## Ogé

##  Océ 3121/3122



3121/3122

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CAS-C Océ 3121
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# Ogé 

##  Océ 3121/3122



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## Installation

## 1 The site

## Requirements:

1 A mains supply of the correct rating.
2 The site must be $7.5^{\circ}$ to $32.5^{\circ} \mathrm{C}$ in temperature and $5 \%$ to $85 \%$ in humidity.
3 Avoid areas near water faucets, water boilers, humidifiers, refrigerators; near to sources of fire, or dust or ammonia gas; places subject to direct sunshine.
4 Further requirements are:

- The site must be well ventilated.
- A level floor, so that all feet of the machine are supported, and the machine will remain level.
- Allow at least 10 cm of space between the machine and any wall, for maintenance work.
- A modular connection for the telephone.

Otherwise, you need to convert it into a modular type.

- Space required for Servicing


200 cm min .

## 2 Unpacking and installation

Condensation can occur when a machine arrives at the destination.

If the copier has just been moved from a cold place, allow it to acclimatise for at least one hour before unpacking.

## Unpacking

| No. | Adjustments | Remarks |
| :--- | :--- | :--- |
| 1 | Unpack the machine, and <br> remove the plastic covers. <br> If necessary, unpack the <br> pedestal. | Holding the copier by the <br> grips, place the copier on the <br> pedestal (this is work for two <br> people). |
| 3 | Open the cardboard box, and <br> remove the contents. | Check the contents: <br> - Copy tray <br> Giser Manuals <br> - Mains supply cable <br> - OPC unit <br> - Toner <br> - Lower cover <br> - Size label for the cassette (inside the cassette) <br> - Key pad label (for machines with fax function) <br> - Modular cable (for machines with fax function) <br> - Document delivery tray (for machines with RDF) <br> - Tray hinge (RDF only) <br> - Hinge cover (RDF only) |


| No. | Adjustments | Remarks |
| :--- | :--- | :--- |
| 4 | Remove the screw that is fix- <br> ing the scanner. There is a <br> label attacher. |  |
| 5 | Slide out the cassette. <br> Remove the packing from <br> inside the copier. |  |
| 6 | Open the front door. <br> feeding unit. |  |
| 8 | Turn the lever to the left, <br> releasing the developing unit. |  |
| 9 | Loosen the screw, releasing <br> the dummy drum. <br> Keep the removed screw. It <br> is to secure the OPC unit. |  |
| Pull the dummy drum out to <br> the front. <br> a Dispose of the dummy <br> drum. |  |  |

Filling toner

| No. | Adjustments | Holding the ivory coloured |
| :--- | :--- | :--- | :--- |
| grip, pull out the developing |  |  |
| unit, until it stops. |  |  |


| No. | Adjustments | Remarks |
| :--- | :--- | :--- |
| 5 | Tap lightly on the top of the <br> toner cartridge so that all <br> toner will fall off. |  |
| 6 | Push the black cover back into <br> the developing unit. <br> - The toner cartridge will be <br> released. |  |
| 7 | Remove the toner cartridge <br> until it stops. |  |
| Turn the locking lever in the <br> direction of the arrow, to <br> lock the developing unit in <br> place. |  |  |

Stirring the Toner

|  | No. | Adjustments | Remarks |
| :---: | :---: | :---: | :---: |
|  | 1 | Insert the brush into the release opening, locking the fuser unit. |  |
|  | 2 | Insert the dummy actuator in the door switch. |  |
|  | 3 | Connect the mains supply cable. |  |
|  | 4 | Switch ON. |  |


| No. | Adjustments | Remarks |
| :---: | :---: | :---: |
| 5 | Switch to service mode, as follows: <br> 1) Press the service switch. <br> 2) Check that ' $\$$ ' is displayed on the LCD. Then, press '* ‘ twice. <br> 3) Press 'FUNCTION' (* 4 <br> *). Then, press 'OK'. <br> 4) Press $\square \square \square$ to turn pages to the Toner Stirring screen. <br> 5) Press 'START'. Then, press 'OK'. <br> - The stirring of the toner will start. <br> - Install the output tray. | Toner stir screen <br> The stirring of the toner takes 4 minutes. It will stop automatically. |

Installing the OPC

| No. | Adjustments | Turn OFF the main power |
| :--- | :--- | :--- |
| switch. |  |  |$|$| Release the developing unit |
| :--- | :--- |
| lever. |


| No. | Adjustments | Remarks |
| :--- | :--- | :--- |
| Unit is released. Then, slide |  |  |
| the OPC drum unit slowly |  |  |
| along the rail. |  |  |


| No. | Adjustments | Remarks |
| :---: | :---: | :---: |
| 8 | Enter the data on the label. Attach the label to the front cover of the drum unit. | date counter <br> date Datum notes <br> compteur Zähler <br> note Notiz   |
| 9 | - Turn the lever, locking the developing unit in place. <br> - Lock the feeding unit in place. |  |

Installing the Cassettes

| No. | Adjustments | Remarks |
| :--- | :--- | :--- |
| 1 | Slide out the cassette. |  |
| 2 | Confirm the size of paper to <br> be used. Then, moving the <br> selector switch, select A/B or <br> Inch configuration. <br> Each cassette has its own <br> switch. Set all switches <br> according to requirements. |  |
| 3 |  |  |
| Fix the appropriate label to |  |  |
| the rotary switch. (the recess |  |  |
| in the label should fit exactly |  |  |
| over the notch on the dial). |  |  |
| Note: |  |  |
| Ensure that the correct label is |  |  |
| used: for A/B or Inch configu- |  |  |
| ration. |  |  |


| No. | Adjustments | Remarks |
| :--- | :--- | :--- |
| 4 | Holding the lever of the <br> width guide and the length <br> guide, slide the guides to <br> suit the index of the appro- <br> priate paper size. |  |
| 5 | Set the paper size dial to the <br> appropriate paper size. |  |

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| No. | Adjustments | Remarks |
| :--- | :--- | :--- |
| 6 | Attach the cassette size label, <br> as shown, to identify the size <br> of the paper. <br> - Note: Sizes A3 and 11" x <br> 17" cannot be handled by <br> the cassettes 3 and 5. As <br> counted from the top. |  |
| 7 | Place copy paper in the cas- <br> sette. |  |

Machine Specifications: Setting Mode (* 5 *)

|  | No. | Adjustments | Remarks |
| :---: | :---: | :---: | :---: |
|  | 1 | Turn ON the main power switch. |  |
|  | 2 | Press 'user mode '. Set the following: <br> - Date <br> - Time |  |
|  | 3 | Place the machine in mixed text/photo mode, so that the LCD displays the text mode, mixed text/photo mode and photo mode. | - Switch the machine OFF/ON. <br> - Select Custom Copy Settings (in additional function features). <br> - Select photo mode ON (screen $2 / 3$ ). <br> - Select Standard Settings (screen 3/3). <br> - Select Store and Yes. <br> - Press Done twice. <br> Now the three symbols are visible and in the display the text/photo button is selected. |
| $\underset{\substack{\underset{\sim}{0} \\ \text { © } \\ \hline}}{ }$ | 4 | Press the service switch, and press the * key twice. | A ' $\$$ ' will be displayed on the LCD. The screen for the Service Mode Menu will be displayed. |
| $\begin{aligned} & \text { 응 } \\ & \text { 등 } \end{aligned}$ | 5 | Press 'OPTION' $(* 5 *)$ to highlight. Then, press 'OK'. |  |
|  | 6 | Select the item to set. | Examples: <br> COPY-LIM:upper limit of copy count. SHUT-OFF:ON/OFF of switch to sleep mode. CST-U1:ON/OFF of notation of U-size cassette paper size. |

Fax Settings (FAX)
1 Executing All-Clear (in service mode)

| No. | Adjustments | Remarks |
| :--- | :--- | :--- |
| 1 | Press 'Cancel'. The screen for the Service Mode Menu will <br> appear. |  |
| 2 | Press 'FAX' (*8*) to highlight. Then, press 'OK'. |  |
| 3 | Press '\#8 CLEAR' to highlight. Then, press 'OK'. |  |
| 4 | Press 'ALL' on the screen to highlight. Then, press <br> 'OK'. |  |
| 5 | Turn OFF the main power switch. |  |

2 Connecting to the Telephone Line

| No. | Adjustments | Remarks |
| :--- | :--- | :--- |
| 1 | Connect the modular cord to the connector at the rear of the <br> copier. | * The top connector is for <br> the telephone line. |
| 2 | Connect the other end of the modular cord to the telephone <br> socket. |  |

3 Setting the dialling type

| No. | Adjustments | Remarks |
| :--- | :--- | :--- |
| 1 | Turn ON the main power switch. |  |
| 2 | Press the User Mode key, and press 'FAX spec settings' <br> on the screen that has appeared. |  |
| 3 | Press ' Basic Registration '. <br> ■ The setting screen for the basic registration will appear. |  |
| 4 | Press the "down" key to open the $2 / 3$ screen. Then, <br> press 'Selecting Line Type'. | ■ 20 pps <br> ■ Touch tone |
| 5 | Select the appropriate telephone line type, and press <br> 'OK'. | Press the 'Close' key several times to return to the Stand- <br> ard screen. |
| 6 |  |  |

4 Adjusting the transmission level

|  | No. | Adjustments | Remarks |
| :---: | :---: | :---: | :---: |
|  | 1 | Enter * $8 *$ in service mode |  |
|  | 2 | Press ‘\#5 TYPE ‘. <br> Select the appropriate country. Then, press 'OK ' |  |
|  | 3 | Press '\#2. MENU' on the Menu screen, and press 'OK'. |  |
|  | 4 | Press ' ATT (P) ', opening the Value Input screen. <br> Press the appropriate item, causing it to highlight. <br> Enter the appropriate value using the keypad. Then, press 'OK'. |  |
|  | 5 | If you wish to adjust NL , go to step 3 of NL adjustment. <br> If you are not adjusting NL, press 'Cancel ', and press 'Reset 'twice, to end service mode. |  |
|  |  | 5 Adjusting NL |  |
|  | No. | Adjustments | Remarks |
|  | 1 | Enter *8* FAX in service mode |  |
|  | 2 | Press '\#2. MENU' on the Menu screen, and press 'OK'. |  |
|  | 3 | Press ' NLEQ ', causing it to highlight. <br> When the ON and OFF Setting screen appears, press ' ON ' or ' $\mathrm{OFF}^{\prime}$ '. The selection will highlight. |  |
|  | 4 | Press 'OK '. |  |
|  | 5 | Press the Cancel key, and press the Reset key twice to end service mode. |  |

6 Communications Test (for machines equipped with fax functions)

| No. | Adjustments | Remarks |
| :--- | :--- | :--- |
| 1 | Remove the brush and the <br> door switch actuator. Then, <br> close the front door. |  |
| 2 | Perform 'test print" to make <br> sure that the images are nor- <br> mal. | Taking Test prints <br> - Press 'FAX 'to select the FAX screen. <br> ( Press 'Special features'. <br> - Press 'Test print '. Place a document, and press 'OK'. |
| 3 | Try communications tests to <br> check the operation and the <br> images. |  |

Checking the copy images

| Confidential © 1998 Océ-Technologies B.V. | No. | Adjustments | Remarks |
| :---: | :---: | :---: | :---: |
|  | 1 | If in service mode, press the Reset key twice to end it. | If the front door is open, remove the switch actuator and the brush. Then, close the front door. |
|  | 2 | If the copier is not on a pedestal, install the lower right cover as shown. Then, slide out the upper and lower cassettes, and fit and tighten a screw. |  |
|  | 3 | Using test chart 1, make copies to check the images. | Optimum Images <br> Text: The white background is free of fogging. <br> Text/Photo:Step edge No. 10 is barely visible. The white background if free of fogging. Photo: The white background is free of fogging. (Moire near the step edge of halftone bands may be ignored). |
|  | 4 | Clean the area around the machine, and fill out the service sheet. |  |

1 Shading Adjustment

| No. | Adjustments | Remarks |
| :---: | :---: | :---: |
| 1 | Start service mode, and execute shading | Start service mode: <br> - Open the front door <br> - Insert the brush into the release opening, locking the fuser unit. <br> - Insert the actuator in the door switch. |
| 2 | Using a thin pin, press the service switch. |  |
| 3 | Press '*' twice |  |
| 4 | Press 'FUNCTION (* 4 *) 'on the LCD, causing it to highlight. Then, press 'OK '. |  |
| 5 | Press $\square \square \searrow$ to turn pages to the Shading screen. |  |
| 6 | Press ‘AUTO SHADING START' on the LCD, causing it to highlight. |  |
| 7 | Press ‘OK '. <br> - Shading will be executed. <br> - Shading will stop when 'Now [END] 'is displayed. |  |

2 Automatic Density Adjustment

|  | No. | Adjustments | Remarks |
| :---: | :---: | :---: | :---: |
|  | 1 | Execute the automatic density adjustment. <br> Execute 'PD', '200PWM', and '600PWM'. |  |
|  | 2 | Press 'Reset 'once, to end service mode. <br> - '\$' will be indicated in the upper left corner of the screen. |  |
|  | 3 | Holding the feeder or the platen cover at about $45^{\circ}$, make two A4 copies (solid black). |  |
|  | 4 | Press '*' twice. |  |
|  | 5 | Press 'FUNCTION' (* 4 *) on the screen to highlight. Then, press 'OK'. | $* * 4^{*}$ FUNCTION 04 CANCEL <br> PD PRINT (START)  |
|  | 6 | Press $\triangle \triangleright$ to turn pages to the PD Density Automatic Adjustment screen. | WHITE MEASURE (OK) DENSITY SANPLING (OK) DATA SET |
|  | 7 | Close the front cover as far as possible, and press 'PD PRINT' on the screen, causing it to highlight. Then, press the copy button. <br> - The copier will generate a test pattern. (This will be used later.) |  |
|  | 8 | Place a blank white sheet of copy paper (A4/LTR or larger; not for colour copiers; but the whitest of all used by the user) on the platen glass. Then, close the feeder or the platen cover. |  |
|  | 9 | Press 'WHITE MEASURE' on the screen to highlight. Then, press 'OK'. | The scanner will make a single scan. |


| No. | Adjustments | Remarks |
| :---: | :---: | :---: |
| 10 | Place the test pattern on the platen, as shown. Close the RDF or the platen cover. <br> Then, press 'DENSITY MEASURE' on the screen, and press 'OK - The scanner will make 13 scans. | Align the test pattern with the V mark at the rear (left) of the platen. (If the sheet is not placed correctly, the adjustment may not be accurate.) <br> Place the test pattern face down on the platen, |
| 11 | After executing 'DENSITY SAMPLING', check that the settings under ' A ', ' B ', and ' $D$ ' are as specified: <br> Insert <br> PD: $20<=\mathrm{A}<=50$ <br> 200PWM: $\begin{aligned} & -40<=\mathrm{B}<=40 \\ & 0<=\mathrm{D}<=8 \\ & 20<=\mathrm{A}<=60 \\ & 600 \mathrm{PWM}: \\ & -70<=\mathrm{B}<=20 \\ & 0<=\mathrm{D}<=8 \end{aligned}$ <br> If the settings are correct, press 'SET', causing it to highlight. Then, press 'OK '. <br> - This ends the automatic density control. Execute the 200PWM density adjustment. | Face down, i.e., the printed side at the bottom. |
| 12 | Press $\triangle \square$ to turn pages to the 200PWM Density Automatic Adjustment screen. | * $4 *$ FUNCTION 05 CANCEL <br> 200PWM PRINT (START)  |
| 13 | Perform the 200PWM density adjustment. <br> - Proceed as described for the PD density adjustment. | DENSITY SANPLING (OK) <br> DATA SET |


|  | No. | Adjustments | Remarks |
| :---: | :---: | :---: | :---: |
|  | 14 | Press $\triangle D$ to turn pages to the 600PWM Density Automatic Adjustment screen. | *4* FUNCTION 06  <br> 600PWM PRINT (START) CANCEL |
|  | 15 | Perform the 600PWM density adjustment. <br> - Proceed as described for the PD density adjustment. | WHITE MEASURE (OK) <br> DENSITY SANPLING (OK) DATA SET |
|  | 16 | Press the Reset key twice. |  |
|  | 17 | Place the test chart 1 on the platen, and close the front cover as far as possible. <br> Then, make copies at density setting 5: <br> - in text mode, <br> - in test and photo mode, <br> - and in photo mode. <br> - Try all the cassettes and the speciality tray. | Optimum Images <br> - For text mode, the background must remain white. <br> In text and photo mode, step wedge No. 10 should be barely visible. <br> And the background should remain white. <br> - In photo mode, the background should remain white. (Moire in the halftones may be ignored.) |

After completing the installation, install the optionals: sorter, etc.

## 3 Relocating the Machine

Perform the following work if the machine needs to be relocated, by truck or other means of transportation:

1 Points to note
If it is necessary to move the copier from room to room, and the copier is on the pedestal, do not lift the copier with your hands in the grips. This could separate the copier from the pedestal.

2 Before relocating the Machine

| Step | Adjustments | Checks |
| :--- | :--- | :--- |
| 1 | Remove the OPC. | Put the OPC unit in a separate box for transport. |
| 2 | Fix the scanner in place. |  |
| 3 | Tape the charging assemblies <br> and the feeding unit releasing <br> lever in place to prevent dis- <br> placement by vibration. |  |
| 4 | Tape the front door and the <br> delivery unit in place. |  |
| 5 | Place a single sheet of A3 copy <br> paper on the platen, and tape <br> the platen cover (feeder) in <br> place. |  |

3 Lifting the copier off the pedestal

| Step | Adjustments | Checks |
| :--- | :--- | :--- |
| 1 | Open the pedestal's right corner, and <br> release the guide (shift to the right) <br> used to join the pedestal and the <br> copier. |  |
| 2 | Hold the copier's grips, and lift the <br> copier upright so that the pedestal's <br> pin will slide off the holes. (Work in <br> a group of two.) |  |
| 3 | Lower the copier on the floor or on a <br> desk. |  |

## 4 Installing the Control Card V

Warning: Ensure that the MEMORY TX/RX indicator is OFF, before switching off the copier.

## Removing the Control Panel

1 Remove the following, so that the inside cover can be removed:

- Front door
- Fuser cover
- OPC unit (Release the developing unit.)
- The lever of the feeding unit
- The knob of the registration roller
- The upper cassette

2 Remove the inside cover ( 5 screws, see chapter Miscellaneous).
3 Remove the following, so that the control panel can be removed:

- Fuser control PBA (1 screw)
- The magnet plate from the top of the control panel (1 screw)
- The RS232C connector (1 screw)

4 Remove the four screws, and disconnect the four connectors.
Then, remove the control panel, and turn it over.

## Before installation of the control card

1 Remove the face plate (1) of the card slot.


2 Remove the screw from the face plate (2).


3 Remove the backing sheet from the display of the Control Card V.

## Installing the Control Card

1 Position the Control Card (1) on the control panel, using four screws (2).


Note: Slide a card in and out, and fix the Control Card V when a card can be moved smoothly.

Note: Check that the connector (3) for the printer is aligned over the hole.


2 Connect the earthing wire (4) of the Control Card V, taking care not to trap the wires.
3 Fit the control panel to the copier.
4 Fit the fuser control PBA (5).
At this time, be sure to fix the grounding wire (6) of the Control Card V in place by tightening the screw.


5 Cut the cable tie (7), and disconnect the bridge connector (8).


6 Lead the 4P connector (9) from the copier, and through the saddle (10).
7 Connect the 4P connectors (10) and (11).


8 Position the plastic (12) in the hole in the control panel.


9 Remove the backing sheet from the face plate.
10 Attach the face plate (13) to the control panel.


11 Attach the memory record and the transparent sheet.
12 Switch OFF.
Check the functioning of the Control Card V.

## Unpacking



Contents:

- Cassette unit: 1 unit.
- 'Do not lift' label: 1pc.
- Label set: 2 or 4 sets


## Preparations

If the lower right cover is fitted to the copier, remove it.
1 Disconnect the mains supply cable.
2 Slide out the upper cassette and the lower cassette.
3 Remove the screw from the lower, right side cover.


4 While pulling the centre of the cover, disengage the hook and remove the cover.


## Installation

1 Open the right-hand panel.
2 Open the vertical transport unit.


3 Holding the copier by its grips, carefully place the copier on the pedestal.


4 Close the vertical transport unit, and close the right door.


5 Ensure that the mains supply cable is disconnected. Connect the cable from the cassette feeding unit to the copier


6 Continue with the work for each cassette as described at 'Installing the Cassettes' on page 12.
7 Attach the 'DO NOT LIFT' label, as shown.


8 Perform 'Adjusting the Registration in Rear/Front Direction' on page 301 from 12 papertrays, to correct the registration in front/rear direction.

## 6 RDF Installation procedure

## Unpacking the machine



PDF 1 unit

- Stepped screw 1 pc.
- Delivery tray 1 pc.
- Tray hinge 1 pc.
- Hinge cover 1 pc.
- Screw (M4x30) 1 pc.
- Screw (M3x4) 2 pcs.
- Guide base 1 pc.
- Stamp 1 pc.


## Fitting the RDF

1 Ensure that the copier has been properly installed.
2 Keep the mains supply cable disconnected during the installation work.
3 Identify the screws by type (length, diameter, location).
4 Some screws come with a washer to protect against static electricity. Ensure that these are used.

1 Lift the platen cover, and remove it from the copier.
2 Remove the two screws, and remove the platen retainer from the right-hand side. Then, install the guide base to the right side of the copier ( 2 screws).


3 Assemble the tray hinge and the hinge cover to the delivery tray. Then, install the unit (2 screws).


4 Insert the supports of the RDF into the holes in the copier.
Ensuring that the bolts of the supports are at the bottom of the holes. Close the RDF.


5 Remove the connector cover.


6 Connect the RDF connector.
Warning: Ensure that the mains supply cable is disconnected.

7 Remove the cap and fit the stamp in the RDF.


Caution: Do not touch the stamp face. Immediately rinse your hands if you touch the ink.

## Checks after Installation

After installation, adjust the following:

- the height of the RDF, see 10 : adjustment 1
- the document position, see 10: adjustment $2,3 \& 4$
- the sheet distance with image composition mode, see 10: adjustment 5


## 7 Sorter installation

## Unpacking



Contents:

1 sorter, 1 pc .
2 Paper on Tray indicator, 1 pc.
3 Staple (spare 2 sets), 1 pc .
4 Stapling position label A, 1 pc .
5 Stapling position label B, 1 pc .
6 Tray label, 1 pc.
7 Stepped screw (6x 11), 2 pcs.
8 Cable bushing 1 pc .
9 Latch plate, 1 pc.

10 Harness band, 1 pc.
11 Guide plate, 1 pc.
12 Delivery guide, 1 pc .
13 stepped screw ( $6 \times 27.7$ ), 2 pcs.
14 Reinforcement plate, 1 pc .
15 Binding screw (black M4 x 6) 3 pcs.
16 Cable retainer, 1 pc .

## Unpacking and removing the metal fixings

1 Remove the packing material and keep the sorter upright.
2 Remove the two screws and two butterfly screws. Then remove the metal fixing A from the sorter. Remove the screw and remove the metal fixing B.


3 Remove the taping and cushioning material from the bins.


## Installation

1 Mount the delivery guide.


2 Install the latch plate with the two stepped screws (6 dia. x 11).


3 Remove the hinge cover of the copier's left cover, using a screwdriver.


4 Fix the reinforcement plate in place to the copier with two screws (black M4 x 6).


5 Reinstall the hinge cover
6 Hook the sorter on the two cut-offs on the copier's left side.
Warning: Be sure to support the bottom of the sorter when lifting the sorter. Do not hold the stapler cover.


Note: To facilitate the work, put cushioning material as shown in the figure and extend the rail.


7 Fix the sorter in place with two stepped screws (6 dia. x 27.5).


8 Remove the connector cover from the rear of the copier.


Warning: Be sure that the mains cable is disconnected.
9 Connect the sorter's cable to the copier.

## DIP switch settings

Check the mode of communication with the copier.
1 Release the latch and separate the sorter from the copier.
2 Open the sorter's right cover and remove the rear right cover (4 screws) while detaching the solenoid cable.


3 Check to make sure that bit 4 of the DIP-switch SW1 on the tray controller PBA is at ON .


Installing the paper on tray indicator
1 Attach the cable bushing.


2 Insert the cable into the hole.


3 Connect the cable with J15 on the tray control PBA.
4 Bend the cable into two, hold it in place with a harness band. Then keep the cable in place to the machine using the cable retainer.


5 Attach th suide plate.


6 Install the rear right cover and close the right cover. Then set the sorter on the copier.

## Attaching the labels

1 Attach the label A to the rear of the platen.


2 Attach the label B so that the leftmost illustration on the Warning label on the DF is hidden.


3 Attach the appropriate tray label to the side of each tray.


## Checking the operations

1 Switch on the copier.
2 Place three sheets of paper in the upper bin and butt them against the front guide plate.


3 The manual staple button must turn on. Then press the button.
4 After stapling, check that the Add Staple indicator has started to flash. If it is not flashing, adjust the detection level set for staples as instructed in the TSM.
5 Supply the stapler with staples. (instructions in the stapler door).
6 Check the following operations:
■ Connection/disconnection between the copier and the sorter.

- Up/down movement of the bins.
- Feeding of copy paper.
- Auto stapling

8 The 3-tray delivery unit
Unpacking


1 Height adjusting plate, 1 pc .
2 Interlock retaining plate 2, 1 pc.
3 Delivery unit, 1 pc.
4 Tray sticker, 1 pc .
5 External cover, 1 pc.
6 Tray, 2 pcs.
7 Edge saddle, 1 pc.
8 Hinge, 1 pc.
9 Stop spacer, 1 pc.
10 Delivery unit spacer, 1 pc.
11 Screw, 12 pcs.
12 Wire saddle, 1 pc.

## Removing the delivery unit

1 Switch off the machine and disconnect the mains supply cable.
2 Open the front cover.
3 Open the delivery unit and remove the connector cover (1). (The cover is hooked in place, use a finger to snap it off).


4 Release the hook (3) of the lower cover (2)


5 Close the delivery unit and shift the lower cover to remove.
6 Remove the hinge cover (1) with a small flat-blade screwdriver.


7 Disconnect the connector of the delivery unit.
8 Open the delivery unit and remove the wire (1) from the copier (2 screws (2)).


9 Pull out the spacer (1) from the right side of the delivery unit.


10 Release the bushing (1) to the left.


11 Move the delivery unit to the right. Detach the left side of the unit first and then the right side.

## Installing the delivery unit to the 3-tray delivery unit

1 Remove the bushing and pull out the fixing shaft (1).
2 Remove the lower delivery guide (3) (4 screws (2)).


3 While paying attention to the spring, release the hook of the lever (4) with a flat-blade screwdriver and remove the lever.


4 Detach the wire from the delivery unit side (1 screw).

5 Replace the interlock retaining plate 1 (5) with the one for the 3-tray delivery unit.

- The fixing shaft, lower delivery guide, lever, wire and interlock retaining plate 1 will not be used.


6 Place the 3-tray delivery unit (1) on its side so that the tray side is at the bottom.


7 Install the delivery unit to the 3-tray delivery unit with 4 screws (pay attention to the spring (3) on the 3-tray delivery unit side. Further, you may refer to the hook (4) as a guide to facilitate the work).


8 Install the edge saddle (5) that comes with the 3-tray delivery unit to the edge off the delivery unit.
9 Remove the cable (7) from the delivery unit.
10 Lead the cable through the edge saddle and connect it to the connector (8) of the 3-tray delivery unit.


11 Install the hinge (1) with six screws.


12 Install the height adjusting plate (1) with a screw.


13 Check to make sure that the hole used to fix the height adjusting plate in place is tapped. If not, use the stepped screw from the wires to tap the hole.
14 Install the height adjusting plate (1) using the binding screw that comes with the tray.

## Placing the 3-tray delivery unit on the hinge

1 Holding the delivery door by its latch with one hand and the bottom of the 3-tray unit with the other, place the 3-tray unit on the hinge pins (1) of the hinge. (At this time, make sure that you set the 3-tray unit on the bottom shaft and then the top shaft).

Warning: You will not be able to install the 3-tray unit securely if the opening angle is not $40^{\circ}$ to $50^{\circ}$.

2 Lead the cable through the edge saddle (2).
3 Install the wire saddle that comes with the unit and lead the cable through it.


4 Connect the two connectors (3).


5 Insert the stop spacer (4).


6 Close the delivery unit.

1 Locate the four hooks on the external cover (1). Engage the top hooks (2) first and then the bottom hooks (3).


2 Attach the appropriate tray label to the side of each tray.
3 Install the spacer (4) with one screw.


## Checking the operation

1 Switch off and on the main power to check that the 3-tray delivery unit shifts correctly.
2 Perform a copy job while testing the sorting function of the delivery unit.

## Identifying the obsolete parts

1 Lever
2 Hinge unit cover
3 Bushing
4 Spacer
5 Delivery unit lower cover
6 Lower delivery guide
7 Fixing shaft
8 Wire
9 Interlock retaining plate 1


## 9 Installation of the Fax

## INSTALLATION

## Preparation

1 The Basic Expansion Kit is required.
2 If the Basic Expansion Kit is already installed, remove its component units before starting.
3 Ensure that the mains supply cable is disconnected before starting.
4 If a PBA other than the FAX PBA is fitted in the Base Unit, first remove that PBA before installing the FAX PBA..
5 If the Printer PBA is fitted, cut the cable tie (as shown in the figure), and remove the CORE PBA from the Base Unit.
(Be sure to use the new cable tie when refitting the CORE PBA.)
1 Ensure that the copier has been properly installed.
2 Ensure that the mains supply cable is disconnected before starting the installation.
3 Identify the screws by type (length, diameter, location).
4 Some screws come with a washer to protect against static electricity. Ensure that these are used.

The installation should proceed in the following sequence:
1 Speaker
2 Setting the Bits on the NCU PBA
3 Modular Unit
4 Base Unit
5 CORE PBA
6 Modular Unit Harness
7 FAX PBA, Earth Cable, Harness, Cover
8 Making Settings (line, NL, transmission level, etc.)

## Installing the Speaker

1 Put the speaker into the speaker holder.

## Speaker



Speaker shell


2 Fit the speaker and the speaker shell in the expansion unit.

- Fit the notches on the speaker shell into the holes in the expansion unit. Turn it to lock.



## Setting the NCU

To operate the unit, make correct settings using the following NCU switches. NCU Switch Configuration (The NCU for France has no switches.)


NCU Switch Settings

|  | SW1 | SW2 | SW3 |
| :--- | :--- | :--- | :--- |
| Europe (general) | A | A | A |
| Sweden | A | B | A |
| UK/Australia/Asia/Ocea- <br> naia | B | A | B |
| France | - | - | - |

## Modular unit

1 Fit the modular unit in the Expansion Unit (1 screw).


2 If the CORE/IP PBA has not yet been installed, install it.

## Base Unit

Fit the expansion unit to the copier.
When fitting, ensure that the connector (1) is kept straight. This can best be seen from the CORE/IP PBA side.


## Core

Position the core in the Base Unit. Using the cable tie, seccure the core in the appropriate manner.

1 Type 1, with a Square Hole (4 holes)


2 Type 2, with a Round Hole (1 hole)


## Modular Unit Harness

Connect the modular unit to the connectors J2, J3, and J4 on the NCU PBA of the FAX PBA.

Harness of modular unit


Europe (except France)
When positioning the core (round), take care that bits 1 through 3 of the switch on the NCU will not interfere with the core.


## Insert the FAX PBA

1 Ensuring that the cable for the speaker is in front of the FAX PBA, insert the FAX PBA and check to make sure that it is secure.


2 Connect the cable for the speaker to J2, as shown. Then, lead the harnesses for the earth cable and the modular unit through the square bush. Lead behind Q1.


3 Arrange the core of the harness for the modular unit, as shown. Insert the FAX PBA in the Expansion Kit.
Harness of modular unit Core (cube)


4 Free the harness, coming from the copier, from the edge saddle.
Edge saddle


Harness

5 Connect the 5-pin connector (large), and the 3-pin connector (small). Fit the harness in the edge saddle, as shown.


6 Before fitting the front cover. Ensure that all bits of the switch, as shown in the figure, are shifted to the top positions.


7 Secure the earth cable (blue), as shown


8 Shift the slide switch SW2 from OFF to 3.


9 Fit the cover to the expansion unit. Be careful not to trap any wires. Screw (+ washer)
10 Remove the jack cover from the rear panel of the copier.


11 Fit the the rear panel to the copier.

## 10 Installing the expansion memory

Note: Prior to the installation, switch OFF the copier and disconnect the mains supply cable.

The expansion memory may either be 3 Mb or 9 Mb . Installing the memory in slot A or B on the Fax PBA provides the following functions:

Slot A:

- used for page memory
- 3 Mb memory may be installed
- as resolution Ultra Fine Mode may be selected

Slot B:

■ Used for image memory
■ 9 Mb or 3 Mb may be installed

- increases memory for transmission/reception images.


## Installation

1 Turn OFF SW2 on the Fax PBA
2 Remove the rear cover of the copier and the expansion unit cover. Slide out the Fax PBA, halfway.


3 Open the claw of the slot. Insert the expansion memory straight down in the slot.
4 Turn ON SW2 on the Fax PBA.
5 Slide the Fax PBA back into the original position, and replace the covers.

# Ogé 

##  Océ 3121/3122



## IMAGE QUALITY

## Contents

Image quality
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3 Check and adjustment of the image registration ..... 4
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## Image quality

## 1 Initial check

## The site

1 Ensure that the mains supply voltage is according to specifications.
2 Make sure that the site is not subject to ammonium gas.

## The quality of the documents

Define whether the problem is due to the quality of the documents, or the function of the machine.
1 The exposure control should be set to $5 \pm 1$.
2 Copies of documents with a reddish background tend to have a poor contrast.
3 Check the contrast of the documents:- diazo documents or transparencies can produce vague copies,- documents with pencil drawings or pencil text tend to produce 'light image copies'.

Checking the platen cover, the platen and the standard white plate.
Check that the platen cover, the platen, and the standard white plate are all clean. Replace as necessary.

## Checking the charging rollers

1 Check that the charging rollers are clean.
Checking the quality of the paper
1 Check that the paper is of a recommended quality.
2 Check that the paper is dry.
Try to make copies with fresh paper.

## Checking the parts replaced at fixed intervals

Check that the scheduled parts have not exceeded their scheduled lifetimes. If the scheduled life has been exceeded, replace the relevant parts.

## Others

When a machine is brought from a cold location to a warm location, it is possible that condensation will occur. This leads to various problems.
1 Condensation in the document exposure system, or the laser exposure system (glass, mirror, lens), causes light or dark images.
2 Condensation in the charging system can cause leakage.
3 Condensation in the pick-up system, or on the feeding guide, can cause feeding problems. If condensation is noted, wipe the part until it is dry, or leave the machine switched on 10 to 20 minutes.

Warning: The image adjustment: basic procedure should be followed if any of the following occur:- uneven density (difference in density between front and rear),- light images,- or a grey background .


## 3 Check and adjustment of the image registration

For confirmation of the image registration we have the next adjustments.

1 the image read position in the sub scanning and main scanning direction
2 the LASER-write position in the sub scanning and main scanning direction.
3 The cassette position
4 the rear/front registration for the lower feeding assembly

## 1. The Image Read Position.

- To adjust the CCD reading start position in the sub scanning direction SDS *3*ADJUST 04 V-ADJ
A higher setting delays the registration ON timing.

- To adjust the CCD reading start position in the main scanning direction. SDS *3*ADJUST 04 H-ADJ
An increment shifts the read start position to the right.



## 2. The LASER-Write position.

- Sub scanning direction: the leading edge marging

Check the leading edge margin. This margin must be $2.5 \pm 1.5 \mathrm{~mm}$
Adjustment: *3* ADJUST 04 RESIST
This adjustment adjusts the timing of the registration clutch.


- Main scanning direction: left right registration:

Check the the margin on the front. The margin must be $2.5 \pm 1.5 \mathrm{~mm}$ Adjustment: *3*ADJUST 04 PVE-OFST (offset LASER centre)
This adjustment influences the result for all the cassettes in the same way.)


## 3 The cassette position

For the different cassettes the front margin of the copy must be the same (2.5 $\pm 1.5 \mathrm{~mm}$ ). For adjustment of the cassettes see: 12 - Paper trays -adjustments

## 4. Lowerfeeding assemely, 2nd side of two sided/overlay copies

Rear/front adjustment for images on paper from the lower feeding assembly: Check to make sure that the printing position of the image on the second side of a two-sided/overlay copy is $2.5 \pm 2.0 \mathrm{~mm}$.


If the value is not as specified, select ( ${ }^{*} 3^{*}$ ) RSID-SENSHP in service mode and make adjustments.

- An increase by '23' of RSID-SENSHP will shift the image print position to the rear by 1 mm . A decrease by ' 23 ', on the other hand, will shift the position to the front by 1 mm .


## 4 Trouble shooting: image faults

The copy is too light (half-tone only)

| Cause | Step | Checks | Y/N | Action |
| :---: | :---: | :---: | :---: | :---: |
|  | 1 | Carry out the image adjustment procedure. Is the problem corrected? Is the pattern print placed in reverse (left/right) orientation? | Yes | End. <br> The image will be much lighter if the pattern print is placed in reverse (left/right) orientation. Ensure correct orientation of the test chart. |
| Incorrect AE adjustment | 2 | Make copies in AE mode. Are the images too light? | Yes | Carry out AE adjustment <br> In the case of 'image quality priority' mode, increase the setting *3*->AD- <br> JUST->AE_DARK. <br> In the case of 'speed priority' mode, increase the setting under *3*->AD- <br> JUST->ABC_TBL. |
| Position of the developing unit | 3 | Is the developing roller in correct contact with the OPC? | No | Check that the lever for the developing unit is correctly positioned, and check the surface of the developing roller for foreign matter. |
| Developing unit | 4 | Is there an even coating of toner on the developing roller? | No | Check the developing unit. |
| Scanner (dirty) | 5 | Clean the mirror, the lens and the exposure aperture. Is the image corrected? | Yes | End. |
| OPC |  |  | No | Replace the OPC unit |

The copy is too light. (including solid black)


| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
| Developing unit <br> (Development fault) | 9 | Is the developing unit fit- <br> ted correctly? Ensure that <br> the developing rollers are <br> in firm contact with the <br> OPC. | No | Refit the developing unit. |
| Toner detection <br> (Development fault) | 10 | Does the developing unit <br> contain toner? | No | ■ Check the toner sensor. <br> Check the connector <br> and the harness for <br> electrical continuity. |
| OPC unit | 11 | Replace the OPC unit. Is <br> the problem corrected? | Yes | End. |
| Image processor PBA <br> Analogue processor <br> PBA |  | No | Try replacing the image <br> processor PBA, or the <br> analogue processor PBA. |  |

The copy is very light (overall)

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Carry out the image <br> adjustment procedure. Is <br> the problem corrected? | Yes | End. <br> The image will be much <br> lighter if the pattern print <br> is placed in reverse <br> (left/right) orientation. <br> Ensure correct orienta- <br> tion of the test chart. |
|  | 2 |  | Switch OFF in the mid- <br> dle of the copying cycle. <br> Open the front door. Is <br> there a fairly normal <br> toner image on the OPC $?$ | No |

There is background on the copy. (overall)

| Cause | Step | Checks |  | Y/N | Action |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Scanner (dirty) | 1 | Clean the scanning lamp, the exposure reference strip, the mirror, the lens and the exposure aperture. Is the image corrected? |  | Yes | End. |
|  | 2 | Carry out the image adjustment procedure. Is the problem corrected? |  | Yes | End. |
| AGC | 3 | Execute 'Function 15 ' in service mode (‘ * 4* ‘; ‘ <br> SERCT_GAMMA_NUM ', AGC_MEASURE ‘). <br> - Open the ‘* 4 * ‘, 'FUNCTION 15 ' screen, and press the copy button. <br> - Check the following: <br> Is the variation of value too large? |  | Yes | Set ' AGS NON ' of OPTION' ( ${ }^{*}$ * * ' ) to 1. <br> If the resulting image is satisfactory, keep the setting to 1 as a temporary remedy. However, be sure to take proper action, as there may be a problem on the image processor PBA or the DC control PBA. |
| Developing unit | 4 | Is the developing roller insulated from the earth of the machine? Switch OFF. Disconnect J205 from the power supply PBA. Check the electrical continuity between J205-1 and the side of the developing unit, and between J205-1 and the side frame of the machine. |  | No | Check the developing roller and the components adjacent to the connector of the developing unit. |
| Developing unit | 5 | Replace the power supply PBA. Is the problem solved? |  | Yes | End. |
|  |  |  |  | No | Replace the DC control PBA |

The copy has vertical lines of background The copy has black lines. (vertical, thick, fuzzy)

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
| Charging roller | 1 | Clean the charging roller in user <br> mode. Is the problem solved? | Yes | End. |
| Scanner (dirty) | 2 | Clean the mirror, the lens and the <br> exposure aperture. Is the prob- <br> lem solved? | Yes | End. |
| Developing unit | 3 | Is there an even coating of toner <br> on the developing roller? | No | - Check the edge of the <br> doctor blade. <br> ■ipe the surface of the <br> developing roller, until <br> it is dry. |

The copy has black lines. (vertical, thick, fuzzy)

| Cause | Step | Checks | Y/N | Action |
| :---: | :---: | :---: | :---: | :---: |
| Laser exposure system | 1 | Make a test copy, using ( ${ }^{*} 4 *$ ‘ ), ‘ L-TEST2 ‘ in service mode. Does the copy have black lines? | No | The scanner system may be faulty. Clean the mirrors 1 to 3 . |
| Charging roller | 2 | Clean the charging roller in user mode. Is the problem solved? | Yes | End. |
| OPC | 3 | Are there scratches on the OPC, in the peripheral direction. <br> - Try wiping the black lines (if visible) from the OPC, using a cloth coated with toner. Check whether the copies no longer have black lines. | Yes | Replace the OPC unit. <br> - If there are scratches, check to find the cause. |
| Fusing unit | 4 | Are there any scratches or black lines on the surface of the fixing film? In peripheral direction? | Yes | Replace the fuser unit. |
|  |  |  | No | Check that there is no dirt in the entry of the fuser unit. |

The copy has white spots (vertical pattern)
The copy has white lines (vertical)

| Cause | Step | Checks | Y/N | Action |
| :---: | :---: | :---: | :---: | :---: |
| Laser exposure system | 1 | Execute (‘* 4 * ') , L-TEET1 ' in service mode. Are there white lines in the resulting image? | Yes | Go to step 7. |
| Transfer roller and the static eliminator for the separator | 2 | Is there dirt or foreign matter on the transfer roller, or on the static eliminator? | Yes | Clean the transfer roller, or the static eliminator. If the problem is still not solved, replace the transfer unit, or the static eliminator. |
| Developing unit | 3 | Is there an even coating of toner on the developing roller? | No | Check the edge of the doctor blade. <br> If there is no toner in the developing assembly, refer to 'The ADD TONER ' message is not displayed. |
| Fusing unit | 4 | Are there scratches on the fixing film, in the peripheral direction. | Yes | - Replace the fuser unit. <br> - Clean the separation claw. <br> - Check the separation claw. |
| Fuser entry | 5 | Is there dirt or foreign matter in the entry to the fuser? | Yes | Clean the area. |
| OPC | 6 | Are there scratches on the OPC, in the peripheral direction. | Yes | Replace the OPC unit <br> - Check to find the source of the scratches. |
| Aperture glass | 7 | Replace the aperture glass. |  |  |
| Laser exposure system | 8 | Clean the exposure reference strip and all the mirrors. <br> Is the problem solved? | No | Change the value of ( ${ }^{*} *$ 3* '), 'ADJ-S' in service mode, and change the point of shading measurement. |

The copy has white spots (horizontal).

|  | Cause | Step | Checks | Y/N | Action |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Developing unit | 1 | Execute ( ${ }^{*} 4$ * ') , ‘ L-TEET1 ' in service mode. Are there white lines in the resulting image? | Yes | Go to step 4. |
|  | Developing unit | 2 | Is the problem repeated at intervals of approximately 35 mm ? | Yes | - Clean the developing roller. <br> - Wipe the surface of the developing roller, until it is dry. <br> If scratches are found on the developing cylinder, replace the developing unit. |
|  | OPC unit | 3 | Is the problem repeated at intervals of approximately 94 mm ? | Yes | - Clean the OPC. <br> - If there are scratches, replace the OPC unit. |
|  | Paper | 4 | Using an alternative copy paper, is the image darker? | Yes | The paper may be moist. Advise the user regarding the correct method of storing paper. |
|  | Transfer unit | 5 | Are there white spots on the photosensitive drum during copying? | No | Check the transfer unit assembly for leakage. |
|  | Developing bias | 6 | Are there white spots on the photosensitive drum during copying? | Yes | Check the developing bias. |
|  | The scanning rail, and the scanner cable | 7 | Is the problem repeated at the same location on every copy? | Yes | - Check the scanner rail for foreign matter. <br> - Adjust the tension of the scanner cable. |

The back of the copy is soiled

| Cause | Step | Checks | Y/N | Action |
| :---: | :---: | :---: | :---: | :---: |
|  | 1 | Switch OFF, while copy paper is passing through the feeding unit. Is the back of the copy paper soiled at this time? | No | Go to step 0 . |
| Bias for the transfer guide | 2 | Is the voltage between the transfer guide and the side plate of the machine -600 V or more? (connect + to the transfer guide). | No | - Check the bias for the transfer unit. <br> - Clean the transfer guide. |
| Developing unit and the registration roller | 3 | Is the problem repeated at intervals of approximately 50 mm ? | Yes | - Clean the registration roller. <br> Clean the transfer guide. <br> - Check the developing unit for leakage of toner. |
| OPC cleaning unit | 4 | Is the problem repeated at intervals of approximately 50 mm ? | No | - Clean the feeding unit <br> - Check the waste container unit for leakage of toner. |
| Fusing unit | 5 | Is there soiling of the lower roller in the fusing unit? | Yes | - Clean the lower roller in the fusing unit? <br> - Clean the entry guide for the fusing unit. |
| Transfer roller | 6 | Execute cleaning of the roller, in user mode. |  |  |
|  | 7 | Make several black copies |  |  |
|  | 8 | Is there excessive soiling of the transfer roller? | Yes | Replace the transfer unit. |

The copy has faults with the fusing

|  | Cause | Step | Checks | Y/N | Action |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Paper | 1 | Is the paper in use a thick type of paper, or a paper that is difficult to fuse? | Yes | Set (‘*5 * ') , ' SPCL-PPR ' to 1 . Then, set the following and advise the user: <br> - Select a cassette for thick paper as the special cassette. <br> - Select the following icon for the selected cassette ( 2 nd column from the right and 3rd row from top). Thick paper icon $\square$ <br> - Advise the user to use this cassette for thick paper. |
|  |  | 2 | Is a recommended type of paper being used? | No | Make a test run, using recommended paper. If the results are satisfactory, advise the user to use recommended paper. |
|  | Fusing unit label (' FILM-LANK ') | 3 | Decrease the setting of (• * 3 * ‘), ‘ FILM-LANK In service mode. |  |  |
|  | Fusing unit | 4 | Is the problem evident in the vertical direction? | Yes | Check the fixing film for scratches or wrinkles. If any, replace the fixing unit. |
|  | Fusing heater | 5 | Open the MIN_TH screen in service mode $\left(* 1^{*}\right)$ and press the copy start key. Thereafter, is the value of MAIN_TH $200^{\circ} \mathrm{C}$ or more? | No | Refer to: The fusing heater fails to switch ON |
|  |  |  |  | Yes | Check the DC control PBA, and the thermistor. |

The copy has a displaced leading edge

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Is the RDF being used? | Yes | Solve the problem, by <br> referring to the RDF sec- <br> tion. |
| Document | 2 | Is the document position <br> correct? | No | Place the document cor- <br> rectly? |
| The pick-up roller, the <br> feeding rolle, and the <br> separation roller | 3 | Has the relevant roller <br> reached the end of its <br> scheduled lifetime? | Yes | Replace the roller |
| ('*3*'), 'REGIST ‘ | 4 | Execute 'REGIST' in <br> service mode (*3*). |  |  |
| The registration roller, <br> the pick-up roller and <br> the feeding guide. | 5 | Is the problem evident <br> only on the second side <br> of a two-sided copy, or an <br> overlay copy? | No | Check the lower fuser <br> roller |

The copy has blurred images

| Cause | Step | Checks | Y/N | Action |
| :---: | :---: | :---: | :---: | :---: |
| Scanner cable | 1 | Is the cable twisted or frayed on the pulley, when the scanner is moving? | Yes | Correct the routing of the cable, or replace the cable. |
| Scanner rail | 2 | Move mirror 1 by hand. Does it move smoothly? | No | Clean the surface of the scanner rail, using alcohol. Then, apply a drop of lubricant. |
| Drive for the OPC, and the OPC | 3 | Is the problem repeated at intervals of approximately 94 mm ? | Yes | - Check the drive of the OPC <br> - Check for scratches or foreign matter at the ends of the OPC. These are in contact with the developing roller. |
| Gear for the developing roller | 4 | Is the problem repeated at intervals of 35 mm ? | Yes | Check the developing unit. |
| OPC drive OPC unit |  |  | No | - Check the drive of the OPC <br> - Replace the OPC unit |

The copy has horizontal lines of background

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Is the location of the <br> problem area on the copy <br> consistent for all copies <br> made in direct mode? | Yes | Go to step 4 |
| Scanning lamp, power <br> supply PBA | 2 | Does the scanning lamp <br> flicker while the scanner <br> is moving? | Yes | Check the scanning lamp <br> and the power supply <br> PBA (lamp ON circuit), <br> and the 2.4V power sup- <br> ply. |
| Developing unit | 3 | Is there an even coating <br> of toner on the develop- <br> ing roller? | No | Check the developing <br> bias. |
| Scanner | 4 | Make reduced size cop- <br> ies. Compare the copies <br> with the copies made in <br> direct mode. Has the <br> location of the problem <br> changed? | Yes | Check the scanning sys- <br> tem |
|  |  |  |  |  |

The copy is not sharp

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Is a printed photo (with <br> raster pattern) copied in <br> photo mode? | Yes | Advise the user that <br> moiré may occur at <br> times. |
| Platen | 2 | Is there oil on the platen? | Yes | Clean the platen |
| Scanner (dirty) | 3 | Clean the scanning lamp, <br> the exposure reference <br> strip, the mirror, the lens <br> and the exposure aper- <br> ture. |  |  |
| Position of the mirror | 4 | Is the horizontal repro- <br> duction ratio within the <br> specified range, in direct <br> mode? | No | Adjust the distance <br> between the mirror 1 and <br> the mirror 2. |
| Developing bias | 5 | Is the developing bias <br> generated correctly? | No | ■ Replace the power sup- <br> ply PBA <br> neplace the DC control <br> PBA |
| OPC unit, the transfer <br> system | 6 | Replace the OPC unit. Is <br> the problem corrected? | No | Check the transfer sys- <br> tem |

The copy is completely blank

| Cause | Step | Checks | Y/N | Action |
| :---: | :---: | :---: | :---: | :---: |
| Locking lever for the developing unit | 1 | Is the developing unit locked against the OPC drum, during copying? | No | Check the locking of the developing unit. |
| Drive for the developing unit | 2 | Does the developing roller rotate during copying? | No | Check the drive of the developing unit. |
| Developing unit | 3 | Is toner available? | No | Refer to: The ' ADD TONER ' message fails to switch ON. |
|  | 4 | Execute test printing using ( ${ }^{*}$ * * ' ) , L-TEST1-7 '. In service mode. Is the image correct on the OPC? | No | Go to step 11. |
| Transfer unit | 5 | Is the transfer unit fitted correctly? | No | Insert it securely |
|  | 6 | Is there a leakage of charge from the transfer roller? | Yes | Check the transfer unit |
| High voltage cable for the transfer | 7 | Is there an open circuit or poor contact on the transfer HT cable? (The cable leads from the transformer 502 on the power supply PBA). | Yes | Reconnect the cable, or fit a new HT cable. |
| DC control PBA | 8 | Replace the DC control PBA | $\begin{aligned} & \hline \text { OK } \\ & ? \end{aligned}$ | End. |
| Power supply PBA | 9 | Replace the power supply PBA | $\begin{aligned} & \text { OK } \\ & ? \end{aligned}$ | End. |
| Power supply to the CCD unit | 10 | Is the voltage correct from the analogue processor PBA to the CCD unit? | No | - Check the cables between the CCD and the power supply PBA. If undamaged, replace the CCD. <br> - Check the power supply PBA |
| Laser unit, the image processor PBA | 11 | Remove the developing unit and make a copy of a solid black document. Is a laser beam striking the OPC? | No | - Replace the laser unit <br> - Replace the image processor PBA |
| OPC unit |  |  | Yes | Replace the OPC unit. |

The copy is completely black




## 6 Shading for service

There are two types of automatic correction of shading: for service and for R\&D. ( ' * 4 * ', 3rd screen and 12 th screen ).

For the automatic correction of shading, various data is monitored and stored in RAM on the image processor PBA. The stored data is used as a target value for the correction of shading carried out prior to the copying cycle.

## Auto shading for service

This mode should be used in the following situations:

- When replacing the image processor PBA
- After executing ( ${ }^{*} * 4^{*}$ ‘), ' RAM INIT ‘.

■ Before executing ( ${ }^{*} 4 *$ *), ' COPY AUTO DENSITY CORRECTION '.

- After replacing the power supply PBA
- After replacing the laser unit.
- After replacing the CCD unit.
- After replacing the analogue processor PBA.

1 Open the front door, and insert the brush in the fuser release.


Separation static eliminator cleaning brush

2 Insert the switch actuator in the door switch.
3 Using a thin pin, press the service switch.

- A ' $\$$ ' will be displayed in the upper corner of the screen.

4 Press ' * 'twice

- The Service Mode Menu screen will be displayed.

```
<SERVICE MODE>
CANCEI
*1* DISPLAY
*2 * I/O DISPLAY
*3* ADJUST
*4 * FUNCTION
*5* OPTION
*6* COUNTER
*7* ACC
*8 * FAX
|\triangleleft)(DD + - O- OK
```

5 Press ‘FUNCTION ’ (‘ * 4 * ‘). It will highlight. Then, press 'OK'.
6 Press the Page key $\mathbb{\square}$ to bring up the shading screen (3rd screen).


7 Press ‘AUTO SHADING ' on the LCD , causing it to highlight. Then, press ‘ OK ${ }^{\prime}$.

- 'Shading Auto Correction ' will be executed.

8 After a time, 'NOW [END] ' will be displayed, indicating the end of the shading correction.

## 7 Automatic correction of the copy density

There are three manners of automatic correction of the copy density. The three manners should be executed as a single set. (automatic correction of shading should be executed before correction of the copy density).

1 Automatic correction of PD density
2 Automatic correction of 200PWM density
3 Automatic correction of 500 PWM density
This mode is executed to correct the following:
■ Laser characteristics

- Developing bias

This mode should be used in the following situations:

- After replacing the laser unit.
- After replacing the power supply PBA
- When image faults occur.
- When replacing the image processor PBA


## Operation

1 Open the front door, and insert the brush in the fuser release.


Separation static eliminator cleaning brush

2 Insert the switch actuator in the door switch.
3 Using a thin pin, press the service switch.

- A ' $\$$ ' will be displayed in the upper corner of the screen.

4 Press • * 'twice

- The Service Mode Menu screen will be displayed.


5 Press 'FUNCTION ' (‘* 4 * ') . It will highlight. Then, press 'OK'.
6 Press the Page key $\mathbb{\square} \triangleright$ to bring up the shading screen (3rd screen).
7 Execute ' automatic correction of shading '.
8 At the end of ' automatic correction of shading ', press once on 'RESET '.
9 With the RDF raised, or the platen cover open, make two totally black copies.
10 2) Check that ' $\$$ ' is displayed on the LCD. Then, press ' * ' once.
11 Press 'FUNCTION' ( $* 4 *$ ), causing it to highlight. Then, press ' OK '.
12 Press the Page key $\boxtimes \square$ to bring up the PD Density Auto Correction screen (4th screen).

| *4*FUNCTION 04 | CANCEL |
| :---: | :---: |
| WHITE MEAS URE (OK) |  |
| DENSITY S ANPLING (OK) |  |
| DATA SET (OK) |  |
| $\mathrm{A}=\mathrm{B}=\mathrm{D}=$ |  |
| 00000000000000 |  |
| 00000000000000 |  |
| MUTI 0 |  |
| >CASETTE1 A4 |  |
| CASETTE2 A4 |  |
| $\checkmark \checkmark$ - $\triangle \triangleright$ |  |

13 Select either 'MULTI', 'CASSETTE 1', or 'CASSETTE 2'. (Press the appropriate item to select so that the cursor ( $\mathbb{\square}$ ) points to the item.
14 Make a PD pattern copy. Press 'PD PRINT '. It will highlight. Press the copy button.

- The pattern copy will be used later.

15 Place five to ten sheets of blank paper on the platen. Close the RDF or the cover.


16 Press ' WHITE MEASURE' on the screen, causing it to highlight. Then, press 'OK '.

- The scanner will move forward, to scan the blank paper.

17 Remove the paper from the platen. Place the pattern copy on the platen, aligning it with the V marking. (Position the pattern copy correctly. Otherwise, correct adjustment will not be possible).

Place the test pattern face down on the platen,
If the pattern copy is positioned wrongly, the image will be much lighter.


18 Press ‘DENSITY SAMPLING ', causing it to highlight. Then, press ' OK '. - The scanner will make 13 scans.

19 At the end of the sequence, check that the values $\mathrm{A}, \mathrm{B}$ and D on the LCD are as follows. If incorrect, restart the adjustment at step 7, as the adjustment may be wrong.
$\mathrm{A}, \mathrm{B}$ and D are approximate values. Optimum images may still be obtained even if the values are outside the range. You may omit ' temporary remedy 'if the images are optimum.

- For PD and 200 PWM
$20<=\mathrm{A}<=50$
$-40<=$ B $<=40$
$0<=\mathrm{D}<=8$
- For 600 PWM
$20<=\mathrm{A}<=60$
$-70<=$ B 20
$0<=\mathrm{D}<=8$

20 Check the above and press ' DATA SET ". It will highlight.
Then, press 'OK'.

- This will set the measured values under A, B and D.

21 Press ' Page ' and execute ' 200 PWM: density automatic adjustment ' . Follow the same steps, starting with step 9.
22 When ‘ 200 PWM density automatic adjustment ' is finished, execute ' 600 PWM density automatic adjustment'. Follow the same steps, starting with step 9.
23 Press ' Reset ' twice, ending the service mode. If the values for A, B and D do not match, after repeated execution of ' copy density automatic correction ', and it proves to be impossible to obtain optimum images, the follow temporary remedy can be used. The temporary remedy will enable normal copying. However, as the image quality is inferior, correct the faults as soon as possible. Then, execute ' copy density automatic correction '.

Possible fault

- OPC unit
- Scanning lamp
- Laser unit
- Power supply PBA
- Analogue processor PBA
- Image processor PBA


## 8 Shading for R\&D and factory

There are two manners of shading correction: for service and for R\&D.

For the automatic correction of shading, various data is monitored and stored in RAM on the image processor PBA. The stored data is used as a target value for the correction of shading carried out prior to the copying cycle.

## Shading for R\&D and factory

Execute the R\&D mode in the following situations:

- After replace the exposure reference strip.
- After replacing the scanner lamp.
- After replacing the DC control PBA.

1 Open the front door, and insert the brush in the fuser release.


2 Insert the switch actuator in the door switch.
3 Using a thin pin, press the service switch.

- A ' $\$$ ' will be displayed in the upper corner of the screen.

4 Press '* 'twice, to exit service mode.

```
<SERVICE MODE>
*1* DISPLAY
*2 * I/O DISPLAY
*3 * ADJUST
*4* FUNCTION
*5 * OPTION
*6* COUNTER
*7 * ACC
*8* FAX
\\triangleleft) DD + - - OK
```

5 Press ' FUNCTION ' on the Menu screen ( ${ }^{*} 4$ * ‘).Press ‘OK ‘.
6 Press the Page key $\boxtimes \triangleright$ to bring up the Shading screen (12th screen).


7 Place 5 to 10 sheets of paper on the platen.


8 Press ‘AUTO SHADING START ‘ on the LCD , causing it to highlight. Then, press ' OK '.

- 'Shading Auto Correction' will be executed.

9 A beep will sound while the lamp is adjusted, 'LAMP LEVEL' will be displayed. Press ' OK ' when the beep stops.

- If no beep is heard, remove the rear cover and turn VR1, on the DC controller PBA, until you hear the beep. If you still hear no beep while VR1 is turned fully clockwise, press ' OK ' while keeping VR1 at the maximum setting.

| *4* FUNCTION 12 <br> R\&D SHEADING START (OK) | Cancel |
| :---: | :---: |
| Now [LAMP LEVEL |  |
| WB xxxxH WP xxxxH LAMP xxxxH GDA1 xxH GD2 xxH CDA3 xxH CDA4 xxH ADDA5 xxH D-ODD xxH D-EVN xxH |  |
|  |  |
|  |  |
|  |  |
| $\triangleleft \checkmark$ - $\triangle \triangleright$ | K |

10 After a time, ' NOW [END] ' will be displayed, indicating the end of the shading correction.

## 9 AE adjustment

The AE ' auto density adjustment ‘ mode may be either ' priority on speed ‘ or ' priority on image quality '. Each of these modes may be adjusted in service mode. The concepts used for the modes are as follows:

## Priority on speed mode

Use 'ABC_TBL', under 'ADJUST '. In service mode ( ‘ * 3 * ‘).

- A lower value for 'ABC_TBL' will make the image darker. (value $1 \sim 9$ ).
- A higher value for ' ABC_TBL' will make the image lighter. (value $1 \sim 9$, default $=3$ ).

The adjustment will modify the density correction curve.

' Priority on image quality ' mode
1 'AE_SLOP '
For ' priority on image quality ' an AE table is selected, based on a computation of the density histogram which is prepared during a pre-scan. The slice level, distinguishing the data into text (black) and background (white), can be adjusted under ' AE_SLOP'. In service mode ( ' $* 3$ * ', ' ADJUST ').
‘ AE-SLOP ' $:$ A higher setting makes the image darker. (value $1 \sim 19$ ).

## 2 'AE_LIGHT ‘ or ‘ AE_DARK '

The AE table, selected as a result of a pre-scan, may be corrected to suit the preference of the user.
'AE-LIGHT ': A higher setting emphasises the background of the document. A lower setting softens the background of the document. (value: $0 \sim 40$, default $=20$.
' AE_DARK ': A higher setting will increase black, a lower setting will decrease black. (value: $0 \sim 40$, default $=20$ ).


# Ogé 

##  Océ 3121/3122



## TROUBLE SHOOTING

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## RDF Self Diagnosis

FAX related error codes

## Trouble shooting

## 1 Introduction to this chapter

The Océ $3121 / 3122$ has several ways to inform you about malfunction. The most important is the self-diagnosis system which generates an error code if there is something wrong with the basic machine. Besides that, the composite power supply of the machine can indicate malfunction in the power supply area, by a flashing LED on the composite power supply PBA.

Also the RDF and the 12-bin sorter have their own self-diagnosis system which are able to generate error codes and alarm codes. The error codes are displayed on the copier's display, the alarm codes will cause an appropriate message on the display. In service mode, it is possible to read the alarm code number.

In the first part of this chapter, you find the descriptions of the error codes and the description of the LED at the composite power supply.

The second part gives you procedures to solve faults by error code or by fault situations.

The third part is a list of fax related error codes.

## 2 Error codes descriptions

The Océ $3121 / 3122$ has a self diagnostic mechanism that indicates a code on the control panel upon detection of an error.

| Code | Main cause | Description |
| :---: | :---: | :---: |
| E000 | The fixing temperature fails to rise. <br> Thermistor (TH1; poor contact, open circuit) <br> Heater driver (faulty) <br> DC control PBA | - The main thermistor (TH1) detects less than $50^{\circ} \mathrm{C}$ for 200 ms 1 sec after voltage has been applied to the heater. <br> - The main thermistor (TH1) detects less than $90^{\circ} \mathrm{C}$ for 200 ms 2 sec after voltage has been applied to the heater. <br> - The sub thermistor (TH2) detects less than $90^{\circ} \mathrm{C}$ for 200 ms 4 sec after voltage has been applied to the heater. |
| E001 | The fixing temperature rises abnormally. <br> - Thermistor (TH1, TH2; short circuit) <br> - DC control PBA (faulty) | The main thermistor (TH1) detects more than $250^{\circ} \mathrm{C}$ for 200 ms during copying operation. <br> The sub thermistor (TH2) detects more than $260^{\circ} \mathrm{C}$ for 200 ms during copying operation. <br> - The main thermistor (TH1) detects a temperature in excess of a specific temperature by $30^{\circ} \mathrm{C}$ or more for 200 ms during copying operation. <br> - The thermistor (TH1, TH2) detects an increase in temperature of $40^{\circ} \mathrm{C}$ or more during stand-by. <br> - The main thermistor (TH1) detects an increase in temperature of $100^{\circ} \mathrm{C}$ or more in 1 sec . <br> - The main thermistor (TH1) detects in increase in temperature of $100^{\circ} \mathrm{C}$ or more in 1 sec . |


| Code | Main cause | Description |
| :---: | :---: | :---: |
| E002 | The fixing temperature fails to reach a specific value. <br> - Thermistor (TH1, TH2; off contact, poor contact, open circuit) <br> - Fixing heater (open circuit; cracking) <br> - Fixing heater drive circuit (faulty) | - The main thermistor detected less than $105^{\circ} \mathrm{C}$ for 200 ms 1 sec after it has detected $90^{\circ} \mathrm{C}$. <br> - The main thermistor (TH1) detected less than $120^{\circ} \mathrm{C}$ for 200 ms 1 sec after it has detected $105^{\circ} \mathrm{C}$. <br> - The main thermistor detected less than $120^{\circ} \mathrm{C}$ for 200 ms after it has detected $105^{\circ} \mathrm{C}$. <br> - The main thermistor (TH1) detects less than $135^{\circ} \mathrm{C}$ for 200 ms 1 sec after it has detected $120^{\circ} \mathrm{C}$. <br> - The main thermistor (TH1) detects less than $150^{\circ} \mathrm{C}$ for 200 ms 1 sec after it has detected $135^{\circ} \mathrm{C}$. |
| E003 | The fixing temperature drops abnormally. <br> - Thermistor (TH1, TH2; off contact, poor contact, open circuit) <br> - Fixing heater (open circuit, cracking) <br> - Fixing heater drive circuit (faulty) <br> - DC control PBA (faulty) | - The main thermistor (TH1) detects less than $150^{\circ} \mathrm{C}$ for 200 ms after it has detected $150^{\circ} \mathrm{C}$. <br> - The sub thermistor (TH2) detects less than $150^{\circ} \mathrm{C}$ for 200 ms after it has detected $150^{\circ} \mathrm{C}$. |
| E007 | The fixing film has become displaced. <br> - Fixing film (wrong position, tear) <br> - Tension roller (wrong position, wrong operation) <br> - Fixing film motor (faulty) <br> - Fixing film sensor (faulty) | - The output of the fixing film sensor continues to be ' 1 ' or ' 0 ' for 2.1 sec or more. |
| E007-01 | The fixing film has become fully displaced. <br> - Fixing film (recovery mechanism fault) | - The displacement is not corrected after executing film recovery mode which turns on when the main power is tuned off and on in response to 'E007'. |
| E010 | The main motor fails to lock. <br> - Main motor (M1; faulty) <br> - DC control PBA (faulty) | - The value is outside a specific range, and the main motor does not lock for 3 sec . |
| E030 | The total counter fails. <br> - Total counter (CNT1,CNT2; open circuit) <br> DC control PBA (faulty) | - A check is made immediately before the counter turns on and off. (Normal, if the counter drive signal is ' 0 ' when the counter turns on.) |


| Code | Main cause | Description |
| :---: | :---: | :---: |
| E031 | The option counter fails. <br> - Option counter (CNT3; open circuit) <br> - DC control PBA (faulty) | - A check is made immediately before the counter turns on and off. (Normal, if the counter drive signal is ' 0 ' when the counter turns on.) |
| E032 | The copy data controller counter is faulty. <br> - Communication (counter data between Copy Data Controller and copier) <br> DC control PBA (faulty) | - The count data is not detected by the Copy Data Controller within a specific period of time after the copier has generated the copy start signal. |
| E051 | The home position detection of the horizontal registration fails. <br> - Horizontal registration sensor PS14 <br> - Horizontal registration motor M9 <br> - DC control PBA | - The home position is not detected after generation of the horizontal registration drive signal. |
| E064 | The high voltage supply is faulty: charging, transfer and developing <br> - Composite power supply PBA <br> - DC control PBA <br> - Wiring (short circuit, open circuit) | - The difference between the high voltage control signal and the actual high voltage output is more than a specific value. <br> - There is an output error on the primary charging roller, transfer charging roller or the developing roller. |
| E100 | A beam detection error has occurred. <br> - Laser unit <br> - BD detection PBA <br> - Laser driver PBA <br> - Image processor PBA | The BD signal is not generated within 2 sec after the laser has been turned on. <br> The BD signal cycle has a discrepancy |
| E110 | The laser scanner motor fails. <br> - Laser scanner motor M3 <br> - Laser scanner driver PBA <br> - DC control PBA | - A specific speed is not reached, after the laser scanner motor drive signal has been generated. <br> - The speed deviates, after it has reached a specific speed. |
| E190 | RAM error. |  |
| E191 | An error has occurred in the serial communication between the DC control PBA and the composite power supply PBA. | - The communication data is not updated within 8 sec. <br> - Three consecutive errors occur with the check sum of the communication. |


|  | Code | Main cause | Description |
| :---: | :---: | :---: | :---: |
|  | E202 <br> No code indication. <br> Keys on control panel locked. | The scanner home position cannot be detected. <br> - Scanner home sensor PS1 <br> - Scanner motor M2 <br> - DC control PBA | - The scanner does not return to home position after it has started to move. |
|  | E220 | - Scanning lamp (error activation) <br> - Scanning lamp <br> - Composite power supply PBA <br> - DC control PBA | - Activation of the lamp has been detected during stand-by. <br> Deactivation of the lamp has been detected during copying. |
|  | E240 | An error in the communication with the DC control PBA has occurred. <br> - DC control PBA <br> - Image processor PBA | An error has been detected in the communication between the DC control PBA an the image processing PBA. |
|  | E243 | An error has occurred in communication with the control panel. <br> - Control panel CPU <br> - Image processor PBA | An error has been detected in the communication between the CPU on the control panel and the image processor PBA. |
|  | E261 | There is an error in the zero cross signal. <br> - Power supply frequency (fluctuation) <br> - Composite power supply PBA | The intervals of zero cross signals are outside the allowed range. |
|  | E301 | The intensity of the scanning lamp is incorrectly adjusted. <br> - Intensity sensor <br> - Scanning lamp <br> - DC control PBA |  |
|  | $\begin{aligned} & \text { E400 } \\ & \text { (RDF) } \end{aligned}$ | - Fault in data communication with copier | The communication is monitored at all times. This error is identified when the communication with the copier is interrupted for 5 sec or more. |
|  | $\begin{aligned} & \text { E401 } \\ & \text { (RDF) } \end{aligned}$ | - Pick-up motor M1: fails to rotate <br> - Pick-up roller sensor S5 | - A vane is fitted to the shaft of the pick-up motor M1. The rotation is monitored by checking the passage of the vane past the sensor S5. This error is identified if S 5 is not switched on and off twice within 1 sec . |


| Code | Main cause | Description |
| :---: | :---: | :---: |
| E402 <br> (RDF) | Belt motor M3: fails to rotate <br> - Belt motor M3 <br> - Clock sensor S10 for the belt motor | The number of clock pulses for 200 ms is below a specific value. |
| E403 <br> (RDF) | Feeder motor M2: fails to rotate <br> - Feeder motor M2 <br> - Feeder motor clock sensor S9 | The number of feeding motor clock pulses for 200 ms is below a specific value. |
| E411 <br> (RDF) | - Original tray paper sensor S1 <br> - Registration sensor S3 | The sensor output is 2.3 V or more in the absence of paper. |
| E422 <br> (3-bin output unit) | The home position sensor for the tray shift mechanism fails. | -The home position detection signal does not turn on within 5 sec during shift tray home position search. |
| E500 <br> (12-bin output unit) | The CPU (Q7) or the communication IC (Q11) on the tray controller PBA are defective. | An error has occurred in the communication between the multi tray and the copier. |
| E510 <br> (12-bin output unit) | - The bin feeding motor (M2) fails to rotate. <br> - The clock sensor (PI2) of the bin feeding motor has a fault. | The clock sensor PI2 does not transmit pulses within 4 seconds after the motor drive signal (BFMD) has been generated. |
| E515 <br> (12-bin output unit) | The tray feeding motor (M6) fails to rotate. <br> The clock sensor (PI6) of the tray feeding motor has a fault. | The clock sensor PI6 does not transmit pulses within 1 second after the motor drive signal (TFMD) has been generated. |
| E521 <br> (12-bin output unit) | - The tray shift motor (M7) fails to rotate. <br> - The tray position sensor (PI12) has a fault. | The position sensor PI12 does not switch on or off within 2.5 seconds after the tray shift drive signal has been generated. |
| E530 <br> (12-bin output unit) | The drive motor (M4) for the guide bar fails to rotate. | The position sensor PI5 does not switch on or off within 2.5 second or more after the guide bar swing signal has been generated. |
| E531 <br> (12-bin output unit) | - The stapler motor M3 does not rotate. <br> The stapler swing motor M5 does not rotate. | The sensor MS7 does not switch within 1 second after the stapler motor CW (M3) signal was generated, and the sensor MS 7 does not switch within 1 second after the stapler motor CCW signal is subsequently generated. <br> - The stapler position sensor PI4 is not switched off within 1 second after motor M5 was started. |

$\left.\begin{array}{|l|l|l|}\hline \text { Code } & \text { Main cause } & \text { Description } \\ \hline \begin{array}{l}\text { E540 } \\ \text { (12-bin } \\ \text { output } \\ \text { unit) }\end{array} & \begin{array}{l}\text { - The bin shift motor M1 does not ro- } \\ \text { tate. }\end{array} & \begin{array}{l}\text { - The cam home sensor PI1 does not } \\ \text { switch OFF within 1 second after the } \\ \text { motor M1 drive signal has been gen- } \\ \text { erated. }\end{array} \\ \hline \text { E601 } & \begin{array}{l}\text { The communication between the } \\ \text { machine and the SCS1 board has a } \\ \text { fault. }\end{array} & \begin{array}{l}\text { An error exists in the communication } \\ \text { between the SCS1-CPU and the } \\ \text { IP-CPU. }\end{array} \\ \hline \text { E603 } & \text { The SCS1 fuse has blown. } & \text { The SCS1 fuse has blown. } \\ \hline \text { E604 } & \begin{array}{l}\text { The image memory has a fault. } \\ \text { The RAM has a fault. } \\ \text { The expansion memory is not fitted } \\ \text { properly. }\end{array} & \begin{array}{l}\text { A white fault is detected when image } \\ \text { data is written to the image memory. }\end{array} \\ \hline \text { E605 } & \begin{array}{l}\text { The image memory battery has a fault. } \\ \text { The battery has a fault. (The image } \\ \text { memory battery is an accessory to the } \\ \text { FAX board.) }\end{array} & \begin{array}{l}\text { The voltage of the image memory bat- } \\ \text { tery is lower than a specific value (if } \\ \text { after an adequate charging time and the } \\ \text { power was turned on within a charge } \\ \text { life.) }\end{array} \\ \hline \text { E674 } & \begin{array}{l}\text { The fax unit has a fault. } \\ \text { The chip has a fault. } \\ \text { The fax unit has poor connection. }\end{array} & \begin{array}{l}\text { An error is detected when writing to the } \\ \text { chip while receiving a fax message. }\end{array} \\ \hline \text { E675 } & \begin{array}{l}\text { Tolerance in power supply of the } \\ \text { expansion B2 kit }\end{array} & \begin{array}{l}\text { Bad communication between IP-board } \\ \text { and X2e controller }\end{array} \\ \hline \begin{array}{l}\text { E716 } \\ \text { (Cassette } \\ \text { unit) }\end{array} & \begin{array}{l}\text { The communication with the pedestal } \\ \text { has a fault. }\end{array} & \begin{array}{l}\text { The communication is interrupted. }\end{array} \\ \hline \text { E677 } & \begin{array}{l}\text { The communication between the } \\ \text { machine and the printer board has a } \\ \text { fault. }\end{array} & \begin{array}{l}\text { The communication with the printer } \\ \text { board has an error. }\end{array} \\ \hline \text { E715 } & \begin{array}{l}\text { The IPC chip self diagnosis has an } \\ \text { error. An error exists in the IPC chip } \\ \text { self diagnosis mechanism on the } \\ \text { image processor PBA. }\end{array} & \begin{array}{l}\text { The IPC chip self diagnosis mechanism } \\ \text { on the image processor PBA does not } \\ \text { end normally when power is turned on. }\end{array} \\ \text { The IPC communication has a fault. } \\ \text { ■ The cable has poor contact. } \\ \text { - The cable has a fault. } \\ \text { The options print PBA unit has a } \\ \text { fault. }\end{array} \quad \begin{array}{l}\text { The accessory IPC chip has a fault. } \\ \text { chip on the image processor PBA and } \\ \text { the IPC chip (accessory) has a fault. }\end{array}\right\}$

| Code | Main cause | Description |
| :--- | :--- | :--- |
| E717 | The communication with the copy <br> data controller has a fault. | The communication is interrupted. |
| E803 | An error has occurred in the output <br> voltage of the composite power supply <br> PBA. Both ends of the fluorescent <br> lamp are blackened: because of deteri- <br> oration. | Incorrect output voltage (+24VU or <br> +24VR) of the composite power supply <br> PBA. |
| E901 <br> (Cassette <br> unit) | ■ Pedestal motor M20 (faulty) <br> - Pedestal control PBA is faulty | -The rpm failed to reach a specific val- <br> ue within 10 second, after the pedestal <br> motor was turned on. <br> - The rpm deviated from a specific val- <br> ue for 3 sec or more. |

## Action in response to error codes

When the diagnostic system has switched ON, and an error has been logged, the machine can be reset by switching the ON/OFF switch OFF, then ON. E000, E001, E002, E003, E004, and E007-01, and E717 cannot be reset by switching OFF and ON.

Resetting:
1 Go to "*4* FUNCTION" in service mode.
2 Press 'ERROR' on the LCD to highlight; then, press the OK key.

- This will interrupt the mains supply for an instant.

Note:In the case of 'E007', turning off and then on the main power switch will activate film recovery mode ('FILM_COMEBACK' in service mode *4*), thereby resetting the machine after returning the film to its correct position. If the film fails to return to the correct position after executing this recovery mode, 'E007-01' will be indicated. If this happens, replace the fixing assembly or take appropriate measures, return the film to its correct position, and execute 'ERROR' in service mode ( $* 4 *$ ).
Note that 'E007-01' in service mode will be indicated as 'E007', omitting the last two digits under 'ERR' of 'DISPLAY' in service mode ( ${ }^{*} 1^{*}$ ).
After the film has returned to normal position, following the execution of 'FILM COMEBACK', switch OFF, then ON: without touching the other buttons.

Note:In the case of 'E202', the keys on the control panel will be locked without indicating an error code; use 'ERR' under 'DISPLAY' in service mode (*I*) if this is the case.

Operation in Response to an Error E5XX or E713 (12-bin output unit)
1 The copier's message display indicates "TURN ON POWER".
2 When the copier's power has been turned off and then on, the copier will reset the error if the results of self diagnosis it has run are good. (it will indicate an error code if any error is detected).

## Copier operation with an Error Code On

1 The copier indicates 'E5XX' or 'E713'.
2 The copier allows making copies when the multi-tray is detached from it*.
3 A message will be displayed if a sorter application is selected.

* Turn off the joint sensor (MS3; feeding the multi-tray from the copier); you need not disconnect the communication connector to the copier.


## 3 Detecting errors on the composite power supply PBA

The composite power supply PBA has a self diagnostic function for errors in the output of the PBA and its communication with the DC controller PBA.

The errors are indicated by the flashing frequency of LED100 on the DC controller PBA (See the table below). At the same time, the control panel displays an error code.

Deterioration of the scanning lamp is also checked by this detection mechanism. (In this case you need to replace the lamp to clear the error)


## Status indications by flashing LED

| Pattern | Message | Description |
| :--- | :--- | :--- |
| 0.5 seconds ON, 0.5 seconds <br> OFF | Normal | The composite power supply PBA <br> is functioning in a normal manner. |
| 2 seconds ON, 2 seconds <br> OFF | Excess cur- <br> rent | An excess current has been <br> detected. Or, an error in the load <br> relation of +24VR or +24VU out- <br> puts. |
| 3 seconds ON, 3 seconds <br> OFF | Low-voltage <br> control error <br> in stand-by | The difference between the set- <br> ting for +24VR output and the <br> control value in stand-by is larger <br> than specified. Upon detection, <br> error data is sent to the DC con- <br> troller PBA. "E803"will be indi- <br> cated on the control panel. |
| 5 seconds ON, 5 seconds <br> OFF | Error in the <br> communica- <br> tion with the <br> DC controller <br> PBA | A communication error: DC con- <br> trol PBA to composite power sup- <br> ply PBA. The communication <br> data was not renewed within 8 <br> seconds. LED100 may fail to <br> flash. E191 is logged. |


| Pattern | Message | Description |
| :--- | :--- | :--- |
| 6 seconds ON, 6 seconds <br> OFF | Low voltage: <br> control error <br> during copy- <br> ing * | Unacceptable difference between <br> the +24VR output and the actual <br> control value. <br> Error data is transmitted to the <br> DC control PBA. <br> E803 is logged. |
| 8 seconds ON, 8 seconds <br> OFF | +5.1V out- <br> put: control <br> error | Output is incorrect. All output <br> from the composite power supply <br> PBA will stop. The display will <br> also be OFF. |
| 10 seconds ON, 10 seconds <br> OFF | Check sum <br> error on the <br> DC controller <br> PBA | Two consecutive check sum errors <br> have been detected by the CPU on <br> the DC control PBA. |

* Can also be due to a faulty fluorescent lamp. Check that the glass at each end of the tube is not black.


## 4 Self diagnosis of the RDF and the 12-bin sorter

The RDF control PBA and the sorter control PBA have a self diagnosis mechanism which generates an error/alarm code. You may check the code in the copier's service mode (*1* DISPLAY 03). For a description of these codes, see the SDS description chapter, *1* DISPLAY 03.

## 5 Detection of jams

Seven paper sensors (figure) are used to check whether copy paper is moving properly.

The microprocessor on the DC controller PBA runs checks the presence/absence of paper at specific sensors at specific times. When it detects a jam, it will turn OFF the main motor and indicate a jam message on the control panel.


|  | Sensor | Signal | Connection |
| :--- | :--- | :--- | :--- |
| PS4 | Sensor for the speciality tray | MFPD | J113-A11 |
| PS5 | Sensor for the pre-registration | PDP 1 | J113-A5 |
| PS7 | Fuser sensor PS7 | PDP 3 | J109-6 |
| PS8 | Sensor for the vertical transport | PDP 4 | J113-A2 |
| PS11 | Sensor for the re-pick entry | PDP 5 | J103-2 |
| PS12 | Sensor for the re-feed unit | PDP 6 | J105-B2 |
| PS13 | Sensor for the output tray | PDP 7 | J105-A2 |

## Types

The microprocessor identifies jams as follows:

- Delay

The paper did not reach the appropriate sensor within the specified time: i.e. the sensor is not ON .

- Stationary

The paper did not leave the appropriate sensor within the specified time: i.e. the sensor does not switch OFF.

- Persistent

The paper remains over a sensor, with power ON. i.e. the sensor detects paper.

Note:A jam will be signalled in any of the following occur, during copying:

- the front door is opened,
- the right door is opened,
- the output door is opened,
- or the cassette is withdrawn.


## Record of jams

The machine retains a history of the jams which have occurred. The history can be checked in service mode.

In memory are:

- The remaining number of copies, and
- the relevant copying mode.

This memory will be used for job recovery, after the jam has been removed.
Note:If the message "Return Original and Press Start" appears on the control panel after removing the jam, put the original back into the feeder as they were set initially.

## Error code solving / machine fault solving

1 E000 The fixing temperature fails to rise.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| The thermistor <br> relay connector J50 <br> is disconnected. | 1 | Clear the error using <br> 'ERROR' in service <br> mode (*4*) Is the con- <br> nection of the connector <br> J50 (4-wire harness <br> under the counter mount) <br> good? | No | Reconnect it. |
| Thermistor: open <br> circuit. | 2 | Let the fixing assembly <br> to cool; then, disconnect <br> J50, and measure the <br> resistance of the thermis- <br> tor. Is the reading as fol- <br> lows? J501/-2 (yellow <br> line) about 1388 kohm <br> J503/-4 (white line) <br> about 3636 kohm | No | Replace the fuser unit. |
| Heater: open cir- <br> cuit. | 3 | Disconnect the connec- <br> tor J4 (near the door <br> switch assembly), and <br> check electrical continu- <br> ity. Is there electrical <br> continuity? | No | Replace the fuser unit. |

2 E001 The fixing temperature is abnormally high.

| Cause | Step | Checks | Yes/No | Action |
| :---: | :---: | :---: | :---: | :---: |
| Thermistor: short circuit. | 1 | Clear the error using 'ERROR' in service mode ( ${ }^{*} 4 *$ ). Let the fixing assembly to cool; then, disconnect J50, and measure the resistance of the thermistor. Is the reading as follows? J501/-2(yellow line) about 0kohm J503/-4 (white line) about 0 kohm | Yes | Replace the fixing unit. |
| Fixing heater driver | 2 | Replace the fixing heater driver. Is the problem corrected? | Yes | End. |
| DC control PBA |  |  | Yes | Replace the DC control PBA. |

3 E002/E003 The fixing temperature is abnormally high.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Clear the error using 'ERROR' in serv- <br> ice mode $(* 4 *)$. Is any of the following <br> correct after the machine has booted? <br> The fixing heater fails to switch ON. <br> 'E000' is indicated. | Yes | See the appropri- <br> ate section. |
| Thermistor: <br> short circuit. | 2 | Check the cables between the thermis- <br> tor and connection J108, on the DC <br> control PBA. | No | Repair the cable <br> connections. |
| Fixing heater <br> driver | 3 | Replace the DC control PBA. Is the <br> problem corrected? | Yes | End. |
| DC control <br> PBA |  | No | Replace the fix- <br> ing heater driver. |  |

4 E007 The fixing film has become displaced.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Film (dis- | 1 | Switch OFF, then ON. Is the problem corrected? <br> placement) | Switching OFF/ON automatically starts the film <br> recovery mode. If the film fails to return to the cor- <br> rect position, <br> 'E007-01' will be indicated, and no recovery can <br> be made by switching the machine OFF and ON. | Yes |

5 E007-01 The fixing film does not realign.

| Cause | Step | Checks | Yes/No | Action |
| :---: | :---: | :---: | :---: | :---: |
| Front cover (the switch actuator) | 1 | Switch OFF. Is the switch actuator damaged? | Yes | Replace the front cover. |
| Roller | 2 | Have any of the rollers slipped off? The lower roller, the tension roller or the cleaning roller. | Yes | Replace the fuser unit. |
| Fixing film | 3 | Is the film cut, or bent, or torn? | Yes | Replace the fuser unit. |
|  | 4 | Have more than 200,000 copies been made with the fixing unit? | Yes | Replace the fuser unit. |
| Releasing lever | 5 | Is the releasing lever faulty? | Yes | Replace the fuser unit. |
| Detect lever | 6 | Is the tension spring of the detect lever in good condition? Also, does it move smoothly? | No | Correct it. |
| Film sensor PS2 | 7 | Is the sensor PS2 in good condition? | No | Check the wiring between: the DC control PBA, via the connector J47, to the sensor. If undamaged, replace the sensor. |
| M5 Fixing film motor | 8 | Turn on the main power, and reset the error using 'ERROR' in service mode (*4*). When the main power turns off automatically thereafter, turn it on once again, and execute 'FILM COMEBACK' in service mode $\left(* 4^{*}\right)$. Is the operation of the fixing film motor (M5) normal? | No | Replace the motor (M5). |
|  |  |  | Yes | Replace the fuser unit. |

## 6 E010 Main motor fails to lock

|  | Cause | Step | Checks | Yes/No | Action |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 1 | Does the main motor rotate until 'E010' is indicated? | No | Go to step 4. |
|  | Main motor (including motor driver PBA) | 2 | Is MLCK 0 V (main motor specific speed signal), while the main motor is running? | No | Replace the main motor. |
|  | DC power supply | 3 | Is the voltage between the following connectors on the main motor driver normal? J150-1: 24 V $\mathrm{J} 1502=0 \mathrm{~V}$. | No | Check the wiring from J204-3 (24 V)/J204-4 (0 V ) on the composite power supply PBA to the main motor; if normal, see "DC power is absent." |
| $\stackrel{>}{m}$ | Main motor | 4 | Replace the main motor. | Yes | End. |
| $\begin{aligned} & \stackrel{0}{6} \\ & \frac{0}{\mathbf{0}} \\ & \hline 0 \end{aligned}$ | DC control PBA |  | Is | No | Replace the DC control PBA |

## 7 E030 The total counter fails.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Check the operation of <br> the counters. <br> Counter 1 (right): total <br> copy counter <br> Counter 2 (centre): <br> printer counter | No | See "The counter fails <br> to operate." |
|  | DC control PBA | Replace the DC control <br> PBA |  |  |

8 E031 The fax counter fails.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Check the operation of <br> the fax counter. <br> Counter 3 (left): fax <br> counter | No | "The counter fails to <br> operate." |
|  |  | Yes | Replace the DC control <br> PBA PBA |  |

9 E032 The copy data controller is faulty.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Connector <br> (poor contact) | 1 | Check the connection of the commu- <br> nication cable, between the copy data <br> controller and the copier. | No | Connect the <br> connector cor- <br> rectly. |
| Communica- <br> tion cable <br> (open circuit) | 2 | Is there an open circuit in the connec- <br> tion between the copy data controller <br> and the copier. | Yes | Replace the <br> communication <br> cable. |
| Copy Data <br> Controller | 3 | Replace the copy data controller. Is <br> the problem corrected.? | Yes | End |
| DC control <br> PBA |  | No | Replace the DC <br> control PBA |  |

10 E051 The home detection of the horizontal registration has failed.

| Cause | Step | Checks | Yes/N $0$ | Action |
| :---: | :---: | :---: | :---: | :---: |
|  | 1 | Is the registration sensor PS14 functioning normally? <br> Procedure: <br> Open the right door, and insert copy paper into the pick-up feeding assembly through the lower feeding assembly. While paying attention to 'DC PC0' in service mode ( ${ }^{*} 2^{*}$ ), move the inserted paper toward the rear. Does the value under ' $D C$ PC0' change from ' 1 ' to ' 0 '? | Yes | Go to step 3. |
| Registration sensor PS14: faulty. | 2 | Check the cables between the DC control PBA and the registration sensor: connection J114. | Yes | Replace the sensor. |
| Horizontal registration motor connector (poor contact) | 3 | Check the cables between the DC control PBA and the registration motor: connection J115. | No | Connect the connector correctly. |
| Motor for the side registration | 5 | Replace the horizontal registration motor. Is the problem corrected? | Yes | End. |
| $\begin{aligned} & \hline \text { DC control } \\ & \text { PBA } \end{aligned}$ |  |  | No | Replace the DC control PBA |

## 11 E064 The high tension supply is faulty.

|  | Cause | Step | Checks | Yes/No | Action |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Trapped cables | 1 | Turn OFF/ON the power switch, and set the copy count to ' 1 '. Is 'E064' indicated after copying? | Yes | Check the harness of the DC controller PBA and the composite power supply PBA. |
|  | composite power supply PBA | 2 | Set the count to ' 1 ' once again, and make a copy. Is 'E064' indicated after copying? | Yes | Perform steps 3 to 6. Then, replace the composite power supply PBA. |
|  | Transfer charging assembly/transfer charging roller | 3 | Check the connections of the transfer unit and the transfer roller. | Yes | Replace the transfer unit or the transfer roller. |
|  | Primary charging roller | 4 | Remove the OPC, and check the charging roller. Check the connection of the charging roller. | Yes | Replace the OPC unit. |
|  | Developing unit | 5 | Remove the developing assembly, and check the developing cylinder and the contact. Is the developing cylinder or the contact faulty? | Yes | Replace the developing cylinder or the developing assembly. |
|  | High tension cable | 6 | Are there any scratches or tears in the high tension cables? Inspect the cables for the charging, the transfer and the developing unit. | Yes | Replace the high tension cable. |

## 12 E100 A beam detection error has occurred.

| Cause | Step | Checks | Yes/No | Action |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \hline \text { J602 } \\ & \text { J603 } \end{aligned}$ | 1 | Are the connectors J602 and J603 of the laser driver connected? | No | Reconnect |
| J518 |  |  | Yes | Check the connector J518: on the image processor PBA. If correct, go to 2. |
| J5041 | 2 | Is J5041 connected to the BD PBA? | No | Reconnect. |
| J504 |  |  | Yes | Check the connector J504: on the image processor PBA. If correct, go to 3 . |
| BD PBA (soiled face) | 2 | Clean the face of the BD PBA. Is the problem solved? | Yes | End. |
| BD PBA, laser unit, image processor PBA |  |  | Yes | Try replacing the following items: <br> - BD PBA <br> - Laser unit <br> - Image processor PBA |

## 13 E110 Scanner motor fails

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- | :--- |
| J153 | 1 | Inspect the connection of <br> J153, to the laser driver PBA. | No | Connect the connector. |
|  | 2 | Perform key operation during <br> stand-by. Is the sound of the <br> rotation of the laser scanner <br> motor heard? | Yes | Go to step 4. |

14 E190 RAM error.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Switch OFF, then ON. Is the <br> problem corrected? | Yes | End |
| Image proc- <br> essor PBA | 2 | Execute 'IP-CHK' in service <br> mode $\left(* 4^{*}\right)$. Is 'OK' indi- <br> cated after execution? | No | Replace the image proc- <br> essor PBA |
| DC control <br> PBA |  | Yes | End if the problem is <br> corrected after turning <br> OFF/ON the main <br> power supply. If 'E190' |  |
| is indicated, replace the |  |  |  |  |
| DC controller PBA. |  |  |  |  |

## 15 E191 Error in serial communication between DC controller

 PBA and composite power supply PBA| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Switch OFF, then ON. Is the <br> problem corrected? | Yes | End |
| Connector <br> (poor con- <br> tact) | 2 | Is the connection between the <br> connector J102 on the DC <br> controller PBA and the con- <br> nector J209 on the composite <br> power supply PBA normal? | No | Res |
| composite <br> power sup- <br> ply PBA and <br> the DC con- <br> trol PBA. |  | Try replacing the follow- <br> ing items: <br> ■C control PBA <br> ■ composite power sup- <br> ply PBA |  |  |

16 E202 Scanner home position is not detected.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Is the scanner at home posi- <br> tion when 'E202' is indi- <br> cated? | Yes | See "The scanner fails <br> to move forward/in <br> reverse." |
| Scanner <br> home sensor <br> PS1 | 2 | Inspect the Scanner home <br> sensor PS1. | No | Check the wiring from <br> the DC controller PBA <br> to PS1; if normal, <br> replace PS1. |
| Scanner <br> motor M2 |  | Replace the scanner motor. Is <br> the problem solved? | Yes | End. |
| DC control <br> PBA |  |  | Replace the DC control <br> PBA |  |

17 E220 The scanning lamp operates incorrectly.

|  | Cause | Step | Checks | Yes/No | Action |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 1 | Does the scanning lamp switch ON? | No | See "The scanning lamp fails to turn ON." |
|  | Scanning lamp (low intensity) | 1 | Are both ends of the scanning lamp black? | Yes | Replace the scanning lamp. <br> - The scanner may fail to move forward, due to low intensity. |
|  | DC control PBA | 2 | Replace the DC control PBA. Is the problem corrected? | Yes | Replace the DC control PBA |
|  | composite power supply PBA |  |  | No | Check the wiring of the DC controller PBA and the composite power supply PBA; if normal, replace the composite power supply PBA. |

18 E240 An error has occurred in the communication between the DC control PBA and the image processor PBA.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Switch OFF, then ON. Is the <br> problem corrected? | No | End |
| Connector <br> (poor con- <br> tact) | 2 | Is the connection of the con- <br> nector J111 on the DC con- <br> troller PBA and the connector <br> J509 on the image processor <br> PBA good? | Yes | Connect the connector <br> properly. |
| DC control <br> PBA | 3 | Replace the DC control PBA. <br> Is the problem corrected? | Yes | End |
| Image proc- <br> essor PBA |  | No | Replace the image proc- <br> essor PBA |  |

19 E243 Error in communication between control panel and image processor PBA

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Switch OFF, then ON. Is the <br> problem solved? | Yes | End |
| Connector <br> (poor con- <br> tact) | 2 | Is the connection of the con- <br> nector J517 on the image <br> processor PBA and the con- <br> nector J905 on the control <br> panel good? | No | Connect the connector <br> properly. |
| The operating <br> panel | 3 | Replace the control panel. Is <br> the problem corrected? | Yes | End |
| Image proc- <br> essor PBA |  | No | Replace the image proc- <br> essor PBA |  |

20 E261 zero cross error

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Switch OFF, then ON. Is the <br> problem solved? | Yes | End |
| Connector <br> (poor con- <br> tact $)$ | 2 | Is the connection of the con- <br> nector J102 on the DC con-- <br> troller PBA and the connector <br> J209 on the composite power <br> supply PBA good? | No | Connect the connector <br> properly. |
| DC control <br> PBA | 3 | Replace the DC control PBA. <br> Is the problem corrected? | Yes | End |
| Composite <br> Power sup- <br> ply PBA |  | No | Replace the composite <br> Power supply PBA |  |

21 E310 The intensity of the scanning lamp is incorrectly adjusted.

|  | Cause | Step | Checks | Yes/No | Action |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 1 | Press the copy button. Does the scanning lamp switch ON? | No | See "The scanning lamp fails to turn ON." |
|  | Connector (poor contact) | 2 | Check the cables between the DC control PBA and the lamp intensity sensor. Connection J112. | No | Correct it. |
|  | Intensity sensor is dirty | 3 | Clean the face of the intensity sensor. Is the problem solved? | Yes | End |
| $\stackrel{i}{m}$ | Intensity sensor | 4 | Replace the intensity sensor. Is the problem solved? | Yes | End |
| $\begin{aligned} & 0 \\ & \stackrel{0}{0} \\ & \stackrel{\circ}{0} \end{aligned}$ | DC control PBA |  |  | No | Replace the DC control PBA |

22 E400/E712

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Turn off and on the <br> power switch. Is the <br> problem corrected? | Yes | End. (Check the wiring <br> between the copier's DC <br> controller PBA and the <br> RDF controller PBA.) |
| Wiring | 2 | Set the meter to the <br> 200VDC range, and con- <br> nect the + probe to J2-6 <br> and the - probe to J2-4 <br> on the RDF controller. Is <br> the voltage about 24 V? | No | Check the wiring for the <br> supply of power from the <br> copier. |
| RDF controller PBA | 3 | Replace the RDF con- <br> troller PBA. Is the prob- <br> lem corrected? | Yes | End. |
|  |  | No | Replace the copier's DC <br> controller. |  |

23 E401

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
| Pick-up roller <br> sensor (S5) | 1 | Set the meter to the 20VDC <br> range, and connect the + probe to <br> J5-2 and the - probe to J5-3 on <br> the RDF controller PBA. Turn the <br> flag (light-blocking plate) of the <br> pick-up roller shaft by hand; is <br> the voltage about 5 V when the <br> flag is at the sensor and about <br> 0.15 V otherwise? | No | Check the wiring from <br> the pick-up roller sensor <br> (S5) to the RDF control- <br> ler PBA; if normal, <br> replace the pick-up roller <br> sensor (S5). |
| Pick-up motor <br> (M1) | 2 | Set the meter to the 200VDC <br> range, and connect the + probe to <br> J12-1 and - probe to J12-2 on the <br> RDF controller PBA. Does the <br> meter reading change to about 22 <br> V when the Copy Start key is <br> pressed? | Yes | Check the wiring from <br> the pick-up motor (M1) <br> to the RDF controller; if <br> normal, replace the <br> pick-up motor (M1). |
|  |  | No | Replace the RDF control- <br> ler PBA. |  |

24 E402

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
| Belt motor clock <br> sensor (S10) | 1 | Set the meter to the 20VDC <br> range, and connect the + probe to <br> J9-18 and the - probe to J9-19 on <br> the RDF controller PBA. Does <br> the reading alternate between 5 V <br> and 0 V when the clock disk is <br> turned slowly by hand? | No | Check the wiring from <br> the belt motor clock sen- <br> sor (S10) to the RDF <br> controller PBA; if nor- <br> mal, replace the belt <br> motor clock sensor (S10). |
| Belt motor (M3) | 2 | Set the meter to the 200VDC <br> range, and connect the + probe to <br> J7-1 and the - probe to J7-2 on <br> the RDF controller PBA. Does <br> the reading of the meter change <br> to 23 V when the Copy Start key <br> is pressed? | Yes | Check the wiring from <br> the belt motor (M3) to <br> the RDF controller PBA; <br> if normal, replace the belt <br> motor (M3). |
|  | No | Replace the RDF control- <br> ler PBA. |  |  |

25 E403

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
| Feeding motor <br> clock sensor <br> (S9) | 1 | Set the meter to the 20VDC <br> range, and connect the + probe <br> to J9-15 and the - probe to J9-16 <br> on the RDF controller PBA. <br> Does the reading alternate <br> between 5 V and 0 V when the <br> clock disk is turned slowly by <br> hand? | No | Check the wiring from <br> the feeding motor clock <br> sensor (S9) to the RDF <br> controller PBA; if nor- <br> mal, replace the motor <br> clock sensor (S9). |
| Feeding motor <br> (M2) | 2 | Set the meter to the 200VDC <br> range, and connect the + probe <br> to J11-1 and the - probe to J11-2 <br> on the RDF controller PBA. <br> Does the reading of the meter <br> change to 23 V when the Copy <br> Start key is pressed? | Yes | Check the wiring from <br> the feeding motor (M2) <br> to the RDF controller <br> PBA; if normal, replace <br> the feeding motor (M2). |
|  |  | No | Replace the RDF control- <br> ler PBA. |  |

## 26 E411

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
| Original tray <br> paper sensor (S1), <br> Registration sen- <br> sor (S3) | 1 | Connect the probes of the meter <br> to the connectors on the RDF <br> controller PC shown below. Is <br> the reading of the meter 2.3 Vor <br> lower when nothing blocks the <br> sensor? <br> Original tray sensor S1: <br> (+) J5-7, (-) J5-8 <br> Registration sensor S3: <br> (+) J9-20, (-) J9-21 | No | Replace the RDF control- <br> ler PBA. |
| S1, S3 | 2 | Is the light-receiving face of <br> each sensor soiled with paper <br> lint? | Yes | Clean the light-receiving <br> face of the sensor with a <br> cotton swab, and go to <br> step 3. |
| LED1, LED2 (for <br> sensor) | 3 | Connect the probes of the meter <br> to the connectors of the RDF <br> controller PBA shown below. Is <br> the reading of the meter about <br> 0.6 to 1.1 V? <br> LED1: (+) J9-1, (-) J9-2 <br> LED2: (+) J9-3, (-) J9-4 | No | Check the wiring from <br> the LED to the RDF con- <br> troller PBA; if normal, <br> replace the LED. |


| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
| Output level (sen- <br> sor) | 4 | After steps 2 and 3, check the <br> output according to the table in <br> step 1. Is the reading of the <br> meter 1.2 V or lower? | No | Mount the sensor cor- <br> rectly. |
| Sensor | 5 | Perform step 4. Is the problem <br> corrected? | Yes | End. |
|  |  | No | Replace the sensor. <br> (After replacement, be <br> sure to adjust each sen- <br> sor.) |  |

## 27 E500/E713

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Communication <br> cable: to the copier | 1 | Check the connection of <br> the communication cable, <br> between the copy data <br> controller and the copier. | No | Connect the cable cor- <br> rectly. |
| Multi tray commu- <br> nication mode | 1 | Is the mode set correctly? <br> Use the DIP switch, on <br> the tray control PBA, to <br> set the mode. | No | Reset the mode set. |
| Circuit breaker CB1 | 2 | ON |  |  |
| Press the circuit breaker <br> CB1, on the tray control <br> PBA. Is the problem cor- <br> rected? | Yes | End. |  |  |
| Resistor R12, on <br> the tray control <br> PBA | 3 | Check the continuity over <br> the resistor R12, on the <br> tray control PBA. <br> Approximately 2.2 Ohm? | No | Replace the tray control <br> PBA. |
| 24V power supply | 4 | Set the meter to the DC <br> range. Connect the + to <br> J1-2 and the - to J1-1 on <br> the tray control PBA. <br> Does the voltage change <br> to approximately 24 V? | No | Check the copier's 24V <br> power supply. |


| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Tray control PBA | 5 | Replace the tray control <br> PBA. Is the problem cor- | Yes | End. |
| DC controller PBA <br> rected? <br> (copier's) | No | Replace the copier's DC <br> controller PBA. |  |  |

28 E510

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | 1 | Switch on joint sensor. | Yes | Go to step 3. |
| Bin drive motor <br> M2 | 2 | Set the DIP switch SW3, on the <br> tray control PBA, as follows: | No | Check the cables <br> to motor M2. If <br> undamaged, <br> replace the motor <br> M2. |


| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Switch on the joint sensor. Set the <br> DIP switch SW3, on the tray con- <br> trol PBA, as follows: | Yes | Go to step 3. |
| Tray drive <br> motor M6 | 2 | ON <br> Does the motor M2 rotate when <br> the manual staple button is <br> pressed? To stop, press the button <br> again. | Disconnect J10 from the tray con- <br> trol PBA. Check the resistance <br> between J10-1 and J10-2: cable <br> side. Correct is approximately 100 <br> Ohm. | No |


| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | 1 | Switch on the joint sensor. Set the <br> DIP switch SW3, on the tray control <br> PBA, as follows: | No | Replace the tray motor <br> M7. |

## 31 E530

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
| Obstruction | 1 | Is something obstructing the guide <br> bar? | Yes | Remove the obstruc- <br> tion. |
| Connector <br> (poor contact) | 2 | Check the connection of J4 to the <br> tray control PBA. | No | Improve the connec- <br> tion. |
| Guide bar: <br> home position <br> sensor PI5 | 3 | Set the meter to the DC range. Con- <br> nect the + to J4-5 and the - to J4-7 <br> on the tray control PBA. Is the volt- <br> age approximately 5 V? | Yes | Check the wiring to the <br> home position sensor <br> PI5. If undamaged, <br> replace the sensor. |
| Motor M4 for <br> the swing <br> guide | 4 | Replace the motor M4. Is the prob- <br> lem solved? | Yes | End. |
| Tray control <br> PBA |  | No | Replace the tray con- <br> trol PBA. |  |

32 E531

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
| Connector (poor <br> contact) | 1 | Check the connection of J7 to <br> the tray control PBA. | Yes | Improve the connection. |
| Motor M5 for the <br> staple swing | 2 | Connect the + to J7-1 and the - <br> to J7-2 on the tray control <br> PBA. Does the voltage change <br> to approximately 24 V, when <br> the stapler swings? | Yes | Replace motor M5. |
| Stapler motor M3 | 3 | Disconnect J7 from the tray <br> controller PBA. Is the resist- <br> ance between J7-10 and J7-11 <br> on the harness side about 20 <br> ohm? | No | Replace motor M3. |
|  | 4 | Connect the + to J7-11 and the <br> -to J7-10 on the tray control <br> PBA. Does the voltage change <br> to approximately 24 V? | Yes | Replace motor M3. |
| Stapler: detection <br> of position PI4 | 5 | Set the meter to the DC range. <br> Connect the + to J7-3 and the - <br> to J7-4 on the tray control <br> PBA. Is the voltage approxi- <br> mately 5 V? | Yes | Check the wiring to the <br> stapler position sensor <br> PI4. If undamaged, <br> replace the sensor. |
| Stapler home sen- <br> sor MS7 | 6 | Set the meter to the DC range. <br> Connect the + to J7-8 and the - <br> to J7-7 on the tray control <br> PBA. Is the voltage approxi- <br> mately 5 V? | Yes | Check the wiring to the <br> home position sensor <br> MS7. If undamaged, <br> replace the sensor. |

33 E540

|  | Cause | Step | Checks | Y/N | Action |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 1 | Does the bin unit move up or down when SW2 or SW3 is pressed? (On the tray control PBA). | Yes | Go to step 4. |
|  | Drive belt for the lead cam | 2 | Is the drive belt correctly fitted? | No | Fit the belt correctly. |
|  | The bin shift motor M1 | 3 | Disconnect J5 of the tray controller PBA. Is the resistance between J5-3 and J5-4 on the harness side about 30 ohm? | No | Check the wiring to the bin motor M1. If undamaged, replace the motor M1. |
| m | Bin: home sensor MS1 | 4 | Disconnect J8 of the tray controller PBA. Is the resistance between J16-3 and J16-4 $\times$ ohm when MS1 is pressed and 0 ohm when released? | No | Replace the home sensor MS1 |
|  | Lead cam: home position sensor PI1 | 5 | Connect to the tray controller PBA: + to J8-6 and - to J8-5. Does the meter reading alter- | Yes | Replace the home position sensor PI1 |
| $\begin{aligned} & \stackrel{\circ}{\dot{\circ}} \\ & \text { O} \end{aligned}$ | Tray control PBA |  | the lead cam is moving? | No | Replace the tray control PBA. |

34 E541

| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Switch OFF, then ON. Is the tray <br> now in the forward position? | Yes | Go to step 4. |
| DC control <br> PBA | 2 | Connect a meter to J104-7 + and to <br> J104-3 - on the DC control PBA. <br> The correct reading is 5V, when the <br> vane is blocking the sensor, and 0 <br> V when the vane is out of the sen- <br> sor. | No | Disconnect and recon- <br> nect the connector. If the <br> reading is normal, replace <br> the DC control PBA. |
| Shift motor | 3 | Connect a meter to J104-3 + and to <br> J104-8 - on the DC control PBA. <br> There should be continuity. (70 to <br> 80 ohms). | No | Check the wiring; if it is <br> normal, replace the shift <br> motor. |


| Cause | Step | Checks | Y/N | Action |
| :--- | :--- | :--- | :--- | :--- |
| DC control <br> PBA | 4 | Connect a meter to J104-2 + and to <br> J104-3 - on the DC control PBA. <br> The correct reading is 5V, when the <br> machine is switched ON. | No | Check the wiring and the <br> mains supply. If it is nor- <br> mal, replace the DC con- <br> trol PBA. |
| Sensor for <br> the tray posi- <br> tion PS16 | 5 | Connect a meter to J104-8 + and to | No | Replace the sensor for the <br> tray position |
| The correct reading is 24V: imme- |  |  |  |  |
| diately after switching the machine |  |  |  |  |
| ON. |  |  |  |  |$\quad$|  |
| :--- |

## 35 SCSI interface E601 (The communication between the SCSI board and the machine has a fault.)

| Cause | Step | Checks | Yes/No | Action |
| :---: | :---: | :---: | :---: | :---: |
|  | 1 | Turn off and then on the main power. | YES | End. |
| PBA | 2 | Is the SCSI board firmly connected to the system motherboard? | NO | Correct the connection. |
| SCSI board |  | Replace the SCSI board. Is the problem corrected? | YES | End |
| System motherboard |  |  |  | Replace the system motherboard image processor PBA. |

## 36 SCSI interface E603 (The SCSI fuse has an open circuit.)

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Turn off and then on the main <br> power. Is the problem cor- <br> rected? | YES | End. |
| Fuse | 2 | Is there electrical continuity in <br> the fuse on the SCSI board? | NO | Replace the fuse. |
| Is there conti- <br> nuity in the <br> fuse on the <br> SCSI board? |  | YES | Replace the SCSI board. |  |

## 37 Fax Unit E674 (The fax unit has a fault.)

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Connector | 1 | Is the connection of the follow- <br> ing normal? <br> - between fax PBA and system <br> motherboard | YES | Correct the connection. <br> At this time, check the <br> pins for deformation. |
| Fax PBA |  | between system motherboard <br> and image processor PBA <br> (between fax unit and ma- <br> chine) | NO | Replace the fax PBA. |

## 38 X2e Controller E675

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Power supply from B2 kit <br> See 'Modification bulletin <br> survey' on page 6 | 1 |  |  | Replace the power supply |

39 Communication Errors E677 (The communication between the printer board and the machine has a fault.)

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| PBA | 1 | Check the connection between <br> the printer board and the PDL <br> I/F board and the system moth- <br> erboard. Is any of the pins bent <br> or otherwise not normal? | YES | Correct the connection. |
| Printer board | 2 | Replace the printer board. Is <br> the problem corrected? | YES | End. |
| PDL I/F <br> board, Sys- <br> tem mother- <br> board, Image <br> processor <br> PBA |  | NO | Replace the PDL I/F <br> board, system mother- <br> board, and image proces- <br> sor PBA |  |

40 Communication Errors E710 (The IPC communication chip on the image processor PBA has a fault.)

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Turn off and then on the main <br> power supply. Is the problem <br> corrected? | YES | End. |
|  |  | NO | Check that the image <br> processor PBA is free of <br> dust or foreign matter; <br> then, replace the image <br> sor PBA processor PBA |  |

## 41 E711, E712, E713, E716 (IPC communication error)

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Switch OFF, then ON. Is the <br> problem solved? | Yes | End |
|  |  | No | Replace the DC control <br> PBA |  |
| DC control <br> PBA |  |  |  |  |

42 E717 Error in the communication with the copy data controller.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Clear 'E717' by executing <br> 'ERROR' in service mode <br> $\left(*{ }^{*}\right) ;$ thereafter, turn <br> OFF/ON the main power sup- <br> ply. Is the problem corrected? | Yes | End |
| Copy Data <br> Controller | 2 | Replace the Copy Data Con- <br> troller. Is the problem cor- <br> rected? | Yes | End |
| DC control <br> PBA |  | No | Replace the DC control <br> PBA |  |

43 E803 24 V output error from the composite Power supply PBA.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | 1 | Turn OFF/ON the main <br> power switch. Is the problem <br> corrected? | Yes | End |
| Scanning <br> lamp | 2 | Does the scanning lamp <br> remain OFF?. Or does the <br> scanning lamp remain dim, <br> when the copy button is <br> pressed? | Yes | ■ If the lamp does not <br> turn ON, see "The scan- <br> ning lamp fails to turn <br> ON." |
| If the lamp switches |  |  |  |  |
| ON, check the ends of |  |  |  |  |
| the lamp. If the ends are |  |  |  |  |
| black, replace the lamp. |  |  |  |  |$|$

44 There is no AC power.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Error code | 1 | Is an error code displayed, <br> when the main ON/OFF <br> switch is switched ON? | Yes | See the description for <br> the relevant error code. |
| Mains sup- <br> ply is discon- <br> nected. | 2 | Is the copier connected to the <br> mains supply? | No | Connect the mains sup- <br> ply cable. |
| Mains power <br> supply | 3 | Is the rated supply available? | No | The problem is not of <br> the copier. Advise the <br> user. |
| Wiring | 4 | Is the wiring from the power <br> supply cord mount to the <br> composite power supply PBA <br> normal? | No | Yes |
| Noise filter |  | Check the fuse of the <br> noise filter. If blown, <br> replace the fuse. |  |  |


| Cause | Step | Checks | Yes/No | Action |
| :---: | :---: | :---: | :---: | :---: |
| ON/OFF <br> switch | 5 | Disconnect the power plug from the power outlet, and connect the tester probes to both terminals (fastons) of the main power switch. Is the resistance 0 ohm when the switch is turned ON and ${ }^{\circ}$ ohm when the switch is turned OFF? | No | Replace the main ON/OFF switch. |
| Noise filter, AC supply |  |  | Yes | Check the wiring of the AC line and the connector for contact; if normal, replace the noise filter. |

45 There is no DC power.

|  | Cause | Step | Checks | Yes/No | Action |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Error code | 1 | Turn ON the main power supply switch. Is the error code indicated? | Yes | See the description for the relevant error code. |
|  | AC power supply (faulty) | 2 | Is there an AC supply? | No | See "AC power is absent." |
| 7 <br> 0 <br> 0 <br> 0 <br> 0 <br> 0 <br> 0 | Wiring and the DC loads | 3 | Turn OFF the main power switch, and disconnect all following connectors Composite Power Supply PBA J204, J211, J213, J214, J215 ACC Power Supply J134, J142. Is the output voltage of each terminal (Table) normal? | No | Turn OFF the power switch, connect one of the disconnected connectors, and turn ON the power switch. Repeat this for all connectors to find the connector that activates the protection circuit. Then, check the wiring from that connector and DC loads. |
| $\begin{aligned} & \stackrel{\oplus}{\oplus} \\ & \stackrel{\circ}{0} \\ & \stackrel{\circ}{\circ} \end{aligned}$ | Fuse and wiring | 4 | Has a fuse blown? | Yes | Replace the fuse. Check the related DC loads, and the wiring. |
|  | The composite Power supply PBA and the ACC power supply PBA |  |  | No | Replace the power supply PBA. or the ACC power supply PBA. |

- Composite Power supply PBA

| Connector | Pin | Output | Connector | Pin | Output |
| :---: | :---: | :---: | :---: | :---: | :---: |
| J204 | $\begin{array}{\|l\|} \hline 1 \\ 2 \\ 3 \\ 4 \\ 4 \\ 5 \\ 6 \\ 7 \\ \hline \end{array}$ | $\begin{array}{\|l} \hline+24 \mathrm{VU} \\ 0 \mathrm{Vu} \\ +24 \mathrm{VU} \\ 0 \mathrm{Vu} \\ +24 \mathrm{VU} \\ 0 \mathrm{Vu} \\ +24 \mathrm{VU} \\ 0 \mathrm{Vu} \\ +24 \mathrm{VU} \\ 0 \mathrm{Vu} \end{array}$ | J213 | $\begin{array}{\|l\|} \hline 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 6 \end{array}$ | $\begin{aligned} & \hline+15 \mathrm{~V} \\ & +15 \mathrm{~V} \\ & +15 \mathrm{~V} \\ & -12 \mathrm{~V} \\ & -12 \mathrm{~V} \\ & -12 \mathrm{~V} \end{aligned}$ |
|  |  |  | J214 | $\begin{array}{\|l} 1 \\ 2 \\ 3 \end{array}$ | $\begin{aligned} & +15 \mathrm{~V} \\ & 0 \mathrm{~V} \\ & -12 \mathrm{~V} \end{aligned}$ |
| J211 | $\begin{array}{\|l\|} \hline 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 5 \\ 6 \\ 7 \\ 8 \\ 9 \\ 10 \end{array}$ | $\begin{aligned} & \hline+5 \mathrm{~V} \\ & 0 \mathrm{~V} \\ & +5 \mathrm{~V} \\ & 0 \mathrm{~V} \\ & +5 \mathrm{~V} \\ & 0 \mathrm{~V} \\ & +5 \mathrm{~V} \\ & 0 \mathrm{~V} \\ & +5 \mathrm{~V} \\ & 0 \mathrm{~V} \end{aligned}$ | J215 | $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | $\begin{aligned} & +7 \mathrm{~V} \\ & 0 \mathrm{~V} \end{aligned}$ |

- ACC Power supply PBA

| Connector | Pin | Output |
| :--- | :--- | :--- |
| J142 | 1 | +24 V |
|  | 2 | +24 V |
|  | 3 | 0 V |
|  | 4 | 0 V |
| J143 | 1 | +24 V |
|  | 2 | +24 V |
|  | 3 | 0 V |
|  | 4 | 0 V |

46 The OPC does not rotate

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Is 'E010' indicated? | Yes | See the descriptions for <br> 'E010'. |


| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Position of <br> the OPC | 2 | Reposition the OPC unit. Is <br> the problem corrected? | Yes | End |
| OPC drive |  | No | Remove the drum drive <br> assembly, and correct or <br> replace the parts as nec- <br> essary. |  |

## 47 No pick-up from the cassette

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Does the "Add Paper" mes- <br> sage fails to turn OFF? | Yes | See if "The Add Paper <br> message fails to turn <br> OFF." |
| Position of <br> the cassette) | 2 | Slide out and then in the cas- <br> sette. Is the problem cor- <br> rected? | Yes | End |
| Pick-up roller | 3 | Has the pick-up roller <br> exceeded its scheduled life- <br> time? | Yes | Replace the pick-up <br> roller. |
| Pick-up <br> motor | 4 | Replace the pick-up motor. Is <br> the problem solved? | Yes | End |
| Fuse: F1601 <br> on the <br> pick-up PBA |  | No | Check the fuse F1601 <br> on the pick-up PBA. If <br> it is intact, go to the |  |
| next step. |  |  |  |  |, | See if the registration |
| :--- |
| roller fails to rotate." |

48 The lifter does not rise.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Cassette | 1 | Slide out the cassette. Does <br> the holding plate move <br> smoothly, when lifted by <br> hand? | No | Check the inside of the <br> cassette for foreign mat- <br> ter. |
| Sensor for the <br> lifter | 2 | Is the lifter position sensor <br> normal? | No | Replace the lifter posi- <br> tion sensor. |


| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Lifter drive | 3 | Is the lifter drive assembly <br> normal? | No | Correct it. |
| Pick-up <br> assembly |  | Yes | Replace the pick-up <br> unit. |  |

## 49 Pick-up failure: specialities

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Pick-up <br> clutch CL2 <br> for the speci- <br> ality tray | 1 | Select speciality pick-up, and <br> press the copy button. Does <br> the pick-up roller rotate? | No | Check the wiring. If it is <br> normal, replace the <br> clutch CL2. |
| Cam for the <br> paper guide | 2 | Select speciality pick-up, and <br> press the copy button. Does <br> the guide plate jump up? | Yes | Check the position of <br> the cam and the separa- <br> tion pad. Adjust as nec- <br> essary, or replace it. |
| Multifeeder <br> holding plate <br> releasing <br> solenoid <br> (SL3) | 3 | Connect the + to J14-B12 and <br> the - to J14-B13 on the DC <br> control PBA. Does the meter <br> reading change from 0V to <br> approximately 24 V when the <br> copy button is pressed? | Yes | Check the wiring. If it is <br> normal, replace the <br> solenoid SL3. |
| DC control <br> PBA |  | No | Replace the DC control <br> PBA |  |

50 The registration roller fails to rotate.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Registration <br> roller | 1 | Press the copy button. Does <br> the registration roller start <br> rotating immediately after the <br> scanner starts to move? | Yes | Check the drive of the <br> registration roller. |
| DC control <br> PBA | 2 | Connect the + to J114-B10 <br> and the - to J1114-B1 on the <br> DC control PBA. Does the | No | Replace the DC control <br> PBA |
| Clutch CL1 <br> for the regis- <br> meter reading change from <br> tration roller <br> oV to approximately 24 V <br> when the scanner starts to <br> move? | Yes | Check the wiring from <br> the DC control PBA. If <br> undamaged, replace the <br> clutch CL1. |  |  |

51 The scanner fails to move forward or in reverse.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Scanner cable | 1 | Is the scanner drive cable <br> positioned correctly? | No | Reposition the cable. |
| The scanner <br> path is dirty. | 2 | Inspect the scanner rail for <br> dirt or obstructions. Check <br> that the scanner moves <br> smoothly. | No | Check the surface of the <br> scanner rail for foreign <br> matter or an object that <br> comes into contact with <br> the scanner. |
| Connector <br> (poor con- <br> tact) | 3 | Check the wiring/connection <br> from the connector J116 on <br> the DC controller PBA to the <br> scanner motor. Is it normal? | No | Correct it. |
| Scanner <br> motor M2 | 4 | Replace the scanner motor. Is <br> the problem solved? | Yes | End. |
| DC control <br> PBA |  | No | Replace the DC control <br> PBA |  |

52 The pre-exposure lamp fails to switch ON.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Pre-exposure <br> lamp | 1 | Connect the + to J107-A11 <br> and the - to J107-A12 on the <br> DC control PBA. Does the <br> meter reading change from <br> 0V to approximately 24 V <br> when the copy button is <br> pressed? | Yes | Check the wiring from <br> the DC controller PBA <br> to the pre-exposure <br> lamp; if normal, replace <br> the pre-exposure lamp. |
| DC control <br> PBA | No | Replace the DC control <br> PBA |  |  |

53 The scanning lamp fails to switch ON.

|  | Cause | Step | Checks | Yes/No | Action |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Scanning lamp | 1 | Are both ends of the scanning lamp black? | Yes | Replace the scanning lamp. |
|  | Position of the scanning lamp | 2 | Is the scanning lamp positioned correctly? | No | Refit it. |
|  | Connector (poor contact) | 3 | Is the connection of the relay connectors J20 and J95 normal? Further, is the connection of the connector J802 on the composite power supply PBA normal? | No | Reconnect. |
|  | DC control PBA | 4 | Replace the DC control PBA. Is the problem corrected? | Yes | End |
|  | Composite Power supply PBA |  |  | No | Replace the composite Power supply PBA |

54 The fixing heater fails to switch ON.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Is 'E000' indicated? | Yes | See the descriptions for <br> 'E000'. |
| Fixing heater <br> driver | 2 | Replace the fixing heater <br> driver. Is the problem cor- <br> rected? | Yes | End |
| Fixing unit | 3 | Replace the fuser unit. Is the <br> problem corrected? | Yes | End |
| DC control <br> PBA | No | Replace the DC control <br> PBA |  |  |

55 The counter fails to operate.

| Cause | Step | Checks | Yes/No | Action |
| :---: | :---: | :---: | :---: | :---: |
| Counter | 1 | Turn OFF the main power switch, and disconnect the following connectors: is the resistance on the counter side about 480 ohm? Total copy counter (CNT1): J57 Print counter (CNT2):J93 Fax counter (CNT3):J94 | No | Replace the counter. |
| DC control PBA | 2 | Does the voltage of the following connectors on the DC controller PBA change from 0 V to 24 V and then to 0 V after copy paper is discharged? <br> Total copy counter CNT1: <br> J107-B3 (+) <br> - J107-B4 (-) <br> Printer counter CNT2: <br> - J107-B5 (+) <br> - J107-B6 (-) <br> Fax counter CNT3: <br> - J107-B7 (+) <br> - J107-B8 (-) | Yes | Replace the counter. |
|  |  |  | No | Replace the DC control PBA |

56 The 'Add Paper' display remains ON.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 | Does the ramp rise? | No | See "The lifter fails to <br> move up." |
| Paper sensor | 2 | Put paper in the cassette, and <br> check 'P-SENS' in service <br> mode (*1*; 7th page). Is the <br> value '0'? (upon detection, | Yes | Check the sensor lever; <br> '1f normal, replace the <br> sensor in question. |
|  |  | No | Replace the DC control <br> PBA |  |
| DC control <br> PBA |  |  |  |  |

57 The 'Jam' display remains ON.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Jam | 1 | Is there paper around the sen- <br> sor which has turned on? <br> (Check by referring to the <br> jam code in service mode <br> $\left(* 1^{*} ;\right.$ JAM).) | Yes | Remove all paper. |
| Sensor | 2 | Inspect the sensor, identified <br> by the jam code $(* 1 *)$. | No | Replace the sensor. |
| DC control <br> PBA |  | Yes | Replace the DC control <br> PBA |  |

## 58 The 'Add Toner' display remains ON.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Stirring <br> spring | 1 | Remove the developing <br> assembly. Is the spring used <br> to stir the toner around the <br> toner sensor (TS1) installed <br> correctly? | Yes | Refit it. |
| Toner sensor | 2 | Replace the toner sensor. Is <br> the problem solved? | Yes | End. |
|  |  | No | Replace the DC control <br> PBA control <br> PBA |  |

59 The fax error display remains ON.

| Cause | Step | Checks | Yes/No | Action |
| :--- | :--- | :--- | :--- | :--- |
| Lack of paper | 1 | Do all the installed cassettes <br> contain paper? | No | Add paper. <br> - The fax error indication <br> (lamp) flashes if all cas- <br> settes contain paper. <br> Advise the operator. |
| Fax | 2 | Is the fax reception normal? | No | Check the connection to <br> the telephone system. |
| Image proc- <br> essor PBA | 3 | Replace the image processor <br> PBA. Is the problem solved? | Yes | End |
|  |  |  | No | Replace the fax PBA. |

## RDF Self Diagnosis

## RDF Self Diagnosis

The microprocessor, on the RDF control PBA, is equipped to check the condition of the machine. When it detects an error, the copier will display an error code on the screen.

| Code | Description |
| :--- | :--- | :--- |

Note:

1. When the self-diagnosis mechanism is activated, switch off the copier once to reset.
2. You may continue to make copies while the RDF is out of order; simply open the RDF, and place documents on the platen.

## FAX related error codes

## User error codes

\#001 (trans) The document has jammed.

| Main cause | Action |
| :--- | :--- |
| - The document has jammed while being fed. | ■ Remove the document, and restart. |
| ■ The size or the thickness of the document isoutside the specifications. | Make stand size copy of the document, <br> and restart. |
| ■ The internal mechanism has a fault. | Check the electrical connections (e.g., PBA <br> of the feeder; sensors, motors). |

\#003 (trans/recep) Time-out occurred while transmitting or receiving a single-page document.

| Main cause | Action |
| :---: | :---: |
| - The document is too long: requiring longer than specified for transmission or scanning. <br> - Reception is taking longer than specified. <br> - The internal mechanism has a fault. | - Split the document into several pages, and restart. <br> Increase the setting of the page timer, using bit 0/1 of \#1 SSSW/SW12. <br> - Ask the other party to split the document into several pages for transmission. <br> - Increase the setting of the page timer, using bit 0/1 of \#1 SSSW/SW12. <br> - Check the electrical connections (e.g., PBA of the feeder; sensors, motors). |

\#005 (trans/recep) Time-out occurred during initial identification (T1).

| Main cause |
| :--- |
| - Incorrect tone and pulse setting. |
| - The delay for a line connection is too long. |

- The other machine does not respond.
- The communication mode (e.g., G2, G3) of the other machine is incorrect (mismatch).
- The other machine malfunctions: because of an echo during transmission.
- The machine malfunctions: because of an echo during reception.


## Action

- Correct the tone and pulse settings, using [TEL LINE TYPE] with user data.
- Allow a relatively long pause when registering for auto dialling. This delays the timer start function.
- Increase the T1 timer setting, using " \# 3 NUMBER-IC ‘ Param. 10 (service data). Preventing time-out.
- Contact the other party, and enquire about the cause.
- No corrective action is available. (Some machines do not offer certain communication modes.)
- Prevent echoes, using \#1SSSW SW03: with service data.

| \#009 (recep) The recording paper has jammed or run out. |  |
| :---: | :---: |
| Main cause | Action |
| - The recording paper has jammed. <br> - The recording paper has run out. <br> - The internal mechanism has a fault. | - Remove the jam. <br> - Place copy paper in the cassette. <br> - Check the jam sensor. <br> - Check the electrical connections (e.g., PBA of the pick-up section; sensors). |

\#011 (recep) A polling reception error has occurred.

| Main cause | Action |
| :--- | :--- |
| - No document is available. | Ask the other party to reposition the docu- <br> ment. |
| - The document was positioned incorrectly at |  |
| Reposition the document. <br> the time of transmission, triggering polling <br> reception. |  |


| \#012 (recep) The other machine has run out of paper. |  |
| :--- | :--- |
| Main cause | Action |
| - The other machine has run out of paper. | - Ask the other party to refill with paper. |

$\left.\begin{array}{|l|l|}\hline \text { \#018 (trans/recep) An auto calling error has occurred. } \\ \hline \text { Main cause } & \text { Action } \\ \hline \text { ■ Incorrect tone and pulse setting. } & \text { ■ Correct the tone and pulse setting. } \\ \text { ■ The delay for a line connection is too long. } \\ \text { ■ Allow a relatively long pause when register- } \\ \text { ing for auto dialling. This delays the timer } \\ \text { start function. }\end{array}\right\}$

| \#021 (recep) DCN has been received during polling reception. |  |
| :--- | :--- |
| Main cause | Action |
| ■ The polling password is incorrect. | ■ Contact the other party to obtain the correct <br> password. |


| \#022 (trans) Calling fails. | Action |
| :--- | :--- |
| Main cause | Broadcasting transmission or multi-polling <br> reception was used, without registering the <br> telephone number of the other machine for <br> auto dialling. | | Register the telephone number of the other |
| :--- |
| machine for auto dialling. |


| \#037 (recep) The memory overflowed during reception. |  |
| :--- | :--- |
| Main cause | Action |
| - The volume of reception (document) ex- <br> ceeded the limit, during reception. | ask the other party to delete unnecessary <br> image data, prior to transmission. |


| \#039 (trans) F | n. |
| :---: | :---: |
| Main cause | Action |
| The closed-net transmission switch is off. <br> The closed-net transmission switch of the other party is off. <br> - The closed net ID of the machine does not match that of the other machine. | - Set the closed-net transmission switch to 1 . (bit 7 of SW07 under \#1SSSW, service data). <br> - Ask the other party to turn on the closed-net reception switch. <br> - Match the closed net ID's of both machines (SW08 of \#1SSSW). |


| \#995 (trans/recep) Memory transmission reservation has been cancelled. |  |
| :--- | :--- |
| Main cause | Action |
| - The user has cancelled the memory trans- <br> mission reservation. | - Ask the other party to start transmission. |

## SERVICE ERROR CODE

- Service error code: output and display

Set bit 0 of SW1 under \#SSSW (service data) to 1 . This is to include service error codes, when generating communications control reports, reception results reports, error transmission reports, or system dump lists. (The appropriate error code will be displayed, in response to an error.)

Check the following, for specifics:

- To increase the level of transmission,

Set service data \#2MENU Parameter No. 07 to 0. (dBm).

- To decrease the level of transmission,

Set service data \#2MENU Parameter No. 07 to -15. (dBm).

- Echo

Change the following bit switches of \#1SSSW SW03 (service data):
bit 4: 1 To ignore the first DIS signal sent by the other fax machine.
0 To ignore the first DIS signal sent by the other fax machine.
bit 5: 1 To transmit a tone signal ( 1850 or 1650 Hz ), when the other fax machine sends a DIS signal.
0 Not to transmit a tone signal, when the other fax machine sends a DIS signal.
bit 6: 1 To transmit a $1850-\mathrm{Hz}$ tone signal, when bit 5 is set to 1 . 0 To transmit a $1650-\mathrm{Hz}$ tone signal, when bit 5 is set to 1 .
bit 7: 1 To transmit a tone signal, before sending a CED signal.
0 Not to transmit a tone signal, before sending a CED signal.

- EPT

Change service data \#1SSSW SW03 bit 1.
bit 1: 1 To transmit an echo protect tone.
0 To transmit an echo protect tone.

- To adjust NL equaliser, Set service data \#2MENU Parameter No. 05 to ON.
- To reduce the start speed of transmission.

Reduce the transmission speed, by changing user data [SYSTEM SETTINGS] [TX START SPEED].

- To loosen the TCF standard,

Function is not available for this machine.

- To loosen the RTN transmission conditions,

Change service data \#3 NUMERIC. Parameter No. 02 to 04.
No. 02: percentage of errors in all lines. Set close to $99 \%$.
No. 03: number of lines of burst condition. Set close to 99 lines.
No. 04: lines below the burst condition. Set close to 99 .
$■$ To increase the non-sound time after CFR reception. Change service data \#1SSSW SW04 bit 4 to 1 .
bit 4: 1 To time when the low-speed signal is ignored, after sending a CFR signal: 1500 ms
0 To time when the low-speed signal is ignored, after sending a CFR signal: 700 ms
\#\#100 (trans) The number of times that the protocol signal has been transmitted
during transmission has exceeded the limit.

| Main cause | Action |
| :---: | :---: |
| (if after transmission of the Q signal, following an image signal) <br> - The line condition is poor. Preventing correct reception of the image signals or the Q signal. <br> (if after transmission of TCF, prior to an image signal) <br> - The level of transmission is too low. The other machine cannot correctly receive NSS, TSI, DCS, TCF, or training signals. <br> - The other machine malfunctions: because of an echo. | - So that the other party can correctly receive the Q signal. <br> 1. Increase the level of transmission of the modem, using parameter 07 of \#2 MENU (service data). <br> 2. Adjust the NL equaliser, using parameter 05 of \#2 MENU (service data). <br> - Decrease the start speed. <br> - Attach EPT to the V29 modem signal, using bit 1 on SW03 of \#1 SSSW (service data). <br> - Increase the level of transmission of the modem, using parameter 07 of \#2 MENU (service data). <br> - Prevent echoes, using SW03 of \#1 SSSW. <br> - Pause for a relatively long time after the telephone number, when requesting auto dial, so that the machine will not respond to the first DIS. |


| Main cause | Action |
| :---: | :---: |
| (during transmission) <br> - The modem speed of the machine doe not match that of the other party. <br> - The fall-back speed of the machine doe not match that of the other party. | No corrective action is available. (Some machines do not offer certain communication speeds.) <br> - So that the other party can correctly receive the TCF signal. <br> 1. Increase the level of transmission of the modem, using parameter 07 of \#2 MENU. <br> 2. Adjust the NL equaliser, using parameter 05 of \#2 MENU. <br> - Pause for a relatively long time after the telephone number, when requesting auto dial, so that the machine will not respond to the first DIS. <br> - Ask the other party to decrease the level of transmission, so that it will not receive echoes. |
| (during reception) <br> - The modem speed of the machine doe not match that of the other party. | No corrective action is available. (Some machines do not offer certain communication speeds.) |

\#\#102 (trans) Fall-back fails during transmission.

| Main cause | Action |
| :--- | :--- |
| - The line condition is poor. Preventing cor- <br> rect transmission of TCF. | ■ Increase the level of transmission of the mo- <br> dem, using parameter 07 of \#2 MENU. <br> ■djust the NL equaliser, using parameter 05 <br> of \#2 MENU. |
| - The other machine has malfunctioned |  |
| because of an echo. | ■ Prevent echoes, using SW03 of \#1 SSSW. <br> - Pause for a relatively long time after the tel- <br> ephone number, when requesting auto dial, <br> so that the machine will not respond to the <br> first DIS. <br> ■ Ask the other party to decrease the level of <br> transmission, so that it will not receive ech- <br> oes. |


| \#\#103 (recep) EOL cannot be detected for 5 seconds, during reception. |  |
| :---: | :---: |
| Main cause | Action |
| - The line condition is poor. Preventing correct reception of image signals. | - Increase the level of transmission of the modem, using parameter 07 of \#2 MENU. <br> - Ask the other party to decrease the start speed of the transmission, using parameter 05 of \#2 MENU. <br> - Adjust the echo monitor time used, after transmission of CFR, permitting correct reception of image signals. |

$\left.\begin{array}{|l|l|}\hline \text { \#\#104 (trans) RTN or PIN has been received during transmission. } \\ \hline \text { Main cause } & \text { Action } \\ \hline \begin{array}{l}\text { - The line condition is poor. Preventing cor- } \\ \text { rect reception of the image signals. }\end{array} & \begin{array}{l}\text { Increase the level of transmission of the mo- } \\ \text { dem, using parameter 07 of \#2 MENU. } \\ \text { - Decrease the start speed. }\end{array} \\ \text { - Attach EPT to the V29 modem signal, using } \\ \text { bit 1 on SW03 of \#1 SSSW. } \\ \text { - Adjust the NL equaliser, using parameter 05 } \\ \text { of \#2 MENU. }\end{array}\right\}$

| \#\#106 (reception) The protocol signal is not received for 6 seconds, during reception. |  |
| :---: | :---: |
| Main cause | Action |
| The line condition is poor. Preventing correct reception of the protocol signal. <br> The line condition is poor. Preventing correct reception of the image signals. <br> - The other machine malfunctions: because of an error. | - Ask the other party to decrease the level of transmission, permitting correct receipt of the protocol signal. <br> - Increase the level of transmission of the modem, using parameter 07 of \#2 MENU. <br> - Prevent echoes, using SW03 of \#1 SSSW. <br> - Decrease the level of transmission of the modem, using parameter 07 of \#2 MENU. |

\#\#107 (recep) Fall-back failure, on the transmitting machine, during reception.

| Main cause |
| :--- |
| - The line condition is poor. Preventing cor- |
| rect reception of the signals, after starting | the 2400 bps reception mode.

- The machine malfunctions: because of an echo.


## Action

- Ask the other party to increase the level of transmission, permitting correct receipt of the signal.
Adjust the NL equaliser, using parameter 05 of \#2 MENU.
- Loosen the transmission conditions, using 02 through 04 of \#3 NUMERIC Parameters, so that RTN is not transmitted.
- Prevent echoes, using SW03 of \#1 SSSW.
- Decrease the level of transmission of the modem, using parameter 07 of \#2 MENU.
\#\#109 (trans) During transmission, a signal other than DIS, DTC, FTT, CFR, or CRP has been received, after transmitting DCS. This results in too frequent transmission of the protocol signal.

| Main cause | Action |
| :--- | :--- |
| $■$ There is an error in the protocol signal. | Record the communication procedure <br> sound on DAT, for analysis by a technical <br> centre. |


| \#111 (trans/recep) A memory error has occurred. |  |
| :--- | :--- |
| Main cause | Action |
| - Due to noise, an error occurred during the <br> printing of data stored in image memory. | Print all data, delete it, and store it once <br> again. |

$\left.\begin{array}{|l|l|}\hline \text { \#114 (recep) RTN has been received during reception. } \\ \hline \text { Main cause } & \text { Action } \\ \hline \begin{array}{l}\text { - The line condition is poor. Preventing cor- } \\ \text { rect reception of the image signals. }\end{array} & \begin{array}{l}\text { ■ Ask the other party to increase the level of } \\ \text { transmission, permitting correct receipt of } \\ \text { the image signals. }\end{array} \\ \text { ■ Ask the other party to decrease the start } \\ \text { speed of the transmission. }\end{array}\right\}$

| \#\#200 (recep) EOL The carrier, within a reception image, cannot be detected for 5 <br> seconds: during reception. |  |
| :--- | :--- |
| Main cause | Action |
| - The line condition is poor. Preventing cor- <br> rect reception of image signals. <br> A CFR echo has prevented the reception of <br> the training signal, causing a time-out. | Ask the other party to increase the level of <br> transmission, permitting correct receipt of <br> the image signals. <br> - Ask the other party to decrease the speed of <br> the transmission. <br> - Prevent echoes, using SW03 of \#1 SSSW. <br> ■ecrease the level of transmission of param- <br> eter 07 of \#2 MENU. Preventing receipt of <br> an echo of the transmitted CFR. |

\#\#201 (trans/recep) DCN has been received, in the absence of the normal binary procedure.

| Main cause |
| :--- |
| - The other machine has run out of paper, |
| causing a time-out. |
| - The telephone number of the other ma- |
| chine* has not been registered. *If RICOH |
| 3000L |

- The polling password does not match.
- No document is ready for polling transmission.
- The machine has no paper, when transmission reservation has been selected on the other machine.
- The line condition is poor. Preventing correct reception of the protocol signals, by the other machine.
- The machine malfunctions: because of an echo.
- The number of times that the protocol signal has been transmitted has exceeded the limit, without detecting either image signals or the Q signal on the other machine.
- The line condition is poor. Preventing the use of fall-back by the other machine.


## Action

- Ask the other party to set the other machine for reception.
- Register the telephone number.
- If the other machine is a Canon machine, contact the other party for the correct password. Otherwise, contact the other party, and ask to set the other machine so that it is ready for polling transmission.
- Position the document, and ask the other party to make the call again.
- Place copy paper in the cassette.
- Increase the level of transmission of the modem, using parameter 07 of \#2 MENU. Permitting correct receipt of the protocol signal.
- Prevent echoes, using SW03 of \#1 SSSW.
- Decrease the level of transmission of the modem, using parameter 07 of \#2 MENU. Preventing receipt of an echo.
- Ask the other party to increase the level of transmission, permitting correct receipt of the signals.
- Adjust the NL equaliser, using 05 of \#2 MENU. Permitting correct receipt of the signals.
- Ask the other party to decrease the start speed of the transmission.
- Adjust the NL equaliser. Permitting correct receipt of the signals.
- Loosen the transmission conditions, using 02 through 04 of \#3 NUMERIC Parameters.
\#\#204 (trans) DTC was received in the absence of transmission data. Transmission data is absent, even though DIS has been received. after transmitting image data in abbreviated procedure 2 of direct transmission.

| Main cause | Action |
| :--- | :--- |
| (if during DTC reception) <br> ■ There is an error in the protocol signal. <br> (if during DIS reception) | Record the communication procedure <br> sound on DAT, for analysis by a technical <br> centre. |
| During transmission (in abbreviated proce- <br> dure 2) the state of the other machine, as <br> stored in memory, does not match the actual <br> state of the other machine. | Try transmission once again. <br> Record the communication procedure <br> sound on DAT, for analysis by a technical <br> centre. |

\#\#220 (reception/transmission) A system error has occurred. (The main programme has run incorrectly.)

| Main cause |
| :--- |
| - The CPU has malfunctioned, because of |
| noise. |

## Action

- Switch OFF, then ON.
\#\#224 (trans/recep) An error has occurred in the protocol signal, in G3 communication mode.

| Main cause | Action |
| :--- | :--- |
| - There is an error in the protocol signal. | Record the communication procedure <br> sound on DAT, for analysis by a technical <br> centre. |


| \#\#232 (trans) The unit for ENCODE control has malfunctioned. |  |
| :--- | :--- |
| Main cause | Action |
| ■ The UPI operation for ENCODE control did <br> not end normally. | Replace the unit (e.g., system control PBA) <br> for ENCODE control. |


| \#\#237 (recep) The UPI for DECOE control has malfunctioned |  |
| :--- | :--- |
| Main cause | Action |
| - The UPI operation for DECODE control did <br> not end normally. | Replace the unit (e.g., system control PBA) <br> for DECODE control. |


| \#\#238 (recep) The unit for PRINT control has malfunctioned |  |
| :--- | :--- |
| Main cause | Action |
| ■ The UPI operation for PRINT control did <br> not end normally. | ■eplace the unit (e.g., system control PBA) <br> for PRINT control. |


| \#\#261 (trans/recep) A system error has occurred in the modem, or the gate array. |  |
| :--- | :--- |
| Main cause | Action |
| ■ The internal unit has a fault. When RS is set <br> to 1, CS will not change to 1. | ■ Replace the modem PBA. <br> ■ Replace the system control PBA. |

\#\#280 (trans) The number of times that the protocol signal has been transmitted during transmission has exceeded the limit.

| Main cause | Action |
| :---: | :---: |
| The level of transmission is too low. The other machine cannot correctly receive the appropriate signal, after transmission of TCF. <br> - The other machine malfunctions: because of an echo. | Increase the level of transmission of the modem, using parameter 07 of \#2 MENU. Permitting correct receipt of the appropriate signal. <br> - Prevent echoes, using SW03 of \#1 SSSW. <br> - Press 'start', after hearing the first DIS from the other machine: in manual calling mode. <br> - Pause for a relatively long time after the telephone number, when requesting auto dial, so that the machine will not respond to the first DIS. <br> - Ask the other party to decrease the level of transmission, so that it will not receive echoes. |

## \#\#281 (recep) The number of times that the protocol signal has been transmitted during transmission has exceeded the limit.

| Main cause |
| :--- |
| $■$ The line condition is poor. Image signals or |
| EOP are not transmitted correctly, prevent- |
| ing reception of the appropriate signal after |
| transmission of EOP. |

## Action

- Increase the level of transmission of the modem, using parameter 07 of \#2 MENU. Permitting correct receipt of the appropriate signals.
- Decrease the start speed.
- Adjust the NL equaliser, using 05 of \#2 MENU. Permitting correct receipt of the image signals or EOP by the other machine.
- Attach EPT to the V29 modem signal.
- Adjust the continuous transmission time 1, used before transmitting image signals. Permitting correct receipt of the image signals.
- Increase the period of silence, after reception of CFR. Permitting correct receipt of the image signals.

| \#\#285 (recep) DCN has been received, after transmitting EOP during transmission. |  |
| :--- | :--- |
| Main cause | Action |
| - Stop has been pressed during communica- <br> tion. | - Try transmission once again. |


| \#\#286 (trans) DCN has been received, after transmitting EOM during transmission. |  |
| :--- | :--- |
| Main cause | Action |
| - Stop has been pressed during communica- <br> tion. | ■ Try transmission once again. |


| \#\#287 (trans) DCN has been received, after transmitting MPS during transmission. |  |
| :--- | :--- |
| Main cause | Action |
| ■ Stop has been pressed during communica- <br> tion. | ■ Try transmission once again. |


| \#\#288 (trans) A signal, other than PIN, RIP, MCF, RTP, or RTN, has been received <br> during transmission. | Action |
| :--- | :--- |
| Main cause | There is an error in the protocol signal. |
| Record the communication procedure <br> sound on DAT, for analysis by a technical <br> centre. |  |

\#\#289 (trans) A signal, other than PIN, RIP, MCF, RTP, or RTN, has been received after transmission of EOM.

| Main cause | Action |
| :--- | :--- |
| - There is an error in the protocol signal. | - Record the communication procedure on <br> DAT, for analysis by a technical centre. |


| \#\#290 (trans) A signal, other than PIN, RIP, MCF, RTP, or RTN, has been received <br> after transmitting MPS during transmission. |  |
| :--- | :--- |
| Main cause | Action |
| ■ There is an error in the protocol signal. | Record the communication procedure on <br> DAT, for analysis by a technical centre. |

\#\#750 (trans) The appropriate signal could not be received, after transmitting PPS-NULL during ECM transmission. And, the number of times that the protocol signal was transmitted exceeded the limit.

| Main cause | Action |
| :---: | :---: |
| The line condition is poor. Preventing transmission of PPS-NULL. <br> - The line condition is poor. Preventing correct reception of signals. | Increase the level of transmission of the modem, using parameter 07 of \#2 MENU. Permitting correct receipt of the PPS- signal. <br> - Adjust the NL equaliser, using 05 of \#2 MENU. Permitting correct receipt of the PPS-NULL signal. <br> - Attach EPT to the V29 modem signal, using bit 1 on SW03 of \#1 SSSW. <br> - Ask the other party to increase the level of transmission, permitting correct receipt of the signals. |


| \#\#752 (recep) DCN has been received, after transmitting PPS-NULL during ECM <br> transmission. | Action |
| :--- | :--- |
| Main cause | ■ The line condition is poor. Preventing cor-- |
| rect reception of the PPS-NULL signal. <br> ■ Stop has been pressed during communica- <br> tion. | dem, using parameter 07 of \#2 MENU. Per- <br> mitting correct receipt of the PPS-NULL <br> signal. |
| ■ Try transmission once again. |  |

\#\#753 (trans) T5 time out (60 seconds) has occurred. Or, the number of times the protocol signal has been sent has exceeded the limit in ECM transmission after transmitting PPS-NULL.

| Main cause | Action |
| :--- | :--- |
| - The page buffer of the other machine is full |  |
| or busy. The RNR cannot be received cor- <br> rectly, after transmitting PPS-NULL, and <br> the appropriate signal cannot be received <br> correctly after transmitting RR. | ror. <br> Change the ECM frame size: from 256 bytes <br> to 64 K bytes. |

\#\#754 (trans) The number of times that the protocol signal has been received has exceeded the limit, after transmitting PPS-NULL in ECM.

| Main cause | Action |
| :--- | :--- |
| - The line condition is poor. PPS-NULL has |  |
| been transmitted, PPR has been received |  |
| four times, CTC has been transmitted. But, | Increase the level of transmission. Permit- <br> ting correct receipt of the CTC signal. <br> the other machine cannot receive it correct- <br> ask the other party to increase the level of <br> lyansmission, permitting correct receipt of <br> the signals. |
| The line condition is poor. PPS-NULL has <br> been transmitted, PPR has been received <br> four times, CTC has been transmitted. But, <br> the other machine cannot receive the appro- <br> priate signal correctly. |  |


| \#\#755 (recep) The number of times the p exceeded the limit. Without receiving the PPS-MPS in ECM transmission. | tocol signal has been transmitted has appropriate signal, after transmitting |
| :---: | :---: |
| Main cause | Action |
| The line condition is poor. Preventing transmission of PPS-MPS. <br> The line condition is poor. Preventing correct reception of signals. | - Increase the level of transmission. Permitting correct receipt of the PPS-MPS signal. <br> - Adjust the NL equaliser. Permitting correct receipt of the PPS-MPS signal. <br> - Attach EPT to the V29 modem signal. <br> - Ask the other party to increase the level of transmission, permitting correct receipt of the signals. |


| \#\#757 (recep) DCN has been received, after transmitting PPS-MJPS during ECM <br> transmission. |  |
| :--- | :--- |
| Main cause | Action |
| ■ The line condition is poor. Preventing cor- |  |
| rect reception of the PPS-MPS signal. | Increase the level of transmission of the mo- <br> dem, using parameter 07 of \#2 MENU. Per- <br> mitting correct receipt of the PPS-MPS <br> tion. |
| signal. |  |
| ■ Try transmission once again. |  |

\#\#758 (trans) T5 time out (60 seconds) has occurred. Or, the number of times the protocol signal has been sent has exceeded the limit in ECM transmission after transmitting PPS-MPS.

| Main cause | Action |
| :---: | :---: |
| The page buffer of the other machine is full or busy. The RNR cannot be received correctly, after transmitting PPS-MPS, and the appropriate signal cannot be received correctly after transmitting RR. | Increase the T5 timer setting, to avoid an error. <br> - Change the ECM frame size: from 256 bytes to 64 K bytes. |


| \#\#759 (recep) The number of times the protocol signal has been transmitted has <br> exceeded the limit. Without receiving the appropriate signal, after transmitting <br> PPS-MPS in ECM transmission. |  |
| :--- | :--- |
| Main cause | Action |
| - The line condition is poor. PPS-MPS has |  |
| been transmitted, PPR has been received |  |
| four times, CTC has been transmitted. But, |  |
| the other machine cannot receive it correct- |  |
| ly. | Increase the level of transmission, using pa- <br> rameter 07 of \#2 MENU. Permitting correct <br> receipt of the CTC signal. <br> ask the other party to increase the level of <br> transmission, permitting correct receipt of <br> the signals. |
| The line condition is poor. PPS-MPS has <br> been transmitted, PPR has been received <br> four times, CTC has been transmitted. But, <br> the other machine cannot receive the appro- <br> priate signal. |  |

\#\#760 (trans) The appropriate signal could not be received, after transmitting PPS-EOM during ECM transmission. And, the number of times that the protocol signal was transmitted exceeded the limit.

| Main cause | Action |
| :--- | :--- |
| ■ The line condition is poor. Preventing trans-mission of PPS-MPS. Increase the level of transmission. Permit- <br> - The line condition is poor. Preventing cor- <br> rect reception of signals. | Adjust the NL equaliser. Permitting correct <br> receipt of the PPS-MPS signal. <br> ■ Attach EPT to the V29 modem signal. <br> ■ Ask the other party to increase the level of <br> transmission, permitting correct receipt of <br> the signals. |

\#\#762 (trans) DCN has been received, after transmitting PPS-EOM during ECM transmission.

| Main cause | Action |
| :--- | :--- |
| - The line condition is poor. Preventing cor- | ■ Increase the level of transmission. Permit- |
| rect reception of the PPS-EOM signal. <br> ting correct receipt of the PPS-EOM signal. |  |
| - Stop has been pressed during communica- <br> tion. | Try transmission once again. |

\#\#763 (trans) T5 time out (60 seconds) has occurred. Or, the number of times the protocol signal has been sent has exceeded the limit in ECM transmission after transmitting PPS-EOM.

| Main cause | Action |
| :--- | :--- |
| The page buffer of the other machine is full <br> or busy. The RNR cannot be received cor- <br> rectly, after transmitting PPS-EOM, and the <br> appropriate signal cannot be received cor- <br> rectly after transmitting RR. | Increase the T5 timer setting, to avoid an er- <br> ror. |
| Change the ECM frame size: from 256 bytes |  |
| to 64 K bytes. |  |

\#\#764 (trans) The number of times the protocol signal has been transmitted has exceeded the limit. After transmitting PPS-EOM in ECM transmission.

| Main cause |
| :--- |
| - The line condition is poor. PPS-EOM has | been transmitted, PPR has been received four times, CTC has been transmitted. But, the other machine cannot receive it correctly.

- The line condition is poor. PPS-EOM has been transmitted, PPR has been received four times, CTC has been transmitted. But, the other machine cannot receive the appropriate signal.


## Action

- Increase the level of transmission. Permitting correct receipt of the CTC signal.
- Ask the other party to increase the level of transmission, permitting correct receipt of the signals.
\#\#765 (recep) The appropriate signal could not be received, after transmitting PPS-EOP during ECM transmission. And, the number of times that the protocol signal was transmitted exceeded the limit.

| Main cause | Action |
| :--- | :--- |
| ■ The line condition is poor. Preventing cor- |  |
| rect reception of the PPS-EOP signal. | Increase the level of transmission. Permit- <br> ting correct receipt of the PPS-EOP signal. |
| The line condition is poor. Preventing cor- <br> rect reception of signals. | Adjust the NL equaliser. Permitting correct <br> receipt of the PPS-EOP signal. |
| ■ Attach EPT to the V29 modem signal. |  |
| ■ Ask the other party to increase the level of |  |
| transmission, permitting correct receipt of |  |
| the signals. |  |

## \#\#767 (trans) DCN has been received, after transmitting PPS-EOP during ECM transmission.

| Main cause | Action |
| :--- | :--- |
| - The line condition is poor. Preventing cor- | ■ Increase the level of transmission. Permit- |
| rect reception of the PPS-EOP signal. |  |
| ting correct receipt of the PPS-EOM signal. |  |
| Stop has been pressed during communica- <br> tion. | ■ Try transmission once again. |


| \#\#768 (trans) T5 time out (60 seconds) has occurred. Or, the number of times the <br> protocol signal has been sent has exceeded the limit in ECM transmission after <br> transmitting PPS-EOP. |  |
| :--- | :--- |
| Main cause | Action |
| - The page buffer of the other machine is full <br> or busy. The appropriate signal cannot be re- <br> ceived correctly, after transmitting RR in re- <br> sponse to RNR. RNR was received after <br> transmitting PPS-EOP. | Increase the T5 timer setting, to avoid an er- <br> ror. <br> Change the ECM frame size: from 256 bytes <br> to 64 K bytes. |

\#\#769 (trans) The number of times the protocol signal has been transmitted has
exceeded the limit. After transmitting PPS-EOP in ECM transmission.

| Main cause | Action |
| :--- | :--- |
| $■$ The line condition is poor. PPS-EOP has |  |
| been transmitted, PPR has been received |  |
| four times, CTC has been transmitted. But, <br> the other machine cannot receive it correct- | Increase the level of transmission. Permit- <br> ting correct receipt of the CTC signal. |
| Ask the other party to increase the level of <br> transmission. Permitting correct receipt of |  |
| the signals. |  |

- The line condition is poor. PPR has been transmitted, PPR has been received four times, CTC has been transmitted. But, the machine cannot receive the appropriate signal.
\#\#770 (trans) The appropriate signal could not be received, after transmitting EOR-NULL during ECM transmission. And, the number of times that the protocol signal was transmitted exceeded the limit.

| Main cause | Action |
| :--- | :--- |
| $■$The line condition is poor. Preventing cor- <br> rect reception of the EOR-NULL signal. | Increase the level of transmission. Permit- <br> ting correct receipt of the EOR-NULL sig- <br> The line condition is poor. Preventing cor- <br> nal. |
| rect reception of signals. |  | | Ask the other party to increase the level of |
| :--- |
| transmission. Permitting correct receipt of |
| the signals. |

\#\#772 (trans) DCN has been received. After transmitting EOR-NULL during ECM transmission.

| Main cause | Action |
| :--- | :--- |
| - The line condition is poor. Preventing cor- | - Increase the level of transmission. Permit- |
| rect reception of the EOR-NULL signal. | ting correct receipt of the EOR-NULL sig- <br> - Stop has been pressed during communica- <br> nal. <br> tion. |


| \#\#773 (trans) T5 time out (60 seconds) has occurred. Or, the number of times the <br> protocol signal has been sent has exceeded the limit in ECM transmission after <br> transmitting EOR-NULL. |  |
| :--- | :--- |
| Main cause | Action |
| The page buffer of the other machine is full <br> or busy. The appropriate signal cannot be re- <br> ceived correctly, after transmitting RR in re- <br> sponse to RNR. RNR was received after <br> transmitting EOR-NULL. | Increase the T5 timer setting, to avoid an er- <br> ror. |
| Change the ECM frame size: from 256 bytes <br> to 64 K bytes. |  |

\#\#774 (trans) ERR has been received. After transmitting EOR-NULL during ECM transmission.

| Main cause |
| :--- |
| - The line condition is poor. Frequently pre- |
| venting correct reception of the image sig- |
| nals. |
| - The other machine malfunctions: because of |
| an echo. |

## Action

- Increase the level of transmission. Permitting correct receipt of the signals.
- Adjust the NL equaliser. Permitting correct receipt of the image signals.
- Reduce occurrence of echo.
- Press 'start', after hearing the first DIS from the other machine: in manual calling mode.
- Pause for a relatively long time after the telephone number, when requesting auto dial, so that the machine will not respond to the first DIS.
Ask the other party to decrease the level of transmission, so that it will not receive echoes.
\#\#775 (trans) The appropriate signal could not be received, after transmitting EOR-MPS during ECM transmission. And, the number of times that the protocol signal was transmitted exceeded the limit.

| Main cause | Action |
| :---: | :---: |
| - The line condition is poor. Preventing correct reception of the EOR-MPS signal. <br> - The line condition is poor. Preventing correct reception of signals. | - Ask the other party to increase the level of transmission. Permitting correct receipt of the EOR-MPS signal. <br> - Ask the other party to increase the level of transmission. Permitting correct receipt of the signals. |

\#\#777 (trans) DCN has been received. After transmitting EOR-MPS during ECM
transmission.

| Main cause | Action |
| :--- | :--- |
| - The line condition is poor. Preventing cor- | ■ Increase the level of transmission. Permit- |
| rect reception of the EOR-MPS signal. |  |
| - Stop has been pressed during communica- | - Try transmission once again. |
| tion. |  |

\#\#778 (trans) T5 time out (60 seconds) has occurred. Or, the number of times the protocol signal has been sent has exceeded the limit in ECM transmission after transmitting EOR-MPS.

| Main cause | Action |
| :--- | :--- |
| The page buffer of the other machine is full | ■ Increase the T5 timer setting, to avoid an er- |
| or busy. EOR-MPS has been transmitted. <br> The RNR has been received correctly, after | ror. <br> transmitting RR. But, the appropriate signal <br> to 64 K bytes. |
| cannot be received. |  |

## \#\#779 (trans) ERR has been received. After transmitting EOR-MPS during ECM transmission.

| Main cause |
| :--- |
| - The line condition is poor. Frequently pre- |
| venting correct reception of the image sig- |
| nals. |
| - The other machine malfunctions: because of |

## Action

- The line condition is poor. Frequently preventing correct reception of the image signals.
- Adjust the NL equaliser. Permitting correct receipt of the image signals.
- Prevent echoes, using SW03 of \#1 SSSW.
- Press 'start', after hearing the first DIS from the other machine: in manual calling mode.
- Pause for a relatively long time after the telephone number, when requesting auto dial, so that the machine will not respond to the first DIS.
- Ask the other party to decrease the level of transmission, so that it will not receive echoes.
\#\#780 (trans) The appropriate signal could not be received, after transmitting EOR-EOM during ECM transmission. And, the number of times that the protocol signal was transmitted exceeded the limit.

| Main cause | Action |
| :--- | :--- |
| ■ The line condition is poor. Preventing cor- | ■ Increase the level of transmission. Permit- |
| rect reception of the EOR-EOM signal. | ting correct receipt of the EOR-EOM signal. |
| The line condition is poor. Preventing cor- <br> rect reception of signals. | Ask the other party to increase the level. <br> Permitting correct receipt of the signals. |

\#\#782 (trans) DCN has been received. After transmitting EOR-EOM during ECM transmission.

| Main cause | Action |
| :--- | :--- |
| - The line condition is poor. Preventing cor- | ■ Increase the level of transmission. Permit- |
| rect reception of the EOR-EOM signal. <br> ting correct receipt of the EOR-OEM signal. |  |
| - Stop has been pressed during communica- <br> tion. | Try transmission once again. |

\#\#783 (trans) T5 time out (60 seconds) has occurred. Or, the number of times the protocol signal has been sent has exceeded the limit in ECM transmission after transmitting EOR-EOM.

| Main cause | Action |
| :--- | :--- |
| ■ The page buffer of the other machine is full |  |
| or busy. EOR-EOM has been transmitted. <br> The RNR has been received correctly, after the T5 timer setting, to avoid an er- <br> transmitting RR. But, the appropriate signal <br> cannot be received. | ror. <br> Change the ECM frame size: from 256 bytes <br> to 64 K bytes. |

\#\#784 (trans) ERR has been received. After transmitting EOR-EOM during ECM
transmission.

| Main cause |
| :--- |
| - The line condition is poor. Frequently pre- |
| venting correct reception of the image sig- |
| nals. |
| - The other machine malfunctions: because of | an echo.

## Action

- Increase the level of transmission. Permitting correct receipt of the image signals.
- Adjust the NL equaliser. Permitting correct receipt of the image signals.
- Prevent echoes, using SW03 of \#1 SSSW.
- Press 'start', after hearing the first DIS from the other machine: in manual calling mode.
- Pause for a relatively long time after the telephone number, when requesting auto dial, so that the machine will not respond to the first DIS.
- Ask the other party to decrease the level of transmission, so that it will not receive echoes.
\#\#785 (trans) The appropriate signal could not be received, after transmitting EOR-EOP during ECM transmission. And, the number of times that the protocol signal was transmitted exceeded the limit.

| Main cause | Action |
| :--- | :--- |
| $■$ The line condition is poor. Preventing cor- | $\boxed{\text { Increase the level of transmission. Permit- }}$ting correct receipt of the EOR-EOP signal. |
| rect reception of the EOR-EOP signal. <br> The line condition is poor. Preventing cor- <br> rect reception of signals. <br> Ask the other party to increase the level of <br> transmission. Permitting correct receipt of <br> the signals. |  |

## \#\#787 (trans) DCN has been received. After transmitting EOR-EOP during ECM transmission.

| Main cause | Action |
| :--- | :--- |
| - The line condition is poor. Preventing cor- | Increase the level of transmission. Permit- |
| rect reception of the EOR-EOP signal. |  |
| ■Stop has correct receipt of the EOR-EOP signal. <br> tion. | Try transmission once again. |

\#\#788 (trans) T5 time out (60 seconds) has occurred. Or, the number of times the protocol signal has been sent has exceeded the limit in ECM transmission after transmitting EOR-EOP.

| Main cause | Action |
| :--- | :--- |
| The page buffer of the other machine is full <br> or busy. EOR-EOP has been transmitted. | Increase the T5 timer setting, to avoid an er- <br> ror. |
| The RNR has been received correctly, after <br> transmitting RR. But, the appropriate signal <br> cannot be received. | Change the ECM frame size: from 256 bytes <br> to 64 K bytes. |

\#\#789 (trans) ERR has been received. After transmitting EOR-EOP during ECM transmission.

| Main cause |
| :--- |
| - The line condition is poor. Frequently pre- |
| venting correct reception of the image sig- |
| nals. |
| - The other machine malfunctions: because of |
|  |

## Action

- Increase the level of transmission. Permitting correct receipt of the image signals. - Adjust the NL equaliser. Permitting correct receipt of the image signals.
- Prevent echoes, using SW03 of \#1 SSSW.
- Press 'start', after hearing the first DIS from the other machine: in manual calling mode.
- Pause for a relatively long time after the telephone number, when requesting auto dial, so that the machine will not respond to the first DIS.
- Ask the other party to decrease the level of transmission, so that it will not receive echoes.

| \#\#790 (recep) ERR has been received. After transmitting EOR-Q during ECM transmission. |  |
| :---: | :---: |
| Main cause | Action |
| The line condition is poor. Frequently preventing correct reception of the image signals. <br> The machine malfunctions: because of an echo. | - Ask the other party to increase the level of transmission. Permitting correct receipt of the signals. <br> - Adjust the NL equaliser. Permitting correct receipt of the signals. <br> Prevent echoes, using SW03 of \#1 SSSW. |

\#\#793 (recep) Time-out has occurred, without detecting an effective frame, during high-speed reception in ECM reception.

| Main cause | Action |
| :---: | :---: |
| - The line condition is poor. Preventing correct reception of CFR. <br> - The line condition is poor. Preventing correct reception of image signals. <br> - The training signal cannot be received, because of a CFR echo. | Increase the level of transmission. Permitting correct receipt of the signals. <br> - Adjust the NL equaliser. Permitting correct receipt of the signals. <br> Ask the other party to decrease the start speed of the transmission. <br> Ask the other party to increase the level of transmission, permitting correct receipt of the signals. <br> - Prevent echoes, using SW03 of \#1 SSSW. |


| \#\#795 (trans/recep) An error has occurred in the decoding processing, during com- <br> munication. | Action |
| :--- | :--- |
| Main cause | $\boxed{\text { The coding mechanisms for communication }}$■ Switch OFF, then ON. <br> are occupied. |

\#\#799 (trans) A system error has occurred.

| Main cause | Action |
| :--- | :--- |
| - An attempt was made to transmit EOR: as a <br> part of an abbreviated procedure. | ■ Switch OFF, then ON. <br> ■ Replace the system control PBA. $\mathbf{l}$ |

# Ogé 

##  Océ 3121/3122



GENERAL

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## General operation

## 1 System

## Principle of operation

The following optionals can be added to the machine configuration:

## - FAX PBA

- Printer PBA
- Sorter
- RDF
- SCSI PBA
- FAX Motherboard PBA
- CORE/IP PBA
- Protocol control PBA
- System motherboard PBA


## 1st copying

In this mode, specific jobs of the copier, fax, or printer are executed continuously.

Specifically, a copier image, a fax image, and a printer image can be placed alternately on copy paper, while it is being fed continuously. Thus executing three types of jobs, without suspending operation.

To take advantage of this mode, the machine must be equipped with the 12-bin sorter or the 3 tray output unit.
$\qquad$ Print paper for copier image
(F) Print paper for fax image

P Print paper for printer image


Conceptual diagram of Non-Stop copying

## 2 Nomenclature

## External View

Model with RDF
1 Output tray
2 RDF
3 Control panel: ON/OFF switch
4 Document tray (for RDF)
5 Speciality tray
6 ON/OFF switch
7 Cassette pedestal (optional)
8 Front door


1 Copy delivery
2 The operating panel
3 Platen
4 Lever for the developing unit
5 Developing unit
6 Lever for the feeding unit
7 OPC unit
8 Aperture for releasing the fuser unit
9 Door switch actuator
10 Economy-mode switch

- SLEEP 1 (top):

Quick start mode
Anti-condensation function ON

- SLEEP 2 (bottom):

Power saving mode
Anti-condensation function OFF
11 Switch for the cassette heater (optional)
12 Service-mode switch
13 Counter (total)
14 Counter (prints)
15 Contrast control for LCD display


Cross-section


1 Mirror 3
2 Mirror 2
3 Mirror 1
4 Scanning lamp (fluorescent lamp)
5 Laser unit
6 OPC cleaning unit
7 Pre-exposure lamp
8 Lens
9 Charging roller
10 OPC unit
11 CCD
12 Laser mirror
13 Aperture glass
14 Developing unit
15 Specialities: pick-up roller
16 Speciality tray
17 Vertical transport: roller 1
18 Vertical transport: roller 2
19 Cassette pick-up (lower)

20 Cassette pick-up (upper)
21 Cassette 2: separation roller
22 Cassette 2: feeding roller
23 Cassette 2: pick-up roller
24 Cassette 1: separation roller
25 Cassette 1: feeding roller
26 Cassette 1: pick-up roller
27 Refeed unit: exit roller
28 Registration roller
29 Transfer roller
30 Static eliminator
31 Retarding roller
32
cassette 1
Feeding unit
Fan
Cassette 2
Fusing unit
Delivery roller 1
Deflector
Delivery roller

## 3 Image Formation

## Outline

The Océ 3121 employs an indirect photographic method of reproduction.


The image formation process consists of the following steps:

1 Pre-exposure
2 Charging (AC + negative DC)
3 laser exposure
4 Development (AC + negative DC bias)
5 Transfer (positive DC)
6 Separation (negative DC)
7 Fusing
8 OPC cleaning
The OPC has a layer construction. The outer layer is a photo-conductive layer of OPC. The inner layer is a conductive aluminium substrate.


## Formation of the latent image

The image creation is in three phases. Ultimately, negative charges remain on the OPC in the areas where the document is white. The negative charge is dissipated in those areas which correspond with the black areas on the document.

These images on the OPC, created by the negative charges, are invisible to the human eye. They are referred to as static, or latent images.


## Pre-Exposure



Prior to charging, light from the pre-exposure lamp is directed onto the surface of the OPC. This removes any residual charges, later preventing uneven copy density.

## Primary Charging



The charging roller is a conductive rubber. The use of direct charging requires a lower application voltage that the conventional corona charging system. Also, it produces almost no ozone.
An AC bias is applied to stabilise the charges applied to the photosensitive drum.
The primary charging roller is a special roller and is not the same as the transfer roller.

## Laser Exposure



A laser beam, containing the darker areas of the document image, is directed onto the surface of the OPC. This neutralises the charges. The areas of this laser image on the OPC will later attract toner, during the development phase.

## Development



The static image on the surface of the OPC is made visible by the application of toner.
As shown in the figure, the developing assembly consists of a developing cylinder (made of a fixed magnet and a cylinder rotating around it) and a magnetic blade.
The main ingredients of the toner are magnetite and resins. The toner has insulating properties and is charged to a negative potential by friction against the cylinder.
The Oce 3121 deposits toner over the areas on the surface of the drum whose charges have been neutralised by a laser beam (light areas); for this reason, the polarity of the toner is negative, which is the same as the polarity of primary charging.


A concentrated magnetic field occurs from the magnet to the edge of the blade, attracting toner.
Once inside the field, the toner becomes virtually immobile because of the strong bond with the blade so that, when deposited, it forms an even, thin layer on the cylinder.
An AC bias and a DC bias (negative component) are applied to the developing cylinder and the blade at the same time (developing bias); the negative component of the developing bias is stronger than the positive component.


During copying, toner is attracted to the image areas on the OPC. The latent image is then a visible image created by the negatively charged toner. The excess toner is removed from the OPC. This is due to the positive bias on the developing roller and the surface potential on the OPC.

## Transfer



The transfer roller applies a positive charges to the rear of the copy paper. This is to transfer the toner image from the surface of the OPC to the copy paper. The Océ 3121 uses a roller transfer method, which requires less transfer voltage than a corona transfer method and generates virtually no ozone.
To prevent transfer faults or soiling of the back of copy paper, the transfer guide is given a negative bias.

## Separation



Use is made of the rigidity of the copy paper. This assists the separation of the paper from the OPC. (curvature separation). As thin paper is less rigid, it tends to stick to the OPC. To prevent this, a negative potential is applied to the static eliminator. This reduces the static bond between the OPC and the paper, allowing an improved separation.

## Fusing



After separation, the copy paper is passed between the fusing film and the fuser roller. The toner image is fused to the fibres of the paper.
The fixing heater is a plane-shaped heater; it serves to eliminate warm-up time by heating the area of contact with the fixing film.
The temperature of the fixing heater is monitored by the main thermistor (TH1) located at the centre of the heater. (The fixing heater is controlled to a specific temperature at all times.)
A sub thermistor (TH2) is provided at the end of the fixing heater to monitor the temperature of the area which remains free of contact with paper when small-size paper is moved through the fixing assembly, thereby preventing overheating.
The fixing cleaning roller is made of aluminium and is kept in contact with the lower fixing roller to remove toner from the lower fixing roller. (It also serves to discharge heat from the lower fixing roller.)
The metal core of the lower fixing assembly is given a positive bias to prevent offset of toner to the fixing film.

## OPC cleaning



The remaining toner on the OPC is scraped off by the cleaning blade. This as a preparation for the next copy. The toner that is scraped off is caught by a melinex strip, and moved to the waste container by a rotary blade.

## 4 Auxiliary Process

## Static elimination during output

As it leaves the fuser, the copy carries residual charges from the transfer stage. To dissipate these charges, a static eliminator is provided at the output side charges (earthed brush).

## 5 High voltage system

## HT transformer circuit

The HT circuit for the formation of the image is a part of the power supply PBA. It is used for the following:

- Limiting the charging voltage
- Limiting the transfer voltage
- Limiting the current for the static eliminator, for the separation
- Limiting the DC developing bias
- Switching the AC developing bias ON and OFF
- Applying a potential to the transfer guide
- Switching the fusing bias ON and OFF

The power supply PBA also incorporates the circuits for the lamp regulation and for the control of the power supply for the lamp.


Timing of operations

|  | Main power supply ON | Copy Start key ON |  |  |  |  |  | Control panel power supply OFF |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | INTR1 | STBY | INTR2 | SCFW |  | SCFW |  | LSTR | STBY | SLEEP |
|  |  |  |  |  | 宕 |  | 旡 |  |  |  |
| Main motor (M1) |  |  |  |  |  |  |  |  |  |  |
| Fixing heater (H4) |  |  |  |  |  |  |  |  |  |  |
| Scanner motor (M2) | HP search |  |  |  |  |  |  |  |  |  |
| Scanner home position sensor (PS1) |  |  |  |  |  |  |  |  |  |  |
| Scanning lamp (FL1) |  |  |  |  |  |  |  |  |  |  |
| Vertical path roller paper sensor (PS8) |  |  |  |  |  |  |  |  |  |  |
| Registration clutch (CL1) |  |  | ! |  |  |  |  |  |  |  |
| Primary charging roller bias DC component |  |  |  |  |  |  |  |  |  |  |
| Primary charging roller bias AC component |  |  |  |  |  |  |  |  |  | 1 |
| Transfer charging roller |  |  | $\mathcal{V}$ |  |  |  |  |  |  |  |
| Separation static eliminator |  |  |  |  |  |  |  |  |  |  |
| Developing bias DC component |  |  | 1 |  |  |  |  |  |  |  |
| Developing bias AC component |  |  |  |  |  |  |  |  |  |  |
| Transfer guide bias |  |  |  |  |  |  |  |  |  |  |
| Fixing bias |  |  |  |  |  |  |  |  |  |  |

# Ogé 

##  Océ 3121/3122



## 01 PHOTOCONDUCTOR

## Contents

## Dis-/assembly

1 Replacing the OPC unit 401

Functional description
1 Resistance of the OPC drum 501

## Dis-/assembly

## 1 Replacing the OPC unit

When you replace the OPC, record the date and the latest counter reading on the label. Attach the label to the front cover of the new OPC.

| date <br> date <br> Datum | counter <br> compteur ZŠhler | note Notes |
| :---: | :---: | :---: |
|  |  |  |

## Functional description

## 1 Resistance of the OPC drum

The resistance of the OPC tends to decrease as time elapses. The Océ 3121 makes use of this phenomenon to determine the deterioration of the drum.

To measure the resistance, the surface of the OPC is charged to a uniform level at a specific voltage ( $\mathrm{DC}+\mathrm{AC}$ ). The CPU on the power supply PBA samples the current of the charges as they are applied and can then determine the resistance of the OPC. The result is converted into a density correction curve. This is used to control the reliable generation of good quality images. This mode of control is called automatic density correction, through curve selection (ADC).

The timing of the measurements are:

- During initial rotation, after a press on the copy button
- During initial rotation, after opening or closing the front door (except for jam removal)
- During initial rotation, after switching ON the copier.
- During final rotation, after generating 500 copies/prints.


## Handling the OPC after installation

The OPC is highly susceptible to light, and mere exposure to room lighting can lead to the production of copies with white spots or black stripes. Observe the following, so avoiding problems:

- Try to finish jam removal work within 5 minutes.
- When taking the OPC out of the copier for servicing:- wrap it in fresh copy paper,- keep it in a dark place.
- Do not touch the surface of the OPC.
- If the surface of the OPC is soiled, wipe it with a flannel cloth coated with toner. (Do not use paper: lint-free or otherwise.)
■ Do not use solvents.


# Ogé 

##  Océ 3121/3122



## 02 CHARGING

## Contents

## Functional description

1 Limiting the charging bias 501
2 Roller cleaning 503

## Functional description

## 1 Limiting the charging bias

## Outline

The bias for the charging roller is controlled by the power supply PBA, following the instructions from the DC control PBA.
In addition, an AC bias is applied to the charging roller to ensure stable charging.
The power supply PBA serves the following functions:

- Limiting the DC bias to a specific voltage
- Limiting the AC bias to a specific current



## Switching the charging roller ON and OFF

The charging roller is switched ON and OFF by the charging roller ON/OFF signal (HVPDC) from the DC control PBA.

The primary side of the main transformer (T101) on the power supply PBA is controlled by the CPU (Q605). When the HVPDC signal is sent to the power supply PBA, the CPU (Q605) generates the DC control signal (PPWM) to switch ON the secondary side of T101. A DC bias is applied to the charging roller.

Then, the CPU generates the AC control signal (PAPWM) following the commands created via the serial communications with the DC control PBA. As a result, the transformer T300 applies AC to the charging roller.

## Controlling the charging bias

The output values of the DC and the AC applied to the charging roller are controlled by:

- the DC control signal (PDPWM)
- the AC control signal (PAPWM)

These are pulse signals, generated by the CPU (Q605).
For the DC bias, the output voltage value is returned to the CPU (Q605). This continuously varies the duty ratio of the DC control signal. Thereby controlling it to a specific voltage (constant voltage control).

For the AC bias, the current value of the AC output is sent to the AC drive circuit.

The AC drive circuit uses the reference signal (AC control signal PAPWM) and the value of the AC current to generate signals to drive the transformer T300. These limit the AC bias to a constant current.

## Correcting the Apparent Surface Voltage on the Drum

The apparent surface voltage of the drum fluctuates in relation to changes in the ambient temperature inside the machine. This is corrected by varying the charge voltage. The temperature is measured by the thermistor, positioned on the rear frame of the copier. The data is sent to the CPU on the DC control PBA.

The CPU and the DC control PBA compute the data, and the results are sent to the power supply PBA in serial communication mode.

The power supply PBA, in response, uses the data to determine the DC charge level.

## 2 Roller cleaning

## Outline

The copier is equipped to automatically clean the charging roller.
Solenoid (SL1) is switched ON, while the charging roller is rotating, to move the cleaning pad against the charging roller. The cleaning pad oscillates in the axial direction of the charging roller.

The cleaning occurs:

- After each series of 50 copies: for run lengths exceeding 50 copies.
- At the end of the copying cycle: for run lengths exceeding 500 copies and for run lengths below 50 copies.
- When 'adjustment/cleaning' is executed in user mode. (In this case, a cleaning bias is applied to the charging roller and the transfer roller).



# Ogé 

##  Océ 3121/3122



## 04 EXPOSURE

## Contents

Dis-/assembly
1 Removing the Scanner Motor ..... 401
2 Removing the Scanner Cable ..... 402
3 Routing the Scanner Cable ..... 404
4 Preparing the tool for the positioning of the mirror ..... 405
5 Adjusting the position of the mirror ..... 406
6 Replacing the exposure lamp ..... 407
7 Replacing the CCD Unit ..... 409
8 Removing the Fan Duct 1 ..... 410
9 Replacing the Laser Unit ..... 411
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Functional description
1 The Document Exposure System ..... 501
2 Varying the Reproduction Ratio ..... 502
3 Scanner Motor ..... 503
4 Controlling the Exposure Lamp ..... 504
5 Identifying the Size of Documents ..... 506
Laser Exposure System
1 Laser Processing Unit ..... 509

## Dis-/assembly

## 1 Removing the Scanner Motor

1 Remove the rear cover (4 screws).
2 Remove the flywheel (3 screws).
3 Detach the spring (3) and remove the scanner motor (1) (3 screws).


## 2 Removing the Scanner Cable

1 Remove the following:

- The platen
- The operating panel
- The rear covers, the right cover and the left cover.

2 Remove the metal clamps (1) (front and rear) from the scanner cable.


3 Release the front cable spring (2) and the rear cable spring (2) screws (3).

(3)

4 Loosen the set screw (4), and remove the cable (front and rear).


## 3 Routing the Scanner Cable

Note: The following tools are required when routing the scanner cable:
1.The tool for the positioning of the mirror
2.The pulley sleeve

Proceed as follows:
1 Place the steel ball into the pulley hole (1). Wind the cable 3.5 times toward the inside and 6 times toward the outside (both front and rear).
2 Secure the cable, using the pulley sleeve.
3 Locate the tool for the positioning of the mirror (2).
4 Thread the cable as shown (3),(4),(5),(6).
5 Loosen and, then, tighten the set screw (7) of the drive pulley, so that the tension of the scanner cables is equalised.
6 Fix the mirror support No. 1, and refit the cable clamps (8).
7 Adjust the cable pulley, until the spring length is $32 \pm 1 \mathrm{~mm}$ (9).


## 4 Preparing the tool for the positioning of the mirror

Before using the positioning tool, the arrangement of the pins needs to be set. The figures show the positions (1), (2) and (3) for the pins and A, B, and C.


(the pins arranged for the front of the machine)
1 The arrangement of the pins for the front and the rear of the machine.


Note: The pin A of the positioning tool is not used.

## 5 Adjusting the position of the mirror

(the optical length of the mirror No. 1, No. 2 and No. 3)

1 Prepare the positioning tool. see 'Preparing the tool for the positioning of the mirror' on page 405.
2 Move the mirror support No. 1 forwards until the hole in the side plate and the hole in the slide for the mirror support No. 1 are in line and, also, the holes for the mirror support No. 2.(Do the same for the rear side plate.)
3 Fit the positioning tool to the mirror support No. 1 and to the mirror support No. 2.(Both front and rear).


4 Tighten the set screw of the pulley.
5 Remove the tools.

## 6 Replacing the exposure lamp

## Warning:

1) Ensure that the surface of the exposure lamp has cooled before starting the work.
2) Do not leave fingerprints on the surface of the exposure lamp. (in particular, on the transparent side).
3) If the surface of the exposure lamp is soiled, wipe it with a clean, dry cloth.

1 Disconnect the mains supply cable.
2 Remove the platen.


3 Remove the rear cover (4 screws).
4 Remove the document feeder or the platen cover. Then, remove the upper cover from the rear of the copier (2 screws).
5 Disconnect the connector. Release the clips (3). Then, remove the cooling fan.


6 Move the Mirror support No. 1 until it is as shown; when viewed from the rear.
7 Remove the cover (4) from the fluorescent lamp (1 screw).Then, pull out the scanning lamp.


8 Mount the new lamp and refit all the removed parts.

Warning:
The exposure lamp has a fixed orientation. Note the following:

1) Ensure that the manufacturer's name on the lamp is at the rear of the machine.
2) Keep the transparent side of the lamp facing the reflector.
3) Do not touch the transparent side of the lamp.


9 Execute: ‘* 4 *; FUNCTION': 12: ‘R \& D SHADING'.

## 7 Replacing the CCD Unit

1 Disconnect the mains supply cable.
2 Remove the platen.
3 Remove the CCD cover (1).


4 Remove the screw that holds the document-size sensor (2), and move the sensor away from the CCD unit.


5 Remove the retaining spring (3) that holds the CCD unit (1 screw). Disconnect the connector (4). Release the flat cable (5), and remove the CCD unit.


## Warning:

Do not touch any paint-locked screws
Particularly, never remove the screw (6).


6 Mount the new CCD unit and refit all the removed parts.
7 Execute: ‘* 4 * FUNCTIONS': ‘04’: ‘AUTO SHADING START’.

## 8 Removing the Fan Duct 1

1 Remove the rear cover (4 screws).
2 Remove the cooling fan.
3 Remove the flywheel (3 screws).
4 Release the clips, and remove the cable guide.
5 Remove the fan duct (1) by sliding it to the left (2 screws).


## 9 Replacing the Laser Unit

1 Remove the rear cover, and fan duct.
2 Remove the platen, the CCD cover, the IP cover, and the IP PBA.
3 Remove the fan duct 2 (1), by sliding it to the rear.
4 Release the clips, and remove the cable guide (3).


5 Remove the cable (4), and the five screws (5). Disconnect the connector (6). Then, remove the laser unit (7).


6 Replace the laser unit and refit all removed parts.
7 Execute '* 4 * FUNCTIONS': ‘04': ‘PD PRINT'.
8 Execute ‘* 4 * FUNCTIONS': ‘05’: ‘200PWM PRINT’.
9 Execute ‘* 4 * FUNCTIONS': ‘07’: ‘600PWM PRINT’.

## 10 Replacing the Analogue Processor PBA

Note: If you replace the analogue processor PBA, (part of the CCD unit) you must execute ( ${ }^{*} 4^{*}$ Function 03 Shading Auto Start)

## 11 Standard white plate

Note: If you replace the standard white plate, you must execute (*4* Function 13 R\&D Shading Start).

## Functional description

## 1 The Document Exposure System

## Outline

The document exposure system refers to the illumination of a document, and the projection of the reflected image onto the CCD.

outline

general view

## 2 Varying the Reproduction Ratio

The reproduction ratio in the forward direction is changed by skipping image signals (reduction), when writing into line memory. Or reading a multiple number of times (enlargement), when reading from the line memory.

The reproduction ratio in the reverse direction is changed by moving the mirror faster (reduction) or slower (enlargement).

## 3 Scanner Motor

## Outline

The scanner motor (M2) is a stepping motor. The motor is controlled by the DC control PBA.
The CPU on the DC control PBA transmits signals through the I/O circuit to the motor controller PBA. The signals are: clockwise rotation (moving the scanner forward), counter-clockwise rotation (moving the scanner in reverse), and rotation speed.
The motor control circuit follows the instructions from the CPU, and sends pulse signals to the power control circuit. The power control circuit, in turn, accordingly supplies power to the scanner motor (M2), causing the scanner motor to rotate.


## 4 Controlling the Exposure Lamp

## Outline

The exposure lamp is a fluorescent lamp. It is controlled by the power supply PBA:

- Controlling the preheating of the exposure.
- Switching the exposure lamp ON and OFF.
- Controlling the intensity of the exposure lamp.



## Control of the preheating

The exposure lamp is pre-heated. This shortens the time required for the intensity of the exposure lamp to reach its optimum value, after a press on the Copy button.

Preheating may be initial preheating or exposure lamp ON preheating.

- Initial Preheating

Power is applied during initial rotation.

- Preheating in ON situation

Power is applied during the copying operation.

## Switching the exposure lamp ON and OFF

The exposure lamp is switched ON and OFF by the lamp ON signal (FLPWM). The signal is from the DC control PBA.

The FLPWM signal is sent to the logic circuit together with the MPCLK (pulse signals), generated by the power supply PBA. The logic circuit uses these two signals to generate the signal for 'exposure lamp $\mathrm{ON}^{\prime}$ ', thereby switching on the scanning lamp.

## Varying the Intensity

The FLPWM signal is a pulse signal. This is used to control the intensity of the exposure lamp to a specific level by varying the duty ratio. This is based on the results of the automatic shading correction as executed in service mode, and in accordance with the output of the exposure lamp intensity sensor.

## Detecting Errors

If the exposure lamp fails to switch ON, although the lamp ON signal has been generated, the exposure lamp ON circuit detects the condition. The error detection signal (PRTCT) is sent to the CPU.

In response, the CPU generates the exposure lamp OFF signal (FLOFF). The CPU does not wait for a command from the DC controller.

## 5 Identifying the Size of Documents

## Outline

The document-size detection by the copier or by the feeder is used to detect the size of a document placed on the platen or in the feeder. The size data that is obtained is used for the following:

- Auto paper selection,
- Auto ratio selection.
- AB-Configuration

- Inch-Configuration



## Operation of the Document-size Sensors

A reflecting type sensor is located below the platen. This detects the size of a document placed on the platen.

When the platen cover is lowered to approximately $30^{\circ}$, the sensor (PS3), located at the rear of the copier, is switched ON. The vane interrupts the light beam to PS3.

The output level of each sensor is read for 15 seconds. Or, when the platen cover is down, at intervals of 0.128 seconds until the copy button is pressed. If the output level remains unchanged during the period, a document is presumed to be present at the sensor position. The size of the document is identified as shown in the tables.

For cases a \& b: the output level will remain unchanged.
For case of c : A3 will be given priority. If no cassette contains A3 paper, the cassette that is selected under standard mode will be selected.
a) A3 black document
b) Book document (the thickness of a book prevents any changes to the output level from the sensor.)
c) The platen cover is not closed. (PS3 is OFF.)

Note: In cases of $a, b$, or $c$, the size detection could be incorrect.

Document detection 1


## Detecting the Size of the Documents

The combination of the outputs from the sensors represents the presence or absence of a document. Using this information, the image processor PBA determines the size of the document.

- Unchanged

Indicates that there has been no change in the sensor output. The presence of a document is assumed. (The sensor output is checked every 128 ms ).

- Changed

Indicates that a change has occurred in the sensor output. The absence of a document is assumed.

| Size | Document-size sensor |  |
| :--- | :--- | :--- |
|  | $\mathbf{1}$ | $\mathbf{3}$ |
| A3 | Unchanged | Unchanged |
| A4R | Changed | Unchanged |
| A4 | Unchanged | Changed |
| None | Changed | Changed |

A-configuration

| Size | Document size sensor |  |  |
| :--- | :--- | :--- | :--- |
|  | $\mathbf{0}$ | $\mathbf{1}$ | $\mathbf{2}$ |
| $11 " \times 17 "$ | Unchanged | Unchanged | Unchanged |
| LGL | Changed | Unchanged | Unchanged |
| LTR-R | Changed | Unchanged | Changed |
| LTR | Unchanged | Changed | Changed |

Inch configuration

## Dimensioning of the Documents, by the Document Feeder

The document feeder detects the width of a document and the length of a document, and communicates the result to the image processor.

The RDF dimensions the document: recording the width as detected by the side guides, and the length as detected in the feeding direction. The size is determined when the document is picked up. The applicable sizes are any of the default sizes, as follows:

- A-configuration: A5, A4, A4R, A3.

■ B-configuration: B5, B5R, B4.
■ Inch-configuration: STMT, LTR, LTRR, FOOLSCAP, LGL, 11"x17".

## Laser Exposure System

## 1 Laser Processing Unit

## Outline

The main components of the laser unit are:

- a laser unit, as the source of laser beams
- a scanner motor, which is equipped with a 6-facet mirror
- a BD detection PBA, for the detection of the laser beams.

The laser beam generated by the laser unit is directed to the 6-facet mirror. The mirror rotates at a specific speed. The laser beam reflected by the mirror is passed through the imaging lens. The optical path is bent by the laser mirror before it reaches the photosensitive drum. Meanwhile, the laser beam is bent to an acute angle by the BD mirror, located inside the laser unit. This is for the BD detection PBA.

As the mirror rotates, the laser beam scans the surface of the OPC. This removes charges and, as a result, creates a latent image.

outline

laser exposure

## Generating the BD Signal

A laser ON signal (horizontal, synchronised signal) is needed when directing a laser beam to the OPC. The laser beam detection signal (BD) is used to generate this start signal.

If two-sided copying or overlay copying is in progress, the edge of the copy paper is detected. This determines any discrepancy with regard to the position of the paper perpendicular to the transport direction

The result of this measurement varies the laser ON timing, in relation to the BD signal. This ensures that the image will be at a specific position on every copy. For details on how the side edge of copy paper is detected, see chapter 16, Duplex.


## Laser Driver Circuit

## Operation

The optical output of the laser (semi-conductor laser) is sensitive to changes in the ambient temperature. A control circuit automatically varies the laser drive current, to suit the ambient temperature, thereby ensuring a specific output.

When the copy button is pressed, the image processor PBA sends the bias control signal (APCON*) and the laser drive signal (LSRD) to the laser driver PBA. These activate the bias control circuit and the constant current circuit on the laser PBA. The laser beam is switched ON.

The laser beam is detected by the pin photo-diode (PD) (not in this drawing). The pin photo-diode (PD) is built into the laser element. The photo-output voltage from the PD is returned to the bias control circuit.

The photo-output voltage is sampled and compared to the reference voltage supplied by the setting circuit for the laser intensity. This determines the value of the laser bias current. This laser bias current is varied continuously to compensate for the changes in temperature, so ensuring a specific output.

This procedure occurs several times during each signal line of scanning.

$\oslash$ : Do not touch!


The laser bias current

## Switching the Laser Output

The laser output can be: high, medium, or low. Thus ensuring the best image for the selected mode. The output is limited by the output signal "intensity selection signal $0,1,2 "$ from the image processor PBA.

The laser output is used for its respective mode, as shown:

| Laser output | Mode |
| :--- | :--- |
| High | Text mode, text and photo mode |
| Medium | Photo mode, Fax output |
| Low | Printer output |

## Controlling the Scanner Motor

The scanner motor rotates in accordance with the instructions received from the DC control PBA. The power supply is controlled by the scanner driver PBA.

The scanner motor (M3) rotates when the laser scanner motor drive signal $(\mathrm{LMD}=1)$ is sent, by the DC control PBA, to the scanner driver PBA. At this time, the hall IC signal is returned from M3. This signal is used to control the power supply for M3.

The timing of the power supply is controlled in phase with the rotation reference pulses (FS) from the DC control PBA. Thus ensuring a specific speed of rotation.


## Switching the Laser Scanner Motor ON and OFF

The timing of the start of the laser scanner motor (M3) varies in accordance with the setting of the 'time to quiet mode'. This is set (in user mode) to ' $1-9$ ' or ' 0 '.

If the time is set to ' $1-9$ ', rotation starts when the following occurs during stand-by:

- a button is pressed
- the platen cover is opened, or the document feeder is opened
- a document is placed in the document feeder.

If the time is set to ' 0 ', rotation starts when the copy button is pressed.
The laser scanner motor is switched OFF in accordance with the settings in 'time to quiet mode'. (If the time is set to ' 0 ', the rotation stops at the end of 'LSTR'.)


A: If the setting of 'time to quiet mode' is not ' 0 ', one of the following situations apply:

- a button has been pressed,
- a document has been placed in the document feeder, or, the platen cover has been raised.
B: Can be varied in user mode (quiet mode). If ' 0 ' is set, there will be no B period.


# Ogé 

##  Océ 3121/3122



05 DEVELOPING

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# Adjustments 

## 1 Adjusting the doctor blade

This is a factory adjustment.


Note: The gap between the developing roller and the doctor blade is adjusted in the factory (high precision). Do not try to adjust it in the field.

## Dis-/assembly

## 1 Developing Clutch

1 Remove the following:

- rear cover (4 screws),
- flywheel (3 screws),
- and the cable clip (high-voltage cable).

2 Disconnect the connector (3), and remove the developing clutch (2 screws).


## 2 Removing the Toner Sensor

1 Remove the developing unit.
2 Remove the screw (2). Disengage the hook (3). Then, remove the grip (1) from the developing unit.


3 Remove the two screws (4). Disconnect the connector (5), and take out the toner sensor.


## 3 Blade Mount

1 Disengage the four fasteners (3). Remove the two screws (2) and take off the cover (1).


2 Remove the two screws (5), and remove the blade mount (4).


## 4 The position of the magnetic seal in the developing unit

When fitting the magnetic seal, hold it firmly against the opening. Ensure that the magnetic seal and the housing are in firm contact.


Magnetic seal


## Functional description

## 1 Controlling the Developing Bias

## Outline

The circuit for the control of the developing bias, on the power supply PBA , has the following functions:

■ Switching the AC developing bias ON and OFF.

- Switching the DC developing bias ON and OFF.
- Limiting the DC developing bias to a specific voltage.



## Switching the DC developing bias ON and OFF

The DC developing bias is switched ON and OFF by the DC bias ON/OFF signal (DCON). The signal comes from the DC control PBA .

The primary side of the main transformer (T101), on the power supply PBA, is controlled by the $\mathrm{CPU}(\mathrm{Q} 605)$. When the DCON signal is sent to the power supply PBA , the CPU (Q605) generates the DC bias control signal (BPWM). This switches on the secondary side of the main transformer (T101), applying the DC developing bias.

## Limiting the DC Developing Bias to a Specific Voltage

When the DC developing bias is being applied, the CPU (Q605) on the power supply PBA receives the application voltage from the voltage detection circuit. Thus, the duty ratio of the BPWM signal is varied, ensuring that the DC output voltage is maintained to a specific value.

## Switching the AC developing bias ON and OFF

The developing AC drive circuit on the power supply PBA receives drive pulse signals from the CPU (Q605). When the AC drive signal (ACON) is directed from the DC control PBA to the AC drive circuit, the AC transformer (T400) is switched ON. This supplements AC to the DC developing bias.

- Application frequency: 1838 Hz
- Application voltage: $800 \mathrm{Vp}-\mathrm{p}$


## Varying the DC Developing Bias

The density of the image is adjusted by varying the density correction curve (DC developing bias).

During printing (printer function), the density is adjusted by fixing the density correction curve. Then, varying the bias DC to maintain correct gradation.

To compensate for variations in the OPC, the control is carried out according to a specific timing. (with AGS measurement to increase the developing bias).

## 2 The cleaner in the developing unit

## Outline

The developing unit is locked mechanically by the locking levers on each of the developing rails.

The drive from the main motor rotates the following:

- the developing roller,
- the stirring rod in the developing unit,
- the rotary blade inside the drum cleaner.

The level of toner is detected via the toner absent signal (TEP), from the toner level sensor (TS1) inside the developing unit

The waste toner is collected by the rotary blade. The waste toner sensor (PS10) turns on when the waste container is full.

## Detecting the level of toner

A toner sensor (TS1) of an oscillator type is provided to monitor the level of toner. The sensor is located inside the developing unit.

When the level of toner in the unit is above a specific level, the output of the toner sensor is ' 1 '. When the toner falls below that level, the output of the toner sensor is ' 0 '.

When the developing clutch (CL4) is energised, the CPU on the DC control PBA reads the output of the toner sensor. It then computes the period during which the toner sensor output remained ON to issue a message to supply toner.

| Result | Operation | Resetting |
| :--- | :--- | :--- |
| Toner absent level 1 is <br> assumed if the 'toner is <br> absent state' continued <br> for 20 seconds or more <br> during the last two <br> checks. | Toner supply is initiated. <br> Copying is prohibited. <br> (FAX reception and <br> printer output are possi- <br> ble.) | Resetting occurs when <br> toner has been stirred: by <br> keeping the developing <br> clutch ON for 6 seconds. <br> This is after the control <br> panel power switch was <br> switched ON, or the <br> front door was opened <br> and closed. |
| Toner absent level 2 is <br> assumed if the 'toner is <br> absent' state continues <br> for 160 seconds or more. | Toner supply is initiated. <br> Copying, FAX output, <br> and printing are all pro- <br> hibited. | Resetting occurs when <br> toner has been stirred: by <br> keeping the developing <br> clutch ON for 30 sec- <br> onds. And, toner is <br> present is detected after <br> the control panel power <br> switch was switched ON <br> or the front door was <br> opened and closed. |

## Computation of Level



When the toner is stirred by the stirring rod, the toner is absent or the toner is present state is repeated at intervals.

- The absence of toner is assumed by monitoring the TEP* signal. This occurs only while the developing clutch remains energised. The periods during which the developing clutch remains ON are added.
- The time elapsed from the first toner absent (TEP*) signal up to the end of the last 'toner absent signal' is referred to as T1.
- The time elapsed from the start of the next 'toner absent signal' until the end of the 'toner absent signal' is referred to as T2.
- Then, the sums are cleared and replaced by alternately adding subsequent T1 and T2.

Based on the results, the absence of toner is assumed for the following:

- $(\mathrm{T} 1+\mathrm{T} 2)>20$ seconds: toner absent, level 1
- (T1) or (T2) $>160$ seconds: toner absent, level 2


# Ogé 

##  Océ 3121/3122



06 TRANSFER

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5 Controlling the bias for the transfer guide and the bias for the fixing roller506

## Adjustments

## 1 Adjusting the bias for the transfer roller

If image faults occur, as a result of an incorrect transfer charging roller bias, the transfer bias may be adjusted. Carry out 'TRN-1', 'TRN-2TS', or 'TRN-20L' in service mode (*3*; ADJUST).

An image fault may be any of the following:
1 Background is noted in the margin along the trailing edge, because of stray toner.
2 The density of copies increases every 94 intervals (approximately) when making half-tone copies (entire surface).

In the case of " 1 ", increase the setting; in the case of " 2 ", decrease the setting.

- Use TRN-1 to adjust the transfer bias for copying on the 1 st side.
- Use TRN-2ST to adjust the transfer bias for copying on the 2nd side of a two-sided copy.
- Use TRN-20L to adjust the transfer bias for copying on the 2nd side of an overlay copy.


## Functional description

## 1 Transfer



The transfer roller applies a positive charge to the rear of the copy paper. This is to transfer the toner image from the surface of the OPC to the copy paper.

A roller transfer method is employed. This requires less transfer voltage than a corona transfer method, and this method generates virtually no ozone.

The transfer guide is given a negative bias. This is to prevent transfer faults occurring, and to avoid soiling of the back of the copy paper.

Note: If the transfer guide was connected to earth, it would dissipate the charge on the back of copy paper: leading to transfer faults. If separated completely, the transfer guide would be charged. This would soil the transfer guide and, ultimately, soil the rear of the copy paper.

Note: If the image from the OPC was not fully transferred to the copy paper (because of a jam), toner could stick to the transfer roller. A negative voltage is applied to the roller, during the initial rotation and the final rotation. Any remaining toner, carrying a negative charge, is returned to the OPC.


## 2 Controlling the bias to the transfer roller

## Outline

The copier uses direct transfer executed by means of a roller. Four charging potentials are applied to the transfer roller. These have the following functions and timing:


## Transfer Bias

This positive bias is used to transfer the image from the OPC to the copy paper.

## Cleaning Bias

As the machine uses direct transfer, toner from the OPC could stick to the transfer roller (because of a jam). To counteract this, a negative voltage is applied. This returns the toner from the transfer roller to the OPC:

- During the initial rotation, after a press on the Copy button.
- During a part of the last rotation.
- During a roller cleaning, initiated in user mode 'adjustment and cleaning'. In this case, the charging roller is cleaned at the same time.


## Reference Bias

At times, the transfer efficiency varies. This is due to changes in the environment or changes in the resistance of the charging roller. To prevent loss of image quality due to such variations, a correction is made to the level of the voltage to the transfer roller.

The reference bias is applied each time the copy button is pressed. Thus correcting the voltage level.

## Sheet-to-Sheet Distance

During copying runs, the bias value is decreased. This is to prevent adhesion of toner to the transfer roller between sheets of copy paper.


## 3 Controlling the bias for the transfer roller

The bias for the transfer roller is controlled by the CPU (Q605) on the power supply PBA. This is according to instructions from the DC control PBA .

## Switching of the application of bias

The bias types are switched, based on combinations of the transfer output mode 0 (HVTM0) and the transfer output mode 1 (HVTM1) from the DC control PBA .

| HVTM0 | HVTM1 | Bias type |
| :--- | :--- | :--- |
| 0 | 0 | Cleaning bias |
| 1 | 0 | Transfer bias |
| 0 | 1 | Reference bias |
| 1 | 1 | Sheet-to-sheet bias |

## Switching ON and OFF the Cleaning Bias

When the cleaning bias drive signal is ' 1 ' (TREVON from the power supply PBA), the secondary side of the main transformer (T101) is switched on. This applies a cleaning bias (negative) to the transfer roller.

The timing of the application of the cleaning bias is determined by serial communication data, exchanged with the DC control PBA .

## Switching the transfer roller ON and OFF

The bias for the transfer roller bias is switched ON and OFF by the transfer bias control signal (TFWPWM) and the transfer bias ON signal (TFWON).

When the TFWON signal is ' 0 ', the transformer T502 switches ON.

## 4 Controlling the bias for the Static Eliminator during separation

## Switching ON and OFF the bias for the static eliminator

The CPU (Q605) on the power supply PBA, receives the separation static eliminator ON signal (SEBON). This causes the separation static eliminator bias drive circuit to apply a bias to the static eliminator.

## Controlling the voltage

The output for the eliminator bias is returned to the bias drive circuit. This is used to control the voltage to a specific value.

## Switching the bias voltage for the static eliminator

The separation bias differs physically for copying on the first and second side of a two-sided copy or for an overlay copy.

To suit differences, the separation static eliminator drive signal $1 / 2$ is used to switch the bias voltage. This ensures efficient separation.


## 5 Controlling the bias for the transfer guide and the bias for the fixing roller

## Bias for the transfer guide

The negative bias (-600 V DC) for the transfer guide is used to prevent adhesion of toner to the transfer guide. The same potential is applied to the toner.

Application of the bias continues when the control panel power remains ON.

## Bias to the lower fixing roller

A positive bias is applied to the steel core of the lower fixing roller. This is to prevent offset to the fixing film.

The electrode terminal on the end of the lower fixing roller shaft is for this purpose. Pay attention to the orientation of the lower roller if you have removed it.


# Ogé 

##  Océ 3121/3122



07 CLEANING

## Contents

Functional description<br>1 Waste Toner 501

## Functional description

## 1 Waste Toner

The waste toner that has been scraped by the cleaning blade is moved away to the waste container at the rear. The toner is moved by the rotary blade situated below the drum cleaner.

The drive claw is pushed against the rotary blade by a spring. This transmits the drive of the main motor to rotate the blade.

When the waste container is full of toner, the rotation of the rotary blade is blocked. This forces the drive claw outwards against the switch lever. The waste toner sensor (PS10) is switched ON and OFF alternately.

The DC control PBA monitors the switching of PS10 for approximately 8 seconds after the main motor is switched ON. The waste container is assumed to be full if, during those 8 seconds, 10 or more signals are received from PS10.

Upon detection, the 'Waste Toner Case Full' message will be displayed: during standby.


# Ogé 

##  Océ 3121/3122



## 08 IMAGE PROCESSING

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## Dis-/assembly

## 1 Replacing the IP PBA

## Disassembly

1 Before you disassemble the IP PBA:

- Use (*4* Function 18 PRM_PRNT) to print out all registration data (one touch dialing, speed dialing, user data list, etc; these are important if the machine is equipped with the fax PBA).
- Take notes of the settings in user mode and others.

Note: *4* Function 18 is only available if the fax PBA has been installed.
2 Remove the platen, and remove the CCD cover.
3 Return the mirror support No. 1 to the home position.
4 Remove the four screws (2), and move the IP cover (1) to the front. Then, remove the PBA, first lifting the rear of the PBA.


5 Remove the size sensor (4). Then, remove the flat cable and all connectors from the IP PBA (5).


6 Remove the IP PBA (4 screws).

## Assembly

1 Perform the actions which are described above in the reverse order.
2 Switch on the copier.
3 Enter service mode.
4 Perform (*4* Function 17 RAM Init)
5 Enter the values in service mode ( $* 3 *$ Adjust) which are recorded on the service label on the front door.
6 Enter the values which are recorded on the service label on the IP PBA:

- 600 PWM MIN
- 600 PWM MAX
- 200 PWM MIN
- 200 PWM MAX

7 Execute (*4* Function 03 Auto Shading Start).
8 Execute (*4* Function 04 PD Print).
9 Execute (*4* Function 05200 PWM Print).
10 Execute (*4* Function 06600 PWM Print).
11 Enter the relevant settings/values under ( ${ }^{5} 5^{*}$ Options) and in user mode.

## 2 IP software update

The software for the image processing system resides in two flash ROM's (IC103 and IC104). These are of the DIMM-type (Dual In-line Memory Module). There are two ways to update the system software:

1 By replacing the flash ROM.
2 By downloading new software to the existing flash ROM.

## Replacing the flash ROM

1 Switch OFF.
2 Disconnect the mains supply cable.
3 Remove the following:- the platen,- the lens cover- and the IP cover.
4 While opening the claw, lift the ROM to remove.


5 Holding it at an angle, insert the new flash ROM into the slot.


6 Press flash ROM downwards, - Press it down until "click' is heard.


7 Refit the removed covers. Connect the mains supply cable. Then, switch ON.

## The downloading method

Requirements are:

- A PC or laptop with the download-utility
- A diskette with the new system software installed
- A RS232C null-modem cable.

1 If the download utility, and the Océ 3121 system software are already installed on your laptop, then continue with step 8 .
2 Insert the diskette with the download programme in your laptop.
3 Select [Run] on Window's Start menu. Type [A:\Setup.exe] or use the [Browse] button.


4 When the setup programme starts and for approval of the source drive, click the [Continue] button.


5 When a message appears asking for approval of the destination directory, click the [Continue] button. In response, a folder will automatically be created with the name "Download". The download programme will be installed in that directory.


6 The following message will appear after a while. Press the [OK] button.


After clicking OK, another message appears. This is the same message, but then in Japanese. In english Windows 95, it looks garbled

7 Now the download programme has been installed. You will find it in the C : Download directory.

The next step is to install the file with the new system software for the image processor. Initially, you will have this file on a floppy, in a compressed format. You must use the following procedure to install it on your PC.

8 Start the download programme. You can use the [Start] button in Windows 95. Select then [Programs] -> [Download] $->$ [Download]. The next dialog box will appear


9 Select the baud rate to 19200 bps. Then click [OK].
10 Click [Save ROM Image:


11 Click [Create File]:


12 When the following message appears, click [OK]:


13 Then, insert the floppy with the system software for the image processor and click [OK]:


14 The floppy disk must have a volume label " 1 ". Otherwise you will get the following message:


The official floppies will be OK. But if you make a spare copy of the disk, do this by using a disk duplicating utility. Another option is to change the label to " 1 " afterwards. (By changing the properties of [3.5 Floppy A:] in Windows Explorer).

When all is correct, the files will be extracted and installed on your PC. You will return to the [Create File] menu.

Next, you will connect the PC to the copier: with the null-modem cable.

15 Shut down and switch off the PC and the copier.
16 Connect the null-modem cable to the COM-port of your PC and to the service connector of the copier.


17 Switch on the copier and enable service mode.
18 Select (*5* Option $2>$ Baud rate). Put this on "0". This specifies 19200 bps .
19 Then set the copier in downloading mode: Use (* $4 *$ Function 13). Select (IP Download). The machine will switch off and on, and then respond with "IP FDIMM download program".

| *4* FUNCTION 13 |  |
| :--- | :--- |
| IP DOWN LOAD | CANCEL |
| PRCON DOWN LOAD | JUMP |
|  |  |
|  |  |
|  | $\square \triangleleft$ |
| $\Delta \triangleright$ | + |
|  |  |
|  |  |

20 Switch on the PC.
21 Start the download programme and select [Download]:


22 The next instruction will appear, click [OK].


```
0K
```

23 The next screen appears, check if the device name is as shown. Then click [Select File].


24 Then click on the appropriate file and click [Select].


25 Ensure that the confirmation is correct:


26 Start the download process by clicking on [START]:


27 The next message will appear during the download process. This will last for 10 minutes (changing language) up to 60 minutes (complete system software download).

```
Please be patient for a while...
```

28 Normal termination:


Check Sum is OK.
Download is completed.


29 After clicking [OK], the next instruction appears:


Follow the instructions to finish the procedure.

## Functional description

## 1 Image Processing

## Outline

The image processing system converts the optical image on the CCD into electrical signals (image signals) for correction and processing.

The routing of the correction functions and processing functions.


| PBA | Correction/processing | Destination |
| :---: | :---: | :---: |
| Analogue processor PBA | - A/D conversion <br> - ABC (automatic background compensation) | To the image processor PBA |
| Image processor PBA | - Shading correction <br> - Reproduction ratio processing <br> - Filter processing <br> - Negative/positive reversal <br> - Framing/blanking <br> - Density processing <br> - Binary processing (for copy images) | To the laser driver PBA and the Core/IP PBA |
| Core/IP PBA | Binary processing (for fax images) <br> - Reproduction ratio processing (for fax images and printer default transmission) | To the FAX PBA through the Fax motherboard. (also, to the electronic sorter) |
| FAX PBA | - Coding/decoding <br> - Rotation | To the telephone line |
| Protocol controller PBA | - Protocol control <br> - Protocol exchange (between printer PBA and Network Interface PBA) |  |

## 2 Analogue Image Processing

## Outline

The Analogue processor PBA converts CCD drive signals and CCD output signals (Analogue signals) to digital signals. (It also executes AE measurement.)

## CCD/CCD Driver

The copier's CCD is a linear image sensor consisting of a single line of 7500 photocells. The signals subjected to photoelectric conversion in the photocell unit are forwarded to the CCD drive circuit. (The even-number pixels and the odd-number pixels are sent separately.) The CCD drive circuit synthesises the signals coming separately in even-number units and odd-number units for output to the A-D conversion circuit.


## A-D Conversion Circuit

The A-D conversion circuit converts Analogue signals from the CCD to 8-bit digital image signals.

In general, the A-D conversion signal performs A-D conversion based on the reference voltage. As such, increasing or decreasing the reference voltage will increase or decrease the dynamic range (difference between maximum output level and minimum output level). Thus affecting the signal level after A-D conversion. (This means faithful digital conversion of Analogue inputs is not possible.)

The ABC circuit takes advantage of this fact. The reference voltage is varied according to the A-D conversion circuit output signal level to vary the dynamic range. Also, cancelling the background density of documents. (This processing is executed for every main scanning line.)

(A): Dynamic range of a white original.
(B) : Dynamic range of a colored background.

## ABC (automatic background control)

If 'priority on speed' is selected, the ABC circuit operates as part of AE (automatic exposure control settings. Image signals after A-D conversion are returned to the ABC circuit for the following processing.

- Identifies the A-D conversion circuit output signal level.
- Varies the reference voltage, based on the results of identification.

The reference voltage obtained here is sent to the A-D conversion circuit. The "priority on speed" function can be adjusted in service mode $\left({ }^{*} 3^{*}\right)$.

## 3 Digital Image Processing

## Outline

The digital image processing serves to process image signals from various PBA.


## Shading Correction

The output of the CCD will not be constant for the following factors (even when the light reflected by a document with even density is projected to the CCD).
1 The sensitivity of each pixel of the CCD is not the same.
2 The variations of the lens: centre versus edges.
3 The variations of the exposure lamp, between the centre and the ends.
4 The exposure lamp can deteriorate.

Shading correction is performed to correct the above discrepancies. Shading correction may be executed for each copy, or executed automatically, according to the target value determined in service mode.

## Shading Automatic Correction

Shading automatic correction is executed by using service mode (* 4 *; FUNCTION).

In this type of correction, the density of blank paper and the density of the exposure reference strip is measured and stored in memory. The stored data is computed and, subsequently, used as the "target value" for shading correction.


## Shading Correction

Shading correction is executed during the scanning of each document.

The light from the exposure lamp is directed at the exposure reference strip. The reflected light is turned into digital signals by the analogue image processing block. The reflected light data, which was converted into digital signals, is sent to the shading circuit of the image processor PBA.

The shading circuit compares the pre-determined target value and shading data and computes the difference as the shading correction value.

The shading correction value is used to correct variations among CCD pixels that occur during the scanning. This is to ensure a specific image density level.


## Total Processing

The total processing block handles the following:

- Reproduction ratio
- Shift
- Mirror image
- Slanting
- Repeat
- Folding


## Reproduction Ratio

1 Horizontal Reproduction Ratio (forward scanning direction)
When writing image data into memory, data units may be skipped for reduction. When reading data from memory, data units are read several times (enlargement).
2 Vertical Reproduction Ratio (reverse scanning direction)
The speed of the scanner movement is varied. This changes the width of scanning a document. The table below gives an impression of how the copier processes reproduction ratios.
3 Zoom Fine-Adjustment
The vertical reproduction ratio or the horizontal reproduction ratio using zoom adjustment in user mode (in $0.1 \%$ increments).
For instance, for 'adjustment width' $+1 \%$ (both X and Y ),
$50 \%->51 \%$
$100 \%->101 \%$
$400 \%->401 \%$

|  | Direct | Reduce | Enlarge |
| :---: | :---: | :---: | :---: |
| Document (image data) (writing) Line memory (reading) Copy |  |  |  |
| Reproduction ratio in forward scanning direction | All data is written 'as-it-is' into memory. | To reduce to $1 / 2$, every other data unit is skipped during the writing into memory. | To enlarge to $200 \%$, all data units are written 'as-it-is' ,but the data units are read twice when reading from memory. |
| Reproduction ratio in reverse scanning direction |  | The speed at which the scanner is moved is increased. This increases the width of the scanning of the document in relation to a single pixel. | The speed at which the scanner is moved is decreased. This decreases the width of the scanning of the document in relation to a single pixel. |

## Shift Processing

Samples of image shifting, and conceptual outlines of shifting in the forward scanning direction and in the reverse scanning direction.


The image of a document may be shifted by combining shifts in the forward scanning direction and shifts in the reverse scanning directions.

## 1 Corner Shift

The co-ordinates (X1, Y1) of the corner of a specific area is moved to any of the four corners of the copy.
2 Centre Shift
The co-ordinates (Xm, Ym) are computed from the size of the area to be shifted and the size of the copy, so that the margins at the top and the bottom and the margins at the left and the right will be identical; the area will be moved to X 1 and Y 1 .
Note: $X m=(X \max -(X 2-X 1)) / 2, Y m=(Y \max -(Y 2-Y 1)) / 2$
3 Free Shift
The co-ordinates (X1, Y1) of a specific area is moved to a specific point (Xp, Yp).


## Reduced Image Composition

Reduced image composition mode may either of the following:
1 2-on-1 mode: in which two documents are reduced for copying on a single sheet of copy paper.
2 4-on-1 mode: in which four documents are reduced for copying on a single sheet of copy paper.

Executing these modes requires control of a combination of:- reproduction ratio processing,- shift processing,- and overlay processing.

For reproduction ratio processing: a ratio is computed, based on the size of the document and the size of the copy.

- Formula for Lengthways Direction
a:copy paper length $\div$ (document length $x 2$ )
b:copy paper length $\div$ document length
- Formula for Widthways Direction
c:copy paper width $\div$ (document width x 2 )
d:copy paper width $\div$ document width
If the reproduction ratio in lengthways direction and that in widthways direction are different, the smaller of the two will be selected. However, the reproduction ratio will be between $25 \%$ and $800 \%$.

Shift processing and overlay processing are controlled as explained on the next page. The table shows which modes are available in relation to different combinations of the RDF and the duplexing unit.
$\left.\begin{array}{|l|l|l|l|l|}\hline \text { Mode } & \begin{array}{l}\text { Duplexing } \\ \text { unit } \\ \text { 2-on-1 } \\ \text { (overlay) }\end{array} & \text { Required } & \text { Not required } & \begin{array}{l}\text { Lengthwise } \\ \text { ratio } \\ \mathrm{b}\end{array}\end{array} \begin{array}{l}\text { Widthwise } \\ \text { ratio } \\ \text { c }\end{array}\right\}$


| 2-on-1 (overlay) | Document (A4 x 2) |  | Copy (A4R x 1) |
| :---: | :---: | :---: | :---: |
|  | 1 | $2 \square$ | 1 2 |
| Mode | Orientation of documents on the platen | Image after copying (arrow indicating feeding location) | Remarks |
| - Book mode |  | Copy | Combines the following: <br> - Reduced copying <br> - Image shifting <br> - Overlay copying |
| - RDF in use | Document | Copy | Combines the following: <br> - Reduced copying <br> - Image shifting <br> - Overlay copying |



## Enlarged Image Composition

In enlarged image composition, the reduced image of a document is returned to its document size. It may be any of the following:

- 2 -on-1, generating 2 outputs
- 2-on-1 two-sided, generating 4 outputs
- 4-on-1, generating 4 outputs
- 4-on-1 two-sided, generating 8 outputs.

1 2-on-1, Generating 2 Outputs


- The image (document width) of continuous 2-on-1 is divided vertically for output.
- The image (document length) of continuous 2-on-1 is divided horizontally for output.
- Documents may be placed on the platen or in the RDF.

2 2-on-1 Two-Sided, Generating 4 Outputs

## Document



Document



Outputs


Outputs


- The image (document width) of continuous 2-on-1 is divided vertically for output.
- The document (document length) is divided horizontally for output.

3 4-on-1, Generating 4 Outputs

Document


Outputs


- No number of effective areas of the last document is specified; i.e., if section 4 of the document is blank, output 4 will be blank.

4 4-on-1 Two-Sided, Generating 8 Outputs


- No number of effective areas of the last document is specified; i.e., the same as in the case of 4 -on- 1 , generating 4 outputs.

Repeat
<Document>
Forward scanning --> direction


- Principle

When reading data for a single scan from RAM, a start address (address S) and an end address (address E) are specified. Then, reading is started at address S . When address E is reached, a return is made to address S. A specific image is repeated by repeating these operations.


Slant
<Document>
Forward scanning --> direction


- Principle

When reading data for a single scan from RAM, the start address is shifted for each reading. Thereby slanting the image.
Address
$\begin{array}{rr}12345678 ¥ ¥ 7 & \begin{array}{r}¥ ¥ \mathrm{nnn} \\ -1-2\end{array}\end{array}$


1 pixel (1 bye)


## Sharpness/Filter Processing

In sharpness/filter processing, computations are performed so that a crisp or soft image may be obtained as specified on the control panel.

Figure B shows the output level occurring as the result of selecting 'sharpness mode weak' for the image data shown in figure A .

In 'sharpness mode weak', the variations in the density of an image are smoothed out to generate a soft image. (The effect may be used to make moiré less conspicuous.)

Figure C shows the output level occurring when 'sharpness mode strong' is selected.

In 'sharpness mode strong', the variations in the density of an image are emphasised to generate a crisp image.


## AI Outline processing

AI outline processing emphasises the edges of characters.
When image data input is as shown in figure D , the CPU assumes the presence of characters and initiates outline processing.


When image data input is as shown in figure F, the CPU assumes the presence of a photo and does not initiate outline processing.


Negative/Positive Reversal
The negative/positive reversal circuit executes the following image processing:

- Negative/positive reversal
- Framing
- Blanking
- Pasting
a) Negative/Positive Reversal

Level conversion is executed so that the white area of a document will be black and the black area will be white on copies.

b) Framing/Blanking

For framing/blanking, areas may be as many as 4 areas; for a rectangle, as many as 10 points may be specified.

- Framing

The signals representing non-specified areas are forced to represent white.


- Blanking

As opposed to framing, the signals representing the specified area are forced to represent white.

c) Pasting

This function may be used when the Retention Memory Unit (option) is installed. Images stored in the retention memory in advance and the image on the platen are synthesised for output.

## Density Processing

a) Logarithmic Correction

The CCD output has linear characteristics in relation to the light reflected by a document. However, the density of a document as perceived by the human eye does not show linear characteristics in relation to the light reflected by the document.

The relationship between the density as perceived by the naked eye and the output of the CCD are as shown.

## CCD output



To correct the discrepancy, the correction curve is used to execute level conversion.

Output level

b) Density Processing

The correction curve for density processing varies according to the following:
1 Setting of the Copy Density key on the control panel.
2 Results of AE measurement
3 Selection of text and photo mode, or photo mode
4 Results of OPC resistance
According to the setting of the Copy Density, the curve will be for darker or lighter: see figure A .

When text/photo or photo mode is selected, the curve shown in figure $B$ will be selected to ensure good gradation and faithful reproduction of the density of a document.


The AE may be 'priority on speed' (default) or 'priority on image quality'. (Here, the discussions are on 'priority on image quality'; for 'priority on speed', see (()(()

In 'priority on image quality', the density correction curve is varied according to the type of document.

In 'priority on image quality', the scanner is moved forward to suit the size of the detected document, thereby executing full scanning for measuring the density of the entire document.

In this manner, the density of the background and the density of the image are measured to classify the document into any of the following three types:
1 Background Type Document
Documents which are white, or light in density, carrying text.
2 Reversal Type Document
Documents which are coloured, or light in density, carrying light text or reversed text.
3 Other Documents
Documents with slight variation in density (e.g., photos).
Depending on the type of document, one of the following three AE tables is selected to generate a correction table suitable for density correction of the document.

Adjustment of the "priority on image" function in service mode $(* 3 *)$; see ( (()(()

When AE is executed using the RDF, AE is initiated for each document which is picked up.

In page separation, a signal AE scan is used to check the density of all documents for the selection of an AE table.


Copy density


Density of document
AE Table for Background Type

Copy density


Density of document Copy density


Density of docuAE Table for Reversal Type AE Table for Other Type

## Binary Processing

The binary processing circuit converts multiple-value image signals into binary signals. The method used is called the PD method, which enables better reproduction of highlight areas than the median density (MD) retention method. Binary processing is executed in text mode, and text and photo mode.

## D-A Conversion

The D-A conversion circuit is used to convert multiple-value image signals into analogue signals. D-A conversion is executed in photo mode.

## Ogé

##  Océ 3121/3122



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Electrical diagrams
1 RDF 701

## Adjustments

## 1 Adjusting the RDF Switch (MS1)

Note: Two micro-switches are fitted. These prevent operation of the RDF when either the body is opened, or the upper cover is opened. MS1 monitors the body, MS2 monitors the upper cover.
As a rule, skip the following adjustment; make adjustments only when necessary.

1 Remove the cover.
2 Open and close the RDF. Adjust the retaining plate (2), until switch MS1 (1) switches on and off when the lower edge of the RDF is between 10 and 100 mm from the platen.


## 2 Switch (MS2) for the upper cover

1 Check that both the switch for the front cover and the switch for the rear upper cover are actuated: when the upper cover is closed.

## 3 Adjusting the height of the RDF

1 Remove the rear cover.
2 Close the RDF, and check that there is a $0.2 \pm 0.1 \mathrm{~mm}$ gap.
3 To adjust, loosen the nut and turn the bolt of the appropriate support.
4 After adjustment, tighten the nuts to lock.
*Approximately two sheets of paper ( $80 \mathrm{~g} / \mathrm{m} 2$ ) may be inserted.


5 Also, at the front, check that both of the rubber feet are touching the platen glass.

## 4 Adjusting the Solenoid SL2

1 Prepare a test sheet.
Cut a sheet of A4 or LTR copy paper ( $64 \mathrm{~g} / \mathrm{m} 2$ ) lengthways into strips of about 70 mm wide.


2 Remove the front cover and remove the cover from the RDF control PBA.
3 Shift bit 5 and 6 to ON: DIP switch (DSW1) on the RDF control PBA. Press switch SW3.

- The pick-up roller will rotate. The roller will stop rotating when it is at the pick-up position for the fax mode.


4 When the pick-up roller stops, push the switch SW3.

- The motor will stop.


5 Push the plunger (1) of the solenoid SL2. Adjust the position of SL2 so that rollers (2) and (3) are touching.


6 Push in the test sheet, prepared in step 1, between the delivery roller and the pick-up roller while the plunger of the paper retaining solenoid is fully pushed; check to make sure that the delivery roller rotates when the test sheet is pushed in to the pick-up roller of the rear and the front.


Note: When the test sheet is pulled, the one-way clutch prevents the delivery roller from rotating.

7 If the delivery roller does not rotate when the test sheet is inserted, repeat the adjustment: starting with step 3.
8 Shift the bits back to the initial positions: DIP switch DSW1.

## 5 Adjusting the Solenoid SL3

1 Remove the cover.
2 Adjust the position of the solenoid (1), so that the stroke is 4.5 mm .


## 6 Adjusting the document width (VR1)

1 Loosen the screw (2), and remove the side guide.


2 Fully open the rear guide (3) and the front guide (4).


3 Fit the gear (5).


4 Turn the width gear (6) fully counter-clockwise. Then, turn it clockwise (a half of a tooth).

(6)

5 Fit the lock for the side guide. Adjust the document width.

(6)

## 7 Parallel transport 2

## Parallel transport 2

1 Remove the RDF cover (1 screw).


2 Shift bit 1 to ON: DIP switch (DSW1) on the RDF control PBA.


3 Place a sheet of A4 or 11 "x 17 " paper ( $80 \mathrm{~g} / \mathrm{m} 2$ ) on the document tray.
4 Press once on the switch (SW3) on the RDF control PBA.

- The paper will be picked up, and stopped on the platen.

5 Open the RDF slowly, and ensure that the difference between $l 1$ and $l 2$ is 1 mm or less.


Standards:

* 11 - $12=0 \pm 1 \mathrm{~mm}$

6 If the difference is excessive, loosen the nut at the rear of the right hinge to adjust it.


7 When turning the adjusting screw, force the hinge in the direction of the arrow A.


- Turning the Adjusting Screw and $l 1 / l 2$

| Rotation | L1 and $\boldsymbol{L 2}$ |
| :--- | :--- |
| Clockwise | $l 1<l 2$ |
| Counter-clockwise | $l 1>l 2$ |

8 After adjustment, fix the adjusting screw with the nut.

## 8 Adjusting the parallel transport 2

Note: Adjust the parallel transport 2 only after adjusting parallel transport.

1 Shift bit 1 to ON: DIP switch (DSW1) on the RDF control PBA.


2 Place a sheet of A3 or 11 "x 17" paper ( $80 \mathrm{~g} / \mathrm{m} 2$ ) on the document tray.
3 Press once on the switch (SW3) on the RDF control PBA.

- The paper will be picked up, and stopped on the platen.

4 Open the RDF slowly, and ensure that $l 3$ is as indicated at the centre of the copy paper and that distances a and b are 1 mm . or more.

The rear document guide


The rear document guide


5 If the distance is incorrect, loosen the fixing screw and the positioning screw on the RDF document tray. Adjust the position of the RDF document tray.


RDF Original Tray Movement and L3

| Direction of movement | L3 |
| :--- | :--- |
| A | Decreases |
| B | Increases |

6 After adjustment, tighten the screws securing the RDF document tray.

## 9 Adjusting the transport distance

Note: Adjust the transport distance only after adjusting the parallel transport 1 and the parallel transport 2.

Copier mode
1 Shift bits 1 and 4 to ON: DIP switch (DSW1) on the RDF control PBA.


2 Place a sheet of A3 or 11 "x 17 " paper ( $80 \mathrm{~g} / \mathrm{m} 2$ ) on the document tray.
3 Press once on the switch (SW3) on the RDF control PBA.

- The paper will be picked up, and stopped on the platen.

4 Open the RDF slowly, and measure the document stop position $l 4$; then, close the RDF slowly.
platen

Standards:
Stop position L4 $=11.6 \pm 1 \mathrm{~mm}$

5 Press the switches SW1 and SW2 to adjust the transport distance.
Each press on the switch changes the stop position by 0.34 mm . When the position is appropriate, press the switch SW3 once to discharge the document and store the value.

- Change of the position of the document

| Push switch | Direction of change |
| :--- | :--- |
| SW1 | Trailing edge |
| SW2 | Leading edge |



## Example

If the stop position $l 4$ is 10 mm from the leading edge of the glass platen when the switch SW3 on the RDF controller was pressed once, the document was stopped on the glass platen, and the RDF was opened. Close the RDF leaving the copy paper as is.

To change the gap 1.6 mm toward the trailing edge: press the switch SW1 five times. $1.6 \mathrm{~mm} / 0.34=4.70$.

After pressing the switch SW1 five times, press once on switch SW3. The paper will be ejected and the value will be stored.

## Fax mode

1 Shift bits 1, 4, and 5 to ON: DIP switch (DSW1) on the RDF control PBA.


2 Place an A3 or 11" x 17" document ( $80 \mathrm{~g} / \mathrm{m} 2$ ) on the document tray.
3 Press once on the switch SW3 on the RDF control PBA.

- The paper will be picked up, and carried onto the platen.

4 Open the RDF slowly, and measure the stop position $l 4$ of the document; then, close the RDF slowly.


Standards:
Stop position $14=11.6 \pm 1 \mathrm{~mm}$

5 Press the switches SW1 and SW2 on the RDF control PBA to adjust the transport distance. Each press on the switch changes the transport by 0.34 mm . When the position is correct, press once on the switch SW3. The paper will be ejected and the value will be stored.

- Direction of change

| Push switch | Direction of change |
| :--- | :--- |
| SW1 | Trailing edge |
| SW2 | Leading edge |



## 10 Adjusting the Sheet Distance: in Image Composition Mode

Adjust the sheet distance after "adjusting the height of the RDF" and "adjusting the parallel transport 1 ."

## Copier mode

1 Shift bits 1, 2, and 4 to ON: DIP switch (DSW1) on the RDF control PBA.


2 Place two sheets of A4 or LTR paper ( $80 \mathrm{~g} / \mathrm{m} 2$ ) on the document tray.
Be sure to use A4 paper for an A/B-configured RDF and to use LTR paper for an INCH-configured RDF.
3 Press once on the switch (SW3) on the RDF control PBA.

- The paper will be picked up, and stopped on the platen.

4 Open the RDF slowly, and measure the distance $l 5$ between the two sheets of paper; then, close the RDF slowly.


Standards:
Sheet gap L5 = $0 \pm 3 \mathrm{~mm}$

5 Use the switches SW1 and SW2 on the RDF control PBA to adjust the transport distance. Each press on the switch changes the sheet distance by 0.34 mm . When the position is appropriate, press once on the switch SW3. The paper will be ejected and the value will be stored.

## Sheet gap

| Push switch | Sheet gap |
| :--- | :--- |
| SW1 | Increases |
| SW2 | Decreases |

6 After "adjusting parallel transport 1 ," "adjusting the parallel transport 2," "adjusting the transport distance," and "adjusting the sheet distance in image composition mode," switch off. Shift all bits to OFF: DIP switch (DSW1). Switch ON, and check that the RDF functions correctly.

Note: Shift bit 7 to ON: DIP switch (DSW1). Only if the document size (length in feeding direction) is as follows:

| RDF-configuration | Document size (length in feed- <br> ing direction) |
| :--- | :--- |
| A/B | 220 to 250 mm |
| INCH | 220 to 260 mm |

## Fax mode

1 Shift bits 1, 2, 4, and 5 to ON: DIP switch (DSW1) on the RDF control PBA.


2 Place two sheets of A4 or LTR paper ( $80 \mathrm{~g} / \mathrm{m} 2$ ) on the document tray.
Be sure to use A4 paper for an A/B-configured RDF and to use LTR paper for an INCH-configured RDF.
3 Press once on the switch (SW3) on the RDF control PBA.

- The paper will be picked up, and stopped on the platen.

4 Open the RDF slowly, and measure the distance $l 5$ between the two sheets; then, close the RDF slowly.


Standards:
Sheet gap L5 = 0 $\pm \mathbf{3} \mathbf{~ m m}$
5 Use the switches SW1 and SW2 on the RDF control PBA to adjust the transport distance. Each press on the switch changes the sheet distance by 0.34 mm . When the position is appropriate, press once on the switch SW3. The paper will be ejected and the value will be stored.

- Sheet gap

| Push switch | Sheet distance L5 |
| :--- | :--- |
| SW1 | Increases |
| SW2 | Decreases |

6 After 'parallel transport 2 ', adjusting the sheet distance to the rear document guide, adjusting the transport distance, and adjusting the sheet distance in image composition mode, switch OFF. Shift all bits to OFF: DIP switch (DSW1). Switch ON. Check that the RDF functions correctly.

Note: Shift bit 7 to ON: DIP switch (DSW1). Only if the document size (length in feeding direction) is as follows:

| RDF-configuration | Document size (length <br> in feeding direction) |
| :--- | :--- |
| A/B | 220 to 250 mm |
| INCH | 220 to 260 mm |

## 11 Adjusting the Switch (MS1)

1 .Remove the cover.
2 Open and close the RDF. Adjust the retaining plate (2) until switch MS1 (1) switches on and off when the lower edge of the RDF is between 10 and 100 mm from the platen.

(1) RDF switch (MS1), (2) Retaining plate

Right Hinge


## 12 Adjusting the pressure of the separation belt

Symptoms prior to adjustment:

- documents start to skew
- because of wear on the separation roller or the feeding roller.

Also, the adjustments should be carried out after replacing the separation belt or the feeding roller.

## Outline

The pressure of the separation belt varies for copier mode and fax mode.
Turning the adjusting screw varies the pressure on the belt.
To adjust the pressure for copier mode, adjust the two outer separator tracks.
For fax mode, adjust the centre separator track.
Separation roller Gauge


## Preparing for Adjustment

1 Prepare a test sheet for the belt tension.
Cut an A4 or LTR sheet of copy paper ( 64 or $80 \mathrm{~g} / \mathrm{m} 2$ ) into strips of about 70 mm wide.
Put a length of cellophane tape on both sides, and make a hole.


## Copier mode

1 Remove the cover from the RDF control (1 screw).


2 Shift bit 2 to ON: DIP switch (DSW1) on the RDF control PBA. Select the continuous pick-up and delivery mode. Switch ON.


3 Place five to ten sheets of A4 LTR paper on the document tray. Press the switch SW3 on the RDF control PBA: to select continuous pick-up and delivery mode.
4 After approximately 2 minutes, press the switch SW3 once again to stop the operation.
5 Shift bit 2 to OFF: DIP switch (DSW1) on the RDF control PBA. Then, shift bit 6 to ON, to select the cleaning mode for the separation belt and the feeding roller. (service mode for copier mode). Remove the paper from the document tray.


6 Press the switch SW3, on the RDF control PBA. Let the test sheet you have prepared move into the separation assembly at the front to measure the power of feeding at the front.
Points to note, when measuring the belt tension

- Check that the three separator belts are in contact with the test sheet.
- Take care to pull the test sheet straight, in line with the separator belt.
- Check the tension only when the trailing edge of the test sheet is aligned with the edge of the document tray.


Spring gauge: range 0-600 g.
Measuring the belt tension (front)
7 Open the cover of the RDF.
8 Loosen the lock nut (1). Turn the screw (2) until the correct tension is reached.
Tighten the lock nut (1).


| Test sheet | tension in gr. |
| :--- | :--- |
| $64 \mathrm{~g} / \mathrm{m} 2$ paper | $520 \pm 20$ |
| $80 \mathrm{~g} / \mathrm{m} 2$ paper | $570 \pm 20$ |

Guide: the tension should be equal at the front and at the rear.

| Turning | Tension |
| :--- | :--- |
| Clockwise | Decreases |
| Counter-clockwise | Increases |

Guide: A $90^{\circ}$ turn of the adjusting screw changes the power of feeding by about 25 g. Adjustment Screw and Power of Feeding

9 Adjust the tension at the rear in the same manner as the front.
10 Check the tension at the front and at the rear. When correct, tighten the lock nut.
11 Shift bit 6 to OFF: DIP switch (DSW1) on the RDF control PBA. This switches off the service mode.


12 Refit the cover over the RDF control PBA.

## Fax mode

1 Remove the cover from the RDF control PBA.


2 Shift bits 5 and 6 to ON: DIP switch (DSW1) of the RDF control PBA. Select the cleaning mode for the separation belt and the feeding roller: for fax in service mode.


3 Press the switch (SW3), on the RDF control PBA. Allow the test sheet to feed into the separator, so that the tension can be checked.

## Points to note, when measuring the belt tension

- Check that the three separator belts are in contact with the test sheet.
- Take care to pull the test sheet straight, in line with the separator belt.
- Check the tension only when the trailing edge of the test sheet is aligned with the edge of the document tray.


Spring gauge: range 0-600 g.
Measuring the tension (centre)

4 Open the cover of the RDF.
5 Loosen the lock nut (1). Turn the screw (2) until the correct tension is reached. Tighten the lock nut (1).


| Test sheet | tension in gr. |
| :--- | :--- |
| $64 \mathrm{~g} / \mathrm{m} 2$ paper | $270 \pm 20$ |
| $80 \mathrm{~g} / \mathrm{m} 2$ paper | $300 \pm 20$ |

Tension

| Turning | Tension |
| :--- | :--- |
| Clockwise | Decreases |
| Counter-clockwise | Increases |

Adjusting screw and tension
Guide: A $90^{\circ}$ turn of the adjusting screw changes the power of feeding by about 25 g .
6 After adjustment, tighten the nut.
7 Shift bit 5 and to OFF: DIP switch (DSW1) on the RDF control PBA. This will switch off the service mode.


8 Refit the cover over the RDF control PBA.

## 13 Adjustment of the Electrical System

## After replacing the main components

| Main components | Adjustments |
| :---: | :---: |
| - RDF control PBA | - The level of the document sensor (S1). <br> And the registration sensor (S3). <br> - The width of the document (VR1). <br> - The parallel transport 1 . <br> - The sheet gap in the image composition mode. |
| The sensor for the document tray (S). | The level of the sensor in the document tray (S1). The registration sensor (S3). |
| $\begin{aligned} & \hline \text { - Registration sensor } \\ & \text { (S3). } \end{aligned}$ | The level of the document sensor (S1). And the registration sensor (S3). |
| - Document width (VR1) | - The document width detection (VR1). |

Adjusting the sensor (S1) in the document tray, and the registration sensor (S3)


1 Remove the RDF cover.
Shift bit 4 to ON : DIP switch (DSW1) on the RDF control PBA.


2 With no document on the document tray, press the switch (SW3) on the RDF control PBA.

- LED 1 and 2 switch ON. On the RDF control PBA.
- If LED 1 and 2 fail to switch ON within 30 seconds, there is probably a fault in the sensor (S1), for document tray, or a fault on the RDF control PBA.
3 After checking that LED 1 and 2 have switched ON, press the switch (SW3) on the RDF control PBA.
- The two LED are switched off. The functional test is finished.

4 Shift bit 4 to ON : DIP switch (DSW1) on the RDF control PBA.

## Adjusting the document width (VR1)

1 Prepare one sheet of A4 or LTR Paper.
2 Remove the RDF cover. Set the DIP switch (DSW1) on the RDF control PBA as follows.
Note: Different settings are used for different sizes of paper.

(using A4 paper)
(using A4 paper)

(using LTR paper)
3 Place the paper on the document tray, in A4/LTR orientation. Adjust the side guide to suit the paper.


4 Press the switch (SW3), on the RDF control PBA.

- LED1 is on when the RDF control starts to read data.

Then, LED1 is off, and LED2 is on.
5 After LED2 is ON, place the paper in the document tray. This time in A4R/LTRR orientation. Adjust the side guides.


6 Press the switch (SW3), on the RDF control PBA.

- LED1 and LED2 are on, on the RDF control PBA. The function test is finished.
- If an error is found, LED1 and LED2 start to flash.

7 Shift the bits back to the initial positions. DIP switch (DSW1).

## 14 Location of the electrical Parts

## Motors, Solenoids, and Sensors




| Symbol | Name | Number | Description |
| :--- | :--- | :--- | :--- |
|  | Motor | M1 <br> M2 <br> M3 <br> M4 | Pick-up motor <br> Feeding <br> Belt <br> Re-circulating |

## B.PCB



| Name | Number | Description |
| :--- | :--- | :--- |
| RDF control PBA | $(1)$ | Controls the RDF |
| Display PBA | $(2)$ | Indicates the presence of <br> a document |

# 15 Components on the PBA: variable resistors (VR), light-emitting diodes (LED), : check pins. 

Warning: Do not touch the unlisted variable resistors (VR) and the unlisted check pins.
The unlisted items are for factory use only, and require special tools and high precision instruments for adjustment.

## RDF Control PBA

Note:
1.Some LED's emit dim light when off because of leakage current; this is a normal condition and should be kept in mind.
2.VRs that may be used in the field
<symbol > Black VR

VRs that must not be used in the field

<symbol > White VR


| LED | Display |
| :--- | :--- |
| LED1 | Use it to check the output of the original tray paper sensor. |
| LED2 | Use it to check the output of the registration sensor. |

LED on the RDF Control PBA

|  | Display |
| :--- | :--- |
| TP1-1 |  |
| TP1-2 |  |
| TP1-3 |  |
| TP1-4 | +5 V |
| TP1-5 | Earth |

Test Pins on the RDF Control PBA
Checking the output of the paper sensor in the document tray and the output of the registration Sensor
The output from the various sensors requires checking, in the following cases:

- if the RDF control PBA has been replaced
- if the paper sensor in the document tray has been replaced
- the registration sensor has been replaced.

Check that the output of each sensor is correct, as the light source and the light destination are on separate components.

Procedure:
1 Switch OFF.
2 Shift bit 4 to ON: DIP switch (DSW1) on the RDF control PBA.


3 Switch ON.
4 With no paper on the document tray, press once on the switch (SW3) on the RDF.
5 Check that LED1 and LED2 have switched on, on the RDF control PBA. Check that voltage of TP2-1 and TP2-2 is $1.1 \pm 0.1 \mathrm{~V}$. If the voltage is incorrect, check the position of the sensor. The alignment of the light source and the light destination of the sensor may be wrong.

## Display PBA



| LED | Description |
| :--- | :--- |
| LED101 | Indicates that an original has been set. |
| LED102 | Indicates that an original has been set. |

LED on the Display PBA
Functions of the DIP Switch DSW1 on the RDF control PBA.

| Purpose | DSW1 settings | Description |
| :---: | :---: | :---: |
| To select normal operation |  | With all bits at OFF, normal operation mode is assumed. |
| To execute pick-up and delivery |  | Each press on the switch (SW3) causes the pick-up and the delivery operations to repeat. |
| To adjust the sheet gap: for image composition mode |  | After a press on the switch (SW3), two documents and fed in and, then, placed side by side on the platen. Then, the switches and SW2 are used to adjust the gap between the sheets. Switch (SW3) is then pressed, to store the adjustment value. Setting bit 6 to ON, in FAX mode, puts a stamp mark during delivery. |
| To execute the pick-up, to reversal, to delivery operation |  | Each press on the switch (SW3) repeats the pick-up, then the reversal and, finally, the delivery operations. |


|  | Purpose | DSW1 settings | Description |
| :---: | :---: | :---: | :---: |
|  | To adjust parallel transport 1 |  | After a press on the switch (SW3), a document is fed and placed on the platen. Then, using the switches and SW2, the parallel transport 1 is adjusted. Then, the switch (SW3) is pressed, to store the adjustment value. Setting bit 6 to ON, in FAX mode, puts a stamp mark during delivery. |
|  | For continuous pick-up/delivery operation |  | Placing three or more sheets of paper on the document tray, and pressing the switch (SW3), causes the pick-up operation and the delivery operation to repeat continuously. |
|  | To check the sensor level |  | Each press on the push switch on the RDF controller PCB causes the original tray paper sensor and the registration sensor to be ready for a check on the output level. |
|  | To use non-default original size |  | Shift the bit to ON when using any of the following size: |
|  | To clean separation belt/feeding roller |  | A press on the push switch (SW3) on the RDF controller PCB causes the pick-up motor to rotate, thereby cleaning the separation belt and the feeding roller. To stop, press the push switch (SW3) once again. |
|  | To store original size (horizontal direction) |  | Use it to store the position of the original tray side guide for A4 or LTR.(see cocerning adjustment) |

## Dis-/assembly

## 1 External View

(1)
(2)
(3)

(4)
(1) Upper cover; (2) Body cover; (3) Original tray; (4) Body front cover.

Remove the covers as necessary when cleaning, checking, or repairing the machine.

## 2 Removing the RDF

1 Switch OFF.
2 Open the front door


3 Standing at the rear of the copier, pull the RDF vertically to remove it.


Note: The hinge feet are equipped with a locking mechanism to prevent slippage. Open it fully, before removing it from the copier.

## 3 Removing the Body Cover

1 Remove the seven screws (1).
(1)

(1)
(1)
(1)


2 Remove the two screws (2), and remove the document tray (3).
Warning: The original tray is connected with a cable. Take adequate care not to damage it during work.


3 Remove the body cover and the body front cover.

## 4 Lock for the side guide

The side guide is fitted with a lock. This prevents the guide opening further than 297 mm (A4 and A3).

To handle documents that are larger than 297 mm , remove the lock. Maximum width is 304 mm or 12 ".

1 Loosen the screw (4), and remove the lock.


Warning: Before making copies, make sure that the size guide is adjusted to the size of the original. If not set correctly, the originals tend to move askew.

## 5 Removing the Pick-Up Motor Unit

1 Remove the cover.
2 Remove the cable tie.
3 Disconnect the connector J12 (2) from the RDF control PBA (1).


4 Remove the screw (3), and remove the cable guide (4).


5 Disconnect the connector (5) from the sensor (S4).
6 Remove the two screws, and remove the pick-up motor (7).


## 6 Removing the feeding motor

1 Remove the pick-up motor
2 Remove the cable tie.
3 Disconnect the connector J11 (2) from the RDF control PBA (1).


4 Disconnect the connector (3) for sensor (S9) and remove the two screws (4).

(4)

5 Detach the two drive belts (5), and remove the feeding motor (6).

(6)

## 7 Removing the belt motor

1 Remove the RDF from the copier.
2 Remove the feeding motor.
3 Remove the cable tie.
4 Remove the screw (1), and remove the cable clip (2).


5 Remove the four screws (3), and remove the right hinge (4).
(3)


6 Remove the feeding motor.
7 Disconnect the connectors J6(5), J7(6), and J13(7) from the RDF control PBA.


8 Disconnect the connector (8) for the sensor (S10).


9 Using a scriber, mark the position of the belt motor (9). Remove the three screws (10).
(9)
(10)


10 Detach the belt (11) from the roller (12). Remove the belt motor (9).


## 8 Replacing the belt motor unit

1 Fix the belt motor unit (2), with three screws (3). There should be a slack of 3 $\pm 1 \mathrm{~mm}$, when the timing belt (1) is pressed down with a force of $200 \pm 20 \mathrm{~g}$.


Spring gauge: range 0-600 g.
2 Pull the belt tensioner (4), with a force of $500 \pm 50 \mathrm{~g}$, and fix it with the screw (5).


Spring gauge: range 0-600 g.

## 9 Removing the clutch unit

1 Remove the belt motor (1).
2 Detach the drive belt (2).


3 Remove the E-ring (3).
4 Slide the bush (4), in the direction of arrow A, and remove the clutch unit (5).


5 When installing the clutch unit, make sure that the stop ring (6) is engaged with the stopper (7) of the mount.


## 10 Pick-up roller unit

1 Remove the cover.
2 Remove the two screws (1). Remove the support (2).


3 Remove the two screws, and remove the guide (4).


4 Remove the pick-up motor
5 Remove the E-ring (5), and remove the gear (6). (Take care not to drop the pin).

(6)
(5)

6 Remove the E-ring (7), and remove the bush (8).

(7)
(8)

7 Remove the screw (10), and remove the solenoid (9).


8 Detach the timing belt (11), and remove the E-ring (12) and the gear (13).


9 Remove the bush (14), and remove the pick-up roller (15).


## 11 Pick-up roller

1 Remove the cover.
2 Remove the two screws (1). Remove the support (2).


3 Remove the two screws (3), and remove the guide (4).


4 Rotate the pick-up rollers (5), so that they are as shown. Then, remove the screws (6), and remove the pick-up rollers (5).


## 12 Separation Belt

1 Remove the cover.
2 Remove the drive belt (1).


3 Remove the two screws (2) and remove the separation belt (3), together with the fixing plate (4).


## 13 Feeding Rollers

1 Remove the cover.
2 Remove the two screws (1). Remove the support (2).


3 Remove the two screws (3), and remove the guide (4).


4 Remove the separation belt.
5 Remove the four screws (5), and remove the guide plate (6).


6 Remove the two screws (8), and remove the inside guide (7).


7 Remove the screw (9), and remove the ring (10).


8 Remove the E-ring (11), and remove the idler gear (12).
9 Remove the E-ring (13), and remove the gear (14) and the timing belt (15). (Take care not to drop the pin.)


10 Remove the E-ring (16), and slide the arm (17) and the gear (18) inwards.


11 Remove the E-ring (19), and slide the bush (20) inwards. Then, remove the feeding roller (21).


## 14 Registration roller

1 Remove the RDF from the copier.
2 Remove the cover.
3 Remove the feeding roller.
4 Remove the five screws (2), and remove the right hinge.


5 Remove the E-ring (3), and remove the bush (4).


6 Remove the screw (5), and remove the solenoid support (6).


7 Detach the spring (7) and the screw (8). Then, remove the arm (9).


8 Remove the E-ring (10), and remove the bush (11). Then, remove the shaft (12).
(10) (11)
(12)


9 Remove the two screws (13), and remove the sensor support (14).


10 Remove the following:
E-ring (15), spring (16), bush (17), and the two screws (18)


11 Remove the following:
grip ring (19), disc (20), sensor support (21), and the spring (22)
(21)


12 Remove the following: grip ring (23), spring (24), bushing (25), and two screws (26). Then, remove the registration roller (27).


## 15 Delivery and reversing roller

1 Remove the RDF from the copier.
2 Remove the cover.
3 Remove the pick-up roller
4 Remove the registration roller.
5 Remove the following:
E-ring (5), gear (6), timing belt (7), and bush (8).


6 Remove the grip ring (9)of the gear (10). (Take care not to drop the pin.)


7 Remove the gear while unlocking it.


8 Remove the grip ring (11), and remove the bush (12).


9 Detach the spring (13) and remove the screw (14). Then, remove the strip (15).


10 Remove the spring (16).

(16)

11 Remove the screw (18), and remove the sensor cover (17). Then, disconnect the sensor connector (19).
Remove the registration sensor (20): pulling it upwards.


12 Remove the paper guide (21).


13 Remove the two screws (22) at the front, and the two screws (23) at the rear. Then, remove the reverse clip (24): pulling it downwards.

(24)

(23)

14 Remove the screw (25), and remove the strip (26).


15 Remove the delivery and reversing roller (27).


## 16 Delivery Roller (copier mode)

1 Remove the cover.
2 Remove the pick-up motor.
3 Remove the screw (1).


4 Remove the E-ring (2).

(2)

5 Remove the screw (3), and remove the pin (4). Then, remove the delivery roller (5).


## 17 Delivery Roller (fax mode)

1 Remove the cover.
2 Remove the screw (1), and the spring (2).
Then, disconnect the connectors (3).


3 Remove the three screws (4), and remove the delivery roller (5).


## 18 Reversing guide

1 Remove the cover.
2 Remove the grip ring (1), and the gear (2). Remove the timing belt (3).


Note: Remove the gear while unlocking it.


3 Detach the springs (4) and (5) from each end of the reversing guide.


4 Remove the screw (1), and remove the solenoid (2).


5 Disconnect the sensor (6), and disconnect the earth cable (7).


6 Remove the following:
Screw (8), the strip (9), screw (10), the pin (11).
Then, remove the reversing guide (12).


## 19 Removing the stop solenoid

1 Remove the cover.
2 Remove the two screws (1). Remove the support (2).


3 Remove the two screws (3). Disconnect the connector (4). Then, remove the stop solenoid (5).


20 Fixing the stop solenoid
1 Fix the solenoid (1) in place where the stopper (3) (rubber block) comes into contact with the trailing edge of the stopper plate (2) when the plunger of the solenoid is at the end of its stroke.


## 21 Stamping Solenoid SL4

1 Remove the delivery roller (fax mode)
2 Remove the screw (1), and the spring (2). Remove the guide (3).

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3 Remove the E-ring (4), and remove the bush (5).


4 Remove the following:
Two E-rings (6), gear (7), bush (8), and the delivery roller (9).


5 Remove the two screws (10) at the front, and the two screws (11) at the rear. Then, remove the paper guide (12).
(11)


6 Remove the vane of the sensor (13). Disconnect the connector (14).


7 Remove the three screws (15), and remove the support (16).


8 Remove the delivery roller (17), and remove the support for SL4 (18).


9 Release the clips (20), and remove the solenoid SL4 (19).


## 22 Feeding Belt

1 Remove the cover.
2 Remove the spring at the front(1).


3 Detach the spring at the rear (2) from the hook (3). Attach the spring to the temporary hook (4).


4 Remove the screw (5), and remove the solenoid (6).


5 Remove the four screws (8), and the side plate (7).


6 Remove the three screws (9), and remove the outer frame (10).


7 Pull the feeding belt (11) out to the front.


## 23 Cleaning the belt

1 When cleaning the feeding belt, move the belt in the direction of the arrow A.


2 Moisten a sheet of paper with alcohol.
Place the paper on the document tray.
Shift bit 6 to ON: DIP switch DSW1. The document will be fed in copier mode. Then, shift bits 5 and 6 to ON: DIP switch DSW1. The document will be fed in fax mode.

Area moistened with alcohol


3 When the cleaning is completed, shift all the bits to OFF : DIP switch DIPSW1.
4 Refit the cover over the RDF control PBA.

## 24 Sensors

There are two sensors in the paper path. The document sensor S1 and the registration sensor S3.
(The pick-up sensor S7, the delivery sensor S6 and the reversal sensor S8 are sensors with interrupter vanes.)
The orifice of a sensor attracts dust. The dust can lead to faulty operation. The sensors should be cleaned as follows:

## 25 Cleaning the sensor S1

1 Remove the two screws (1). Remove the support (2).


2 Clean the sensor S1 (3).

2. Sensor LED1 for S1

1 Remove the separation belt.
2 Remove the four screws (2), and remove the guide plate (1).


3 Clean the orifice of the LED1 (3). The led is located behind the guide plate (1).
(1)


Registration sensor S3.
1 Remove the separation belt.
2 Remove the four screws (2), and remove the guide plate (1).


3 Remove the two screws (4), and remove the inside guide (3).


4 Clean the sensor S3. The sensor is fitted to the inside guide (4).


## Sensor LED3 for S3.

1 Remove the screw (3), and remove the cover (2) from the LED3. Reversing roller (1).


2 Remove the reversing guide.
3 Disconnect the connector (4) from the LED3. Withdraw the LED (5) vertically.


## Separation shoes

1 Remove the separation belt.
2 Remove the separation shoes: rear (1) and front (2).

- The separation shoes can be removed by pushing in the arrowed direction.


3 Clean the shaded areas of the separation shoes.

- Wipe only in the document feed direction.



## Separation guide

1 Remove the separation belt.
2 Remove the separation shoes: front and rear.
3 Clean the shaded areas (12 areas) of the separation guide.

- Wipe only in the document feed direction.



## Lubrication

The RDF requires no lubrication. Apply lubricant as necessary when replacing gears, etc.

Caution: When applying lubricant, take care so that it will not come into contact with the timing belt or the cable..

## Pick-Up Drive

Lubricate the following parts:
Rear


Front


Delivery Drive.


## Functional description

## 1 Features

1 Handles fax documents for page collation. The RDF offers two feeding modes: copier and fax. In copier mode: it feeds the bottom page first. In fax mode: it feeds the top page first.

2 Stamping function.
The RDF has a stamping function. The fax documents are stamped, to indicate that they have been processed.

3 Measuring the size of documents.
The RDF measures the length (in feeding direction) and the width of documents. This information is sent to the copier.

## 2 Specifications

RDF

| Item | Specifications | Remarks |
| :---: | :---: | :---: |
| Pick-up of the documents | Circulating system; automatic pick-up and delivery for two-sided documents. |  |
| Orientation of documents | Face up |  |
| Position of the documents | Centre reference |  |
| Separation of the documents | Fax mode: separation from the top Copier mode: separation from the bottom |  |
| Type of document | Sheet documents of 50 to $105 \mathrm{~g} / \mathrm{m} 2$ <br> single sided documents, two-sided documents | Non-standard lengths of documents should not be used |
| Size of document | A5/STMT to A3/11"x 17" |  |
| Capacity of the document tray | Small sizes ( 50 sheets, maximum of 5.5 mm high): <br> A5, B5, B5R, A4, A4R, STMT, LTR, LTRR Large sizes ( 25 sheets): B4, A3, LGL, 11 "x 17 " | Paper of $80 \mathrm{~g} / \mathrm{m} 2$ or less. |
| Capacity of the output tray | Small sizes ( 50 sheets): <br> A5, B5, B5R, A4, A4R, <br> STMT, LTR, LTRR <br> Large sizes ( 25 sheets): <br> B4, A3, LGL, 11"x 17 " | Paper of $80 \mathrm{~g} / \mathrm{m} 2$ or less. |
| Document processing mode | Processing of single sided documents. Processing of two-sided documents. Processing for image composition. |  |
| Measuring the side of the documents | The length (in feeding direction) and the width |  |
| Detection of document in the tray | Possible, in combination with copier systems |  |
| Continuous feeding | Provided | In fax mode only. |


| Item | Specifications | Remarks |
| :--- | :--- | :--- |
| Mode for various sizes of <br> documents | Provided | Of the same width only. |
| Stamping function | Provided | In fax mode only. |
| Communication with <br> copier | IPC communication 2 |  |
| Power supply | From copier (24 VDC) |  |
| Maximum power con- <br> sumption | 170 W. |  |
| Weight | $14.1 \mathrm{~kg} / 31 \mathrm{lbs} .($ approxi- <br> mately) | Excluding the output tray |
| Dimensions (WxDxH) | $684 \times 527 \times 161 \mathrm{~mm} / 26.9 "$ <br> $\mathrm{x} 20.7 " \mathrm{x} 6.3 "$. | Excluding the output tray |
| Operating environment: <br> Temperature <br> Humidity | Same as for the copier |  |

Specifications subject to change without notice.
The following types of documents must not be used:

- Documents with an opacity of $80 \%$ or less, transparencies, and transparent documents.
- Documents with a carbon coating on the back.
- Documents with cut-and-paste work.
- Documents with cuts, holes, or tears.
- Documents with cuts, holes, or tears.
- Documents with curling and wrinkling.

Note: To protect against damage, avoid feeding the same document more than 30 times.

## External View



| 1. Upper cover | 5. Document tray |
| :--- | :--- |
| 2. Side guide | 6. Tray |
| 3. T-O-T-S bar | 7. Cover |
| 4. Set indication | 8. Output tray |

## Cross Section



| 1. Reversing roller | 7. Delivery/pick-up <br> roller | 12. Retaining roll |
| :--- | :--- | :--- |
| 2. Paper deflecting plate | 8. Paper holding plate | 13. Feeding belt |
| 3. Feeding roller | 9. Pick-up roller | 14. Paper stopper plate |
| 4. Separation belt | 10. Delivery roller | 15. Feeding belt drive <br> roller |
| 5. Separation flapper <br> 11. Feeding belt link <br> roller <br> guide | 16. Registration roller |  |

## 4 Operation

## Set indication

The set indicator is switched ON when a document is placed on the document tray.
The set indicator flashes when a document jams.


## Using the RDF

1 If the document is size B5R or size A5 or larger (in feeding direction), open the tray.
2 Set the side guide to suit the size of the original.

Note: When copying documents with a width exceeding 297 mm , it is necessary to release the guide lock.

3 Place the stack of documents in the document tray, with the first page at the top.
4 Select copier mode or fax mode, as appropriate.
5 Press the copy button.

## Warnings and Actions

If the set indicator starts to flash, while the documents are being fed, this may be due to a jammed document.
Proceed as follows:

1 Remove the documents from the document tray.
2 Open the RDF cover, and remove any document that is jammed. Then, open the RDF to clear the warning.
Remove any documents from the platen.
3 Sort the documents into their original sequence. Replace the stack of documents in the document tray.

## Replacing the stamp

If stamp marks are no longer readable, replace the stamp using a pincet.


## 5 Functional design

## Electrical circuitry

The electrical circuits are controlled by the microprocessor (CPU) on the RDF control PBA.

The CPU receives various signals from the sensors in the RDF and in the copier. In turn, the CPU generates signals to activate the various electrical components, according to pre-programmed instructions.


## 6 Communication with the copier

An IPC communication mode is used for the communication between the RDF and the copier.

An error message "E400 ' or ' E712 ' is displayed if any errors occur with the IPC communication.


## 7 Inputs to the RDF Control PBA

## 1. Inputs to the RDF Control PBA


2. Inputs to the RDF Control PBA


## 8 Outputs from the RDF Control PBA

## 1. Outputs from the RDF Control PBA



## 9 Principle of operation

## Outline

Three motors and a clutch are used in the RDF. These are used to pick-up the documents, feed the documents and eject the documents.

The pick-up motor (M1) picks up the documents.
The feeding motor (M2) delivers and reverses the documents.
The belt motor (M3) carries the documents to the platen, stops the documents and ejects them after they have been scanned.

The clutch CL1 engages and disengages the drive from the feeding motor (M2) and the belt motor (M3)


## Operation

The RDF offers six operating modes:
1 single sided documents to single sided copy
2 two-sided document to single sided copies
3 two small-sized documents to a page-layout copy
4 one-sided documents to two-sided copy
5 two-sided document to two-sided copy
6 fax mode feeding
One of the following operations will be executed, according to the instructions from the copier:

## 1) Single sided documents Mode

The RDF picks up the bottom page of the stack on the document tray, and carries the document to the platen.

When the scanning is completed, the document is taken off the platen, and returned to the document tray.


## 2) Two-Sided Document Mode

In this mode, the RDF reverses a two-sided document, to copy the rear side (1st side) and the front (2nd side).


## 3) Image Composition Mode

In this mode, the RDF places two documents on the platen for a reduced copy. The following sizes of documents can be used for this mode:

| A/B-configured RDF | INCH-configured RDF |
| :--- | :--- |
| A5 | STMT |
| B5 | LTR |


| A/B-configured RDF | INCH-configured RDF |
| :--- | :--- |
| A4 |  |

1st document end document


Picking up the 1st document


Reversing from the 1st side to the and side


Picking up the and document, while reversing the 1st document. At this time, the sequence of the documents is reversed


Feeding the 2nd document and the 1 st document


Delivery of the 1st document and, then, the and document

## 4) Feeding document for faxing

The RDF picks up the top page of the stack on the document tray, and carries the document to the platen.

When the scanning is completed, the document is taken off the platen, and ejected to the output tray.


Delivery 1


Delivery 2

## 5) Re-Circulating Mode

In this mode, the RDF assists with the sorting of the copies. Each document is copied in sequence, so generating a complete set of copies. This operation is repeated until the required number of sets have been made.

- Using Re-Circulating Mode

1 Position the documents on the document tray.
2 Select the sort mode.
3 Enter the number of sets, using the numeric keypad.
4 Press the copy button.

## 10 Checking the quality of the documents

## 1) Outline

The RDF carries out the following checks:
1 The presence of a document on the document tray.
2 The size of the document on the document tray.
3 The number of documents on tray, to give confirmation that all documents have been copied.
4 The trailing edge of the last document.

## 2) Checking the Presence of Originals

Sensor S1 checks the presence of a document on the document tray.
When a document is placed on the document tray, the light from LED1 is blocked. The document sensor S1 generates the original detection signal DEP1.

When the RDF control PBA receives the DEP1 signal, the PBA switches on the set indicator (LED101 and LED 102).



## Measuring the Size of Documents

 OutlineThe measurements of the document are monitored to obtain correct control and, for fax applications, for use in the communication protocol.

## Document size (length in feeding direction)

The length of a document, in the feeding direction, is checked by the sensor (S3) and by the clock sensor (S11).

The registration paper sensor checks the leading edge and the trailing edge of an original, while the registration roller clock sensor checks the rotation of the registration roller while the original moves past it. (The RDF controller computes the rotation into a length.)


## Document size (in width direction)

VR1 measures the width of a document, while it is on the document tray. The resistance of VR1 varies in accordance with the movement of the side guides.
The change of resistance are translated into a width measurement by the RDF control PBA.


The dimensions obtained by the RDF are translated into a default size.
RDF is configured for A/B sizes

| Default size | Vertical length | Width of the document |
| :--- | :--- | :--- |
| B5R | 257 mm | 177 mm to 187 mm |
| A5 | 148.5 mm | 205 to 215 mm |
| A4R | 330 mm |  |
| FOOLSCAP | 330 mm | 252 to 262 mm |
| B5 | 182 mm |  |
| B4 | 364 mm | 274 to 284 mm |
| COMPUTER paper | 381 mm | 292 to 302 mm |
| A4 | 210 mm |  |
| A3 | 420 mm |  |

For the vertical length: the default size will be the default size $\pm 10 \mathrm{~mm}$. for the width dimension: the default size will be the default size $\pm 5 \mathrm{~mm}$. Other lengths are not considered to be default sizes.

RDF is configured for INCH

| Default size | Vertical length | Width of the document |
| :--- | :--- | :--- |
| STMT | 140 mm | 211 to 221 mm |
| LTRR | 279 mm |  |
| FOOLSCAP | 330 mm |  |
| LGL | 356 mm | 274 to 284 mm |
| LTR | 216 mm |  |
| COMPUTER paper | 381 mm | 432 mm |
| $11 " x 17 "$ |  |  |

For the vertical length: the default size will be the default size $\pm 10 \mathrm{~mm}$. for the width dimension: the default size will be the default size $\pm 5 \mathrm{~mm}$. Other lengths are not considered to be default sizes.

RDF is configured for A/B sizes

| Default size | Vertical length | Width of the document |
| :---: | :---: | :---: |
| B5R | 257 mm | 177 to 187 mm |
| A5 | 148 mm | 205 to 213 mm |
| A4R | 297 mm |  |
| STMT | 140 mm | 214 to 221 mm |
| LTRR | 279 mm |  |
| FOOLSCAP | 330 mm |  |
| LGL | 356 mm |  |
| B5 | 182 mm | 252 to 262 mm |
| B4 | 364mm |  |
| LTR | 216 mm | 274 to 284 mm |
| COMPUTER paper | 381 mm |  |
| 11 "x 17" | 432 mm |  |
| A4 | 210 mm |  |
| A3 | 420 mm |  |

For the vertical length: the default size will be the default size $\pm 10 \mathrm{~mm}$. for the width dimension: the default size will be the default size $\pm 5 \mathrm{~mm}$. Other lengths are not considered to be default sizes.

## 4) Checking the Number of Documents

The number of documents is counted. This information relates to:

- whether the documents have been copied
- the passage of the trailing edge of the last document
- how many documents there are.

1 Checking whether the documents have been copied
In copier mode, the same tray serves as the pick-up tray and the delivery tray. It is therefore necessary to distinguish between the documents that have been copied and the documents that still need to be copied.

For this purpose, the RDF places a top-of-the-stack bar on the top page of the stack of documents.

When copying proceeds, and all the documents have been picked up, the t-o-t-s bar drops through and aperture in the document tray. Sensor S12 then identifies the last document, and the last document detection signal (LDD) is generated.


2 Detection of the trailing edge of the last document.
Copiers with a long feeding path (from cassette to drum) usually pick up copy paper early. This is to speed up the copying operation. Copy paper is frequently picked up before the document arrives on the platen.

For this reason, the RDF is programmed to pick up a document at the same time as the copy paper is picked up.

If the documents are 220 mm or less, the RDF feeds the second document past the registration roller, after setting the first document on the platen.


If the t-o-t-s bar is on a document, the RDF communicates to the copier the presence of a third and subsequent document. This allows the copier to pick up copy paper.

If the t-o-t-s bar fall through the aperture in the document tray, the RDF communicates to the copier the absence of a third and subsequent document. LDD signal is ON. The copier not pick up copy paper.

3 Counting the documents
The number of documents do not need to be counted for:

- single-sided documents to single-sided copies
- two-sided documents to single-sided copies
- for two-sided documents to two-sided copies.

The RDF feeds the documents from the tray to the platen in a fixed sequence.
It must know, however, if the number of originals is odd or even when making one sided to two sided copies. To enable this the RDF counts the originals while the copier is at rest

Note: The RDF picks up the last page of a stack for copying, making it necessary to find out whether the number of originals is odd or even when making 'one-sided original to two-sided copies' so that it can decide whether to copy the first original page on the face or the back of the last page copy. As shown in the figure, copying an odd number of originals without such data will result in the first original page copied on the back of a copy page. You may disable this count function in theuser mode.


## 11 Pick-up of documents for copying

## 1) Outline

There are two pick-up methods:

1 Copier mode: the first document if fed from the bottom of the stack.
2 Fax mode: the first document if fed from the top of the stack.
Separate feed mechanisms are used for each of the two modes.


Pick-up: copier mode


Pick-up: fax mode

## 2) Changing between copier mode and fax mode.

Motor M1 switches the document feed unit to suit the application mode. When M1 rotates clockwise, the feed unit moves to copier mode. When M1 rotates counter-clockwise, the feed unit moves to fax mode.

When M1 rotates clockwise, the arm on the pick-up roller actuates the switching arm. The original guide is raised. The outer groups of separation belts move downwards. The feed unit is in copier mode.

When M1 rotates counter-clockwise, the arm on the pick-up roller actuates the switching arm. The original guide is lowered. The outer groups of separation belts move upwards. The feed unit is in fax mode.

3)Pick-up: copier mode

3a) Operation
The following occurs when the documents have been placed in the tray, and the copy button is pressed:

## 1 Pick-up

The paper stop is lowered, and the pressure plate is lowered. This allows the last page to be picked off the stack.

The document is fed between the separation belt and the feeding roller. This is to make sure that only one document is fed.

Note: The pressure plate is always lowered for the first document. Normally, for subsequent documents it does not need to move.
But, if the pick-up sensor $S 7$ does not detect a document within 500 ms after M1 is switched on, the pressure plate is lowered again to attempt a new feed cycle.

2 Bulge
The document is fed against the registration roller. A bulge is created.


3 Feeding
The feeding belt, the registration roller, and the feeding roller are rotated. The document is carried to the platen.

4 Picking up the 2nd document
When the document reaches a specific position on the platen, the scanner starts to move forwards.
If small size documents are being handled, the RDF picks up the second document.
If handling large size documents, the second document is picked up after ejection of the first document.

| Small sizes | A5,B5,B5R,A4,STMT,L <br> TR,LTRR |
| :--- | :--- |
| Large sizes | B4,A3,LGL,11"x 17" |

Note: For small size documents: the second and subsequent documents are fed slightly farther than the registration roller. This shortens the time required to feed the documents.


Original set Cop Start key ON

4) Pick-up: Fax mode

4a) Operation
The following occurs when the documents have been placed in the tray, and a fax is transmitted:

1 Pick-up
The paper stop is lowered, and the pressure plate is lowered. This allows the top page to be picked off the stack.

The document is fed between the separation belt and the feeding roller. This is to make sure that only one document is fed.
The separation belt and the feeding roller rotate in the opposite direction to that used for the copier mode.

2 Bulge
The document is fed against the registration roller. A bulge is created.


3 Feeding
The feeding belt and the registration roller are rotated. The document is carried to the platen.

4 Picking up the 2nd document
When the document reaches a specific position on the platen, the scanner starts to move forwards.
The second document is picked up.
If stamping is selected, the second document is not picked up.
For large size documents: the second document is picked up after the first document has been ejected.


Slightly farther than the regisRegistration roller tration roller


W/IIID : The pick-up motor rotates in the
CCW : Feeding belt rotates counterclockwise.

## 12 Turning the documents over

## Operation

The documents are turned over only in copy mode. The turning over can be from the first side to the second side, or from the second side to the first side. The description is based on the situation applicable for turning over from the first side to the second side.

1 Pick-up for the first side
A document is fed from the document tray and onto the platen.
2 Turning over and feeding
The feeding belt is rotated clockwise. This turns over the document.

3 Turning over the document and turning it back.
The deflecting solenoid (SL3) is energised, opening the deflecting plate. The document is carried back onto the platen, turned over.

The scanner starts to move forward when the second side of the document is positioned on the platen.

While the scanner is moving in reverse, the document is turned over: the first side is positioned on the platen.

When the scanning of the first side is completed, the document is returned to the document tray.


Picking up the 1st side

## Deflector



Turning over, from the end side to the 1st side

## $\square$



Timing of operations: turning over


## 13 Image Composition Mode

## a) Operation

The image composition mode differs for copy mode and for fax mode.
After selection of the required mode, and after pressing the copy button, the following occurs:

As the last page is picked up first, the sequence of the documents needs to be reversed.

## b) Copier mode

1 Pick-up for the first side
The first document is picked up and carried onto the platen.
2 Turning for the first side
The feeding belt is rotated clockwise. This carries the document from the platen to the reversing roller.


3 Turning over the 1st document and swapping the delivery The deflecting solenoid (SL3) is energised, opening the deflecting plate. The document is carried back onto the platen, turned over.

4 Separating the second document, and swapping the documents on the platen. The deflecting solenoid (SL3) is energised, opening the deflecting plate.

The second document is picked up and stopped at the registration roller.
The feeding belt is rotated clockwise, leading the first document to the reversing roller.

5 Simultaneous feeding of the first and the second documents.
The clutch (CL1) energises. This eliminates the difference in speed between the reversing roller and the feeding belt. Two documents are moved simultaneously.

The sequence of the documents has changed. The two documents overlap slightly: for sheet gap adjustment.


## $\square$



6 Adjusting the gap between documents.
The clutch (CL1) de-energises. The feeding belt is slowly rotated coun-ter-clockwise, eliminating the overlap and adjusting the gap between the documents.

7 Feeding
When the gap between the two documents has been adjusted to a specific value, the clutch (CL1) is energised. The difference in speed between the reversing roller and the feeding belt is eliminated, and the two documents are carried onto the platen.

8 Returning the first document
After copying, the feeding belt is rotated clockwise slowly. The reversing roller pulls in the first document for return to the document tray.

Note: At this time, the leading edge of the second document is moved to the appropriate position on the platen.


## $\downarrow$


$\downarrow$

9 Separating the third document
The third document is picked up and stopped at the registration roller.
10 Feeding up the 2nd document
The feeding belt is rotated clockwise. This carries the second document from the platen to the reversing roller.

11 Returning the second document and picking up the third document The clutch (CL1) is energised. The difference in speed between the reversing roller and the feeding belt is eliminated. The second document is returned to the tray, and the document is picked up and carried onto the platen.

Subsequently, the same procedure is repeated: starting at 1 .
If there are no further documents, the second document is returned after the return of the first document.


!
1st document


d) Fax Mode

In fax mode, the sequence of the documents does not need to be reversed.
1 Pick-up for the first side
The first document is picked up and carried onto the platen.

2 Adjusting the position of the first side, and feeding for the second side of the document.
The first document is moved back, to adjust the distance to the second document. Then, the two documents are moved simultaneously, and stopped at a specific position.

3 Simultaneous feeding of the first and the second documents.
The clutch (CL1) energises. This eliminates the difference in speed between the reversing roller and the feeding belt. Two documents are moved simultaneously.

$\square$

$\square$


4 Returning the first document and the second document When the documents have been scanned, the feeding belt is rotated coun-ter-clockwise to deliver the first and the second documents.

If a third and fourth documents exist, the operations are repeated starting with pick-up.


[/IIIT : The pick-up motor rotates in the direction opposite the direction in copier mode.
CW : Feeding belt rotates clockwise.
CCW : Feeding belt rotates counterclockwise.

## 14 Delivery

## a) Outline

There are two methods for returning the documents to the document tray:
1 Copier mode
2 Fax mode

In copier mode, the documents are returned to the document tray. In fax mode, the documents are delivered to the output tray.


## b) Return in copier mode

Operation
The document is carried from the platen to the document tray.
1 By the feeding belt
The feeding belt is rotated clockwise. This carries the document from the platen to the reversing roller.

2 By the reversing roller
The document carried by the feeding belt is gripped between the lower roller and the reversing roller. The return movement continues. If the documents are small, two are moved simultaneously.

3 Switching between Delivery and Reversal
The deflecting solenoid (SL3) is de-energised. The deflecting plate is closed, and the document is returned. to the document tray.

The next document is carried onto the platen.


Deflector

$\square$

4 Return to the Document tray
When the trailing edge passes the reversal roller, the feeding motor is switched to low speed. The document return is slowed.



Sequence of Operations (large sizes, and mixed sizes: pick-up and return
of the second document.)
CW : Feeding belt rotates clockwise.
CCW : Feeding belt rotates counterclockwise.

b) Return in fax mode

Operation
Documents are carried from the platen for delivery to the output tray.
If applicable, the stamp marks the documents.
1 Feeding the first document
The feeding belt is rotated counter-clockwise. This carries the document approximately 30 mm . (this is to create a gap before the second document).

2 Returning the first document and picking up the second document The clutch (CL1) is energised. The difference in speed between the reversing roller and the feeding belt is eliminated. The first document is returned to the tray, and the second document is picked up and carried onto the platen.

3 Delivering to the output tray
When the trailing edge passes the reversal roller, the feeding motor is switched to low speed. The document return is slowed.



पIIIIV : The pick-up motor rotates in the direction opposite the direction in copier mode.
CW : Feeding belt rotates clockwise.
CCW: Feeding belt rotates counterclockwise.


पIIIIT : The pick-up motor rotates in the direction opposite the direction in copier mode.
CW : The feeding belt rotates clockwise.
CCW: The feeding belt rotates counterclockwise.

## 15 Stamping function

## Outline

The stamp operates in memory transmission state or direct transmission state.
The stamping operation is initiated in response to a command from the copier.
Solenoid (S14) energises, placing a dot of approximately 3 mm in diameter on the surface of documents.

| Mode | Location of the stamp |
| :--- | :--- |
| Single sided documents <br> mode | Stamps on each document. |
| two-sided document mode | Stamps the first document |
| Image Composition Mode | Stamps on each document. |

The location of the stamp.


## Operation

Stamping occurs when the document is stopped during delivery.
The document is stopped, after feeding it about 20 mm from a point where the sensor (S12) has detected its leading edge. When the document stops, the RDF control PBA generates the stamp solenoid drive signal (STSLD). The solenoid (SL4) energises. The stamp face, attached to the tip of the plunger of the solenoid, is brought down onto the surface of the document.


Note: Reference: Each new stamp can stamp approximately 7,000 documents.
Timing of operations (stamping)


## 16 Controlling the pick-up motor

## Outline

Block diagram of the control circuit for the pick-up motor.
The pick-up motor is a DC motor.
The microprocessor (Q1) on the RDF control PCB sends the following signals to the drive circuit:

- the pick-up motor drive signal (SMON)
- the pick-up motor rotation direction signal (SDIR)
- the pick-up motor rotation speed control signal (SMPWM).

The three signals trigger the drive circuit to drive the pick-up motor.
The control circuit is not equipped with a monitor circuit. The SMPWM signal remains at a constant level.

RDF control PBA


Relationship between the Pick-Up Motor and the signals (SMON), (SDIR) and (SMPWM).

| (SMON) | (SDIR) | (SMPWM) | Operation of the pick-up motor |
| :---: | :---: | :---: | :---: |
| '1' | '1' | Pulse | The pick-up motor rotates in the pick-up direction for copier mode (counter-clockwise). |
| '1' | '1' | '0' | The pick-up roller rotates in the pick-up direction for copier mode(coun-ter-clockwise) by inertia. |
| '1' | '0' | Pulse | The pick-up roller rotates in the pick-up direction for the fax mode (clockwise). |
| '1' | '0' | '0' | The pick-up roller rotates in the pick-up direction for the fax mode (clockwise), by inertia. |
| '0' | '1' | '1' | The pick-up roller stops. |

## 17 Controlling the belt motor

## Outline

Block diagram of the control circuit for the belt motor.
The belt motor is a DC motor.

The microprocessor (Q1) on the RDF control PCB sends the following signals to the drive circuit:

- the belt motor drive signal (BMON)
- the belt motor rotation direction signal (BDIR)
- the belt motor rotation speed control signal (BMPWM).

When the belt motor (M3) rotates, the clock sensor (S10) sends the belt motor clock signal (BMCLK) to the microprocessor (Q1). In response, the microprocessor (Q1) compares the belt motor clock signal (BMCLK) against the pre-set rotation speed, and varies the level of the belt motor rotation speed control signal (PMPWM), The speed of the belt motor (M3) is fixed at a specific level at all times.

RDF control PBA


Relationship between the feeding belt and the signals (BMON), (BDIR) and (BMPWM).

| Belt motor drive signal (BMON) | Belt motor rotation direction signal (BDIR) | Belt motor rotation speed control signal (BMPWM) | Operation |
| :---: | :---: | :---: | :---: |
| '1' | '1' |  | The feeding belt rotates in the pick-up direction (counter-clockwise). |
| '1' | '1' | '0' | The feeding belt rotates in the pick-up direction (counter-clockwise) by inertia. |
| '1' | '0' |  | The feeding belt rotates in the delivery direction for copier mode (clockwise). |
| '1' | ${ }^{\prime} 0$ | ${ }^{\prime} 0$ ' | The feeding belt rotates in the delivery direction for the copier mode (clockwise), by inertia. |
| ${ }^{\prime} 0$ |  | '1'/‘0' | The feeding belt stops. |

## Protecting the belt motor against overload

The handling of certain types of documents can cause an overload. A current limitation circuit is incorporated to prevent excessive loads occurring when the belt rotates in the pick-up direction.

## 18 Detecting of jammed documents



Paper sensor S1 for the docu- Delivery sensor S6 Delivery sensor S12 ment tray
Registration sensor S3 Pick-up sensor S7 Recirculation sensor S13
Upper cover sensor S4
Reversal sensor S8 RDF Switch MS1
Upper cover switch MS2
The RDF control PBA monitors the presence or absence of documents at various locations. These checks are compared to an internal timing memory. The monitoring is carried out by various sensors.

The table shows the various situations that are monitored during document handling. If a jam is detected, the copier displays a message.

|  | Characteristic of jam | Sensor | Situation | Code |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \mathrm{P} \\ & \mathrm{i} \\ & \mathrm{c} \\ & \mathrm{k} \\ & - \\ & \mathrm{u} \\ & \mathrm{p} \end{aligned}$ | Loss of document | S1,S7 | The sensor (S7) does not detect the leading edge of a document. And, the sensor (S1) did not detect a document within 1500 ms after the motor M1 was switched on. | 01H |
|  | Pick-up delay | S7 | The sensor S7 did not detect the leading edge of a document within 1500 ms after the motor M1 was switched on. | 02H |
|  | Registration delay | S3,S7 | The sensor S3 did not detect the leading edge of a document within 350 ms after the sensor S 7 detected the leading edge of a document. | 03H |
|  | Doublefeeding | S3 | The sensor S3 detects a document, although the first document is located on the platen. | 06H |
|  | Leading edge delay | S3 | The sensor S3 did not detect the leading edge of a document after the document pick-up was started. | 08H |
| R  <br> e  <br> e  <br> e  <br> e  <br> r  <br> s  <br> a  <br> 1  | Reversal delay 1 | S8 | During the reversal or the delivery of the document. The sensor S8 did not detect the leading edge of a document within 140 mm (or 225 ms ) after the motor M3 started rotating, in the clockwise direction. | 11H |
|  | Reversal interrupted | S8 | During the reversal or the delivery of the document. The sensor S8 did not detect the trailing edge of a document. | 12H |
|  | Reversal delay 2 | S8 | During the delivery pick-up of the documents. The document is carried towards the platen, together with the document that has been picked up. This error occurs when the sensor $S 8$ fails to detect the advancing document within 50 mm after the belt motor starts to rotate in a counter-clockwise direction. | 13H |
|  | Reversal of the initial document | S8 | During the reversal of the document. The sensor S8 detects a document. | 20H |
|  | Delay in the reversal pick-up | S3, S8 | During the reversal of the document. The sensor S3 did not detect the leading edge of a document within 100 mm (or 300 ms ) after the sensor S 8 detected the document. | 21H |
|  | Interrupted reversal pick-up | S3, S8 | The sensor S3 did not detect the trailing edge of a document, longer than 180 mm , after the sensor S8 detected the document. | 23H |


|  | Characteristic of jam | Sensor | Situation | Code |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{\|l\|} \hline \mathrm{D} \\ \mathrm{e} \\ \mathrm{l} \\ \mathrm{i} \\ \mathrm{v} \\ \mathrm{e} \\ \mathrm{r} \\ \mathrm{y} \\ \hline \end{array}$ | Delivery delay | S6, S8 | During the delivery of the document. The sensor S6 did not detect a document within 100 mm (or 250 ms ) after the sensor S8 detected the leading edge of a document. | 41H |
|  | Delivery is interrupted | S6 | The sensor S6 did not detect the trailing edge of a document within 100 mm (or 250 ms ) after the reversal delivery check was carried out. | 42H |
|  | RDF is open | MS1 | The RDF is opened while it is running | 81H |
|  | Upper cover is open | MS2, S4 | The upper cover is opened while the RDF is running | 82H |
|  | Interruption of the recirculation of the document | S1 | The sensor S1 does not detect a document that is delivered to the document tray. | 83H |
|  | Persistent jam | $\begin{aligned} & \text { S6, S3, } \\ & \text { S8, S7 } \end{aligned}$ | At the start of the document pick-up. A document is detected by any of the sensors S6, S3, S8 or, if the paper stop is raised, S 7 . | 84H |
|  | Document on the platen | S8 | During the pick-up of the first document. A document is detected on the platen. | 88H |
|  | Idle swing of the t.o.t.s.. lever (2nd document or later) | S13 | For the second or subsequent documents. The t.o.t.s.. lever swung without touching a document. | 89H |

Warning: 1. Timing of jams. The operation of the RDF is suspended immediately after detection of any of the jams listed above.
2. Resetting the jam detection. For delays during the pick-up: the machine can be reset by removing the documents from the document tray.
For other jams:

- remove the documents from the document tray
- open the RDF
- remove the jammed documents.

Note: If the jam detection concerns the first document, the RDF will generally assume that the document has been positioned incorrectly If the condition concerns the second document or the subsequent documents, the RDF will assume that a document has jammed.

## 19 Document is positioned incorrectly



Paper sensor S1 for the document Pick-up sensor S7 tray
Registration sensor S3
Recirculation sensor S13

Incorrect positioning of the documents can cause damage to occur. To ensure the correct positioning of the document, the RDF monitors the movement of the documents. The monitoring is carried out by various sensors.

The table shows the various situations that are monitored during document handling. If a jam is detected, the copier displays a message.

| Envelope | Sen- <br> sor | Situation | Reaction by the RDF | Code |
| :--- | :--- | :--- | :--- | :--- |
| Idle swing of <br> the t.o.t.s.. <br> lever (2nd <br> document or <br> later) | S11 | The t.o.t.s.. lever swung without <br> touching a document: immediately <br> after the motor M4 started run- <br> ning. | The RDF stops immedi- <br> ately. | 01 H |
| Pick-up fault | S7 | The sensor S7 did not detect the <br> leading edge of a document within <br> 1500 ms after the motor M1 was <br> switched on. | The separation belt, the <br> feeding roller and the <br> pick-up roller are stopped <br> immediately. The RDF <br> stops after delivering the <br> copy made of the previ- <br> ous document. | 03 H |
| Over-ride of <br> the paper stop | S7 | The document moved over the <br> paper stop, when the original was <br> positioned. | The RDF stops immedi- <br> ately. | 05 H |


| Envelope | Sen- <br> sor | Situation | Reaction by the RDF | Code |
| :--- | :--- | :--- | :--- | :--- |
| Different <br> number of <br> originals, after <br> jam removal | S3 | The number of documents on the <br> tray was changed: <br> See Supplement. | The RDF stops immedi- <br> ately. | 11 H |
| Incorrect <br> number of <br> documents | S3 | The last document cannot be <br> detected, because the t.o.t.s.. lever <br> fails to fall through the aperture in <br> the tray. <br> Note: <br> Normally, the document tray can <br> hold: <br> -50 sheets of A5, STMT, A4, B5, <br> or LTR <br> - or 25 sheets of A3, B4, 11"x <br> 17", or LGL. | Stops after counting 100 <br> documents. | 12 H |
| Loss of docu- <br> ment | S11 | The t.o.t.s.. lever dropped through <br> the aperture in the document tray: <br> while a document was being proc- <br> essed. | The RDF stops immedi- <br> ately. | 13 H |
| Incorrect size <br> of document | S3 | The documents that has been <br> picked up is a non-standard size. | The RDF stops immedi- <br> ately. | 14 H |
| Incorrect size <br> of document, <br> or mixed sizes <br> of docu- <br> ments: for <br> image compo- <br> sition mode. <br> See Note 1. | 1. The size of the document is not <br> possible, using the image compo- <br> sition mode. <br> 2. The sizes of the documents are <br> not the same. | The RDF stops immedi- <br> ately. See the supplement. | 15 H |  |

Note: To reset the RDF control, remove the documents from the document tray. Then open the RDF.

## Supplement:



When a jam occurs, the copier knows how many documents have been copied. When the jam has been removed, the copier sends the data to the RDF. The RDF, in response, circulates the copied documents, and positions the remaining documents on the platen for copying.
For this reason, normal copying will not continue if there is a discrepancy in the number of documents counted: before and after a jam has occurred.

For error 1: the RDF will stop, and the display will be 'different number of documents after jam removal'.
For error 2: the RDF will continue to function.

## Resetting

To reset the machine after it has stopped because of the incorrect positioning of documents:

- remove all documents from the document tray.

If a message is displayed, follow the instructions accordingly.
However, if the machine is stopped during image composition mode - open the machine after removing the documents from the document tray.

## 20 Power supply

## Outline

Block diagram of the control circuit for the power supply.
The RDF receives two 24 V power supplies from the copier: 24 VP and 24 VL .
The 24 VP is mainly for loads. It is interrupted when the RDF is opened or the upper cover is opened. The circuit breaker CB1 isolates the circuits in response to an excess current.

The 24 VL is converted to 5 V by the regulator. The 5 V supply is used by the logic circuits and the sensors. The fuse resistor R26 melts to interrupt the power supply if an overload occurs.




## Ogé

##  Océ 3121/3122



## Contents

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Functional description

## 1 PRODUCT OUTLINE

The Océ 3121 is a digital black-and-white copier equipped with communication functions that use telephone lines so that it can serve as a fax transmission/reception device as well as a copier.


## 2 SPECIFICATIONS

## Standards and Performance

The FAX Board is designed to comply with the standards that follow, providing the levels of performance shown.

## Communication Unit

| Item | Description |
| :--- | :--- |
| Applicable line | General subscription telephone line network |
| Number of connection lines | 1 line (PSTN) |
| Communication method | Half duplexing communication |
| Modem speed | $14400,12000,9600,7200,4800,2400$ [bps] |
| Modulation method (image <br> transmission) | ITU-T V.33 (14400/12000 bps) <br> ITU-T V.17 (14400/12000 <br> bps/TC9600/TC7200 bps <br> ITU-T V.29 (9600/7200 bps) <br> ITU-T V.27ter (4800/2400 bps) |
| Compression method | MMR/MR/MH |
| Communication mode | G3 (no G2/G1/MF) |
| Error correction method | ITU-T ECM method (may be disabled) |
| Communication speed | 6 sec (ECM-MMR/14400 bps; using Canon <br> FAX Standard Chart No. 1) |

Recording System

| Item | Description |
| :--- | :--- |
| Maximum original size | A3 (297 x 420 mm) |
| Transmission original size | A3, A4, A4R, A5, A5R, A6, B4, B5, B5R, LTR, <br> LTRR, LGL, 11x17, STMT, STMTR <br> ADF-F1: supports stream reading, long original (630 <br> mm max.) <br> RDF-G1: supports two-sided original |
| Recording paper size | A3, A4, A4R, A5, A5R, B4, B5, B5R, LTR, <br> LTRR, LGL, 11x17, STMT, STMTR (cassette <br> only, 6 cassettes max.) |
| Scanning line density | 8 pels/mm x 3.851 lines/mm (Standard) <br> 8 pels/mm x 7.7 lines/mm (Fine) <br> With option memory, the following resolutions are <br> possible: <br> 8 pels/mm x 15.4 lines/mm (Super Fine) <br> 16 pels/mm x 15.4 lines/mm (Ultra Fine) <br> (400 dpi x 400 dpi) <br> (In direct transmission, 400 dpi is given priority.) |
| Reading density adjust- <br> ment | 3 steps + AE (density correction in 9 steps in user <br> mode) |
| Halftone | 256 gradations, AA (auto adjust) mode |
| Maximum reception size | A3 (297 x 420 mm) |
| Scanning line density <br> (recording) | 600 dpi (main scanning) <br> 600 dpi (sub scanning) |
| Test shot | Provided |

Memory

| Item | Description |
| :--- | :--- |
| Memory | 1 MB (standard; using about 52 pages of Canon FAX <br> Standard Chart No.1) <br> 3 MB (option; 4 MB in total; about 244 pages) <br> 9 MB (option; 10 MB in total; about 628 pages) |
| Power outage back-up | Battery (for 24 about 24 hr; retains image data) |
| Memory size indica- <br> tion | Provided |

## Transmission

| Item | Description |
| :--- | :--- |
| Memory transmission | Provided (100 reservations max.); direct transmis- <br> sion if memory is full |
| Direct (manual) trans- <br> mission | Provided |
| Broadcasting | 216 addresses max. (60 one-touch, 140 speed, 16 <br> keypad addresses) |
| Memory polling trans- <br> mission | Provided (memory box function) |
| Multi polling transmis- <br> sion | 216 addresses max. |
| Fixed time multi polling | Once |
| Confidential function <br> (address-specific trans- <br> mis-sion) | Uses addresses (no in-house mode) |
| Time sharing dialing | Provided |
| Transmission reservation | Provided (memory, direct) |
| Batch transmission by <br> address | Provided |
| Mail post transmission | Batch by timer address; 200 max. (one-touch + <br> speed); 5 times |
| 2-on-1 transmission | Provided (w/ RDF in use) |
| Timer transmission | 200 addresses max.; 32 times |
| Rotation transmission | Provided |
| DONE stamp | Provided (w/ RDF in use); READ stamp, SENT <br> stamp (direct |
| Dual access | transmission only) |
| Interrupt transmission | Provided (100 reservations max.) |
| Error re-transmission | Provided (direct transmission) |

## Reception

| Item | Description |
| :--- | :--- |
| Confidential reception | Provided (using memory box; 70 boxes max.) |
| Relay broadcasting | Provided (using memory box; 70 boxes max.) 200 <br> addresses (1 box) |
| Substitute reception | Provided (about 52 pages; auto output) |
| Memory reception | Provided (about 52 pages; time may be set for <br> start/end) |
| Polling reception | Provided |
| Fixed time polling <br> reception | Provided (200 addresses max.; once) |
| Rotation reception | Provided |
| Number of reception <br> print-outs | 1 (may be set to 1 through 99) |
| Reception image reduc- <br> tion | Provided (97\%, 95\%, 90\%, or 75\% ratio; may be <br> auto/fixed; direction of reduction may be vertical/hori- <br> zontal or vertical only) |
| Cassette switch (A,B, <br> C, D) | A: division recording <br> B: margin recording (same paper configuration) <br> C: reduction recording (different paper configuration) <br> D: margin recording (on paper larger than reception <br> document) |
| Reception printouts <br> ordering | Provided |
| Two-sided reception <br> print-outs | Provided (A4, A4R, B4, A3; model with duplexing <br> function only) |
| N-on-1 recording <br> reception | A5+A5 - A4, B5+B5 - B4, A4+A4 - A3 (N may be 3 <br> max.; using short original) |
| Transfer | Provided (time may be set; source may be limited) |
| Remote reception | Provided |
| Memory box function | Confidential, relay, fixed time, bulletin, general-pur- <br> pose |
| Plosed network | Provided |

## Dialing

| Item | Description |
| :--- | :--- |
| One-touch dialing | 60 addresses (120 digits max.; telephone number) |
| Speed dialing | 140 addresses (120 digits max.; telephone number) <br> 24 characters (destination abbreviation) |
| Group dialing | 199 groups (one-touch, grouped abbreviations) |
| Keypad dialing | On-hook (120 digits max.; telephone number) |
| Auto re-dialing | 2 min (may be between 2 min and 99 min) twice <br> (may be once to 15 times) For error, 1st page and <br> error page only (all pages yes/no selection) |
| Electronic telephone <br> directory | Provided |

Reference

| Item | Description |
| :--- | :--- |
| User abbreviation regis- <br> tra-tion | Provided |
| Caller name | Provided (99 max.) |
| Communications control <br> recording | Provided (40 communications) |
| Memory reference | Provided |

## Reporting

| Item | Description |
| :--- | :--- |
| Transmission result <br> report-ing | At time of shipment, 'when in error' only (yes/no <br> selection) |
| Reception result report- <br> ing | At time of shipment, 'no' (yes/'in error only' selec- <br> tion) |
| Communications control <br> reporting | At time of shipment, auto printing after 40 communi- <br> cations (transmission/reception separation, time-spe- <br> cific printing selection) |
| Memory box reception <br> reporting | At time of shipment, 'yes' ('yes/no' selection) |
| Multiple communica- <br> tions control reporting | Provided |
| Memory clear reporting | Provided |

Transmission Original Editing

| Item | Description |
| :--- | :--- |
| Continuous/two-sided | Page separation <br> Two-sided reading (RDF only) |
| Reduction/enlargement <br> transmission | Default ratio (50\% to 200\%) |
| Original frame erasing | Provided |
| Area selection | Framing, blanking (keypad input; up to 4 areas) |
| 2-on-1 transmission | Provided (w/ RDF in use) |
| Reading size | At time of shipment, auto reading size (reading size <br> may be set in manual; A3, A4, A4R, A5, A5R, A6, <br> B4, B5, B5R, LTR, LTRR, LGL, 11x17, STMT, <br> STMTR; up to 2 non-default sizes may be registered) |

## Basic Operations



## User Data

The board offers a password function which requires separate passwords: a password used to change or delete the settings of the confidential box or the memory box (or other boxes) and pass-word used for control by group.

What is called the "master password" is the one to be used during servicing or when the user forgets his/her password.

Master Password "4559769"
Note: The master password is intended for use by the technician only. Be sure not to disclose it to the user.

## 3 BASIC CONSTRUCTION

## Basic Functional Construction

The FAX Board can be divided as shown in the figure below, and the functions are controlled by the CPU (IC506) mounted on the image processor PCB.


Inputs to and Outputs from the FAX Board


## Reading Operations

1 Reading for Memory Transmission
Originals are placed on the glass platen and are read one by one so that multiple pages may be transmitted. When a feeder is used, on the other hand, multiple originals set in it are read. An original placed on the glass platen and an original picked up from the feeder cannot be joined for reading.

2 Reading for Direct Transmission
A single original placed on the glass platen is read in response to a press on the Start key. If a feeder is used, on the other hand, all multiple originals stacked in it are read. As in the case of reading for memory transmission, an original placed on the glass platen and an original picked up by the feeder cannot be joined for reading.

## Memory

The machine is equipped with two types of memory:

- page memory serving as buffer memory for processing images which have been read and
- image memory serving to store coded transmission image data or reception images.

1 Page Memory
The page memory that comes as standard is as large as 1 MB , capable of storing an A3 original in Fine. It may be increased by 3 MB (option) to enable the use of Super Fine and Ultra Fine.

2 Image memory
The image memory that comes as standard is as large as 1 MB and may be increased to 3 MB or 9 MB (option). When the image memory becomes full during memory transmission, the mode will automatically switch to direct transmission. (See "Processing in Case of Memory Full.")


## READ/SENT Stamp

The stamp function is found in the feeder.
The stamp may be "READ" or "SENT," and the function operates as follows according to how 'transmission function settings' in user data is set:

|  |  | Condition | Operation timing |
| :--- | :--- | :--- | :--- |
| READ stamp | Memory <br> transmission | A page must be read <br> into memory. | When a page is read into <br> image memory. |
| SENT stamp | Direct trans- <br> mission | The received <br> response (postmes- <br> sage response) must <br> be RTP, MCF, or PIP. | When an affirmative <br> response (postmessage <br> response) is received in <br> response to Q (postmes- <br> sage command). |

- Stamping will not occur for a copier function, test shot, or reading from the glass platen.
- Stamping will be treated as mixed original mode, possibly slowing down the reading speed.
- In 2-on-1 reading mode, a stamp is printed on both originals.
- In two-sided original reading mode, a stamp will be printed on the face only.


## Processing in Memory Full Condition

If the image memory is expected to become full while reading for memory transmission, direct transmission mode will automatically be selected.

If a shift to direct transmission cannot be made in memory full condition, the image read up to that point will be discarded (not transmitted).

## Test Shot

When the test shot function is used, an original is read under the exactly same conditions as are used for actual transmission, and the data is stored first before output (printing). This way, the quality and the arrangement of the transmission images may be checked. In addition, the function may be used to help isolate an error in image processing from reading to memory units.

In addition to a test shot, the machine allows test printing ('test print' or 'VIDEO test') using \#10 TEST mode. See the figure for the flow of image signals.

```
< Test Shot >
```


<Test Printing>

< VIDEO Test >


## Fax Controller Board



| Notation | Description |
| :--- | :--- |
| J1 | Speaker connector |
| J5 | NCU interface connector |
| J6 | RAM-A (for page memory); when installed, it enables the use of <br> Super Fine and Ultra Fine modes. Its installation must be followed <br> by installation of RAM-B. (3MB) |
| J7 | RAM-B (for image memory); when installed, it provides more space <br> for storing transmission/ reception images. (3MB or 9MB). |
| J100 | Fax Motherboard Interface connector |
| LED1 | Remains ON ehen 5V is being supplied normally |
| SW1 | For factory adjustment; be sure it is OFF |
| SW2 | Use it for back-up. Turn it off once when installing expansion mem- <br> ory; then, turn in on at the end of the work (toward 3, for back-up). If <br> the board is to be installed as an accessory (post-installation) to the <br> Océ 3121, be sure to shift SW2 from OFF to 3 at time of installation. |

## NCU Board

230V Areas (outside France)


Note: The NCU in the French model do not have SW1 through SW3.

| Notation | Description |
| :--- | :--- |
| J1 | Fax controller Board interface connector |
| J2 | Connector for telephone line jack |
| J3 | Connector for extension phone jack. (Note that a face plate is pro- <br> vided over the modular jack upon shipment from the factory.) |
| J4 | Connector for handset jack |
| J5 | Not used |
| J6 | ARG cable terminal |

Switch settings

|  | SW1 | SW2 | SW3 |
| :--- | :--- | :--- | :--- |
| Ec (general) | A | A | A |
| Sweden | A | B | A |
| UK/Australia/Asia/Oceania | B | A | B |
| France | - | - | - |

## CORE/IP Board



## Ogé

##  Océ 3121/3122



12 PAPER

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## Adjustments

## 1 Adjusting the Registration in Rear/Front Direction

## Aim:

Check to make sure that the margin along the image front is $2.5 \pm 1.5 \mathrm{~mm}$ on copies. (Try all cassettes.)

$$
\begin{aligned}
& (-) \longleftrightarrow \mid+(+)
\end{aligned}
$$

## Correction:

If the margin is not as indicated, perform the following:
1 Slide out the cassette from the holder to be adjusted.
2 Remove the two screws (2), and remove the horizontal registration mount (1).


3 Loosen the hex screw, and move the horizontal registration plate to the rear front so that the width is as specified.


Note: Adjust the horizontal registration plate by matching the inner side of the $L$ shape on the horizontal plate at a specific scale notch.

## Dis-/assembly

## 1 Removing the Main Motor

1 Disconnect the power plug, and remove the following:

- Rear cover (4 screws)
- Flywheel (3 screws)

2 Remove the four screws (2), and disconnect the two connectors (3); then, remove the main motor (1).


## 2 Removing the Pick-Up drive Unit

1 Disconnect the power plug, and remove the following:

- Rear cover (4 screws)
- Flywheel (3 screws)
- Scanner cooling fan (hook, connector)

2 Remove the pick-up assembly.
3 Release the belt (1).


4 Remove the harness retainer (2), two high-voltage cables (3), and power supply cord mount (4) ( 2 screws).


5 Disconnect the seven connectors (5).
6 Remove the registration roller clutch (6).
7 Remove the four screws (8), and remove the pick-up drive unit.


## 3 Vertical Path Assembly

1 Remove the following:

- Pick-up assembly
- Pick-up drive unit

2 Remove the two rolls, and disconnect the connector; then, remove the multifeeder assembly.
3 Remove the two screws (1) from behind the machine.


4 Release the feeding lever, and remove the three screws to remove the feeding lever and the feeding assembly locking assembly.
5 Remove the screw (2), grounding screw (3), and E-ring (4).


6 Disconnect the connector (6), and remove the vertical path assembly.


## 4 Removing the Pick-Up Assembly

1 Remove the cassette from the copier.
2 Remove the right cover.
3 Pull off the roll (1) of the multi tray cover.
4 Detach the cable of the right door (2) from the hook (3); then, remove the right door.


5 Disconnect the connector (4) of the pick-up assembly, and remove the grounding screw (5).
6 Remove the four screws (7), and remove the pick-up assembly (6).


## 5 Removing the Pick-Up/Feeding/Separation Roller

1 Slide out the cassette.
2 Holding the knob assembly (1), pull it off in the axial direction.

## Separation Roller



## 6 Installing the Pick-UP/Feeding/Separation Roller

1 Holding the knob assembly, push it in until a click is heard.

## 7 Removing the Feeding Assembly

1 Open the front door, and remove the fixing inside cover; then, remove the fixing unit. (4 connectors, 1 screw, 1 grounding screw)
2 Remove the drum unit.
3 Disconnect the connector (1), and remove the grounding screw (2).
4 Remove the screw, and remove the feeding assembly positioning pin (3); then, remove the feeding assembly (4) from the front.


## 8 Removing the Feeding Fan

1 Remove the feeding assembly.
2 Remove the screw, and remove the transfer charging roller unit from the feeding assembly.
3 Remove the three bushings (1) and the gear (2) by disengaging the hooks.
4 Remove the screw, and remove the static eliminator (3).
5 Remove the feeding fan assembly (4) from the mount in the direction of the arrow.


6 Disconnect the connector (5), and remove the feeding belt (6) as if to displace it.


7 Release the hook assembly (8) of the feeding fan cover (7) with a small flat-blade screwdriver.
8 Remove the feeding fan (9).


## 9 Removing the Registration Roller

1 Remove the following:

- DC controller PCB
- harness guide
- Power supply mount
- Drive unit
- Developing assembly
- Drum unit

2 Remove the screw (1), spring (2), and two E-rings (3) from the rear of the machine.


3 Remove the screw (4), spring (5), and two E-rings (6) from the front of the machine.


4 Remove the transfer guide unit.
5 Remove the registration roller.

## Functional description

## 1 Pick-up and feeding

## Outline

The copier has a centre reference. The copy paper moves along the centre of the pick-up and feeding unit. The pick-up system comprises two cassettes (upper, lower) and the speciality tray.

Copy paper from one of the cassettes, or the speciality tray, is controlled by the registration roller. This roller ensures that the leading edge of the paper coincides with the leading edge of the image on the OPC.

Nine sensors are used to monitor the movement of the copy paper. Seven sensors are used to detect jams.

| Notation | Name | Signal | Pin $^{*}$ |
| :--- | :--- | :--- | :--- |
| PS4 | Sensor for the speciality tray | MFPD* | J113-A11 |
| PS5 | Sensor for the pre-registration | PDP1 | J113-A5 |
| PS7 | Fuser sensor PS7 | PDP3 | J109-6 |
| Q1604 | Sensor for the upper cassette | UCSPD* | J114-A10 |
| Q1605 | Sensor for the lower cassette | LCSPD* | J114-A11 |
| PS8 | Sensor for the vertical transport | PDP4 | J113-A2 |
| PS11 | Sensor for the re-pick entry | PDP5* | J103-2 |
| PS12 | Sensor for the lower refeed | PDP6* $^{\text {* }}$ * | J105-B2 |
| PS13 | Sensor for the output tray | PDP7* | J105-A2 |

*pin on the DC control PCB.
List of sensors


| No. | Name |
| :--- | :--- |
| CL1 | Clutch for the registration roller |
| CL2 | Clutch for the speciality roller |
| CL3 | Clutch for the vertical transport |
| CL5 | Clutch for the lower refeed |
| SL4 | Solenoid for the re-pick entry |
| SL5 | Solenoid for the paper deflector |
| M1 | main motor |
| M6 | Motor for the retarding roller |
| M7 | Motor for the lower refeed |
| M8 | Motor for the output roller |



## Pick-up from the cassette Pick-up

The paper in the cassette is supported by a ramp. This keeps the paper in contact with the pick-up roller when the paper feed occurs.

The pick-up roller is driven by the motor (M4). The roller is lowered onto the paper during the pick-up.

A cam, turned by motor M1, lowers the roller for feeding. The down solenoid SL2 energises to allow the cam to turn.

The feeding roller and the separation roller make sure that only one sheet of copy paper is fed; the copy paper is moved to the feeding assembly and then to the registration roller by the vertical path roller $1 / 2$.

Motor M1 drives the vertical transport and the pre-registration roller. The drive is controlled by switching the clutch CL2 ON and OFF.

The clutch CL1 allows the motor M1 to drive the registration roller.

| Number | Name | Signal | Pin on DC con- <br> trol PBA |
| :--- | :--- | :--- | :--- |
| M1 | Main motor | MMD | J114-B6 |
| M4 | Motor for cassette pick-up | Note: | J114 |
| CL1 | Clutch for the registration roller | RGCD* | J114-B11 |
| CL3 | Clutch for the vertical transport | CL3D* | J114-A4 |
| SL2 | Solenoid for lowering the pick-up <br> roller | SL2D* | J114-A5 |

Note: Pulse signal: this cannot be checked $(0,1)$ by a meter.


| Number | Name | Signal | Pin $^{*}$ |
| :--- | :--- | :--- | :--- |
| Q1604 | Sensor for the upper cassette | LCSPD | J105-10 |
| Q1605 | Sensor for the lower cassette | LCSPD | J105-11 |
| Q1606 | Sensor for the upper cassette: level 0 | 1RPD0 | J108-1 |
| Q1607 | Sensor for the upper cassette: level 1 | 1RPD1 | J108-2 |
| Q1608 | Sensor for the lower cassette: level 0 | 2RPD0 | J108-3 |
| Q1609 | Sensor for the lower cassette: level 1 | 2RPD1 | J108-4 |

*pin on the DC control PCB.


## Timing of operations

- Cassette 1, A4, 2 Copies, Continuous

| Copy start key ON |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | INTR | SCFW | SCRV | SCFW | SCRV | LSTR |
| Cassette 1 pick-up solenoid (SL2) | $\underline{1}$ | I |  |  |  |  |
| Cassette pick-up roller drive motor (M4) |  |  |  |  |  |  |
| Vertical path roller clutch (CL3) |  |  |  |  |  |  |
| Vertical path roller paper sensor (PS8) |  |  |  |  |  |  |
| Registration roller paper sensor (PS5) |  |  |  |  |  |  |
| Registration clutch (CL1) |  |  |  |  |  |  |
| Scanner motor (M2) |  | CW | CCW | CW | CCW |  |
| Main motor (M1) |  |  |  |  |  |  |

Sequence of pick-up operations (cassette)

## Operation of the ramp in the cassette

When the cassette is in use, the ramp is raised continuously, so maintaining the height of the top sheet in the cassette.

## Movement of the ramp during the copying cycle

The level of the paper is maintained as follows:

- The movement of the ramp is started when the shaft of the pick-up roller releases the trigger and releases the cam.
- The movement of the ramp stops when there is no paper in the cassette.

1 As copy paper is used, the pick-up roller is gradually lowered.


2 The stack depletes, and the shaft of the pick-up roller moves downwards. This causes the shaft of the pick-up roller to push the trigger. This movement frees the cam, so that the cam starts to rotate.


3 The cam rotates, lifting the lever.


4 The stack is raised by the ramp. The pick-up roller moves upwards, and the spring draws the lever against the cam.


## Releasing the ramp

When the cassette is withdrawn, it releases the ramp. One claw raises the ramp, another claw holds the ramp up. When the machine is at stand-by, the ramp is held by the retaining claw. When the cassette is opened, the retaining claw is released, and the ramp drops.

Warning: If the power supply fails while the ramp is being raised, the claw for raising the ramp holds the ramp up. In such cases, ensure that the machine is switched OFF, then ON. This makes sure that the cassette is released in the proper manner.

## Operation of the pick-up from the cassette

a) Pick-Up Operation

1 The pick-up roller is driven by the motor M4, via a gear system.
2 The motor M4 is controlled by the cassette pick-up PBA. When the paper feed is from the upper cassette, motor M4 runs clockwise. Motor M4 runs coun-ter-clockwise when the paper is fed from the lower cassette

## 3 Sensor for the pick-up roller (S5)

When the cassette is closed, the pick-up roller is lowered and the ramp is raised to bring the paper into position.

## b) Drive Control

When M4 rotates clockwise, gear 1 is raised to drive the pick-up roller for the upper cassette.
When M4 rotates counter-clockwise, gear 1 is lowered to drive the pick-up roller for the lower cassette.


$\uparrow$ gear 1 and clockwise rotation gear 1 and counter-clockwise rotation


Pick-up drive for the upper cassette: pick-up motor rotating clockwise.


Pick-up drive for the upper cassette: pick-up motor rotating clockwise.
c) Movement of the pick-up roller

M1 provides the drive for the shaft of the pick-up roller. The cam is activated by the solenoid SL2

The raised position is the stand-by position of the shaft of the pick-up roller. The following occurs when a sheet is fed:
1 - Solenoid SL2 energises.

- The motor M1 rotates the cam, for a single rotation.

2 The single rotation of the cam rotates, releasing the trigger.
3 The pick-up roller is lowered to reach the copy paper, and the motor M4 rotates and starts to pick up a sheet of paper.
4 The rotation of the cam raises the shaft of the pick-up roller.


Movement of the shaft of the pick-up roller

## d) Detection of 'cassette is empty'

When the last sheet leaves the cassette, the detect lever drops through the slot in the cassette. The vane on the detect lever interrupts the sensor (Q1604 for the upper cassette, and Q1605 for the lower cassette). The ' no paper ' message is displayed.


## Cassette in the stand-by situation

The following occurs when the cassette is removed or replaced.
1 With the ramp up, and the shaft of the pick-up roller down
a) Shaft of the pick-up roller is down

When the cassette is inserted, and the machine is ON, the shaft of the pick-up roller will be lowered until it reaches the paper.

- The rear of the cassette pushes lever 1 upwards.
- The motor M1, and the pick-up solenoid SL2 are switched on, following the signal from the size sensor. The trigger turns.
- The position of the shaft of the pick-up roller is controlled by the lever 1 and the trigger.


Movement of the lever 1 when the cassette is inserted

## b) the ramp is raised

When the cassette is inserted, and the machine is ON, the shaft of the pick-up roller will be lowered pressing down the trigger.

When one end of the trigger is pressed by the shaft of the pick-up roller, the ramp is raised by the motor M1.

The pick-up roller is against the copy paper. The paper has moved up to a certain position, and the shaft of the pick-up roller has risen to the highest positing. The movement of the ramp is stopped.


Raising the ramp

2 Moving up the shaft of the pick-up roller, and releasing the ramp and the separation roller: when removing the cassette.

- Movement of the shaft of the pick-up roller

When the cassette is withdrawn, the spring rotates the lever 1 . This raises the shaft of the pick-up roller. The pick-up roller allows the withdrawal of the cassette.
shaft of the pick-up roller


Moving up the pick-up roller

- Releasing the separation roller

A bend is incorporated in the lever 1. This presses down the separation roller. As the lever 1 turns, when the cassette is withdrawn, the bend is rotated off the separation roller. This reduces the pressure.


Releasing the separation roller

## Releasing the ramp

The ramp is released, when the cassette is withdrawn: in stand-by.

## Detecting the level of copy paper

The ramp rises gradually as the paper depletes. Together with the ramp, the segment also rises. This moves a vane through the sensors Q1606 and Q1607.


d) Monitoring the stock of paper in the upper cassette

The stock of copy paper, the sensors and the displays.

| stock | Q1606 | Q1607 | displäy |
| :--- | :---: | :---: | :---: |
| $\mathbf{5 0 0}$ sheets; | 0 | 0 | $\bigsqcup$ |
|  | 1 | 0 | $\bigsqcup$ |
| 0 | 1 | 1 | $\square$ |
| 0 | 1 | $\square$ |  |

1:The light-blocking plate is over the sensor.
0 :The light-blocking plate is not over the sensor.

Detecting the size of the paper Outline
The size of the paper is selected on the size dial, and a switch to select $A / B$ or inch sizes.


Location of the dial


A/B or Inch switch

Paper sizes
The sizes of paper that can be used in the copier.

| Configuration | Cassette | Main scanning direction (mm) | Reverse scanning direction (mm) |
| :---: | :---: | :---: | :---: |
| A/B | A4 | 210 | 148 |
|  | A5R | 148 | 210 |
|  | A4 | 297 | 210 |
|  | A4R | 210 | 297 |
|  | A3 | 297 | 420 |
|  | B5 | 257 | 182 |
|  | B5R | 182 | 257 |
|  | B4 | 257 | 364 |
|  | U1 | 216 | 330 |
|  | OFICIO | 216 | 317 |
|  | A-OFI | 220 | 340 |
|  | E-OFI | 220 | 320 |
|  | B-OFI | 216 | 355 |
|  | A-LGL | 220 | 340 |
|  | U2 FOLIO | 210 | 330 |
|  | U3 A-FLS | 206 | 337 |
|  | SP-1 | Set by user | Set by user |
|  | SP-2 | Set by user | Set by user |
|  | ENV1 | Set by user | Set by user |



Note: The U-prefix refers to the following:

U1 $\qquad$ U2..... FOLIO
U8..... K-LGL (R)
OFFICIO
U3..... A-FLS
A-OFFICIO
U4..... G-LTR
E-OFFICIO U5.... G-LTR (R)
B-OFFICIO
U6.
G-LGL
A-LGL
U7..... K-LGL
Note: The prefix SP-1/2 is for special 1/2. This applies for modes using default sizes at the request of the customer. A display icon can be selected to refer to the special cassette. For further details, refer to the user documentation.

## Size of the cassette

The upper cassette and the lower cassette differ in size. The upper cassette may be used for copy paper of size B4 or smaller.

Inside the cassette are the side guides. The guides are manually adjustable. The side guides are not equipped with a sensor. The setting of the rotary switch should correspond with the settings of the side guides.
The upper cassette
For sizes A5 to B4


Controlling the clutch for the registration roller
The clutch CL1 times the feeding of the paper, so that the leading edge of the paper coincides with the leading edge of the image area on the OPC.

The timing of the operation of the clutch CL1 can be set in the service mode (* 3 *, RESIST).

|  | Selected mode |  | Paper | Movement | Paper and |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | one-sided original -> one-sided copy |  | B | Between 0 and 20 mm ; the drawings show a movement of 5 mm . | $\rightarrow 1 / 5$ |
|  | one-sided original -> two-sided copy | copying on the 1st side | A |  | 4D $\rightarrow$ |
|  |  | copying on the 2nd side | B |  | $\xrightarrow{\sim}$ |
|  | two-sided original -> two-sided copy | copying on the 1st side | A |  | $\rightarrow 14 \mathrm{D} \rightarrow 1+5$ |
|  |  | copying on the 2nd side | B |  | 7 |
|  | two-sided original -> one-sided copy | copying on the 1st side | B |  | $\rightarrow$ - $1+0$ |
|  |  | copying on the 2nd side | B |  | $\rightarrow 1 \rightarrow D \rightarrow{ }_{0}^{\text {a }}$ or |
|  | page separation -> (one-sided copy) | copying on the 1st side (left) | B |  |  |
|  |  | copying on the 2nd side (right) | B |  | $\rightarrow 1 \rightarrow D \rightarrow 5$ |
|  | page separation -> two-sided copy | copying on the 1st side (left) | A |  | $1 \rightarrow$ D $\rightarrow 145$ |
|  |  | copying on the 2nd side (right) | B |  | $\rightarrow$ - |
|  | one-sided original -> overlay сору | copying on the 1st side | B |  | $\rightarrow 14$ |
|  |  | copying on the 2nd side | B |  |  |
|  | two-sided original -> overlay copy | copying on the 1st side | B |  | $140 \rightarrow 145$ |
|  |  | copying on the 2nd side | B |  |  |
|  | page separation -> overlay copy | copying on the 1st side (left) | B |  | $14 \mathrm{D} \rightarrow 1 \times 5$ |
|  |  | copying on the 2nd side (right) | B |  |  |

Copy paper-image area when copying on 1 st side Image area when copying on 2nd side D area: Erased by blank exposure.


## 2 Detection of jams

## Outline

Seven sensors are used to monitor the movement of the copy paper, and to detect jams.

The DC control PBA monitors various points of the paper transport, to check the arrival and departure of the paper. If one of the sensors detects a jam, the main motor is switched OFF, and a message is displayed on the control panel.


|  | Sensor | Signal | Pin* $^{*}$ |
| :--- | :--- | :--- | :--- |
| PS4 | Sensor for the speciality tray | MFPD* | J113-A11 |
| PS5 | Sensor for the pre-registration | PDP 1 | J113-A5 |
| PS7 | Fuser sensor PS7 | PDP 3 | J109-6 |
| PS8 | Sensor for the vertical transport | PDP 4 | J113-A2 |
| PS11 | Sensor for the re-pick entry | PDP 5* | J103-2 |
| PS12 | Sensor for the refeed unit | PDP 6* | J105-B2 |
| PS13 | Sensor for the output tray | PDP 7* | J105-A2 |

*pin on the DC control PCB.

## Types

The microprocessor identifies jams as follows:

## Delay

The paper did not reach the appropriate sensor within the specified time: i.e. the sensor is not ON .

## Stationary

The paper did not leave the appropriate sensor within the specified time: i.e. the sensor does not switch OFF.

## Persistent

The paper remains over a sensor, with power ON. i.e. the sensor detects paper.
Note: A jam will be signalled if any of the following occurs, during copying:

- the front door is opened,
- the right door is opened,
- the output door is opened,
- or the cassette is withdrawn.


## Timing of operations

## Pick-up delay

A delay will be signalled if the paper does not reach the sensor PS8 within a specified period of time after the clutch CL3 has energised.

| Copy Start Key ON |  |  |  | Pick-up of <br> 2nd copy | Jam message |
| :--- | :---: | :---: | :---: | :---: | :---: |

Timing for delay at pick-up

## Delay at the pre-registration sensor PS5

A delay will be signalled if the paper does not reach the sensor PS5 within a specified period of time after the clutch CL2 has energised.


## Delay at the pre-registration sensor PS5

A delay will be signalled if the paper does not reach the sensor PS5 within a specified period of time after the clutch CL3 has energised.


Timing for delay at the pre-registration roller

## Delay at the fuser sensor PS7

A delay will be signalled if the paper does not reach the sensor PS7 within a specified period of time after the paper passes the clutch CL1.


Timing for delay at the fuser

## Delay at the output tray PS13

A delay will be signalled if the paper does not reach the sensor PS13 within a specified period of time after the paper passes the sensor PS7.


Timing for delay at the output tray

## Delay at the separation sensor PS6

A delay will be signalled if the paper does not reach the sensor PS6 within a specified period of time after the clutch CL1 has energised.


Sequence for Separation Sensor Delay Jams

## Delivery Sensor Stationary Jams

A stationary jam will be identified if copy paper does not move through the delivery sensor within a specific period of time after the delivery paper sensor (PS13) has turned ON.


Note 1 : The distance varies according to the length of copy paper.
Sequence for Delivery Sensor Stationary Jams

Note: The distance varies according to the length of the paper.
Delay at the refeed sensor PS12
A delay will be signalled if the paper does not reach the sensor PS12 within a specified period of time after the paper passes the sensor PS7.


Timing for the refeed sensor PS12 (overlay copying)


Timing for the refeed sensor PS12 (two-sided copying)

## Delay at the sensor PS11

A delay will be signalled if the paper does not reach the sensor PS11 within a specified period of time after the paper passes the sensor PS12.


Timing for PS12


Timing for delay at the sensor PS12

## Record of jams

The machine retains a history of the jams which have occurred. The history can be checked in service mode.

The memory contains:

- The remaining number of copies, and
- the relevant copying mode.

This memory will be used for job recovery, after the jam has been removed.

# Ogé 

##  Océ 3121/3122



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## Adjustments

## 1 The position of the multifeeder paper guide cam

Adjust the cam so that it is horizontal, when the solenoid ring is touching the claw.


## 2 Recording the VR settings

After fitting a new VR, enter the relevant data.

1 Fit the paper width VR
2 Open the front door, and insert the brush in the fuser release.
3 Insert the switch actuator in the door switch.
4 Using a thin pin, press the service switch.
5 Press • * twice
6 Press 'FUNCTION' (* $4 *$ ). It will highlight. Then, press ' OK'.
7 Press the Page key to move to the relevant screen.


8 Place size A6 paper in the speciality tray, and adjust the side guide to A6R. Note: A6 is obtained by folding A4 into four, width 105 mm .

9 When the side guide is adjusted to A6R, the VR output value will be displayed below ' $\mathrm{AD}=\mathrm{xxx}$ '. After checking the value, press ' MF-A6R ': causing it to highlight. Then, press ' OK '.

- The value will be stored in 'MF-A6R'.

10 Place size A4R paper in the speciality tray, and adjust the side guide to A4R.
11 Check that the value of 'AD' is displayed. Then, press 'A4R', and press 'OK'. - The value will be stored in 'A4R'.

12 Place size A4 paper in the speciality tray, and adjust the side guide to A4.
13 Check that the value of ' AD ' is displayed. Then, press ' A 4 ', and press ' OK '. ■ The value will be stored in ' A 4 '.
14 Press ' Reset ' twice, to end service mode.
15 Switch OFF.

paper width-->

## Dis-/assembly

## 1 Multi Clutch

1 Remove the following:

- rear cover (4 screws)
- flywheel (3 screws).

2 Remove the two screws (2), and disconnect the connector (3). Then, remove the multi clutch.


## 2 Speciality tray

## Removing the speciality tray

1 Open the speciality tray (1). Insert a screwdriver into the top of the connector cover (2), turn the screwdriver and remove the cover. Disconnect the connector.


2 Close the speciality tray. Open the right door. Pull out the rolls (3): left and right.


3 Remove the speciality tray
Note: When fitting the cover, align it at the top before pushing in the bottom.
Removing the pick-up roller
1 Pull out the rolls.
2 Detach the cable from the cable, and remove the right door (1).


3 Remove the bush (2), and slide the roller shaft (3) to the right.
4 Remove the ring (4), and remove the pick-up roller (5).
Warning: Pay attention to the pin at the rear of the pick-up roller.


Warning: Install the new multifeeder pick-up roller (1) so that the side with a cross -2- on the collar is pointing towards the rear of the machine.


Removing the Separation Pad
1 Remove the right door.
2 Remove the pick-up roller.
3 Pushing the end (1) of the right door in the direction of A, remove the rear of the pad cover (2): in the direction of arrow B.


4 Release the catch (4), and remove the retainer (3).


## 3 Fitting the timing belt

1 Move the rack gear against the side frame (A).
2 Move the 'T' slide to the left.


3 Carry out adjustment "Recording the VR settings".

## Functional description

## 1 Specialities input

## Outline

The paper is fed off the top of the stack in the speciality tray.
The paper guide holds the paper against the pick-up roller. The pick-up roller is driven by the motor M1 and the clutch CL2.

The interaction of the pick-up roller and the separation pad ensure that only one sheet of paper is carried to the registration roller. This procedure occurs for each sheet.


## Detecting the size of the paper

- The width

The width of copy paper is detected by the variable resistor (VR1751) operating in conjunction with the movement of the slide guide. The slide guide settings are registered when the user makes adjustments for the copy paper set on the speciality tray.

- Length

The length of paper is measured by the pre-registration sensor (PS5). The maximum size of specialities is $432 \times 279 \mathrm{~mm}$ ( 11 " $\times 17$ ").

Side guide


Sequence of pick-up (2 size A4 documents, speciality feed)

| Copy Start Key ON |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  |  | INTR | SCFW | SCRV | SCFW |
| Multifeeder relay <br> releasing solenoid (SL3) |  |  |  |  |  |
| Multifeeder pick-up <br> clutch (CL2) |  |  |  |  |  |
| Pre-registration roller <br> sensor (PS5) |  |  |  |  |  |
| Registration roller <br> clutch (CL1) |  |  |  |  |  |
| Main motor (M1) |  |  |  |  |  |

# Ogé 

##  Océ 3121/3122



16 DUPLEX

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## Dis-/assembly

## 1 Duplex motor M7

## Removing the duplex motor M7

1 Disconnect the mains supply cable.
Remove the following:

- The rear cover (4 screws)
- The flywheel (3 screws)
- The support
- DC control PBA (2 screws, connectors)
- The power supply PBA (screws, connectors)

2 Remove the two screws (2). Disconnect the connector (3), and take out the motor M7.


## Removing the motor M6

1 Disconnect the mains supply cable.
Remove the following:

- The rear cover (4 screws)
- The flywheel (3 screws)
- The support
- DC control PBA (2 screws, connectors)
- The power supply PBA (screws, connectors)

2 Remove the three screws (2), and disconnect the two connectors (3). Then, remove the motor M6.


## 3 The refeed unit

1 Remove the inside cover and the support.
2 Lock the feeding unit in place.
3 Remove the two screws (2), and remove the door support (right) (1).


4 Remove the two screws (3). Take out the refeed unit.
5 Disconnect the connector, and remove the refeed unit.


## 4 Horizontal Registration Motor

1 Remove the following:

- Pick-up assembly (Func 12)
- Pick-up drive unit (Func 12)
- Vertical path assembly (Func 12)

2 Remove the two screws (2), and disconnect the two connectors (3); then, remove the horizontal registration motor (1).


## Functional description

## 1 Making Overlay Copies

## Outline

The figure below shows the paper path used to make overlay copies.
Copy paper that has moved through the fixing assembly is sent to the lower feeding assembly by the movement of the paper deflecting plate*. In the lower feeding assembly, the set-back roller puts the incoming sheet in a staggered stack and waits for the next sheet.
When picked up from this stack (re-pick up), copy paper is discharged by the movement of the paper deflecting plate $1^{* *}$.

The solenoid SL5 energises, rotating the deflector in a counter-clockwise direction.
**The paper deflecting plate 1 solenoid (SL5) deenergises so that the paper deflecting plate 1 is restrained by the force of the spring.

< Pulling into the lower feeding assembly for reversed delivery when copying on the 1st side of an overlay copy>

## Sequence of Operations (overlay copying)

The deflector guides the copy paper from the fuser to the output tray or to refeed unit.

The solenoid SL5 is energised at a specified time after the paper passes the sensor PS7.

|  | Pick-up started for 2nd side |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | SCFW | SCRV | LSTR | SCFW | SCRV | LSTR | S |
| Fixing rear paper sensor (PS7) |  |  |  |  |  |  | ) |
| Paper deflecting plate 1 solenoid (SL5) | 7 |  | *1 | *2 |  |  | 3 |
| Lower feeding assembly inlet sensor (PS12) |  |  |  |  |  |  | 3 |
| Delivery sensor (PS13) |  |  |  |  |  |  | , |

*1 : Copy paper to the lower feeding assembly.
*2 : Copy paper to the delivery assembly.
*pin on the DC control PCB.

| Electrical parts | Signal | Signal | Jack |
| :--- | :--- | :--- | :--- |
| Fuser sensor PS7 | PS7 | PDP3 | J109-6 |
| Solenoid for the <br> paper deflector | SL5 | DFLD* | J105-A5 |
| Sensor for the refeed <br> unit | PS12 | PDP6* | J105-B2 |
| Sensor for the output <br> tray | PS13 | PDP7* | J105-A2 |

## 2 Making Two-Sided Copies

## Outline

The figure below shows the paper path used when making two-sided copies.

After it leaves the fuser, the copy is directed towards the output tray. A short time after the copy passes the sensor PS7, the delivery roller reverses*. The motor M8 is switched on at a specified time after the copy passes PS7.

For the second side of a two-sided copy, the delivery roller rotates clockwise ${ }^{* *}$. Then, the copy is sent to the output tray.

|  | Two-sided |  | Overlay |  |
| :--- | :--- | :--- | :--- | :--- |
|  | 1st side | 2nd side | 1st side | 2nd side |
| Solenoid for the paper <br> deflector SL5 | OFF | OFF | ON | OFF |
| Motor for the output <br> roller M8 | CW -> CCW | CW | OFF | CW |



## Sequence of operations (two-sided copying)

After it leaves the fuser, the copy is directed towards the output tray. A short time after the copy passes the sensor PS7, the delivery roller reverses. The motor M8 is switched on at a specified time after the copy passes PS7.

The copy is directed down to the refeed unit, preparing for the imaging of the second side. The figure shows the sequence of operations for two-side copies.


## 3 The refeed unit

## Outline

The copies carried to the refeed unit, are arranged in a step formation: ready for two-sided copying or for overlay copying.

The step formation: the leading edge of each sheet is slightly behind the leading edge of the previous sheet. This enables correct separation of the copies as they are peeled off the bottom of the stack.

| Parts name | Notation |
| :--- | :--- |
| Main motor | M1 |
| Motor for the retarding roller | M6 |
| Motor for the exit roller | M7 |
| Sensor for the re-pick entry | PS11 |
| Lower feeding assembly inlet paper sensor | PS12 |
| Solenoid for the re-pick entry | SL4 |
| Clutch for the lower refeed | CL5 |



The refeed unit

| Sizes | Q'ty | Paper sizes (mm; main $¥$ sub scanning <br> directions) |
| :--- | :--- | :--- |
| LTR | 20 | $179.40 \times 215.90$ |
| A4 | 20 | $297.00 \times 210.00$ |
| G-LTR | 20 | $266.70 \times 203.20$ |
| K-LGL | 20 | $268.00 \times 290.00$ |
| B5 | 20 | $257.00 \times 182.00$ |
| A5 | 20 | $210.00 \times 148.50$ |
| STMT | 20 | $215.90 \times 139.70$ |
| Others* | 1 |  |

*AB: A3, A4, A4R, B5R, A5R
Inch: $11 \times 17$, LGL, B-OFFI, A-OFFI,
A-LGL, AUS-FLS, FOOLSCAP, FOLIO,
G-LGL, E-DFFI, OFFICIO, A-LTRR, LTRR, K-LGLR, G-LTTR, A-LTR, STMTR

Number of sheets in refeed unit, per size

## Retarding the copies

a) Stacking the copies (after first side was imaged)

1 The copy paper moves into the refeed unit, creating a bulge.
1st copy paper being made to arch


2 The retarding roller rotates clockwise. This feeds the copy past the sensor PS12.


3 If the copy is size A4 or larger, solenoid SL4 is energised. This prevents the copy approaching the re-pick roller.


4 The retarding rollers are rotated in the reverse direction. The paper is carried back to a pre-determined position.


5 The 2nd copy paper moves into the refeed unit.


6 The copy paper is handled in the same manner as the 1st copy.


This process is repeated until there are a maximum of 20 sheets in the refeed unit.

The sequence of operations for stacking the copies in the refeed unit.

( 2 copies, size A4: Direct, two-sided or overlay)

## B) Re-pick up: for copying on the 2nd side

The copies, in the refeed unit, are transported by the re-pick roller. The copying of the second side commences.

1 When the stacking is completed, the set-back roller is moved clockwise. The copy paper is moved until the re-pick up sensor PS11 detects the leading edge.


2 The copy paper is moved continuously. The solenoid SL4 is energised for an instant after the sensor PS11 is activated. Only the first sheet moves through the re-pick-up roller: the second and subsequent sheets will be guided over the deflector.


When the trailing edge of the first copy passes the retarding rollers, the retarding rollers will reverse. The rollers carry the copy paper back to a position when the leading edge of the next sheet will not reach the sensor PS11.

## Side alignment

## a) Outline

- The copies carried from the refeed unit, require alignment of the leading edge.
- The detection of the sides of the copy is carried out by the sensor PS14, together with motor M9. The sensor and motor are located near to the vertical transport roller.
- The registration motor M9 moves the registration sensor PS14, to detect the edge of the paper. The result is used to determine the position of the image.



## b) Operations

The home position of the registration sensor PS14 is checked when the machine is switched ON, and the front cover is closed. The movement of the sensor is started when the sheet is detected by PS8.

When the paper leaves the refeed unit, and enters the vertical transport, it is detected by the sensor PS8. The registration motor moves the sensor PS14 until it locates the edge of the paper. The side detection occurs for every sheet as it leaves the refeed unit.

The position of the start of the detection differs for each sheet. Ideally it is a point approximately 10 mm from the edge of the paper that is being transported. The start position is determined by the size dictated by the cassette, or the side guide of the speciality tray.

The sequence of operations for the side registration.
The next figure shows the sequence of operations for rear/front registration detection.


1: During the stacking phase, the retarding roller will switch ON and OFF.
2: During the stacking phase, the separator solenoid SL4 will energise as necessary.
3: During the stacking phase, the sensor PS11 will detect the sheets as necessary.
4: The edge of the paper is detected: as the vane is opened by the edge of the paper.
5: The position of the edge of the paper differs, according to the size of the copy paper. The start position is also variable.
HP: Home position of the registration sensor PS14.
SP: Start of the detection by the registration sensor PS14.

Components for the side registration.


|  | Electrical components |
| :--- | :--- |
| M1 | main motor |
| M6 | Motor for the retarding roller |
| M9 | Motor for the side registration |
| CL3 | Clutch for the vertical transport |
| CL5 | Clutch for the lower refeed |
| SL4 | Solenoid for the re-feed separator |
| PS8 | Sensor for the vertical transport |
| PS11 | Sensor for the refeed entry |
| PS14 | Sensor for the side registration |

## c) Adjusting the side registration (in service mode)

If there is a discrepancy in the position of the image on the second side of a copy, the side registration can be adjusted. To do this, enter service mode ( ' * 3 * '), 'ADJUST ', 'RSID-SNSHP' : 4th screen.

The adjustment changes the position of the laser exposure. It does not change the mechanical position of the sensor PS14.

- If the image is displaced to the rear, decrease the value.

- If the image is displaced to the front, increase the value.



# Ogé 

##  Océ 3121/3122



17 FIXING

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## Adjustments

## 1 Adjusting the pressure of the fusing film drive roller.

Note: Carry out this adjustment after replacing the fusing film.
1 Open the front door, and insert the brush in the fuser release.
2 Insert the switch actuator in the door switch.
3 Switch ON.
4 Using a thin pin, press the service switch.
5 Using screen 14 (FUNCTION *4*), select 'T-ROLLER FIX'; then press the OK key. See the following for the adjustments after 'T-ROLLER FIX'.



Note:You may end the adjustment if RUNNING (2) display is OK at the end of T-ROLLER FIX (1). If the RUNNING display (2) is NG, use the value under ' $C W$ ' and 'CCW' indicated to the right of FILM SPEED (3)

Note:According to the numbers under ' $C W$ ' and ' $C C W$ ' indicated to the right of FILM SPEED (3), turn the white screw (see figure) for the number of clicks. (The number represents the number of clicks on the white screw)
Example: If the number in parentheses under FILM SPEED (3) is '5', turn the white screw clockwise for five clicks.

## Dis-/assembly

## 1 Fuser drive

## Removing the fuser drive

1 Disconnect the mains supply cable.
2 Remove the rear cover (4 screws).
3 Remove the flywheel (3 screws).
4 Remove the DC control PBA (2 screws, connectors).
5 Release the tension spring (2), and remove the drive belt.


6 Remove the two screws, and remove the support (3).
7 Remove the power supply PBA ( two screws, connectors).


8 Remove the two screws (7). Take out the fuser drive (6).


## Separation claw.

1 Open the output door
2 Remove the screw (3). Then, remove the grip (2) of the separation claw (1). 3 Remove the separation claw, by sliding it to the right.


4 When fitting the separation claw, make sure that the flat surface (5) is adjacent to the limit strip (6).


5 To remove the claw, slide it as shown. First lift out the round end.


## Removing the fuser unit

Note: When replacing the fuser unit, do not forget to enter the values of the label.on the fuser unit. Enter the values in service mode (Adjust *3*) 06 FILM LANK and FIXER-RESIST.

1 Open the output door
2 Remove the inner cover (1) from the fuser (1 screw).


3 Disconnect the four connectors (2). Remove the screw (3), and the earthing screw (4). Then, slide out the fuser unit.


Removing the upper guide
1 Slide out the fuser unit.
2 Press the notch (1), and remove the upper guide (2), by sliding it to the rear.


Removing the cleaning roller
1 Slide out the fuser unit.
2 Remove the two screws (1). Remove the cleaning roller (2).


Removing the lower roller from the fuser unit
1 Slide out the fuser unit.
2 Detach the springs (1).


3 Remove the E-ring (3). Remove the lever (2), at the front.

(3)

4 Remove the E-ring (6). Remove the lever (5), at the rear.


5 Detach the springs (7).


6 Remove the separation claw.
7 Remove the lower roller.

Note: The shaft of the roller is connected by an electrode, at the rear of the machine. When fitting the roller, ensure that the electrode connection is at the rear of the machine.

Lower fuser roller end


Nipple for the electrode connection.

At the rear of the machine

Lower roller

at the front of the machine

## 3 Replacing the fusing film

Note: After replacing the fusing film carry out adjustment:" Adjusting the pressure of the fusing film drive roller".

## Removing the fuser unit

1 Open the front door
2 Open the output door
3 Release the refeed unit.
4 Remove the inner cover (1) from the fuser (1 screw).
5 Cut the cable tie, and disconnect the connector. Then, remove the fuser (3 screws).

Removing the upper fuser
Warning: Before dismantling the unit, place paper under the unit.
Do not touch the outer surface of the fusing film. If necessary, protect the fusing film with paper.
Do not touch any paint-locked screws

1 Detach the springs.


2 Remove the E-ring, the washer and the tension lever. From the front and the rear of the unit.

## Lever for the developing unit




3 Detach the springs.


4 Open the upper unit.


5 Remove the two screws from the rear of the upper unit. Then, separate the upper unit and the lower unit.

## Screws



Upper unit


## Removing the film

1 Disconnect the connector, and remove the upper guide.


2 Disconnect the heater, at the front ( 1 screw).
3 Remove the alignment motor ( 3 screws). Then, disconnect the heater.


4 Remove the cable guide (3 screws).


5 Remove the E-ring. Remove the cam and the bush.
6 Remove the E-ring and the washer from the drive roller. Then, release the shaft.


7 Fit the tension tool to the arm of the tension shaft: at the front.


8 Fit the tension tool to the arm of the tension shaft: at the rear.


9 Remove the E-ring, and remove the tension arm.


10 Carefully remove the upper section of the unit (1 screw).


11 Fit the tension tool to the arm of the tension shaft: at the front.
Warning: Do not touch the outer surface of the fusing film, or the surface of the heater.


Note: If you do not have the pressure tools, push the arrowed point and remove the fusing film.


## Fitting the fusing film

Warning: The film should be fitted with the alignment shaping at the rear (semi-transparent edge).
First slide the semi-transparent edge of the film over the rollers.


1 Remove the rubber ring, and align the straight edge (the darker edge) of the fusing film with the centre index mark on the heater bar.


2 Refit the fusing film, proceeding in the reverse sequence.

- Screw
- Drive roller (bearing, washer, E-ring)

3 Fit the tension arm.

- E-ring

4 Check the alignment of the fusing film, in relation to the centre mark on the pressure heater bar. If necessary, realign the film.


5 Remove the pressure tools, from the front and the rear.
6 Fit the cam.
7 Fit the cable guide (3 screws).
8 Fit the alignment motor M5, making sure that the segment is correctly located in relation to the hole in the hinge arm.


9 Reconnect the heater (1 screw).

10 The black spring is for the rear of the unit, with the smaller hook fitted to the spring post.

Smaller hook


- Correct location of the springs.

Smaller hook


11 Reassemble the upper section and the lower section of the fuser unit.

- screws
- springs

12 Fit the tension levers: to the front and to the rear.

- washer
- E-Ring
- springs

Note: After replacing the fusing film carry out adjustment:" Adjusting the pressure of the fusing film drive roller".

## Functional description

## 1 Controlling the bias for the fusing roller

## Bias for the transfer guide

The negative bias (-600 V DC) for the transfer guide is used to prevent adhesion of toner to the transfer guide. The same potential is applied to the toner.

Application of the bias continues when the control panel power remains ON.

## Bias to the fuser roller

A positive bias is applied to the steel core of the fuser roller. This is to prevent offset to the fuser film.

For this reason the lower roller is connected by an electrode at the rear of the machine. For details see Dis-/assembly "Removing the lower roller from the fuser unit".


## 2 Fusing the copies and output of the copies

## Outline

Motor M1 rotates the drive roller of the fuser. The drive roller turns the fusing film which, in turn, rotates the lower roller.

The inside of the fusing film is heated by the heater. The temperature of the heater is monitored by the thermistor TH1. The heater temperature detection signal TH1 is transmitted to the DC control PBA. As a result, the DC control PBA varies the heater drive signal HTRD to control the temperature of the heater.

A thermistor TH2 is located at the rear end of the heater. This is to protect against over-heating.
If the front door is opened, there is a reduction of pressure between the fuser film and the lower roller.


## Controlling the temperature of the fuser

The heater is switched OFF when the machine is in stand-by.
1 If the temperature at copy start is less than $100^{\circ} \mathrm{C}$, either of further five types of control is chosen depending on the count of copies:
-1) $235^{\circ}$ to $190^{\circ} \mathrm{C}$,

- 2) $225^{\circ}$ to $180^{\circ} \mathrm{C}$,
-3) $215^{\circ}$ to $180^{\circ} \mathrm{C}$,
- 4) $205^{\circ}$ to $180^{\circ} \mathrm{C}$,
-5) $195^{\circ}$ to $180^{\circ} \mathrm{C}$.
Normally, one of 2 ) through 4) is selected.
- Control 1)

| No of copies | ${ }^{\circ} \mathbf{C}$ |
| :--- | :--- |
| $1-4$ | 235 |
| $5-6$ | 230 |
| $7-20$ | 225 |
| $21-30$ | 215 |
| $31-40$ | 210 |
| $41-50$ | 200 |
| $51-100$ | 190 |

- Control 2)

| No of copies | ${ }^{\circ} \mathbf{C}$ |
| :--- | :--- |
| $1-4$ | 225 |
| $5-6$ | 220 |
| $7-20$ | 215 |
| $31-40$ | 210 |
| $41-50$ | 190 |
| $51-100$ | 180 |

- Control 3)

| No of copies | ${ }^{\circ} \mathbf{C}$ |
| :--- | :--- |
| $1-20$ | 215 |
| $21-30$ | 210 |
| $31-40$ | 200 |
| $41-50$ | 190 |
| $51-100$ | 180 |



- Control 4)

| No of copies | ${ }^{\circ} \mathbf{C}$ |
| :--- | :--- |
| $1-30$ | 205 |
| $31-40$ | 200 |
| $41-50$ | 190 |
| $51-100$ th | 180 |

- Control 5)

| No of copies | ${ }^{\circ} \mathbf{C}$ |
| :--- | :--- |
| $1-40$ | 195 |
| $41-50$ | 190 |
| $51-100$ | 180 |

2 If the temperature is $100^{\circ} \mathrm{C}$ or more, or less than $140^{\circ} \mathrm{C}$ at copy start, one of further three types of control is chosen depending on the count of copies:

- 1) $215^{\circ}$ through $180^{\circ} \mathrm{C}$,
- 2) $205^{\circ}$ through $180^{\circ} \mathrm{C}$,
- 3) $195^{\circ}$ through $180^{\circ} \mathrm{C}$ :
- Control 1)

| No of copies | ${ }^{\circ} \mathbf{C}$ |
| :--- | :--- |
| $1-5$ | 215 |
| $6-10$ | 210 |
| $11-15$ | 205 |
| $16-20$ | 200 |
| $21-30$ | 195 |
| $31-40$ | 190 |
| $41-50$ | 185 |
| 51 to 100 | 180 |

- Control 2)

| No of copies | ${ }^{\circ} \mathbf{C}$ |
| :--- | :--- |
| $1-15$ | 205 |
| $16-20$ | 200 |
| $21-30$ | 195 |
| $31-40$ | 190 |
| $41-50$ | 185 |
| $51-100$ | 180 |

- Control 3)

| No of copies | ${ }^{\circ} \mathbf{C}$ |
| :--- | :--- |
| $1-30$ | 195 |
| $31-40$ | 190 |
| $41-50$ | 185 |
| $51-100$ | 180 |

3 If the temperature is $140^{\circ} \mathrm{C}$ or more at copy start, control is exerted so that the temperature will be $180^{\circ} \mathrm{C}$ at all times.

1st to 100 th copy $180^{\circ} \mathrm{C}$
Note that, a (less than $100^{\circ} \mathrm{C}$ at copy start) and $\mathrm{c}\left(100^{\circ} \mathrm{C}\right.$ or more and less than $140^{\circ} \mathrm{C}$ ) are always combined as follows; the notation "value on label" here refers to the label attached to the fuser, and the settings recorded on the label may be entered in 'FILM LAMK' in service mode (Adjust *3*) 06 to select a specific fuser control temperature.

| Value on label | $\mathbf{a}$ | $\mathbf{c}$ |
| :--- | :--- | :--- |
| 0 | $1)$ | $1)$ |
| 1 | $2)$ | $1)$ |
| 2 | $3)$ | $2)$ |
| 3 | $4)$ | $3)$ |
| 4 | $5)$ | $3)$ |

Note: Normally, as value on the label is one of 2 through 4 is selected. Select a higher temperature (lower value) in service mode if fusing faults occur; select a lower temperature (higher value) if offset occurs. For instance, if fusing faults occur with 2 selected, change it to 1 or 0 . Try 1 first and then try 0 if necessary. If offset occurs with 2 selected, change it to 3; if offset continues, change it to 4.

## Controlling the Supply Power to the Fuser Heater

The temperature of the heater is controlled by controlling the power supplied to the heater. The plane-shaped heater used, tends to be subject to variation because of production factors.

Because of this, you must enter the resistance in service mode (Adjust *3*) 06 'FIXER-RESIST' whenever you have replaced the fuser so that the microprocessor on the DC controller PCB executes appropriate power control.

Warning: The heater resistance is entered in service mode at the factory; do not change it unless you have replaced the fuser.

The power to the heater is controlled by means of phase power control. The microprocessor controls the output timing of the heater drive signal (HTRD) so that power appropriate to the target temperature of the heater may be supplied (through phase control).


## Protection against excess temperature of the fuser

Themistor TH2 monitors the rear end of the fusing film. This is to prevent an excessive temperature occurring, as this could damage the fusing film: particularly when processing size B4 or smaller.

When the output of TH2 exceeds $250^{\circ} \mathrm{C}$. The sheet-to-sheet distance is increased, to accelerate the heat discharge of the heater. The copying run, with the increased sheet-to-sheet distance, is continued even though the output of TH 2 falls below $250^{\circ} \mathrm{C}$.

If the overheating persists, after increasing the sheet-to-sheet distance, and the temperature rises above $260^{\circ} \mathrm{C}$, the copying run will be interrupted. The copier will switch OFF. E001 will be logged in the fault logging.

## Protection circuits

The following circuits are incorporated to prevent malfunctioning of the heater:

1 Thermistor TH1, TH2

- The DC control PBA monitors the signals from the thermistors TH1 and TH2. If an exceptionally high or low temperature is detected, the machine is switched OFF. Codes E000 through to E003 will be logged.
- The maximum acceptable reading from for TH1 is $250^{\circ}$ and for TH 2 it is $260^{\circ} \mathrm{C}$. The heater error detection signal (HTNG) is issued, isolating the machine.

2 Thermal fuse (FU1)
If the ambient temperature at the thermal fuse reaches $226^{\circ} \mathrm{C}$, and remains at that level for a certain period, the thermal fuse will melt, interrupting the power to the heater.

3 Heater ON detection circuit (200V model only)
The time during which the heater drive signal (HTRD) remains OFF is monitored. If an error is detected, the power is switched OFF. (E004 is logged)

## Alignment of the fusing film

## 1 Outline

During rotation, the fusing film tends to run towards the front or the rear of the machine. This movement is monitored by the film sensor PS2. The motor M5 is used to correct the alignment.

Warning: The lower roller is released when the front door is open.
Switching the machine ON could, in such cases cause misplacement of the film or damage to the heater.
Ensure that the roller is locked when working with the front door open.


The alignment sensor PS2 rests against the edge of the fusing film. The rear edge of the fusing film is not straight, causing the alignment sensor to continually switch ON and OFF.

If the film is correctly aligned, the time of the ON and the OFF periods is the same. If the film traverses to the rear, the sensor will remain ON longer than it remains OFF. If the film traverses to the front, the sensor will remain OFF longer than it remains ON. The DC control PBA compares the ON and OFF times, so correcting the position of the film.


To rear


To front $\qquad$ $\longmapsto$

If misalignment occurs, the motor M5 is switched ON, to raise or lower the tension roller. The film will traverse to the centre, correcting the misalignment.

Correction is continued as necessary to ensure correct alignment of the film.
If the film has become displaced so much that the correction mechanism cannot control it, 'E007' will be indicated.

$\longrightarrow \ldots .$. Displaced to the front
Displaced to the rear
2 Control of the alignment motor
The alignment motor is a stepping motor, rotated by the pulse signals $\mathrm{A}, \mathrm{A}^{*}$, B, B*.


## Locking the Fuser

The locking of the film and the lower roller is designed to be released when the front door is opened. It is therefore necessary to secure the film and the roller when necessary for service work. The unit is locked by inserting the handle of the cleaning brush in the aperture.

Inserting the brush


1 If the fuser cover is fitted, insert the handle of the brush as shown, and turn it $90^{\circ}$. This secures the fuser.


Brush

2 If the cover is not fitted, hold the hinge arm so that it is parallel to the front of the machine and insert the brush in the gap to the right of the hinge arm.


# Ogé 

##  Océ 3121/3122



19 DELIVERY

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## Adjustments

## 1 The position of the deflection solenoid SL5

1 Remove the output unit
2 Place the output unit vertically on a level surface.
3 Press the plunger of the solenoid SL5 as far as it will go.
4 The gap between the ring on the plunger and the housing of the solenoid should be 0.2 mm . If necessary, loosen the screws and adjust the position of the solenoid.
5 Refit the output unit.


## Dis-/assembly

## 1 Output

## Removing the lower cover from the delivery unit

1 Switch OFF. Disconnect the mains supply cable.
2 Open the front door
3 Open the delivery unit, and remove the connector cover. The cover snaps open.


4 Release the catch (3), holding the cover (2) of the delivery unit.


5 Close the delivery unit. Remove the lower cover from the delivery unit.
Note: The delivery assembly lower cover cannot be removed unless the delivery assembly is closed. Be sure to close the delivery assembly after releasing the catch.

## Removing the output unit

1 Disconnect the connector.
2 Open the unit and remove the screw (2). Release both ends of the cable.


3 Withdraw the spacer (1) from the right side of the unit.


4 Release the bushing (1), by shifting it to the left.


5 Move the unit to the right. Remove the unit: sliding it to the left and, then, to the right.

## Dis-/assembly of the 3-tray unit

## 2 Removing the covers

1 Remove the output tray
2 Release the four catches for the cover (1): two at the top and two at the bottom. Use a small screwdriver to release the lower catches.


## 3 Removing the 3-tray unit

Whenever you have to relocate the copier carry out the following procedure.

1 Remove the cover (4 catches).
2 Withdraw the strip (1).


3 Open the 3-tray unit, and disconnect the connector (2).


4 Free the harness from the edge saddles adjacent to the hinge.
5 Gripping the bottom of the 3-tray unit, remove the unit: supporting the top of the 3-tray unit, near to the catch.


Warning: If the 3-tray unit is to be placed on the floor, place it with the trays underneath.

## 4 Removing the feeder motor (M9)

1 Open the front door, and open the 3-tray unit.
2 Disconnect the connector (1), and release the cables from the saddle (2).
3 Remove the feeder motor (4): two screws.


## 5 Removing the sensor PS19 and the sensor PS17

1 Remove the cover (4 catches).
2 Disconnect the connector (1) and release the catch (2). Remove the 3-tray sensor PS19 (3) and the tray sensor PS17 (4).


## 6 Removing the shift unit

1 Remove the sorter from the copier.
2 Remove the motor cover (1) (2 screws).


3 Disconnect the connector (3).


4 Remove the shift unit (4) (4 screws 5).


## 7 Removing the shift motor M11

1 Remove the shift unit
2 Disconnect the connector (3), and remove the shift motor (1): (screw 2).


## 8 Removing the output sensor PS18

1 Remove the shift unit
2 Disconnect the connector (1), and remove the output sensor PS18 (2).


## 9 Removing the output roller

1 Remove the cover (4 catches).
2 Release the catch (1), and remove the delivery roller (2).


## Functional description

## 1 Output

## Outline

Two delivery modes can be selected: face-up mode or face-down mode.

## a) Face-up output

The copies are fed out with the image side upwards.
Initially, face-up mode is selected, regardless of the selected copying mode.


## a) Face-down output

The copies are fed out with the image side downwards.
Copy paper that has moved through the fuser unit assembly is sent to the lower feeding unit by the movement of the deflector.

A short time after the leading edge of the copy passes the sensor PS12, the delivery roller reverses. The copy is carried to the output slot: face-down.

| M1 | main motor |
| :--- | :--- |
| M6 | Motor for the retarding roller |
| M7 | Motor for the lower refeed |
| M8 | Motor for the output roller |
| SL5 | Solenoid for the paper deflector |
| PS7 | Fuser sensor PS7 |
| PS12 | Sensor for the lower refeed |
| PS13 | Sensor for the output tray |

Electrical components
1 When the leading edge of the last copy reaches the sensor PS7 the deflector solenoid SL5 is energised, directing the copy paper to the lower delivery unit.


[^0]2 Shortly after the leading edge of the last copy reaches the sensor PS12, the motor M7 starts to rotate in reverse. Later, the output motor M8 starts running for face-down delivery.


Solenoid for the paper deflector 1 is de-energised

## 2) Timing of operations

The sequence of operations for the face-down output.

|  |  | SCFW | SCRV | LSTR |
| :--- | :--- | :---: | :---: | :---: |
|  |  |  |  |  |
| Registration clutch (CL1) |  |  |  |  |
| Paper deflecting plate 1 <br> solenoid (SL7) |  |  |  |  |
| Lower feeding assembly <br> inlet roller motor (M7) |  |  | CW | CCW |
| Delivery sensor (PS16) |  |  |  |  |
| Delivery roller motor (M8) |  |  |  |  |

Face-down output


Feeding the copy paper from the fuser to the lower output unit.

Movement of the deflector

## Functional description of the 3-tray unit

2 The 3-tray unit

## Features

- Sorts fax output and printer output.

Dedicated trays can be allocated for copies, fax output and printer output.

- Shift of the trays

The trays shift to the front and the rear: sorting the output into sets.

## 3 Specifications

| Item | Specifications | Remarks |
| :--- | :--- | :--- |
| Number of bins | 2 trays | 1 output tray (part of copier) |
| Modes | Copying, printing and <br> fax |  |
| Stacking | Face-up <br> Face-down (64 to 80 <br> g/m2) |  |
| Size of paper | A5/STMT to A3/297 <br> mm x 432 mm |  |
| Volume of stack | Tray 1 | 100 sheets |
|  | Tray 2 | 100 sheets |
| Power supply | From copier (24 V DC) |  |
| Dimensions (W x D x H) | 195 (117) x 485 x 262 <br> mm | 195 is the total width, 117 is the <br> width outside the copier panel- <br> ling. |
| Weight | 6.1 kg (approximately) |  |
| Maximum power consumption |  |  |

Specifications subject to change without notice.

## 4 Nomenclature

## External View



1 Copier's delivery assembly
2 3-tray unit
3 Tray 2
4 Tray 1
5 Output tray

## Cross Section



1 Tray 1
2 Output tray
3 Delivery roller 2
4 Paper deflector 3
5 Transport roller 1
6 Delivery roller 1
Cross section of 3-tray unit

7 Paper deflector
8 Paper deflector 2
9 Transport roller 2
10 Delivery roller 3
11 Tray 2

## 5 Operation

Settings are selected on the copier's LCD. Of the copier settings, the following relate to the Multitray:

## Custom common settings

To select custom common settings, select 'ADDITIONAL FUNCTIONS' and select 'custom common settings'.

| No. | Item | Description | Factory default |
| :--- | :--- | :--- | :--- |
| 1 | PRINTING <br> PRIORITY | To set the level of priority: cop- <br> ier, fax or printer. | Copier: 1 <br> Fax: 2 <br> Printer: 3 |
| 2 | TRAY | To specify which functions are <br> allocated to the trays. | A: Copier outputs <br> B: Fax/printer output |

## Sorting Operation

The 3-tray unit sorts the output according to the following conditions:
Whether a mode (copier, fax, printer) has been selected under 'TRAY' in user mode. The Multitray will sort outputs to the selected tray.

## Face-down output

Face-down delivery requires a reversing function in the copier's delivery assembly and is executed as follows:
Fax Outputs: the output will automatically be face-down.

## 6 Basic Functions

The Multitray comes with two special trays that are designed to shift for sorting outputs and serve as a 3-bin output device with the addition of the copier's delivery assembly.

Dedicated trays 1 and 2 can be allocated for copies, fax output and printer output.

The Multitray is supplied with 24VDC by the copier, and its electrical mechanisms are controlled by the copier's DC controller PCB.

## Functional design

The 3-tray unit has two basic functions: the drive for the shifting of the trays and the drive for the copy transport.

Copier


The functional blocks

## Electrical circuitry

The Multitray's electrical mechanisms are controlled by the copier's DC controller PCB.


Inputs to and Outputs from the Copier's DC Controller
1 Inputs to the DC Control PBA


2 Outputs from the DC Controller PBA


## 8 Principle of operation

## Outline

The 3-tray unit collects the output, according to the usage mode, and allows for the selection of the required tray.
1 Collecting the copier output
The outputs may be sorted, and collected in the trays 1,2 or 3 .
2 Collecting the printer output
The outputs may be stacked, and collected in the trays 1,2 or 3 .
3 Collecting the fax output
The output may be stacked, and collected in the trays 1,2 or 3 .

- Face-up output (normal collection)


Collection in the tray 2

- The face-down output to the tray 2: with use of the lower feed unit.

The following description is based on collection in the tray 2 . It is equally applicable for the trays 1 and 3 , and after turning the copies.

1 Copy paper that has moved through the fuser unit is directed to the lower feeding unit.


Copier
2 Shortly after passing the sensor PS7, the paper is turned over and carried towards the 3-tray unit.

3 The copy paper is collected in the tray 2.


## 9 Feeding drive system

Functional design
Copy paper coming from the copier is controlled by the copier's DC controller PCB and delivered to the delivery tray.

The figure shows the transport drive system, and the location of the electrical components. Also included are the names of the various signals.


Diagram of the transport drive system.


PS16 is the tray position sensor, and M11 is the tray shift drive motor; both are explained in the section on the tray shift mechanism.

Location of the electrical components: transport drive system.

| Symbol | Nomenclature | Pin No. (* 2) | State $~^{*}$ <br> 3) |
| :--- | :--- | :--- | :--- |
| PS19 | Sensor for the 3-tray entry PS19 | J104-6 | 0 |
| PS17 | Delivery sensor 2 | J104-4 | 0 |
| PS18 | Delivery sensor 3 | J104-5 | 0 |
| M9 | Motor for the tray feeder (* 1) | J104-11~14 | - |
| SL6 | Solenoid SL8 for the paper deflec- <br> tor 2 | J104-9 | 0 |
| SL8 | Solenoid SL8 for the paper deflec- <br> tor 3 | J104-10 | 0 |

[^1]Electrical components, signals and signal lines

## Transport drive

1 Drive and sequence of operations (face-up delivery)

- Collection in the tray 2

The solenoid SL5 is energised at a specified time after the paper passes the sensor PS7.
(Copy paper is delivered to delivery tray 3 when the paper deflecting plate 3 solenoid SL8 turns ON.)


- Sequence of Operations (small sizes; continuous pick-up and return)

Shortly after passing the sensor PS7, the paper is turned over and carried towards the 3-tray unit.


The copy paper is collected in the tray 2 (A4. 1 sheet).

## Movement of the trays

The delivery trays 2 and 3 shift to the rear and the front to sort outputs, thereby stacking the outputs as shown in the Figure.


Sheets sorted on the tray

## Operation

## a) Drive for the shift

M11 provides the drive for the shift of the copies. Gears and cams simultaneously transmit the drive action to both the trays.

The shift motor (M11) is a DC motor that rotates in one-direction only, and its speed and timing of rotation is controlled by the drive signals from the copier's DC controller PCB.

The diagrams show the mechanical construction of the shift of the trays, and the location of the electrical components.


Drive for the shift


Electrical components

| Symbol | Nomencla- <br> ture | Pin No. | State |
| :--- | :--- | :--- | :--- |
| PS16 | J104-7 <br> M11 | Sensor for the tray position <br> Drive for shifting the trays | 0 <br> 1 |

Electrical components, signals and signal lines

## B) Determining the position of the trays

The position of the tray is identified by the copier's DC controller PCB with reference to the tray position signal from the tray position sensor (PS16).

The tray is considered to be at the home position when the trays are at the forward position, and the vane on the traction gear blocks the sensor.
The home position is checked when the machine is switched ON.


The traction gear and the position of the trays.

## c) Timing of operations

The motor M11 is switched ON when the leading edge of copy paper passes the inlet sensor PS19.


## Detection of jams

1 Delay at the inlet sensor PS19
A delay will be signalled if the paper does not reach the sensor PS19 within a specified period of time after the paper passes the sensor PS7.


Delay at the inlet sensor PS19 (2 size A4 copies).

2 Delay at the output tray PS13
A delay jam is identified if the leading edge of copy paper does not reach the delivery sensor 2 (PS17) within a specific period of time after it has moved past the multitray inlet sensor (PS19).


Delivery Upper Sensor 2 Delay Jam (A4, 2 sheets)

## 3 Delivery Sensor 2 Stationary Jam

A stationary jam is identified if the leading edge of copy paper does not reach the delivery sensor 2 (PS17) within a specific period of time after it has moved past the delivery sensor 2 (PS17).


Delivery Sensor 2 Stationary Jam (A4, 2 copies)

4 Delivery Sensor 3 Delay Jam
A delay jam is identified if the leading edge of copy paper does not reach the delivery sensor 3 (PS18) within a specific period of time after it has moved past the multitray inlet sensor (PS19).


Delivery Sensor 3 Delay Jam (A4, 2 sheets)
5 Delivery Sensor 3 Stationary Jam
A stationary jam is identified if the leading edge of copy paper does not move past the delivery sensor 3 (PS18) within a specific period of time after it has moved past the delivery sensor 3 (PS18).

*1: Length detected varies depending on copy paper size.
Delivery Sensor 3 Stationary Jam (A4, 2 sheets)

## 6 Power-On Jam

A jam will be identified if any of the sensors is on when the copier's power switch is turned on.

- Multitray inlet sensor (PS19)
- Delivery tray 2 sensor (PS17)
- Delivery tray 3 sensor (PS18)


## 10 Location of the electrical components



| Symbol | Name | Number | Description |
| :--- | :--- | :--- | :--- |
|  | Sensor | PS16 <br> PS17 <br> PS18 <br> PS19 | Tray: detection of position <br> Tray 2: detection of copy delivery <br> Tray 3: detection of copy delivery <br> 3-tray unit: detection of copy at <br> inlet |
|  | Motor | M9 <br> M11 | Drive motor for 3-tray feed <br> Drive motor for shifting the trays |
|  | Solenoid | SL6 <br> SL8 | Solenoid for the paper deflector 2 <br> Solenoid for the paper deflector 3 |

## 11 Service mode.

The service modes are controlled by the DC controller PCB, and data is indicated on the copier's LCD.

1 Control Display Mode
The logging of the jams is displayed on the second screen: the types, the locations, the history.
2 I/O Display Mode
The states of the sensors used in the 3-tray unit are displayed on the second screen.

## 12 Self Diagnosis

The microprocessor of the copier's DC controller PCB is equipped with a mechanism to check the condition of the 3-tray unit (condition of sensors, in particular). The mechanism runs checks as necessary and indicates a specific code on the copier's control panel if it finds an error.

## Self Diagnosis

| Code | Cause | Description |
| :--- | :--- | :--- |
| E540 | Malfunctioning of the sensor for <br> the detection of the home position. | The home position detection signal <br> is not received within 5 seconds <br> after the 'shift tray is home' check <br> is started. |

Normal delivery of 2 size A4 copies to delivery tray 2

*1: The feeding motor doubles its speed of rotation when the paper deflecting plate 1 solenoid (SL5) turns OFF.

Face-down delivery of 2 size A4 copies to tray 2


## Circuit Diagram

## List of Signals

Names of Signals
TPD Tray Position Detection signal
DPD2 Delivery Paper Detection 2 signal
DPD3 Delivery Paper Detection 3 signal
INPD Inlet Paper Detection signal
SHMD Shift Motor Drive Signal
SL2D Solenoid 2 Drive Signal
SL3D Solenoid 3 Drive Signal


# Ogé 

##  Océ 3121/3122



21 SORTER

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## SDS

## 1 Tray Controller PBA



| Switch number | Switch name | Description |
| :--- | :--- | :--- |
| SW1 | Push switch | To move up the bin unit. |
|  |  | To move down the bin unit. |
| SW2 |  | DIP switch | To set test-modes. (See the table below.) $\quad$.

The functions of the DIP switch (SW3):

| Purpose | SW3 setting | Description |
| :---: | :---: | :---: |
| Normal operation (IPC communication) | ON | Executes normal operations in IPC communication mode. |
| Normal operation (IPC communication 2) | ON | Executes normal operations in IPC communication 2 mode. |


| Purpose | SW3 setting | Description |
| :---: | :---: | :---: |
| Bin paper sensor check mode |  | The sensor is normal if the Manual Staple key is on when paper is in the bin and off when no paper is in the bin. |
| Bin unit drive motor operation mode |  | A press on the Manual Staple key causes the bin unit drive motor (M2) to rotate. A press on the Manual Staple key while the motor is rotating stops the motor. The Manual Staple key is off while the bin unit drive motor is rotating at a specific speed. The Manual Staple key flashes when an error occurs in the rotation. |
| Operation check mode |  | Each press on the Manual Staple key initiates the following operations: <br> Delivers one page to the No. 1 bin through the No. 10 bin (bin shift in normal sorting direction). <br> A page is delivered to special tray A and special tray B. <br> The pages in the No. 1 through No. 10 bins are stapled. The special tray shifts. <br> A press on the Manual Staple key stops the operation. The Manual Staple key flashes in response to an error in the operation. |
| Stapler swing operation check mode | ON | Each press on the Manual Staple key causes the stapler swing motor to rotate, moving the stapler back-and-forth between the stapling position and the home position. |
| Tray Drive Motor Mode |  | A press on the Manual Staple key causes the tray drive motor (M6) to rotate. A press on the Manual Staple key while the motor is rotating stops the motor. The Manual Staple key is off while the tray drive motor is rotating at a specific speed. <br> The Manual Staple key flashes in response to an error in the rotation of the motor. |
| Special tray shift operation check mode |  | Each press on the Manual Staple key causes the tray shift motor (M6) to rotate, shifting the special tray back and forth between the front and the rear. |
| Solenoid ON/OFF check mode |  | Each press on the Manual Staple key causes all solenoids to repeat turning on and off. |

## Adjustments

## 1 Adjustment of the stapling position

If the stapling position is not according to the specifications, adjust the position as follows:

1 Execute stapling, and check the stapling position.
<Specifications>


Feeding direction
2 If necessary, loosen the screw (1), and adjust the position of the stapler guide.


## 2 Adjustment of the microswitch MS6 for the stack thickness.

If a stack of 4.5 to 5.8 mm is inserted, the microswitch MS6 will operate, preventing the operation of the stapler.

Adjust the position of MS6 if the following applies:

1 The microswitch MS6 fails to operate when stapling a stack 5.8 mm or more in thickness.
2 The microswitch MS6 operates when stapling a stack of less than 4.5 mm .

## - Adjustment

1 Insert a screwdriver (1), and loosen the screw.
2 Using a hexagon socket key, turn the screw (2) to make adjustments.


Note:MS6 will not operate when the cover is removed from the stapler.

## Dis/assembly of the sorter



## 1 Removing the covers



1 Stapler cover (2 screws)
2 Stapler cover, inner (1 screw)
3 Upper cover, front (2 screws)
4 Upper cover, rear (3 screws)
5 Lower cover

## 2 Removing the sorter from the copier

1 Release the latch, and pull the sorter away from the copier.
2 Remove the two screws (2) from the rail (1).


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3 Gripping the front and the rear of the sorter, lift the sorter a little. Release the catches from the rail, and remove the sorter from the copier.


## 3 Removing the transport Unit

1 Remove the upper covers.
2 Disconnect all the connectors from the tray control PBA.
With the exception of: J10 (1), J11 (2), and J12 (3).
3 Disconnect connector (4).


4 Open the right cover, and remove the four screws (5).
Carefully remove the transport unit.


Note: Points to note when refitting the transport unit.
a)Make sure that the claws, that are located at the bottom of the unit, are in the holes in the cover.
b) Securely connect all the connectors.


## 4 Removing the bin unit

1 Check that the bin unit is in the home position.
If it is not at home position, turn off and then on the copier's power switch.
2 Remove the sorter from the copier.
3 Remove the transport unit.
4 Remove the stapler unit.
5 Disconnect the earth cables (1).


6 Disconnect the connector (2) for the shift motor and the feed motor.


7 Remove the three screws (3), and remove the cables. Remove the strip (4).


8 Remove the four screws (5), and remove the detection plate (6).


9 Detach the springs that suspend the front and rear of the bin unit. To do this, proceed as follows:
Note: Removing the suspension springs
The suspension springs are located at the rear of the drive unit.
a) Pass the loop on the end of the string (10) through the recess (8) in the cover and over the hook, passing the arm (9).

b) Holding the string, detach the spring from the arm.
c) When the spring is relaxed, tape the end of the string to the side of the cover.

Note: •Do not remove the string from the spring . It will be used when refitting the bin unit.

Note: The situation with the spring relaxed.


10 Remove the two screws (11). Remove the cable cover (12).


11 Remove the cable clip (14) (1 screw), and release the cables.


12 While holding the bin unit with one hand, turn the gear A to the right (arrowed direction). This releases the cam. Then, remove the bin unit.


Note: Remove the dummy pins from the grooves of the bin plate, both front and rear, after removing the bin unit.

## 5 Refitting the bin unit

1 Place the sorter assembly (1), and slide in the bin unit (2).


When the fixed pin (3) is in the groove of the bin plate (4), insert the dummy pin (5) as indicated.


Continue fitting the pins in the grooves of the bin plates.

2 When the fixed pin touches the cam, raise the unit as shown. The weight of the bins will move the pins into the grooves in the bin plates.


3 While holding the bin unit with one hand, turn the gear A to the left (arrowed direction). Continue to turn the gear until the rolls of the No. 1 bin are located above the cams.


## 6 Removing the bins

1 Remove the bin unit from the sorter assembly. (See "Removing the Bin Unit.")
2 Remove the two screws (3), and remove the light transmitter (2) from the upper cover (1).


3 While paying attention to the spring (4), used to keep the guide bar and the front bin plate together, remove the four screws (6). Remove the upper cover (5).

(4)

- Viewed from A


4 Remove the screw (8), and remove the guide (7).


5 Loosen the screw (11), securing the front plate (9) to the base frame (10). Caution:

Warning: Do not move the fixed pin (12). If pin (12) must be moved, mark its position with a scriber.


6 Remove the bins from the ribs one by one.

## 7 Removing the delivery sensor

1 Remove the transport unit
2 Remove the two screws (1). Remove the guide (2).


3 Disconnect the connector (3).


4 Remove the two screws (5), and remove the sensor support (4).


5 Remove the delivery sensor (6).


## 8 Removing the delivery roller

1 Remove the transport unit
2 Remove the inlet guide.
3 Remove the stapler unit.
4 Remove the screw (2), and remove the delivery guide (1).


5 Remove the delivery roller.

## 9 Removing the feeding unit

1 Remove the bin unit.
2 Remove the two screws (1). Remove the guide (2).


3 Disconnect the earth cables (3).


4 Disconnect the connector (4) for the shift motor and the feed motor.


5 Remove the three screws (5), and remove the plate (6).


6 Remove the two screws (8). Remove the stapler cover (7).


7 Disconnect the connector J22 (9) from the control PBA.


8 Remove the eight screws (12). These secure the plate (10) and the plate (11).


9 Holding the units tightly together, remove the drive unit.

## 10 Refitting the drive

1 Holding the holes in the cams to the front, fix the drive as shown. Then, secure the front cam with a screw, as shown.


Warning: IF the shift motor (1) or the feed motor (2) has been replaced, fit the cable clips (3) as shown, so protecting the cables from damage.


Note: The position of the cam requires adjustment whenever the drive has been refitted.

2 Remove the E-ring (2) from the gear A (1).
3 Disengage gear A from gear B .


4 By turning the lead cam of the front drive assembly by hand, position it as indicated in "Installing the Drive Assembly".
5 Put the gear A back in its original position. Check the position of the cam, and refit the E-ring.

## 11 Removing the swing motor

1 Remove the transport unit
2 Remove the bin unit and the bins from the sorter assembly. (See "Removing the Bin Unit" and C. "Removing the Bins.")
3 Remove the screw (2), and remove the harness cover (1) from the motor assembly.


4 Remove the two screws (4). Remove the swing motor (3).


## 12 Removing the sensor P15 for the guide-home position

1 Remove the transport unit
2 Remove the bin unit and the bins from the sorter assembly. (See "Removing the Bin Unit" and "Removing the Bins.")
3 Remove the cable cover from the swing motor.
4 Remove the screw (2), and remove the position sensor P15 (1).


Note: If the detection of the home position fails, adjust the position of the sensor P15.


## 13 Removing the stapler

1 Remove the transport unit
2 Remove the screw (2), and remove the cover (1).


3 Disconnect the earth cable (3) and release the cable clip (4).


4 Remove the two fasteners (5), and the cable ties (6) and (7).


5 Remove the spring (8).


6 Remove the two screws (9).


7 Pull out the slide rail, and remove the stapler.
Warning: After refitting the stapler, ensure that the cables are fitted correctly.

## 14 Removing the stapler mechanism

1 Open the stapler cover.
2 Slide out the stapler.
3 Raise the stapler.
4 Remove the screw (1), and remove the cover (2).
(Remove the cover in the direction B while moving it in the direction A .)


5 Remove the two screws (3).


6 Remove the screw (4) . Disconnect the connector (5), and take out the stapler (6).


## 15 Removing the slide unit.

1 Remove the stapler unit.
2 Disconnect the three connectors (1).


3 Remove the three screws (2), and remove the slide unit (3) in the direction of the arrow.

(2)

## 16 Removing the inlet roller

1 Remove the upper covers, and open the lower cover.
2 Remove the two E-rings (1). Then, slightly loosen the screw securing the drive solenoid (2).


3 Remove the E-ring (4), and the gear (6) and the pulley (5).
Then, while raising the deflecting plate (7), remove the inlet roller together with its shaft.


## 17 Removing the feed motor

1 Remove the sorter from the copier.
2 Remove the upper covers, and open the lower cover.
3 Disconnect all connectors from the tray control PBA.
Then, remove the two screws (1), and remove the tray control PBA.
4 Remove the screw (3), and disconnect the earth cable (2).


5 Remove the inlet roller
6 Release the clip (5) and remove the bush (4) from the shaft of the deflecting plate.


7 Remove the E-ring (6) from the rear of the deflecting plate.
Then, raising the inlet guide (7), remove the deflecting plate (8).


8 Remove the E-ring (9), from the belt tensioner, and remove the bush (10).


9 Remove the two screws (11). Remove the tensioner (12). Take the timing belt (13) off the gear (14).
(14)
(13)


10 Remove the three screws (15), and remove the feed motor (16), complete with the support.


## 18 Removing the inlet sensor PS17

1 Open the lower cover
2 Remove the screw (1), and remove the sensor cover (2).


3 Remove the screw (3), and disconnect the connector (4).
Then, remove the inlet sensor PS17, complete with the support.

(4)
(3)

## 19 Removing the delivery sensor for tray A

1 Remove the upper covers, and open the lower cover.
2 Remove the screw (1), and remove the sensor cover (2).


3 Unscrew the two screws (3), and remove the right hinge.


4 Open the right cover, and remove the right cover.
5 Remove the bushing (4) from the front of the shaft of the deflecting plate.


6 Remove the E-ring (5) from the rear of the deflecting plate.
Then, moving the deflecting plate to the rear, remove the deflecting plate.


7 Remove the screw (6), and remove the sensor cover (7).


8 Remove the screw (8), and disconnect the connector (9).
Then, remove the inlet sensor PS17, complete with the support.


9 Remove the sensor from the support plate.

## 20 Removing the delivery sensor for tray B

1 Remove the right cover.
2 Remove the screw (1), and remove the sensor cover (2).


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3 Remove the screw (3), and disconnect the connector (4). Then, remove the delivery sensor.


## 21 Removing the solenoid for the deflecting plate 1.

1 Remove the inlet roller
2 Remove the deflecting plate 1.
3 Remove the screw (1), and disconnect the connector (2). Then, remove the solenoid, complete with the support.


## 22 Removing the solenoid for the deflecting plate 2.

1 Remove the right cover.
2 Remove the deflecting plate 2.
3 Remove the screw (2), and disconnect the connector (2).
Then, remove the solenoid, complete with the support.

(1)

## 23 Removing the special tray assembly

1 Remove the upper covers and the lower cover.
2 Remove the screw (1), and remove the cover (2).
Then, from inside, disconnect the three connectors.


3 Remove the four screws (3), and remove the special tray assembly.


## 24 Removing the Shift Motor

1 Remove the special tray assembly.
2 Remove the two screws (1), and disconnect the connector (2). Then, remove the shift motor, together with the support.


## 25 Removing the paper sensor for tray $A$

1 Remove the special tray assembly.
2 Disconnect the earth cable (1).


3 Remove the two screws (2), and remove the front (3) and rear (4) supports.


4 Remove the two screws (5). Remove the special tray A.


5 Remove the two screws from the rear of the special tray A. Remove the paper sensor, together with the cover.
6 Disconnect the connector, and remove the paper sensor.

## 26 Removing the paper sensor for tray B

1 Remove the special tray assembly.
2 Disconnect the earth cable (1).


3 Remove the two screws from the rear of the special tray B. Remove the paper sensor, together with the cover.
4 Disconnect the connector, and remove the paper sensor.

## Functional description of the sorter

## 1 Features of the sorter

1 Separates fax output, printer output and copier output.

- Using specific trays, the sorter can separate the delivered documents according to type: fax mode or printer mode or copier mode.
- The trays A \& B can move forward and backward for each fax or printer output, so enabling distinction between the various jobs.

2 Handles sort, group, and staple sort modes (in copier mode).

- Using the bin unit ( 1 through 10 bins), the outputs in copier mode may be sorted according to mode: sort, group, and staple sort.
- The sheets in the bin unit may be stapled: when in staple sort mode or using the manual staple mode.


## 2 Specifications

| Item | Specifications | Remarks |
| :--- | :--- | :--- |
| Number of bins | 12 bins |  |
| Modes of use | Non-sort, sort, staple sort, group, spe- <br> cial tray modes |  |
| Stacking | Face-up, bin shift, bi-directional sorting |  |
| Stacking capacity | A5/STMT to A3/11"x17" |  |
| Stacking | no. 1 bin through <br> no. 10 bin | Non-sort:100 sheets <br> Sort:30 sheets (A4/LTR, A4R/LTRR, <br> A5/STMT, A5R/STMTR, B5, B5R) <br> 25 sheets (B4/LGL) <br> 10 sheets (A3/11"x17") <br> Group:20 sheets (A3/11"x17") <br> 10 sheets (A3/11"x17") |


| Item |  | Specifications | Remarks |
| :---: | :---: | :---: | :---: |
| Stapler | Stapling method | Punching by rotating cam |  |
|  | Stapling position | $5 \pm 2 \mathrm{~mm}$ from paper edge. |  |
|  | Stapling capacity | 20 sheets max. (of $80 \mathrm{~g} / \mathrm{m} 2$ paper) |  |
|  | Supply of staples | Special cartridge (2000 staples) |  |
|  | Staples | In special cartridge |  |
|  | Staple detection | Provided |  |
|  | Stapling size | A3/11"x17", B4/LGL, A4/LTR, B5, A4R/LTRR |  |
|  | Manual stapling | Provided (however, not on special tray) |  |
| The operating panel |  | Provided (manual staple button) |  |
| Display |  | Manual Stapling Ready/Not Ready indication | ON when ready Flashes for error |
|  |  | Add Staple indication | Flashes when staples run out |
|  |  | 'Tray occupied' lamp | Flashes when a fax or printer page arrives |
| Dimensions (WxDxH) |  | $\begin{aligned} & 394 \times 568 \times 655 \mathrm{~mm} / 15.5 \times 22.4 \mathrm{x} \\ & 25.8 \text { inch } \end{aligned}$ |  |
| Weight | Sorter 12 bin | $25 \mathrm{~kg} / 55.1 \mathrm{lbs}$. (approximately) |  |
|  | Sorter | $25 \mathrm{~kg} / 55.1 \mathrm{lbs}$. (approximately) |  |
| Power supply |  | From copier (24 V DC) |  |
| Maximum power consumption |  | 70 W . |  |

## External View

1 The operating panel
2 ‘Tray occupied’ lamp
3 Bin unit (no. 1 to 10 bins)
4 Bin
5 Special tray A
6 Special tray B

7 Latch
8 Stapler
9 Stapler cover
10 Spare cartridge compartment


1 Special tray B
2 Special tray A
3 Guide bar
4 Bin unit (no. 1 to 10 bins)
5 Bin unit: delivery roller
6 Paper deflector 1
7 Inlet roller
8 Tray drive: inlet roller
9 Vertical transport: roller 1
10 Tray A: delivery roller
11 Paper deflector 2
12 Vertical transport: roller 2
13 Tray B: delivery roller


## 4 Operation

## Sorting: Fax or printer output

With the sorter fitted to the copier. Documents from the fax or the host computer may be sorted to specific tray A or B.

The 'tray occupied' lamp switches on when a sheet is on the tray.

The 'tray occupied' lamp flashes when the arrival of an incoming document is signalled. Subsequently, the lamp remains on until the sheet is removed.

## Operations in Copier Mode

When the copier is used in copier mode, the output will be delivered as follows:

The output in copier mode will not be delivered to special tray A or B; operations are selected on the copier's control panel.

1 Non-sort mode
The output will be delivered to the No. 1 bin (top bin).
2 Sort Mode and Staple Sort Mode
The bin unit will be used to sort the output as it is delivered. In staple sort mode, the outputs will be stapled automatically.


3 Group mode
The bin unit will be used to group and sort the output as it is delivered.


## Staple mode

In this mode, the bin unit is used to staple outputs.
Note: Stapling does not occur on special tray A or B.
1 Auto Staple Mode
When staple mode is selected on the copier's control panel and the Copy Start key is pressed, the outputs delivered to the bin will be stapled automatically. The copy button is disabled, in staple sort mode, if stapled outputs remain in the bin.
Remove the outputs from the bin to enable staple sort mode.
2 Manual staple mode
If the Copy Start key is pressed without selecting staple sort mode on the copier's control panel, the Manual Staple key will turn on after copying operation. To staple the outputs, press the Manual Staple key-the outputs in the bins will be stapled in sequence.
However, stapling will not occur if only one output has been delivered to each bin.


Note: To stop stapling in the middle of operation, press the manual staple button once more.

3 Manual insert stapling
In addition to stapling outputs delivered to the sorter, manually insertion of sheets is also possible.

Up to 20 sheets may be stapled: $80 \mathrm{~g} / \mathrm{m} 2$ paper. More sheets may cause a stapling error.

- Remove all copy paper from the bin unit.
- Check that the bin unit is in the home position.

Note: Otherwise, turn off and then on the copier's power switch.

- Put the stack of sheets to staple in the top bin: No. 1 bin. Jog the stack against the guide plate at the front.

Note: Manual insert stapling is available only in the top bin.


## 5 Basic Functions

## Functional design

The sorter is capable of collecting output: sorting according to whether they are generated in copier mode or received from the host computer or a fax transmission.

When the copier is used in copier mode, the output will be delivered as: non-sort, sort, group sort or staple sort jobs.

The documents received from the host computer or the fax may be delivered to special tray A or B according to the settings made on the copier's control panel.

The sorter can, thus, be used to sort outputs from the copier and the outputs from the host computer and the fax transmissions.

The tray occupied lamp will illuminate when output enters the special tray A or B.

typical system configuration

## 6 Functional design

## Functional design

The Speciality consists of six functional blocks:
1 drive system for the bin unit
2 drive system for the stapler
3 feed system for the bin unit
4 drive system for the tray feeding
5 drive system for the tray shift
6 control system.


## Electrical circuit

The Multitray's electrical mechanisms are controlled by the tray controller PCB equipped with a built-in microprocessor.

The relation between the electrical circuits and the major functions of the integrated circuits.


Inputs and outputs: Tray control PBA
1 Inputs to the Tray control PBA (1/4)


Inputs to the Tray control PBA (2/4)


Inputs to the Tray control PBA (3/4)


Inputs to the Tray control PBA (4/4)


Outputs from the Tray Control PBA (1/2)


Outputs from the Tray Control PBA (2/2)


## Communication with the copier

The sorter communicates with the copier in IPC communication mode, using a communication IC.

As shown, the communication IC (Q11) on the Multitray's tray controller PCB and the copier's communication IC exchange status signals and data, and such exchanges are controlled by the microprocessor of each machine.

IPC communication uses communication ICs, freeing the copier's microprocessor from some work loads.

Warning: If the self diagnosis function becomes activated because of a communication error, turn off the copier's power supply, detach the Multitray, and then turn on the copier's power supply. This way, the copier may be used for making copies.

The Multitray's IPC communication offers a new IPC communication mode in addition to the existing IPC communication method. IPC communication 2 provides a higher (double) communication speed than the existing communication mode.

The required communication mode can be selected on the DIP switch (SW3) on the tray control PBA.

| Mode | DIP switch settings |
| :---: | :---: |
| IPC communication | Factory default |
| IPC communication 2 |  |



## 7 Principle of operation

The Multitray offers the following modes, selected on the copier's control panel:

- Non-sort Mode
- Sort mode
- Group mode
- Staple sort mode
- Special tray mode


Paper flow in non-sort, sort, group and staple sort mode

The output generated in copier mode may be processed in non-sort, sort, group, or staple sort mode. At such times, the operation will use the bin unit (No. 1 through 10 bins), not using special trays A and B.

In special tray mode, the outputs will be stacked in special trays A and B: for output received from the host computer or the fax and documents generated in copier mode.


Paper flow in special tray mode (delivery to special tray A)


Paper flow in special tray mode (delivery to special tray B)

## Shifting the bins

When sort, group, or staple sort mode is selected, each of the bins from No. 1 through 10 is shifted to accept the output.

The shifting of the bins upwards for sorting is referred to as normal sorting. The shifting of the bins downwards for sorting is referred to as reverse sorting.

The home position of the bin unit is where the bin unit is moved up an equivalent of a single rotation of the lead cam from its bottom position (lower limit sensor ON).

Note: The special trays A and B do not move up or down.


Normal sorting


Reverse sorting

## Principle of operation

The sequence of operations for each mode is as follows:
Non-sort mode (using bin 1)
If the copier is used in copier mode, while selecting non-sort mode, the operations will be as follows:

- The copier's Copy Start key is pressed
- The bin unit moves to the home position.
- The guide bar moves from the home position to the escape position, and stops. (The escape position differs, depending on the paper size.)
guide bar home position

- The output is delivered to the No. 1 bin (top bin).
- The guide bar swings, jogging the output against the front guide.

- The guide bar moves to the escape position.
- Operations 4 through 6 are repeated for each delivery. (All deliveries are to the No. 1 bin.)
- When the required number of copies have been delivered, the guide bar returns to the home position.


Basic sequence of operations (non-sort mode)

- 2 Copies

áln (1), the guide bar is moved to the escape position and kept in wait for delivery.
ad During this period, the bin shift motor (M1) rotates to return the bin to home position.

2 Sort Mode (using No. 1 through 10 bins)

- The copier's Copy Start key is pressed.
- The bin unit moves to the home position.
- The guide bar moves from the home position to the escape position, and stops. (The escape position differs, depending on the paper size.)
escape posi- guide bar home position

- The output is delivered to the No. 1 bin (top bin).

- The guide bar swings, jogging the output against the front guide.

- The guide bar moves to the escape position. The bin unit moves down one bin.

- Operations 4 through 6 are repeated for each delivery. The bin unit sorts the output.

- The next document is fed, and the bin unit commences the reverse sorting procedure.

- Operations 3 through 8 are repeated for each original that is fed.
- The required number of copies are made.
- The guide bar moves to the home position.


Note: If the DF is not used, the bin unit returns to the home position each time a new document is positioned, and the copy button key is pressed. In this way, no reverse sorting takes place.

Note: If the copy count is set to '11' or higher (in excess of the count allowed for the number of bins), a message will be indicated on the copier's control panel to that effect.


3 Group mode

- The copier's Copy Start key is pressed.
- The bin unit moves to the home position.
- The guide bar moves from the home position to the escape position, and stops. (The escape position differs, depending on the paper size.)
escape posi- guide bar home position

- The first output is delivered to the No. 1 bin (top bin).


■ The guide bar swings, jogging the output against the front guide.


- The guide bar moves to the escape position.
- Operations 3 through 6 are repeated for the required number of copies.
- The next document is fed, and the bin unit moves down one bin.

- Operations 3 through 8 are repeated for each original that is fed.
- The copying runs ends, and the guide bar moves to the home position.


Note: If the DF is not used, the bin unit returns to the home position each time a new document is positioned, and the copy button key is pressed.

Note: If the DF is used, the copying operation will end after copying the 10th document (for 10 bins).,

áln（1），the guide bar is moved to escape position and kept in wait for delivery．
During this period，the bin shift motor（M1）rotates to return the bin unit to home position．

4 Staple sort mode (using No. 1 through 10 bins)

- The same operations as in sort mode are performed, and all outputs are delivered to the bins. The guide bar remains in the escape position.

- The first copy of the final document is delivered. The guide bar jogs the set of copies against the rear guide, and the stapler moves forward to staple the set of copies.

- The stapler moves away from the paper and returns to the home position. The guide bar moves to the escape position.
- The bin unit moves down one bin.

- Operations 2 through 5 are repeated for each bin to complete the stapling.
- The guide bar moves to the home position.



Bin Shift Motor
á During this period, the bin shift motor (M1) rotates to return the bin unit to home position.
á During this period, the bin shift motor rotates clockwise to move up the bin unit.
á $\mathbb{T M U \Delta} \Delta$ During this period, the bin shift motor rotates counterclockwise to move down the bin unit.
Guide Bar Swing Motor
á $\ln (1)$, the guide bar is moved to escape position and kept in wait for delivery
á CIIIX During this period, the guide bar swing motor rotates clockwise.
á $\begin{aligned} & \text { atIII } \Delta \text { During this period, the guide bar swing motor rotates clockwise. } \\ & \text { aring this period, the guide bar swing motor rotates counterclockwise. }\end{aligned}$

5 Manual staple mode

- All outputs are delivered to the bins.

The guide bar is stationary at the escape position.


- The manual staple button is pressed.
- The guide bar swings to suit the paper size and keeps the paper in position. * The stapler moves to the stapling position and staples the sheets.
- The stapler moves away from the paper and returns to the home position.
- If stapling is for sheets delivered not in non-sort mode, the guide bar returns to a point determined by 'paper size +8 mm '.
- If stapling is for sheets delivered in non-sort mode, the guide bar returns to home position.

- The bin unit moves down one bin.
- Operations 3 through 6 are repeated for each bin to complete the stapling.
- The guide bar moves to the home position.

*For the firststapling operation, the guide barswingstwice toholdthe papertwice. Then, the guide bar swings once to hold the paper for each shift of the bin unit.

6 Special tray mode
The following occurs when special tray A or B is selected for delivery of outputs from the host computer or the fax:

- The Device Controller or the PS-GP Unit sends a command to the copier to print out the received pages.
- The special tray moves backward, or forward *.

top view
- The output is delivered to the selected tray.

- The selected number of pages are delivered to the tray: ending the sequence.

In some situations, the special tray does not move prior to delivery. For example:

- The tray moves.

The document from the 1st transmission is delivered to special tray A.

- The tray moves.

The document from the 2nd transmission is delivered to special tray B.

- The tray does not move.

The document from the 3rd transmission is delivered to special tray A.
In the above case, if the tray was moved before the output from the 3rd transmission was delivered to special tray A, the output would be mixed with the output already on the tray from 1st transmission.

The position of the special trays at time of the delivery of the output is stored in memory by the Device Controller, and the data is used by the sorter to determine whether or not to move the tray.

The tray does not move if the document is a printout of data from the host computer.

Sequence of Operations (special tray mode)

- Delivering outputs from the controller to special tray A

${ }^{1}$ Represents the sequence in which the special tray shifts from the front to the rear.
${ }^{2}$ The tray shift motor (M7) does not rotate (and the tray does not shift) if the output is
of the data from the host computer.


## 8 Feeding drive system

The figure shows the feeding drive system. The output from the copier is delivered to the bin unit or the special tray, according to the mode selected by the tray control PBA.


## Driving the bin unit

## 1 Functional design

The figure below shows the drive system for the bin unit.
Output from the copier is forwarded to the bin unit by the delivery roller and the inlet roller. These are rotated by the drive motor (M6) and the feeder motor (M2).


The movement of the output is monitored by the delivery sensor (PI3).
The motors are DC motors, which rotate only clockwise. The drive of these motors is controlled by pulses from the clock sensors.

The circuit for the drive of the bin unit.


Rin unit drive motor drive circuit

2 Overstacking (bin unit)
The number of sheets that can be stacked in each bin is limited. Any excess will be an overstacking error.

| Non-sort Mode | Maximum stacking |
| :--- | :--- |
| All sizes | 100 Copies |


| Sort or staple sort <br> mode | Maximum stacking |
| :--- | :--- |
| Small sizes | 30 sheets |
| Medium sizes | 25 sheets |
| Large sizes | 10 sheets |

- Size classification (sort mode, staple sort mode)


| Group | Maximum stacking |
| :--- | :--- |
| Small sizes | 20 sheets |
| Large sizes | 10 sheets |

- Size classification (group mode)


The following occurs when the stacking limit per bin is exceeded when selecting the number of copies:

## a. non-sort mode

In non-sort mode, the copying operation stops when the total number of copies reaches 101:

## A4, 2 Originals, Copy Count ' 70 '

- The copy button is pressed.
- 70 copies are delivered to the No. 1 bin.
- A second document is positioned. The operation is stopped upon delivery of the 31st copy in the No. 1 bin.
The operation will recommence when all the copies have been removed from the bin and the copy button is pressed.
- The remaining copies will be produced.

Note: With some copires, if continuous copying is executed in non-sort mode after setting the copy count to '101' or higher, all copies will be delivered to the No. 1 bin without stopping operation upon delivery of the 101st copy.

## b. Group mode

If the selected number of copies exceeds the limit per bin, the copier will not start when the copy button is pressed. A message will be displayed.

## c. Sort mode or staple sort mode

If the number of copies exceeds the limit per bin, the copier will stop when the bin capacity is exceeded by more than 1 copy.

## 31 documents A4

- Sorting has commenced.

■ The copier stops when the sorter has counted the 31st copy. When all copies have been removed from the bins, and the copy button key is pressed, the copier starts operation. (Some copiers start operation automatically.)

## Feeding sequence: in special tray mode

In special tray mode, the output is fed only by the motor for the tray drive. The drive motor for the bin unit does not rotate.

The motor for the tray drive is a DC motor. The clockwise rotation of the motor is controlled by pulses from the clock sensors.

The output from the copier is carried through the feeding path, formed by the deflecting plate 1 . This is controlled by the solenoid SL1.

The deflecting plate 2 is located in the tray drive. The solenoid SL2 is switched off and on, to rotate the deflecting plate 2 and to form a path to one of the special trays.

Each paper path has sensors to monitor the movement of the output.

- inlet sensor PI7
- tray A sensor PI8
- tray B sensor PI9.

The tray movement motor M7 is used to displace the outputs delivered onto the special trays.


## Movement of the trays (special tray mode)

The special tray moves to the front or to the rear, prior to the commencement of a job, to displace the output on the tray.

The output on the special tray is stacked as shown.

Warning: The tray movement motor M7 does not rotate when the output is a print from the host computer.


Outputs sorted on the special tray (top view)

## Movement of the trays

## a. Drive system for the movement of the trays

Motor M7 rotates a gear and cam system to move the trays.
The motor M7 for the tray movement is a DC motor. The clockwise rotation of the motor is controlled by the tray shift motor drive signal (TSMD) from the tray control PBA.
b. Timing of the movement of the trays

The tray starts to shift as soon as the copier's registration roller turns on in response to the first page of a received document.

Special trays A and B move as a single unit.

I ray controller PCB


- Timing of the movement of the trays

2 types of output delivered to special tray A: continuously


[^2] *2 The Multi Device Controller sends a command to the copier for a printout of the 2nd communication.
c. Monitoring the position of the trays

The position of the trays is monitored by the microprocessor Q 7 on the tray control PBA. The tray position detection signal (TPD) is emitted by the position sensor PI12.

- Moving the tray to the rear

The microprocessor (Q7) on the tray controller PCB judges that the special tray has shifted to the rear when the edge of the crescent pulley blocks the tray position sensor (PI12), i.e., when TPD goes from ' 0 ' to ' 1 ', and stops the tray shift motor (M7).

- Moving the tray to the front

The microprocessor Q7 considers the tray to be in the front position when the crescent leaves the position sensor PI12. The tray movement motor M7 stops.

special tray at rear (top view)
special tray at rear
(top view)


## Feeding sequence in two-sided copying mode

When the copier operates in two-sided copying mode, the copier pulls the output back in for copying the second side.

When such an output returns from the Multitray to the copier, the Multitray's feeding drive system must rotate in reverse of the copier; however, since the Multitray is not designed to do so, the inlet roller roll pressure is released to let the output (copy paper) slip off the roller.


1 Releasing the inlet pressure
The pressure is released by the solenoid S3, lifting the roll away from the inlet roller.


2 Sequence of operations (two-sided copying)


## Detection of jams

When the sorter detects a jam, the jam signal (JAM) is transmitted to the copier. In response, the copier stops copying, and displays the JAM message.

When the jam has been removed and the copy button has again been pressed, the remaining number of copies (jam recovery) will be made and delivered to the bins.

If a jam occurs in the copier, all sheets moving through the sorter are delivered to a specific bin and the operation is stopped.

Note: If a jam occurs in the Multitray, disconnect the Multitray from the copier (turning the joint sensor off), remove the jam, and turn off the copier's power switch to reset.

## 1 Delay

- Bin unit: drive delay

When the copier is used in copier mode, the bin unit delivery sensor (PI3) does not detect paper within 2.5 sec after the copier's delivery sensor has detected paper $(\mathrm{PDP}=1)$.

Copier delivery


- Tray drive: delay

When special tray A or B is used, the tray delivery sensor (PI8, PI9) does not detect paper within 2.5 sec after the copier's delivery sensor has detected paper ( $\mathrm{PDP}=1$ ).


## 2 Stationary

- Delivery sensor: stationary

With the copier in copier mode. The delivery sensor in the copier does not switch off within 3.8 seconds after the delivery sensor P13 has detected paper.


- Delivery sensor in the bin unit: stationary

With the copier in copier mode. The delivery sensor PI3 does not switch off within 3.5 seconds after the paper left the delivery sensor in the copier.


- Delivery sensor in the bin unit: stationary

With the copier in copier mode. The delivery sensor PI3 does not switch off within a specified time after the sensor PI3 was switched on.


- Tray drive: stationary in inlet

The paper does not reach the sensor PI8 or PI9 within 3.5 seconds * after the paper moved past the inlet sensor PI7.


- Tray drive: stationary in inlet

The inlet sensor PI7 does not switch off within a specified time after the inlet sensor PI7 was switched on.

*: $552(\mathrm{~mm}) /$ copier's delivery speed ( $\mathrm{mm} / \mathrm{sec}$ ).
■ Tray delivery: stationary
The sensor PI8 or PI9 does not switch off within 3.8 seconds * after the paper arrived at the sensor.


- Start situation: stationary

The JAM signal is generated if any of the following sensors is on when the copy button is pressed:
■ Tray drive: inlet sensor PI7

- Bin unit: delivery sensor PI3
- Tray A: delivery sensor PI8
- Tray B: delivery sensor PI9

3 Power-on jam (persistent paper jam)
The JAM signal is generated if any of the following sensors is on when the copier's power switch is turned on:

- Tray drive: inlet sensor PI7
- Bin unit: delivery sensor PI3
- Tray A: delivery sensor PI8
- Tray B: delivery sensor PI9

4 Door open: persistent jam
The JAM signal is generated if the sorter is moved away from the copier, or the stapler cover is opened while the machine is in operation.

## 9 Stapler unit: drive system

The stapler unit is driven by two motors:

- Stapler motor M3: executes stapling
- Stapler swing motor M5: moves the stapler

The stapler unit is monitored by the following sensors:

- Stapler: detection of home position MS4
- Stapler: detection for safety MS6
- Stapling: detection of home position MS7
- Stapler MS8
- Stapler: detection of position PI4



## Stapling

The motor M3 rotates and operates a cam to move the stapler up and down. The stapler detection cam makes a single rotation each time the stapler is activated.

The rotation of the cam is monitored by the sensor MS7.


The stapler operates as follows.


## Controlling the stapling motor M3

Motor M3 is a DC motor.

The stapling home position sensor (MS7) remains on while stapling operation takes plate. (See figure 'Stapler Construction')

Stapling takes place when the motor M3 rotates clockwise. If a staple jam prevents the motor from rotating clockwise, the motor is rotated in reverse, to return the stapler to the home position.
a.Direction of rotation: in relation to combinations of drive signals

| STMFW <br> (stapling motor CW rotation <br> signal) | STMFW <br> (stapling motor CW rotation <br> signal) | direction |
| :--- | :--- | :--- |
| 0 | 1 | CW |
| 1 | 0 | CCW |
| 0 | 0 | at rest |



Response to a stapling error
If an error occurs in the stapler and the stapling motor (M3) therefore cannot operate normally, an alert signal is sent to the copier to indicate 'E531'.

The error can be reset: by removing the cause and switching the copier OFF, then ON.
1 An excess load is imposed on the stapling motor, because of a staple jam.
2 The state of the home sensor MS7 does not change for 1 second or more.
3 The stapling motor is rotated CCW; if the state of the stapling home position sensor (MS7) does not change for 1 sec or more thereafter (i.e., stapler not returning to stapling home position), 'E531' will be indicated on the copier's control panel.

## Detecting the absence of staples

Sensor MS8 monitors the stock of stapes in the cartridges.
The staples inside the staple cartridges are pressed against the sensor MS8.

When all staples have been moved to the end of the stapler, the sensor MS8 opens. This informs the tray control PBA that all staples have been used. The Add Staple display illuminates. Subsequent stapling will be suspended.

If the lack of staples is detected in stapling mode, idle stapling will occur until the job has been completed.


Detecting the Presence of Staples


Detecting the Absence of Staples

## Stapler: detection for safety

The power for the stapling motor M3 is supplied via the following microswitches:

- Stapler: detection of cover position MS5
- Stapler: home sensor MS4
- Stapler: detection for safety MS6

The supply to the stapling motor will be interrupted if any of these sensors open.


Sensor MS6 opens when the actuator in the stapler is raised. Gap A for the movement of the actuator is 4.5 to 5.8 mm .

Warning: MS6 will not operate when the cover is removed from the stapler.


Controlling the movement of the stapler
The stapler is moved to prevent interference with the paper in the bin.


The motor M5 moves the stapler unit mount back and forth .

The motor M5 for the stapler movement is a DC motor. The clockwise rotation of the motor is controlled by the stapler swing motor drive signal (SPSWMD).
tray control PBA

$\rightarrow$ flow of cuūr rotates


Detection of the position of the stapler during the movement
The position of the stapler is determined by combinations of the states (ON/OFF) of two sensors:

- Stapler: detection of position PI4
- Stapler: home sensor MS4

| Sensor | Stapling position (left <br> picture) | Stapler in home posi- <br> tion (right picture) |
| :--- | :--- | :--- |
| Stapler: detection of <br> position PI4 | ON | ON |
| Stapler: home sensor <br> MS4 | ON | OFF |



## Overstacking

No more than 20 sheets may be stapled. Stapling occurs as follows:

## Staple sort mode is selected

a. a maximum of 20 sheets (normal operation)

Staple the sheets inside the bin.
b.More than 20 sheets (overstacking)

The machine stops without stapling. Manual stapling is also not possible.

## Manual stapling, after copying in sort mode

a. a maximum of 20 sheets (normal operation)

After copying in sort mode, the manual staple button illuminates. Pressing the manual staple button will staple the sheets in the bin.
b.More than 20 sheets (overstacking)

The manual staple button will fail to illuminate. No action will follow if the button is pressed.

Note: In manual insert mode, stapling will occur. The sorter cannot count the number of sheets in the bin. However, if the thickness of the stack is 4.5 to 5.8 $m m$ or more, the safety sensor will activate, so preventing stapling.

■ Sequence of operations (stapling 2 sets)


The figure below shows the drive system for the bin unit.
The bin unit moves each of the bins up and down, to sort the output from the copier.

The home position of the bin unit is where the bin unit is moved up an equivalent of a single rotation of the lead cam from its bottom position (bin home sensor MS1 is ON).

Note: Trays A and B do not move up or down.


## Bin unit

The figure below shows the principle of the bin unit.
The fixed pins at the front and at the rear are part of the bin unit. They are kept in position at both sides of the bin frame.

A dummy pin is mounted to both sides of the bin unit.
The bin unit is suspended from the body by two springs.
It is held in position by rolls and cams fitted to the front and the rear of the bin frame.

The suspension by two springs reduces the load on the cams during the movement of the bins.


## Movement of the dummy Pin

A dummy pin is provided between the fixed pin and the roll, on both sides of the bin unit.

The dummy pin prevents the bin unit moving down too far. The dummy pin engages with the lead cams and the fixed pins after the bin unit has reached its lower limit.

The fixed pins are in this way always above the cams, thereby keeping the bin unit above its lower limit.


## Movement of the lead cam

A lead cam is fitted to the front and to the rear of the bin unit. The cam is driven by the bin movement motor M1. The motor rotates in two directions.


When the cams rotate, and the rolls move up or down through the grooves of the cams, the connected bin will also move up or down.


A flat section is cut in the lead cam. This is to prevent the lead cam from rotating under the weight of the bin unit.

When the bin unit is stationary, the cam home sensor (PI1) monitors the situation. The rolls are held within the flat section of the cam. The van of the sensor is the same width as the flat section of the cam.


- Advance rotation of the cam

In sort mode, the lead cam rotates in advance.

To ensure that the bins are in position before the copy arrives, the lead cam is first rotated the equivalent distance to the width of the flat section. The movement commences when PI3 detects the leading edge of the sheet. The bin will not move.
When the sheet leaves PI3, the rotation of the cam will continue for the length of the slope until the flat section is reached. The bin will be moved.

1) An output exits the copier and its leading edge reaches the delivery roller. (the bin unit delivery sensor switches on)

2) The lead cam rotates over the distance of its level section and stops (advance rotation). The bin position remains the same.

3) The trailing edge of the output moves past the delivery roller. (the delivery roller switches off).

4) The lead cam rotates for the distance of its slope section. (the bin shifts).


- Sequence of operations (lead cam: advance rotation)



## Bin: home sensor MS1

The home position of the bin unit is determined when the detecting plate presses against the bin home sensor MS1.

When the bin unit moves to the home position, the bin unit first moves down, then up, for a single rotation of the lead cam: after detection of the home position by the sensor MS1.

## Upper sensor MS2

The motor M1 will stop if an error occurs, causing the bin unit to continue moving until the detecting plate presses the upper sensor MS2.


Controlling the bin shift motor
Motor M1 is a DC motor. The direction of rotation is controlled by combinations of the drive pulses from the microprocessor.

When the motor rotates clockwise, the bin unit moves up.
When the motor rotates counter clockwise, the bin unit moves down.
The motor rotates only when:
the upper sensor MS2 is off, and the home sensor MS1 is off, and the stapler home sensor MS4 is on.


Bin movement and combination of bin shift signals

| Bin shift motor UP sig- <br> nal (BMUP) | Bin shift motor DOWN <br> signal (BMDWN) | Operation |
| :--- | :--- | :--- |
| 0 | 1 | The bin shift motor <br> rotates CCW. The bin <br> unit moves down. |
| 1 | 0 | The bin shift motor <br> rotates CW. The bin unit <br> moves up. |
| 0 | 0 | The bin shift motor stops. <br> The bin unit stops. |

## a.Moving the bin UP

To move the bin up, the microprocessor (Q7) generates:
the bin shift motor UP signal $\mathrm{BMUP}=1$
and the bin shift motor DOWN signal BMDWN=0

- BMUP=1

Q39 is switched ON.
Q16 is switched ON.
Q17 is switched OFF.
24 V is applied to the motor M1.

- BMDWN=0

Q53 is switched OFF.
Q18 is switched OFF.
A reverse current flows to ZD13, and Q19 is switched ON.

## b.Moving the bin DOWN

To move the bin down, the microprocessor (Q7) generates:
the bin shift motor DOWN signal BMDWN=1
and the bin shift motor UP signal $\mathrm{BMUP}=0$

- BMDWN=1

Q53 is switched ON.
Q18 is switched ON.
Q19 is switched OFF.
24 V is applied to the motor M1.

- BMUP=0

Q39 is switched OFF.
Q16 is switched OFF.
A reverse current flows to ZD11, and Q17 is switched ON.

## Stopping the movement of the bin

The motor (M1) stops when the microprocessor (Q7) generates:
the bin DOWN signal BMDWN=0
and the bin UP signal $B M U P=0$.
The microprocessor generates BMDWN=0 and BMUP=0 when :
(1) the bin unit moves up/down by a single bin, or
(2) when the bin DOWN signal BLL=1 is generated.

The safety circuit used to isolate the motor M1 functions as follows:
If the microprocessor generates $\mathrm{BMDWN}=1$, even though the bin home sensor MS1 is actuated.

- MS1 is actuated, with the bin at the lower limit position.

BHP=1
Q43 is switched ON.
BMDWN changes from ' 1 ' to ' 0 ', forcing M1 to stop
If the upper sensor MS2 switches ON. (The sensor does not actuate under normal circumstances.)

- $\mathrm{BMUP}=1$, rotating the motor M 1 , and moving up the bin.

The bin moves up too far, actuating MS2.
BUL=1.
Q41 is switched ON.
BMUP changes from ' 1 ' to ' 0 ', forcing M1 to stop.

An error code will be logged.
If the stapler home sensor MS4 is OFF.
The stapler is not in the home position,
If the bin moved while the stapler was not in the home position, the stapler could touch the paper.

To prevent this, the motor M1 is prevented from rotating in either direction when the stapler home sensor is off.

- The stapler is not in the home position (MS4 is OFF).

SPLHP* is ' 1 '.
Q42 and Q44 switch ON.
In addition, MS4 communicates to the microprocessor that MS4 is not in the home position.

If the microprocessor generates $\mathrm{BMDWN}=1$ or $\mathrm{BMUP}=1$ at this time, Q 42 and Q44 switch off. The motor M1 will not rotate.

## Controlling the guide bar

The guide bar is inside the bin unit. The bar swings each time an output is delivered to position the output against the side guide.

In addition, the guide bar swings for stapling operation, holding the sheets in position.


Motor M4 drives the guide bar.

The home position of the guide bar is detected when the vane blocks the bar home sensor PI5.


## Position of the guide bar

The position of the guide bar is controlled by the paper size signals from the bar home sensor PI5, and the signals from the copier.

The guide bar stops at the following four points:
1 Home position


2 Escape position
The escape position varies according to the paper size.


| Paper size | Paper width | Length R |
| :--- | :--- | :--- |
| A3/A4 | 297 | 2.5 |
| B4/B5 | 257 | 22.5 |
| A5/A4R | 210 | 46 |
| B5R | 182 | 60 |
| A5R | 148 | 77 |

3 Paper holding position
The guide bar swings, jogging the output against the front guide.


4 Stapling wait position (manual stapling)
If copies are made in sort mode and outputs are stapled manually, the guide bar is held in wait position at a point 'paper size +8 mm ' while bins are shifted.


## Controlling the motor M4

Motor M4 is a 2-phase stepping motor. Pulse signals cause the guide bar to move to a specific position *. The signals represent a paper size and are generated by the CPU on the tray control PBA.
*See "Controlling the Guide Bar Position."
The 5 V supply serves as a retention current used to keep the guide bar stationary.


## 11 Power supply

The power for the sorter is supplied by the copier.
The 5 V supply for the logic system is generated from 24 V power. It is controlled by the regulator on the tray control PBA.

The power to the Multitray will be cut when the copier's power is turned off or the connection between the copier and the Multitray is disconnected. To back up the data in the RAM (Q8) on the tray controller PCB, the Multitray is equipped with a back-up power supply PCB whose capacitor is capable of supplying power for about one hour.


## Electrical diagrams



# Ogé 

##  Océ 3121/3122



22 POWER \& CONTROL

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## Dis-/assembly

## 1 DC control PBA

## Replacing the DC Control PBA

1 Disconnect the mains supply cable.
2 Remove the rear cover (4 screws).
3 Remove the two screws (1). Disconnect all the connectors. Then, remove the DC control PBA (2).


4 Replace the new PBA with the actions in reverse order.
Note: After replacement, execute ( * $4 *$ Function 12 R\&D Shading Start)

## 2 Power supply PBA

## Replacing the Power Supply PBA

1 Remove the DC control PBA.
2 Remove the two screws, and remove the connector support (1).
3 Remove the two screws (3), and disconnect all connectors; then, remove the composite power supply PCB.


4 Replace the composite power supply with the actions in reverse order.
5 After replacement:

- Enter the values, which are recorded on the label attached to the composite power supply PBA, in (*3* Adjust 03).
■ Execute (*4* Function 03 Auto Shading Start).
■ Execute (*4* Function 04 PD Print).
- Execute (*4* Function 05200 PWM Print).
- Execute (*4* Function 04600 PWM Print).


## 3 LCD PBA and CPU PBA

## Removing the LCD PBA and the CPU PBA

1 Remove the inside, front cover (See Miscellaneous Page ....)
2 Remove the magnetic latch plate (1 screw) of the RDF: at the front of the platen.
3 Remove the RDF and the sorter power supply unit (top left).
4 Remove 2 x black and 2 x silver coloured screws, to remove the control panel from the machine.
5 Remove the RS 232 connector from the support ( 2 screws).
6 Disconnect the 2 small connectors from the PBA on the operating panel (2 purple lead connectors).
7 Disconnect the connector (1), and remove the six screws (2). Then, remove the control panel support (3).


8 Remove the four screws and the three flat cables. Then, remove the LCD PBA (4).

9 Remove the two screws and the switch PBA (5). Then, remove the four screws and the two flat cables, and remove the CPU PBA (6).


## Functional description

## 1 Electrical Circuitry

## Control

The Océ 3121 's electrical mechanisms are controller by the CPU on the PBAs shown in the "Block diagram of the CPU". See the tables for an idea of the functions of the CPU and the functions of the ROMs/RAMs and the ICs around the CPU.

## Image Processor PBA

| Name | IC No | Description |
| :--- | :--- | :--- |
| CPU | IC506 | Controls the image processing <br> Controls the laser operation <br> Controls the job schedules <br> Controls the fax sequence <br> Controls the system memory <br> Detects errors <br> Controls the communications with the DC control PBA <br> Controls the serial communications (for FLASH ROM <br> downloading) <br> Controls the control panel <br> Controls the feeder/editor <br> Controls the fax communications <br> Controls the copying sequence <br> Controls the power supply <br> Controls the communication with the control panel |
| ROM <br> (FLASH <br> ROM) | ROM <br> DIMM <br> IC1 <br> IC2 | Contains the control programmes <br> Controls the copying operations <br> Controls the fax operations <br> Control panel message |
| MASK <br> ROM | IC564 | Controls the fonts (e.g., the fonts used for the fax head- <br> ers) |
| RAM | IC650 <br> IC651 | Stores the service mode, the user mode, and various <br> parameters |
| DP RAM | IC528 | Controls the communications with the DC control PBA |

DC control PBA

| Name | IC No | Description |
| :--- | :--- | :--- |
| CPU | IC101 | Controls the pick-up and feed operations <br> Controls the pedestal <br> Controls the HT sequence <br> Controls the laser scanner motor <br> Detects jams <br> Controls the service mode <br> Controls the IPC <br> Controls the sorter <br> Controls the fusing <br> Controls the main motor <br> Controls the scanner motor <br> Detects the cassette or paper <br> Detects the size of documents |
| ROM | IC103 <br> IC104 | Contains the control programmes <br> IPC |
| IC108 | Controls the sorter and RDF combinations |  |

## Power supply PBA

| Name | IC No | Description |
| :--- | :--- | :--- |
| CPU | C605 | Controls the power supply system <br> Controls the HT supply <br> Monitors the inputs to the power switch and the de-humidi- <br> fier switch <br> Monitors the calling indicator (fax call signal) <br> Controls the loading of the power supply <br> Controls the scanning lamp |



## General Block Diagram



Note: The CORE/IP board, FAX motherboard come standard with the Océ 3121. The G3 FAX board is optional

Inputs to the major PBA
Power supply circuit


Image processor PBA (1/3): inputs and outputs.


Image processor PBA (2/3): inputs and outputs.


Image processor PBA (3/3): inputs and outputs.


DC Control PBA (1/3): inputs


DC Control PBA (2/3): inputs


DC Control PBA (3/3): inputs


DC controller PCB


DC control PBA (2/3): outputs


DC control PBA (3/3): outputs



Note: 1, A button on the operating panel is pressed. Or, a document is placed in the $D F$.

Note: 2, Varies according to the time set in user mode (quiet mode).

| Period |  | Purpose | Remarks |
| :--- | :--- | :--- | :--- |
| $\begin{array}{l}\text { TNTR1 } \\ \text { (initial rotation 1) }\end{array}$ | $\begin{array}{l}\text { From when the } \\ \text { machine is switched } \\ \text { ON. Or, when the } \\ \text { front panel is open or } \\ \text { closed. Up to the } \\ \text { commencement of } \\ \text { standby. }\end{array}$ | $\begin{array}{l}\text { Measures the } \\ \text { resistance of } \\ \text { the OPC }\end{array}$ |  |
| $\begin{array}{l}\text { SLEEP } \\ \text { (sleep) }\end{array}$ | $\begin{array}{l}\text { Economy } \\ \text { mode } \\ \text { (SLEEP 2) }\end{array}$ | $\begin{array}{l}\text { When the ON/OFF } \\ \text { switch on the operat- } \\ \text { ing panel is OFF and } \\ \text { the main ON/OFF } \\ \text { switch is ON. Fax } \\ \text { reception is enabled } \\ \text { but printer functions } \\ \text { are disabled. }\end{array}$ | $\begin{array}{l}\text { Switches OFF } \\ \text { the loads when } \\ \text { the machine is } \\ \text { not used for a } \\ \text { long time (such } \\ \text { as at night). }\end{array}$ | \(\left.\begin{array}{l}"por details on <br>

mower saving <br>
appropriate <br>
descriptions <br>

under "Power\end{array}\right]\)| Supply." |
| :--- |
| mode |
| (SLEEP 1) |


| Period |  | Purpose | Remarks |
| :--- | :--- | :--- | :--- |
| LSTR (last rotation) | From the end of <br> SCRV until the copy <br> passes the output sen- <br> sor. | Cleans the sur- <br> face of the <br> drum: dissipa- <br> tion of resid- <br> ual charge. | Delivers the last <br> output. <br> Two minutes <br> after the end of <br> LSTR, the dis- <br> play on the <br> operating panel <br> is reset to <br> standard <br> screen'. (The 2 <br> minute delay is <br> a variable.) |

## Detection of errors on the power supply PBA

The power supply PBA has an internal diagnostic function. This checks for errors in the output from the PBA, and the communication with the DC control PBA.

The results are shown by varying the flash pattern of the LED100. Refer to the troubleshooting chapter to find out the descriptions.
Electrical adjustments after replacing major PBA's

## Functions and Operations

Five fans are used in the machine.

| No. | Name | Air flow | Function |
| :--- | :--- | :--- | :--- |
| FM1 | Feeding fan | Suction | Holds the copy paper against the <br> feeding belt. |
| FM2 | Exhaust fan | Suction | Exhausts heat. |
| FM3 |  | Suction | Cools the laser unit. |
| FM4 | Laser cooling fan | Ser | Suction |
| FM5 | Electrical unit fan | Exhausts the heat from the electrical <br> unit. |  |
| FM6 | Refeed cooling fan | Exhaust | Cooling the copy paper in the refeed <br> unit |



Timing of operations


High-speed rotation
Low-speed rotation
1: Quite mode is set to either 1 through 9 min ; the operation occurs when

* A key is pressed,
* An original is placed in the feeder, or
* The copyboard cover or the feeder is opened.

2 : Varies depending on the setting for quiet mode.

## 3 Power supply

The machine's DC power is generated by the composite power supply PBA. The composite power supply PBA serves as the DC power supply and also as a lamp unit and a high-voltage transformer unit. The table is a block diagram of the entire composite power supply PBA, and gives an outline of the DC power supply.

Power supply PBA: output

| Output voltage | Output voltage |
| :--- | :--- |
| 24 VR | $24 \mathrm{~V} \pm 5 \%$ |
| 24 VU | $24 \mathrm{~V} \pm 10 \%$ |
| +7 V | $8.75 \mathrm{~V} \pm 26 \%$ |
| +15 V | $15 \mathrm{~V} \pm 5 \%$ |
| -12 V | $-12 \mathrm{~V} \pm 5 \%$ |
| 5.1 V | $5.1 \mathrm{~V} \pm 3 \%$ |
| +5 V | +5 V |

## Power Supply :SLEEP mode

SLEEP mode $=$ ON/OFF switch on the operating panel is OFF.
There are two possibilities:
SLEEP2 = economy mode, or
SLEEP1 = quick start mode.

## Economy mode (SLEEP 2)

Power is supplied only to the CPU on the power supply PBA.
A separate facility is provided for the power required for the printer functions.

Fax reception is enabled.
When a transmission is received, the CI signal is generated in the NCU. The CI signal is transmitted to the CPU on the power supply PBA, via the Fax motherboard PBA. This switches on the power supply PBA, to supply power to the other PBA.

The printer functions are not enabled.
Economy mode is disabled for printer mode. The same applies if the fax mode is set to start at a specific time of the day.

## Quick-start mode (SLEEP 1)

In quick start mode, the image processor PBA and the DC CONTROL PBA (white areas in figure "Outline of Power Supply in SLEEP 1 (quick start mode)"') are supplied with power. In this mode, FAX and printer functions are enabled.

## Outline of the power supply: standby



Outline of the power supply: SLEEP1 (quick start mode)

*Power is not supplied to the shaded functions.

Outline of the power supply: SLEEP2 (economy mode)

*Power is not supplied to the shaded functions.

## 4 SLEEP Mode

Four situations apply:

- Power OFF = the main ON/OFF switch is OFF.
- SLEEP 1 = quick start mode is enabled.
- SLEEP 2 = economy mode is enabled.
- Standby $=$ the machine is ready for use.

The phasing of these situations is as follows:
1 Power OFF to Standby

- When the main ON/OFF switch is switched ON.

2 Standby to SLEEP 1

- When the ON/OFF switch on the operating panel is switched ON.
- When auto power-off is enabled, or
- When a weekly timer is enabled.


## 3 SLEEP 1 to Standby

- When the ON/OFF switch on the operating panel is switched ON, or
- During off-hook.


## 4 SLEEP 1 to SLEEP 2

The microprocessor identifies jams as follows:

- There are no transmission reservations.
- There are no timer operation reservations (e.g., timer polling, timer reporting).
- There is no reception document.
- When there is no document waiting for printing.
- During on-hook.
- There is no printer board PBA.
- The economy switch is at the bottom position.


## 5 SLEEP 2 to SLEEP 1

- Occurs when an incoming call is detected.

6 SLEEP 2 to Standby

- During off-hook.
- When the ON/OFF switch on the operating panel is switched ON.
- When the economy switch is switched ON (moved up).

|  | State | Device |  |  |  | Description |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | CPU on the power supply PBA | CPU on the image processor PBA | LCD | FAX image memory |  |
|  | Power OFF | Stops | Stops | Stops | Retained by battery | None |
|  | SLEEP 2 | Operates |  |  | Retained by power supply | Fax reception is enabled; after receipt, it moves to sleep 1 |
|  | SLEEP 1 |  | Operates |  |  | Remote functions are enabled: e.g. fax transmission, fax reception, printing. |
| $\underset{\substack{\infty \\ \infty}}{\stackrel{\rightharpoonup}{\infty}}$ | Standby |  |  | Operates |  | All functions are available |

## Cycle of SLEEP Mode States



## 5 Signals and Abbreviations

| 1. | Signals |
| :--- | :--- |
| 1RPD0 | UPPER CASSETTE PAPER DETECTION 0 signal |
| 1RPD1 | UPPER CASSETTE PAPER DETECTION 1 signal |
| 2RPD0 | LOWER CASSETTE PAPER DETECTION 0 signal |
| 3RPD1 | LOWER CASSETTE PAPER DETECTION 1 signal |
| ACON | AC DEVELOPING BIAS DRIVE command |
| APCON | AUTO POWER CONTROL ON command |
| ASCNTP | ASSIST COUNTER PULSE signal |
| ASRXD | ASSIST RECEPTION DATA signal |
| ASTDX | ASSIST TRANSMISSION DATA signal |
| BD | BEAM DETECT signal |
| BKLTON | BACK LIGHT ON signal |
| CBCC | COPYBOARD COVER CLOSED signal |
| CCV CONNECT | CONTROL CARD CONNECT signal |
| CCV COUNT | CONTROL CARD COUNTER PULSE signal |
| CI | CALLING INDICATOR signal |
| CL3D | VERTICAL PATH ROLLER CLUTCH 3 DRIVE command |
| CL5D | ROLLER CLUTCH 5 DRIVE command |
| CNT1D | COUNTER DRIVE 1 command |
| CNT2D | COUNTER DRIVE 2 command |
| CNT3D | COUNTER DRIVE 3 command |
| CS10_D | UPPER CASETTE SIZE DETECTION signal 0 |
| CS11_D | UPPER CASETTE SIZE DETECTION signal 1 |
| CS12_D | UPPER CASETTE SIZE DETECTION signal 2 |
| CS13_D | UPPER CASETTE SIZE DETECTION signal 3 |
| CS14_D | UPPER CASETTE SIZE DETECTION signal 4 |
| CS20_D | LOWER CASETTE SIZE DETECTION signal 0 |
| CS21_D | LOWER CASETTE SIZE DETECTION signal 1 |
| CS22_D | LOWER CASETTE SIZE DETECTION signal 2 |
| CS23_D | LOWER CASETTE SIZE DETECTION signal 3 |
| CS24_D | LOWER CASETTE SIZE DETECTION signal 4 |
| DCH | DC DEVELOPING BIAS DRIVE command |
| DCON | DC DEVELOPING BIAS DRIVE command |
| DFLD | DELIVERY DEFLECTION SOLENOID DRIVE signal |
| DSZ1 | DOCUMENT SIZE DETECTION signal 1 |
| DSZ2 | DOCUMENT SIZE DETECTION signal 2 |
| DSZ3 | DOCUMENT SIZE DETECTION signal 3 |
| DSZ4 | DVCD |


| 1. | Signals |
| :---: | :---: |
| FFD | FIXING FILM DETECTION command |
| FL_S | FLUORESCENT LAMP INTENSITY signal |
| FLPRTH | FLUORESCENT LAMP PRE THERMISTOR signal |
| FLPWM | FLUORESCENT LAMP PWM DRIVE command |
| FLTH | FLUORESCENT LAMP THERMISTOR signal |
| Cassette 1 | FAN1 (FM1) DRIVE command |
| Cassette 2 | EXHAUST FAN2 (FM2) DRIVE command |
| Cassette 3 | EXHAUST FAN3 (FM3) DRIVE command |
| Cassette 4 | FAN4 (FM4) DRIVE command |
| Cassette 5 | FAN5 (FM5) DRIVE command |
| Cassette 6 | FAN6 (FM6) DRIVE command |
| FS | FS signal |
| HTNG | HEATER NG signal |
| HTRD | HEATER DRIVE command |
| HVTM0 | HIGH VOLTAGE TRANSFER MODE 0 |
| HVTM1 | HIGH VOLTAGE TRANSFER MODE 1 |
| LCSPD | LOWER CASETTE PAPER DETECTION signal |
| LED 102 | PILOT LED DRIVE command |
| LMD | LAZER SCANNER MOTOR DRIVE command |
| LOCK | LAZER SCANNER MOTOR LOCK signal |
| LOW DETECT | ONE TOUCH DIAL LOW DETECTION signal |
| LSRD | LASER DRIVE command |
| MFCK | MULTIFEEDER CLUTCH DRIVE signal |
| MFPD | MULTIFEEDER PAPER DETECTION signal |
| MFPW | MULTIFEEDER PAPER WIDTH signal |
| MMCK | MAIN MOTOR CLOCK signal |
| MMD | MAIN MOTOR DRIVE command |
| MRSD | MULTIFEED ROLLER SOLENOID DRIVE command |
| PCSD | PRIMARY CHARGING ROLLER CLEANING SOLENOID DRIVE command |
| PDP1 | PAPER DETECTION signal 1 |
| PDP3 | PAPER DETECTION signal 3 |
| PDP4 | VERTICAL PATH PAPER DETECTION signal 4 |
| PDP5 | PAPER DETECTION signal 5 |
| PDP6 | PAPER DETECTION signal 6 |
| PDP7 | PAPER DETECTION signal 7 |
| PEXP | PRE-CONDITIONING EXPOSURE LAMP LIT command |
| RDOD | RIGHT DOOR OPEN DETECTION signal |
| RFLD | REPICK UP ROLLER SECTION SOLENOID DRIVE signal |
| RGCD | REGIST CLUTCH DRIVE signal |
| RTEMP | DRUM TEMPERATURE DETECTION signal |


| 1. | Signals |
| :--- | :--- |
| SCHP | SCANNER HOME POSITION signal |
| SEBON | SEPARATION STATIC ELIMINATOR ON command |
| SH | SAMPLE HOLD signal |
| SL2D | SOLENOID DRIVE signal 2 |
| SRGPD | SIDE REGISTRATION PAPER DETECTION signal |
| Laser ON | ANTI-CONDENSATION HEATER SWITCH DRIVE com- <br> mand |
| SW0 | LIGHT INTENSITY SW0 |
| SW1 | LIGHT INTENSITY SW1 |
| TEP | TONER EMPTY signal |
| TH1 | FIXING THERMISTOR 1 signal |
| TH2 | FIXING THERMISTOR 2 signal |
| UCSPD | UPPER CASETTE PAPER DETECTION signal |
| UP DETECT | ONT TOUCH DIAL UP DETECTION signal |
| VPPD | CASETTE CERTICAL PATH PAPER DETECTION signal |
| WTDT | WASTE TONER DETECTION signal |

## Location of components

1 Location of the extension boards


1 SCSI PBA<br>2 CIST PBA<br>3 CORE/IP PBA<br>4 FAX Motherboard PBA<br>5 Printer PBA

6 System motherboard PBA
7 System power supply
8 Protocol control PBA
9 Network interface PBA
10 FAX PBA

## Operation

Switching ON.
The copier has two power switches: the ON/OFF switch, and the power switch on the operating panel. The ON/OFF switch should be operated first.


1 Control panel: ON/OFF switch
2 ON/OFF switch
3 Main power supply lamp

## 2 Clutches and solenoids



CL1 Drives the registration roller
CL2 Drives the pick-up roller for specialities
CL1 Drives the vertical transport roller
CL4 Drives the developing roller
CL5 Drives the refeed assembly pick-up

SL1 Drives the cleaner for the charging roller
SL2 Lowers the pick-up roller
SL3 Releases the specialities
SL4 Drives the deflecting plate for the re-feed
SL5 Drives the deflecting plate for output

## 3 Motors



M1 Main motor
M2 Scanner motor
M3 Laser scanner motor
M4 Pick-up motor
M5 Fusing film motor

M6 Motor for the retarding roller
M7 Duplex motor
M8 Motor for the output roller
M9 Horizontal registration: sensor drive motor

## 4 Fans



FM1 Feeding fan
FM2 Delivery fan 1 (rear)
FM3 Delivery fan 2 (front)

FM4 Laser cooling fan
FM5 Electrical unit fan
FM6 Lower feed: inlet fan

## 5 Sensors



PS1 Detects 'scanner home position'
PS2 Detects 'displacement of the fixing film' PS3 Detects 'platen cover open or closed' PS4 Detects 'paper in the speciality tray'

PS11 Detects 'paper in front of the re-feed assembly'

PS13 Detects 'output of paper'
PS14 Detects 'paper at the horizontal registration'
TS1 Detects 'level of remaining toner’

SD1 Document size sensor 1
SD2 Document size sensor 2

SD3 Document size sensor 3
SD4 Document size sensor 4

## 6 Switches and counters



1 Image processor PBA
2 DC control PBA
3 Power supply PBA
4 Analogue processor PBA
5 Laser driver PBA
6 Laser scanner motor driver
7 Fusing heater driver
8 Options power supply
9 Intensity adjusting sensor


10 BD PBA
11 Noise filter
12 Pick-up unit PBA
13 Cassette size detection (upper)
14 Cassette size detection (lower)
15 Pre-exposure lamp PBA
16 Speciality paper width detection PBA
17 Service switch PBA
18 LCD intensity adjustment PBA
19 LCD PBA (control panel)
20 CPU PBA (control
 panel)

## 8 Fax related PBA's



1 CORE/IP PBA
2 FAX Motherboard PBA
3 FAX PBA

4 NCU

5 Modular jack PBA
6 Speaker
7 Expansion memory (option 3 MB or 9 MB , image memory)
8 Expansion memory (option 3 MB , page memory)

## 9 Image processor PBA



|  | $\begin{aligned} & 100 \mathrm{~V} \\ & \mathrm{AB} \end{aligned}$ | $\begin{aligned} & 120 \mathrm{~V} \\ & \text { Inch } \end{aligned}$ | $\begin{gathered} 230 \mathrm{~V} \\ \mathrm{~A} \end{gathered}$ | $\begin{gathered} 230 \mathrm{~V} \\ \mathrm{AB} / \text { Inch } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| SW501 |  |  |  |  |

10 DC control PBA


LED 100 indicates the condition of the power supply PBA, by varying ON/OFF intervals.

VR1 adjusts the intensity of the scanning lamp when executing 'factory/R\&D shading' under * $4 *$ FUNCTION.

11 Power supply PBA


## 12 FAX PBA/NCU



RAM-A is the page memory. It enables the use of ultra-fine mode. (install RAM-B if RAM-A, 3 MB has been installed).


SW1 to be used with all bits OFF
SW2 to be OFF first when installing expansion memory. Then, ON after the work.
LED1 ON when 5 V is supplied normally.

13 CORE/IP PBA


## Electrical diagrams


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ed. 1

# Ogé 

##  Océ 3121/3122



23 DRIVE

## Contents

Dis-lassembly
1 Removing the main motor ..... 401
Functional description
1 Main motor control PBA ..... 501
2 Rotation ..... 501
3 Controlling the Speed ..... 502

## Dis-/assembly

## 1 Removing the main motor

1 Disconnect the mains supply cable.
Remove the following:

- The rear cover (4 screws)
- The flywheel (3 screws)

2 Remove the four screws (2), and disconnect the two connectors (3). Then, remove the main motor (1).


## Functional description

## 1 Main motor control PBA

## Outline

The main motor (M1) is controlled by the drive signal (MMD) generated by the DC control PBA. The motor drives:

- OPC
- Developing unit
- Feeding unit
- Fusing unit
- Specialities: pick-up roller
- Registration roller
- Vertical transport: roller 1/2
- Delivery roller 1
- Refeed unit: exit roller

The speed of the motor is controlled by the main motor control PBA.

## 2 Rotation

The main motor is driven by $\mathrm{DC}+24 \mathrm{Vu}$ supplied by the composite power supply PCB. When the drive signal (MMD) generated by the DC controller PCB goes ' 1 ', the control circuit on the main motor control PCB turns ON to drive the drive circuit.

The drive circuit supplies drive current to the main motor. Simultaneously, the output of the hall IC is returned to the drive circuit. The motor continues rotating.

## 3 Controlling the Speed

Motor M1 is a DC motor with an integrated clock pulse generator.
This generates clock pulses (MMCLK signal) in relation to the rotation of the motor.

The phases of these clock pulses are compared to the phases of a reference signal, and are controlled until they match. This matching controls the current to the motor, and maintains the rpm of the motor at a fixed level.

The condition in which the phase of the clock pulses generated by the motor and the phase of the reference pulses match is called "locking," in which the constant speed state signal (MLCK=1) is sent to the DC controller PCB. If a discrepancy occurs in the revolution for some reason, MLCK will go ' 0 '.

If MLCK remains ' 0 ' for about 3 sec , a main motor error is detected, causing all operations to stop. ('E010' will be indicated on the control panel.)


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##  Océ 3121/3122



## Contents

## Miscellaneous

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2 Covers 102
3 Removing the right cover 103
4 Inside Cover 104

## Miscellaneous

1 Handling the cables
Exercise care when moving the harness retainer (square cable clip) to avoid damaging any cables.


## External View



1 Front door
2 Right cover


1 Rear cover
2 Output unit cover
3 Left cover
4 Output tray
5 Tray cover
6 Lower output cover
Remove the covers as necessary when cleaning, inspecting, or repairing the inside of the machine.

## 3 Removing the right cover

Note: Skip steps 4) and 5) if the lower right cover is not fitted.


1 Remove the rear cover (4 screws).
2 Open the front door
3 Slide open the cassette.
4 Remove the screw (1) from the lower cover.
5 While pulling the centre of the cover, disengage the hook and remove the cover.


6 Open the speciality tray
7 Remove the 4 screws and take off the right cover (4).


## 4 Inside Cover

1 Remove the screw (1), and slide the two pins (2) out of the hinges to remove the front door.


2 Remove the inner cover (3) from the fuser ( 1 screw ).


3 Release the lever (5). Unscrew the button (6), and remove the OPC unit. 4 Turn the lever (5), to lock the developing unit.


5 Release the feeding unit. Remove the clip (8), the lever (7) and the knob (9).


6 Slide out the upper cassette.
7 Remove the inside cover ( 5 screws, index 10).


## Ogé

##  Océ 3121/3122



## Contents

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2 Periodically Replacable Parts ..... 2
3 Consumables and Durables ..... 2
4 Scheduled Servicing Work Flow ..... 3
5 Scheduled Cleaning ..... 4

## Preventive maintenance

1 Points to note for scheduled servicing


## 2 Periodically Replacable Parts

The machine does not have parts that must be replaced on a periodical basis.

## 3 Consumables and Durables

Some parts of the machine may have to be replaced once or more over the period of warranty because of deterioration or wear. Replace them as necessary.

| No. | Parts | Parts No. | Q'ty | Life <br> (copies) | Remarks |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 1 | Lower fusing: separation <br> claw | $\ldots$. | 4 | 100,000 |  |
| 2 | Static eliminator | $\ldots$. | 1 | 100,000 |  |
| 3 | Fusing unit | $\ldots \ldots$ | 1 | 200,000 | $\ldots$. |
|  |  | $\ldots$. | 1 | 200,000 | $\ldots$. |
|  |  | $\ldots$. | 1 | 200,000 | $\ldots$. |
| 4 | Fuser, cleaning roller | $\ldots .$. | 1 | 200,000 | Included in fuser unit. |
| 5 | lower fusing roller | $\ldots$. | 1 | 200,000 | Included in fuser unit. |
| 6 | Scanning lamp | $\ldots .$. | 1 | 200,000 |  |
| 7 | Transfer roller | $\ldots .$. | 1 | 200,000 |  |
| 8 | Pick-up and feeding <br> roller | $\ldots$. | 4 | 100,000 | Copies produced |
| 9 | Separation roller | $\ldots .$. | 2 | 200,000 | Copies produced |
| 10 | Separation pad | $\ldots$. | 1 | 200,000 |  |
| 11 | Pre-exposure lamp | $\ldots .$. | 1 | 200,000 |  |
| 12 | Developing roller | $\ldots .$. | 1 | 400,000 | $\ldots$. |
|  |  | $\ldots$. | 1 | 400,000 | $\ldots$. |

4 Scheduled Servicing Work Flow


| Step | Adjustments | Checks | Remarks |
| :--- | :--- | :--- | :--- |
| 11 | Carry out the image adjust- <br> ment procedure. |  |  |
| 12 | Make a series of test copies |  |  |
| 13 | Clean up the working area. |  |  |
| 14 | Record the final counter <br> reading. |  |  |
| 15 | Complete the service <br> report. Release copier for <br> normal use. |  |  |

5 Scheduled Cleaning

Warning: Do not use unlisted solvents or lubricants.

| Unit | Part | Interval <br> $\mathbf{1 0 0 , 0 0 0}$ <br> copies | Remarks |
| :--- | :--- | :--- | :--- |
| Scanner drive | Scanner rail | X | Lubricant |
|  | Feeding belt | Clean |  |
|  | The base of the feeding unit | Clean |  |
|  | Transfer guide | Clean |  |
| Optical system | Reflector for the scanning lamp | Clean |  |
|  | The mirrors 1 to 3. | Clean |  |
|  | Lens | Clean |  |
|  | Document size sensor | Clean |  |
|  | Aperture glass | Clean |  |
| Developing unit | The developing roller | Clean |  |
| Fusing unit | Fuser entry | Clean |  |
|  | Lower fusing: separation claw | Replace |  |

## RDF Consumables and durables

Some parts may have to be replaced once or more during the period of warranty because of wear or damage. Replace such parts when they fail.

|  | No. | Parts | Parts No. | Q'ty | Life (copies) | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 | Feeding belt |  | 1 | 200,000 | If dirt cannot be removed |
|  | 2 | Pick-up roller |  | 2 | 500,000 |  |
|  | 3 | Separation belt (fax mode) |  | 4 | 250,000 |  |
|  | 4 | Separation belt (copier mode) |  | 8 | 500,000 |  |
|  | 5 | Feeding roller (fax mode) |  | 1 | 500,000 |  |
|  | 6 | Feeding roller belt (copier mode, large) |  | 8 | 500,000 |  |
| $\begin{aligned} & \underset{\sim}{\infty} \\ & \text { en } \\ & \underline{0} \end{aligned}$ | 7 | Feeding roller belt (copier mode, small) |  | 2 | 500,000 |  |
| $\stackrel{\circ}{\circ}$ | 8 | Separation flapper (rear) |  | 1 | 250,000 |  |
| $\begin{aligned} & \stackrel{\rightharpoonup}{\circ} \\ & \stackrel{\omega}{0} \end{aligned}$ | 9 | Separation flapper (front) |  | 1 | 250,000 |  |
| $\begin{aligned} & \dot{\otimes} \\ & 0.0 \end{aligned}$ | 10 | Stamp ink cartridge |  | 1 | 7,000 |  |

Note: The above values are estimates only and subject to change based on future data.

## RDF Scheduled servicing

Warning: Do not use other solvents or oils than listed.

| Ref. | Part name | Scheduled servicing |  | Remarks |
| :--- | :--- | :--- | :--- | :--- |
|  |  | $\mathbf{1 0 0 , 0 0 0}$ | $\mathbf{2 0 0 , 0 0 0}$ |  |
| 1 | Feeding/reversing roller | Clean |  |  |
| 2 | Registration roller | Clean |  |  |
| 3 | Registration paper sensor S3 |  | Clean |  |
| 4 | Separation belt (pick-up assembly) | Clean |  |  |
| 5 | Separation flapper (rear, front) | Clean |  |  |
| 6 | Feeding roller | Clean |  |  |
| 7 | Original tray paper sensor S1 |  | Clean |  |
| 8 | Delivery roller (copier mode) | Clean |  |  |
| 9 | Pick-up roller (pick-up assembly) |  | Clean |  |
| 10 | Feeding belt | Clean |  |  |
| 11 | Delivery roller (fax mode) |  | Clean |  |
| 12 | Stamping cartridge | Check/Replace |  |  |
| 13 | Platen retainer (right) | Clean |  |  |
| 14 | Platen | Clean |  |  |
| 15 | Separation front guide | Clean |  |  |
| 16 | Vertical size plate | Clean |  |  |



# Ogé 

##  Océ 3121/3122



## TECHNICAL DATA

## Contents

## Technical data

1 SPECIAL FEATURES Screen 1
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## Technical data

## 1 SPECIAL FEATURES Screen

| SPECIAL FEATURES screen | Next screen | Remarks |
| :---: | :---: | :---: |
| TWO-PAGE SEPARATION |  |  |
| TRANSP. INTERLEAVING | Stack bypass Select | A4, A4R, LTR, LTRR |
| SHIFT | Center Shift, Corner Shift (8 directions), Keypad Setting |  |
| SHEET OVERLAY | SHEET OVERLAY BOOK OVERLAY | Requires a duplexing unit. |
| $\begin{aligned} & \hline \text { DIF. SIZE ORIGI- } \\ & \text { NAL/THIN SHEET ORIGI- } \\ & \text { NAL } \end{aligned}$ |  | Requires an RDF for original mix size mode and an ADF for thin paper originals. |
| MARGIN | Left margin, Right margin, Top mar-gin, Bottom margin |  |
| AREA DESIG. | Area Desig. (editor or keypad), Framing, Blanking, Negative/Positive Reversal |  |
| SHARPNESS | Soft to Hard (9 steps) |  |
| FRAME ERASE | Sheet Frame Erasing, Original Frame Erasing, Book Frame Erase, Binding erase |  |
| IMAGE CREATION | Mirror Image, Image Repeat, Negative/Positive Reversal, Slant image |  |
| IMAGE COMB. | $\begin{aligned} & \text { 2-on-1, 4-on-1, 2-on-1 } \\ & \text { Two-Sided } \end{aligned}$ | Requires an RDF. |
| IMAGE SEPARATION | 1-on-2, 1-on-4, 1-on-2 / One-sided, 1-on-4/One Sided | Requires an RDF. |
| MODE MEMORY | M1 through M5 |  |
| REC. | Most Recent, 2nd Most Recent, 3rd Most Recent |  |

Keys

| Key | Description |
| :--- | :--- |
| Page Separation | You can copy both left and right pages of an open <br> original (book) on separate sheets by a single opera- <br> tion (on a single page basis). |
| Transparency Interleaf | You can add copy paper between transparencies when <br> copying on transparencies. Set the transparencies in <br> the multifeeder. (Or, you may use a feeder). <br> (1) Adding Copy Paper (2) Copying on Copy Paper |
|  | Transparency <br> You can shift the position of the original anywhere <br> for copying. For corner shift, you may select one <br> from eight directions. |
| Shift: <br> Center Shift <br> Corner Shift <br> Keypad Shift |  |


|  | Key | Description |
| :---: | :---: | :---: |
|  | Overlay: <br> Sheet Overlay <br> Book Overlay | You can lay two images on the same side of a single sheet of copy paper in any of three ways: <br> - Making an overlay copy from two one-sided ordinals. <br> - Making an overlay copy from an open original (book). |
|  | DIF. Size Original | You can use originals of different sizes using a feeder. (The originals may be of different lengths but must be of the same feeding width.) |
|  | Margin: <br> Left Margin Right Margin Top Margin Bottom Margin | - You may move an image to the front or the rear in sub scanning direction by specifying a distance so as to create a margin on the left/right of the output. <br> - The binding width may be adjusted between 1 and 20 mm in 1 mm increments. <br> - You may select cover only, back only, or both cover and back. |
|  | Area Desig: <br> Framing <br> Blanking <br> Negative/Positive <br> Reversal | You can select an area in a specific image for special processing. The X coordinate must be 432 mm or less and Y, 297 mm or less. |
|  | Sharpness | You can emphasize or subdue images. You may select one from nine different degrees. Select 'hard' for crisp characters and lines or 'soft' for photos. |


| Key | Description |
| :---: | :---: |
| Frame Erase: Sheet Frame Erase Original Frame Erase Book Frame Erase Binding Erase | You can select from among the following four types of frame erasing: <br> (1) Original Frame Erase <br> (2) Sheet Frame Erase <br> (3) Book Frame Erase <br> (4) Binding Erase |


| Key | Description |
| :---: | :---: |
| Image Creation: Mirror Image Image Repeat Negative/Positive Reversal Slant Image | You can select any of the following modes after pressing the Image Create key. <br> Original <br> DEF |
| $\begin{array}{\|l} \hline \text { Image Comb.: } \\ \text { 2-on-1 } \\ \text { 4-on-1 } \\ \text { 2-on-1 Two-Sided } \end{array}$ | You can reduce two or four originals to copy on a single sheet of copy paper. For details, see the Operator's Manual, as the specifics vary depending on the copier model and options configuration. <br> Original <br>  |


| Key | Description |
| :---: | :---: |
| Separation image: <br> - 1-on-2 One-Sided to One-Sided <br> - 1-on-4 One-Sided to One-Sided <br> - 1-on-2 Two-Sided to One-Sided <br> - 1-on-4 Two-Sided to One-Sided | You can divide a single original into several parts for enlargement and copying on one side of several copies. |
| Mode Memory: <br> M1 through M5 | You can store as many as five combinations of any copying modes. In addition, you may store the name of each mode key. |
| REC.: <br> Most Recent 2nd Most Recent 3rd Most Recent | You can recall a copying mode which has been stored previously for use; as many as three modes may be recalled. |
| User Mode: |  |
| Auto Sort | You can opt for automatic switching to sort mode when an original is placed in the RDF. <br> (This is effective when the Multi Tray 12 and an RDF are installed). |
| Face Down Output | You can opt for reversed delivery of copies so that the backs of the copies are upward. |
| Photo mode | You can select the use of photo mode. When 'ON' is selected, the Photo key will be displayed on the Copier Basic screen. |
| Standard Key $1 / 2$ setting | You can select up to two Preference keys from among the extension mode keys for display on the Copier Basic screen. |
| Custom Setting Initialize | You can initialize the copier specifications settings to factory defaults. |


| Key | Description |
| :--- | :--- |
| Standard settings: <br> - Store <br> - Init. | You can store/initialize the combination of copying <br> modes in response to power-on or a press on the <br> Reset key. |

1 Establishes a new set of standards for "high-quality imaging" at a resolution of $1200 \times 600$ dpi (equivalent), which is the world's first.

- In copier mode, the resolution is $600 \times 600$ dpi when reading and $1200 \times 600$ dpi when writing.
- In fax reception mode, the resolution is $600 \times 600$ dpi (hyper genesis smoothing).
- In printer mode, the resolution is $1200 \times 600$ dpi (new super smoothing technology).

2 Ease of operation and productivity from an integrated design.

- The display is a large LCD touch panel for clear viewing and simple operation. (The display intensity may be varied.)
- The on-going fax communication status may be indicated while in copier mode.
- The display indicates the status (reception/transmission) job number, fax number, party number, and number of processing pages at intervals of 1 sec .

3 Power-saving, space saving, and ozone-less considerations for the office and the environment.

- The on-demand fixing method warms up the machine quickly so that sleep mode may be made use of without the risk of wasting time.
- The wait time is 8 sec or less. (at power-on on the control panel; 8.6 sec or less if the main switch is used)
- The machine is appreciably quieter than the existing models for a better office environment.
■ With the help of its power-saving design, the power consumption is 4 W or less* in sleep mode, and 57 W or less** in standby.
- The roller charging method has enabled ozone-less operation.
- The width is only 58.5 cm .
*Sleep state is when the main power is OFF. Fax reception is possible. (Not 4W if a fax transmission reservation has been made or the printer function has been added.)
**Standby state is when the main power is on. In copier/fax mode, 57 W or less. In copier mode, 50 W or less.


## 4 Specifications

## Type

| Item | Specifications |
| :--- | :--- |
| Body | Desktop |
| Copyboard | Fixed |
| Light source | Fluorescent lamp |
| Lens | Lens array |
| Photosensitive medium | OPC |

## System

| Item | Specifications |
| :--- | :--- |
| Copying | Indirect electrophotographic |
| Charging | AC roller charging |
| Exposure | Spot laser |
| Copy density adjustment | Automatic or manual |
| Development | Dry, single component toner projec- <br> tion |
| Pick-up | Manual |
| Transfer | Multifeeder (about 5 mm deep) |
| Separation | Roller charging |
| Cleaning | Static (static eliminator) + curvature |
| Fixing | Blade |

## Performance

|  |  | 120V | 230V |
| :---: | :---: | :---: | :---: |
| Types of originals |  | Sheet, book, 3-D object (2 kg max.) |  |
| Maximum size of original |  | A3, (11 x 17) max. |  |
| Reproduction ratio | Direct | 1:1 $\pm 0.5 \%$ |  |
|  | Reduce I | 1:0.250 |  |
|  | Reduce II | 1:0.500 |  |
|  | Reduce III | 1:0.647 | - |
|  | Reduce IV | 1:0.737 | - |
|  | Reduce V | 1:0.786 | - |
|  | Enlarge I | 1:1.214 | 1:1.414 |
|  | Enlarge II | 1:1.294 | - |
|  | Enlarge III | 1:2.000 |  |
|  | Enlarge IV | 1:4.000 | - |
|  | Enlarge V | 1:8.000 | - |
|  | Zoom | 1: 0.250 to $8.000(25 \%$ to $800 \%$, in $1 \%$ increments) |  |
| Wait time |  | - 8.6 sec or less $\left(20^{\circ} \mathrm{C}\right)$ from main power-on to start of copying <br> - 7.9 sec or less from control panel power-on (sleep) to start of copying (fax model) |  |
| First copy |  | GP215: 9.2 sec or less (shortest mode) |  |
| Continuous copying |  | 100 copies |  |
| Copy size | Cassette pick-up | A3 (297 x 420 mm ; max.) / 11"x17" (279x432mm:max) A5 (STMT; min.) |  |
|  | Multifeeder | A3 (297 x 431.8 mm ; max.) / 11"x17" (279x432mm:max) Postcard (A6 vertical) |  |
| Paper source |  | 500 sheets in each cassette, 50 sheets in multifeeder ( $80 \mathrm{~g} / \mathrm{m} 2$ paper) |  |


|  |  | 120V | 230V |
| :---: | :---: | :---: | :---: |
| Types of copy paper | Cassette | Plain paper ( 64 to $80 \mathrm{~g} / \mathrm{m} 2$ ), tracing paper *, colored paper*, recycled paper ( 64 to $80 \mathrm{~g} / \mathrm{m} 2$ ), envelope <br> *May be used but may not feed as expected |  |
|  | Multifeeder | Plain paper ( 64 to $128 \mathrm{~g} / \mathrm{m} 2$ ), tracing paper* , transparency*, postcard, label sheet, recycled paper ( 64 to $80 \mathrm{~g} / \mathrm{m} 2$ ), envelope <br> *May be used but may not feed as expected |  |
|  | Two sid- | Plain paper (64 to $80 \mathrm{~g} / \mathrm{m} 2$ ) |  |
|  | ed/overlay copying <br> - Automatic multifeeder | Plain paper ( 64 to $128 \mathrm{~g} / \mathrm{m} 2$ ) (no overlay copying) |  |
| Cassette | Claw | Non |  |
|  | Regular/universal | 55 mm (max.) stacking height (about 500 sheets of $80 \mathrm{~g} / \mathrm{m} 2$ paper) |  |
| Multifeeder tray |  | 50 sheets ( $80 \mathrm{~g} / \mathrm{m} 2$ ) |  |
| Delivery tray |  | 100 sheets (approx.; $80 \mathrm{~g} / \mathrm{m} 2$ ) |  |
| Nonimage width | Leading/trailing edge | 2.5 mm in Direct |  |
|  | Left/right | 2.5 mm in Direct |  |
| Auto clear |  | Provided |  |
| Auto shut-off |  | Provided (2-min standard, may be varied between 0 an 9 min in 1-min increments) |  |
| Option | Feeder | RF-G1 |  |
|  | Sorter | Multi-Output Tray -C1 Multi-Output Tray -B2 |  |
|  | Pedestal | Cassette Feeding Unitl-L1 Cassette Feeding Unitl-M1 |  |

Others

| Operating envirement | Temperature | $7.5{ }^{\circ}$ to $32.5^{\circ} \mathrm{C}$ |
| :---: | :---: | :---: |
|  | Humidity | 5\% to 85\% |
|  | Atmospheric pressure | 0.8 to 1.0 atm |
| Power consumption | Maximum | 1.5 kW or less |
|  | Standby | 0.080 kWh (reference only) |
|  | Continuous copying | 0.750 kWh (reference only) |
|  | Quick start mode (SLEEP 1) | 0.045 kWh (reference only) |
|  | Power saving mode (SLEEP 2) | 0.003 kWh (reference only) |
| Noise | Copying | 66 dB or less (sound power level) |
|  | Standby | 40 dB or less (sound power level) |
| Ozone |  | 0.01 ppm or less (average); 0.02 ppm or less (max.) |
| Dimensions | Width | 585 mm (pedestal, copyboard cover) |
|  | Depth | 700 mm (pedestal) |
|  | Height | 571 mm (pedestal, RDF) |
| Weight |  | Body only 72.4 kg ( $\mathrm{w} /$ original glass cover) <br> With RDF 84.7 kg |
| Consumables | Copy paper Toner | Keep copy paper wrapped to protect against humidity. |

Copying Speed

| Reproduction ratio |  | Size | Copy paper size | Copies/min |
| :---: | :---: | :---: | :---: | :---: |
| Direct |  | A3 (297 x 420mm) | A3 | 12 |
|  |  | A4 (210 x 297mm) | A4 | 21 |
|  |  | A4R (297 x 210 mm ) | A4R | 16 |
|  |  | A5 ( $148.5 \times 210 \mathrm{~mm}$ ) <br> A5R ( $210 \times 148.5 \mathrm{~mm}$ ) | A5 <br> A5R | $\begin{array}{\|l\|} \hline 22 \\ 22 \end{array}$ |
|  |  | B4 (267 x 364mm) | B4 | 13 |
|  |  | B5 (182 x 257mm) | B5 | 22 |
|  |  | B5R (257 x 182mm) | B5R | 18 |
| Reduce | II | A3-A5 | A5R | 20 |
|  | III | A3-B5 | B5R | 18 |
|  | IV | A3-A4 | A4R | 15 |
|  |  | B4-B5 | B5R | 18 |
|  | V | B4-A4 | A4R | 16 |
|  |  | B5 - A5 | A5 | 22 |
|  | VI | A3-B4 | B4 | 13 |
|  |  | A5-B5 | B5 | 22 |
| Enlarge | II | A5-A3 | A3 | 12 |
|  | III | A4-A3 | A3 | 12 |
|  |  | B5 - B4 | B4 | 14 |
|  | IV | A4-B4 | B4 | 14 |
|  |  | A5 - B5 | B5 | 22 |
|  | V | B4-A3 | A3 | 12 |
|  |  | B5 - B4 | B4 | 14 |
|  |  |  |  |  |

Copying Speed (copier only)

| Ratio | Size | Copies/min |
| :--- | :--- | :--- |
| DIRECT | LTR | 20 |
|  | $11 \times 17$ | 11 |
|  | LGL |  |
|  | LTRR | 14 |
|  | STMT | 17 |
|  | STMT-R | 22 |
|  | LGL - LTRR | 20 |
|  | $11 \times 17-$ LGL | 17 |
|  | $11 \times 17-$ LTRR | 15 |
|  | $11 \times 17-$ STMTR | 16 |
|  | $11 \times 15-$ LTRR | 19 |
|  | LGL - 11x17 | 12 |
|  | LTR•R - 11x17 | 12 |
|  | STMTR - 11x17 | 12 |

Specifications subject to change for product improvement.

# Ogé 

##  Océ 3121/3122



## SDS DESCRIPTION

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## SDS Description

## 1 Outline

The machine's service mode is grouped into the following:

| Item | Description |
| :--- | :--- |
| *1* DISPLAY | Display Mode <br> - Indicates the values controlled by the CPU, nature <br> of control, and version number of the ROM. |
| *2* I/O DISPLAY | I/O Display Mode <br> - Indicates the elements controlled by the CPU or the <br> input/output signals to and from options. |
| *3* ADJUST | Adjustment Mode <br> - Indicates items adjusted in service mode and allows <br> changes to settings. |
| *4* FUNCTION | Function Mode <br> - Executes machine operations. Indicates items that <br> may be automatically adjusted through execution <br> from the screen. |
| *5* OPTION | Settings Mode <br> - Indicates items that may be changed for machine <br> maintenance or items that may be changed to suit <br> the needs of the user. |
| *6* COUNTER | Counter Mode <br> - Indicates the numbers of machine operations. |
| *7* ACC | Options Mode <br> - Indicates items for options, allowing changes to the <br> settings. |
| *8* FAX | Fax Service Mode <br> - Indicates items to be set/changed or operated for fax <br> functions from the screen. |

## 2 Starting Service Mode

1 Open the front door, and insert the handle of the static eliminator cleaning brush into the fixing assembly releasing assembly.


2 Insert the door switch actuator into the door switch assembly. (If you want to execute a specific mode such as 'I/O display' while making copies, see the appropriate copying modes).


Door switch actuator

3 Press the service switch with a hex key.

- ' $\$$ ' will appear in the upper left corner of the LCD, indicating that the machine has started service mode.
4 Press the * key twice.
- The LCD changes to the Service Mode Menu screen (initial screen).

| <SERVICE MODE> |  |
| :--- | :--- |
| *1* DISPLAY | CANCEL |
| *2* I/O DISPLAY |  |
| *3* ADJUST |  |
| *4* FUNCTION |  |
| *5* OPTION |  |
| *6* COUNTER |  |
| *7* ACC |  |
| *8* FAX |  |
| $\triangle \triangleleft \square D$ | + |

5 Press the appropriate item to highlight.
6 Press the OK key to bring up the first screen of the selected screen.

## Keys

You will be using the following keys:
$\square D$ : Page Forward key; press it to bring up the next page.
$\checkmark$ :Page Back key; press it to bring up the previous screen.
OK:OK key; press it to accept a setting or execute an item.
CANCEL: Cancel key; press it to bring up the high-order menu screen.

+ :+ key; press it to move down the levels.
- :- key; press it to move up the levels.


## Using Adjustment Mode and Settings Mode

In adjustment mode (*3*; ADJUST) and in settings mode ( ${ }^{*} 5^{*}$; OPTION), the settings changed/selected on the control panel are stored in RAM on the image processor PCB and operation/control is executed according to the settings.
(These settings will be stored permanently when the main power switch is turned off and on after execution.

The factory default settings of adjustment mode ( ${ }^{*} 3^{*}$; ADJUST) are recorded in the service-label. Be sure to record any new settings if you made changes in the field. Further, you must enter the settings recorded on the label whenever you have cleared the RAM.

If you replaced the image processor PCB or the composite power supply PCB, be sure to enter the settings recorded on the respective label. (You need not do so when you have replaced only the ROM.)

| MF-A6R |  |  | DVLP DC OFST |  |  |  | FILM LANK |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| MF-A4R |  |  | H-ADJ |  |  |  | ABC_TBL |  |  |  |
| MF-A4 |  |  | V-ADJ |  |  |  | STRD_ADJ |  |  |  |
| PRI DC (IMG) |  |  | REGIST |  |  |  | PPR |  |  |  |
| PRI DC(on IMG) |  |  | RSIDE-SENSHP |  |  | W-PLT |  |  |  |  |
| DVLP DC (IMG) |  |  | PVE-OFST |  |  |  | TRNS_1 |  |  |  |
| DVLP DC (on <br> IMG) |  |  | IC-DENS |  |  |  | TRNS_2TS |  |  |  |
| TRNS (IMG) |  |  |  | CST-LOOP |  |  |  | TRNS_2OL |  |  |
| TRNS(on IMG) |  |  | MF-LOOP |  |  |  |  |  |  |  |
| PRI AC (IMG) |  |  | DENS-ADJ |  |  |  |  |  |  |  |
| PRI AC(no IMG) |  |  | ADJ-S |  |  |  |  |  |  |  |
| AGS GAIN |  |  | LASER OFF |  |  |  |  |  |  |  |
| AGS OFST |  |  | PWN 600 MIN |  |  |  |  |  |  |  |
| PRI DC OFST |  |  | PWN 600 MAX |  |  |  |  |  |  |  |
| PRI AC OFST1 |  |  | PWN 200 MIN |  |  |  |  |  |  |  |
| PRI AC OFST2 |  |  | PWN 200 MAX |  |  |  |  |  |  |  |
| TRNS OFST |  |  | AE-SLOP |  |  |  |  |  |  |  |
| FL OFST |  |  | FIXER_RESIST |  |  |  |  |  |  |  |

Service Label; attached behind the front door

| P6L |
| :--- |
| P6H |
| P2L |
| P2H |

Service Label; attached to the image processor PBA

| APVC GAIN |  |
| :--- | :--- |
| APVC OFST |  |
| PDC OFST |  |
| PAC OFST1 |  |
| PAC OFST2 |  |
| ATVC OFST |  |
| FL OFST |  |
| DDC OFST |  |

Service Label; attached to the composite power supply PBA

## 3 * $1 *$ DISPLAY (control display mode)

Use this mode to display the settings controlled by the CPU or the nature of control. You cannot change the displayed values or settings.

## *1* DISPLAY 01 Temperature Indication



| Item | Description | Remarks |
| :--- | :--- | :--- |
| DRAM_TH | Indicates the temperature around the photosensi- <br> tive drum. | Unit: ${ }^{\circ} \mathrm{C}$ |
| MAIN_TH | Indicates the temperature at the middle of the fix- <br> ing assembly. (output of thermistor TH1) | Unit: ${ }^{\circ} \mathrm{C}$ |
| SUB_TH | Indicates the temperature at the end of the fixing <br> assembly. (output of thermistor TH2) | Unit: ${ }^{\circ} \mathrm{C}$ |

## *1* DISPLAY 02 Jam History 1

- Use this mode to display a history of jams (jam data) covering the most recent 40 jams in reversed order of occurrence.

- Press the $+\square$ or $-\square$ key to scan through the levels (screen Nos. 11 through 20, 21 through 30, and 31 through 40).

| Item | Description |
| :--- | :--- |
| AA | No. 1 through 40 (the higher, the older |
| BBBB | Date of occurrence: Example '0801' for August 1 |
| CCCC | Time of occurrence |
| DDDD | Example '1012' for 10:12. <br> DDDD: indicates the time <br> that the machine entered <br> stand-by state after jam <br> removal. |
| E | Location: <br> 0: copier <br> 1: feeder <br> 2: sorter |
| FFFF | Jam code: <br> high-order 2 digits: jam type <br> low-order 2 digits: sensor detecting the jam* |
| G | Pick-up position** |
| HHHHHH | Pick-up counter |
| IIII | Paper size |

■ * A jam code is a 4-digit code, the high-order 2 digits indicating the type of jam and the low-order 2 digits, the sensor which detected the jam. Set the table below for level 1 classification of the jam codes.

| Jam code | FF |
| :--- | :--- |
| High-order 2 digits | Low-order 2 digits |
| 01:delay | 01:pre-registration sensor (PS5) |
| 02:stationary | 02:vertical path sensor (PS8) |
| 10:residual (at power-on) | 03:vertical path sensor (pedestal; Q1603) |
|  | 32:fixing delivery sensor (PS7) |
|  | 33:delivery sensor (PS13) |
|  | 34:delivery tray 2 paper sensor (multi tray 3; PS17) |
|  | 35:delivery tray 3 paper sensor (multi tray 3; PS 18) |
|  | 61:Multi tray 3 inlet sensor (PS19) |
|  | 62:Duplexing unit inlet sensor (PS12) |
|  | 63:re-pick up paper sensor (PS11) |
| 11:door open | 01:front door |
|  | 02:right door |
|  | 03:pedestal right door |
| 00:multi tray 12/feeder | See p. 7-51. |

** Pick-Up Location Codes

| Code | Pick-up location |
| :--- | :--- |
| 1 | Cassette 1 |
| 2 | Cassette 2 |
| 3 | Cassette 3 |
| 4 | Cassette 4 |
| 5 | Cassette 5 |
| 6 | Cassette 6 |
| 8 | Multifeeder |
| 9 | Two-sided/overlay <br> re-pick up |

Multi tray 12-/Feeder-Related Jam Codes

| Unit | Jam code | Description |
| :--- | :--- | :--- |
| Multi Tray-12 | 0003 | Sorter feeding delay jam |
|  | 0004 | Sorter feeding stationary jam |
|  | 0006 | Sorter staple jam |
|  | 0007 | Sorter power-on jam |
|  | 0008 | Sorter door open jam (paper present) |
|  | 0009 | Sorter door open (paper absent) |
| RDF | 0001 | Original pulled out |
|  | 0002 | Registration delay jam |
|  | 0003 | Pick-up delay |
|  | 0005 | Registration delay |
|  | 0011 | Reversal delay 1 |
|  | 0012 | Reversal stationary |
|  | 0013 | Reversal delay 2 |
|  | 0020 | Reversal paper present |
|  | 0021 | Reversal pick-up delay |
|  | 0023 | Reversal pick-up stationary |
|  | 0041 | Delivery delay |
|  | 0042 | Delivery stationary |
|  | 0081 | Opened with RDF in operation |
|  | 0082 | Upper cover opened during operation |
|  | 0083 | Original circulation fault |
|  | 0084 | Original left behind |
|  | 0088 | Original left behind on the original glass |
|  | 0089 | Re-circulating lever fault |

*1* DISPLAY 03 Error/Alarm Indication
*1* DISPLAY 03
BODY DF ST
ERR : $x x x / x x / x x$
ALRM: $x x x / x x / x x$

## $\triangle \triangleleft) \square D+-0 \mathrm{O}$

| Item | Description |
| :--- | :--- |
| ERR | See the descriptions (Trouble shooting) for self diagnosis. |
| ALRM | See the table below for the nature of alarm. |
| BODY | Refers to the copier. |
| DF | Refers to the feeder (ADF/RDF). |
| ST | Refers to the sorter. |

- Copier-Related Alarm

| Code | Description |
| :--- | :--- |
| 001 | Replace the drum unit. |

## ALARM (RDF)



S1 Original tray paper sensor
S3 Registration paper sensor

S7 Pick-up sensor
S13 Re-circulation sensor


Note: To reset, remove the originals from the original tray and then open the RDF.

## Overstacking alarm (Multi Tray-12)

| Code | Nature | Cause | Operation | Display | Resetting |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 02H | Overstacking <br> of paper | The paper being <br> stacked during multi <br> tray operation has <br> exceeded the capacity <br> of a single bin. | Stops upon <br> detection <br> overstacking | Indicates a <br> message on <br> the copier's <br> control panel | Remove all <br> paper from the <br> bin |

Partial fault alarm (Multi Tray -12))

| Code | Nature | Cause | Operation | Display | Resetting |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 10 H | Partial fault | An error occurred in <br> the bin unit feeding <br> motor M2, bin shift <br> motor M1, guide bar <br> swing motor M4 or <br> stapler swing motor <br> M5; the same type of <br> error has occurred <br> after turning off and <br> on the power | Prohibits <br> delivery to the <br> sorter; how- <br> ever, permits <br> delivery to the <br> tray. | No indication | Remove all <br> the cause of <br> the error, turn <br> off and then <br> on the power. |

Stapler alarm (Multi Tray-12)

|  | Code | Nature | Cause | Operation | Display | Resetting |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 02H | Staple jam | The stapler safety sensor MS6 has turned on for some reason. <br> The stapler is not securely installed. <br> Normal stapling operation is not possible. | Stops stapling | Flashes the Manual Staple key. Indicates a message on the copier's control panel. | Wait until the machine automatically recovers (about 1 sec after the stapler safety sensor turns off). Open and then close the stapler cover. |
|  | 03H | Stapling safety protection mechanism activation | The stapler safety sen sor MS6 has turned on during stapling operation. | Stops stapling. | No indication | Remove the cause that turned on the stapler safety sensor MS6; wait until the machine recovers automatically in about 1 sec after the stapler safety sensor turns off. |
|  | 05H | Over stapling capacity | The volume of paper in a single bin has exceeded the maximum value ( 20 sheets) in stapler sorter mode | Finishes sorting but stops without stapling. | Indicates a message on the copier's control panel. | Remove all paper (stack). |
|  | 06H | Full stapling capacity. | The volume of paper in a single bin has reached the maximum value ( 20 sheets) in stapler sorter mode. | Operates normally. | No indication | Remove all paper (stack). |
|  | 07H | Mixed paper sizes | Sheets of different widths have been placed in the bin. | Finishes sorting but stops without stapling. | No indication. | Remove all paper (stack). |
|  | 09H | Paper in bin. | Paper is remaining inside the bin | Indicates a message if the stapler sorter mode is selected. | Turns on the Manual Staple key. Indicates a message on the copier's control panel if the stapler sorter mode is selected in this condition. | Remove all paper (stack). |
|  | 0AH | Staple absent. | The stapler has run out of staples. | Prohibits stapling. | Indicates the Add Staple message. | Replace the staple cartridge. |

*1* DISPLAY 04 Version indication 1

| *1* DISPLAY 04 |  | CANCEL |
| :---: | :---: | :---: |
| IP | xxxx.yy.zz |  |
| DCON | xxxx.yy.zz |  |
| DF | xxxx.yy.zz |  |
| SORT | xxxx.yy.zz |  |
| PANEL | xxxx.yy.zz |  |
| LANG | xxxx.yy.zz |  |
| POWER_CPU | xxxx.yy.zz |  |
| $\checkmark \checkmark>\triangleright$ | + | OK |

Guide to Version Numbers
xxxx: type of software
yy: version number
zz: $\quad$ R\&D control number

| Item | Description |
| :--- | :--- |
| IP | Indicates the version number of the ROM DIMM on the image <br> processor PCB. |
| DCON | Indicates the version number of the EPROM (IC103, IC104) on <br> the DC controller PCB. |
| DF | Indicates the version number of the ROM on the feeder (ADF, <br> RDF) controller. |
| SORT | Indicates the version number of the ROM on the sorter control- <br> ler PCB. |
| PANEL | Indicates the version number of the ROM on the CPU PCB of <br> the control panel. |
| LANG | Indicates a specific language: <br> COMMON, JAPANESE, ENGLISH, FRENCH, GERMAN, <br> DANISH, DUTCH, FINNISH, ITALIAN, NORWEGIAN, <br> PORTUGESE, SPANISH, SWEDISH |
| POWER_CPU | Indicates the version number of the CPU on the composite <br> power supply PBA. |

## *1* DISPLAY 05 Version indication 2

The indication is given when an expansion board is installed and, therefore, no indication appears in the absence of such a board.


| Item | Description |
| :--- | :--- |
| PRCNT | Indicates the version number of the Protocol Control PCB. |
| NIB | Indicates the version number of the Network Interface Board <br> (NIB). |
| PS/PCL | Indicates the version number of the Printer Board (PS/PCL). |
| SCSI | Indicates the version number of the SCSI Board. |

*1* DISPLAY 06 Key/Editor Indication

```
*1* DISPLAY 06
KEY CHK : xxH
DF-SIZE : xx
EDIT-X : xxx.xmm
EDIT-Y : xxx.xmm
DOC-SIZE : xxxxxx
TKEY (OK : START)
```



| Item | Description |
| :--- | :--- |
| KY-CHK | Indicates the code of a specific key that is being pressed (except <br> the Reset key). (See the next page.) |
| DF-SIZE | Indicates the size of the original detected by the ADF or the RDF. |
| EDIT-X <br> EDIT-Y | Indicates the editor input coordinates. <br> EDIT-X:X direction <br> EDIT-Y:Y direction |
| DOC-SIZE | Indicates the size of the original detected by the original size sen- <br> sor. |
| TKEY | Touch Panel <br> - Press 'TKEY' to highlight; then, press the OK key (All messages <br> turn off). Then, when the touch panel is pressed the area will be- <br> come highlighted (reverse video). After the check, press the Re- <br> set key to end service mode |

## KEY-CHK code

| Key | Code | One-Touch <br> key | Code | One-Touch <br> key | Code | One-Touch <br> key | Code |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Keypad 0 | 30 | 1 | 00 | 21 | 20 | 41 | 40 |
| Keypad 1 | 31 | 2 | 01 | 22 | 21 | 42 | 41 |
| Keypad 2 | 32 | 3 | 02 | 23 | 22 | 43 | 42 |
| Keypad 3 | 33 | 4 | 03 | 24 | 23 | 44 | 43 |
| Keypad 4 | 34 | 5 | 04 | 25 | 24 | 45 | 44 |
| Keypad 5 | 35 | 6 | 05 | 26 | 25 | 46 | 45 |
| Keypad 6 | 36 | 7 | 06 | 27 | 26 | 47 | 46 |
| Keypad 7 | 37 | 8 | 07 | 28 | 27 | 48 | 47 |
| Keypad 8 | 38 | 9 | 08 | 29 | 28 | 49 | 48 |
| Keypad 9 | 39 | 10 | 09 | 30 | 29 | 50 | 49 |
| Start | 50 | 11 | 10 | 31 | 30 | 51 | 50 |
| Stop | 51 | 12 | 11 | 32 | 31 | 52 | 51 |
| * | $2 A$ | 13 | 12 | 33 | 32 | 53 | 52 |
| $\#$ | 23 | 14 | 13 | 34 | 33 | 54 | 53 |
| Clear | $3 A$ | 15 | 14 | 35 | 35 | 55 | 54 |
| Interrupt | 53 | 16 | 15 | 36 | 36 | 57 | 55 |
| Guide | 54 | 17 | 16 | 37 | 37 | 58 | 56 |
| User Mode | 03 | 18 | 17 | 38 | 38 | 59 | 58 |
|  |  | 19 | 18 | 39 | 39 | 60 | 59 |

## *1* DISPLAY 07 Copy Paper Size Indication

Use this mode to indicate the size of copy paper set in the multifeeder or in the cassettes and the output readings of the paper size sensors.


| Item | Descriptions |
| :--- | :--- |
| MULTI | Refers to the multifeeder. |
| A/D | Indicates the output (analog) of the multifeeder width sensor. |
| P-SENS | Indicates the presence/absence of paper. <br> $0: p a p e r ~ a b s e n t . ~$ <br> $1: p a p e r ~ p r e s e n t . ~$ |
| SIZE | Indicates the A/D input value of the multifeeder in mm. |
| SW | Refers to a specific cassette (cassette size sensor output; rear to <br> Table 0-00). |
| DET | Indicates the paper size. |
| REMAIN | Indicates the volume of paper inside the cassette: <br> 00:full (500 sheets) <br> $10: m u c h ~$ <br> $11: l i t t l e ~(a b o u t ~ 10 ~ m m ~ h i g h) ~$ <br> $01: l i t t l e / a b s e n t ~$ |
| CST-1 | Cassette 1 <br> Cassette 2 <br> Cassette 3 <br> Cassette 4 <br> Cassette 5 <br> Cassette 6 |
| CST-2 | Descriptions |
| CST-3 | Refers to the multifeeder. |
| CST-4 | Indicates the output (analog) of the multifeeder width sensor. <br> CST-5Indicates the presence/absence of paper. <br> $0: p a p e r ~ a b s e n t . ~$ <br> 1:paper present. |
| CST-6 | Indicates the A/D input value of the multifeeder in mm. |

List of Cassette Sizes

| Configuration | Cassette | Cassette code |
| :---: | :---: | :---: |
| AB | Cassette absent | 11111 |
|  | A5 | 10010 |
|  | A5R | 10000 |
|  | A4 | 10001 |
|  | A4R | 10101 |
|  | A3 | 10100 |
|  | B5 | 10110 |
|  | B5R | 10111 |
|  | B4 | 10011 |
|  | U1:FLSC OFICIO <br> A-OFI <br> E-OFI <br> B-OFI <br> A-LGL | 11011 |
|  | U2FOLIO | 11010 |
|  | U3A-FLS | 11000 |
|  | SPECAL1 | 11101 |
|  | SPECAL2 | 11100 |
|  | Envelope 1 | 11110 |


|  | Configuration | Cassette | Cassette code |
| :---: | :---: | :---: | :---: |
|  | Inch | Cassette absent | 11111 |
|  |  | STMT | 00010 |
|  |  | STMTR | 00000 |
|  |  | LTR | 00001 |
|  |  | A-LTR |  |
|  |  | LTRR | 00101 |
|  |  | A-LTRR |  |
|  |  | LGL | 00100 |
|  |  | 11*17 | 00110 |
|  |  | U4G-LTR | 00111 |
|  |  | U5G-LTRR | 00011 |
| $>$ |  | U6G-LGL | 01011 |
| ${ }_{0}^{8}$ |  | U7K-LGL | 01010 |
| 응 |  | U8K-LGLR | 01000 |
| - |  | SPECAL1 | 01101 |
| -080 |  | SPECAL2 | 01100 |
| $\stackrel{\infty}{\circ}$ |  | Envelope 2 | 01110 |

## 4 *2* I/O DISPLAY (I/O display mode)

Use this mode to indicate the states of the input/output ports of the image processor PBA and (DC) control PBA's. You cannot change the indicated values/settings.
*2* I/O DISPLAY 01 Inputs/Outputs to and from the Image Processor PCB

```
*2* I/O DISPLAY 01
CANCEL
    IP PAO : xxxxxxxx
    IP PB0 : xxxxxxxx
    IP PC0 : xxxxxxxx
    IP PA1 : xxxxxxxx
    IP PB1 : xxxxxxxx
    IP PC1 : xxxxxxxx
    IP PA2 : xxxxxxxx
    IP PB2 : xxxxxxxx
    IP PC2 : xxxxxxxx
    |\triangleleft DD + - OK
```

Guide to the Screen: IP PAO:XXXXXXX bit 7..... bit 0

| Address | bit | Indication | Logic |
| :--- | :--- | :--- | :--- |
| PA0 |  |  |  |
| (input) | 0 | PBA internal signal |  |
|  | 1 | PBA internal signal |  |
|  | 2 | PBA internal signal |  |
|  | 3 | PBA internal signal |  |
|  | 4 | PBA internal signal |  |
|  | 5 | PBA internal signal | Not used |
|  | 7 | Not used | $0:$ not connected |
| PB0 | 0 | CORE/IP connect 1 | $1:$ not connected |
| (input) | 1 | CORE/IP connect 2 | $0:$ connected |
|  | 2 | editor board connect | $0:$ connected |
|  | 3 | CCF connect | $0:$ ON |
|  | 4 | PBA internal signal | power saving mode switch |
|  | 5 | Not used |  |
|  | 7 | main power switch |  |
| PC0 | 0 | DIP SW |  |
| (input) | 1 | DIP SW |  |
|  | 2 | DIP SW |  |
|  | 3 | DIP SW |  |
|  | 4 | DIP SW | DIP SW |
|  | 5 | NIP |  |
|  | 7 | Not used | Not used |


| Address | bit | Indication | Logic |
| :---: | :---: | :---: | :---: |
| PC1 | $\begin{array}{\|l\|} \hline 0 \\ 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \end{array}$ | PBA internal signal PBA internal signal PBA internal signal PBA internal signal PBA internal signal PBA internal signal | $\begin{aligned} & \text { 1: ON } \\ & 1: \mathrm{ON} \end{aligned}$ |
| $\begin{aligned} & \text { PA2 (out- } \\ & \text { put) } \end{aligned}$ | $\begin{array}{\|l\|} \hline 0 \\ 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \end{array}$ | PBA internal signal PBA internal signal PBA internal signal PBA internal signal PBA internal signal PBA internal signal PBA internal signal PBA internal signal |  |
| PB2 (output) | $\begin{array}{\|l\|} \hline 0 \\ 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \end{array}$ | STOP <br> B/H <br> ABC OFF <br> CS <br> LD/RS <br> CLK <br> SIN/UD <br> PRESCAN | CCD control CCD control CCD control CCD control CCD control CCD control CCD control CCD control |
| $\begin{aligned} & \text { PC2 (out- } \\ & \text { put) } \end{aligned}$ | $\begin{array}{\|l\|} \hline 0 \\ 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ \\ 6 \\ 7 \end{array}$ | bias ON <br> power SW 0 <br> marker ON <br> PAD OFF <br> power SW1 <br> area signal switching <br> Not used <br> Post ratio change reversal switching | laser control <br> laser control <br> for editing board <br> for editing board <br> laser control <br> 1: w/editing board installed |

## *2* I/O DISPLAY 02 I/O ports on the DC controller PBA

| *2* I/O DISPLAY 02 | CANCEL |
| :---: | :---: |
| DC PA0 : $x x x x x x x x x x x x x x x x$ |  |
| DC PB0 : $x x x x x x x x x x x x x x x x$ |  |
|  |  |
| DC PA1 : $x x x x x x x x x x x x x x x x$ |  |
| DC PB1: $x$ xxxxxxxxxxxxxxx |  |
|  |  |
| DC PA2 : $x x x x x x x x x x x x x x x x$ |  |
| DC PB2 : $x$ xxxxxxxxxxxxxxxx |  |
| DC PC2: xxxxxxxxxxxxxxxx |  |
| $\triangle \checkmark$ - $\quad$ + | OK |

Guide to the screen: DC PAO: XXXXXXXXXXXXXXXX = bit $15 \sim$ bit 0

|  | Addre ss | bit | Indication | Signal | Jack | Logic |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | PA0 (input) | 0 1 2 3 4 4 5 6 7 8 9 10 11 12 13 14 15 | Fixing film detect PS2 <br> Copyboard cover PS3 <br> Multifeed paper detect PS4 <br> Pre registration sensor PS5 <br> Fixing unit delivery sensor PS7 <br> Cassette pick-up PBA <br> Cassette pick-up PBA <br> Cassette pick-up PBA <br> Vertical path paper sensor PS8 <br> Right door open/close PS9 <br> Waste toner sensor PS10 <br> Toner sensor TS1 <br> Multifeed pick-up clutch M1 <br> Laser scanner motor M3 PBA | FFD <br> CBCC <br> MFPD <br> PDP1 <br> PDP3 <br> UCSPD <br> LCSPD <br> VPPD <br> PDP4 <br> RDOP <br> WTDT <br> TEP <br> MLCK <br> LOCK | $\begin{array}{\|l\|} \hline \text { J109-3 } \\ \text { J113-B9 } \\ \text { J113-A11 } \\ \text { J113-A5 } \\ - \\ \text { J109-6 } \\ \text { J114-10 } \\ \text { J114-A11 } \\ \text { J114-A12 } \\ \text { J113-A2 } \\ \text { J113-A8 } \\ \text { J113-B6 } \\ \text { J117-7 } \\ \text { J114-B7 } \\ \text { J112-6 } \end{array}$ | 1: film detected <br> 1: closed <br> 0: paper present <br> 1: paper present <br> 1: paper present <br> 1: paper not present <br> 1: paper not present <br> 1: paper present <br> 1: paper present <br> 1: right door close <br> 0 : waste toner full <br> 1: toner present <br> 1: locked <br> 1: locked |
|  | PB0 (input) | $\begin{aligned} & \hline 0 \\ & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 4 \\ & 5 \\ & 6 \\ & 7 \\ & \hline \end{aligned}$ | Upper cassette size detection Upper cassette size detection Upper cassette size detection Upper cassette size detection Upper cassette size detection Lower cassette size detection Lower cassette size detection Lower cassette size detection Lower cassette size detection Lower cassette size detection | CSZ10 CSZ11 CSZ12 CSZ13 CSZ14 CSZ20 CSZ21 CSZ22 CSZ23 CSZ24 | $\begin{array}{\|l} \hline \text { J110-2 } \\ \text { J110-3 } \\ \text { J110-4 } \\ \text { J110-5 } \\ \text { J110-6 } \\ \text { J110-8 } \\ \text { J110-9 } \\ \text { J110-10 } \\ \text { J110-11 } \\ \text { J110-12 } \end{array}$ |  |


| Addre ss | bit | Indication | Signal | Jack | Logic |
| :---: | :---: | :---: | :---: | :---: | :---: |
| PC0 (input) | 0 <br> 1 <br> 2 <br> 3 <br> 4 <br> 5 6 <br> 7 <br> 8 <br> 9 <br> 10 <br> 11 <br> 12 <br> 13 <br> 14 <br> 15 | re-pick up unit front paper detection PS11 <br> duplexing unit inlet paper detection PS12 <br> delivery paper detection PS 13 <br> bin 2 paper detection * bin 3 paper detection * bin 3 inlet paper detection * horizontal registration paper detection PS14 bin 3 tray position detection * <br> lower feeding assembly ID * <br> lower feeding assembly inlet unit ID * <br> multi tray 3 ID * <br> not used <br> not used <br> not used <br> not used <br> not used <br> (*: 3-bin delivery unit) | PDP5 <br> PDP6 <br> PDP7 <br> CRGPD | $\begin{aligned} & \hline \text { J103-2 } \\ & \text { J105-B2 } \\ & \text { J105-A2 } \\ & \text { J104-4 } \\ & \text { J104-5 } \\ & \text { J104-6 } \\ & \text { J114-B2 } \\ & \text { J104-7 } \end{aligned}$ | 0: paper present <br> 0: paper present <br> 0 : paper present <br> 1: lower feeding assembly present 1: lower feeding assembly inlet present 1: multi tray 3 connected |
| PA1 (output) | $\begin{array}{\|l} \hline 0 \\ 1 \\ 2 \\ 3 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \\ \hline \end{array}$ | main motor drive M1 <br> laser scanner motor drive M3 registration clutch drive CL1 multifeeder pick-up clutch CL2 vertical path roller clutch CL3 developing clutch CL4 pick-up roller DOWN sol. SL2 multifeeder holding plate releasing solenoid SL3 counter 1 drive CNT1 counter 2 drive CNT2 cassette pedestal communication signal bin 3 shift tray drive re-pick up paper deflecting plate solenoid SL4 paper deflecting plate 2 solenoid delivery assembly paper deflecting plate solenoid bin 3 flapper solenoid * (*: 3-bin delivery unit) |  | $\begin{array}{\|l} \hline \text { J114-B6 } \\ \text { J112-7 } \\ \text { J114-B11 } \\ \text { J114-B9 } \\ \text { J114-A4 } \\ \text { J113-B14 } \\ \text { J114-A5 } \\ \text { J14-B13 } \\ \text { J107-B4 } \\ \text { J107-B6 } \\ \text { J106-11 } \\ \text { J104-8 } \\ \text { J103-5 } \\ \text { J104-9 } \\ \text { J105-A5 } \\ \text { J104-10 } \end{array}$ | 0 : rotates <br> 1: rotates <br> 0: ON <br> 0: ON <br> 0: ON <br> 0: ON <br> 0: ON <br> 0: ON <br> 1: count <br> 1: count <br> 0: ON <br> 0: ON <br> 0: ON |


|  | Addre ss | bit | Indication | Signal | Jack | Logic |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | PB1 <br> (out- <br> put) | $\begin{aligned} & \hline 0 \\ & 1 \\ & 2 \\ & 3 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \\ & 7 \\ & 7 \end{aligned}$ | pick-up motor drive M4 pick-up motor drive M4 pick-up motor drive M4 pick-up motor drive M4 fixing film drive M5 fixing film drive M5 fixing film drive M5 fixing film drive M5 horizontal registration drive M9 horizontal registration drive M9 horizontal registration drive M9 horizontal registration drive M9 feeding fan drive FM1 exhaust fan 1 drive FM2 laser cooling fan drive FM4 PBA internal signal | A <br> B <br> M0 <br> M1 <br> A <br> A* <br> B <br> B* <br> A <br> $A^{*}$ <br> B <br> B* <br> FMD1 <br> FMD2 <br> FMD4 | $\begin{aligned} & \hline \text { J114-A6 } \\ & \text { J114-A7 } \\ & \text { J114-A88 } \\ & \text { J114-A9 } \\ & \text { JJ09-10 } \\ & \text { JJ09-11 } \\ & \text { J109-12 } \\ & \text { J109-13 } \\ & \text { J115-3 } \\ & \text { J115-4 } \\ & \text { J115-5 } \\ & \text { J115-6 } \\ & \text { J107-A8 } \\ & \text { J107-A9 } \\ & \text { J113-B3 } \end{aligned}$ |  |
|  | $\begin{array}{\|l} \hline \text { PC1 } \\ \text { (out- } \\ \text { put) } \end{array}$ | $\begin{aligned} & \hline 0 \\ & 1 \\ & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \\ & 6 \\ & 7 \\ & 8 \\ & 9 \\ & 10 \\ & 11 \\ & 12 \\ & 13 \\ & 14 \\ & 15 \\ & \hline \end{aligned}$ | set back motor drive M6 set back motor drive M6 set back motor drive M6 set back motor drive M6 duplex unit inlet mot. drive M9 duplex unit inlet mot. drive M9 duplex unit inlet mot. drive M9 duplex unit inlet mot. drive M9 delivery reverse motor drive M8 delivery reverse motor drive M8 delivery reverse motor drive M8 delivery reverse motor drive M8 bin 3 drive motor (3-bin deliv.) bin 3 drive motor (3-bin deliv.) bin 3 drive motor (3-bin deliv.) bin 3 drive motor (3-bin deliv.) | A <br> A* <br> B <br> B* <br> A <br> A* <br> B <br> B* <br> A <br> $\mathrm{A}^{*}$ <br> B <br> B* <br> A <br> A* <br> B <br> B* | $\begin{array}{\|l\|} \hline \text { J103-6 } \\ \text { J103-7 } \\ \text { J103-10 } \\ \text { J103-11 } \\ \text { J105-B4 } \\ \text { J105-B5 } \\ \text { J105-B8 } \\ \text { J105-B9 } \\ \text { J105-A6 } \\ \text { J105-A7 } \\ \text { J105-A10 } \\ \text { J105-A11 } \\ \text { J104-11 } \\ \text { J104-12 } \\ \text { J104-13 } \\ \text { J104-14 } \end{array}$ |  |


| Addre ss | bit | Indication | Signal | Jack | Logic |
| :---: | :---: | :---: | :---: | :---: | :---: |
| PA2 | $\begin{array}{\|l} \hline 0 \\ 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 6 \\ 7 \\ 8 \\ 9 \\ 10 \\ 10 \\ 11 \\ 12 \\ 13 \\ 14 \\ 15 \end{array}$ | scanner motor drive (PBA internal signal) M2 <br> scanner motor drive (PBA internal signal) M2 <br> scanner motor drive (PBA internal signal) M2 <br> scanner motor drive (PBA internal signal) M2 scanner motor drive (PBA internal signal) M2 scanner motor drive (PBA internal signal) M2 <br> scanning reference signal (PBA internal signal) <br> scanning reference signal (PBA internal signal) <br> scanning reference signal (PBA internal signal) <br> scanning reference signal (PBA internal signal) <br> not used <br> re-pick up clutch drive CL5 <br> pre-exposure lamp drive LAMP not used <br> fixing heater relay drive <br> image processor communication signal | $\begin{aligned} & \text { CLSD } \\ & \text { PEXP } \\ & \text { HRRD } \end{aligned}$ | $\begin{aligned} & \text { J122-6 } \\ & \text { J107-A12 } \\ & \text { J107-B9 } \\ & \text { J111-35 } \end{aligned}$ |  |
| PB2 (input) | $\begin{array}{\|l} \hline 0 \\ 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 5 \\ 6 \\ 7 \end{array}$ | PBA internal signal PBA internal signal PBA internal signal PBA internal signal not used not used not used not used not used not used not used not used not used not used not used not used |  |  |  |


|  | Addre ss | bit | Indication | Signal | Jack | Logic |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{\|l} \hline \text { PC2 } \\ \text { (out- } \\ \text { put) } \end{array}$ | $\begin{aligned} & 0 \\ & 1 \\ & 2 \\ & 2 \\ & 3 \\ & 4 \\ & 4 \\ & 5 \\ & 6 \\ & 7 \\ & 7 \\ & 8 \\ & 8 \\ & 9 \\ & 10 \\ & 11 \\ & 11 \\ & 12 \\ & 13 \\ & 14 \\ & 15 \end{aligned}$ | PBA internal signal <br> PBA internal signal <br> PBA internal signal <br> primary charging roller cleaning <br> solenoid SL1 <br> counter 3 drive ( $115 \mathrm{~V} / 230 \mathrm{~V}$ <br> model) CNT3 <br> electric. unit fan drive (opt.) <br> FM5 <br> exhaust fan 1 half-speed (PBA <br> internal signal) <br> laser fan half-speed (PBA inter- <br> nal signal) <br> electrical unit fan half-speed <br> (PBA internal signal) <br> exhaust fan 2 drive FM3 <br> exhaust fan 2 half-speed (PBA <br> internal signal) <br> not used <br> not used <br> not used <br> not used <br> not used | $\begin{aligned} & \text { PCLSD } \\ & \text { CNT3D } \end{aligned}$ | $\begin{aligned} & \text { J113-B2 } \\ & \text { J107-B8 } \\ & \text { J112-9 } \\ & \text { J107-B1 } \end{aligned}$ | $\begin{aligned} & 0: \mathrm{ON} \\ & 1: \mathrm{ON} \end{aligned}$ |



| Address | bit | Indication | Signal | Jack |
| :---: | :---: | :---: | :---: | :---: |
| PA0 | $\begin{aligned} & \hline 0 \\ & \hline 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \\ & 7 \end{aligned}$ | primary charging DC bias switching developing bias DC application mode transfer output mode 0 transfer output mode 1 primary charging roller ON/OFF static eliminator ON/OFF laser scanner motor reference clock M3 developing AC drive | HVPH <br> HADCH <br> HVTM0 <br> HVTM1 <br> HVPDC <br> HVD1 <br> FS <br> ACON | $\begin{aligned} & \text { J102-B9 } \\ & \text { J102-B8 } \\ & \text { J102-B7 } \\ & \text { J102-B6 } \\ & \text { J102-B5 } \\ & \text { J102-B4 } \\ & \text { J112-8 } \\ & \text { J102-B3 } \end{aligned}$ |
| PB0 | $\begin{aligned} & \hline 0 \\ & 1 \\ & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \\ & 7 \end{aligned}$ | scanner motor reference clock (PCB internal signal) M2 <br> scanner motor CW/CCW rotation (PCB internal signal) M2 <br> composite power supply PCB communication signal <br> zero cross <br> developing DC drive <br> Not used. <br> Not used. | ACK <br> ZC <br> CDON | $\begin{aligned} & \mathrm{J} 102-\mathrm{A} 6 \\ & \mathrm{~J} 102-\mathrm{A} 8 \\ & \mathrm{~J} 102-\mathrm{B} 2 \end{aligned}$ |
|  | $\begin{aligned} & \hline 0 \\ & \hline 1 \\ & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \\ & 7 \end{aligned}$ | composite power supply PCB communication signal <br> Not used. <br> upper cassette paper detection 0 <br> upper cassette paper detection 1 <br> lower cassette paper detection 0 <br> lower cassette paper detection 1 <br> Not used. <br> Not used. | REQ <br> UCRMN <br> UCRMN <br> LCRMN <br> LCRMN | $\begin{array}{\|l\|} \hline \text { J102-A7 } \\ \text { J122-1 } \\ \text { J122-2 } \\ \text { J122-3 } \\ \text { J122-4 } \end{array}$ |

*2* I/O DISPLAY 04 Gate Array Input/Output of the DC Controller PCB

*2* I/O DISPLAY 05 Input/Output Port 1 of the Feeder


Guide to the Screen


| Addr ess | bit | Indication | Signal | Jack | Logic |
| :---: | :---: | :---: | :---: | :---: | :---: |
| DFP4 | $\begin{array}{\|l\|} \hline 0 \\ 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \end{array}$ | stopper plate solenoid (SL1) <br> paper deflecting plate solenoid (SL3) <br> stamping solenoid (SL4) <br> Not used. <br> Not used. <br> Not used. <br> Not used. <br> Not used. | STPSL DFSLD STSLD | $\begin{array}{l\|} \hline \text { J5-10 } \\ \text { J4-2 } \\ \text { J14-5 } \end{array}$ | $\begin{aligned} & \text { 1: ON } \\ & 1: \mathrm{ON} \\ & 1: \mathrm{ON} \end{aligned}$ |
| DFP6 | $\begin{array}{\|l\|} \hline 0 \\ 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \end{array}$ | pick-up roller sensor (S5) delivery sensor 1 (S6) pick-up sensor (S7) Not used. <br> PCB internal signal PCB internal signal Not used. Not used. | $\begin{aligned} & \hline \text { PUSP } \\ & \text { PSP3 } \\ & \text { PDP1 } \end{aligned}$ | $\begin{aligned} & \hline \text { J5-2 } \\ & \text { J9-6 } \\ & \text { J9-9 } \end{aligned}$ | 1: paper present <br> 1: paper present <br> 1: paper present |
| DFP7 | $\begin{aligned} & \hline 0 \\ & 1 \\ & 2 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \\ & 7 \end{aligned}$ | original sensor (S1) <br> registration sensor (S3) original width detecting VR1 <br> Not used. reversal sensor (S8) delivery sensor 2 (S12) original tray paper sensor (LED1) registration sensor (LED2) | DEP1 PDP2 DMPW <br> RVPD PDP4 | $\begin{aligned} & \hline \text { J5-1 } \\ & \text { J9-20 } \\ & \text { J8-8 } \\ & \\ & \\ & \text { J9-12 } \\ & \text { J8-2 } \end{aligned}$ | 1: paper present 1: paper present A/D value stored in adjustment mode <br> 1: paper present <br> 1: paper present <br> 1: light ON <br> 1: light ON |
| DFP8 | 0 <br> 1 <br> 2 <br> 3 <br> 4 <br> 5 <br> 6 7 | belt motor clock sensor (S10) <br> feeding motor clock sensor (S9) <br> registration roller clock sensor (S11) <br> PCB internal signal <br> PCB internal signal <br> Not used. <br> Not used. <br> Not used. | BMCLK <br> FMCLK <br> RRCLK | $\begin{aligned} & \hline \text { J9-18 } \\ & \text { J9-15 } \\ & \text { J5-5 } \end{aligned}$ | alternates 1 and 0 during rotation alternates 1 and 0 during rotation alternates 1 and 0 during rotation |
| DFP9 | $\begin{array}{\|l} \hline 0 \\ 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \end{array}$ | copier communication signal copier communication signal copier communication signal Not used. copier communication signal Not used. Not used. Not used. |  |  |  |

a: Input/Output Port of the RDF (2/2)

|  | Addr ess | bit | Indication | Signal | Jack | Logic |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | DFPA | $\begin{aligned} & \hline 0 \\ & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 4 \\ & 5 \\ & \\ & 6 \\ & 7 \end{aligned}$ | PBA internal signal not used PBA internal signal belt motor drive signal M3 <br> PBA internal signal feeding motor drive signal M2 <br> PBA internal signal pick-up motor M1 |  |  | 1: ON (PBA internal signal) <br> 1: ON (PBA internal signal) <br> 1: ON (PBA internal signal) |
|  | DFPB | $\begin{array}{\|l\|} \hline 0 \\ 1 \\ 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \end{array}$ | PBA internal signal <br> PBA internal signal <br> PBA internal signal original detection LED S1 PBA internal signal brake BK1 clutch CL1 paper retaining solenoid SL2 | $\begin{array}{\|l} \text { DSD } \\ \\ \text { BKD } \\ \text { CLD } \\ \text { WSLD } \end{array}$ | $\begin{aligned} & \text { J8-4 } \\ & \text { J6-2 } \\ & \text { J13-2 } \\ & \text { J5-12 } \end{aligned}$ | 1: belt motor CW rotation 1: pick-up motor CW rotation <br> 1: ON <br> 1: ON <br> 1: ON <br> 1: ON |
|  | $\begin{array}{\|l} \mathrm{DF} \\ \mathrm{ExPA} \end{array}$ | $\begin{aligned} & \hline 0 \\ & \hline 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \\ & 7 \end{aligned}$ | push switch SW1 push switch SW2 push switch SW3 re-circulation sensor S13 upper cover switch MS2 RDF switch MS1 PBA internal signal | SW1 <br> SW2 <br> SW3 <br> LDD <br> UPCC1 <br> RFC | $\begin{array}{\|l} \mathrm{J} 14-1 \\ \mathrm{~J} 3-2 \\ \mathrm{~J} 2-6 \end{array}$ | 1: pressed <br> 1: pressed <br> 1: pressed <br> 1: paper present <br> 1: closed <br> 1: closed |
|  | $\begin{array}{\|l} \mathrm{DF} \\ \mathrm{ExPB} \end{array}$ | $\begin{aligned} & \hline 0 \\ & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \\ & 7 \end{aligned}$ | ```LED (PBA internal signal) LED (PBA internal signal) not used not used not used not used not used not used``` |  |  |  |
|  | DF ExPO | $\begin{aligned} & \hline 0 \\ & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \\ & 7 \end{aligned}$ | DIP SW1 <br> DIP SW2 <br> DIP SW3 <br> DIP SW4 <br> DIP SW5 <br> DIP SW6 <br> DIP SW7 <br> DIP SW8 |  |  | $\begin{array}{\|l} \hline 1: \mathrm{ON} \\ 1: \mathrm{ON} \\ 1: \mathrm{ON} \\ 1: \mathrm{ON} \\ 1: \mathrm{ON} \\ 1: \mathrm{ON} \\ 1: \mathrm{ON} \\ 1: \mathrm{ON} \end{array}$ |

## *2* I/O DISPLAY 06 Input/Output Port 2 of the Feeder

*2* I/O DISPLAY 06
CANCEL
DF-ADO: xx
DF-AD1: xx
DF-AD2: xx
DF-AD3: xx
DF-AD4: $x x$
DF-AD5: $x x$
DF-DA0: xx
DF-DA1: xx


| Address | Indication | Signal | Jack | Logic |
| :--- | :--- | :--- | :--- | :--- |
| DF-AD0 | original sensor S1 | DEP1 | J5-7 | In hexadecimal notation |
| DF-AD1 | registration sensor S3 | PDP2 | J9-20 | In hexadecimal notation |
| DF-AD2 | original width volume VR1 | DMPS | J8-8 | In hexadecimal notation |
| DF-AD3 | not used |  |  |  |
| DF-AD4 | not used |  |  |  |
| DF-AD5 | not used |  |  |  |
| DF-DA0 |  |  |  |  |
| original tray sensor LED1 ON signal |  |  |  |  |
| DF-DA1 | registration sensor LED3 ON signal |  |  |  |

*2* I/O DISPLAY 07 Input/Output Port 1 of the Sorter


| Address | Bit | Indication | Signal | Jack | Logic |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ST-A | $\begin{aligned} & \hline 0 \\ & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \\ & 7 \\ & 0 \\ & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \\ & 7 \\ & 0 \\ & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & \\ & 6 \\ & 7 \end{aligned}$ | Guide bar motor drive signal 1 M4 |  |  | Pulse signal |
|  |  | Guide bar motor drive signal 2 M 4 |  |  | Pulse signal |
|  |  | Guide bar motor drive signal 2 M4 |  |  | Pulse signal |
|  |  | Guide bar motor drive signal 4 M 4 |  |  | Pulse signal |
|  |  | Guide bar motor drive signal ON signal |  |  | 1: motor ON |
|  |  | Stapler motor drive signal 1 M5 |  |  | 1: motor CW |
|  |  | Stapler motor drive signal 2 M5 |  |  | 1: motor CCW |
|  |  | Stapler swing motor drive signal M3 |  |  | 1: motor ON |
| ST-B |  | Sorter feeding motor drive signal M7 |  |  | pulse signal |
|  |  | Tray feeding motor drive signal M6 |  |  | pulse signal |
|  |  | Not used |  |  |  |
|  |  | Add Staple LED ON/OFF | STEMP | J9-5 | 0: ON |
|  |  | Stapler LED ON/OFF | SPLOK | J9-4 | 0: ON |
|  |  | Not used |  |  |  |
|  |  | Paper on tray indicator | TRIND | J15-1 | 1: ON |
|  |  | PCB internal signal |  |  |  |
| ST-C |  | Not used |  |  |  |
|  |  | PCB internal signal |  |  |  |
|  |  | Bin feeding motor clock (PI2) | BFMC | J8-2 | pulse input |
|  |  | Not used <br> Tray feeding motor clock (PI6) |  |  |  |
|  |  | Tray feeding motor clock (PI6) Lead cam HP sensor (PI1) | $\begin{aligned} & \text { TFMC } \\ & \text { LCHP } \end{aligned}$ | $\begin{aligned} & \mathrm{J} 11-11 \\ & \text { J8-4 } \end{aligned}$ | pulse input <br> 1: lead cam hor- |
|  |  |  |  |  | izontal |
|  |  | PCB internal signal Bin unit delivery sensor (P3) | BPDY | J9-1 | 0 : paper detect. |


| Address | Bit | Indication | Signal | Jack | Logic |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ST-EX-A | 0 | Not used |  |  |  |
|  | 1 | Not used |  |  |  |
|  | 2 | Not used |  |  |  |
|  | 3 | Not used |  |  |  |
|  | 4 | Not used |  |  |  |
|  | 5 | Not used |  |  |  |
|  | 6 | Not used |  |  |  |
|  | 7 | Not used |  |  |  |
| ST-EX-B | 0 | Stapler cover open/closed detection (MS5) | SPLON | J17-2 | 1: open |
|  | 1 | Joint sensor (MS3) | TOP | J3-3 | 1: released |
|  | 2 | Stapler safety sensor (MS6) | SPLSFT | J17-4 | 1: safety |
|  | 3 | Stapler position sensor (PI4) | SPLPD | J17-3 |  |
|  | 4 | Tray position detection (PI12) | TRP | J12-7 |  |
|  | 5 | Guide bar HP sensor (PI5) | GBHP | J4-6 |  |
|  | 6 | Stapler HP sensor (MS4) | SPUHP | J17-3 |  |
|  | 7 | Stapling HP sensor (MS7) | SPLHP | J7-8 |  |
| ST-EX-C | 0 | not used |  |  |  |
|  | 1 | PBA internal signal |  |  |  |
|  | 2 | PBA internal signal |  |  |  |
|  | 3 4 | tray B paper detection PI11 tray A paper detection PI10 | TBPD TAPD | J12-4 | 1: paper present |
|  | 5 | tray B discharge paper detection PI9 | TBP | J12-14 | 1. paper present |
|  | 6 | tray A delivery detection PI8 | TAP | J11-8 | 1: paper detect. |
|  | 7 | tray feeding assembly inlet slot sensor PI 7 | TFPD | J11-5 | 1: paper detect. |

## *2* I/O DISPLAY 08 Input/Output Port 2 of the Sorter

*2* I/O DISPLAY 08
ST-ADO: xxH
ST-AD1: xxH
ST-AD2: xxH
ST-AD3: $x x H$
ST-AD4: xxH
ST-AD5: xxH
ST-AD6: xxH
ST-AD7: xxH

$$
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$$

| Address | Indication | Signal | Jack | Logic |
| :--- | :--- | :--- | :--- | :--- |
| ST-AD0 | 24V motor |  |  |  |
| ST-AD1 | Bin paper sensor PT1 | BPDN | J4-4 | Analog input |
| ST-AD2 | not used |  |  |  |
| ST-AD3 | for factory/R\&D | MNSPT | J9-6 | 0: key ON |
| ST-AD4 | staple key |  |  | 0: SW2 pressed |
| ST-AD5 | push switch SW2 | push switch SW1 |  |  |
| ST-AD6 | pW1 pressed |  |  |  |
| Staple absent |  |  |  | $1:$ staple present |

## 5 *3* ADJUST (adjustment mode)

Use this mode to fine-adjust or set back-up data needed for copying operations.

■ Use the keypad to enter numbers.

- Press the OK key to accept the selected setting.
- Record all new settings on the service label.
- When done, turn off and then on the main power switch.


## *3* ADJUST 01 Fine-Adjusting and Entering the Multifeeder Paper Width Basic Setting



| Item | Description | Remarks | Settings |
| :--- | :--- | :--- | :--- |
| MF-A6R | Use it to fine-adjust or enter the mul- <br> tifeeder paper width basic setting. <br> MF-A6R:Indicates the stored A6R <br> (105mm) value of the multifeeder <br> paper width sensor. | If you have replaced the image <br> processor PCB, be sure to <br> enter the value recorded on the <br> service label. <br> For how to enter a new value <br> after replacement of the <br> paper width sensor, see serv- <br> ice handbook p. 2-15. | $0 \sim 65535$ |
| MF-A4R | MF-A4R:Indicates the stored A4R <br> (210mm) value of the multifeeder <br> paper width sensor. <br> MF-A4 | MF-A4:Indicates the stored A4 <br> (297mm) value of the multifeeder <br> paper width sensor. |  |

*3* ADJUST 02 Primary Charging Roller/Transfer Charging Roller/Developing Bias

| *3* ADJUST 02 | CAN |
| :---: | :---: |
| PRI DC (IMG) | : $\mathrm{xx} \times \mathrm{x} \times$ < $=$ (xxx ${ }^{\text {a }}$ |
| PRI DC (no IMG) | : $\mathrm{xxxxx}<-(x x x x x)$ |
| DVLP DC (IMG) | : $\mathrm{xxxxx}<-(x x x x x)$ |
| DVLP DC (no IMG) | : $\mathrm{xxxxx}<-(x x x x x)$ |
| TRNS (IMG) | : $\mathrm{xxxxx}<-(x x x x x)$ |
| TRNS (no IMG) | : $\mathrm{xxxxx}<=-(x x x x x)$ |
| PRI AC (IMG) | : $\mathrm{xxxxx}<-(x x x x x)$ |
| PRI AC (no IMG) | : xxxxx <- (xxxxx) |


$\left.\begin{array}{|l|l|l|l|}\hline \text { Item } & \text { Description } & \text { Remarks } & \text { Settings } \\ \hline \begin{array}{l}\text { PRI DC } \\ \text { (IMG) }\end{array} & \begin{array}{l}\text { Indicates the primary charging DC } \\ \text { output effective when an image is } \\ \text { exposed. }\end{array} & \begin{array}{l}\text { If you have replaced the image } \\ \text { processor PCB, be sure to enter } \\ \text { the value recorded on the serv- } \\ \text { ice label. }\end{array} & 0 \sim 65536 \\ \text { PRI DC (no } \\ \text { IMG) } \\ \text { DVLP DC } \\ \text { (IMG) }\end{array} \quad \begin{array}{l}\text { Indicates the primary charging DC } \\ \text { output between sheets. } \\ \text { Indicates the developing DC out- } \\ \text { put while an image is exposed. } \\ \text { DVLP DC } \\ \text { (no IMG) }\end{array} \quad \begin{array}{l}\text { Indicates the developing DC out- } \\ \text { put between sheets. } \\ \text { TRNS }\end{array} \quad \begin{array}{l}\text { Indicates the transfer charging DC } \\ \text { output while an image is exposed. } \\ \text { (IMG) }\end{array}\right)$

| *3* ADJUST 03 |  | CANCEL |
| :---: | :---: | :---: |
| AGS GAIN | : $\mathrm{xxxxx}<-$ ( $\mathrm{x} x \mathrm{xxx}$ ) |  |
| AGS OFST | : $\mathrm{xxxxx}<-(x x x x x)$ |  |
| PRI DC OFST | : $\mathrm{xxxxx}<-(x x x x x)$ |  |
| PRI AC OFST1 | : $\mathrm{xx} x \mathrm{xx}<$ - (xxxxx) |  |
| PRI AC OFST2 | : $\mathrm{xxxxx}<-(x x x x x)$ |  |
| TRNS OFFST | : $\mathrm{xxxxx}<-$ (xxxxx) |  |
| FL OFST | : $\mathrm{xxxxx}<-$ (xxxxx) |  |
| DEV DC OFST | : $\mathrm{xxxxx}<-$ (xxxxx) |  |
| $\triangle \checkmark>D$ | $+-0$ | OK |


| Item | Description | Label* | Remarks | Settings |
| :---: | :---: | :---: | :---: | :---: |
| AGS GAIN | Indicate APVC gain. | PVC GAIN | If you have replaced the composite power supply PCB, be sure to enter the value recorded on the label attached to the composite power supply PCB. (see P3-160) | 0~255 |
| AFS OFST | Indicates APVC offset. | APVC OFST |  |  |
| $\begin{aligned} & \text { PRI DC } \\ & \text { OFST } \end{aligned}$ | Indicates primary charging DC offset. | PDC OFST |  |  |
| PRI AC OFST1 | Indicate primary charging AC offset 1. | PAC OFST1 |  |  |
| PRI AC OFST2 | Indicates primary charging AC offset 2. | PAC OFST2 |  |  |
| $\begin{aligned} & \text { TRSN } \\ & \text { OFST } \end{aligned}$ | Indicates transfer charging offset. | ATVC OFST |  |  |
| FL OFST | Indicates scanning lamp offset. | FL OFST |  |  |
| $\begin{aligned} & \text { DEV DC } \\ & \text { OFST } \end{aligned}$ | Indicates developing bias DC component offset. | DDC OFST |  |  |

[^3]*3* ADJUST 04 Image registration adjustments


| Item | Description | Settings | Remarks |
| :---: | :---: | :---: | :---: |
| H-ADJ | To fine adjust the CCD reading start position (main scanning direction; book mode) <br> An increment shifts the read start position to the right. | 0~500 | unit: 1 mm . (approx. at 23 mm .) |
| V-ADJ | To adjust the image reading start position (sub scanning direction) <br> Index <br> A higher setting delays the registration ON timing. | 0~1000 | unit: 1 mm . (approx. at 23 mm .) |
| RESIST | Use it to adjust the registration clutch ON timing (leading edge margin). | 0~1000 | Standard: <br> $2.5 \pm 1.0$ <br> mm . |
| RSIDE-SENSHP | Use it to make adjustments if images on paper picked up from the lower feeding assembly (2nd side of over-lay/two-sided copies) are often displaced to the rear or front. <br> - If the displacement is to the rear, decrease the value (in units of 23 , a single unit being equivalent to 1 mm .) <br> - If the displacement is to the front, increase the value (in units of 23 , a single unit being equivalent to 1 mm .) | 0~65535 Within $\pm$ 46 (32x2) of the factory adjustment value. |  |
| $\begin{aligned} & \text { PVE-OF } \\ & \text { ST } \end{aligned}$ | Use it to correct offset from the laser centre. <br> - If you have initialized the RAM or replaced the image processor PBA, enter the value recorded on the service label. | $\begin{aligned} & -200 \sim \\ & +200 \end{aligned}$ |  |


| *3* ADJUST 05 |  | CANCEL |
| :---: | :---: | :---: |
| IC DENS | : $\mathrm{xxxxx}<\mathbf{- ( x x x x x}$ ) |  |
| CST LOOP |  |  |
| MF LOOP | : $\mathrm{xx} x \mathrm{xx} \times$ - $(\mathrm{xxxxx})$ |  |
| DENS ADJ | : $\mathrm{xx} x \mathrm{xx} \times$ - $(\mathrm{xxxxx})$ |  |
| PWM 600 MIN | : $\mathrm{xxxxx}<-(x x x x x)$ |  |
| PWM 600 MAX | : xxxxx <- $(\mathrm{xxxxx})$ |  |
| PWM 200 MIN | $: x x x x x<-(x x x x x)$ |  |
| PWM 200 MAX | : xxxxx < $=(x x x x x)$ |  |
| $\checkmark \checkmark>\triangleright$ | $+-0$ | OK |


| Item | Description | Settings | Remarks |
| :---: | :---: | :---: | :---: |
| IC-DENS | Use it to adjust the original slice level in image create mode (with the image editing board installed). | 50~200 |  |
| CST-LOOP | Use it to adjust arching (cassette pick-up; for factory use) | 0~65535 |  |
| MF-LOOP | Use it to adjust arching (multifeeder pick-up; factory use). | 0~65535 |  |
| DENS-ADJ | Use it to make adjustments if the copy image is foggy as a result of executing copy density auto correction. | 1~9 |  |




| Item | Description | Settings | Remarks |
| :---: | :---: | :---: | :---: |
| AE-SLOP | When copying in AE mode with priority on image quality, some types of originals generate light images. If such is the case, use this mode to adjust the copy image density. | 1~19 |  |
| FIXER-RES IST | Use it to enter the resistance of the fixing assembly. <br> If you have replaced the fixing assembly, enter the value recorded on the label attached to the fixing assembly. |  |  |
| FILM LANK | Use it to enter the film thickness (fixing temperature control value). <br> - If you have replaced the fixing assembly, enter the value recorded on the label attached to the fixing assembly, thereby setting the fixing temperature control value. | 0~4 | Enter a value higher then the recorded value by 1 to 2 if shiny lines (vertical) occur on solid black copiers. |
| ABC_TBL | Use it to decrease the setting if the text density is too low (light image) when executing AE mode with priority on speed. | 0~9 |  |
| AE_LIGHT | Use it to decrease the setting if the background of the original is too conspicuous when using AE mode with priority on image quality mode. | 0~40 |  |
| AE_DARK | Use it to increase the setting if the text density is too low (light image) when executing AE mode with priority on image quality. | 0~40 |  |



| Item | Description | Settings | Remarks |
| :--- | :--- | :--- | :--- |
| PPR | Indicates the standard paper data (density <br> data of the standard white plate). | $0 \sim 65535$ | If you have initialized the <br> RAM or replaced the image <br> processor PBA, be sure to <br> enter the value recorded on <br> the service label. |
| W-LTP | Indicates the standard white plate data <br> (density data of the standard white plate). | $0 \sim 65535$ |  |

## *3* ADJUST 08 Adjusting the Transfer Charging Roller Bias



| Item | Description | Settings | Remarks |
| :---: | :---: | :---: | :---: |
| TRNS-1 | Use it to adjust the transfer roller bias occurring when copying on the 1st side. | 0~10 | Make adjustments if image faults occur because of an incorrect transfer roller bias. <br> Guide <br> - If fogging caused by stray toner occurs in the trailing edge margin, increase the value. <br> If the density grows higher (darker) at intervals of about 94 mm when copying an entirely halftone image, decrease the value. |
| $\begin{aligned} & \hline \text { TRNS-2 } \\ & \text { TS } \end{aligned}$ | Use it to adjust the transfer roller bias occurring when copying on the 2nd side of a two-sided copy. | 0~10 |  |
| $\begin{aligned} & \hline \text { TRNS2 } \\ & \text { OL } \end{aligned}$ | Use it to adjust the transfer roller bias occurring when copying on the 2nd side of an overlay copy. | 0~10 |  |

Note: Settings are between 0 and 10; however, a value higher than 10 may be entered. (Any such number will be treated as '5' for control).

## 6 * 4 * FUNCTION (function mode)

Use this mode to operate the machine under a specific set of settings or execute auto adjustment. (Check to make sure that the machine is in stand-by mode before executing any item.)

Note: For the sorter, you can execute special tests with the DIP-switch on the sorter control PBA. See 21-SDS for a description

- A press on the JUMP and a key on the keypad put the corresponding number into the parentheses '*4* FUNCTION1 -> ( )'; a press on the JUMP key then causes a leap to the corresponding page.


## *4* FUNCTION 01 Clearing Errors



| Item | Description | Reference page |
| :--- | :--- | :--- |
| Clearing E000, E001, E003, <br> E004, E007-01, or E717 | To clear an error indication, press <br> 'ERROR' on the screen to highlight; <br> then, press the OK key, and turn <br> OFF/ON the main power switch. |  |

*4* FUNCTION 02 Stirring the Toner


| Item | Description | Reference <br> page |
| :--- | :--- | :--- |
| Stirring toner inside <br> the developing assem- <br> bly at installation | Press 'START' on the screen to highlight; then, <br> press the OK key to start stirring the toner inside the <br> developing assembly. <br> At the same time, 'TONER_S' [240] (in sec) starts <br> to decrement; the operation stops at [0]. <br> To stop in the middle, press 'STOP' to highlight, <br> and press the OK key to stop. |  |

*4* FUNCTION 03 Shading Auto Correction


| Item | Operation | Reference <br> page |
| :--- | :--- | :--- |
| Shading auto correc- <br> tion (for servicing in <br> the field) | 1)Press 'AUTO SHADING START' on the screen to <br> highlight; then, press the OK key. <br> 2)The notation 'END' indicates the end of the oper- <br> ation. |  |

Guide to the Screen


## *4* FUNCTION 04 PD Density Auto Correction

- This mode must be executed in combination with 200PWM density auto correction and 600PWM density auto correction.

| *4* FUNCTION $04 \longrightarrow$ ( ) | CANCEL |
| :---: | :---: |
| PD PRINT (START) WHITE MEASURE (OK) | JUMP |
| DENSITY SAMPLING (OK) |  |
| DATA SET |  |
| $\mathrm{A}=+\mathrm{x} x \mathrm{x}, \mathrm{B}=+\mathrm{x} x \mathrm{x}, \mathrm{D}=+\mathrm{x} x \mathrm{x}$ |  |
| xx xx xx xx xx xx xx |  |
| xx xx xx xx xx xx xx |  |
| MULTI 0 |  |
| >CASSETTE1 A4 1 |  |
| CASSETTE 2 A4 1 |  |
| $\checkmark \downarrow$ | OK |


| Item | Description | Remarks |
| :---: | :---: | :---: |
| PD density auto correction | 1) Start 'PD PRINT'. <br> - A 15-gradation test pattern will be generated. <br> 2) Place a pile of 3 white sheets on the glass platen. Then, start 'WHITE MEASURE'. <br> - The scanner makes a single scan. <br> 3) Place the 15 -gradation test sheet on the glass platen. Then, start 'DENSITY MEASURE'. <br> 4) Check the values under $A, B$, and $D$ : $\left\{\begin{array}{l} 20<=\mathrm{A}<=50 \\ -40<=\mathrm{B}<=40 \\ 0<=\mathrm{D}<=8 \end{array}\right.$ <br> 5)If the values are as indicated, press 'DATA SET' to highlight, and press the OK key | A, B or D not OK: <br> suspect: <br> drum unit <br> scanning lamp <br> - laser unit <br> - composite power supply <br> - analog processor PBA <br> - image processor PBA <br> See note |

Note: $A, B$, and $D$ are approximate values so that optimum images may still be obtained even if the values are outside the range; you may omit "temporary remedy" as long as the images are optimum.
*4* FUNCTION 05 200PWM Density Auto Correction

- You must execute this mode in combination with PD density auto correction and 600PWM density auto correction.


| Item | Description | Remarks |
| :---: | :---: | :---: |
| 200PWM density auto correction | 1) Start '200PWM PRINT'. <br> A 15-gradation test pattern will be generated. <br> 2) Place a pile of 5 white sheets on the glass platen. <br> Then, start 'WHITE MEASURE'. <br> - The scanner makes a single scan. <br> 3) Place the 15 -gradation test sheet on the glass platen. Then, start 'DENSITY MEASURE'. <br> 4)Check the values under A, B, and D: $\left\{\begin{array}{l} 20<=\mathrm{A}<=50 \\ -40<=\mathrm{B}<=40 \\ 0<=\mathrm{D}<=8 \end{array}\right.$ <br> 5)If the values are as indicated, press 'DATA SET' to highlight, and press the OK key. | A, B or D not OK: <br> suspect: <br> - drum unit <br> - scanning lamp <br> - laser unit <br> - composite <br> power supply <br> - analog processor PBA <br> - image processor PBA <br> See note |

Note: $A, B$, and $D$ are approximate values so that optimum images may still be obtained even if the values are outside the range; you may omit "temporary remedy" as long as the images are optimum.
*4* FUNCTION 06 600PWM Density Auto Correction

- You must execute this mode in combination with PD density auto correction and 200PWM density auto correction.


| Item | Description | Remarks |
| :---: | :---: | :---: |
| 600PWM density auto correction | 1) Start '600PWM PRINT'. <br> - A 15-gradation test pattern will be generated. 2)Place a pile of 5 white sheets on the glass platen. Then, start 'WHITE MEASURE'. <br> - The scanner makes a single scan. <br> 3)Place the 15 -gradation test sheet on the glass platen. Then, start 'DENSITY MEASURE'. <br> 4)Check the values under $A, B$, and $D$ : $\left\{\begin{array}{l} 20<=\mathrm{A}<=60 \\ -70<=\mathrm{B}<=20 \\ 0<=\mathrm{D}<=8 \end{array}\right.$ <br> 5)If the values are as indicated, press 'DATA SET' to highlight, and press the OK key. | A, B or D not OK: suspect: <br> - drum unit <br> - scanning lamp <br> - laser unit <br> - composite power supply <br> - analog proces- <br> sor PBA <br> - image processor PBA <br> See note |

Note: $A, B$, and $D$ are approximate values so that optimum images may still be obtained even if the values are outside the range; you may omit "temporary remedy" as long as the images are optimum.
*4* FUNCTION 07 Registering the Multifeeder Paper Width


| Item | Description | Reference page |
| :---: | :---: | :---: |
| Multifeeder paper width basic value registration | 1) Place an A6R sheet* in the multifeeder, and adjust the side guide to A 6 R . <br> - *A6 is what you obtain folding A4 into four, with its width being 105 mm . <br> 2) Check the screen to make sure that the VR output is indicated under ' $\mathrm{AD}=\mathrm{xxx}$ ' as soon as the side guide is adjusted to A6R. <br> - Then, press 'MF-A6R' to highlight, and press the OK key. <br> - The value will be stored under 'MF-A6R'. <br> 3) Likewise, place and A4R sheet in the multifeeder, and adjust the side guide to A4R. <br> 4) Check to make sure that the $A D$ value has been indicated; then, press 'A4R' to highlight, and press the OK key. <br> - The value will be stored under 'A4R'. <br> 5) Then, place an A4 sheet of paper in the multifeeder, and adjust the side guide to A4. <br> 6) Check to make sure that the AD value has been indicated; then, press 'A4;' to highlight, and press the OK key. <br> - The value will be stored under 'A4'. <br> 7) Press the Reset key twice to end service mode. <br> 8) Turn off and then on the main power switch. | $\begin{array}{\|l} \text { See page } \\ 2-15 \end{array}$ |



| Item | Description | Reference <br> page |
| :--- | :--- | :--- |
| LCD-CHK <br> - checking for miss- <br> ing dots on LCD | 1)Press 'LCD-CHK' to highlight. <br> 2)Press the OK key. <br> ■ The entire face of the LCD reverses (white video; keys <br> and notations disappear). <br> 3)Press the area where the OK key was shown. <br> - The entire face of the LCD reverses (black video). <br> 4)Press the area where the OK key was shown. <br> ■ The LCD will return to normal state. |  |
| SCAN_LAMP <br> - checking activation <br> of scanning lamp | 1)Press 'SCAN_LAM' to highlight. <br> 2)Press the OK key. <br> - The scanning lamp will turn on. <br> 3)Press the OK key. <br> ■ The scanning lamp will turn off. |  |
| DISP-LED <br> - checking control <br> panel LEDs | 1)Press 'DISP-ED' to highlight. <br> 2)Press the OK key. <br> - The LEDs on the control panel will turn on. <br> 3)Press the OK key. <br> ■ The LEDs on the control panel will turn off. |  |

*4* FUNCTION 09 Laser


| Item | Description | Reference page |
| :--- | :--- | :--- |
| LSR-MRR <br> ■ checking laser scanner <br> motor operation | 1) Press 'LSR-MRR' to highlight; then, press <br> the OK key. <br> ■ The laser scanner motor will start to rotate |  |
| OFF <br> $\square$ | 2) Press 'OFF' to highlight; then, press the <br> OK key to stop the laser scanner motor (after <br> 10 sec). |  |



| Item | Description | Reference page |
| :--- | :--- | :--- |
| Test print output | Select the desired test print (press the item to <br> highlight); then, press the OK key. <br> L-TEST1: solid black test print |  |
|  | L-TEST2: halftone test print |  |
|  | L-TEST3: blank test print |  |
|  | L-TEST4: 17-gradation test print |  |
|  | L-TEST5: grid test print |  |
| L-TEST6: vertical line test print |  |  |
| L-TEST7: horizontal line test print |  |  |

1 L-TEST1: Solid black test print


■ Use it to check white spots or white lines.

- If white spots are noted, suspect dirt on the transfer charging roller or the separation static eliminator.
- If white lines are noted, suspect shading faults because of dirt on the standard white plate

2 L-TEST2: Halftone test print


■ Use it to check for transfer faults, black lines, white lines or uneven intervals.

- If transfer faults are noted (vertical white spots), suspect dirt on the transfer charging roller or the separation static eliminator.
- If black lines are noted, suspect scratches on the drum or dirt on the primary charging roller.

3 L-TEST3: blank test print


- Use it to check for fogging.
- If fogging is noted, suspect a fault in the photosensitive drum, developing system or laser system.

4 17-gradation test print


■ Use it to check gradation and check for fogging, white lines and uneven (left/right) density.

- If gradation is not good, suspect a fault in the laser system.
- If fogging is noted, suspect a fault in the photosensitive drum, developing assembly or laser system.
- If white bands are noted, suspect a fault in the developing system or dirt on the transfer charging roller.
- If white lines are noted, suspect a shading fault because of dirt on the standard white plate.
- If uneven density (left/right) is noted, suspect dirt on the primary charging roller or a fault in the developing system.

5 L-TEST5: grid test print


- Use it to check straight line and angles.
- If a discrepancy is noted, suspect a displaced laser beam or a fault in beam detection.

6 L-TEST6: Vertical line test print


- Use it to check straight lines.
- If a discrepancy is noted, suspect a displaced laser beam or a fault in beam detection.

7 L-TEST7: Horizontal line test print


- Use it to check straight lines.
- If a discrepancy is noted, suspect a displaced laser beam or a fault in beam detection.
*4* FUNCTION 11 Checking the Image Processor PCB


| Item | Description | Reference page |
| :--- | :--- | :--- |
| Image processor PBA <br> self check | 1) Press 'IP-CHK' to highlight. <br> 2) Press the OK key to start a check on the <br> image processor PBA. <br> ■ 'OK' or 'NG' will be indicated; if 'NG', re- <br> place the image processor PBA. |  |
|  |  |  |

*4* FUNCTION 12 Shading Adjustment (for R\&D/factory)


| Item | Description | Reference <br> page |
| :--- | :--- | :--- |
| R\&D/factory <br> shading auto <br> correction | 1)Place the standard white paper on the copyboard glass. <br> 2)Press 'AUTO SHADING START' on the screen to high- <br> light; then, press the OK key. <br> 3)When a beep is sounded, press the OK key. ('LAMP <br> LEVEL' will be indicated on the screen while the lamp is <br> being adjusted.) <br> If no beep is heard, turn VR1 on the DC controller PCB so <br> that a beep will be heard; then, press the OK key. <br> 4)End the operation when 'END' appears on the screen. |  |

Guide to the Screen

*4* FUNCTION 13 Downloading Mode (updating FLASH ROM)


|  | Item | Description | Reference page |
| :---: | :---: | :---: | :---: |
|  | FLASH ROM updating mode <br> IP DOWNLOAD: <br> for updating FALSH <br> ROM on image processor PCB <br> PRCON DOWNLOAD: <br> for updating FLASH ROM on protocol controller | 1) Perform the following in advance: <br> - Turn off the main power switch. <br> - Open the front door, and remove the connector cover for servicing; then, connect the copier to a PC with an RS232C cable. <br> Insert the handle of the static eliminator cleaning brush into the fixing assembly releasing assembly; then, turn on the main power switch. <br> - Press the service switch, and press the * key twice; select 'FUCNTION '(*4*) so that the Downloading screen will appear. <br> 2) Press 'IP DOWNLOAD' or 'PRCON DOWNLOAD' to highlight; then, press the OK key. <br> - The power will automatically be removed and then will be supplied. <br> - The following screen will appear to indicate that the system is ready to accept downloading: <br> IP FDIMM download program <br> 3) Operate according to the instructions on the PC screen. |  |

*4* FUNCTION 14 Adjusting the Fixing Film


| Item | Description |
| :--- | :--- |
| T-ROLLER FIX <br> - <br> fixing tension roller fixing mode <br> sure of the mechanically adjust the pres- <br> Exixing film drive roller.) <br> Eormed it as part of adjustment per- | In this mode, the fixing film is rotated idly with <br> the fixing tension roller being held in place after <br> returning the film to an appropriate position <br> (same as in FILMCOMEBACK). While the fix- <br> ing film is rotated idly, the speed of displacement <br> to the rear/front of the film is measured, and the <br> result is indicated under 'FILM SPEED' on the <br> control panel. |
| FILM_INIT_ROTATE <br> - fixing film initial rotation mode <br> (Use it after replacement of the fixing <br> film or the fixing assembly.) | In this mode, the fixing film will automatically <br> stop at a specific position, indicating the position <br> under 'LOCATION from Top' and 'LEVEL' as it <br> rotates. |
| FILM_COMEBACK <br> - fixing film displacement recovery mode <br> (Use it if 'E007' is indicted when the <br> fixing film has become displaced for <br> some reason.) | In this mode, the film is returned to its proper <br> position. The operation ends when the film has <br> returned to the proper position or after a specific <br> period of time has passed. (The rough adjustment <br> range is not reached in 30 sec; or, the fine-adjust- <br> ment range is not reached in 60 sec.) |
| ON-TIME | Indicates the period during which the fixing film <br> sensor has been ON. |
| ONE CYCLE | Indicates the time taken by the fixing film to <br> make a complete rotation. |
| FILM_SPEED | Indicates the measured film speed. |
| LOCATION from TOP | Indicates the position of the rear end of the fixing <br> film from the V-cut. |
| LEVEL | Indicates the position of the fixing film (4 or 5 is <br> optimum). |

*4* FUNCTION 15 Measuring the Drum Resistance

| *4* FUNCTION 15 — ( ) SELECT_GAMMA_NUM= AGS_MEASURE=- | CANCEL |
| :---: | :---: |
| $\checkmark \checkmark$ | OK |


| Item | Description |
| :---: | :---: |
| Photosensitive drum resistance measurement | 1) Bring up the screen, and press the Copy Start key. <br> - The resistance of the photosensitive drum will be measured, and the result will be indicated. <br> - Execute this mode before changing 'AGSNON' of 'OPTION' in service mode $* 5 *$ to ' 0 ', so that the measurement may be used as a reference. <br> - For a guide, see the diagram below. |
| SELECT_GAMMA_NUL setting <br> AGS_MEASURE setting |  |

*4* FUNCTION 16 Resetting the Jam History

| ${ }^{*} 4^{*}$ FUNCTION 16 | CANCEL |
| :--- | :--- |
| JAM_RLS (OK : CLEAR) |  |
|  |  |
|  |  |
|  |  |
|  | $\square \searrow+\square$ |


| Item | Description |
| :--- | :--- |
| Resetting jam history | Use this mode to collectively reset the jam histories shown under <br> 'DISPLAY' in service mode $\left(* 1^{*}\right)$. <br> Press 'JAM_RLS' to highlight; then, press the OK key. |

*4* FUNCTION 17 Initializing the Memory (RAM)


| Item | Description |
| :--- | :--- |
| Initializing RAM | Press the appropriate item to highlight; then, press the Clear key, |
| and press the OK key. |  |
| COPY: |  |
| Select it to initialize the data needed for the copier's service mode |  |
| $\left(* 3^{*}, 5^{*}\right.$, $\left.^{*}\right)$ and various copying modes to initial values. |  |
|  | ALL: |
| Select it to collectively initialize the above data. (Executing this |  |
| item will initialize the back-up data of both fax and copier.) |  |

## *4* FUNCTION 18 Printing the Parameters



| Item | Description |
| :--- | :--- |
| Use it to print out the contents of | 1)Press 'PRM_PRINT' to highlight; then, press the |
| service mode $3^{*}, * 5^{*}$, and $*^{*}$; | OK key. |
| however, the machine must be | *3*:ADJUST |
| installed with a FAX Board. | *5*:OPTION |
|  | *6*:COUNTER |
|  | The machine must be equipped with fax functions. |

## 7 *5* OPTION (settings mode)

Use this mode to set/change various machine settings (specifications).

- Each press on the $\triangle D$ key brings up the next screen; each press on the $\checkmark \checkmark$ key, on the other hand, brings up the previous screen.
- Press the desired item (notation on the screen) to highlight.
- Use the keypad to enter numbers.
- A press on the OK key will permanently store the entered value.
- When done, be sure to turn off and then on the main power switch.


## *5* OPTION 01 Setting the Copy Count and Shut-Off Slant Mode


*5* OPTION 02 Switching the Baud Rate, Drum Resistance Measurements, and Thick Paper Mode

| *5* OPTION 2 |  | CANCEL |
| :--- | :--- | :--- |
| BAUD RATE | $: 0<-(0)$ |  |
| ENV_SW | $: 1<-(1)$ |  |
| AGS NON | $: 0<-(0)$ |  |
| SPCL-PPR | $: 0<-(0)$ |  |
| SCAN_SEL | $: 0<-(0)$ |  |
| FAX_DOC_FEED $: 0<-(0)$ |  |  |
|  | $\square \triangleleft \square D$ | $+\quad-\square$ |

\(\left.\left.$$
\begin{array}{|l|l|l|}\hline \text { Item } & \text { Function } & \text { Description } \\
\hline \text { BAUD RATE } & \begin{array}{l}\text { Use it to change the com- } \\
\text { munication speed of the } \\
\text { RS232C interface for } \\
\text { servicing. }\end{array} & \begin{array}{l}\text { 0: } 19200 \text { baud } \\
1: 9600 \text { baud }\end{array} \\
\hline \text { ENV_SW } & \begin{array}{l}\text { - Be sure to set it to '1' if } \\
\text { you have selected a cas- } \\
\text { sette exclusively for en- } \\
\text { velopes. The switch } \\
\text { determines whether the } \\
\text { machine should recog- } \\
\text { nize an envelope cas- } \\
\text { sette. }\end{array} & \begin{array}{l}\text { 0: If the paper size dial of the cassette is set to } \\
\text { the envelope index, the cassette will not be iden- } \\
\text { tified as an envelope cassette. } \\
\text { t: If the paper size dial of the cassette is set to } \\
\text { the an envelope index, the cassette will be identified }\end{array} \\
\text { Default:1 }\end{array}
$$\right\} $$
\begin{array}{l}\text { AGS NON } \\
\begin{array}{l}\text { Use it to specify whether } \\
\text { the density correction } \\
\text { curve should be modi- } \\
\text { fied based on the results } \\
\text { of measuring the resist- } \\
\text { ance of the photosensi- } \\
\text { tive drum. }\end{array}\end{array}
$$ \begin{array}{l}0: Change the density correction curve based on <br>
the results of measuring the resistance of the <br>
photosensitive drum. <br>

1: Do not change the density correction curve.\end{array}\right\}\)| Guide |
| :--- |
| If the results of making adjustments according to |
| the Basic Image Adjustment Procedure are not |
| good, execute the 15th screen (*4*). |
| If the indicated value is far off the target value, |
| set the item in this mode to '1' so normal images |
| may be obtained. |
| However, if such a problem occurs, you must |
| suspect a fault in the image processor PCB, DC |
| controller PCB, or composite power supply |
| PCB. |


|  | Item | Function | Description |
| :---: | :---: | :---: | :---: |
|  | SPCL-PPR | Use it to change thick paper mode. | 0 :The thick paper mode remains off. 1 :Switching the fixing temperature, the thick paper mode is supported. <br> 2:The fixing temperature is switched so that paper thicker than that supported under ' 1 ' may be supported. <br> However, for ' 1 ' and ' 2 ', the icon for the special cassette must be registered using 'ADDITIONAL FUNCTION' (i.e., the third icon from the middle row). |
|  | SCAN_SEL | Use it if parts of an image are missing in main scanning direction on large-size papers when using the feeder and copying a non-default original. | 0:Normal copying mode. 7:Priority on paper mode* *Centre reference output prevents missing images. |
|  | $\begin{array}{\|l} \text { FAX_DOC_F } \\ \text { EED } \end{array}$ | use it to switch reading patterns for RDF-G1 fax originals. | 0 :The topmost page of the stack of originals will be picked up and read first and discharged on the right. <br> 1:The bottom-most page of the stack of originals will be picked up and read first and returned to the original tray (same way as copying). |

*5* OPTION 03 Setting the Mode of Notation for the U1 Cassette (universal 1 cassette)


| Item | Function | Description |
| :---: | :---: | :---: |
| CST-U1 | Use it to turn on and off the U-size cassette paper name. | 0 : If the paper size dial of the cassette is set to U1, 'U1' will be indicated on the LCD. <br> 1: If the paper size dial of the cassette is set to U 1 , the abbreviation selected in the following item will be indicated on the LCD. |
| $\begin{aligned} & \hline \text { CST-U1: } \\ & \text { 0:FLSC } \\ & \text { 1:OFI } \\ & \text { 2:E-OFI } \\ & \text { 3:A-LGL } \\ & \text { 4:B-OFI } \\ & \text { 5:A-OFI } \end{aligned}$ | Use it to specify the U1-size cassette paper name (abbreviation). | If ' 1 ' is set for the previous item, one of the following may be selected for indication: <br> 0 : FLSC', standing for FOOLSCAP. <br> 1: 'OFFI', standing for OFICIO. <br> 2: 'OFI', standing for Ecuadorian OFICIO. <br> 3: 'LGL', standing for Argentine LEGAL. <br> 4: 'OFFI', standing for Bolivian OFICIO. <br> 5: ‘OFFI', standing for Argentine OFICIO. |

*5* OPTION 04 Setting the Mode of Notation for the U2 through U8 Cassettes (universal cassettes 2 through 8)


| Item | Function | Description |
| :--- | :--- | :--- |
| CST-U2 | Use it to turn on/off the | 0:If the paper size dial of the cassette is set to U2 |
| CST-U3 | U-size cassette name. | through U8, ‘U1-U8' will be indicated on the LCD. |
| CST-U4 |  | 1:If the paper size dial of the cassette is set to U2 |
| CST-U5 |  | through U8, the following will be indicated: |
| CST-U6 |  | PaperNotation |
| CST-U7 |  | U2: FOLIO_FOLIO |
| CST-U8 |  | U3: A-FLS_FLS |
|  |  | U4: G-LTR_LTR |
|  |  | U5: G-LTRR_LTRR |
|  |  | U6: G-LGL_LGL |
|  | U7: LGL_LGL |  |
|  | U8: K-LGLR_LGLR |  |



| Item | Function | Description |
| :--- | :--- | :--- |
| CST-LTR | Use it to select the paper <br> name notation for the <br> LTR-size cassette. | 0: If the paper size dial of the cassette is set to LTR, <br> 'LTR' will be indicated on the LCD. <br> 1: If the paper size dial of the cassette is set to LTR, <br> 'LTR'' will be indicated to stand for Argentine LET- <br> TER. |
| CST-LTRR | Use it to select the paper <br> name notation for the <br> LTRR-size cassette. | 0: If the paper size dial of the cassette is set to LTR, <br> 'LTRR' will be indicated on the LCD. <br> 1: If the paper size dial of the cassette is set to <br> LTRR, 'LTRR' will be indicated to stand for <br> Argentine LETTER-R. |

## 8 *6* COUNTER (counter mode)

Use this mode to find out the numbers of specific operations the machine has performed.

- To clear the counter reading, press the item to highlight; then, press the OK key.
When a dialogue box appears asking you whether to clear the counter reading, press the OK key to reset the counter reading to ' 0 '.
*6* COUNTER 01


| Indication | Description |
| :--- | :--- |
| SERV_TOTAL 1 | Indicates the servicing total copy count 1. |
| SERV_TOTAL 2 | Indicates the servicing total copy count 2. |
| L_TOTAL | Indicates the large-size copy/print count. |
| L_MULTI | Indicates the large-size copy count from the multifeeder. |
| L_CAST1 | Indicates the large-size copy count from the cassette 1. |
| L_CAST2 | Indicates the large-size copy count from the cassette 2. |
| L_CAST3 | Indicates the large-size copy count from the cassette 3. |
| L_CAST4 | Indicates the large-size copy count from the cassette 4. |
| L_CAST5 | Indicates the large-size copy count from the cassette 5. |
| L_CAST6 | Indicates the large-size copy count from the cassette 6. |



| Indication | Description |
| :--- | :--- |
| L_OVLY_TRAY | Indicates the large-size overlay copy 2nd side pick-up count. |
| L_DUP_TRAY | Indicates the large size two-sided copy 2nd side pick-up count. |
| S_TOTAL | Indicates the small-size copy/print count. |
| S_MULTI | Indicates the small-size multifeeder pick-up count. |
| S_CAST1 | Indicates the small size copy count from the cassette 1. |
| S_CAST2 | Indicates the small-size copy counter from the cassette 2. |
| S_CAST3 | Indicates the small-size copy counter from the cassette 3. |
| S_CAST4 | Indicates the small-size copy counter from the cassette 4 |
| S_CAST5 | Indicates the small-size copy counter from the cassette 5. |
| S_CAST6 | Indicates the small-size copy counter from the cassette 6. |

## *6* COUNTER 03

| *6* COUNTER 03 | CANCEL |
| :---: | :---: |
| S_OVLY_TRAY xxxxx | CANCEL |
| S_DUP_TRAY xxxxx |  |
| COPY_L_PRINT xxxxx |  |
| FAX L PRINT xxxxx |  |
| PDL_L_PRINT xxxxx |  |
| ETC L PRINT xxxxx |  |
| COPY S_PRINT $x x x x x$ |  |
| FAX_S_PRINT $x$ xxxx |  |
| PDL_S_PRINT xxxxx |  |
| ETC S PRINT xxxxx |  |
| $\triangle \checkmark \rightarrow \downarrow$ + | OK |


| Indication | Description |
| :--- | :--- |
| S_OVLY_TRAY | Indicates the small-size overlay copy 2nd side count. |
| S_DUP_TRAY | Indicates the small-size two-sided 2nd side count. |
| COPY_L_PRINT | Indicates the large-size copy cont. |
| FAX___PRINT | Indicates the large-size fax print count. |
| PDL_L_PRINT | Indicates the large-size printer print count. |
| ETC_L_PRINT | Indicates the large-size print count by other system. |
| COPY_S_PRINT | Indicates the small-size copy count. |
| FAX_S_PRINT | Indicates the small-size copy count. |
| PDL_S_PRINT | Indicates the small-size printer print count. |
| ETC_S_PRINT | Indicates the small-size print count by other system. |

*6* COUNTER 04


| Indication | Description |
| :--- | :--- |
| L_ORG_FEED | Indicates the large-size original pick-up count. |
| S_ORG_FEED | Indicates the small-size original pick-up count. |
| SCAN_TOTAL | Indicates the total scan count. |
| COPY_SCAN | Indicates the scan count for copier mode. |
| FAX_SCAN | Indicates the scan count for fax mode. |
| PDL_SCAN | Indicates the scan count for printer mode. |
| ETC_SCAN | Indicates the scan count for other system. |
| PRINT_JAM | Indicates the print jam count. |
| DH_JAM | Indicates the feeder jam count. |

## 9 *7* ACC (accessory mode)

Use this mode to adjust/operate options.

- Use the keypad to enter numerals.
- A press on the OK key will permanently store the value.
- After operation, turn off and then on the rear main power switch.
*7* ACC 01 Adjusting the Original Stop Position for the RDF
- This screen is effective only when an RDF is installed.


| Item | Function |
| :--- | :--- |
| DOC_ST_T | Use it to adjust the original stop position for upper separation <br> pick-up. |
| P_INTRVL_T | Use it to adjust the original stop position for upper separation <br> pick-up in 2-on-1 mode. |
| DOC_ST_B | Use it to adjust the original stop position for lower separation <br> pick-up. |
| P_INTRVL_B | Use it to adjust the original stop position for lower separation <br> pick-up in 2-on-1 mode. |

When this mode is selected, the sheets set on the RF's original tray will be picked up and stopped on the copyboard glass. Check how they are stopped, and make adjustments so that they are stopped correctly.

## Making Adjustments

1 Start service mode.
2 Select the appropriate item.

- Press the appropriate item to highlight.

3 Place copy paper on the RF's original tray as follows:
■ In the case of 'DOC_ST_T' or 'DOC_ST_B, place one A3 sheet of copy paper.

- In the case of 'P_INTRVL_T' or 'P_INTRVL_B', place two A4 sheets of copy paper.
4 Enter a setting on the keypad.
■ In the case of 'DOC_ST_T' or 'DOC_ST_B',
A higher setting will result in a shift to the trailing edge.
A lower setting will result in a shift to the leading edge.
■ In the case of 'P_INTRVL_T' or 'P_INTRVL_B', A higher setting will increase the sheet-to-sheet distance.
A lower setting will decrease the sheet-to-sheet distance.
5 Press the OK key.
- The sheet on the original tray will be picked up and stopped on the copyboard glass.
6 Open the RF slowly, and check where the paper has been stopped.Thereafter, close the RF without removing the paper. (See below for standards.)

'P_INTRVL_T' or 'P_INTRVL_B'


7 Press the OK key.

- The sheet on the copyboard glass will be discharged to the RF's original tray. (However, in the case of 'DOC-STP-T' and 'P_INTRVL_T', the sheet will be discharged to the RF's original delivery tray.)
8 To end the work, press the Reset key twice to leave service mode.


## Adjusting the RDF Sensor/Cleaning the Belt

- This screen is effective only when an RDF is installed.

| Item | Function | Description |
| :--- | :--- | :--- |
| SENS_ADJ | Use it to execute auto <br> sensitivity adjustment for <br> the RDF sensor. <br> - Original sensor (S1) <br> - Registration sensor <br> (S3) | 1) Press 'SENS_SDJ' to highlight. <br> 2) Without any original on the RF's original tray, <br> press the OK key. <br> ■' will appear under 'SENS_ADJ', indicating <br> that automatic adjustment is being executed. <br> If '1' remains for 30 sec or more, suspect a fault in <br> the original tray sensor (S1), registration sensor <br> (S3), or RF controller. |
| 3) If '0' appears under 'SENS_ADJ', indicating |  |  |
| that the adjustment is over, press the Reset key |  |  |
| twice to leave service mode. |  |  |
| (The foregoing adjustment is the same as using |  |  |
| SW3 on the RF controller PCB.) |  |  |

Using the (REPORT) button, a printout can be made of the system data, complete with the FAX SDS settings, dump list, error transmission report and a reception report.

```
FAX SERVICE MODE MAIN MENU CANCEL
```

*8* \#1 SSSW Service Soft Switch

| \#1 SSSW | CANCEL |
| :---: | :---: |
| SW01 000000000 |  |
| SW02 00000000 |  |
| SW03 00000000 |  |
| SW04 10000000 |  |
| SW05 00000000 |  |
|  | OK |

Warning: This menu contains very detailed fax settings. For example: timing, tone frequency, protocol specifications, etc. The settings are pre-set, when you specify the country setting in ( * 5 * TYPE ). No changes need to be made to this menu.

## ، * 8 * 2 MENU ‘ Menu Switch Settings

| \#2 MENU |  | CANCEL |
| :--- | :--- | :--- |
| NL EQ | OFF |  |
| MONITOR | DIAL |  |
| ATRT(P) | 10 |  |
| PCI FREQUENCY | 25 Hz |  |
| DATE | DD/MM 'YY |  |
|  |  |  |
| $\Delta \triangleleft$ | $\Delta D$ | $\checkmark$ |
|  | OK |  |

NL-EQ:
To turn the NL equaliser ON and OFF. Set to ON if an error frequently occurs, due to line conditions, during the transmission or receipt of a communication.

## MONITOR:

To set the monitor function for the telephone line.

- If 'DIAL' is selected, a monitor sound (telephone line) will be generated by the speaker between the start of a communication and DIS during transmission.
- If 'SERVICEMAN' is selected, a monitor sound (telephone line) will be generated by the speaker between the start and the end of a communication.
- If 'OFF' is selected, no sound will be generated.


## ATT (P)

To set the transmission level (ATT). Increase the transmission level if an error frequently occurs, due to line conditions, during the transmission or receipt of a communication.

Note: A lower value increases the transmission level. As the values are in a logarithmic scale, change the value in single steps.

## PCI FREQUENCY

Use it to set the frequency of the pseudo CI signal. Increase the frequency of the pseudo CI signal if the ringing sound fails, due to the type of extension, when fax to telephone switching is initiated.

## DATE

To change the format of the presentation of the date.


The values are set automatically when you select a country in ( $* 5 *$ TYPE ).
‘* 8 * 4 NCU’


The values are set automatically when you select a country in ( $* 5 *$ TYPE ).

، * 8 * 5 TYPE ‘



Selection of the appropriate country in this menu sets all the service data: to match the country's domestic telecommunication standards.

## ‘* 8 * 6 GENESIS ‘

Do not change the settings. A change could reduce the quality level of the reading image.
‘* 8 * 7 PRINTER ${ }^{\text {‘ }}$
Service soft switch settings

| \#7 PRINTER | CANCEL |
| :---: | :---: |
| SW01 00000000 |  |
| SW02 00000000 |  |
| SW03 00000000 |  |
| SW04 00000000 |  |
| SW05 00000000 |  |
| $\triangle \ggg>$ | OK |


| SW | bit | Description | setting = 0 | setting = 1 |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & 01 \\ & \tilde{0} \\ & 04 \end{aligned}$ | 0 | Change prohibited |  |  |
|  | 1 | Change prohibited |  |  |
|  | 2 | Change prohibited |  |  |
|  | 3 | Change prohibited |  |  |
|  | 4 | Change prohibited |  |  |
|  | 5 | Change prohibited |  |  |
|  | 6 | Change prohibited |  |  |
|  | 7 | Change prohibited |  |  |
| 05 | 0 | Priority on LTR recording paper | No | Yes |
|  | 1 | Priority on LGL recording paper | No | Yes |
|  | 2 | Change prohibited |  |  |
|  | 3 | Change prohibited |  |  |
|  | 4 | Prohibit reduction recording on A4 recording paper | No | Yes |
|  | 5 | Prohibit reduction on LTR recording paper | No | Yes |
|  | 6 | Change prohibited |  |  |
|  | 7 | Priority on reverse scanning direction | Yes | No |

bit 0
To give priority to LTR recording paper, when an image is received in the same number of divisions, and could be printed on LTR, A4 or LGL in Direct.
bit 1
To give priority to LGL recording paper, when an image is received in the same number of divisions, and could be printed on LTR, A4 or LGL in Direct.

The priority will be in accordance with the settings of bit 0 and bit 1.

| bit $\mathbf{0}$ | bit $\mathbf{1}$ | Priority of recording paper |
| :--- | :--- | :--- |
| 0 | 0 | A4 $>$ LTR $>$ LGL |
| 0 | 1 | LTR $>$ A4 $>$ LGL |
| 1 | 0 | LGL $>$ LTR $>$ A4 |
| 1 | 1 | LTR $>$ LGL $>$ A4 |

bit 2
To specify the use of a cassette, even though there is no recording paper in the cassette.
bit 3
To specify whether reduced printing should be permitted during copying.
bit 4
To specify whether reduced printing on A4 recording paper should be enabled.
Set to 'No' if reduced printing is to be disabled.

## bit 5

To specify whether reduced printing on LTR recording paper should be enabled. Set to 'No' if reduced printing is to be disabled.
bit 6
To specify whether printing of reports should be permitted only when a report cassette has been specified.

## bit 7

Use it to specify whether priority should be given to recording in reverse scanning direction. Set it to 'No' if a B4 image should be printed on B5 recording paper, through division, when both B5 and A4 are selected.

| SW | bit | Description | setting = 0 | setting =1 |
| :--- | :--- | :--- | :--- | :--- |
| 06 | 0 | Reduction for image division | Yes | No |
|  | 1 | Change prohibited |  |  |
|  | 2 | Change prohibited |  |  |
|  | Change prohibited | Change prohibited |  |  |
|  | 5 | Change prohibited |  |  |
|  | 6 | Change prohibited |  |  |
|  | 7 | Change prohibited |  |  |

bit 0
To specify whether printing should be on two sheets through reduction, or in Direct, when a long original consisting of two or more pages (Direct) is received.

| SW | bit | Description | setting = 0 | setting = 1 |
| :---: | :---: | :---: | :---: | :---: |
| 07 | 0 | Change prohibited |  |  |
| 09 | 1 | Change prohibited |  |  |
| 10 12 | 2 | Change prohibited |  |  |
| 13 14 | 3 | Change prohibited |  |  |
| 15 | 4 | Change prohibited |  |  |
| 17 | 5 | Change prohibited |  |  |
| 18 19 | 6 | Change prohibited |  |  |
| 20 | 7 | Change prohibited |  |  |


| SW | bit | Description | setting = 0 | setting =1 |
| :--- | :--- | :--- | :--- | :--- |
| 11 | 0 | Change prohibited |  |  |
|  | 1 | Change prohibited |  |  |
|  | 2 | Print after approval | Yes | No |
|  | Change prohibited | Change prohibited |  |  |
|  | 5 | Change prohibited |  |  |
|  | 6 | Change prohibited |  |  |
|  | 7 | Change prohibited |  |  |

bit 2
To specify how a multiple-page reception document should be printed: whether all pages should be printed in succession, after storage in memory, or the first three pages should be printed first upon reception in memory, with the subsequent pages printed on a page-by-page basis.
‘ 7 NUMERIC ‘ Parameter settings

| 001 | $\left(0 \_-9999\right)$ | $;$ | 12 |
| :--- | :--- | :--- | ---: |
| 002 | $(0--9999)$ | $\vdots$ | 0 |
| 003 | $(0--9999)$ | $\vdots$ | 0 |
| 004 | $(0--9999)$ | $\vdots$ | 2 |
| 005 | $(0--9999)$ | $\vdots$ | 4 |
| 006 | $(0--$ | $0)$ | $\vdots$ |
| 007 | $(0--$ | $0)$ | 0 |
| 008 | $(0--$ | $0)$ | $\vdots$ |
| 009 | $(0--$ | $0)$ | 0 |
| 010 | $(0--$ | $0)$ | $;$ |


| Parameter | Setting | Range (mm) |
| :--- | :--- | :--- |
| 01 | Maximum non-image | 0 to 9999 |
| 02 |  |  |
| 03 |  |  |
| 04 | Leading edge margin | 0 to 9999 |
| 05 | Trailing edge margin | 0 to 9999 |
| 06 through 30 |  |  |

No. 1
To specify the non-image area, when a long-length reception image is received.
If you want to avoid a non-image area along the trailing edge, when receiving a long-length image in excess of the effective recording length, lower the parameter to decrease the non-image range.

When an image longer than the effective recording length is received, the image will be printed in reduce mode. This eliminates the area within the specified range (provided that the length of the reduced image is between the effective recording length and the setting). Otherwise, the image will be printed in divisions.

No. 4
To specify the leading edge margin for the effective recording length.
No. 5
To specify the trailing edge margin for the effective recording length.

## ، * 8 * 8 CLEAR ${ }^{\text {‘ }}$

| 001 | $\left(0 \_-9999\right)$ | $;$ | 12 |
| :--- | :--- | :--- | ---: |
| 002 | $(0-\quad 9999)$ | $\vdots$ | 0 |
| 003 | $(0--9999)$ | $\vdots$ | 0 |
| 004 | $(0--9999)$ | $\vdots$ | 2 |
| 005 | $(0--9999)$ | $\vdots$ | 4 |
| 006 | $(0--$ | $0)$ | $\vdots$ |
| 007 | $(0--$ | $0)$ | 0 |
| 008 | $(0--$ | $0)$ | $\vdots$ |
| 009 | $(0--$ | $0)$ | 0 |
| 010 | $(0--$ | $0)$ | 0 |
|  |  |  | 0 |


| Item | Description |
| :--- | :--- |
| TEL | To clear the settings registered under TEL registration (i.e., <br> one-touch dialling, speed dialling, and group dialling settings). <br> Execution also clears the settings under: memory control of <br> user data. |
| USSW SW | To clear the settings registered in user data, or under SSSW\# <br> through \#3. <br> Execution does not clear the settings under memory control*. <br> *It will, however, clear the image data in memory. |
| SERVICE SW | To clear the settings registered in user data, or under SSSW\#1 <br> through \#3. \#6, and \#7. |
| NCU | To clear the settings registered under SSSW\#4. |
| SERVICE <br> DATA | To clear the contents of the system dump list. |
| REPORT | To clear the contents of the communications control report. |
| ALL | To clear all settings and registered data items. |
| COUNTER | To clear the print count, reading page count and communica- <br> tions control numbers. |

## ، * 8 * 9 ROM ‘ Info display

The same function as ' DISPLAY 04 ' in the copier service mode ( * $1 *$ ). It cannot be executed. To check the ROM version, execute ' DISPLAY 04 ' in the copier service mode ( $* 1 *$ ).

، * 8 * 10 ' Test mode

| TEST MODE |  |
| :--- | :--- |
| 1 : D-RAM | CANCEL |
| 2 : PRINT |  |
| 3 : VIDEO |  |
| 4 : MODEM NCU |  |
| 5 : FACULTY |  |
| 6 : DATA SET | OK |

D-RAM:
To execute a write or read check of data for all areas of the D-RAM (D-RAM A, D-RAM B). A check will be made on the expansion memory (option), if any.

## PRINT:

Use it to generate a test print.

## VIDEO:

To store the scanned images in the image memory, without coding, and then print them.

## MODEM NCU:

To execute a transmission or reception test on the modem and the NCU.

## FACULTY:

To run a function test.

## DATA SET:

Not available for servicing in the field.

- Using the Mode

Press the appropriate item, causing it to highlight.
Press the ' OK ' key to invoke the corresponding screen

## ، * 8 * 10 TEST ‘, 1 DRAM test

To execute a write or read check of data for all area of the D-RAM (D-RAM A (Q6, Q18), D-RAM B (Q8, Q20). A check will be made on the expansion memory (option), if any.
Executing a D-RAM test will clear the image data stored in memory. If necessary, print all image data prior to execution.

| TEST MODE | 1 : D-RAM |  |
| :---: | :---: | :---: |
| VIDEO RAM |  | CANCEL |

- Using the mode

1 Open the screen. Then press ' VIDEO RAM '. It will highlight. Press ' OK '. A D-RAM test will be executed.
2 If the results of the test are correct, the following will be displayed:

| TEST MODE $1:$ D-RAM |  |
| :---: | :---: |
| D-RAM A 1024 K complete (no error) D-RAM B 1024 K complete (no error) | D-RAM size ( in bytes ); a different value will be indicated to represent any increase |
| OK |  |

If an error is found during the D-RAM test, the test will be suspended. The error display screen will appear. If this is the case, press ' OK ' to run the test once again. The error end screen will appear.

- Error display screen

| TEST MODE | $1:$ D-RAM |  |
| :--- | :--- | :--- |
| D-RAM B |  | CANCEL |
| WRT $=5555$ |  |  |
| RD $=$ FFFFF |  |  |
| ADR=400000 |  |  |
|  |  |  |
|  |  |  |

Notations:
D-RAM: type of RAM with error WRT: data written RD: data read ADR: address

- Error end screen

| TEST MODE $\quad 1$ : D-RAM |  |
| :--- | :--- |
| D-RAM A 1024K  <br> complete (no error)  <br> D-RAM B 1024K  <br> complete (no error) CANCEL <br>   <br>  OK |  |

- Action to take

If an additional memory is installed, suspect poor contact. Remove and install the memory and then run a D-RAM test once again.
If an error still occurs after running a D-RAM test twice or three times, replace the FAX PBA or the expansion memory.

، * 8 * 10 TEST ‘, 2 PRINT test
The following is the printing mode used for test patterns:
Recording size: A4H
Resolution: Fine
Printing pattern:
AMI pattern (for factory)
STRIPES (vertical lines)
BIAS (slanted lines)
Rotation: yes, if A4H; no if A4R

| TEST MODE $2:$ PRINT |  |
| :--- | :--- |
| $1:$ AMI PATTERN (A4H) | CANCEL |
| $2:$ STRIPES (A4H) |  |
| 3 : BIAS (A4H) |  |
| 4 : AMI PATTERN (A4R) |  |
| $5:$ STRIPES (A4R) |  |
| $6:$ BIAS (A4R) | OK |

- Using the mode

Select the appropriate print pattern on the screen. Then, press ' OK'. A test print will be made.

*     * 8 * 10 TEST ‘, 3 VIDEO test

To store the scanned images in the image memory, without coding, and printing them.

- Position of document: platen or feeder
- Document size: A4
- Recording paper size: A4 (A4R not permitted)
- Resolution: fine
- Density: standard
- Rotation: set for reading: yes, if original size is A4H; no, if A4R


، * 8 * 10 TEST ', 4 MODEM NCU test
To run a transmission and reception test on the modem and the NCU. This mode consists of five items, as shown in the figure.

- MODEM NCU menu screen

| TEST MODE | 4 : MODEM NCU |
| :--- | ---: |
| 1 : RELAY |  |
| $2:$ FREQ | CANCEL |
| $3:$ G3 Tx |  |
| $4:$ DTMF Tx |  |
| $5:$ TONE Tx |  |
|  |  |
|  |  |

- Relay test (RELAY)

Press 'RELAY' on the MODEM NCU menu screen. Press ' OK ' to start relay test mode, and to invoke the corresponding screen. A press on each item will activate the appropriate relay.

| TEST MODE | $4-1:$ MODEM NCU |
| :--- | ---: |
| $1: \mathrm{CML}=\mathrm{OFF}$ | CANCEL |
| $2: \mathrm{P}=\mathrm{OFF}$ |  |
| $3: \mathrm{S}=\mathrm{OFF}$ |  |
| $4: \mathrm{H} 0=0 \mathrm{FFF}$ |  |
| $5: \mathrm{H} 1=\mathrm{OFF}$ |  |
|  |  |

- Frequency test (FREQ)

Press 'FREQ' on the MODEM NCU menu screen. Press ' OK ' to start the frequency test mode, and to invoke the corresponding screen.

- Select an item so that the frequency selected by closing the DC circuit will be transmitted, using the tone transmission function of the modem. Simultaneously monitoring the transmission signal from the speaker. To interrupt, press the CANCEL key.

| TEST MODE | $4-2:$ MODEM NCU |
| :--- | :--- |
| $1:$ RBT |  |
| $2: 462 \mathrm{~Hz}$ |  |
| $3: 1100 \mathrm{~Hz}$ |  |
| $4: 1300 \mathrm{~Hz}$ |  |
| $5: 1500 \mathrm{~Hz}$ |  |
| $6: 1650 \mathrm{~Hz}$ |  |
| $7: 1850 \mathrm{~Hz}$ |  |
| $8: 2100 \mathrm{~Hz}$ |  |

- G3 signal transmission test (G3 TX)

Press 'G3 TX' on the MODEM NCU menu screen and press ' OK '. This will start the G3 signal transmission test mode and invoke the corresponding screen. Select an item to transmit the frequency selected by closing the DC circuit, using the G3 signal transmission function of the modem. Simultaneously monitoring the transmission signal from the speaker. To interrupt, press ' CANCEL '.

| TEST MODE | $4-3:$ G3 Tx |  |
| :--- | :--- | :--- |
| $1: 300 d p s$ |  |  |
| $2: 2400 d p s$ |  |  |
| $3: 4800 d p s$ |  |  |
| $4: 7200 d p s$ |  |  |
| $5: 9600 d p s$ |  |  |
| $6:$ TC7200dps |  |  |
| $7:$ TC9600dps |  |  |
| $8: 12000 \mathrm{dps}$ |  |  |
| $9: 14400 d p s$ |  |  |

- DTMF transmission Test (DTMF TX)

Press 'DTMF TX' on the MODEM NCU menu screen and press 'OK'. This will start the DTMF transmission test mode and invoke the corresponding screen. Select an item to transmit the frequency selected by closing the DC circuit, using the DTMF signal transmission function. Simultaneously monitoring the transmission signal from the speaker.
The DTMF signal will be transmitted in relation to the keys on the keypad,

* key and \# key.

Pressing any key will highlight the corresponding notation.
The period during which the DRTF signal will be transmitted may be selected as follows: LONG: until the next key is pressed; SHORT: for about 100 ms.
To interrupt, press ‘CANCEL ‘.


- Tone Signal: Reception Test (Tone TX)

Press 'Tone TX' and press ' OK ' to start test the tone signal, and to invoke the corresponding screen.
The frequency selected by closing the DC circuit and the DTMF signal will be detected. Use is made of the tone detection function of the modem and the DTMF reception function. The frequencies checked are as follows:
462 , tolerance 14 Hz
1100 , tolerance 30 Hz
2100, tolerance 25 Hz
To interrupt, press 'CANCEL '.

| TEST MODE $\quad 4-5:$ TONE Tx |  |
| :--- | :--- |
| $1: 426 \mathrm{~Hz}=$ OFF | CANCEL |
| $2: 1100 \mathrm{~Hz}=$ OFF |  |
| $3: 2100 \mathrm{~Hz}=$ OFF |  |
| $4:$ DTMF $=$ |  |
|  |  |
| $>$ |  |

- The notation will change to ON when the applicable frequency ( 1 through 3 ) is detected.
- A notation will be displayed upon detection of the DTMF signal.
- The tone input source may be selected as follows: External: from line; Internal: from remote


## ، * 8 * 10 TEST ‘, 5 PRINT Function test (Faculty)

Use this mode to activate each function for testing.

| TEST MODE $\quad 5$ : FACULTY TEST |  |
| :--- | ---: |
| 1 : G3 4800dps Tx | CANCEL |
| 2 : SPEAKER |  |
| 3 : LINE DETECT |  |
|  |  |
|  |  |
|  |  |

- G3 signal transmission test (G3 4800 bps TX)

Press 'G3 4800 Tx' and press ' OK ' to start the G3 signal transmission test and to invoke the corresponding screen.
The DC circuit will be closed and a signal of a frequency of 4800 bps will be transmitted by the G3 signal transmission function of the modem. At the same time, the transmission signal from the speaker is monitored.
To interrupt, press ‘CANCEL ‘.

| TEST MODE $\quad 5-1:$ G3 | 4800dps Tx |
| :---: | :---: | :---: |
| $1:$ G3 4800dps Tx | CANCEL |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

- Speaker Test (SPEAKER)

Press 'SPEAKER' and press ' OK ' to start the test of the speaker, and to invoke the corresponding screen.
The speaker will function at the selected frequency as soon as the screen appears.
To interrupt, press 'FREQ'. It will highlight. Each press on the arrow key will increase the frequency at intervals of 100 Hz . ( $200 \mathrm{~Hz} \sim 5000 \mathrm{~Hz}$ )
Press ' VOL'. It will highlight. Each press on the arrow key will increase or decrease the sound between and 9 .

| TEST MODE | $5:$ FACULTY TEST |
| :---: | :---: |
| $1:$ FREQ $=200$ |  |
| $2: \mathrm{VOL}=1$ |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

- Line Test (LINE DETECT)

Press 'LINE TEST' and press ' OK ' to start the line test, and to invoke the corresponding screen.
This mode tests the sensors around the NCU and the frequency counter.

| TEST MODE $\quad 5-3$ : LINE DETECT |  |
| :---: | :---: |
| $1:$ LINE DETECT1 | CANCEL |
| 2 : LINE DETECT2 |  |
| 3 : LINE DETECT3 |  |
| 4 : VOICE Tx |  |
|  |  |
|  |  |

## (1) LINE DETECT 1

Press 'LINE DETECT 1. Press ' OK ' to invoke the corresponding screen This function will check CI, Fc and hook state (ON/OFF) from the line. For CI, the appropriate frequency ( 0 if CI is off; the current CI frequency if ON).

| TEST MODE | 5-3-1 $:$ LINE DETECT1 |
| :--- | :--- |
| $1: \mathrm{Cl}=\mathrm{OFF}$ | CANCEL |
| 2 | $: \mathrm{CI}$ FREQ $=0 \mathrm{~Hz}$ |
| 3 | $: \mathrm{HOOK}=\mathrm{OFF}$ |
| 4 | $: \mathrm{FC}=\mathrm{OFF}$ |
|  |  |
|  |  |
|  |  |

## (2) LINE DETECT 2

Press 'LINE DETECT ' 2 . Press ' OK ' to invoke the corresponding screen
This function will switch ON the CNL and P-relay. Checking the absence or presence of a single signal from the line and the frequency of the signal, if any.

| TEST MODE 5-3-2 | 5-3-2 : LINE DETECT2 |
| :---: | :---: |
| $\begin{aligned} & 1: \text { SIG=OFF } \\ & 2: \text { FERQ=0Hz } \\ & 3: \text { LVL=0 } \end{aligned}$ | CANCEL |

Be sure to set the appropriate level, in advance.

| Level | Level of detection (dBm) |
| :--- | :--- |
| 0 | -25.96 or higher |
| 1 | -30.66 or higher |
| 2 | -32.96 or higher |
| 3 | -35.96 or higher |
| 4 | -38.46 or higher |
| 5 | -40.96 or higher |
| 6 | -44.70 or higher |
| 7 | -49.71 or higher |

## (3) LINE DETECT 3

Press 'LINE DETECT 3'. Press ' OK ' to invoke the corresponding screen This mode checks the CNG signal by the PLL.
When this mode is executed, a direct current is applied between L1 and L2, putting the extension telephone into off-hook state. Then 100 Hz (CG) signals are input from the line or the extension telephone. The notation "ON' will be displayed upon detection of the signals.

| TEST MODE 5-3-3 | 5-3-3 : LINE DETECT3 |
| :---: | :---: |
| $1: \mathrm{CNG}=\mathrm{OFF}$ | CANCEL |

## (4) VOICE Tx

Press 'VOICE TX'. Press ' OK ' to invoke the corresponding screen. The functioning of OMG is checked by transmitting two types of OMG to the line and to the speaker.

| TEST MODE | 5-3-4 : VOICE Tx |
| :---: | :---: |
| 1 : VOICE1 | CANCEL |
| 2 : VOICE2 |  |


[^0]:    Solenoid for the paper deflector 1 is energised

[^1]:    *1 Stepping motor.
    *2 pin on the DC control PCB (signal line).
    *3 late when the sensor is ON .

[^2]:    *1 The Multi Device Controller sends a command to the copier for a printout of the 1st communication.

[^3]:    * Service label; attached to the composite power supply

