive Belt
5. (Figure 5): Remove the Document Path Sensor.


## REP 5.9 Transport Roller

## Parts List on PL 9.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.

0500013A-SKY
Figure 5 Removing the Document Path Sensor


Figure 1 Removing the Covers


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Document Tray.


0500010A-SKY
Figure 3 Removing the Document Tray


Figure 4 Removing the Exit Drive Belt
5. (Figure 5): Remove the Transport Roller.


Figure 5 Removing the Transport Roller

## REP 5.10 Exit Roller

Parts List on PL 9.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.

2. (Figure 2): Remove the SDF Feed Assembly.


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly

Figure 1 Removing the Covers


0500010A-SKY
Figure 3 Removing the Document Tray


0500011A-SKY
Figure 4 Removing the Exit Drive Belt
5. (Figure 5): Remove the Exit Roller.


0500015A-SKY
Figure 5 Removing the Exit Roller

## REP 5.15 DSDF Assembly

## Parts List on PL 9.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the Rear Cover.
2. Remove the six screws and the PWB Cover (PL 7.1).

NOTE: Cut cable ties or release cable clamps as necessary.
3. Disconnect the ground wire and cable coming from the SDF Assembly
4. Lift the SDF Assembly up slowly off the Document Glass. While tilting the hinges in the rear direction, lift the hinges out of the hinge guides.

## REP 5.16 DSDF Sensor PWB

## Parts List on PL 9.2

Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.

## 2

Remove the covers

1
Release the tabs underneath the SDF Assembly

Figure 1 Removing the Covers


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Top Cover.

## 2

Remove the Top Cover


0500003A-SKY
Figure 3 Removing the Top Cover
4. (Figure 4): Remove the SDF Sensor PWB.


0500004A-SKY
Figure 4 Removing the SDF Sensor PWB
(2soco

## REP 5.17 DSDF Feed Solenoid (SOL1)

Parts List on PL 9.2
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.


Fin


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Top Cover.

## 2

Remove the Top Cover


0500003A-SKY
Figure 3 Removing the Top Cover

## REP 5.18 DSDF Feed Clutch

Parts List on PL 9.2
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.


Figure 4 Removing the Feed Solenoid

0500005A-SKY
Remove the
screws

路


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Top Cover.

## 2

Remove the Top Cover


0500003A-SKY
Figure 3 Removing the Top Cover
4. (Figure 4): Prepare to remove the clutch.



Figure 5 Removing the Clutch

0500006A-SKY
Figure 4 Preparing to Remove the Clutch

REP 5.19 DSDF Feed Roller / Retard Roller
Parts List on PL 9.2

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.

2. (Figure 2): Remove the SDF Feed Assembly


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly

Figure 1 Removing the Covers
3. (Figure 3): Remove the Top Cover.


0500003A-SKY
Figure 3 Removing the Top Cover
4. (Figure 4): Remove the Feed Roller Assembly.

1
Remove the pressure spring from the Paper Gate and move the gate out of the way


Figure 4 Removing the Feed Roller Assembly

1
Pull the gear
end of the roller
out of the frame

NOTE: Be careful not to lose the Feed Shaft bearings

## REP 5.20 DSDF Drive Motor (MOT1)

## Parts List on PL 9.3

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.


Figure 5 Removing the Retard Roller

0500009A-SKY
Move the E-ring
and the Feed
/ Shaft

保


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Document Tray.


0500010A-SKY
Figure 3 Removing the Document Tray


0500011A-SKY
Figure 4 Removing the Exit Drive Belt

## REP 5.21 DSDF Document Sensor (Q3)

## Parts List on PL 9.3

Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.


0500001A-SKY
Figure 1 Removing the Covers


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Document Tray.


0500010A-SKY
Figure 3 Removing the Document Tray


0500011A-SKY
Figure 4 Removing the Exit Drive Belt


Figure 5 Removing the SDF Drive Motor

## REP 5.22 DSDF Feed Assembly

## Parts List on PL 9.3

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.



0500002A-SKY
Figure 2 Removing the SDF Feed Assembly

Figure 1 Removing the Covers


0500010A-SKY
Figure 3 Removing the Document Tray
4. (Figure 4): Remove the Exit Drive Belt.


0500011A-SKY
Figure 4 Removing the Exit Drive Belt
5. (Figure 5): Remove the Document Path Sensor.


0500013A-SKY
Figure 5 Removing the Document Path Sensor

## REP 5.23 DSDF Transport Assembly

Parts List on PL 9.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.


0500001A-SKY
Figure 1 Removing the Covers


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Document Tray.


0500010A-SKY
Figure 3 Removing the Document Tray


Figure 4 Removing the Exit Drive Belt
5. (Figure 5): Remove the Transport Roller.


Figure 5 Removing the Transport Roller

## REP 5.24 DSDF Pinch Roll Solenoid (SOL2)

## Parts List on PL 9.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.

2. (Figure 2): Remove the SDF Feed Assembly


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly

Figure 1 Removing the Covers


0500010A-SKY
Figure 3 Removing the Document Tray


0500011A-SKY


## REP 5.25 DSDF Exit Roller

## Parts List on PL 9.2

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.


0500015A-SKY
2. (Figure 2): Remove the SDF Feed Assembly.


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Top Cover


0500003A-SKY
Figure 3 Removing the Top Cover
4. (Figure 4): Prepare to remove the clutch.


0500007A-SKY
Figure 5 Removing the Clutch

0500006A-SKY
Figure 4 Preparing to Remove the Clutch

## REP 5.26 DSDF Transport Roller

## Parts List on PL 9.2

Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly


Figure 1 Removing the Covers
3. (Figure 3): Remove the Top Cover.


0500003A-SKY
Figure 3 Removing the Top Cover
4. (Figure 4): Remove the Feed Roller Assembly.

1
Remove the pressure spring from the Paper Gate and move the gate out of the way


0500008A-SKY
Figure 4 Removing the Feed Roller Assembly
5. (Figure 5): Remove the Retard Roller.


## REP 5.27 DSDF Duplex Transport Roller

Parts List on PL 9.3
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.

0500009A-SKY
Figure 5 Removing the Retard Roller


0500001A-SKY
Figure 1 Removing the Covers


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Document Tray.


0500010A-SKY
Figure 3 Removing the Document Tray


0500011A-SKY
Figure 4 Removing the Exit Drive Belt

## REP 5.28 DSDF Duplex Drive Roller

Parts List on PL 1.4
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Unlatch the Transfer/Detact Corotron at each end and remove it.
2. (Figure 1): Remove the Inner Paper Guide.


Figure 1 Removing the Covers
3. (Figure 2): Remove the Duplex Drive Roller.


Figure 2 Removing the Duplex Drive Roller

## REP 5.29 DSDF Deflection Solenoid (SOL3)

## Parts List on PL 9.3

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.

2
Remove the covers


1
Release the tabs underneath the SDF Assembly

0500001A-SKY
Figure 1 Removing the Covers


0500002A-SKY
Figure 2 Removing the SDF Feed Assembly
3. (Figure 3): Remove the Document Tray.


0500010A-SKY
Figure 3 Removing the Document Tray


0500011A-SKY
Figure 4 Removing the Exit Drive Belt
5. (Figure 5): Remove the Document Path Sensor.


0500013A-SKY
Figure 5 Removing the Document Path Sensor

## REP 5.30 DSDF Duplex Drive Motor (MOT5)

Parts List on PL 9.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the Document Cover/Document Feeder Assembly.
2. (Figure 1): Remove the Rear Cover and the Access Cover.


Figure 1 Removing the Covers

## Figure 2 Removing the PWB Cover

4. (Figure 3): Remove the Main PWB.

5. (Figure 4): Remove the Duplex Drive MOtor (MOT5).


Figure 4 Removing theDuplex Drive Motor (MOT5)

## REP 5.31 DSDF Clutch (CL1)

## Parts List on PL 9.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Front Cover and the Rear Cover.



0500002A-SKY
Figure 2 Removing the SDF Feed Assembly

Figure 1 Removing the Covers


0500010A-SKY
Figure 3 Removing the Document Tray
4. (Figure 4): Remove the Exit Drive Belt.


0500011A-SKY
Figure 4 Removing the Exit Drive Belt
5. (Figure 5): Remove the Exit Roller.


0500015A-SKY
Figure 5 Removing the Exit Roller

## REP 6.1 Document Glass Assembly

## Parts List on PL 1.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
2. (Figure 1): Remove the Document Glass Assembly.


Figure 1 Removing the Document Glass Assembly

## REP 6.2 Exposure Lamp Carriage

Parts List on PL 3.1
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Document Glass Assembly (REP 6.1)
2. (Figure 1): Prepare to remove the Exposure Lamp Carriage.

1
Remove the
screw and the bracket (Front and Rear)


Figure 1 Preparing to Remove the Exposure Lamp Carriage

## CAUTION

Be careful not to damage the ribbon cable.
3. (Figure 2): Remove the Exposure Lamp Carriage.


Figure 2 Removing the Exposure Lamp Carriage

## REP 6.3 Scan Drive Motor (MOT2)

## Parts List on PL 3.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the PWB Cover (PL 7.1)
4. (Figure 1): Remove the Scan Drive Motor.


Figure 1 Removing the Scan Drive Motor

## REP 6.4 Laser Module

## Parts List on PL 3.3

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Exit Roller (REP 8.9)
k. Manual Exit Drive Belt (REP 8.10)
2. (Figure 1): Remove the Laser Module.


## REP 6.5 Lens/CCD Module

## Parts List on PL 3.2

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
2. Remove the Document Glass Assembly (REP 6.1).
3. (Figure 1): Remove the Lens/CCD Module.

1
Remove the
screws (4) and the Lens Cove


5xYolin

Figure 1 Removing the Lens/CCD Module
Replacement
SKY039N

1. If the Lens/CCD Module is being replaced, perform Lens/CCD Module (ADJ 6.2).

Figure 1 Removing the Laser Module

## REP 6.6 Optics Frame Assembly

## Parts List on PL 3.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Document Glass Assembly (REP 6.1)
f. Control Console (REP 14.5)
g. Main PWB (REP 1.1)
2. Remove the three screws from the upper portion of the PWB Mounting Bracket (PL 7.1).
3. (Figure 1): Remove the Optics Frame Assembly.


Figure 1 Removing the Optics Frame Assembly

## REP 8.1 Paper Feed Solenoid (SOL1)

Parts List on PL 2.2

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Exit Roller (REP 8.9)
k. Manual Exit Drive Belt (REP 8.10)
I. Main Drive Assembly (REP 8.12)
2. (Figure 1): Remove the Paper Feed Solenoid.


SKY036Nb

## REP 8.2 Registration Roll Solenoid (SOL3)

## Parts List on PL 2.2

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Exit Roller (REP 8.9)
k. Manual Exit Drive Belt (REP 8.10)
I. Main Drive Assembly (REP 8.12)
2. (Figure 1): Remove the Registration Roll Solenoid.


SKY038NA
Figure 1 Removing the Registration Roll Solenoid

## REP 8.3 Paper Feed Sensor (Q1)

|  | $11 / 98$ |
| :---: | :---: |
| WorkCentre XD SERIES | $4-95$ |

## Parts List on PL 5.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Laser Module (REP 6.4)
2. (Figure 1): Remove the Upper Front Paper Guide.

1
Remove the screws (3)


Figure 1 Removing the Upper Front Paper Guide

## REP 8.4 Bypass Feed Sensor (Q2) (XD100/XD102)

Parts List on PL 5.2

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Laser Module (REP 6.4)
2. (Figure 1): Remove the Upper Cover.

1
Remove the
screw

3
Remove the cover


Release the tab

Figure 1 Removing the Upper Cover
3. (Figure 2): Remove the Bypass Feed Sensor.


## REP 8.5 Tray Detect Switch Harness

## Parts List on PL 5.1

Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Laser Module (REP 6.4)
k. Main Drive Assembly (REP 8.12)

Figure 2 Removing the Bypass Feed Sensor


Figure 1 Removing the Intermediate Frame Assembly
3. (Figure 2): Remove the Upper Front Paper Guide.

1
Remove th
screws (3)


2
Remove the guide

SkY042N

Figure 2 Removing the Upper Front Paper Guide
4. (Figure 3): Remove the Tray Detect Switch Harness.


Figure 3 Removing the Tray Detect Switch Harness
SKY050N

## REP 8.6 Paper Feed Roller

Parts List on PL 5.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord

1. Remove the Paper Tray.
2. (Figure 1): Remove the Paper Feed Roller.


## REP 8.7 Transport Roller (XD100/XD102)

## Parts List on PL 5.2

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Laser Module (REP 6.4)
k. Main Drive Assembly (REP 8.12)
I. Paper Feed Sensor (REP 8.3)

Figure 1 Removing the Paper Feed Roller
2. (Figure 1): Remove the Upper Cover.

3. (Figure 2): Remove the Bypass Frame.


Figure 2 Removing the Bypass Frame

SKY045N

Figure 1 Removing the Upper Cover
4. (Figure 3): Turn over the Bypass Frame and remove the Transport Roller.

3
Remove the
components

## 2

Remove the
roller

## REP 8.8 Side Door Interlock Switch (S3/S4)

## Parts List on PL 5.3, PL 5.4

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Laser Module (REP 6.4)
k. Main Drive Assembly (REP 8.12)
I. Paper Feed Sensor (REP 8.3)

Figure 3 Removing the Transport Roller

NOTE: Although the Upper Covers on the XD100 and the XD102 are not identical to the Upper Cover on the XD104, this procedure may be used to remove the similar components.
2. (Figure 1): Remove the Upper Cover.


## SKYO45N

Figure 1 Removing the Upper Cover
3. (Figure 2): Remove the Side Door Interlock Switch.

2
Remove the switch

SKY046N


## Figure 2 Removing the Side Door Interlock Switch

## REP 8.9 Exit Roller

## Parts List on PL 2.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Document Glass Assembly (REP 6.1)
f. Control Console (REP 14.5)
g. Main PWB (REP 1.1)
h. Optics Frame Assembly (REP 6.6)
2. (Figure 1): Open the Exit Guide.

3. (Figure 2): Remove the Exit Roller.


Figure 2 Removing the Exit Roller

Figure 1 Opening the Exit Guide

## REP 8.10 Manual Exit Drive Belt

Parts List on PL 2.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Document Glass Assembly (REP 6.1)
f. Control Console (REP 14.5)
g. Main PWB (REP 1.1)
h. Optics Frame Assembly (REP 6.6)
i. Exit Roller (REP 8.9)
2. (Figure 1): Remove the Manual Exit Drive Belt.


SKY033N
Figure 1 Removing the Manual Exit Drive Belt

## REP 8.11 Lower Transport Roller

Parts List on PL 2.1
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Document Glass Assembly (REP 6.1)
f. Control Console (REP 14.5)
g. Main PWB (REP 1.1)
h. Optics Frame Assembly (REP 6.6)
i. Exit Roller (REP 8.9)
j. Manual Exit Drive Belt (REP 8.10)
2. (Figure 1): Prepare to remove the roller.


Figure 1 Preparing to Remove the Roller
3. (Figure 2): Remove the Lower Transport Roller.


## REP 8.12 Main Drive Assembly

## Parts List on PL 2.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Exit Roller (REP 8.9)
k. Manual Exit Drive Belt (REP 8.10)
2. (Figure 1): Remove the Harness Guide.

1
Pull the guide out
Pull the guide
and rotate it
downward

skytos

Figure 1 Removing the Harness Guide
3. (Figure 2): Remove the Main Drive Assembly and the Exit Drive Belt.


SKY037N

## REP 8.13 Lower Registration Roller

Parts List on PL 5.1
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Laser Module (REP 6.4)
k. Main Drive Assembly (REP 8.12)

Figure 2 Removing the Main Drive Assembly


1 Remove the screws (3)


SKY042N

Figure 2 Removing the Upper Front Paper Guide

Figure 1 Removing the Intermediate Frame Assembly
4. (Figure 3): Remove the Lower Registration Roller.


SKY04iN

## REP 8.14 Tray Detect Switch (S2)

Parts List on PL 5.1
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Laser Module (REP 6.4)
k. Main Drive Assembly (REP 8.12)

## Figure 3 Removing the Lower Registration Roller



Figure 1 Removing the Intermediate Frame Assembly
3. (Figure 2): Remove the Upper Front Paper Guide.

## 1

Remove the screws (3)


Figure 2 Removing the Upper Front Paper Guide
4. (Figure 3): Remove the Tray Detect Switch.


Figure 3 Removing the Tray Detect Switch
SKY050N

## REP 8.15 Feed Roll (XD104)

2. (Figure 1): Remove the Upper Cover.

Parts List on PL 5.5

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Laser Module (REP 6.4)
k. Main Drive Assembly (REP 8.12)
I. Paper Feed Sensor (REP 8.3)

1
Remove the screw $\qquad$
scre

3
Remove the cover


Figure 1 Removing the Upper Cover


Figure 2 Removing the Bypass Frame
4. (Figure 3): Remove the Feed Roll and Shaft Assembly

skY055N

Figure 3 Removing the Feed Roll and Shaft Assembly
5. (Figure 4): Remove the Feed Roll.


SKY056N

Figure 4 Removing the Feed Roll

## Replacement

1. Reinstall the Feed Roller with the label oriented as shown in (Figure 4).

## REP 8.16 Retard Roll (XD104)

## Parts List on PL 5.5

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Laser Module (REP 6.4)
k. Main Drive Assembly (REP 8.12)
l. Paper Feed Sensor (REP 8.3)


SKY052N
Figure 1 Removing the Upper Cover
4. (Figure 3): Remove the Feed Roll and Shaft Assembly



SKY057N

Figure 4 Removing the Retard Roll

SKY055N

Figure 3 Removing the Feed Roll and Shaft Assembly

## REP 8.17 Feed Solenoid (XD104)

Parts List on PL 5.5

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Side Door
f. Document Glass Assembly (REP 6.1)
g. Control Console (REP 14.5)
h. Main PWB (REP 1.1)
i. Optics Frame Assembly (REP 6.6)
j. Laser Module (REP 6.4)
k. Main Drive Assembly (REP 8.12)
l. Paper Feed Sensor (REP 8.3)
2. (Figure 1): Remove the Upper Cover.

1
Remove the


SKY052N

Figure 1 Removing the Upper Cover


Figure 2 Removing the Bypass Frame
4. (Figure 3): Remove the Feed Roll and Shaft Assembly


SKY055N

Figure 3 Removing the Feed Roll and Shaft Assembly

skyoben

Figure 4 Removing the Feed Solenoid

## REP 8.20 Tray 2 Paper Feed Sensor (Q7)

Parts List on PL 5.8
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Rear Cover.


0500016A-SKY

NOTE: When reinstalling Tray 2
Drive Assembly, make sure it is


Figure 2 Removing the Drive Assembly


0500018A-SKY

Figure 3 Removing the Paper Feed Sensor (Q7)

## REP 8.21 Tray 2 Detect Switch (S5)

Parts List on PL 5.8

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Rear Cover.


0500016A-SKY

Figure 1 Removing the Rear Cover

NOTE: When reinstalling Tray 2
Drive Assembly, make sure it is


Figure 2 Removing the Drive Assembly


REP 8.22 Tray 2 Paper Feed Solenoid (SOL2)
Parts List on PL 5.8
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Rear Cover.


0500019A-SKY

Figure 3 Removing the Detect Switch (S5)

NOTE: When reinstalling Tray 2
Drive Assembly, make sure it is
mounted on the locator posts


Figure 2 Removing the Drive Assembly


0500020A-SKY
Figure 3 Removing the Paper Feed Solenoid (SOL2)

## REP 8.23 Tray 2 Transport Roller

## Parts List on PL 5.8

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Rear Cover.


Figure 1 Removing the Rear Cover

NOTE: When reinstalling Tray 2 Drive Assembly, make sure it is


Figure 2 Removing the Drive Assembly


NOTE: Ensure the ground spring is in contact with the bearing when reinstalling the bearing

2
Remove the E-ring and bearing and remove the Transport Roller

## REP 8.24 Tray 2 Paper Feed Clutch

## Parts List on PL 5.8

Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Rear Cover.


0500016A-SKY
Figure 1 Removing the Rear Cover

0500021A-SKY
Figure 3 Removing the Transport Roller

NOTE: When reinstalling Tray 2
Drive Assembly, make sure it is


Figure 2 Removing the Drive Assembly
3. (Figure 3): Remove the Paper Feed Clutch.


Figure 3 Removing the Paper Feed Clutch

## REP 8.25 Tray 2 Feed Roller

## Parts List on PL 5.8

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. (Figure 1): Remove the Rear Cover.


0500016A-SKY

Figure 1 Removing the Rear Cover

NOTE: When reinstalling Tray 2
Drive Assembly, make sure it is


Figure 2 Removing the Drive Assembly
3. Remove the Tray 2 Clutch (REP 8.24).
4. (Figure 3): Remove the Tray 2 Feed Roller.


Figure 3 Removing the Feed Roller

## Notes:

## REP 9.1 Toner Motor (MOT4)

Parts List on PL 2.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the Document Cover Assembly.
. Remove the Rear Cover.
2. Remove the Main PWB (REP 1.1)
3. (Figure 1): Remove the Toner Motor.


Figure 1 Removing the Toner Motor

## REP 9.2 Transfer/Detack Corotron Assembly

Parts List on PL 1.4, PL 7.3
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Open the Side Door.
2. (Figure 1): Remove the Transfer/Detack Corotron Assembly.


Figure 1 Removing the Transfer/Detack Corotron Assembly

## Notes:

## REP 10.1 Fuser Assembly

Parts List on PL 6.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord. Allow the Fuser to cool before performing the procedure

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Open the Side Door.
4. (Figure 1): Remove the Fuser Assembly.

## REP 10.2 Heat Roll

## Parts List on PL 6.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord. Allow the Fuser to cool before performing the procedure.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the Fuser Assembly (REP 10.1).
4. Remove the Paper Guide (REP 10.10).

NOTE: Cut cable ties as necessary.
5. (Figure 1): Remove the End Covers and open the assembly.


SKY024N

Figure 1 Removing the End Covers
6. Remove the Heat Rod (REP 10.8).
(Figure 2): Remove 1 Removing the Fuser Assembly
7. (Figure 2): Remove the Heat Roll.


SKY025N

Figure 2 Removing the Heat Roll

## REP 10.3 Pressure Roll

## Parts List on PL 6.2

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord. Allow the Fuser to cool before performing the procedure.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the Fuser Assembly (REP 10.1).
4. Remove the Paper Guide (REP 10.10).

NOTE: Cut cable ties as necessary.
5. (Figure 1): Remove the Right End Cover and open the assembly.

1
Remove the
screws (2)
$\begin{array}{ll}\text { screws (2) } & \mathbf{3} \\ \text { Remove the Right }\end{array}$


Figure 1 Removing the Right End Cover
6. (Figure 2): Remove the Pressure Roll Arms.
7. (Figure 3): Remove the Pressure Roll.


SKY022N


## Figure 2 Removing the Pressure Roll Arms

Figure 3 Removing the Pressure Roll

## REP 10.4 Thermistor (RT1)

Parts List on PL 6.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord. Allow the Fuser to cool before performing the procedure

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the Fuser Assembly (REP 10.1)

NOTE: Cut cable ties as necessary.
4. (Figure 1): Remove the Thermistor.

2
Remove the screw
and the thermistor


SKY015N

## REP 10.5 Fuser Jam Sensor (Q3)

## Parts List on PL 6.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord. Allow the Fuser to cool before performing the procedure.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the Fuser Assembly (REP 10.1).
4. Remove the Paper Guide (REP 10.10).

NOTE: Cut cable ties as necessary.
5. (Figure 1): Remove the Right End Cover.

1
Remove the
screws (2)
$\begin{array}{ll}\text { screws (2) } & \mathbf{3} \\ \text { Remove the Right }\end{array}$


Figure 1 Removing the Right End Cover

Figure 1 Removing the Thermistor
6. (Figure 2): Remove the Fuser Jam Sensor.


Figure 2 Removing the Fuser Jam Sensor

## REP 10.6 Ventilation Fan (MOT 3)

## Parts List on PL 2.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the six screws and the PWB Cover (PL 7.1),
4. (Figure 1): Remove the Ventilation Fan.


Figure 1 Removing the Ventilation Fan

## REP 10.7 Exit Sensor (Q4)

Parts List on PL 6.3

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Document Cover Assembly
b. Rear Cover
c. Top Right Cover
d. Top Left Cover
e. Document Glass Assembly (REP 6.1)
f. Control Console (REP 14.5)
g. Main PWB (REP 1.1)
h. Optics Frame Assembly (REP 6.6)
2. (Figure 1): Remove the Exit Sensor.


SKY029N

## REP 10.8 Heat Rod

## Parts List on PL 6.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord. Allow the Fuser to cool before performing the procedure.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the Fuser Assembly (REP 10.1).
4. Remove the Paper Guide (REP 10.10).

NOTE: Cut cable ties as necessary.
5. (Figure 1): Remove the Right End Cover.

1
Remove the
screws (2)


Figure 1 Removing the Right End Cover

Figure 1 Removing the Exit Sensor

## CAUTION

Wear gloves or wrap a sheet of paper around the Heat Rod when handling it. Do not touch the glass section of the Heat Rod. Oil from fingers can cause damage to the rod. If you touch the Heat Rod, clean the rod with Film Remover on a lint-free cloth.
6. (Figure 2): Remove the Heat Rod.


Figure 2 Removing the Heat Rod

## REP 10.9 Thermostat

Parts List on PL 6.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord. Allow the Fuser to cool before performing the procedure.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the Fuser Assembly (REP 10.1).
4. Remove the Paper Guide (REP 10.10).
5. Remove the Heat Roll (REP 10.2).
6. (Figure 1): Remove the Thermostat.


Figure 1 Removing the Thermostat

## REP 10.10 Paper Guide

## Parts List on PL 6.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord. Allow the Fuser to cool before performing the procedure.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the Fuser Assembly (REP 10.1).
4. (Figure 1): Remove the Paper Guide.


SKY016N

## REP 10.11 Stripper Fingers

## Parts List on PL 6.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord. Allow the Fuser to cool before performing the procedure.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the Fuser Assembly (REP 10.1).
4. Remove the Paper Guide (REP 10.10).

NOTE: Cut cable ties as necessary.
5. (Figure 1): Remove the Right End Cover and open the assembly.


Figure 1 Removing the Right End Cover

Figure 1 Removing the Paper Guide
6. (Figure 2): Remove the Stripper Fingers.


SKYO20N

Figure 2 Removing the Stripper Fingers

## REP 10.12 Fuser Gate

Parts List on PL 6.2
Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord. Allow the Fuser to cool before performing the procedure.

1. Remove the Document Cover Assembly.
2. Remove the Rear Cover.
3. Remove the Fuser Assembly (REP 10.1).
4. Remove the Paper Guide (REP 10.10).

NOTE: Cut cable ties as necessary.
5. (Figure 1): Remove the Right End Cover.


Figure 1 Removing the Right End Cover


SKY021N
Figure 2 Removing the Fuser Gate

## REP 14.5 Control Console

## Parts List on PL 1.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Raise the Document Cover Assembly and open the Front Door.

CAUTION
Take care not to damage the ribbon cable and the harness connected to the Control Console PWB.
2. (Figure 1): Remove the Control Console.


Figure 1 Removing the Control Console

## REP 14.7 Output Tray

## Parts List on PL 1.1

## Removal

## WARNING

Switch off the Main Power Switch. Disconnect the Power Cord.

1. Remove the following:
a. Paper Tray (PL 4.1)
b. Document Cover Assembly
c. Rear Cover
d. Top Left Cover
2. Remove the screw located on the left side of the Output Tray.
3. Pry the tray away from the Main Power Switch using a flat-bladed screwdriver.
4. Release the locking tab which is located in the front left corner of the Output Tray.
5. (Viewed from the Top) Remove the Output Tray by rotating it counterclockwise.

## Notes:

## ADJ 6.1 Copy Density

## Purpose

The purpose is to set the exposure level so that the correct density is produced.

## Check

1. Clean the Optics and the Document Glass.
2. Set the magnification to $100 \%$.
3. Set the Exposure to the Text mode.
4. Make five copies of Side A of the standard test pattern. Align the Test Pattern to provide the measurement targets.
5. (Figure 1): Check the fifth copy. The 0.10 line pair on the copy should be partially visible but not legible. The 0.05 line pair should not be visible on the copy.
a. If the .20B line pair is just visible and the .1 line pair is not visible, the exposure is correct.
b. If the 20 B line pair is not visible, decrease the exposure.
c. If the . 1 line pair is visible, increase the exposure.


SKY201N
6. Repeat steps 4 and 5 for the Auto mode.
7. Set the Exposure to the Photo mode.
8. Make five copies of Side A of the standard test pattern. Align the Test Pattern to provide the measurement targets.
9. (Figure 2): Check the fifth copy. The . 7 Solid Area Density Block on the copy should match the corresponding block on the Test Pattern.
a. If the . 7 Solid Area Density Block matches the corresponding block on the Test Pattern, the exposure is correct.
b. If the . 7 Solid Area Density Block is too light, decrease the exposure.
c. If the . 7 Solid Area Density Block is too dark, increase the exposure.


7D Solid Area Blocks

## SKY201N

## Figure 2 Checking the Exposure on the Copy

10. Repeat steps 8 and 9 for the Toner Saver mode.

## Adjustment

1. Enter Diagnostic Code 46-1 and adjust the mode(s) identified in the check as requiring adjustment.
2. Adjust the Text mode.
a. Select Text.
b. Place the Test Pattern as described in the check.
c. Press the Start button.

- A copy is made.
d. Decrease the number to increase the exposure (copy becomes lighter) and press the Start button.
- Evaluate the copy per the check and adjust as required.
e. Increase the number to decrease the exposure (copy becomes darker) and press the Start button.
- Evaluate the copy per the check and adjust as required.

3. Adjust the Auto mode.
a. Select Auto.
b. Place the Test Pattern as described in the check.
c. Press the Start button.

- A copy is made.
d. Decrease the number to increase the exposure (copy becomes lighter) and press the Start button
- Evaluate the copy per the check and adjust as required
e. Increase the number to decrease the exposure (copy becomes darker) and press the Start button.
- Evaluate the copy per the check and adjust as required.

4. Adjust the Photo mode.
a. Select Photo.
b. Place the Test Pattern as described in the check.
c. Press the Start button.

- A copy is made.
d. Decrease the number to increase the exposure (copy becomes lighter) and press the Start button
- Evaluate the copy per the check and adjust as required
e. Increase the number to decrease the exposure (copy becomes darker) and press the Start button
- Evaluate the copy per the check and adjust as required

5. Adjust the Toner Saver mode
a. Select Toner Saver
b. Place the Test Pattern as described in the check.
c. Press the Start button.

- A copy is made.
d. Decrease the number to increase the exposure (copy becomes lighter) and press the Start button.
- Evaluate the copy per the check and adjust as required.
e. INcrease the number to decrease the exposure (copy becomes darker) and press the Start button.
- Evaluate the copy per the check and adjust as required

6. Exit Diagnostics.

## ADJ 6.2 Lens/CCD Module

## Purpose

The purpose is to position the Lens/CCD Module at the factory-specified setting.

## Adjustment

## CAUTION

Only the mounting screws shown below are to be utilized by the Service Representative. The module is available only as an assembly and must not be disassembled

NOTE: Example: Lens Unit Number is -2.8. Install the edge of the Lens/CCD Module two lines from the Reference Line.

1. (Figure 1): Install the module so that the Lens Adjustment Plate is aligned with the lines on the Base Plate according to the number written on the Lens Adjusting Plate.


SKYogin

## Figure 1 Adjusting the Lens/CCD Module

## ADJ 6.7 Image Distortion (Horizontal and Vertical)

## Purpose

The purpose is to correct image distortion by changing the parallelism of the mirrors (Exposure Lamp Carriage and Half-Rate Carriage).

## Check

1. (Figure 1): Make a Test Pattern for the check and adjustment by drawing a rectangle on a

## Figure 1 Making the Test Pattern

2. (Figure 2): Make several copies of the Test Pattern.
a. If the copies look like the Document, the check is good.
b. If the copies look like A or B, perform the Horizontal Image Distortion Adjustment.
sheet of $8-1 / 2$ " $\times 14$ " (B4) paper. Ensure that the corners are square.

SKY070N



SKY072N

Figure 2 Checking the Copies

## Adjustment

HORIZONTAL IMAGE DISTORTION

1. Remove the Document Glass Assembly (REP 6.1).
2. (Figure 4): Rotate the Scan Drive Gear until the Half-Rate Carriage comes in contact with the Positioning Brackets.
a. If contact is equal on both sides, the adjustment is good.
b. If there is no contact on one side, continue with the adjustment.


SKY073N
Figure 4 Checking the Contact of the Half-Rate Carriage
4. (Figure 5): Loosen the setscrews on the Scan Cable Hub on the side where there was no contact.


SKY074N

## Figure 5 Loosening the Setscrews on the Scan Cable Hub

5. (Figure 6): Without moving the Scan Cable Hub Shaft, rotate the Hub until the Half-Rate Carriage makes contact with the Positioning Bracket.


Figure 6 Aligning the Half-Rate Carriage
6. Repeat steps 3 through 5 until the parallelism of the Half-Rate Carriage is properly adjusted.
7. (Figure 7): With the Half-Rate Carriage against the Positioning Brackets, move the Exposure Lamp Carriage into contact with the frame and tighten the mounting screws.

2. (Figure 9): Loosen the mounting screws of the Half-Rate Carriage Rail to set the balance.


SKY084N

## Figure 9 Aligning the Half-Rate Carriage Rail

3. Reassemble the Copier and repeat the check.
4. Check Image Magnification (ADJ 6.8).

## Figure 7 Aligning the Half-Rate Carriage

## VERTICAL IMAGE DISTORTION

1. (Figure 8): Correction is made for Vertical Image Distortion when the copy of the Test Pattern looks like the following figure. If all corners are well-formed right angles, no further adjustment is required,

1
Correction
required to balance the distortion


Change the height of the right side of the rail

Change the height of the left side of the rail

Figure 8 Evaluating the Copies

## ADJ 6.8 Image Magnification

## Purpose

The purpose is to provide the correct vertical and horizontal magnification.

## Check

1. Make a $100 \%$ copy of Side B of the Standard Test Pattern.
2. The magnification of a $100 \%$ copy should be within $1.0 \%$ of the original size in the vertical and horizontal directions.

## Adjustment

MAGNIFICATION (Front to Rear)

1. Enter Diagnostic Code 48-1.
2. Press the Exposure Mode button until the Text lamp is lit.
3. To change the magnification, press the Copy Quantity buttons.
a. To increase the magnification, increase the number.
b. To decrease the magnification, decrease the number.
c. Press the Clear button.

MAGNIFICATION (Lead Edge to Trail Edge)

1. Enter Diagnostic Code 48-1.
2. Press the Exposure Mode button until the Photo lamp is lit.
3. To change the magnification, press the Copy Quantity buttons.
a. To increase the magnification, increase the number.
b. To decrease the magnification, decrease the number.
c. Press the Clear button.
4. Repeat the check.

## ADJ 8.2 Lead Edge Deletion

## Purpose

The purpose is to set the Lead Edge Deletion to within specification.

## Check

1. Make a copy with the Document Cover Assembly open (Dark Dusting).
2. Check that the Lead Edge Deletion is 1 to 4 mm .

## Adjustment

1. Enter Diagnostic Code 48-1.
2. Press the Exposure button until the Text lamp is lit.

NOTE: Each increment to the Copy Quantity display changes the deletion by 0.1 mm .
3. To change the Lead Edge Deletion, press the Copy Quantity buttons.
a. To increase the deletion, increase the number.
b. To decrease the deletion, decrease the number.
c. Press the Clear button.
4. Repeat the check.

## ADJ 8.3 Trail Edge Deletion

Purpose
The purpose is to set the Trail Edge Deletion to within specification.

## Check

1. Make a copy with the Document Cover Assembly open (Dark Dusting).
2. Check that the Trail Edge Deletion is a maximum of 4 mm .

## Adjustment

1. Enter Diagnostic Code 48-1.
2. Press the Exposure button until the Auto, Text, and Photo lamps are lit.

NOTE: Each increment to the Copy Quantity display changes the deletion by 0.1 mm .
3. To change the Trail Edge Deletion, press the Copy Quantity buttons.
a. To increase the deletion, increase the number.
b. To decrease the deletion, decrease the number.
c. Press the Clear button.
4. Repeat the check.

## ADJ 9.1 Developer Bias

## Purpose

The purpose is to adjust the developer bias voltage.

## Adjustment

## WARNING

Switch off the Main Power Switch, and disconnect the Power Cord before inserting the meter lead probes onto the Power Supply PWB.

1. Set the digital multi meter range to 4000 VDC.
2. (Figure 1): Connect the positive lead to connector pin CN10-1


Figure 1 Adjusting the Developer Bias Voltage
3. Connect the negative lead to CN10-2.
4. Enter Diagnostic Code 25-1. When Start is pressed, the Developer Bias is present for 30 seconds.
5. Adjust VR-121 for a voltage of $-380 \pm 15$ VDC.

## ADJ 9.2 Grid Bias

## Purpose

The purpose is to adjust the grid bias voltage.

## Adjustment

## WARNING

Switch off the Main Power Switch, and disconnect the Power Cord before inserting the meter lead probes onto the Power Supply PWB.

NOTE: Set the LOW output voltage first. Set the HIGH output voltage last..

1. Set the digital multi meter range to 4000 VDC.
2. (Figure 1): Connect the positive lead to connector pin CN11-3


Figure 1 Adjusting the Grid Bias Voltage
3. Connect the negative lead to the Chassis Ground.
4. Enter Diagnostic Code 8-3.
5. Adjust VR-141 for a LOW output voltage of $-420 \pm 20$ VDC.
6. Enter Diagnostic Code 8-2.
7. Adjust VR-142 for a HIGH output voltage of $+580 \pm 20$ VDC.

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## Introduction

## Overview

The Parts List section identifies all part numbers and the corresponding location of all spared subsystem components.

## Organization

## Parts Lists

Each item number in the part number listing corresponds to an item number in the related illustration. All the parts in a given subsystem of the machine will be located in the same illustration or in a series of associated illustrations.

## Electrical Connectors and Fasteners

This section contains the illustrations and descriptions of the plugs, jacks, and fasteners used in the machine. A part number listing of the connectors is included.

## Common Hardware

The common hardware is listed in alphabetical order by the letter or letters used to identify each item in the part number listing and in the illustrations. Dimensions are in millimeters unless otherwise identified.

## Part Number Index

This index lists all the spared parts in the machine in numerical order. Each number is followed by a reference to the parts list on which the part may be found.

## Other Information

## Abbreviations

Abbreviations are used in the parts lists and the exploded view illustrations to provide information in a limited amount of space. The following abbreviations are used in this manual:

| Abbreviation | Meaning |
| :--- | :--- |
| A | Amp |
| DH | Document Handler |
| EMI | Electro Magnetic Induction |
| HZ | Hertz |
| MLN | Multinational |
| NOHAD | Noise Ozone Heat Air Dirt |
| P/O | Part of |
| PWB | Printed Wiring Board |
| REF | Reference |
| R/E | Reduction/Enlargement |
| USMG | United States Marketing Group |
| USO | United States Operations |
| V | Volt |
| W/ | With |
| W/O | Without |
| XCL | Xerox Canada Limited |
| XL | Xerox Limited |
| XLA | Xerox Latin America |

## Symbology

Symbology used in the Parts List section is identified in the Symbology section.

## Subsystem Information

## Use of the Term "Assembly"

The term "assembly" will be used for items in the part number listing that include other itemized parts in the part number listing. When the word "assembly is found in the part number listing, there will be a corresponding item number on the illustrations followed by a bracket and a listing of the contents of the assembly.

## Brackets

A bracket is used when an assembly or kit is spared, but is not shown in the illustration. The item number of the assembly or kit precedes the bracket; the item numbers of the piece parts follow the bracket.

## Tag

The notation "Tag" in the part description indicates that the item is the entire Tag. The notation "P/O Tag" indicates that the item is only part of a tag change, or modification, to the equipment.

When a part or an item assembly has a Tag associated with it, check the change Tag Index in the General Information section of the Service Data for the name and purpose of the modification.

In some cases, a part or assembly may be spared in two versions: with the Tag and without the Tag. In those cases, use whichever part is appropriate for the configuration of the machine on which the part is to be installed. If the machine does not have a particular Tag and the only replacement part available is listed as "W/Tag," install the Tag kit or all of the piece parts. The Change Tag Index tells you which kit or piece parts you need.

Whenever you install a Tag kit or all the piece parts that make up a Tag, mark the appropriate number on the Tag matrix.

## Symbology

The following symbols are used in the Parts List sections of the documentation.
A Tag number within a circle pointing to an item number shows that the part has been changed by the tag number within the circle (Figure 1). Information on the modification is in the Change Tag Index.


Figure 1 With Tag Symbol

A Tag number within a circle having a shaded bar and pointing to an item number shows that the configuration of the part shown is the configuration before the part was changed by the Tag number within the circle (Figure 2).


Figure 2 Without Tag Symbol

A tag number within a circle with no apex shows that the entire drawing has been changed by the tag number within the circle (Figure 3). Information on the modification is in the Change Tag Index.

A tag number within a circle with no apex and having a shaded bar shows that the entire drawing was the configuration before being changed by the tag number within the circle (Figure 4).
(11)


Figure 3 Entire Drawing With Tag Symbol


Figure 4 Entire Drawing Without Tag Symbol

## PL 1.1 PRINTER COVERS (XD120F)

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | $2 N 1525$ | FRONT DOOR (USO/XCL) |
| - | $2 N 1566$ | FRONT DOOR (XL) |
| 2 | - | OUTPUT TRAY (USO/XCL) (REP |
|  |  | 14.7) |
| 3 | - | SCREW (3X8) |
| 4 | $50 N 230$ | TRAY EXTENSION (USO/XCL) |
| - | $50 N 259$ | TRAY EXTENSION (XL) |
| 5 | - | SCREW (4X12) |
| 6 | - | CONTROL CONSOLE (REP 14.5) |
| 7 | $152 N 1630$ | CONTROL CONSOLE HARNESS |
| 8 | $152 N 1637$ | HARNESS |
| 9 | - | SCREW (3X8) |
| 10 | - | TOP LEFT COVER |
| 11 | - | INSTRUCTION LABEL |
| 12 | $90 N 138$ | DOCUMENT GLASS ASSEMBLY |
|  |  | (USO/XCL) (REP 6.1) |
| - | $90 N 139$ | DOCUMENT GLASS ASSEMBLY |
|  |  | (XL) (REP 6.1) |
| 13 | - | REGISTRATION GUIDE |
| 14 | - | CALIBRATION STRIP |
| 15 | - | ADHESIVE STRIP |
| 16 | - | DOCUMENT GLASS |
| 17 | $2 N 1561$ | TOP RIGHT COVER (XD120F) |
| 18 | $2 N 1560$ | REAR COVER (XD120F) |
| 19 | - | CAUTION LABEL |
| 20 | - | LABEL |
| 21 | - | SERVICE LABEL |
| 22 | - | FAN GASKET |
| 23 | $53 N 142$ | OZONE FILTER |
| 24 | - | DOCUMENT GLASS EDGE |
| 25 | $62 N 147$ | SDF WINDOW (XD120F) |
| 26 | $4 N 193$ | SDF GLASS CUSHION (XD120F) |
| 27 | - | SDF SMALL REAR COVER |
|  |  | (XD120F) |
|  |  |  |



|  | 11/98 | Parts Lists |
| :---: | :---: | :---: |
| WorkCentre XD SERIES | 5-161 | L 1.1 |

## PL 1.2 DOCUMENT GLASS COVER

 (XD100/102/104)| Item | Part |
| :---: | :--- |
| 1 | - |
| 2 | - |
| 3 | - |
| 4 | - |
| 5 | 2N1534 |
| 6 |  |
|  | 2N1526 |

Description
REAR PIVOT ATTACHMENT DOCUMENT COVER DOCUMENT COVER CUSHION DOCUMENT ORGANIZER DOCUMENT COVER ASSEMBLY (W/ORGANIZER) (XD100/104) DOCUMENT COVER ASSEMBLY (W/O ORGANIZER) (XD102)


5\{1-4


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PL 1.3 CONTROL CONSOLE (X100/102,XD120F)

| Item | Part | Description |
| :---: | :---: | :---: |
| 1 | 53N162 | CONTROL BUTTON COVER (ACO) (XL) |
| - | 53N163 | (XD102) (US) |
| - | 53N164 | (XD102) (XL) (ACO) |
| - | 53N165 | (XD104) (XL) (ACO) |
| - | 53N166 | (XD100) (US) |
| - | 53N170 | (XD120F) (US) |
| 2 | - | CONTROL CONSOLE COVER |
| 3 | 3N673 | START PRINT BUTTON |
| 4 | 3N669 | CLEAR/STOP BUTTON |
| 5 | 3N671 | FUNCTION BUTTON (R) |
| 6 | 3N672 | FUNCTION BUTTON (L) |
| 7 | 3N670 | BOOK MODE SELECT BUTTON |
| 8 | 140N5107 | CONTROL CONSOLE PWB (XD100/102) |
| - | 140N5206 | CONTROL CONSOLE PWB (XD120F) |
| 9 | - | GROUNDING SPRING |
| 10 | - | SCREW (3X8) |
| 11 | - | CONTROL CONSOLE |

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## PL 1.4 SIDE DOOR

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | - | SIDE DOOR |
| 2 | $3 N 668$ | SIDE DOOR LATCH |
| 3 | $9 N 978$ | LATCH SPRING |
| 4 | - | HINGE GUIDE |
| 5 | - | GROUNDING PLATE |
| 6 | - | GROUNDING SPRING |
| 7 | - | SCREW (3X6) |
| 8 | - | SCREW (3X6) |
| 9 | - | INNER PAPER GUIDE |
| 10 | - | SCREW (3X10) |
| 11 | $9 N 964$ | PRESSURE SPRING |
| 12 | $152 N 1635$ | GROUND WIRE |
| 13 | $9 N 963$ | GROUNDING SPRING |
| 14 | $9 N 962$ | PRESSURE SPRING |
| 15 | - | SHAFT |
| 16 | - | E-RING |
| 17 | $22 E 22060$ | UPPER ROLLER |
| 18 | $19 N 415$ | TRANSFER/DETACK |
|  |  | COROTRON ASSEMBLY (REP |
|  |  | 9.2) |



PL 2.1 DRIVES AND MID-FRAME COMPONENTS

| Item | Part | Description |
| :---: | :---: | :---: |
| 1 | 22N926 | EXIT ROLLER (REP 8.9) |
| 2 | - | BEARING |
| 3 | 22N925 | LOWER TRANSPORT ROLLER (REP 8.11) |
| 4 | 20N449 | PULLEY (22T) |
| 5 | 23N596 | EXIT DRIVE BELT |
| 6 | - | CABLE TIE |
| 7 | - | COUPLING |
| 8 | - | SPRING |
| 9 | 127N972 | TONER MOTOR (MOT 4) (REP 9.1) |
| 10 | - | SCREW (3X10) |
| 11 | - | SCREW (3X30) |
| 12 | 127N971 | VENTILATION FAN (MOT 3) (REP 10.6) |
| 13 | - | TRANSFER COROTRON CONTACT HOUSING |
| 14 | - | BIAS CONTROL PLATE |
| 15 | - | SCREW (3X6) |
| 16 | - | TRANSFER COROTRON PLATE |
| 17 | - | SCREW (3X6) |
| 18 | $152 N 1634$ | BIAS CONTROL HARNESS |
| 19 | 152N1636 | TRANSFER COROTRON HARNESS |
| 20 | 23N597 | MANUAL EXIT DRIVE BELT (REP 8.10) |
| 21 | - | CENTER FRAME |
| 22 | 3N675 | MANUAL EXIT KNOB |
| 23 | $152 N 1626$ | FUSER JAM SENSOR HARNESS |
| 24 | 152N1623 | FUSER HEAT ROD HARNESS (100V) |
| - | 152N1660 | (230V) |
| 25 | - | HARNESS GUIDE |
| 26 | - | GUIDE PIN |
| 27 | 152N1627 | DVS HARNESS |
| 28 | - | SCREW (3X6) |
| 29 | - | SCREW (3X8) |
| 30 | - | SCREW (4X12) |


|  | 11/98 | Parts Lists |
| :---: | :---: | :---: |
| WorkCentre XD SERIES | 5-165 | L 2.1 |

PL 2.2 MAIN DRIVES ASSEMBLY

| Item | Part | Description |
| :---: | :---: | :---: |
| 1 | 5N602 | MAIN DRIVE ASSEMBLY (REP 8.12) |
| 2 | 127N969 | MAIN DRIVE MOTOR (MOT 1) (REP 4.1) |
| 3 | - | SPRING |
| 4 | - | GEAR |
| 5 | - | PULLEY |
| 6 | 7N705 | GEAR (28T) |
| 7 | 7N704 | GEAR (46/16T) |
| 8 | 7N708 | GEAR (30/15T) |
| 9 | 7N701 | DRIVE GEAR ASSEMBLY |
| 10 | 7N709 | GEAR (37/15T) |
| 11 | 7N702 | GEAR (68/26T) |
| 12 | 7N710 | COUPLING GEAR (34T) |
| 13 | 7N713 | RATCHET GEAR (21T) |
| 14 | 7N712 | RATCHET GEAR (28T) |
| 15 | - | SPRING |
| 16 | 7N703 | GEAR (55/19T) |
| 17 | 7N711 | GEAR (33/20/15T) |
| 18 | 7N706 | GEAR (20T) |
| 19 | 7N707 | GEAR (31/17T) |
| 20 | - | MAIN DRIVE BRACKET |
| 21 | - | SCREW (3X4) |
| 22 | 121N400 | PAPER FEED SOLENOID (SOL 1) (REP 8.1) |
| 23 | - | SPRING |
| 24 | - | PAWL |
| 25 | 121N401 | REGISTRATION ROLL |
|  |  | SOLENOID (SOL 3) (REP 8.2) |
| 26 | - | PAWL |
| 27 | - | SCREW (3X10) |
| 28 | 152N1633 | MAIN MOTOR HARNESS |
| 29 | - | SCREW (4X6) |

## PL 3.1 OPTICS FRAME (1 OF 2)



|  | $11 / 98$ | Parts Lists |
| :--- | :--- | ---: |
| WorkCentre XD SERIES | $5-167$ | PL 3.1 |

PL 3.2 OPTICS FRAME (XD120F) (2 OF 2)

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | - | SCREW (3X8) |
| 2 | - | LENS COVER |
| 3 | $152 N 1631$ | EXPOSURE LAMP HARNESS |
| 4 | - | HARNESS GUIDE |
| 5 | $152 N 1632$ | CCD HARNESS |
| 6 | - | SCREW |
| 7 | $62 N 141$ | LENS/CCD MODULE (REP 6.5) |
| 8 | - | SCREW (3X8) |
| 9 | $140 N 5112$ | SCAN HOME SENSOR (Q5) |
| 10 | - | DOCUMENT GLASS CUSHION |
| 11 | - | RIBBON GUIDE |
| 12 | - | PROTECTOR SHEET |
| 13 | $115 N 273$ | DISCHARGE BRUSH |
| 14 | - | OPTICS FRAME GUIDE |
| 15 | - | UPPER DUPLEX PAPER GUIDE |
| 16 | $96 E 90830$ | CAUTION LABEL |
| 17 | - | CCD HARNESS COVER |
| 18 | - | CCD PWB COVER |
| 19 | - | FERRITE HOLDER |
| 20 | - | LOWER SHEET |
| 21 | - | SCREW (4X12) |
| 22 | - | FERRITE |
| 23 | - | CUSHION |
| 24 | $3 N 684$ | SDF LEFT HINGE GUIDE |
|  |  | (XD120F) |
| 25 | $3 N 685$ | SDF RIGHT HINGE GUIDE |
| 26 | - | (XD120F) |
| 27 | - | SCREW (3X8) (XD120F) |
| 28 | - | WIRE BAND (XD120F) |
| 29 | - | WAND (PLT1M) (XD120F) |
|  |  | WIRE HOLDER (LWS-1M) |
|  |  | - |
|  | - | - |



0000006B-SKW

## PL 3.3 LASER ASSEMBLY

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | - | SCREW (3X6) |
| 2 | - | LASER HARNESS COVER |
| 3 | $152 N 1628$ | LASER HARNESS |
| 4 | - | TIE WRAP |
| 5 | $62 N 142$ | LASER MODULE (REP 6.4) |
| 6 | - | SPRING |
| 7 | - | SCREW |



PL 3.4 HALF RATE CARRIAGE ASSEMBLY

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | - | LIGHT SHIELD |
| 2 | - | HALF RATE CARRIAGE |
| 3 | - | SCREW (4X6) |
| 4 | - | PULLEY |
| 5 | - | GUIDE |
| 6 | - | SCREW (4X6) |
| 7 | $10 N 64$ | SLIDE BUTTON |
| 8 | - | SCREW |
| 9 | - | PULLEY BRACKET (REAR) |
| 10 | $4 N 188$ | CUSHION (REAR) |
| 11 | $19 E 26730$ | MIRROR CLIP |
| 12 | $62 N 140$ | MIRROR |
| 13 | - | PULLEY BRACKET (FRONT) |
| 14 | $4 E 8450$ | CUSHION (FRONT) |
| 15 | - | HALF RATE CARRIAGE |
|  |  | ASSEMBLY |



PL 4.1 250 SHEET TRAY
Item
1
2
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13
14
15
16
17
18
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21
1
-
1
-
-
-
-
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-
-
19
80
-
-
-
-
-
5

19E37760
120E10520 3E26060 19E37850 -

| - |
| :--- |
| - |

Description
PAPER PRESSURE PLATE
RETARD PAD
PRESSURE PLATE LOCK
PAPER SIZE GUIDE
FRONT PAPER GUIDE
FRONT PAPER SNUBBER E-RING
LABEL
SCREW (3X8)
WASHER
GEAR
OAD LABEL
REAR PAPER GUIDE
REAR PAPER SNUBBER
LIFT SPRING
TRAY SPRING
SPRING
PLATE RELEASE
TRAY FRAME
LABEL
250 SHEET PAPER TRAY


|  | 11/98 | Parts Lists |
| :---: | :---: | :---: |
| WorkCentre XD SERIES | 5-171 | PL 4.1 |

PL 5.1 PAPER FEEDING AND DRIVES (XD100/102/104)

| Item | Part | Description |
| :---: | :---: | :---: |
| 1 | 140N5109 | PAPER FEED SENSOR (Q1) (REP 8.3) |
| 2 | 120 N 276 | SENSOR ACTUATOR |
| 3 | - | ACTUATOR SPRING |
| 4 | - | SCREW (3X10) |
| 5 | - | UPPER FRONT PAPER GUIDE |
| 6 | - | E-RING |
| 7 | 22N929 | LOWER REGISTRATION ROLLER (REP 8.13) |
| 8 | - | BEARING |
| 9 | - | CLUTCH GEAR (26T) |
| 10 | 5E9640 | CLUTCH SLEEVE |
| 11 | - | CLUTCH SPRING |
| 12 | - | SPRING PIN |
| 13 | - | CLUTCH BOSS |
| 14 | - | E-RING |
| 15 | 5E4260 | CLUTCH BOSS |
| 16 | 9E17190 | CLUTCH SPRING |
| 17 | 16N174 | CLUTCH SLEEVE |
| 18 | 7E47590 | CLUTCH GEAR (29T) |
| 19 | 13E12330 | BEARING |
| 20 | 22N928 | PAPER FEED ROLLER (REP 8.6) |
| 21 | 7N698 | GEAR (33T) |
| 22 | 7N700 | GEAR (21/29T) |
| 23 | 7N699 | GEAR (30T) |
| 24 | - | GEAR SUPPORT BRACKET |
| 25 | - | GROUNDING PLATE |
| 26 | 110N817 | TRAY DETECT SWITCH (S2) (REP 8.14) DRUM RESET SWITCH (S6) |
| 27 | 152N1638 | TRAY DETECT SWITCH HARNESS (REP 8.5) |
| 28 | - | BASE FRAME |
| 29 | 19E15900 | RETARD PAD |
| 30 | - | RETARD ARM |
| 31 | - | LIFT SPRING |
| 32 | - | RETARD SUPPORT PLATE |
| 33 | - | SPRING (XD100/102) |
| 34 | - | PAPER GUIDE |
| 35 | - | SCREW (4X12) |
| 36 | 38E13480 | RETARD PAD (XD104) |
| 37 | - | SCREW (3X8) |
| 38 | - | SENSOR COVER |
| 39 | 152N1637 | D-RST HARNESS |
| 40 | - | SCREW (3X12) |
| 41 | 9N970 | FRONT LEVER SPRING |
| 42 | 3N674 | FRONT LEVER PLATE |
| 43 | - | WASHER |
| 44 | - | SCREW (3X10) |
| 45 | - | SCREW (4X12) (XD120F) |
| 46 | 15N289 | FIXING PLATE (XD120F) |
| 47 | 7E47680 | JOINT GEAR (XD120F) |
| 48 | - | E-RING (XD120F) |



0000011B-SKW

PL 5.2 SINGLE BYPASS (XD100/102)

## Item

sINGLE BYPASS ASSEMBLY
GROUND WIRE
TIE WRAP
SCREW (3X6
PAPER FEED BRACKET
GEAR (27T)
-RING
SCREW 3X8)
GEAR (16T)
SPRING PIN
BUSHING
22N932 TRANSPORT ROLLER (REP 8.7)
BYPASS FRAME
GROUNDING SPRING
SCREW (3X6)
120N277 ACTUATOR
SPRING
BYPASS FEED SENSOR (Q2)
(REP 8.4)
DUPLEX UPPER GUIDE
SINGLE BYPASS GUIDE (R)
SINGLE BYPASS GUIDE (F)
SCREW (3X6)
BYPASS ROLL
SINGLE BYPASS FRAME
SPRING
PAPER FEED GEAR
SCREW (3X6)
GROUNDING SPRING
SCREW (3X6)
GROUNDING SPRING
SCREW (4X12)
SINGLE BYPASS UPPER ASSEMBLY


PL 5.3 SINGLE BYPASS COVER (XD100/102)

| Item | Part |
| :---: | :--- |
| 1 | 42 E 1430 |
| 2 | - |
| 3 | - |
| 4 | 110 N783 |
| 5 | - |
| 6 | - |
| 7 | - |

## Description

COROTRON CLEANER SCREW UPPER COVER
SIDE DOOR INTERLOCK SWITCH (S3/S4) (24V/5V) (REP 8.8) SCREW (2X16) SWITCH ACTUATOR CAUTION LABEL (XL)


0000017A-SKW

## PL 5.4 MULTISHEET BYPASS COVER

 (XD104)| Item | Part |
| :---: | :--- |
| 1 | 42 E 1430 |
| 2 | - |
| 3 | - |
| 4 | 110 N 783 |
|  |  |
| 5 | - |
| 6 | - |
| 7 | - |

## Description

COROTRON CLEANER SCREW
UPPER COVER
SIDE DOOR INTERLOCK SWITCH
(S3/S4) (24V/5V) (REP 8.8) SCREW (2X16) SWITCH ACTUATOR CAUTION LABEL (XL)


PL 5.5 MULTISHEET BYPASS

## FEEDER (XD104)

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | 5 E10560 | FEED ROLL (REP 8.15) |
| 2 | - | E-RING |
| 3 | - | GEAR (20T) |
| 4 | - | ROLL SUPPORT |
| 5 | 22E20680 | RETARD ROLL (REP 8.16) |
| 6 | - | SPRING PIN |
| 7 | - | GEAR (16T) |
| 8 | - | SHAFT |
| 9 | - | BUSHING |
| 10 | - | SUPPORT |
| 11 | - | SCREW (3X8) |
| 12 | - | UPPER GUIDE |
| 13 | - | SCREW (3X6) |
| 14 | - | GROUNDING SPRING |
| 15 | $5 E 9560$ | CLUTCH BOSS |
| 16 | $9 E 57550$ | FEED CLUTCH SPRING |
| 17 | $5 E 9640$ | CLUTCH SLEEVE |
| 18 | $5 E 9540$ | CLUTCH BOSS |
| 19 | - | GEAR (27T) |
| 20 | - | GEAR (20T) |
| 21 | - | TIE WRAP |
| 22 | - | GROUNDING WIRE |
| 23 | - | SCREW (3X6) |
| 24 | - | SCREW (3X6) |
| 25 | - | SUPPORT PLATE |
| 26 | - | CLUTCH SLEEVE |
| 27 | - | CLUTCH SPRING |
| 28 | - | CLUTCH BOSS |
| 29 | $121 N 402$ | FEED SOLENOID (REP 8.17) |
| 30 | - | SOLENOID SPRING |
| 31 | - | RATCHET ARM |
| 32 | - | RATCHET ARM |
| 33 | - | SPRING |
| 34 | - | SCREW (3X8) |
| 35 | - | FRAME |
| 36 | - | SCREW (4X12) |
| 37 | - | GATE |
| 38 | - | SUPPORT FRAME |
| 39 | - | ARM |
| 40 | - | HINGE |
| 41 | - | SPRING |
| 42 | - |  |



0000023A-SKW

PL 5.6 MULTISHEET BYPASS TRAY
(XD104)

| Item | Par |
| :---: | :---: |
| 1 | - |
| 2 | - |
| 3 | - |
| 4 | - |
| 5 | - |
| 6 | - |
| 7 | - |
| 8 | - |
| 9 | - |

## Description

TRAY ASSEMBLY REAR GUIDE FRONT GUIDE TRAY COVER SPRING GEAR SCREW (3X6)
TRAY BASE TRAY EXTENSION


PL 5.7 TRAY 2 FRAME ASSEMBLY (XD120F)

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | - | FRONT COVER |
| 2 | - | SCREW (4X12) |
| 3 | - | REAR COVER |
| 4 | - | LEFT TRAY GUIDE |
| 5 | - | SCREW (4X12) |
| 6 | - | REAR TIE PLATE |
| 7 | $17 E 8540$ | RUBBER FOOT |
| 8 | - | RIGHT TRAY GUIDE |
| 9 | $809 E 11980$ | TRANSPORT COVER SPRING |
| 10 | - | TRANSPORT COVER |
| 11 | $22 N 970$ | IDLER ROLLER |
| 12 | $9 N 1003$ | IDLER SPRING |
| 13 | $31 N 159$ | ARM |
| 14 | - | LOWER SIDE DOOR |
| 15 | - | SCREW (4X8) |
| 16 | - | SCREW (3X16) |
| 17 | - | TRAY 2 FEED ASSEMBLY |
| 18 | $152 N 1655$ | TRAY 2 HARNESS |
| 19 | $50 N 256$ | 250 CASSETTE ASSEMBLY |



## PL 5.8 TRAY 2 PAPER FEED



|  | 11/98 | Parts Lists |
| :---: | :---: | :---: |
| WorkCentre XD SERIES | 5-179 | PL 5.8 |

PL 6.1 FUSING (1 OF 2)
Item Part Description

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | - | PAPER GUIDE (REP 10.10) |
| 2 | - | RESISTOR (1/2 W) |
| 3 | - | GROUND WIRE |
| 4 | - | DISCHARGE BRUSH |
| 5 | - | END COVER |
| 6 | - | HEAT ROD SPRING (F) |
| 7 | - | FUSER UPPER FRAME |
| 8 | - | SCREW (3X6) |
| 9 | $130 E 7840$ | THERMISTOR (RT1) (REP 10.4) |
| 10 | - | SCREW (3X10) |
| 11 | 7 7N695 | STRIPPER FINGER (REP 10.11) |
| 12 | $130 E 9190$ | THERMOSTAT (REP 10.9) |
| 13 | 140 N5110 | FUSER JAM SENSOR (Q3) (REP |
|  |  | 10.5) |
| 14 | - | HEAT ROD SPRING (R) |
| 15 | - | END COVER (R) |
| 16 | $152 N 1624$ | FUSER ASSEMBLY HARNESS |
|  |  | (100V) |
| - | $152 N 1661$ | HARNESS (230V) |
| 17 | - | TIE WRAP |
| 18 | - | RETAINING RING |
| 19 | $7 E 14961$ | DRIVE GEAR (45T) |
| 20 | $13 E 12780$ | BEARING |
| 21 | $22 E 23440$ | HEAT ROLL (REP 10.2) |
| 22 | $122 N 115$ | HEAT ROD (120V) (REP 10.8) |
| - | $122 N 133$ | HEAT ROD (230V) (REP 10.8) |
| 23 | - | SCREW |
| 24 | $126 N 58$ | FUSER ASSEMBLY (120V) (REP |
|  |  | 10.1) |
| - | $126 N 70$ | FUSER ASSEMBLY (230V) (REP |
|  |  | 10.1) |
|  |  |  |



## PL 6.2 FUSING (2 OF 2)

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | - | FUSER ASSEMBLY (P/O PL 6.1 <br> item 24) |
| 2 | - | E-RING |
| 3 | $38 N 230$ | FUSER GATE (REP 10.12) |
| 4 | - | GATE SPRING |
| 5 | - | SCREW |
| 6 | - | FRONT PAPER GUIDE SHEET |
| 7 | - | FRONT PAPER GUIDE |
| 8 | - | GROUNDING STRAP |
| 9 | - | HIGH TEMP CAUTION LABEL |
| 10 | - | SCREW (3X12) |
| 11 | - | FUSER LOWER FRAME |
| 12 | $33 N 169$ | PRESSURE ROLL STRIPPER |
|  |  | FINGERS |
| 13 | - | PRESSURE ROLL ARM (F) |
| 14 | $22 N 924$ | PRESSURE ROLL (REP 10.3) |
| 15 | - | WASHER |
| 16 | - | PRESSURE SPRING |
| 17 | - | PRESSURE ROLL BEARING |
| 18 | - | PRESSURE ROLL ARM (R) |
| 19 | - | HANDLE LABEL |



|  | 11/98 | Parts Lists |
| :---: | :---: | :---: |
| WorkCentre XD SERIES | 5-181 | PL 6.2 |

## PL 6.3 OUTPUT TRANSPORT

Item
1
2
3
4
5
6
7
8

Part
22N927
9N966

- 140 N5111

120N275
9N965
22E22060
$152 N 1630$
-
-

Description
UPPER EXIT ROLLER
TENSION SPRING PWB INSULATOR EXIT SENSOR (Q4) (REP 10.7) SENSOR ACTUATOR EXIT GUIDE TENSION SPRING UPPER ROLLER GROUNDING SPRING CONTROL CONSOLE RIBBON caBLE FERRITE RETAINER FERRITE


PL 7.1 ELECTRICAL COMPONENTS (XD120F)

| Item | Part | Description |
| :---: | :---: | :---: |
| 1 | - | SCREW (3X6) |
| 2 | - | PWB COVER |
| 3 | - | CONNECTOR CAP |
| 4 | 140N5114 | GDI PWB |
| 5 | 140N5113 | GDI MEMORY PWB |
| 6 | 152N1629 | CENTER FRAME HARNESS (100V) |
| - | 152N1662 | (230V) |
| 7 | $152 N 1626$ | FUSER HARNESS |
| 8 | 140 N5116 | MAIN PWB (10CPM) (REP 1.1) |
| - | 140 N5205 | MAIN PWB (XD120F) |
| - | 108N367 | FUSE |
| 9 | - | PWB MOUNTING BRACKET |
| 10 | - | SCREW (3X10) |
| 11 | - | SCREW (3X10) |
| 12 | $152 N 1623$ | FUSER HEAT ROD HARNESS (120V) |
| - | $152 N 1660$ | (230V) |
| 13 | 140 N5115 | POWER SUPPLY PWB (120V) <br> (PS1) (REP 1.2) |
| - | 140 N5117 | POWER SUPPLY PWB (230V) <br> (PS1) (REP 1.2) |
| - | 140 N5207 | POWER SUPPLY PWB (120V) (XD120F) (REP 1.2) |
| 14 | - | SCREW |
| 15 | - | SCREW (4X12) |
| 16 | - | STIFFENER BAR |
| 17 | - | BASE FRAME |
| 18 | - | RUBBER FOOT |
| 19 | - | 2ND TRAY CONNECTOR COVER |
| 20 | - | 2ND TRAY GEAR COVER |
| 21 | 108 E 3660 | FUSE (F1) (15A) (125V) |
| - | 108E4370 | FUSE (F1) (10A) (250V) |
| 22 | 108N368 | FUSE (F3) (5A) (125V) |
| - | 108N369 | FUSE (F3) (15A) (250V) |
| 23 | 117E9750 | POWER CORD (60HZ) |
| 24 | - | POWER RECEPTACLE (REP 1.4) |
| 25 | 152N1652 | GDI HARNESS |



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|  | 11/98 | Parts Lists |
| :---: | :---: | :---: |
| WorkCentre XD SERIES | 5-183 | L 7.1 |

PL 7.2 DRUM CARTRIDGE CONTACT HOUSING

| Item <br> 1 | Part | Description |
| :---: | :--- | :--- |
|  |  |  |
| 2 | $113 N 301$ | DRUM CARTRIDGE CONTACT <br> HOUSING |
| 3 | 152 N1625 | CHARGE COROTRON HARNESS |
| 4 | - | GRID BIAS/MAIN PWB HARNESS |
| 5 | $9 N 968$ | SCREW (3X6) |
| 6 | $9 N 969$ | CONTACT SPRING |
| 7 | $9 N 967$ | CONTACT SPRING |
| 8 | - | SCREW (3X8) |




## PL 7.4 HARNESSES (XD120F)

152N1631
152N1632 152N1629

152N1630
152N1633 152N1627 -
152N1623

Description
CL LEAD HARNESS
CU-CCD HARNESS CENTER FRAME HARNESS (100V) OP HARNESS MAIN MOTOR HARNESS DVS HARNESS
PPD2 INTERFACE HARNESS HL HARNESS (100V)


## PL 8.1 PACKAGING AND

## ACCESSORIES

Item Part Description

| 1 | - | TOP PACKING CUSHION (L) |
| :---: | :--- | :--- |
| 2 | - | TOP PACKING CUSHION (R) |
| 3 | - | POWER CORD |
| 4 | - | TIE WRAP |
| 5 | - | BAG |
| 6 | - | BAG |
| 7 | $26 E 39240$ | HALF RATE CARRIAGE |
|  |  | SHIPPING SCREW |
| - | $701 P 98251$ | INSTRUCTIONS |
| 8 | - | SHIPPING STRAP |
| 9 | - | BOTTOM PACKING CUSHION |
| 10 | - | BOX |
| 11 | - | SHIPPING CUSHION |
| 12 | $120 E 10520$ | THUMB SCREW |
| 13 | - | LABEL |
| 14 | - | DOCUMENT COVER CUSHION |
| 15 | $7 N 696$ | PRESSURE BLOCK LEVER |
| 16 | $117 E 19340$ | PRINTER CABLE |
| - | $117 E 18690$ | ALTERNATE |



## PL 8.2 DRUM AND TONER

## CARTRIDGES

Item Part
Description
1 6R914 TONER CARTRIDG
2 13R551 DRUM CARTRIDGE


0000022A-SKW

PL 9.1 SET DOCUMENT FEEDER (SDF) ASSEMBLY (XD120F)

| Item | Part | Description |
| :---: | :--- | :--- |
| 1 | $50 N 258$ | DOCUMENT TRAY |
| 2 | 15N295 | FRONT GUIDE |
| 3 | 15N296 | REAR GUIDE |
| 4 | 7N737 | FEED RACK |
| 5 | - | SCREW (3X8X) |
| 6 | 7E52500 | GEAR |
| 7 | 15N297 | SPRING |
| 8 | 2N1562 | LOWER COVER |
| 9 | 4N192 | DOCUMENT COVER CUSHION |
| 10 | $50 N 257$ | BASE |
| 11 | - | SDF FEED ASSEMBLY |
| 12 | $3 N 683$ | HINGE RIGHT |
| 13 | - | SCREW (4X10) |
| 14 | - | SCREW (3X8) |
| 15 | - | TIE WRAP |
| 16 | $38 N 255$ | MYLAR GUIDE |
| 17 | $38 N 256$ | MYLAR GUIDE |
| 18 | $9 N 1006$ | GROUND STRAP |
| 19 | $38 N 254$ | PAD |
| 20 | - | SCREW (3X8) |
| 21 | $3 N 682$ | HINGE LEFT |
| 22 | - | SCREW (4X10) |
| 23 | $22 N 976$ | SDF EXIT ROLLER (REP 5.10) |
| 24 | $14 N 330$ | SPONGE |
| 25 | 6N890 | EXIT SHAFT |
| 26 | $9 N 1005$ | SPRING |
| 27 | $9 N 1004$ | SPRING |
| 28 | $22 N 973$ | SDF TRANSPORT ROLLER (REP |
|  |  | $5.9)$ |
| 29 | $6 N 889$ | TRANSPORT SHAFT |
| 30 | $15 N 294$ | BASE PLATE |
| 31 | $22 N 992$ | SDF ASSEMBLY (REP 5.1) |
|  |  |  |



|  | 11/98 | Parts Lists |
| :---: | :---: | :---: |
| WorkCentre XD SERIES | 5-189 | PL 9.1 |

## PL 9.2 SDF PAPER FEED ASSEMBLY

 (XD120F)Item Part
2N1563
14N331
9N1010
31N161
3N686
140N5199
152N1656
120N284
120N285
121 N 410
9N1009

7N738
16N176
9N1011 5E9560 16E9640 6N892 9N1007 20N464 7N739 22N977 7E29490 29N182 7E29480 5E10560 6N891 9N1012 31N162 1N280

## Description

FEED ASSEMBLY TOP COVER
PAD
PAPER STOP SPRING
ARM
PAPER GATE
SCREW
SDF SENSOR PWB (REP 5.2) SDF SENSOR HARNESS SDF ACTUATOR SENSOR ACTUATOR SDF FEED SOLENOID (SOL 1)
(REP 5.3)
SCREW (3X4)
SOLENOID ARM
SPRING
E RING
CLUTCH GEAR (REP 5.4)
CLUTCH SLEEVE
CLUTCH SPRING
CAM BOSS
BUSHING
CLUTCH SHAFT
TENSION SPRING
20MXL PULLEY
E RING
CLUTCH PAWL SPRING
CLUTCH PAWL
RETARD ROLLER (REP 5.5)
GEAR (16T)
SPRING PIN
GEAR (20T)
FEED ROLLER (REP 5.5)
FEED SHAFT
SPRING
ARM
LOWER COVER
SDF PAPER FEED ASSEMBLY


0000030A-SKW

PL 9.3 SDF TRANSPORT ASSEMBLY (XD120F)

| Item | Part | Description |
| :---: | :---: | :---: |
| 1 | 38N257 | DOCUMENT GUIDE |
| 2 | - | SCREW (3X8) |
| 3 | 26N524 | SCREW |
| 4 | 7E29260 | GEAR (27T) |
| 5 | 31N163 | DRIVE ARM |
| 6 | - | SCREW (3X4) |
| 7 | 127N988 | SDF DRIVE MOTOR (MOT 1) (REP 5.7) |
| 8 | 152N1658 | GROUND WIRE |
| 9 | 152N1657 | SDF HARNESS |
| 10 | - | TIE WRAP |
| 11 | 9N1015 | SPRING |
| 12 | 1N282 | DRIVE FRAME |
| 13 | - | E RING |
| 14 | 28E10220 | WASHER |
| 15 | 23N622 | DRIVE BELT (83MXL4.8) |
| 16 | 7N740 | GEAR (48T/15T) |
| 17 | - | SPRING PIN (2-9) |
| 18 | 13N378 | BEARING |
| 19 | 13N377 | BEARING |
| 20 | 1N281 | REAR FRAME |
| 21 | 38N260 | RETARD PAD |
| 22 | 15N298 | PRESSURE PLATE |
| 23 | 9N1013 | PRESSURE SPRING |
| 24 | 7N741 | FEED ASSEMBLY LATCH |
| 25 | 38E13480 | PAD |
| 26 | 20E20740 | PULLEY |
| 27 | 23N623 | EXIT DRIVE BELT (REP 5.6) |
| 28 | 3N687 | PAPER ADVANCE KNOB |
| 29 | 9N1014 | EXIT GUIDE SPRING |
| 30 | 38N258 | SDF DOCUMENT TRANSPORT |
| 31 | 130N854 | SDF DOCUMENT SENSOR (Q3) (REP 5.8) |
| 32 | 22N979 | ROLLER, EXIT |
| 33 | 42N77 | DISCHARGE BRUSH |
| 34 | 38N259 | DOCUMENT EXIT GUIDE |
| 35 | 38N261 | REFLECTOR |
| 36 | 22N978 | TRANSPORT ROLLER |
| 37 | 2N1564 | SDF FRONT COVER |
| 38 | 2N1565 | SDF REAR COVER |



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| 1N282 | PL 9.3 |
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| 2N1526 | PL 1.2 |
| 2N1534 | PL 1.2 |
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| 3N683 | PL 9.1 |
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| 3N685 | PL 3.2 |
| 3N686 | PL 9.2 |
| 3N687 | PL 9.3 |
| 3E26060 | PL 4.1 |
| 4N188 | PL 3.4 |
| 4N192 | PL 9.1 |
| 4N193 | PL 1.1 |
| 4E8450 | PL 3.4 |
| 5N602 | PL 2.2 |
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| 5E9560 | PL 5.5 |
|  | PL 9.2 |
| 5E9640 | PL 5.1 |


| Part Number | Part List |
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| 6N891 | PL9.2 |
| 6N892 | PL9.2 |
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| 7N695 | PL 6.1 |
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| 7N702 | PL 2.2 |
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| 9N962 | PL 1.4 |
| 9N963 | PL 1.4 |
| 9N964 | PL 1.4 |
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| 9N966 | PL 6.3 |
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| 9N968 | PL 7.2 |
| 9N969 | PL 7.2 |
| 9N970 | PL 5.1 |
| 9N978 | PL 1.4 |
| 9N1003 | PL 5.7 |
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| 9N1006 | PL 9.1 |
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| 9N1008 | PL 9.2 |
| 9N1009 | PL 9.2 |
| 9N1010 | PL 9.2 |
| 9N1011 | PL 9.2 |
| 9N1012 | PL 9.2 |
| 9N1013 | PL 9.3 |
| 9N1014 | PL 9.3 |
| 9N1015 | PL 9.3 |
| 9N1016 | PL 5.8 |
| 9E17190 | PL 5.1 |
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| 9E57550 | PL 5.5 |
| 10N64 | PL 3.4 |
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| 13E12360 | PL 5.8 |
| 13E12780 | PL 6.1 |
| 14N330 | PL 9.1 |
| 14N331 | PL 9.2 |


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| 15N296 | PL 9.1 |
| 15N297 | PL 9.1 |
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| 16N174 | PL 5.1 |
| 16N176 | PL 9.2 |
| 16E9640 | PL 9.2 |
| 17E8540 | PL 5.7 |
| 19N415 | PL 1.4 |
|  | PL 7.3 |
| 19E15900 | PL 5.1 |
| 19 E 26730 | PL 3.4 |
| 19 E 37760 | PL 4.1 |
| 19 E37840 | PL 4.1 |
| 19 E 37850 | PL 4.1 |
| 20N449 | PL 2.1 |
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| 20E20740 | PL 9.3 |
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| 22E20680 | PL 5.5 |
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| 23N622 | PL 9.3 | 62N139 | PL 3.1 |
| 23N623 | PL9.3 | 62N140 | PL 3.4 |
| 26N524 | PL9.3 | 62N141 | PL 3.2 |
| 26E39240 | PL 8.1 | 62N142 | PL 3.3 |
| 28E10220 | PL9.3 | 62N147 | PL 1.1 |
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| 31 E 9940 | PL 5.8 | 108E3660 | PL 7.1 |
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| 38N230 | PL 6.2 | 110N783 | PL 5.3 |
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|  | PL 7.1 |
| 152N1627 | PL 2.1 |
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|  | PL 7.4 |
| 152N1634 | PL 2.1 |
| 152N1635 | PL 1.4 |
| 152N1636 | PL 2.1 |
| 152N1637 | PL 1.1 |
|  | PL 5.1 |
| 152N1638 | PL5.1 |
| 152N1652 | PL7.1 |
| 152N1655 | PL5.7 |
| 152N1656 | PL 9.2 |
| 152N1657 | PL 9.3 |
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## Entering/Exiting Diagnostics

1. Switch on the power

NOTE: Step 2 must be performed within 4 seconds to enter diagnostics.
2. Press the Clear button, press the Exposure Mode button, press the Clear button, and press the Exposure Mode button
a. All lamps on the Control Console will go out.
b. The copy count display will become blank.
3. Using the Copy Quantity button(s), select the number that corresponds to the desired diagnostic test.
4. Press Start
5. Using the Copy Quantity button(s), select the number that corresponds to the desired subcode
a. Pressing the Copy Quantity "ones" button increases the count by one. Pressing the Copy Count "tens" button increases the count by 10
b. Pressing and holding the \% button while pressing the Copy Quantity "ones" button will decrease the count by one. Pressing and holding the \% button while pressing the Copy Quantity "tens" button will decrease the count by 10
6. Press the Start button

NOTE: When exiting diagnostics, the number of times Clear needs to be pressed depends on the diagnostic code that is entered.
7. To exit diagnostics, either switch the power off, then on, or press the Clear button until the Ready LED illuminates and a copy quantity of 1 appears in the Copy Quantity display.

## Input Codes

An Input Code is entered to check the operation of a sensor or a switch. Enter the code for the component. Manually actuate the component while observing the appropriate lamp on the Control Console. Testing input components requires that the lamps on the Control Console function correctly.

| Table 1 Input Codes |  |  |
| :--- | :--- | :--- |
| Code | Input Component | Control Console Lamp |
| $2-[2]$ | SDF Sensor Status <br> Set Detect Sensor <br> Document Path Sensor <br> Document Cover Closed Sensor <br> Position Sensor | Toner Cartridge LED <br> Paper Jam LED <br> Drum Cartridge LED <br> SDF Jam LED |
| $30-[1]$ | Paper Feed Sensor Q1 | Toner Cartridge LED |
| $30-[1]$ | Fuser Jam Sensor Q2 | Paper Jam LED |
| $30-[1]$ | Paper Exit Sensor Q3 | Drum cartridge LED |
| $30-[1]$ | Bypass Tray Paper Sensor | Exposure LED |
| $30-[1]$ | New Drum Cartridge Sensor | R/E LED |

## Output Codes

An Output Code is entered to check the operation of an output component such as a clutch or a motor.

| Code | Output Component | Description |
| :---: | :---: | :---: |
| 1-[1] | Scan Drive Motor MOT2 | The optics will scan at a speed that corresponds to the selected magnification when the Start button is pressed. <br> The Drum Cartridge LED will illuminate when the Scan Home sensor is in the home position. |
| 2-[3] | SDF Drive Motor MOT1 | The SDF Motor operates for 10 seconds at a speed that corresponds to the current magnification. |
| 2-[4] | SDF Feed Solenoid SOL1 | The SDF Paper Feed Solenoid cycles 20 times between On ( 500 ms ) and Off ( 500 ms ) when the Start Button is pressed. |
| 5-[1] | Control Console LED check | The LEDs on the Control Console will illuminate for five seconds when the Start button is pressed. |
| 5-[2] | Heat Rod HTR1 and Exhaust Fan MOT3 | The heat rod will pulse on five times each time the Start button is pressed. The Exhaust Fan will rotate in the high speed mode. |
| 5-[3] | Exposure Lamp | The exposure lamp will illuminate for five seconds each time the Start button is pressed. |
| 6-[1] | Paper Feed Solenoid SOL1 (Tray 1), Paper Feed Solenoid SOL2 (Tray 2), Alternate Tray Feed Solenoid | The paper feed solenoid for the selected paper tray will cycle on and off 20 times when the Start button is pressed. |
| 6-[2] | Registration Roller Solenoid check | The registration roller solenoid will cycle on and off 20 times when the Start button is pressed. |
| 10 | Toner Motor MOT4 | The toner motor will operate for 30 seconds when the Start button is pressed. |
| 25-[1] | Main Motor MOT1 | The main motor will operate for 30 seconds when the Start button is pressed. <br> If the Toner Cartridge is installed, the Developer Bias, Charge Corotron, and Grid Bias are also enabled. <br> If the Toner Cartridge is removed before this check is run, only the Main Motor is energized. |
| 25-[10] | Polygon Motor operation check | The polygon motor operates for 30 seconds when the Start button is pressed. |
| 61-[3] | Polygon Motor (HSYNC output) check | HSYNC is performed and the Polygon Motor is run for 30 seconds when the Start button is pressed. Fault Code E7 will set when the control logic fails to detect HSYNC. |

## Counter Data Codes

| Table 1 Counter Data Codes |  |
| :--- | :--- |
| Code | Copier Counter Data |
| $22-[5]$ | Total Copies <br> The copy count will flash 3 digits at a time, 2 times (6 digits). <br> $000 \rightarrow 234 \quad$ (Example shows a copy count of 234.) <br> The display will pause about 2 seconds between counts. |
| $22-[12]$ | Drum Cartridge Count Check <br> The drum cartridge count will flash 3 digits at a time, 2 times (6 digits). <br> $000 \rightarrow 234 \quad$ (Example shows a drum cartridge count of 234.) |
| $22-[21]$ | Scanner Counter Check <br> The scanner counter value will flash 3 digits at a time, 2 times (6 digits). <br> $000 \rightarrow 234$ (Example shows a scanner count of 234.) |

## Counter Reset Codes

A code is entered to reset or disable drum count data.

| Table 1 Counter Reset Codes |  |
| :--- | :--- |
| Code | Copier Counter Data |
| $24-[7]$ | Drum Cartridge Count Clear <br> When Start is pressed, the drum copy count will reset to 000-000. |
| $24-[13]$ | Scanner Counter Clear <br> When Start is pressed, the scanner counter value is reset to 000-000. |

## Status Code Clear

A code is entered to clear a U2 or other status code.

| Table 1 Status Code Clear Codes |  |
| :--- | :--- |
| Code | Status Code |
| 14 | Status Code Clear - Codes other than U2 <br> When Start is pressed, Status codes other than U2 will be cleared. |
| 16 | U2 Status Code Clear <br> When Start is pressed, a U2 Status code will be cleared. |

## Adjustment Codes

A code is entered to perform an adjustment.

| Code | Function | Range | Default | ADJ | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 8-[2] | Grid Bias Voltage (High mode) <br> Grid Bias Voltage (Low mode) <br> Transfer Corotron voltage | -550 to -580 VDC -400 to -450 VDC +1200 VDC (not under load) | - - - | - | When the Start button is pressed, the Charge Corotron output is present for 30 seconds in the High mode. <br> When the Start button is pressed, the Charge Corotron output is present for 30 seconds in the Low mode. <br> When the Start button is pressed, the Transfer Corotron output is present for 30 seconds. This measurement is made at the Transfer Corotron Plate with the Side Door open and the Side Door Interlock Switch (S3/S4) actuated. |
| 25-[1] | Developer Bias Voltage | -400 VDC | - | - | When the Start button is pressed, the Main Drive Motor will come on and the developer bias voltage will be present for 30 seconds. |
| 26-[43] | $\begin{aligned} & \text { Side Edge Erase } \\ & \text { (XD120f/XD124f) } \end{aligned}$ | 0 to 5.0 mm | 2.0 mm | - | When the Start button is pressed, the code number for the side edge erase amount is displayed. $\begin{aligned} & \text { Code Erase Amount (mm) } \\ & 0=0 \mathrm{~mm} \\ & 1=0.5 \mathrm{~mm} \\ & 2=1.0 \mathrm{~mm} \\ & 3=1.5 \mathrm{~mm} \\ & 4=2.0 \mathrm{~mm} \text { (default) } \\ & 5=2.5 \mathrm{~mm} \\ & 6=3.0 \mathrm{~mm} \\ & 7=3.5 \mathrm{~mm} \\ & 8=4.0 \mathrm{~mm} \\ & 9=4.5 \mathrm{~mm} \\ & 10=5.0 \mathrm{~mm} \end{aligned}$ <br> To change the side edge erase amount, press the Copy Quantity "ones" button until the desired code is displayed, then press the Start button. |
| 43-[1] | Fuser temperature | 175 to $200^{\circ} \mathrm{C}$ | $190^{\circ} \mathrm{C}$ | - | When the Start button is pressed, the code number for the fuser temperature is displayed. $\begin{aligned} & \text { Code } \quad \text { Temperature }(C) \\ & 0=175 \\ & 1=180 \\ & 2=185 \\ & 3=190 \text { default } \\ & 4=195 \\ & 5=200 \end{aligned}$ <br> To change the fuser temperature, press the Copy Quantity "ones" button to select the code for the desired temperature and then press the Start button. |

Table 1 Adjustment Codes

| Code | Function | Range | Default | ADJ | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 43-[4] | Multi-copy fusing temperature | 155 to $180^{\circ} \mathrm{C}$ | $165^{\circ} \mathrm{C}$ |  | When the Start button is pressed, the code number for the multi-copy fusing temperature is displayed. <br> NOTE: To reduce heat build up in the machine during jobs of 20 copies or more, the fusing temperature is lowered to the selected value in the list below when the twentieth copy is reached. $\begin{array}{ll} \text { Code } & \text { Temperature (C) } \\ 0 & =155 \\ 1 & =160 \\ 2 & =165 \text { default } \\ 3 & =170 \\ 4 & =175 \\ 5 & =180 \end{array}$ <br> To change the multi-copy fusing temperature, press the Copy Quantity "ones" button to select the code for the desired temperature and then press the Start button. |
| 46-[1] | Copy Density adjustment | 00 to 99 | 50 | 6.1 | When the Start button is pressed, the exposure setting for Auto mode is displayed. To view the settings for the other modes, press the Exposure Mode button until the appropriate LED or LEDs illuminate. <br> Exposure Mode / Illuminated LED <br> Auto / Auto mode LED <br> Text / Text mode LED <br> Photo / Photo mode LED <br> Toner Save / Toner Save LED <br> To change an exposure setting value, press the Copy Quantity buttons until the desired setting appears in the Copy Quantity display. <br> Press the Clear button to exit and store the new setting or settings. |
| 48-[1] | Image Magnification (Front to Rear ) Adjustment: Automatic | 00 to 99 | 50 | 6.8 | Press the Exposure button until only the Auto lamp is lit, then press the Start button. The machine scans the reference line on the calibration strip, calculates the correct magnification, and automatically adjusts the setting. The adjusted setting appears in the Quantity display. <br> Press the Clear button to exit the mode. |
| 48-[1] | Image Magnification (Front to Rear ) Adjustment: Manual | 00 to 99 | 50 | 6.8 | Press the Exposure button until only the Text lamp is lit. The current setting is displayed in the Quantity display. <br> To change magnification, press the Copy Quantity buttons. Increasing the number increases the magnification. Decreasing the number decreases the magnification. <br> Press the Clear button to exit and store the new setting. |

Table 1 Adjustment Codes

| Code | Function | Range | Default | ADJ | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 48-[1] | Image Magnification (Lead Edge to Trail Edge) | 00 to 99 | 50 | 6.8 | Press the Exposure button until only the Photo lamp is lit. <br> The scan speed is adjusted. <br> To change magnification, press the Copy Quantity buttons. Increasing the number increases the magnification. Decreasing the number decreases the magnification. <br> Press the Clear button to exit and store the new setting. |
| 50-[1] | Lead Edge Deletion | 00 to 99 | 50 | 8.2 | Press the Exposure button until only the Text lamp is lit. The Lead Edge Deletion setting is displayed. <br> To change Lead Edge Deletion, press the Copy Quantity buttons. An increase of 1 produces a shift of 0.1 mm . <br> To decrease the lead edge deletion, decrease the number. To increase the lead edge deletion, increase the number. <br> Press the Clear button to exit and store the new setting. |
| 50-[1] | Trail Edge Deletion | 00 to 99 | 50 | 8.3 | Press the Exposure button until the Auto, Text, and Photo lamps are lit. The Trail Edge Deletion setting is displayed. <br> To change Trail Edge Deletion, press the Copy Quantity buttons. An increase of 1 produces a shift of 0.1 mm . <br> To decrease the trail edge deletion, decrease the number. To increase the trail edge deletion, increase the number. <br> Press the Clear button to exit and store the new setting. |
| 50-[1] | Lead Edge (Scan Start) Timing | 00 to 99 | 50 |  | Press the Exposure button until only the Photo lamp is lit. <br> NOTE: To check this adjustment, check the lead edge registration at $70 \%$ and $141 \%$. If they are not equal, the adjustment needs to be performed. <br> The Scan Start Timing setting is displayed. <br> To change Scan Start Timing, press the Copy Quantity buttons. An increase of 1 produces a shift of 0.1 mm . <br> To decrease the time before scan start, increase the number. To increase the time before scan start, decrease the number. <br> Press the Clear button to exit and store the new setting. |

Table 1 Adjustment Codes

| Code | Function | Range | Default | ADJ | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 50-[1] | Lead Edge Registration | 00 to 99 | 50 |  | Press the Exposure button until only the Auto lamp is lit. <br> The Lead Edge Registration setting is displayed. <br> To change Lead Edge Registration, press the Copy Quantity buttons. An increase of 1 produces a shift of 0.1 mm . <br> To decrease the distance between the lead edge and the image, enter a higher number. This action lengthens the Registration Roller off time. <br> To increase the distance between the lead edge and the image, enter a lower number. This action shortens the Registration Roller off time. <br> Press the Clear button to exit and store the new setting. |
| 50-[1] | $\begin{aligned} & \hline \text { SDF Lead Edge } \\ & \text { (Scan Start) } \\ & \text { Timing } \end{aligned}$ | 00 to 99 | 50 |  | Press the Exposure button until the Auto and Text lamps are lit. The SDF Lead Edge (Scan Start) Timing setting is displayed. <br> To change SDF Lead Edge Timing, press the Copy Quantity buttons. An increase of 1 produces a shift of 0.1 mm . <br> To decrease the time before scan start, increase the number. To increase the time before scan start, decrease the number. <br> Press the Clear button to exit and store the new setting. |
| 50-[10] | Center Offset Adjustment: <br> Paper Tray1 and Paper Tray 2 | 00 to 99 | 50 |  | Paper Tray 1: <br> Press the Exposure button until the Auto and Paper Tray 1 lamps are lit. <br> Paper Tray 2: <br> Press the Exposure button until the Auto and Paper Tray 2 lamps are lit. <br> The Center Offset setting is displayed. <br> To change the Center Offset setting, press the Copy Quantity buttons. An increase of 1 produces a shift of 0.1 mm . <br> To shift the image toward the front of the machine, increase the number. To shift the image toward the rear of the machine, decrease the number. <br> Press the Clear button to exit and store the new setting. |
| 50-[10] | Center Offset Adjustment: <br> Paper Tray Bypass <br> (XD100/XD102/ <br> XD120f) | 00 to 99 | 50 |  | Press the Exposure button until only the Auto lamp is lit. <br> The Center Offset setting is displayed. <br> To change the Center Offset setting, press the Copy Quantity buttons. An increase of 1 produces a shift of 0.1 mm . <br> To shift the image toward the front of the machine, increase the number. To shift the image toward the rear of the machine, decrease the number. <br> Press the Clear button to exit and store the new setting. |

Table 1 Adjustment Codes

| Code | Function | Range | Default | ADJ | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 50-[10] | Center Offset <br> Adjustment: Print Position <br> Alternate <br> Paper Tray <br> (XD104/XD124f) | 00 to 99 | 50 | - | Press the Exposure button until the Auto and Alternate Tray lamps are lit. The Center Offset setting is displayed. <br> To change the Center Offset setting, press the Copy Quantity buttons. An increase of 1 produces a shift of 0.1 mm . <br> To shift the image toward the front of the machine, increase the number. To shift the image toward the rear of the machine, decrease the number. <br> Press the Clear button to exit and store the new setting. |
| 50-[10] | Center Offset Adjustment: Scan <br> Scan from SDF (XD120f/XD124f) | 00 to 99 | 50 | - | Press the Exposure button until the Auto, Text and Photo lamps are lit. The Center Offset setting is displayed. <br> To change the Center Offset setting, press the Copy Quantity buttons. An increase of 1 produces a shift of 0.1 mm . <br> To shift the image toward the front of the machine, decrease the number. To shift the image toward the rear of the machine, increase the number. <br> Press the Clear button to exit and store the new setting. |
| 50-[10] | Center Offset Adjustment: Scan <br> Scan from Document Glass | 00 to 99 | 50 | - | Press the Exposure button until the Auto and Text lamps are lit. The Center Offset setting is displayed. <br> To change the Center Offset setting, press the Copy Quantity buttons. An increase of 1 produces a shift of 0.1 mm . <br> To shift the image toward the front of the machine, decrease the number. To shift the image toward the rear of the machine, increase the number. <br> Press the Clear button to exit and store the new setting. |
| 51-[2] | Registration <br> Buckle: <br> Paper Tray1 and <br> Paper Tray 2 <br>  <br> (XD100/XD102/ <br> XD104/XD120f/ <br> XD124f) | 00 to 99 | 50 |  | Paper Tray 1: <br> Press the Exposure button until the Auto and Paper Tray 1 lamps are lit. <br> Paper Tray 2: <br> Press the Exposure button until the Auto and Paper Tray 2 lamps are lit. <br> The setting for the selected Paper Tray is displayed in the Copy Quantity display and the LED for the selected magnification is lit. <br> To change the setting, select the desired magnification, then press the Copy Quantity buttons. To increase the buckle, increase the number. <br> To decrease the buckle, decrease the number. <br> Press the Clear button to exit and store the new setting(s). |

Table 1 Adjustment Codes

| Code | Function | Range | Default | ADJ | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 51-[2] | Registration <br> Buckle: <br> Paper Tray Bypass <br> (XD100/XD102/ <br> XD120f) | 00 to 99 | 50 | - | Press the Exposure button until the Auto lamp flashes. <br> The Paper Tray setting is displayed in the Copy Quantity display and the LED for the selected magnification is lit. <br> To change the setting, select the desired magnification, then press the Copy Quantity buttons. <br> To increase the buckle, increase the number. <br> To decrease the buckle, decrease the number. <br> Press the Clear button to exit and store the new setting(s). |
| 51-[2] | Registration Buckle: <br> Alternate <br> Paper Tray <br> (XD104/XD124f) | 00 to 99 | 50 | - | Press the Exposure button until the Auto and Alternate Paper Tray lamps are lit. The Alternate Paper Tray setting is displayed in the Copy Quantity display and the LED for the selected magnification is lit. <br> To change the setting, select the desired magnification, then press the Copy Quantity buttons. <br> To increase the buckle, increase the number. <br> To decrease the buckle, decrease the number. <br> Press the Clear button to exit and store the new setting(s). |
| 51-[6] | SDF Exposure Correction | 00 to 99 | 50 | - | The current setting for SDF Exposure is displayed when this diagnostic code is entered. <br> To change the setting, press the copy quantity "tens" button until the new value is displayed, then press the Start button. The new value is stored and a copy is made. If necessary, repeat the process until the output has the desired density. <br> Increase the setting to obtain darker copy output. <br> Decrease the number to obtain lighter copy output. <br> Press the Clear button to store the setting and exit the Diagnostic mode. |

## Configuration Codes

These codes allow the displaying or changing of various machine configurations.

| Code | Function | Range | Default | ADJ 1 Configuration Codes |
| :--- | :--- | :--- | :--- | :--- | :--- |
| $22-[14]$ | P-ROM version | - |  | Description |


| Code | Function | Range | Default | ADJ | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 26-[30] | CE mark application | 0 or 1 | 0 | - | When this code is entered, the currently active code number is displayed. <br> $0=$ CE mark application control off <br> 1 = CE mark application control on <br> To change the configuration, press the Copy Quantity "ones" button until the desired code is displayed, then press the Start button. |
| 26-[38] | Drum cartridge life end | 0 or 1 | 0 | - | When this code is entered, the currently active code number is displayed. $\begin{aligned} & 0=\text { End of life disabled } \\ & 1=\text { End of life enabled } \end{aligned}$ <br> To change the configuration, press the Copy Quantity "ones" button until the desired code is displayed, then press the Start button. |
| 26-[39] | Memory capacity | 0, 1, 2 | - | - | When this code is entered, the currently active code number is displayed. $\begin{aligned} & 0=\text { No memory } \\ & 1=4 \text { Mbyte } \\ & 2=6 \text { Mbyte } \end{aligned}$ <br> To change the configuration, press the Copy Quantity "ones" button until the desired code is displayed, then press the Start button. |
| 26-[40] | Polygon motor off time setting | 0, 1, 2, 3 | - | - | When this code is entered, the currently active code number is displayed. $\begin{aligned} & 0=0 \text { seconds } \\ & 1=30 \text { seconds } \\ & 2=60 \text { seconds } \\ & 3=90 \text { seconds } \end{aligned}$ <br> To change the configuration, press the Copy Quantity "ones" button until the desired code is displayed, then press the Start button. |

## Total Copy Count Read

1. Enter diagnostics.
2. Record the total copy count.
a. Enter code 22-[5].
b. The copy count will flash 3 digits at a time, 2 times ( 6 digits), then repeat the sequence indefinitely. The most significant digits will flash first.
For example, $000 \rightarrow 234$ (Example shows a Copy count of 234.)
c. The display will pause about 1 second between counts.
3. To end the copy count read, press the Clear button.

## Drum Cartridge Count Read

1. Enter diagnostics.
2. Record the drum cartridge copy count
a. Enter code 22-[12].
b. The drum count will flash 3 digits at a time, 1 times ( 6 digits), then repeat the sequence indefinitely. The most significant digits will flash first.
For example, $000 \rightarrow 234$ (Example shows a drum count of 234.)
c. The display will pause about 1 second between counts.
3. To end the drum count read, press the Clear button

## Drum Cartridge Count Clear

1. Enter diagnostics.
2. Enter code 24-[7].
3. Press the Start button.
4. The drum cartridge count will reset to 0 .
5. Exit diagnostics.

## GP1 Image on Photoreceptor

1. Open the document cover and prepare the copier to make a copy of Side B of the Standard Test Pattern (82P524).
2. Leaving the document cover open, press the Start button. (The carriage will begin to scan.) Open the copier or turn off the power when the carriage reaches the center. This will cause a paper jam.
3. Clear the paper jam, being careful not to disturb the image on the photoreceptor.
4. Observe the image on the photoreceptor.
5. Repeat steps 1 through 4 two more times, or as required.

## Programmable Settings

## Features 0-9, 11, 12 \& 14

To change a programmable setting, refer to Table 1.
NOTE: Programmable features can only be accessed while the copier is in the Ready mode.

1. Press the Toner Save mode button.

The LED illuminates.
2. Press the Toner Save mode button again and hold it for 4 to 6 seconds.

The LED next to Auto mode lights.
The three red LEDs (Jam, Toner Cartridge indicator, Photoreceptor) flash.
3. Press the " 10 's" button to select the program number of the feature to be changed.

NOTE: You will not be given the choice to change an option if the copier is not equipped with the feature.
4. Press the Start button

The current setting for the program will flash.
5. Press the 1 's-unit button until the desired option number is displayed.
6. Press the Start button to store the selection.
7. Press the Clear button to continue making other changes, or press the Exposure Mode button to return to Ready mode.

## Feature 10

To change the programmable feature, refer to Table 1.
NOTE: Programmable features can only be accessed while the copier is in the Ready mode.

1. Press the Toner Save mode button.

The LED illuminates.
2. Press the Toner Save mode button again and hold it for 4 to 6 seconds.

The LED next to Auto mode lights.
The three red LEDs (Toner Cartridge, Drum Cartridge, Paper Jam) flash.
3. Press the " 10 's" button until the number 10 is displayed.

NOTE: You will not be given the choice to change an option if the copier is not equipped with the feature.
4. Press the Start button.

The current reduction/enlargement setting will flash.
5. Press the Zoom-Up or Zoom-Down button until the desired percentage is displayed.
6. Press the Start button to store the selection.
7. Press the Clear button to continue making other changes, or press the Exposure Mode button to return to Ready mode.

| Program Number | Program | Option Number and Option |
| :---: | :---: | :---: |
| 0 | Priority Tray | 0 - Main paper tray <br> 1 - Alternate paper tray |
| 1 | Auto Clear Time Out | $\begin{aligned} & 0-\text { Off } \\ & 1-30 \text { seconds } \\ & 2-60 \text { seconds (default) } \\ & 3-90 \text { seconds } \\ & 4-120 \text { seconds } \end{aligned}$ |
| 2 | Time-out to Power Save | $\begin{aligned} & 0-\text { Off } \\ & 1-45 \text { seconds } \\ & 2-90 \text { seconds (default) } \\ & 3-2 \text { minutes } \\ & 4-5 \text { minutes } \end{aligned}$ |
| 3 | Time-out to Power Shut-Off | 0-2 minutes <br> 1-5 minutes (default) <br> 2-15 minutes <br> 3-30 minutes <br> 4-60 minutes <br> 5-120 minutes <br> 6-Off |
| 4 | Default Magnification | $\begin{aligned} & 0-100 \% \text { (default) } \\ & 1-99 \% \\ & 2-101 \% \end{aligned}$ |
| 5 | Default Exposure | 0 - Auto Exposure (default) <br> 1 - Text <br> 2 - Photo 1 |
| 6 | Auto Contrast Adjustment | 0 - Lightest <br> 1 - Lighter <br> 2 - Normal (default) <br> 3 - Darker <br> 4 - Darkest |
| 7 | Paper Trail Edge Deletion $(4 \mathrm{~mm})$ | $\begin{aligned} & 0-\text { On (default) } \\ & 1 \text { - Off } \end{aligned}$ |
| 8 | Paper Tray Bypass Auto Start | $\begin{aligned} & 0-\text { On (default) } \\ & 1-\text { Off } \end{aligned}$ |
| 9 | SDF Auto Start | $\begin{aligned} & 0-\text { On (default) } \\ & 1 \text { - Off } \end{aligned}$ |
| 10 | R/E Preset | $\begin{aligned} & 50-200 \% \\ & 50 \% \text { (default) } \end{aligned}$ |
| 11 | Auto Paper Tray Switching (XD120f and XD124f) | $\begin{aligned} & 0-\text { On } \\ & 1 \text { - Off (default) } \end{aligned}$ |

Table 1 Programmable Features Settings

| Program Number | Program | Option Number and Option |
| :--- | :--- | :--- |
| 14 | Return to Print Mode Time Out | $0-60$ seconds (default) |
|  |  | $1-90$ seconds |
|  |  | $2-120$ seconds |
|  |  | $3-150$ seconds |
|  |  | $4-180$ seconds |
|  |  | $5-$ Off - no time out |
| 16 | Drum Cartridge Life Remaining | Percent (0-100) |

## Physical Characteristics

| Machine Dimensions | Width x Depth x Height |
| :---: | :---: |
| XD100/XD102 <br> XD104 <br> XD120f <br> XD124f | $24 \times 17.5 \times 12$ inches $(610 \times 445 \times 304 \mathrm{~mm})$ $30 \times 17.5 \times 12$ inches $(762 \times 445 \times 304 \mathrm{~mm})$ $24 \times 18.75 \times 18$ inches( $610 \times 476 \times 457 \mathrm{~mm}$ ) $30 \times 18.75 \times 18$ inches ( $762 \times 476 \times 457 \mathrm{~mm}$ ) |
| Table 2 Machine Weight |  |
| Machine Weight | (includes Drum Cartridge and Toner Cartridge) |
| with cartridges | 40.9 lbs ( 18.6 kg ) (XD100/XD102/XD104) |
| with cartridges | 53 lbs (24.1 kg) (XD120F/XD124f) |

## Copier Footprint



Figure 1 Copier Footprint (XD100/XD102/XD104)


Figure 2 Copier Footprint (XD120f/XD124f)

## Electrical Requirements

Table 1 Electrical Requirements

| Electrical Requirements | 120 VAC $+/-10 \%, 50 / 60 \mathrm{~Hz}, 15 \mathrm{~A}$ |
| :--- | :--- |
| Power Consumption | MAX: 1.0 kW <br> Standby: 14.3 Watts <br> Shut-off: 5 Watts |

## Copier Capabilities

| Original Size | Document Glass: 10" $^{\prime \prime} \times 14^{\prime \prime}$ maximum (B4) <br> Set Document Feeder: 10" $\times 14^{\prime \prime}$ (B4) maximum |
| :---: | :---: |
| SDF Capacity | $\begin{aligned} & 30 \text { pages, } 20 \mathrm{lb} / 80 \mathrm{gsm} \\ & 16 \mathrm{lb}-24 \mathrm{lb}(60-90 \mathrm{gsm}) \end{aligned}$ |
| Copy Ratio Percentages | 1:1 +/- 1\% <br> Preset: 50, 64, 78, 100, 129, 200, one customer settable <br> Zoom: 50-200\% |
| Copy Paper Size and Weight | Tray 1 and Tray 2 <br> $5.5 \times 8.5$ " / A5 to $8.5 \times 14^{\prime \prime} / 216 \times 356 \mathrm{~mm}$ $16-24 \mathrm{lb} / 60-90 \mathrm{gsm}$ Bypass Tray/Alternate Tray <br> $3.5 \times 5.5^{\prime \prime} / 89 \times 140 \mathrm{~mm}$ to <br> $8.5 \times 14^{\prime \prime} / 216 \times 356 \mathrm{~mm}$ <br> $14-34 \mathrm{lb} / 52-130 \mathrm{gsm}$ |
| Copy Rate | 10 cpm at $600 \mathrm{dpi}, 8-1 / 2^{\prime \prime} \times 11^{\prime \prime}$ (A4) landscape and smaller, same size originals (XD100/XD102/XD104) <br> 12 cpm at $600 \mathrm{dpi}, 8-1 / 2^{\prime \prime} \times 11^{\prime \prime}$ (A4) landscape and smaller, same size originals (XD120f/XD124f) |
| Print Rate | 8 ppm at 600 dpi with ECP parallel port communications enabled |
| Paper Tray Capacity: <br> XD100 <br> XD102 <br> XD104 <br> XD120f/XD124f | 250 sheets - $20 \mathrm{lb} / 80 \mathrm{gsm}$ <br> 200 sheets - $24 \mathrm{lb} / 90 \mathrm{gsm}$ <br> 250 sheets - $20 \mathrm{lb} / 80 \mathrm{gsm}$ <br> Tray $1-250$ sheets, $20 \mathrm{lb} / 80 \mathrm{gsm}$ <br> Tray 2 - 250 sheets, $20 \mathrm{lb} / 80 \mathrm{gsm}$ |
| ```Paper Tray Bypass: XD100 XD102 XD120f``` | $\begin{aligned} & 1 \\ & 1 \\ & 1 \end{aligned}$ |
| Alternate Paper Tray: XD104/XD124f | $50$ |
| First copy output time | 9 seconds |
| Warm up time | less than 23 seconds |
| Restrictions: Paper Stock | Feed recycled paper, labels, or transparencies one sheet at a time. Use labels and transparencies which are specifically designed for copiers (high temperatures). |

## Supplemental Tools and Supplies

| Table 2 Tools |  |
| :--- | :--- |
| Tool | Part Number |
| All Purpose Cleaner | XL - 8R90175 |
| Antistatic Fluid | 8R90273 |
| Black Bag | 95P2362 |
| Bottom Pad | USCO/XCL/XL - 19P580 |
| Cotton Swab | USCO - 35P2162 |
| Cleaning Cloth | XL - 8R90019 |
| Film Remover | USCO/XCL - 43P45 |
| Formula A | USCO/XCL - 43P48 <br> XL - 8R90175 |
| General Cleaning Solvent | USCO - 43P78 <br> XL - 8R90176 |
| Fuser Lube | 8 8983 |
| Turbine Oil | $70 P 95$ |
| Heavy-Duty Towels | USCO/XCL - 35P3191 |
| Lens and Mirror Cleaner | USCO/XCL - 3P81 <br> XL - 8R901784 |
| Lint-Free Cloth | USCO/XCL/XL - 600S4372 |
| Oil | USCO/XCL - 70P23 <br> XL - 70P95 |
| Service Log Pouch | 600K53510 |
| Test Pattern | 82P524 (USCO and XCL) <br> 82P523 (XL) <br> 82P12130 (USCO) |

Table 3 Supplies

| Supply Name |  |
| :--- | :--- |
| Part Number |  |
| Toner Cartridge | 6R915 |
| Drum Cartridge | 13R552 |

## Lot Number Identification

## Drum Cartridge



Figure 1 Drum Cartridge Lot Number Identification

Figure 2 Drum Cartridge Lot Number Label Location


## Toner Cartridge



Figure 3 Toner Cartridge Lot Number Identification


Figure 4 Toner Cartridge Lot Number Label Location

## General Service Notes

## WorkCentre XD Series Toner Cartridge Yield

A small number of customers may complain that they are not getting 6000 copies from their toner cartridge.

The expected Toner Cartridge yield of 6000 copies is based on an average area coverage of six (6) percent per $8.5^{\prime \prime} \mathrm{X} 11^{\prime \prime}$ (A4) copy. However, yield varies with area coverage of customer documents, document size, contrast setting, and percent of copies made with the document cover open. Therefore, the 6000 copies yield cannot be guaranteed.

It is important to understand that many of the customer's documents are greater than 6\% area coverage. Any document which contains more area coverage than the samples represented in Figure 1 and Figure 2, will result in a yield of less than 6000 copies. Figure 3 and Figure 4 show examples of area coverage that exceeds $6 \%$.

$$
\begin{aligned}
& \text { In Cascade devel tomenent gray lines devel lop nearly as conel letely as slack } \\
& \text { lines. } \\
& \text { This indicates the high contrast mich may be oota ired with this type } \\
& \text { of deve lomenen. } \\
& \text { Honever, the deposition of powcer in any area is approximately prooor- } \\
& \text { tional to the electrastatic contrast between that area and its beckground } \\
& \text { A black line on a gray beckground will reprocuce as a cense line on a } \\
& \text { elear background because only potential differences are develosed. } \\
& \text { ney say that cascadededevel ioprent xerography has the } \\
& \text { following character istics: } \\
& \text { a. Narrow } 1 \text { ines are dieveloped to a dens ity approximately prooportional } \\
& \text { to the contrast between the line and its oackground density. } \\
& \text { b. Widc arees are develcoped at the edges to about the same degree, } \\
& \text { and are essentiolly underdeveloped internally. } \\
& \text { erocopies nade with a developer having a high triboelectric difference } \\
& \text { have less backsround and sharper, more well defined characters of sone- } \\
& \text { what lawer density than those made with a developer heving a ow tribo- } \\
& \text { electric difference. } \\
& \text { If, honever, the triboelectric difference is too great, very little } \\
& \text { mowder deposition will occur in the imege areas ond a washec-out orint } \\
& \text { ill result, } \\
& \text { (Text from XEROGRAPAYY Tooay, } 1955 \text { "Photogradic Eng ineerings") } \\
& \text { xтp } 10,20,
\end{aligned}
$$

Figure 1 Three percent coverage


Figure 3 Eleven percent coverage


Figure 4 Twenty-three percent coverage

## Plug/Jack Location Index

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Plug / Jack Location Drawings ................................................................................. 7-4
BSDs
Block Schematic Diagrams ....................................................................................... 7-9

P/J no.

| P/J no. | LOCATION | FIG. |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CN1 | On Power supply PWB | 7-1 | P/J no. | LOCATION | FIG |
| CN2 | On Power supply PWB | 7-1 |  |  |  |
| CN6 | On Power supply PWB | 7-1 | CN1 | On Power supply PWB | 7-1 |
| CN9 | On Power supply PWB | 7-1 | CN2 | On Power supply PWB | 7-1 |
| CN10 | On Power supply PWB | 7-1 | CN6 | On Power supply PWB | 7-1 |
| CN11 | On Power supply PWB | 7-1 | CN9 | On Power supply PWB | 7-1 |
|  |  |  | CN10 | On Power supply PWB | 7-1 |
| CN101 | On Main PWB (Without SDF) | 7-2 | CN11 | On Power supply PWB | 7-1 |
| CN101 | On Main PWB (With SDF) | 7-3 |  |  |  |
| CN102 | On Main PWB (Without SDF) | 7-2 | CN101 | On Main PWB (With SDF) | 7-3 |
| CN102 | On Main PWB (With SDF) | 7-3 | CN101 | On Main PWB (With SDF) | 7-3 |
| CN103 | On Main PWB (Without SDF) | 7-2 | CN104 | On Main PWB (With SDF) | 7-3 |
| CN103 | On Main PWB (Without SDF) | 7-2 | CN105 | On Main PWB (With SDF) | 7-3 |
| CN104 | On Main PWB (Without SDF) | 7-2 | CN106 | On Main PWB (With SDF) | 7-3 |
| CN105 | On Main PWB (Without SDF) | 7-2 | CN107 | On Main PWB (With SDF) | 7-3 |
| CN106 | On Main PWB (Without SDF) | 7-2 | CN108 | On Main PWB (With SDF) | 7-3 |
| CN107 | On Main PWB (Without SDF) | 7-2 | CN109 | On Main PWB (With SDF) | 7-3 |
| CN108 | On Main PWB (Without SDF) | 7-2 | CN110 | On Main PWB (With SDF) | 7-3 |
| CN109 | On Main PWB (Without SDF) | 7-2 | CN111 | On Main PWB (With SDF) | 7-3 |
| CN110 | On Main PWB (Without SDF) | 7-2 | CN112 | On Main PWB (With SDF) | 7-3 |
| CN111 | On Main PWB (Without SDF) | 7-2 | CN113 | On Main PWB (With SDF) | 7-3 |
| CN112 | On Main PWB (Without SDF) | 7-2 | CN114 | On Main PWB (With SDF) | 7-3 |
| CN113 | On Main PWB (Without SDF) | 7-2 | CN115 | On Main PWB (With SDF) | 7-3 |
| CN114 | On Main PWB (Without SDF) | 7-2 | CN116 | On Main PWB (With SDF) | 7-3 |
| CN115 | On Main PWB (Without SDF) | 7-2 | CN117 | On Main PWB (With SDF) | 7-3 |
| CN116 | On Main PWB (Without SDF) | 7-2 | CN118 | On Main PWB (With SDF) | 7-3 |
| CN117 | On Main PWB (Without SDF) | 7-2 | CN119 | On Main PWB (With SDF) | 7-3 |
| CN118 | On Main PWB (Without SDF) | 7-2 | CN120 | On Main PWB (With SDF) | 7-3 |
| CN119 | On Main PWB (Without SDF) | 7-2 | CN121 | On Main PWB (With SDF) | 7-3 |
| CN120 | On Main PWB (Without SDF) | 7-2 | CN122 | On Main PWB (With SDF) | 7-3 |
| CN121 | On Main PWB (Without SDF) | 7-2 | CN123 | On Main PWB (With SDF) | 7-3 |
| CN122 | On Main PWB (Without SDF) | 7-2 |  |  |  |
| CN123 | On Main PWB (Without SDF) | 7-2 | P/J6 | To Fuser Heat Rod | 7-4 |
|  |  |  | P/J7 | To Fuser Jam Sensor | 7-4 |
| P/J6 | To Fuser Heat Rod | 7-4 | P/J8 | To Fuser Thermistor RT1 | 7-4 |
| P/J7 | To Fuser Jam Sensor | 7-4 | P/J9 | To Toner Cartridge | 7-4 |
| P/J8 | To Fuser Thermi | 7-4 |  |  |  |

Plug / Jack Location Drawings


Figure 1 POWER SUPPLY PWB


Figure 2 MAIN PWB (Without SDF)


Figure 3 MAIN PWB (With SDF)


Figure 4 Machine P/J Locations


Figure 11.1 Power Ge3neration


Figure 2 1.2 Power generation and distribution


Figure 3 Mode Selection


Figure 4 2.2 Mode Indication


Figure 5 Main Drive Motor


Figure 6 Documentation Illumination

|  | $11 / 98$ |
| :--- | :---: |
| WorkCentre XD SERIES | $7-15$ |

Wiring-Data
WorkCentre XD SERIES


Figure 7 6.2 Scan Drive Control


Figure 8 6.3 Printer Input

|  | $11 / 98$ |
| :--- | :--- |
| WorkCentre XD SERIES | $7-17$ |

Wiring-Data


Figure 9 6.4 Image Processing


Figure 10 8.1 Paper Feed

|  | $11 / 98$ |
| :--- | :--- |
| WorkCentre XD SERIES | $7-19$ |



Figure 11 8.2 Paper Registration


Figure 12 8.3 Paper Tray Interlocks

|  | 11/98 |
| :--- | :---: |
| WorkCentre XD SERIES | $7-21$ |

Wiring-Data Block Schematic Diagrams


Figure 13 9.1 Charge, Transfer and Detack


Figure 14 Development

|  | $11 / 98$ |
| :--- | :--- |
| WorkCentre XD SERIES | $7-23$ |



Figure 15 10.1 Fusing


Figure 16 10.2 Copy Exit

|  | $11 / 98$ |
| :--- | :--- |
| WorkCentre XD SERIES | $7-25$ |

Wiring-Data Block Schematic Diagrams


[^0]:    Swh or reay contact

[^1]:    Figure 1 Main PWB (With SDF)

